

From: Official Information
Sent: Wednesday, 4 December 2019 12:23 PM
To: [REDACTED]
Subject: LGOIMA response - Swimming pool closures
Attachments: Pool Closure Summary.xlsx

Importance: High

Dear [REDACTED],

Thank you for your email, received on November 7 2019. You requested the following information, under the Local Government Official Information and Meetings Act 1987 (LGOIMA):

1. How many times have Christchurch's swimming pools been closed during the past 12 months due to contamination of the water?
2. Please indicate the number of closures for each complex, length of closure and the cause of the closure ie faecal contamination etc.
3. How much have these closures cost the council?
4. What is the council doing to prevent these closures?

Response:

1. Please refer to summary spreadsheet attached
2. Please refer to summary spreadsheet attached
3. The cost of pool closures is variable and not collated. The majority of the cost is loss of revenue from swim lessons having to be cancelled. This would depend on which pool is closed, the time of day, and availability of alternative pool space for lessons to utilise. Other costs include extra pool chemicals and extra water heating costs.
4. To reduce the number of closures, pool staff actively inform parents of children who wear nappies that swimming nappies are required to be worn while in the pool. As part of awareness campaigns the Council have provided swimming nappies at no cost. Staff also ask parents to encourage children to let food settle, and use the toilet before swimming. This is backed up by signage around the pool itself and on our website. Here is a link to where customers can get an instant update of the status of the pools at every facility - <https://ccc.govt.nz/rec-and-sport/pools/pool-status/>
Plus a link of tips to help keep our pools open <https://ccc.govt.nz/rec-and-sport/pools/keep-our-pools-open/>
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Please let me know if you require any further information.

You have the right to ask the Ombudsman to investigate and review our decision. Complaints can be sent by email to info@ombudsman.parliament.nz, by fax to (04) 471 2254, or by post to The Ombudsman, PO Box 10152, Wellington 6143.
Please note: our LGOIMA responses may be published on the Christchurch City Council website a month after they have been responded to, with requesters' personal details withheld. If you have any concerns about this please contact the Official Information team on officialinformation@ccc.govt.nz.

Yours sincerely,

Ana Macadie
Information Advisor
Office of the Chief Executive
Christchurch City Council
53 Hereford Street, Christchurch 8011



Please consider the environment before printing this email



Graham Condon unplanned closures									
Date	Faecal	Plant/Chemical	Vomit	Main	learner	Spa	Toddlers	Total Duration (hrs)	
2018	Nov	6		1	2	3		2	21.15
	Dec	2		2		2		2	14.03
2019	Jan	2				1		1	5.5
	Feb	7			4			2	23.25
	Mar	6		3		4			26.13
	Apr	3	2		1	4			13.58
	May	5	3	3	1	5	3	2	32.75
	Jun	4	3		1	4	1	1	10.1
	Jul	7	1	3	1	7	1	2	38.65
	Aug	9	4			7	2	3	44.33
	Sep	6		3		1	1	4	26.21
	Oct	4	1	1		3	1	2	21.25
	Nov	3	1	2		2		2	18.6
Total:		64	15	18	10	43	9	23	295.53

Jellie Park unplanned closures															
Date					Indoor						Outdoor			Total Duration (hrs)	
	Faecal	Plant	Blood	Vomit	Sport	Recreation	Hydro	Teach	Toddlers	Spa	Lido Pool	Dive Well	Hydro/Splash		
2018	Nov	4		1	1		2	2	2					9.1	
	Dec	2			1			1	1					7.88	
2019	Jan				1				1					1.33	
	Feb	4	2		2		2	1	1	2	2			2.25	
	Mar	5	1		1		2		1		3			28.55	
	Apr	2			1		1	1	2	1				5.75	
	May	3			2			2	3					10.32	
	Jun	3			1		1	1	2					10.75	
	Jul	3			1		1		2	1				6.25	
	Aug	1			1				2					1.8	
	sep	5			1		2	1	3					9.3	
	Oct	5	1		2		1	1	4					20.5	
	Nov	3							2	1				5.5	
Total:		40	4	1	15	0	12	0	10	26	7	5	0	0	119.28

Pioneer unplanned closures									
Date	Faecal	Blood	Plant/Chemical	Vomit	Main	Leisure	Teach	Spa	Total Duration (hrs)
2018	Nov	7		1		1		1	24.25
	Dec	5				4	1		16.7
2019	Jan	3		2		2	2	1	12
	Feb	4	1		1	5			20.5
	Mar	6			3	8			28.5
	Apr	5			2	5		5	21.5
	May	2				1	1		5
	Jun	4			3	4	2	1	25
	Jul	4			1	4	1		20.5
	Aug	2	1	2	4	2	6	1	41.25
	Sep	3	1	1	2	6	1		12.5
	Oct	7			2	8	1		55.25
	Nov	1			1				10.5
Total:		53	3	6	19	3	54	10	293.45

Taiora unplanned closures														
Date	FAECAL	CHEMICAL	VOMIT	plant	blood	OTHER	LANE	TEACH	LEISURE	hydrotherapy	lido/wetpl	Toddlers	SPA	Total Duration (hrs)

2018	Nov	21	2	8				9	9		1	10	3	62.12	
	Dec	20		4	2			9	7		2	8		40.11	
2019	Jan	14		2	1		1	4	5	1	2	4		31.41	
	Feb	12		3			1	2	5		3	4		29.53	
	Mar	28		4				9	9		4	9		59.25	
	Apr	15		6		1		4	7		3	8		31	
	May	20		4			1	5	7	1	3	6		43.6	
	Jun	11		5				4	5			7		32.45	
	Jul	26		6	5		1	6	12		4	14		74.49	
	Aug	23		8	1			9	11		1	11		67.46	
	Sep	16	1	12	1			6	12		2	9	1	54.12	
	Oct	22	1	7	6		2	11	8	1	6	10	3	109.51	
	Nov	5		2			1	3	2		1	2		12.5	
Total:		233	4	71	16	0	4	4	81	99	3	32	102	7	647.55

Te Hapua Halswell unplanned closures								
Date	Faecal	Blood	Chemical	Vomit	creatic	Toddlers	Hydroslide	Total Duration (hrs)
2018 Jan	3			1		2		4.35
2019 Feb	2	1			1	2		3
Total:	5	1	0	1	1	4	0	7.35

Waltham unplanned closures								
Date	Faecal	Blood	Chemical	Vomit	creatic	Toddlers	Hydroslide	Total Duration (hrs)
2018 Jan	1			2		2		9
2019 Feb								
Total:	1	0	0	2	0	2	0	9