



**Market Research Report for:**

**Biannual Survey of Residents  
September 2008**

**Part III**

**Verbatim Comments**

**Prepared for:**

**Christchurch City Council**

**September 2008  
Reference: 3692**

**Q32. Service Performing the Best**

**Q32. Service performing best.**

Dog control gives a lot of safety for the children out there. Patrolling is very effective as not many dogs wandering the streets. *Ferrymead/ Hagley, male, 15 - 24 years.*

Delegating things. Good at controlling noise. *Ferrymead/ Hagley, male, 15 - 24 years.*

Noise control because they have a good system, they contract certain aspects out and have a good resolution system. They are very good at involving communities. *Burwood/ Pegasus, male, 50 - 64 years.*

Just from what I deal in, is the backing provided from sports teams, as that's what I have involvement with, e.g. the World Squash Champs coming up soon. *Burwood/ Pegasus, male, 25 - 49 years.*

Cheaper rates. *Riccarton/ Wigram, female, 15 - 24 years.*

Funding community grants. *Burwood/ Pegasus, male, 25 - 49 years.*

Council supporting Police a good thing. *Fendalton/ Waimairi, male, 15 - 24 years.*

Business programmes and development. *Fendalton/ Waimairi, male, 50 - 64 years.*

Airport - efficient, adding to it, increase parking, good variety of shops and services inside. *Fendalton/ Waimairi, female, 50 - 64 years.*

Providing housing is good. *Heathcote/ Spreydon, female, 15 - 24 years.*

Housing for people. *Fendalton/ Waimairi, female, 65 years or older.*

Love the sculpture, chalice and wheat sheaf. Like the seating where the fountain used to be. Like to see the tram. *Heathcote/ Spreydon, female, 65 years or older.*

The inner city refurbishment, especially down Tuam St, St Asaph St and Poplar Lane. It looks great and the cafes are great for inner city living. *Ferrymead/ Hagley, male, 25 - 49 years.*

Heading the right way with retention of old buildings. We have to keep some or will become glass town like Manhattan. I'm getting old with old buildings; I pass buildings in the Square when they come down. *Heathcote/ Spreydon, male, 50 - 64 years.*

The development of the Central City. Make it pedestrian and cycle friendly. *Papanui/ Shirley, male, 25 - 49 years.*

Revitalising central city, doing good work here. *Ferrymead/ Hagley, female, 25 - 49 years.*

Endeavouring to create a safer community especially in Cathedral Square. *Ferrymead/ Hagley, male, 65 years or older.*

Overall look of the city is quite nice. SOL Square and Central Square are cleaned up really well after Saturday nights. *Burwood/ Pegasus, male, 15 - 24 years.*

Bringing life back into the City Centre. Many improvements have been made. *Fendalton/ Waimairi, female, 50 - 64 years.*

The inner city Development is on the right track. *Papanui/ Shirley, male, 50 - 64 years.*

Development of the Central City. *Riccarton/ Wigram, male, 25 - 49 years.*

Development of the inner City. *Riccarton/ Wigram, male, 50 - 64 years.*

Central City's look. *Riccarton/ Wigram, female, 15 - 24 years.*

I like the line of attack they have taken with Poplar Lane/ Lichfield Lane but I feel a lot more of this type of redevelopment needs to happen to attract people to live in the City Centre. *Ferrymead/ Hagley, female, 25 - 49 years.*

Development of the central City. Planning and management is great, eg revamping Cashel Street making it nice and new while maintaining the heritage of the city. *Burwood/ Pegasus, male, 15 - 24 years.*

Tidying up the city. *Fendalton/ Waimairi, male, 15 - 24 years.*

Really like Cashel Mall and City Centre. *Papanui/ Shirley, female, 15 - 24 years.*

Revitalisation of inner city is great. *Riccarton/ Wigram, male, 25 - 49 years.*

Art centres, etc. *Riccarton/ Wigram, male, 15 - 24 years.*

Been doing all right with delivering money to youth organisations. Girls Brigade Company has received \$1,000 from Beckenham Service Centre. *Heathcote/ Spreydon, female, 65 years or older.*

Community activities. Likes the Brooklands gala day. *Papanui/ Shirley, male, 25 - 49 years.*

Walking school bus scheme. *Riccarton/ Wigram, female, 50 - 64 years.*

Safe swimming programmes for children. *Burwood/ Pegasus, female, 25 - 49 years.*

I like how they are trying to find new and improved things for the kids, mainly after school programmes. Maybe the local Working Mans Club needs to be spruced up, don't know if they control that. *Riccarton/ Wigram, female, 15 - 24 years.*

Good at giving building permits in timely manner. *Ferrymead/ Hagley, female, 25 - 49 years.*

The urban planning, in terms of the long-term strategy they're taking. They need to stick to their guns, re their planned proposal. The urban development strategy; they're doing it for the good of the community rather than the interests of developers. *Heathcote/ Spreydon, female, 25 - 49 years.*

Trying to develop an urban development strategy. *Fendalton/ Waimairi, male, 25 - 49 years.*

Renovated the inner city and gardens and parks very well. It looks tidy and well presented. Have made paying rates easier too. *Fendalton/ Waimairi, female, 25 - 49 years.*

Developments of the inner city. Love the lanes that they are developing. Buying the land David Henderson was developing so that it wouldn't be developed into 'ugly' developments. *Riccarton/ Wigram, female, 50 - 64 years.*

The roundabouts and incidental plantings are very good, that is the plants in the middle of the roundabouts. *Heathcote/ Spreydon, female, 25 - 49 years.*

Around our area they've upgraded the road and put in all the trees and they're looking good. *Heathcote/ Spreydon, male, 50 - 64 years.*

Probably the off street parking in the city, there's always a space in the buildings and having the first hour free is great. *Heathcote/ Spreydon, female, 25 - 49 years.*

Managing roads, filling potholes. *Fendalton/ Waimairi, female, 65 years or older.*

We are getting the street upgraded near us, and all the dealings and communication with Council was first class and I am very satisfied, think Courtney Street in St Albans. *Papanui/ Shirley, female, 50 - 64 years.*

What they have done in making the roadsides look pretty, like planting trees and flowers, is nice. *Riccarton/ Wigram, female, 50 - 64 years.*

I think the roads are actually getting maintained better. *Burwood/ Pegasus, male, 15 - 24 years.*

I feel that the Council services have been very efficient with the road works, etc, but the city needs a lot of work if they want people to stick around. *Fendalton/ Waimairi, female, 25 - 49 years.*

Roads improvement. *Fendalton/ Waimairi, male, 15 - 24 years.*

Resealing roads. *Ferrymead/ Hagley, male, 15 - 24 years.*

Probably the walkways, I use them a lot. *Burwood/ Pegasus, female, 50 - 64 years.*

New paving and streets up to date. *Fendalton/ Waimairi, female, 65 years or older.*

Condition of road. Good overall. *Riccarton/ Wigram, female, 65 years or older.*

Revitalise Central City. Beautification, adds to the charm. Henderson building practice. *Riccarton/ Wigram, male, 50 - 64 years.*

Satisfied with coming down heavy on boy racers. Satisfied with the updating of traffic lights on Yaldhurst Rd and Curletts Rd and Church Corner. *Riccarton/ Wigram, male, 25 - 49 years.*

Improving the city centre and roads. *Fendalton/ Waimairi, female, 65 years or older.*

I like the fact that they are building more community centres and extending existing ones. Also the new Police Station being built at Beckenham, gives a sense of security in the community. *Heathcote/ Spreydon, female, 25 - 49 years.*

Community facilities such as parks, QEII, and stadiums are all well kept. *Ferrymead/ Hagley, male, 50 - 64 years.*

I think they do a great job in looking after our sports fields, keeping them clean and tidy. *Burwood/ Pegasus, male, 15 - 24 years.*

Great leisure centres. *Papanui/ Shirley, female, 25 - 49 years.*

Sports facilities and leisure facilities; doing a good job with providing and maintaining these. *Ferrymead/ Hagley, male, 25 - 49 years.*

Provide good sporting services. *Heathcote/ Spreydon, male, 65 years or older.*

I think they probably do best with leisure centres. They are all up to standard and look pretty good and are well maintained. *Burwood/ Pegasus, male, 25 - 49 years.*

Community drop in centres are good and well organised. *Papanui/ Shirley, female, 25 - 49 years.*

Early childhood centres, useful for parents. *Riccarton/ Wigram, female, 65 years or older.*

Stadiums, keep QEII and AMI looking good. *Riccarton/ Wigram, male, 15 - 24 years.*

Leisure centres are good, mountain bikes and walking tracks. *Burwood/ Pegasus, male, 25 - 49 years.*

Recreational facilities are well maintained and many to choose from. *Riccarton/ Wigram, male, 25 - 49 years.*

Recreational facilities. *Heathcote/ Spreydon, male, 25 - 49 years.*

I would probably say that, being a builder; their building services are excellent. I also think that the facilities that they provide like the Art Gallery and Museums are good and show forward thinking. *Riccarton/ Wigram, male, 65 years or older.*

Recreation facilities are great. A lot of beautifying of the streets throughout they area. *Papanui/ Shirley, female, 50 - 64 years.*

Safety of cyclists on the road. *Ferrymead/ Hagley, male, 25 - 49 years.*

Impressed with cycleway from Redwood to Riccarton Rd. *Papanui/ Shirley, male, 25 - 49 years.*

I'm very impressed with the bicycle lanes because of the fact they are there, and more of them. *Ferrymead/ Hagley, female, 65 years or older.*

I think the Council is doing fine. I think the problem is the people using them. People don't use the cycleways even on narrow roads, they are still on the roadway. *Burwood/ Pegasus, male, 65 years or older.*

Like to see more cycleways. *Riccarton/ Wigram, female, 50 - 64 years.*

Satisfied with the upgrading of the Central City. *Heathcote/ Spreydon, female, 25 - 49 years.*

Bicycle lanes, they put a lot of effort in that. City Centre, making it more appealing. *Heathcote/ Spreydon, male, 25 - 49 years.*

Good job in putting the sewerage outlet 3km out to sea. They're doing up the road but not convinced they're doing the right thing because they are putting large strips of grass on both sides of the road hoping the people will cut that grass, but they won't. *Riccarton/ Wigram, male, 65 years or older.*

Fresh water. *Ferrymead/ Hagley, female, 15 - 24 years.*

Water service is great. *Ferrymead/ Hagley, female, 50 - 64 years.*

The water is very, very good. Tastes great. *Heathcote/ Spreydon, male, 15 - 24 years.*

Water, taste of it. It's lovely, looks clean and not cloudy. *Heathcote/ Spreydon, female, 65 years or older.*

Household water supply, no added chemicals! *Papanui/ Shirley, male, 50 - 64 years.*

Water is fine so leave it alone. *Fendalton/ Waimairi, female, 50 - 64 years.*

Water, best in the world. *Riccarton/ Wigram, male, 50 - 64 years.*

The taste of the water. *Riccarton/ Wigram, male, 15 - 24 years.*

Domestic water supply and roading, these are very well maintained. *Heathcote/ Spreydon, male, 65 years or older.*

Happy with Pioneer Leisure Centre. Water quality is good in Christchurch. Rate and rebate scheme from the Council is good. *Heathcote/ Spreydon, female, 25 - 49 years.*

Drinking water. Cycleways on the road have improved. Developments in the inner city. *Fendalton/ Waimairi, male, 25 - 49 years.*

Public transport here is good. *Heathcote/ Spreydon, male, 25 - 49 years.*

Buses are going well. *Ferrymead/ Hagley, female, 65 years or older.*

Excellent bus services, people friendly. *Riccarton/ Wigram, female, 65 years or older.*

The buses, the fact that at a bus stop you can tell how long you've got to wait. The MetroCards, very simple, straightforward. *Heathcote/ Spreydon, female, 65 years or older.*

Like public transport, accessibility, go all over the city. Funding for sports. *Heathcote/ Spreydon, female, 15 - 24 years.*

I do like the bus service, transport infrastructure is great. Efficiently run and cost effective. *Heathcote/ Spreydon, male, 25 - 49 years.*

Buses are great, from mall to mall is very useful. *Papanui/ Shirley, male, 65 years or older.*

Bus service, organised, some routes could be improved. *Ferrymead/ Hagley, male, 25 - 49 years.*

Buses are good. Services are all fine. *Papanui/ Shirley, male, 65 years or older.*

Bus transport, very convenient. *Burwood/ Pegasus, male, 65 years or older.*

Bus services are good. *Papanui/ Shirley, male, 15 - 24 years.*

Buses are great. *Burwood/ Pegasus, female, 65 years or older.*

Public transport is very good. *Papanui/ Shirley, female, 15 - 24 years.*

Comprehensive bus service and punctual, especially with petrol prices. *Fendalton/ Waimairi, female, 15 - 24 years.*

Bus transport, reliable. *Riccarton/ Wigram, male, 65 years or older.*

Public transport. *Riccarton/ Wigram, male, 25 - 49 years.*

Public transport. *Riccarton/ Wigram, male, 15 - 24 years.*

The bus transport, we need more regular times for buses. *Riccarton/ Wigram, female, 65 years or older.*

Bus services are really good. *Burwood/ Pegasus, male, 50 - 64 years.*

Buses, but run late and lack of shelters on some bus stops. Room for improvement. *Burwood/ Pegasus, male, 15 - 24 years.*

I think the public transport service is very good. *Heathcote/ Spreydon, male, 65 years or older.*

Probably the bus routes and how usually they get there on time and not too late. *Riccarton/ Wigram, male, 15 - 24 years.*

Bus service is getting better and better. Buses are very regular and come every 1/4 hour. City beautification, kept clean and tidy. Alterations are good around city. *Ferrymead/ Hagley, male, 25 - 49 years.*

Roading. Transport. *Burwood/ Pegasus, male, 25 - 49 years.*

All sports and leisure is well maintained. Public transit is good. *Burwood/ Pegasus, female, 50 - 64 years.*

The Orbiter was wonderful, very cheap and ideal. Leisure centres do well. *Fendalton/ Waimairi, female, 50 - 64 years.*

Bus system is fantastic. Cycling lanes are good, could do with more. *Riccarton/ Wigram, male, 15 - 24 years.*

The aquatic facilities; it is marvellous that we have so many of them, their locations are great. *Ferrymead/ Hagley, male, 50 - 64 years.*

Community swimming pools are getting better, getting more equipment. Great place to hang out. *Heathcote/ Spreydon, female, 15 - 24 years.*

Refurbishment of Jellie Park is really good. *Heathcote/ Spreydon, female, 65 years or older.*



Swimming pools - lots of work put in, redevelopments very good, friendly for families and toddlers. *Fendalton/ Waimairi, male, 25 - 49 years.*

The provision of local swimming pools. *Papanui/ Shirley, male, 25 - 49 years.*

Swimming pools are good. *Riccarton/ Wigram, male, 15 - 24 years.*

Pools are affordable, high quality, clean and well maintained with lots of parking. *Fendalton/ Waimairi, male, 15 - 24 years.*

Council pools - access to pools. *Fendalton/ Waimairi, female, 25 - 49 years.*

Swimming pools. Traffic flow. *Riccarton/ Wigram, female, 25 - 49 years.*

Remodelling the airport building, the upgrading and maintenance is very much improved. Will attract more visitors. Pioneer Stadium. Centennial Pool. New Brighton Mall. *Burwood/ Pegasus, male, 50 - 64 years.*

Sporting facilities and entertainment, eg pools and leisure centres, quantity, ease of access and reasonably priced. *Fendalton/ Waimairi, male, 25 - 49 years.*

Facilities, eg parks, AMI Stadium, swimming pools and arts. *Fendalton/ Waimairi, male, 15 - 24 years.*

Running of the pools. New cycleways. *Heathcote/ Spreydon, female, 25 - 49 years.*

Receiving information about what they are doing community wise. *Ferrymead/ Hagley, male, 65 years or older.*

They are doing a good job with marketing Christchurch. *Ferrymead/ Hagley, male, 50 - 64 years.*

Staff communication excellent when you ring Council. *Heathcote/ Spreydon, male, 65 years or older.*

Promoting city and providing recreation facilities, very good at these. *Heathcote/ Spreydon, male, 50 - 64 years.*

Rubbish and recycling scheme going well. *Banks Peninsula, male, 65 years or older.*

They do pretty well with garbage and recycling, everyone seems to put a bin out so system must be working. *Banks Peninsula, male, 50 - 64 years.*

Rubbish collection is consistent and environmentally friendly. *Ferrymead/ Hagley, female, 25 - 49 years.*

Waste management refuse centres are excellent. Recycling is done very well. *Ferrymead/ Hagley, male, 25 - 49 years.*

The rubbish collection; they take away everything I put out as long as it's in the rubbish bags. Recycling stuff is different; I put it in the pellet bags to keep it dry and it all goes as well, which is good. *Heathcote/ Spreydon, male, 50 - 64 years.*

Rubbish removal, same day every week, always happens. Could do more with regards to rubbish. I don't know what else they could do. Saves rubbish piling up round the house. *Heathcote/ Spreydon, female, 25 - 49 years.*

Recycling, introducing the idea of new bins. Very impressed with the ongoing work of recycling. *Heathcote/ Spreydon, male, 50 - 64 years.*

Rubbish disposal, especially with the new bins coming. *Papanui/ Shirley, male, 25 - 49 years.*

Rubbish pickup is the best, it's well worthwhile. Collection is always on time. *Papanui/ Shirley, male, 65 years or older.*

Rubbish collection, informing residents of what's happening. It's clean and timely. New scheme to be put in place, the new bins, I'm very keen on that. Environment in Christchurch is good and handled well. *Papanui/ Shirley, male, 50 - 64 years.*

Rubbish, wheelie bins are great to get rid of plastic bags. Be nice to be bought in earlier than January though. *Papanui/ Shirley, female, 25 - 49 years.*

Rubbish collection, reliable, regular and on time. *Papanui/ Shirley, male, 25 - 49 years.*

Doing good job with recycling, rubbish dumps are good. *Ferrymead/ Hagley, female, 25 - 49 years.*

Doing good job with rubbish collection. *Heathcote/ Spreydon, female, 65 years or older.*

Doing good job with recycling and promotion of. Good idea of rubbish wheelie bins. *Heathcote/ Spreydon, female, 25 - 49 years.*

Getting people to recycle. *Heathcote/ Spreydon, female, 15 - 24 years.*

Rubbish and recycling, there is a lot and they do it quickly and cover the area quickly. *Papanui/ Shirley, male, 15 - 24 years.*

Things like recycling and rubbish. The operation flows smoothly and sufficiently. *Fendalton/ Waimairi, male, 50 - 64 years.*

Rubbish collection service is very adequate. *Fendalton/ Waimairi, male, 65 years or older.*

Rubbish collection is very efficient. *Fendalton/ Waimairi, female, 50 - 64 years.*

Rubbish collection, apart from the changes they want to bring in. *Burwood/ Pegasus, female, 65 years or older.*

Like recycling bins. Concept of recycling is awesome. *Burwood/ Pegasus, female, 15 - 24 years.*

Rubbish collection is good and when rubbish is dropped on the road they always pick it up, not leave it there. *Papanui/ Shirley, female, 25 - 49 years.*

Rubbish and recycling services. *Riccarton/ Wigram, male, 25 - 49 years.*

Rubbish collection. Recycling. *Riccarton/ Wigram, female, 25 - 49 years.*

The rubbish collection and the staff at the service centres are really good. *Burwood/ Pegasus, male, 50 - 64 years.*

Rubbish collection is good. *Fendalton/ Waimairi, male, 25 - 49 years.*

Rubbish collection, very tidily done. *Riccarton/ Wigram, male, 15 - 24 years.*

Recycling is good. *Fendalton/ Waimairi, male, 15 - 24 years.*

Endeavour to sort out the collection problem. Trying to make sure people sort rubbish and recycling properly, they've been doing a good job at encouraging this. Hopefully more people will start following 'directions'. *Riccarton/ Wigram, female, 65 years or older.*

Recycling and rubbish. *Papanui/ Shirley, male, 15 - 24 years.*

I think personally they have done a great job in getting to do more recycling and how well the Council has done in recycling themselves. *Heathcote/ Spreydon, female, 15 - 24 years.*

Happy with rubbish collection. *Riccarton/ Wigram, female, 50 - 64 years.*

Rubbish and recycling. *Papanui/ Shirley, male, 15 - 24 years.*

Like the idea of new rubbish collection, i.e. wheelie bins coming in. *Burwood/ Pegasus, female, 15 - 24 years.*

Rubbish collection. *Fendalton/ Waimairi, male, 25 - 49 years.*

New rubbish collection. *Burwood/ Pegasus, female, 25 - 49 years.*

Rubbish and recycling collection, improved recently. *Burwood/ Pegasus, male, 25 - 49 years.*

Rubbish collection, landfill - good helpful service, go out of their way to take recycling etc, from you to minimise costs. *Fendalton/ Waimairi, female, 25 - 49 years.*

Rubbish and looking after general householders. *Burwood/ Pegasus, male, 25 - 49 years.*

Rubbish collection is effective and clean. *Burwood/ Pegasus, female, 50 - 64 years.*

Recycling is one of the best. *Riccarton/ Wigram, female, 65 years or older.*

They collect rubbish in time, which is very good, we never have rubbish piling up. Hygiene is very important. City Council main concerns should be health of people and they do that very well. *Fendalton/ Waimairi, female, 25 - 49 years.*

New rubbish collection. *Riccarton/ Wigram, female, 65 years or older.*

Rubbish collection. Green tanks. Recycling. *Riccarton/ Wigram, female, 25 - 49 years.*

Rubbish collection, I'd say they are doing that really well. They look after all the side of the roads, the island, and the roundabout. *Riccarton/ Wigram, female, 25 - 49 years.*

I'd say the new recycling plan that's coming out, I'm very happy with that. I'm very happy with the dog permits and controls. *Riccarton/ Wigram, female, 25 - 49 years.*

Rubbish collection, rubbish collected on the day that we're told. *Papanui/ Shirley, male, 65 years or older.*

Investigations in city growth and rubbish collection. *Riccarton/ Wigram, female, 25 - 49 years.*

Keep the roads up to date, eg good road maintenance. Like the recycling bins concept. *Heathcote/ Spreydon, male, 15 - 24 years.*

The rubbish collecting is always good, may not be always on time, but still very good. They seem to be trying to do a good job with the roads. *Riccarton/ Wigram, male, 25 - 49 years.*

Updating recreation centres is good. Encouraging recycling good, green bins are great. Dog control is generally good and reducing dog attacks, etc. *Burwood/ Pegasus, female, 15 - 24 years.*

The cycling, making more lanes for the cyclists and making it safer for cyclists in the Central City. It's better cycling in the last two years because of the extra lanes and the Bikewise weeks. The rubbish collection is always good. *Heathcote/ Spreydon, male, 25 - 49 years.*

They've encouraged people to do more recycling and cycle-ways and walkways and things like that. I've enjoyed the art gallery and although I haven't attended the outdoor festivals they should be continued. *Fendalton/ Waimairi, male, 65 years or older.*

Introducing bicycle lanes. The way they are trying to beautify Christchurch. Introducing bins for rubbish. Improving roads and footpaths in loads of places, too many potholes. *Burwood/ Pegasus, female, 65 years or older.*

The utility things like stormwater and sewage seem to be very efficient and flow properly. Also the rubbish collections. All the basic stuff. *Heathcote/ Spreydon, male, 50 - 64 years.*

Rubbish collection is very good. Water supply is also very good. *Papanui/ Shirley, male, 65 years or older.*

Rubbish collection. Water supply. *Fendalton/ Waimairi, female, 15 - 24 years.*

Services, water supply and drainage excellent. Rubbish collection. *Riccarton/ Wigram, female, 50 - 64 years.*

I say rubbish removal is pretty good. Our water is pretty good and the Service Centres in general are pretty good. *Burwood/ Pegasus, female, 25 - 49 years.*

Buses and public transport is there if you want it. Rubbish system not too bad. *Burwood/ Pegasus, female, 65 years or older.*

Fixing footpaths. Good rubbish collections. Good bus services. *Burwood/ Pegasus, female, 65 years or older.*

Bus service, very satisfied. Leisure Centre, very satisfied. Rubbish collection, satisfied. *Burwood/ Pegasus, male, 65 years or older.*

Rubbish collection overall. Efficient, timely, and when a public holiday falls we know the alternative days for pickup. Reliable. *Papanui/ Shirley, male, 25 - 49 years.*

Library service is good. *Banks Peninsula, male, 50 - 64 years.*

Libraries are very well serviced. *Ferrymead/ Hagley, male, 50 - 64 years.*

I would say the libraries as I read a lot and have always been able to get whatever book I want and the staff is always helpful. I wanted a particular book and they ordered it in which I thought was great. *Ferrymead/ Hagley, female, 50 - 64 years.*

The library service is brilliant. *Heathcote/ Spreydon, male, 50 - 64 years.*

Libraries/cafe, we go to South Library a lot. Kids can look at books, play games while we can have a coffee. Can be there for a couple of hours. We use it as a meeting place. Good selection of books. Would be nice to have cafe in City Library. *Heathcote/ Spreydon, female, 25 - 49 years.*

Doing good job with library services. *Heathcote/ Spreydon, male, 25 - 49 years.*

Events at the libraries, I have a one year old and there is a lot going on for her. I think it is great. *Papanui/ Shirley, female, 25 - 49 years.*

The libraries give a lot of information in terms of general information and what's happening. *Papanui/ Shirley, female, 65 years or older.*

New Brighton Library. Beckenham Library. *Burwood/ Pegasus, female, 50 - 64 years.*

Libraries accessibility in different areas, and elderly and disabled access for public. *Burwood/ Pegasus, female, 25 - 49 years.*

Library service - excellent customer service. *Ferrymead/ Hagley, male, 65 years or older.*

Public libraries are very good. *Riccarton/ Wigram, male, 25 - 49 years.*

Library is amazing and the library system is great especially compared to Aussie library. *Fendalton/ Waimairi, male, 25 - 49 years.*

Libraries outstanding, up to date, organisation professional and modern, volume great, kept well, catalogues and staff excellent. *Burwood/ Pegasus, male, 25 - 49 years.*

Libraries, especially Central, are very well stocked and staff friendly. *Papanui/ Shirley, male, 25 - 49 years.*

Central Library. *Riccarton/ Wigram, male, 15 - 24 years.*

Libraries, excellent reference, excellent service. Will get the book in for you if it's not already in stock. *Burwood/ Pegasus, female, 65 years or older.*

Public libraries. *Ferrymead/ Hagley, male, 25 - 49 years.*

Public libraries. *Burwood/ Pegasus, female, 15 - 24 years.*

Library services. *Burwood/ Pegasus, female, 25 - 49 years.*

The libraries because it is the service I use most often. *Fendalton/ Waimairi, female, 50 - 64 years.*

Like the way the Council encourage cycling and walking. Libraries are good, always updating. The service at Shirley Community Centre is excellent. *Burwood/ Pegasus, female, 50 - 64 years.*

Library services are excellent. *Fendalton/ Waimairi, female, 25 - 49 years.*

I'm very happy with libraries, it meets all my needs. *Burwood/ Pegasus, female, 25 - 49 years.*

Library services are very good. *Riccarton/ Wigram, female, 65 years or older.*

They are on the right track in building pensioner homes, and the libraries. They seem to be doing a good job, just as long as they don't close anymore. *Fendalton/ Waimairi, female, 65 years or older.*

Central Library. Christchurch centre all together. *Riccarton/ Wigram, male, 25 - 49 years.*

Libraries and art galleries well equipped and a pleasure to visit. *Banks Peninsula, male, 50 - 64 years.*

Art gallery. Library. Housing for aged. Early learning centres. *Fendalton/ Waimairi, male, 65 years or older.*

Art Gallery and library service pretty good. *Burwood/ Pegasus, male, 25 - 49 years.*

Public libraries, art galleries, extraordinarily good and getting better. *Papanui/ Shirley, female, 65 years or older.*

Think they have done really well with our Art Gallery, Museum and libraries. *Ferrymead/ Hagley, female, 25 - 49 years.*

Libraries and Art Gallery. *Fendalton/ Waimairi, male, 65 years or older.*

The libraries, museums and galleries. *Riccarton/ Wigram, female, 25 - 49 years.*

I like the libraries. Redwood have computer facilities, CD, DVD. Some kids have nowhere to go after school when waiting for buses/parents or have no computer, people are nice, well stocked and convenient. Cashmere has a cafe. Have great stuff for kids. *Papanui/ Shirley, female, 15 - 24 years.*

I think they give a great service in looking after customers when they visit the libraries. I also enjoy the QEII complex, AMI Stadium and the Westpac Sport Entertainment Complex as well. *Ferrymead/ Hagley, female, 25 - 49 years.*

Library service is very efficient. Community centres are also very well run and organised. *Heathcote/ Spreydon, male, 50 - 64 years.*

The Museum and the libraries, they are doing well with these. *Burwood/ Pegasus, male, 25 - 49 years.*

Libraries excellent, staff and literature is good. Service Centres well run. Cycle ways good, Little River cycleway great. *Riccarton/ Wigram, male, 25 - 49 years.*

The Orbitor and free shuttle are excellent. Free libraries are very good. *Burwood/ Pegasus, female, 65 years or older.*

Very happy with both library and bus service. Bus service is regular and well priced. *Fendalton/ Waimairi, male, 25 - 49 years.*

Libraries are great and transport side of things is pretty good. *Fendalton/ Waimairi, female, 50 - 64 years.*

Libraries and pools. *Riccarton/ Wigram, male, 15 - 24 years.*

Libraries, swimming pools and leisure centres are very good and service a wide range of activities. *Papanui/ Shirley, male, 25 - 49 years.*

Libraries, sports, swimming pools. *Riccarton/ Wigram, female, 50 - 64 years.*

Rubbish and recycling regular services are good. Libraries are excellent. *Ferrymead/ Hagley, male, 50 - 64 years.*

Like the libraries. Rubbish and recycling. *Papanui/ Shirley, female, 25 - 49 years.*

Happy with library services. Rubbish collection is good. *Burwood/ Pegasus, male, 50 - 64 years.*

Libraries are fine. Rubbish collection is fine. *Riccarton/ Wigram, female, 65 years or older.*

Rubbish collection. Libraries. Growth of public transport is very good. *Heathcote/ Spreydon, female, 50 - 64 years.*

Libraries and tourism are very good. Central City looking good. The local parks and sports fields are very good. Rubbish collection is good. *Papanui/ Shirley, male, 50 - 64 years.*

Ok in some things. Parks and reserves they really try in this area, good walking tracks. *Banks Peninsula, male, 65 years or older.*

Parks and family friendly environment within the parks. *Heathcote/ Spreydon, female, 25 - 49 years.*

Off road network is excellent, especially mountain bike trails. *Heathcote/ Spreydon, male, 25 - 49 years.*

Keep public parks. Port Hills wetland very tidy. *Ferrymead/ Hagley, male, 25 - 49 years.*

Recreation Parks are well maintained and plenty of them. *Ferrymead/ Hagley, male, 25 - 49 years.*

Parks and public gardens are all well looked after. *Ferrymead/ Hagley, male, 25 - 49 years.*

Maintenance of Port Hills, Bottle Lake and Hagley Park. *Ferrymead/ Hagley, female, 25 - 49 years.*

Parks and reserves. Kept clean and easily accessible. *Ferrymead/ Hagley, male, 15 - 24 years.*

I think they do a great job in keeping our parks and reserves very tidy and safe for the children. *Ferrymead/ Hagley, male, 65 years or older.*

Spring plantings that they do and open spaces are just lovely but need to have square plots in the Square. *Ferrymead/ Hagley, female, 65 years or older.*

Doing a good job in improving parks and recreation areas. *Ferrymead/ Hagley, female, 25 - 49 years.*

Parks and recreational areas, impressed with quality of playgrounds that are around. *Ferrymead/ Hagley, male, 25 - 49 years.*

The Council looks after a lot of nice parks, they are well kept, like the flowerbeds and are always very pretty. Also the streets of Christchurch are very clean. *Ferrymead/ Hagley, male, 25 - 49 years.*

The parks are very good as most of them you can walk and take dogs and the general condition of them is very good. *Ferrymead/ Hagley, male, 25 - 49 years.*

The riparian planting is well designed and is very effective. *Ferrymead/ Hagley, male, 25 - 49 years.*

The outdoor recreation, like Bottle Lake Forest, is good. There is plenty of bike riding trails, which are very good for children. *Ferrymead/ Hagley, female, 25 - 49 years.*

Parks, I use parks, as I do a lot of walking. Easy access from my home. Wide open spaces, though flatter parts need more cycleways. I like cycling but not on road. Good parking near most parks. Doing a lot of landscaping, walkways and planting on hills. *Heathcote/ Spreydon, male, 50 - 64 years.*

Parks, particular suburban parks, gardens and Hagley Park, do that well and always have. How well they're maintained. Access and various activities, kids playground, etc are very well set up. We are the Garden City. *Heathcote/ Spreydon, male, 25 - 49 years.*

Recreation areas for people, I use Porritt Park quite a bit as I'm a hockey player. Easily accessible, not too far away from where I live. Mostly inexpensive which is handy. Clean environment, well maintained. *Heathcote/ Spreydon, female, 15 - 24 years.*

Maintaining and protecting parks and natural reserves, eg gardens, etc. *Heathcote/ Spreydon, female, 65 years or older.*

Great dog parks. *Papanui/ Shirley, female, 25 - 49 years.*

I like the parks and reserves, you need open spaces to refresh ourselves and they maintain them well. *Papanui/ Shirley, female, 65 years or older.*

Parks and recreation, cheap family entertainment. *Papanui/ Shirley, male, 25 - 49 years.*

The green spaces, kept to a reasonable standard and a good number of them. *Papanui/ Shirley, male, 15 - 24 years.*



Parks and recreation. Support to sports clubs with grants. *Papanui/ Shirley, male, 50 - 64 years.*

Parks and reserves. Accessibility and lots of them. *Papanui/ Shirley, female, 65 years or older.*

Parks and recreation, well-maintained, very high standard and lots of them. *Papanui/ Shirley, male, 25 - 49 years.*

Parks are pretty good. *Papanui/ Shirley, male, 25 - 49 years.*

Like proposal to have floral floats on Avon again at floral time. *Ferrymead/ Hagley, female, 65 years or older.*

Parks and reserves are well kept and look good. *Ferrymead/ Hagley, female, 15 - 24 years.*

Doing good job with parks and reserves, maintaining these well. *Ferrymead/ Hagley, male, 15 - 24 years.*

Recreation and walkways are good. *Burwood/ Pegasus, male, 25 - 49 years.*

Bike tracks, I think they're great. *Burwood/ Pegasus, female, 25 - 49 years.*

I suppose, really, the cityscape as such with parks and reserves and things. *Burwood/ Pegasus, male, 25 - 49 years.*

Recreation. *Burwood/ Pegasus, male, 15 - 24 years.*

Parks and recreation. Arts scene. Lots of Council people looking after them, good funding providing. *Papanui/ Shirley, male, 25 - 49 years.*

Groynes Dog Park is a fantastic facility. *Papanui/ Shirley, female, 25 - 49 years.*

Walkways and things like that. Wetlands, bush walks, nature side of things are excellent. *Burwood/ Pegasus, female, 50 - 64 years.*

Maintenance of parks and reserves. *Fendalton/ Waimairi, female, 65 years or older.*

Work on outdoor areas like Bottle Lake and McLean's Island. Amount of walking tracks, etc. *Fendalton/ Waimairi, female, 50 - 64 years.*

Parks and recreation are good. *Fendalton/ Waimairi, male, 25 - 49 years.*

Council trying to do a good job in parks. *Burwood/ Pegasus, female, 25 - 49 years.*

All the work they do in restoring the banks on the rivers and streams in Christchurch. *Papanui/ Shirley, male, 65 years or older.*

Outdoor tracks for recreation are wonderful and enjoyable to use. *Papanui/ Shirley, male, 15 - 24 years.*

Parks are kept well. *Heathcote/ Spreydon, female, 25 - 49 years.*

Looking after parks, walks, and walkways, and looking after the riverbanks. *Burwood/ Pegasus, male, 65 years or older.*

I think that what the people see, like walkways, are the best. *Burwood/ Pegasus, female, 50 - 64 years.*

The recreational facilities. *Burwood/ Pegasus, female, 25 - 49 years.*

Dog park at Groynes. *Fendalton/ Waimairi, female, 50 - 64 years.*

Parks, eg dog parks. Good recreational areas. *Fendalton/ Waimairi, female, 25 - 49 years.*

Good management of parks. *Burwood/ Pegasus, male, 25 - 49 years.*

I think the parks are very good. *Fendalton/ Waimairi, male, 25 - 49 years.*

Recreational areas. *Burwood/ Pegasus, male, 25 - 49 years.*

Parks and reserves good. Port Hills well managed. Gardens and Hagley park well managed. *Fendalton/ Waimairi, male, 25 - 49 years.*

In keeping Christchurch green with the hills and the parks, that is what I think is most important. *Riccarton/ Wigram, female, 15 - 24 years.*

Parks and recreation. *Burwood/ Pegasus, male, 25 - 49 years.*

Parks are nice, well maintained. *Fendalton/ Waimairi, female, 15 - 24 years.*

Green space, local park. *Ferrymead/ Hagley, male, 15 - 24 years.*

Recreation, walkways and bike trails are tremendous. *Burwood/ Pegasus, male, 25 - 49 years.*

All the parks and open spaces are really nice, well maintained. *Fendalton/ Waimairi, female, 15 - 24 years.*

Generally well serviced for parks and gardens in the city. *Fendalton/ Waimairi, male, 25 - 49 years.*

Recreation services, a lot of options. *Burwood/ Pegasus, male, 15 - 24 years.*

Maintaining the parks, better look for the city. *Burwood/ Pegasus, male, 25 - 49 years.*

I think the parks are greatly improved and look good. *Riccarton/ Wigram, female, 65 years or older.*

Maintaining the gardens, parks, plans along the roadside. *Fendalton/ Waimairi, male, 25 - 49 years.*

I think that the parks and the leisure areas that they are providing, like Bottle Lake Forest and Halswell Quarry, are fantastic. *Riccarton/ Wigram, male, 25 - 49 years.*

Providing really good, and many parks and reserves. Good dog parks at the quarry, very good position, away from traffic and doesn't have to be fenced off. She feels free and comfortable there, nice large area. *Riccarton/ Wigram, female, 25 - 49 years.*

Larger parks, mountain bike and walking tracks, available free of charge. *Riccarton/ Wigram, male, 25 - 49 years.*

Port Hills well looked after, fantastic condition and privilege to have. *Riccarton/ Wigram, female, 25 - 49 years.*

Probably the maintenance in parks and gardens. *Riccarton/ Wigram, male, 50 - 64 years.*

Parks and concentrating on inner city. *Burwood/ Pegasus, female, 25 - 49 years.*

Parks and gardens and Art Gallery all are very good. *Papanui/ Shirley, female, 50 - 64 years.*

The Art Gallery is very good. The way Hagley Park and other parks are looked after. The recreation side of Christchurch is really reasonable. I like the areas up in the Port Hills. Would like it closed off to cars from Summit Rd to Evans Park. *Fendalton/ Waimairi, male, 25 - 49 years.*

The parks and Art Centre are wonderful. *Riccarton/ Wigram, male, 25 - 49 years.*

Parks and gardens are lovely. Rates relief for the lower income is good thinking. *Riccarton/ Wigram, male, 65 years or older.*

Improving Hansen's Park. Holiday Guide in school holidays about activities. *Heathcote/ Spreydon, female, 25 - 49 years.*

Parks and recreation, high quality, well-maintained and good variety. That's it in a nutshell. Good variety of activities that are well done. *Heathcote/ Spreydon, male, 25 - 49 years.*

Updating the city. Parks and stuff for kids, kids facilities. Not many festivals for the younger ones (<5yrs). *Burwood/ Pegasus, female, 25 - 49 years.*

Good local initiatives in the local park and the roads near me. *Heathcote/ Spreydon, male, 25 - 49 years.*

The parks and gardens are maintained and looked after very well. Roads are very well maintained also. *Ferrymead/ Hagley, female, 25 - 49 years.*

Roading and little parks, doing a lot, i.e. bike tracks through parks very well done. I like Travis Swamp, which is natural. Dog parks are unbelievably good, great amenities, fences, and good for dog bonding and socialising. Groynes dog park is the best. *Papanui/ Shirley, male, 50 - 64 years.*

Maintenance of the parks. Maintenance of the roads. *Burwood/ Pegasus, male, 25 - 49 years.*

Public facilities, eg Pioneer Stadium. Open spaces are well maintained. *Heathcote/ Spreydon, male, 25 - 49 years.*

Doing recreational things really well. Open good hours. Gardens well maintained and staff very helpful. *Papanui/ Shirley, female, 50 - 64 years.*

Recreation facilities indoor and outdoor are being handled well. *Papanui/ Shirley, female, 50 - 64 years.*

Parks and sports. *Riccarton/ Wigram, male, 50 - 64 years.*

Leisure and recreation side of things are very good including leisure centres, parks and stadiums. *Burwood/ Pegasus, female, 25 - 49 years.*

Parks and recreation are well-maintained and good facilities. *Papanui/ Shirley, female, 25 - 49 years.*

Parks are great. Walks around the city and the hills. School holiday programmes are great. Great mountain bike trails. Outdoor recreation facilities are great. Antarctic attraction. Community festivals are good. *Heathcote/ Spreydon, female, 25 - 49 years.*

I think the Council do an excellent job of maintaining our grounds, parks and reserves. Cycle ways are also quite good, probably could do with more. *Ferrymead/ Hagley, male, 50 - 64 years.*

Cycle lanes are good. Parks and playgrounds well maintained. *Ferrymead/ Hagley, female, 25 - 49 years.*

Happy with the cycle tracks in out of the way places. Sports grounds are many and well maintained. *Burwood/ Pegasus, male, 25 - 49 years.*

They are allowing the edges of the streams to grow so the whitebait can lay its eggs (Anunga). Putting in cycle ways and markings. *Fendalton/ Waimairi, male, 65 years or older.*

Parks and reserves. water supply. Doing a good job with these. *Ferrymead/ Hagley, female, 50 - 64 years.*

Parks and recreational grounds are good. Oribitor bus service is good. Leisure centres are good. I enjoy using them all. *Ferrymead/ Hagley, female, 25 - 49 years.*

Parks and reserves are excellent. Sport and entertainment facilities are excellent. Bus service is good, eg routes, frequency and fares. *Heathcote/ Spreydon, male, 50 - 64 years.*

Swimming pools and recreation centres are all good and well looked after. *Ferrymead/ Hagley, male, 25 - 49 years.*

Park facilities are fantastic. Pioneer Pools are great. *Papanui/ Shirley, female, 25 - 49 years.*

Recreational facilities are great, i.e. swimming pools, parks, bikes, etc are cool. *Burwood/ Pegasus, male, 50 - 64 years.*

Probably recreation opportunities like swimming pools, parks etc. They provide opportunity for people to get out and exercise and do things with families without having to travel too far. *Burwood/ Pegasus, female, 65 years or older.*

Parks and reserves. Swimming pools. *Riccarton/ Wigram, female, 25 - 49 years.*

Recreation stuff, parks, swimming pools and gyms are very good. *Burwood/ Pegasus, male, 15 - 24 years.*

Landscaping is pretty good. Pool complexes. *Fendalton/ Waimairi, male, 25 - 49 years.*

Council parks, reserves, open spaces, pools and leisure centres, they are great. *Fendalton/ Waimairi, male, 25 - 49 years.*

Parks, recreation, pools, facilities. *Burwood/ Pegasus, male, 25 - 49 years.*

Probably just the maintenance of parks and swimming pools. The bus is always handy. *Burwood/ Pegasus, male, 15 - 24 years.*

Good thing about Council is they communicate with the public. Have done some improvements on the walkways around the rivers. *Heathcote/ Spreydon, male, 65 years or older.*

Parks are well maintained. Recycling is great. *Ferrymead/ Hagley, female, 25 - 49 years.*

The Council should have a tick for the people there that look after the parks and reserves and the foreshore in Sumner, they do a marvellous job, and they take a pride in their job. Also park rangers do a good job in the Port Hills and people looking after the drainage systems. Rubbish collection is a good service too. *Ferrymead/ Hagley, male, 65 years or older.*

Recycling and waterways doing a good job. Maintaining parks. *Burwood/ Pegasus, female, 50 - 64 years.*

The way they are dealing with the waste. The recreational areas are very good indeed. *Burwood/ Pegasus, male, 25 - 49 years.*

Recreation. Rubbish collections are very well done. *Riccarton/ Wigram, male, 50 - 64 years.*

Taking our money. Pretty good at local parks. Waste disposal currently (not the new system). *Burwood/ Pegasus, female, 25 - 49 years.*

Recycling, it's very important and I'm glad the Council supports it. In the landfill area the different areas that still give recycling option. The parks are also very satisfactory. *Fendalton/ Waimairi, male, 25 - 49 years.*

Recycling is great. Parks well maintained. *Riccarton/ Wigram, female, 15 - 24 years.*

Rubbish collection and recycling, clear recycling guidelines, pickup reliable. Parks well kept. Youth activities. *Riccarton/ Wigram, female, 25 - 49 years.*

Keeping prices at leisure centres down is good for families to afford. Barbecue free at parks are great too. 'Fishing for a day' at the Groynes is free. Parks, lots of great ones, cheap, free, fun family things. Recycling bins are free. *Papanui/ Shirley, female, 25 - 49 years.*

Water supply. Rubbish collection is pretty good. Maintaining parks. *Heathcote/ Spreydon, male, 50 - 64 years.*

The parks for recreation. Very good water quality. Recycling initiatives. *Burwood/ Pegasus, male, 25 - 49 years.*

The pool service and the parks are great. Good serviceable rubbish collection. *Burwood/ Pegasus, male, 25 - 49 years.*

Looking after the parks. Recreational facilities, eg swimming pools, biking and walking trails. Sports venues great. Rubbish collection and recycling well organised. *Riccarton/ Wigram, male, 25 - 49 years.*

Care of libraries and parks, including ancillary services at the library. *Fendalton/ Waimairi, female, 65 years or older.*

Libraries are good. Decent amount of parks, etc. *Papanui/ Shirley, female, 25 - 49 years.*

Libraries, very well run. Nice staff, I have a good feeling about them. Parks and reserves, good facilities for everyone. *Papanui/ Shirley, female, 50 - 64 years.*

Very happy with library and parks and reserves. They're tidy and well looked after and the service there is good. *Fendalton/ Waimairi, female, 25 - 49 years.*

Likes parks. Likes Shirley Library. *Burwood/ Pegasus, female, 65 years or older.*

The library, art galleries, that sort of thing. Also, environmentally looking after the parks. *Fendalton/ Waimairi, female, 15 - 24 years.*

Library, parks and general recreation facilities/activities made available. *Riccarton/ Wigram, male, 25 - 49 years.*

City libraries are excellent. Community Education Programmes. Recreational facilities and parks are excellent. *Riccarton/ Wigram, female, 15 - 24 years.*

Parks and recreation centres. Cycleways. Recycling. Libraries. *Riccarton/ Wigram, male, 25 - 49 years.*

Libraries. Really happy with QEII, eg we have used the holiday program. Good leadership students, kids love them. Also used Pioneer Park. Parks around Christchurch are brilliant. I have been to all different parks with my kids. Also liked the tram. *Papanui/ Shirley, female, 25 - 49 years.*

Things like the libraries, QEII, more in the communities, parks, waterways and the recreational side of things. They are really great assets that people don't mind paying for. *Burwood/ Pegasus, female, 25 - 49 years.*

Water taste is lovely. The libraries and pools are all excellent. Also green spaces. *Papanui/ Shirley, female, 25 - 49 years.*

Rubbish collection. I live close to Hagley Park, do a good job at looking after it. Library services are excellent. *Riccarton/ Wigram, female, 65 years or older.*

Probably parks, recreation, rubbish disposal, beautification, leisure and libraries. They have all been upgraded and kept very well maintained. *Heathcote/ Spreydon, male, 25 - 49 years.*

Buses are great. Rubbish collection is excellent. Libraries are great. Parks also really well looked after. *Fendalton/ Waimairi, female, 65 years or older.*

I don't really deal with them a lot except to pay rates, but generally the City is going ahead. *Banks Peninsula, male, 25 - 49 years.*

Community grants to schools and groups - that's good, it really helps. *Banks Peninsula, male, 25 - 49 years.*

Rung up twice in last year re streetlight and water and both times they came out promptly. After a fire recently City Care arrived to help with the water. Still feel rural and not City Council. *Banks Peninsula, female, 65 years or older.*

Road clearing with ice, gravel spread on frost. Fantastic service on a frosty morning making it safer to drive over hill. *Banks Peninsula, female, 25 - 49 years.*

Do a pretty good job. Streets are kept pretty clean. *Heathcote/ Spreydon, female, 25 - 49 years.*

Do the job they are meant to do fairly well. *Heathcote/ Spreydon, female, 25 - 49 years.*

In general they do a good job. *Heathcote/ Spreydon, male, 25 - 49 years.*

They do most things well. *Heathcote/ Spreydon, male, 50 - 64 years.*

Keep the status quo, very nicely. *Heathcote/ Spreydon, female, 50 - 64 years.*

Presenting the city gardens, city image. *Heathcote/ Spreydon, male, 25 - 49 years.*

Keeping things going. No great impact in my life. *Heathcote/ Spreydon, female, 50 - 64 years.*

Keeping the city clean and tidy and looking good. *Ferrymead/ Hagley, female, 15 - 24 years.*

Keep the city tidy and fresh looking, kerbside and island nice. *Heathcote/ Spreydon, male, 25 - 49 years.*

Our Council is pretty good. *Ferrymead/ Hagley, male, 50 - 64 years.*

Clean up graffiti really and are very polite and well mannered on the phone. *Ferrymead/ Hagley, male, 15 - 24 years.*

Most things ok. *Ferrymead/ Hagley, female, 65 years or older.*

No problems at all, they do a great job. *Ferrymead/ Hagley, male, 50 - 64 years.*

Council is starting to do things right. *Ferrymead/ Hagley, female, 65 years or older.*

Overall, the Council does well. *Ferrymead/ Hagley, female, 25 - 49 years.*

Good response to phone calls. *Ferrymead/ Hagley, male, 25 - 49 years.*

They are moving in the right direction for services they are doing. *Ferrymead/ Hagley, male, 25 - 49 years.*

We seem to get attention when required. *Ferrymead/ Hagley, female, 25 - 49 years.*

Done the best you can. *Ferrymead/ Hagley, female, 25 - 49 years.*

Do pretty well. *Ferrymead/ Hagley, male, 25 - 49 years.*

Most things. *Ferrymead/ Hagley, female, 50 - 64 years.*

People at the Linwood Service Centre are very friendly. *Ferrymead/ Hagley, male, 25 - 49 years.*

All average. *Ferrymead/ Hagley, male, 65 years or older.*

I can't see anything at the moment that annoys me. Quite satisfied. *Ferrymead/ Hagley, male, 25 - 49 years.*

I think they have improved the traffic flow in general. *Ferrymead/ Hagley, female, 25 - 49 years.*

No real complaints here, very satisfied. *Ferrymead/ Hagley, male, 25 - 49 years.*

In some areas I give them top marks, but in others not so. *Ferrymead/ Hagley, male, 65 years or older.*

I like the involvement the Council has with local communities, they provide funds for community grants and neighbourhoods. In October they have neighbourhood week and sponsor them. The Council has a good presence in the community too. *Ferrymead/ Hagley, female, 25 - 49 years.*

Getting graffiti off, keeping it down and getting rid of it. Picking up rubbish in Sydenham, we ring up Council when it hasn't been picked up. They've also kept a new lawn area maintained in our area. Improved a lot in the last few years, in general. *Heathcote/ Spreydon, female, 25 - 49 years.*

I'd have to think about that. Off the cuff I can't. Overall I can't think of one, they're doing quite well at most things. The only thing is the odd public toilet, which isn't very good. *Heathcote/ Spreydon, female, 65 years or older.*

Overall, the Council is doing an excellent service. There are a few problems like traffic at peak time and unpaid parking spaces, but it is not worrying at the moment. Everything is under control and this is because of Council doing great work. *Heathcote/ Spreydon, male, 25 - 49 years.*

General maintenance of city, clean streets, very good Sunday/Monday mornings. *Heathcote/ Spreydon, male, 25 - 49 years.*

No, generally happy. *Papanui/ Shirley, female, 65 years or older.*

They're doing an OK job. *Papanui/ Shirley, female, 15 - 24 years.*

Staff at QEII are good. *Papanui/ Shirley, female, 25 - 49 years.*

Happy with everything. *Ferrymead/ Hagley, male, 50 - 64 years.*



Everything. *Ferrymead/ Hagley, female, 25 - 49 years.*

Planning for the future. *Papanui/ Shirley, male, 25 - 49 years.*

Good at keeping city looking good. *Ferrymead/ Hagley, female, 65 years or older.*

We have a city to be proud of. *Papanui/ Shirley, female, 25 - 49 years.*

No complaints. *Papanui/ Shirley, male, 50 - 64 years.*

Happy with everything. *Papanui/ Shirley, female, 25 - 49 years.*

I would expect any Council to do their best to deliver services. *Papanui/ Shirley, male, 50 - 64 years.*

Online feedback I get from the Council, prompt response and work done effectively. Every quarter they clean the creek that runs through my property, which helps prevent flooding. *Papanui/ Shirley, male, 25 - 49 years.*

When they ring, they are always very helpful. *Papanui/ Shirley, male, 65 years or older.*

I am very happy and have no problems. *Fendalton/ Waimairi, male, 15 - 24 years.*

Too many things. *Burwood/ Pegasus, male, 15 - 24 years.*

I think most of the things they do pretty well. They had to back down when they wanted to close the Bishopdale Library. They came to the party when they realised what people wanted. I'd go crackers if I didn't have the library. *Fendalton/ Waimairi, female, 65 years or older.*

Very supportive of community groups such as surf life saving, have been very generous. *Fendalton/ Waimairi, male, 50 - 64 years.*

They are doing most things pretty well I don't think I can single one out. *Heathcote/ Spreydon, male, 50 - 64 years.*

Maintaining the environment and keeping things clean around Christchurch. *Burwood/ Pegasus, female, 15 - 24 years.*

All okay. *Ferrymead/ Hagley, female, 15 - 24 years.*

Doing a great job. *Riccarton/ Wigram, male, 15 - 24 years.*

As a whole, I think Council doing a pretty good job. *Ferrymead/ Hagley, male, 25 - 49 years.*

Satisfied with everything. *Heathcote/ Spreydon, female, 25 - 49 years.*

Happy with pretty much everything. *Riccarton/ Wigram, female, 25 - 49 years.*

Most things. *Riccarton/ Wigram, male, 15 - 24 years.*

Unable to think of at the moment. Not too critical with the City Council's work at the moment, they are doing a great job. *Riccarton/ Wigram, male, 50 - 64 years.*

Overall the Council is decent. *Riccarton/ Wigram, female, 65 years or older.*

Not really any. *Riccarton/ Wigram, male, 15 - 24 years.*

They're pretty good, no complaints. *Papanui/ Shirley, male, 15 - 24 years.*

I guess they are trying really hard in making Christchurch look better with little effect. *Riccarton/ Wigram, male, 25 - 49 years.*

I like that they are trying but it seems the look of Christchurch is going backwards instead of forwards. *Ferrymead/ Hagley, female, 15 - 24 years.*

The Council are doing a good layout for the city of Christchurch and it's future. Making Christchurch very family orientated. *Riccarton/ Wigram, male, 50 - 64 years.*

Pretty good in general. *Burwood/ Pegasus, female, 15 - 24 years.*

They are trying to keep the city nice and green to bring people in. *Burwood/ Pegasus, male, 25 - 49 years.*

Overall satisfied. *Fendalton/ Waimairi, female, 65 years or older.*

On the whole, nothing stands out. If you have to ring Council, staff really good. Some things Council getting involved in, carried away, eg buses past house 'not in service' but walk further distance to bus stop. Mighty agendas. *Fendalton/ Waimairi, female, 65 years or older.*

Reasonable happy. Dealings limited, happy with service. *Fendalton/ Waimairi, male, 50 - 64 years.*

Doing a good job with limited money. *Burwood/ Pegasus, female, 65 years or older.*

Conventions and tourism. General progressive tendencies. Trying new things, trying to put Christchurch on the map. *Fendalton/ Waimairi, male, 50 - 64 years.*

I think they are trying to do a bit of everything and I can't say that I'm dissatisfied. *Riccarton/ Wigram, female, 50 - 64 years.*

I think most of the ones that we have talked about are quite well. It is a big job and they do all things equally well. *Burwood/ Pegasus, male, 25 - 49 years.*

I think the Council has improved the violence in the Central City but I did see a man in his 50's get beaten up. *Heathcote/ Spreydon, male, 15 - 24 years.*

Not much litter on the street, pretty clean. *Riccarton/ Wigram, male, 15 - 24 years.*

I think in general Christchurch is a very tidy city. Love the daffodils on Bealey Ave and Linwood Ave. We could have more of these. *Ferrymead/ Hagley, female, 15 - 24 years.*

Overall I think they are trying to do the best they can, but I'm not completely happy with their services. I'm not too disappointed either, so overall, they are doing a fair job. *Riccarton/ Wigram, female, 25 - 49 years.*

Overall pretty satisfactory, nothing stands out. *Fendalton/ Waimairi, male, 50 - 64 years.*

Best in the appearance in the city, maintaining public areas really well. *Fendalton/ Waimairi, female, 25 - 49 years.*

I don't want them dominating our lives, they do ok. *Burwood/ Pegasus, female, 50 - 64 years.*

It's a pretty city and the town is easy to get around and there are lots of crossing points. It's easy to take the kids into town to picnic and they are doing well at maintaining the look of the city. *Burwood/ Pegasus, female, 25 - 49 years.*

Doing well in keeping image as green English city. *Burwood/ Pegasus, female, 25 - 49 years.*

Overall, the city looks great but individuals need to be more responsible for their own rubbish. *Riccarton/ Wigram, female, 50 - 64 years.*

Christchurch is a pretty town. *Ferrymead/ Hagley, female, 50 - 64 years.*

Good job of keeping centre of city clean. *Riccarton/ Wigram, male, 15 - 24 years.*

Services are good but people do not know that these services are available, more advertising should be done. *Riccarton/ Wigram, male, 25 - 49 years.*

General maintenance of the city in general, i.e. City Care. *Riccarton/ Wigram, male, 25 - 49 years.*

Services mostly of a high standard, not much to say. *Riccarton/ Wigram, male, 25 - 49 years.*

I'm happy with the grants that they provide. *Riccarton/ Wigram, female, 25 - 49 years.*

City malls and trying to revitalise them. Can see there is a positive direction although there is a long way to go. My visitor from Singapore liked the feel of the city and would consider retiring here. *Ferrymead/ Hagley, male, 50 - 64 years.*

Keeping the city attractive. It just looks very pleasant throughout the Central City. *Heathcote/ Spreydon, female, 25 - 49 years.*

Beautification of Central City. Doing something, being proactive in bringing people into the city. Lanes being done up, great, makes place nicer, cleans it up. *Heathcote/ Spreydon, female, 25 - 49 years.*

Most services and activities are fine. *Riccarton/ Wigram, female, 25 - 49 years.*

Upgrading footpaths in our area. Service Centre is efficient. *Heathcote/ Spreydon, female, 65 years or older.*

All services they offer are good. Good recreational facilities. *Banks Peninsula, female, 25 - 49 years.*

Support of public events. Facilities, eg stadiums. *Heathcote/ Spreydon, female, 25 - 49 years.*

Tidy and clean city. Leisure activities. Increase the parking. Say thanks to the Council, they are doing a great job. *Heathcote/ Spreydon, female, 15 - 24 years.*

Very proud of Christchurch. Facilities are good generally, and the Council is generally generous. *Fendalton/ Waimairi, male, 50 - 64 years.*

Were very good at patching up the hole in the road outside my house, I complained to the Council and they fixed it. Great job with Jellie Park. *Fendalton/ Waimairi, female, 65 years or older.*

We had an issue with water meter, one day to fix. Excellent how fast the service was. Helpful with information about rates when I have rung the Council with enquiries. *Burwood/ Pegasus, female, 25 - 49 years.*

Very good, I like it. The way the Council try to reform Christchurch for the better and redo things in Christchurch for visitors to come here and enjoy. They protect Christchurch from strangers. *Burwood/ Pegasus, female, 50 - 64 years.*

Rubbish collection, I put it out and they take it. I am happy with all their services around where I live. *Papanui/ Shirley, male, 65 years or older.*

Maintaining the upkeep of the city. Keep up the recycling, I think they are doing a good job with the whole carbon neutral thing. *Burwood/ Pegasus, female, 15 - 24 years.*

I'm very satisfied with the way they get rubbish and cleaning up the streets, like getting rid of the leaves. I'm happy in general with how they are cleaning up the streets. *Riccarton/ Wigram, female, 65 years or older.*

Rubbish collection. Trimming trees. Keeping the roads smooth for driving. *Papanui/ Shirley, female, 25 - 49 years.*

Happy with rubbish being taken away weekly, is great. Efficient in fixing holes in the footpaths. The Riccarton Service Centre, the people are efficient and great. *Riccarton/ Wigram, female, 50 - 64 years.*

Library, I'm very satisfied with it. I like the fact that the library is convenient to our home. Pleasant place, nicely laid out, new building (Christchurch South Library), good parking though often full, good access to books. Shows it's popular. *Heathcote/ Spreydon, male, 50 - 64 years.*

Community services support from the Council and Community Boards are really good. Libraries are really great. *Papanui/ Shirley, female, 25 - 49 years.*

The Art Gallery and library service. They are well-developed services, good staff, and good services. What I'd expect an art gallery and library to be. *Fendalton/ Waimairi, male, 25 - 49 years.*

Community libraries, staff and resources are good. Lots of good things for kids. *Papanui/ Shirley, female, 25 - 49 years.*

Community Centres and libraries, South City Library building is environmentally excellent, facility itself is excellent. Park area around is very pleasant, used by broad cross-section of people. Satisfies all our needs. Improving other libraries. *Heathcote/ Spreydon, female, 65 years or older.*

Different facilities like AMI Stadium, libraries and Westpac complex. My local library, Christchurch South, is modern and a nice place to go to. *Heathcote/ Spreydon, female, 15 - 24 years.*

Rubbish collection. Keeps the city very tidy. Library service is good. *Heathcote/ Spreydon, male, 25 - 49 years.*

I am happy with the parking at malls and happy with the walkways that have been created around rivers, they are very accessible. *Heathcote/ Spreydon, female, 50 - 64 years.*

Parks and gardens, general tone of the city is an exceptionally high standard of cleanliness and tidiness, planting is good. Playground amenities are generally good and safe. Public domains very good, accessible and can take dogs to some beaches. *Ferrymead/ Hagley, female, 50 - 64 years.*

They keep rubbish off roads. It's a nice clean city and that counts for a lot. The parks are beautiful and clean with adequate dustbins. *Heathcote/ Spreydon, female, 25 - 49 years.*

I like the parks and public areas like that. Doing a good job. Big and spacious, tidy, well presented and nice. *Ferrymead/ Hagley, male, 15 - 24 years.*

Pretty good with noise control. Reserves and parks are very good. *Papanui/ Shirley, male, 15 - 24 years.*

Reserves and places kept clean and nice and open. Everyone is allowed there. *Papanui/ Shirley, male, 15 - 24 years.*

Beautifying of the gardens in the parks and on streets. *Papanui/ Shirley, female, 50 - 64 years.*

Parks and things like that. Open spaces, nice and free and tidy. *Riccarton/ Wigram, female, 15 - 24 years.*

Have a good vision for the city. Parks and stuff are great, reasonable upkeep of them. *Riccarton/ Wigram, male, 15 - 24 years.*

The city looks quite tidy. Many good parks to enjoy. *Riccarton/ Wigram, female, 25 - 49 years.*

Keeping noise control well. The Groynes clean. *Fendalton/ Waimairi, female, 15 - 24 years.*

Maintaining parks, gardens, and open spaces. Keeping streets clean as possible. *Riccarton/ Wigram, male, 25 - 49 years.*

Good parks and facilities for free activities. Keep streets clean, tidy city. *Riccarton/ Wigram, female, 15 - 24 years.*

Upkeep of gardens around the town, and plantings. Rubbish is collected and city is really clean and beautiful, especially compared with some other cities. *Papanui/ Shirley, female, 25 - 49 years.*

Good services. Rubbish collection good. Parks and gardens good. *Burwood/ Pegasus, male, 25 - 49 years.*

I like the parks, they are lovely and the Council cares for them very well. The water services and the rubbish is very good. I like the way the Council is revitalising the city centre. The care of beach and coastal areas is good. *Burwood/ Pegasus, male, 25 - 49 years.*

New initiatives regarding the roading out here (motorway past Halswell), rubbish collection, new cycle lanes. 40km/h school zones sensible idea too. Parks kept nicely, Christchurch nicely kept. Clean city, can be proud of it. *Riccarton/ Wigram, female, 50 - 64 years.*

Upkeep of parks and walkways, kept pretty tidy. Gangs leave rubbish but the Council guys do a great job. Libraries are good. *Papanui/ Shirley, female, 50 - 64 years.*

Overall producing a very attractive city, i.e. roading and parks. Very good with services, eg libraries. Parks and roads attractively done. Lower cost gym for students is a good service. Good parking at those facilities, 1hr free in parking buildings. *Papanui/ Shirley, female, 25 - 49 years.*

They look after our parks really well. Cleanliness of the park, reasonably safe, well laid out. Library open Sundays, great for those who can't make it through the week. Sports grounds well kept and well maintained. *Papanui/ Shirley, female, 50 - 64 years.*

Wetlands and quarry really good. Art Centre and City Mall is cleaner. Great job on Barrington Library. Bus system is quite good. *Riccarton/ Wigram, female, 15 - 24 years.*

Libraries fantastic. Pools. Our local Council workers doing a good job because they know Akaroa. Consultation on development of Garden of Tane and Stanley Park, good to see someone is thinking of this. *Banks Peninsula, female, 25 - 49 years.*

Community services provision, libraries, pools, etc are convenient. Jellie Park upgrade excellent, parks nice, library well serviced in this area. *Fendalton/ Waimairi, male, 25 - 49 years.*

They keep the Botanic Gardens looking tidy and fresh. *Ferrymead/ Hagley, female, 15 - 24 years.*

Botanic Gardens. Well run and maintained and laid out. *Papanui/ Shirley, female, 25 - 49 years.*

Increasing rates. I think working down the lines of making Christchurch a garden city. *Burwood/ Pegasus, male, 25 - 49 years.*

Maintenance of the gardens. *Fendalton/ Waimairi, female, 15 - 24 years.*

Arts and gardens, they're freely available, accessible and well looked after. *Fendalton/ Waimairi, female, 50 - 64 years.*

I really enjoy the community libraries and the Botanic Gardens. I think they are a bonus for Christchurch. I like the outdoor malls like Cashel St mall. The outdoor recreation areas, eg Port Hills, McLean's Island, for mountain biking. *Riccarton/ Wigram, female, 25 - 49 years.*

Libraries are good. Roads and Botanic Gardens are okay. *Heathcote/ Spreydon, female, 25 - 49 years.*

Services for libraries. Public gardens well maintained. Good at leisure things. *Ferrymead/ Hagley, female, 65 years or older.*

I think the parks and botanic gardens because so many people go there both local and visitors. Because I work at the Arts Centre I am always hearing visitors saying lovely things about these things. *Ferrymead/ Hagley, female, 65 years or older.*

The parks and gardens. *Burwood/ Pegasus, female, 25 - 49 years.*

Effective in keeping the parks clean and tidy along with the gardens that are beautiful. *Papanui/ Shirley, female, 15 - 24 years.*

Dog recreation area at the Groynes. Free one hour parking. Gardens and upkeep of city is good, beautification. *Fendalton/ Waimairi, female, 65 years or older.*

Hagley Park and Botanic Gardens. *Burwood/ Pegasus, male, 15 - 24 years.*

The Council do a very good job in looking after our parks and reserves, and also our Botanic Gardens. *Heathcote/ Spreydon, male, 25 - 49 years.*

Parks and gardens well maintained and free. New developments in inner city. New project with wheelie bins. *Riccarton/ Wigram, female, 25 - 49 years.*

I think making sure that Christchurch keeps lovely parks, galleries and libraries, and keeping Christchurch for the people. *Burwood/ Pegasus, female, 50 - 64 years.*

Service Centre staff at Beckenham were brilliant. Some projects are done well when they actually complete it. Art Gallery is good, great exhibitions, would like more art. More art around the place would be nice. Botanic Gardens are really good. *Heathcote/ Spreydon, male, 25 - 49 years.*

I think the library system is wonderful. I use it a lot. Most of the staff are great. I think a lot of good work has gone into it. I think that the Museum and the Botanic Gardens are wonderful. *Burwood/ Pegasus, female, 50 - 64 years.*

Beautifying of city, bulbs planted. Recreation facilities are excellent. *Burwood/ Pegasus, female, 50 - 64 years.*

Swimming pools and outdoors. Pools cheap, easy to use and child friendly. Parks and playgrounds clean and tidy. Free swimming pools at parks, maintained well, clean and safe. Dog parks are fantastic, bags provided for poos, well fenced. Libraries good. *Papanui/ Shirley, female, 25 - 49 years.*

Ellerslie Flower Show purchase good move. *Banks Peninsula, female, 50 - 64 years.*

Can't think of any thing really good in this rural area. In town the Summertime events are good. *Banks Peninsula, female, 25 - 49 years.*

Summertime events, we should be quite proud of them. In these economic times, they are cheap to take whole family to and gets them away from TV. Council prepared to put so much work into events. *Heathcote/ Spreydon, male, 25 - 49 years.*

Community events. Sparks in the Park. *Papanui/ Shirley, female, 25 - 49 years.*

Attempting to develop business opportunities in Christchurch, eg bidding on the Flower Show. *Fendalton/ Waimairi, male, 25 - 49 years.*

Summertime festival, social spirit, community. *Fendalton/ Waimairi, female, 25 - 49 years.*

Probably the support for the classical sparks and summertimes and the buskers and that sort of thing. *Fendalton/ Waimairi, female, 25 - 49 years.*

Retaining our Garden City image. I approve of Ellerslie Flower Show purchase. SOL lanes. *Burwood/ Pegasus, female, 50 - 64 years.*

Pools are good. Plenty to do with Summertime things. *Banks Peninsula, female, 15 - 24 years.*

Rubbish deliveries are great. Summertime festivals are great for families. *Ferrymead/ Hagley, female, 50 - 64 years.*

Cultural side, summer events. Recycling fantastic. *Fendalton/ Waimairi, male, 50 - 64 years.*

Summertime events are good. Libraries are good. *Banks Peninsula, female, 25 - 49 years.*

Leisure centres very good. Sponsored activities e.g. classical sparks excellent. *Burwood/ Pegasus, male, 50 - 64 years.*

Parks and all the flowers. Craft shows. Flower shows. Cathedral Square. *Ferrymead/ Hagley, female, 25 - 49 years.*

Things like the gardens are really well presented and good for the community, and for visitors from overseas so they return. International flower show is a really great achievement. I think the upgrade of Jade Stadium is good as well. *Heathcote/ Spreydon, male, 25 - 49 years.*

The gardens, Art Centre, Summertime programmes. All and everything that makes Christchurch what it is, i.e. a lovely place to live in. *Papanui/ Shirley, female, 50 - 64 years.*

Summertime, art and dance festivals, and play in the park are very good. Public garden, the way the city is presented with trees and gardens, make it a beautiful place to live. Water quality is very good. Enjoy public pools, leisure centres and libraries. *Heathcote/ Spreydon, female, 25 - 49 years.*

Festivals like Christmas in the Park are good. *Heathcote/ Spreydon, male, 15 - 24 years.*

Festivals and free concerts. The fact they are free. Friendly and fun for people who can't afford much. *Ferrymead/ Hagley, female, 15 - 24 years.*

Concerts in the park, done very well. Plenty of room, great people there, great atmosphere. *Heathcote/ Spreydon, female, 25 - 49 years.*

Best things are the show, eg Buskers Festival, Classical Sparks. *Heathcote/ Spreydon, female, 25 - 49 years.*

Festivals and entertainment provided. *Papanui/ Shirley, female, 15 - 24 years.*

Cultural development for residents. *Papanui/ Shirley, male, 25 - 49 years.*



Outdoor festivals like classical sparks are great. *Heathcote/ Spreydon, female, 50 - 64 years.*

All festivals are tremendous, great they put them on. *Heathcote/ Spreydon, male, 50 - 64 years.*

Festivals and concerts. *Papanui/ Shirley, male, 50 - 64 years.*

Festivals and shows. *Fendalton/ Waimairi, female, 25 - 49 years.*

Entertainment is very good. Underground fibre cables are good. *Papanui/ Shirley, male, 15 - 24 years.*

Entertainment in the park and other areas is very good, family orientated. *Papanui/ Shirley, female, 25 - 49 years.*

Community events. *Riccarton/ Wigram, female, 25 - 49 years.*

Probably the events. *Fendalton/ Waimairi, male, 25 - 49 years.*

Very good job at events, i.e. Classical Sparks and Buskers Festival. *Burwood/ Pegasus, male, 25 - 49 years.*

Probably the event venues - I think we've got a pretty good selection and they're pretty well run. *Fendalton/ Waimairi, female, 25 - 49 years.*

Entertainment for people of the city, Art galleries, Classical Sparks, sheer scale of it, Buskers Festival. They like people to get involved in things. Variety of it, standard of it, quite a high standard. *Heathcote/ Spreydon, male, 25 - 49 years.*

Treatment of arts and recreation, especially the Art Gallery and festivals. *Fendalton/ Waimairi, male, 65 years or older.*

Arts and festivals. *Fendalton/ Waimairi, female, 50 - 64 years.*

Very good at doing the arts, festivals and other related programmes. *Fendalton/ Waimairi, female, 25 - 49 years.*

I think they do well in delivering the range of events and festivals for the communities, and also the school holiday programmes are great. *Ferrymead/ Hagley, male, 15 - 24 years.*

Festivals, school holiday programmes. *Riccarton/ Wigram, female, 25 - 49 years.*

Organising family events and activities. *Riccarton/ Wigram, male, 50 - 64 years.*

Events are well done. Heritage buildings are well preserved. *Papanui/ Shirley, female, 25 - 49 years.*

Excellent work on walkways. The entertainment they provide all round. *Burwood/ Pegasus, female, 65 years or older.*

Very good at arranging festivals and promotion of Christchurch. Good job with leisure centre and swimming pools. *Heathcote/ Spreydon, female, 25 - 49 years.*

Leisure facilities and festivals. *Riccarton/ Wigram, male, 50 - 64 years.*

Supportive of sports and leisure, coupled with the arts. Includes concerts. Leisure getting kids away from the computers. *Fendalton/ Waimairi, male, 50 - 64 years.*

Recreational activities - putting in new pools, big effort especially for children. Kids programs really, really good, especially Kidsfest. Outdoor activities, eg Classical Sparks good.

*Fendalton/ Waimairi, male, 25 - 49 years.*

I think they do a great job in upcoming events in Christchurch, so you know what's on. This is with their advertising of the events. *Ferrymead/ Hagley, female, 25 - 49 years.*

Good information in the paper about services and events. *Papanui/ Shirley, female, 50 - 64 years.*

It's performing the best in promoting the city. The high profile events that are bringing to the city are excellent and raise the profile of the city. *Burwood/ Pegasus, male, 25 - 49 years.*

Sorting out rubbish. Family oriented events wonderful. *Fendalton/ Waimairi, male, 50 - 64 years.*

The festivals are great, fantastic things for the community. All the Council staff I have had to deal with are very helpful and friendly. Recycling is very positive. Libraries are really good. *Fendalton/ Waimairi, female, 25 - 49 years.*

I think the rubbish collection is good, works for me. Recycling is great. What cycleways there are, are good. The programs run for children in the school holidays are excellent. The festivals they have in the Square are very good, eg Busker's and Arts. *Fendalton/ Waimairi, female, 50 - 64 years.*

Public events during summer time. Libraries. *Heathcote/ Spreydon, female, 25 - 49 years.*

Libraries, parks, sports fields and events, I am happy with all of them. *Papanui/ Shirley, male, 65 years or older.*

Recycling. Children's library services. The concerts. *Fendalton/ Waimairi, female, 25 - 49 years.*

Libraries. Art galleries. Rubbish disposal. Support for local artists and festivals, broad range, something for everyone. *Fendalton/ Waimairi, female, 50 - 64 years.*

I like the free community spaces they provide, and the libraries, galleries and festivals. Good at providing cultural activities. The cycle lanes are great. With the petrol prices going up, it's good to encourage people into this. The rubbish collection. *Riccarton/ Wigram, female, 15 - 24 years.*

Family concerts in the park are very good. Walkways in outdoor areas are great. *Ferrymead/ Hagley, female, 25 - 49 years.*

Lots of outdoor areas, excellent, free, nice for the family. *Burwood/ Pegasus, female, 25 - 49 years.*

Good community entertainment. Done a lot for the parks and made them children friendly. *Burwood/ Pegasus, male, 25 - 49 years.*

Things like Buskers Festival and Christmas in the Park is good. It's just good. *Fendalton/ Waimairi, female, 15 - 24 years.*

I think they do a great job in their events and festivals and Kidsfest. Also the way they keep the parks and reserves so clean and tidy. *Ferrymead/ Hagley, female, 25 - 49 years.*

The upkeep of the parks and free recreation facilities in the city is very good. Generally a great service provided at swimming pools and leisure centres. *Riccarton/ Wigram, male, 15 - 24 years.*

Leisure side of things. Provision of sports grounds, parks, cycleways, free entertainment, festivals are very good, eg excellent Arts Festival. *Fendalton/ Waimairi, male, 65 years or older.*

Parks well maintained. Swimming pools well maintained. Festival activities well organised and enjoyable. *Ferrymead/ Hagley, male, 25 - 49 years.*

The entertainments and outdoor things (events) they provide, including pools and parks. *Papanui/ Shirley, female, 65 years or older.*

Festivals, parks and swimming pools - quantity and high quality. *Fendalton/ Waimairi, female, 25 - 49 years.*

Do a lot for citizens. Encourage visitors. Cycle lanes, parks and events. *Heathcote/ Spreydon, female, 50 - 64 years.*

Entertainment is a family affair and good. Libraries are well maintained and provide for everyone's interests. Parks are well maintained and family friendly. *Ferrymead/ Hagley, female, 25 - 49 years.*

Probably in the social and amenity division. The things they have provided for us, i.e. parks, libraries, etc. They are enhancing our lifestyle. *Fendalton/ Waimairi, female, 65 years or older.*

Great job with cultural activities, eg Art Gallery and festivals. Libraries. Water. Rubbish collection. Parks and open spaces. Beaches. *Heathcote/ Spreydon, female, 65 years or older.*

Very well in hosting Classical Sparks, fireworks, New Years in Square and limiting alcohol. Lots of time spent for preparing for these and everyone has fun, people get on well, security are on hand, staff presentable and respect opinions. *Papanui/ Shirley, male, 25 - 49 years.*

Mostly good, especially festivals. *Riccarton/ Wigram, female, 25 - 49 years.*

I'm really happy with the way they are trying to make Christchurch a better and clean place to live. I love the events they provide for the kids as well as families. *Riccarton/ Wigram, female, 25 - 49 years.*

Making roads in Christchurch look beautiful with plants and shrubs, etc keeping it looking beautiful. Festivals are great and well attended. Overall look of the city well presented. *Papanui/ Shirley, female, 25 - 49 years.*

Information, events, things that they are doing, I think is good, eg advertising and mail. I get a lot of things about the Council in the mail. Dealing with complaints, they are pretty fast and good. *Burwood/ Pegasus, female, 50 - 64 years.*

Good entertainment for families. Park facilities clean and tidy. *Ferrymead/ Hagley, male, 15 - 24 years.*

Impressed with the way Council organised in winter months, dealing with bad weather and clearing floodwater on the roads. Good maintenance of parks, open spaces and reserves. Entertainment facilities. Events/festivals well organised. Funding childcare. *Heathcote/ Spreydon, female, 15 - 24 years.*

Gardens and festivals are wonderful. Jellie Park is great. *Fendalton/ Waimairi, female, 15 - 24 years.*

I would say the gardens and the leisure activities, eg the festivals. *Riccarton/ Wigram, female, 50 - 64 years.*

Noise control were available, answered phone and responsive. Library information, they let us know of festivals, local happenings. Housing is good, affordable. Council website useful, to check your rates and GV's. Botanic Gardens gorgeous, well maintained. *Papanui/ Shirley, female, 25 - 49 years.*

Services to community. Events like Sparks in the Park, Classical Sparks, family orientated and community based. Appeal to whole demographic. *Heathcote/ Spreydon, male, 25 - 49 years.*

Events they have drawing tourists to the city, and locals especially in the summer. *Riccarton/ Wigram, female, 25 - 49 years.*

The involvement in the entertainment side of things like Sparks in the Park, and the youth activities, is what I know most about and what I think they are doing the best at. *Riccarton/ Wigram, female, 25 - 49 years.*

Bus transport is exceptional in its service and pricing is very good compared with other cities. It's wonderful that we can leave our car at home and have a cheap, reliable bus service. Congratulate on festivals, particularly the summer time program. *Burwood/ Pegasus, female, 65 years or older.*

Christmas in the Park, and other festivals are well organised and well publicised. *Riccarton/ Wigram, female, 25 - 49 years.*

Probably city events like Summertime, Classical Sparks, and very good job. Really good because it's free. Good job in big parks and small local playgrounds. *Burwood/ Pegasus, female, 25 - 49 years.*

**Q33. Service Most Important To Improve**

### **Q33. Service most important to improve**

Insulating poor peoples' houses in ceilings and walls. Poor, old, sick people need to be warmer. Put up all the rents, should be mindful of who lives there and what they can afford. *Fendalton/ Waimairi, female, 50 - 64 years.*

Need more speed restrictions in certain parts of the City. *Heathcote/ Spreydon, male, 65 years or older.*

Need to reduce rents on Council housing, as it can be very difficult for the older generation. *Papanui/ Shirley, male, 65 years or older.*

Affordable housing, ongoing continuing thing. Need to make it more affordable, people fall through the gaps so someone needs to pick them up and it needs to be the City Council. *Riccarton/ Wigram, female, 50 - 64 years.*

Very disgusted about putting up rent in social housing, they increased by 24%, should lower by at least 10%, it is too much for pensioners. *Burwood/ Pegasus, female, 50 - 64 years.*

More sports and recreational services needed. *Ferrymead/ Hagley, male, 15 - 24 years.*

Don't like rents being raised. *Burwood/ Pegasus, female, 65 years or older.*

Find it a pain that it's a toll call to ring here to Akaroa. I have to go through Christchurch first when I'm only 10 minutes away. *Banks Peninsula, female, 65 years or older.*

The libraries need a complete upgrade, especially the community libraries like in New Brighton. There are no textbooks; there are kids books and a cafe same as in Parklands but not much for adults. *Burwood/ Pegasus, female, 25 - 49 years.*

Festivals, more multi-cultural festivals, i.e. food. Palmerston North has great ones. Do a good job overall. *Papanui/ Shirley, female, 25 - 49 years.*

Rise in pensioners rent not good. *Banks Peninsula, female, 50 - 64 years.*

Mistake to include the Peninsula in the city. Lyttelton is OK, but the rest of us have different needs, not a flow on from the city. Council doesn't think of rural needs. *Banks Peninsula, female, 25 - 49 years.*

Don't shift the doughnut cart from The Square. *Banks Peninsula, female, 15 - 24 years.*

Need a decent public toilet in Brighton, they are really terrible. *Burwood/ Pegasus, female, 65 years or older.*

Defend my right to smoke where I want. *Riccarton/ Wigram, male, 15 - 24 years.*

Boy racers are intimidating. I know the Council is trying to cope with them. *Papanui/ Shirley, female, 25 - 49 years.*

Boy racers at night are a problem. *Heathcote/ Spreydon, male, 50 - 64 years.*

I'd say the Pumping Station, which was over budgeted from day one. You can only blame the Project Manager, Andrew Young. It has cost the ratepayers thousands of dollars. I live in the area where they lay the new sewage pipes, the pressure busted pipes. *Ferrymead/ Hagley, male, 25 - 49 years.*

They should be doing more to deal with graffiti. *Ferrymead/ Hagley, male, 15 - 24 years.*

Graffiti, more active cleaning up the graffiti around the city. *Burwood/ Pegasus, male, 25 - 49 years.*

Getting rid of graffiti around the place, a lot more resources need to be put into it to clean it up as soon as it appears. I've had it happen to my place, other graffiti around my neighbourhood has taken a while to be cleaned up and encourages more. *Papanui/ Shirley, male, 25 - 49 years.*

Getting on top of the graffiti. I'd like to see more done about that. Get more volunteers to do their street. *Fendalton/ Waimairi, female, 65 years or older.*

Heritage of the city, preserving the old buildings before you mow them down and we don't have any left. *Burwood/ Pegasus, female, 50 - 64 years.*

Preservation of historic buildings. Work more actively to restoration and preservation. *Fendalton/ Waimairi, male, 25 - 49 years.*

Improve on the historical buildings - too many old buildings being replaced with boxes. *Burwood/ Pegasus, female, 50 - 64 years.*

Controlling crowds in weekends. Have Police in places, not so easy but security during night hours and weekends is not very good for City Centre. *Ferrymead/ Hagley, male, 25 - 49 years.*

Safety. Road tolls. More security, more awareness of public places, not necessarily cops but people to look after the place, reduce crime. More security at festivals, e.g. underage drinking. More events to unity, e.g. Pacific, Asian festivals. *Fendalton/ Waimairi, male, 15 - 24 years.*

The Square, central city is unsafe and dangerous. Need to have more rubbish bins in general especially in parks and reserves. *Burwood/ Pegasus, female, 50 - 64 years.*

My major concern living here is safety. Probably this is not the Councils job, probably police. *Fendalton/ Waimairi, female, 50 - 64 years.*

Cashel St bus stop at the depot, it's not very nice to be around. *Papanui/ Shirley, female, 25 - 49 years.*

Supporting the police better with security to back the police, more cameras. *Papanui/ Shirley, female, 50 - 64 years.*

Safety in the streets, from violence, especially for women. *Papanui/ Shirley, female, 65 years or older.*

Mayor enforces boy racer laws too strictly. Waste of time taking them to court if evidence not substantial enough. Too many burglaries. *Fendalton/ Waimairi, male, 15 - 24 years.*

They should improve the cost of the rates, they are exceeding the cost of living. *Riccarton/ Wigram, male, 65 years or older.*

The Council should have to stick to rate increases no more than inflation. *Papanui/ Shirley, male, 50 - 64 years.*

I think the social housing is too high. People my age and older don't have an income and they have nowhere to live. Council rates are too high. *Riccarton/ Wigram, female, 65 years or older.*

Old people having to front up to get their rate rebate, many are sick and very elderly, and it stresses them out. *Burwood/ Pegasus, female, 50 - 64 years.*

Services for the disadvantaged, poor Council housing and rates too high. *Papanui/ Shirley, female, 25 - 49 years.*

Level of rates is too high for the services received. *Heathcote/ Spreydon, female, 25 - 49 years.*

User pays, needs to change, use = pay. I pay rates for stuff I don't use. *Burwood/ Pegasus, female, 25 - 49 years.*

Not to waste money to bail out private developers like David Henderson. *Burwood/ Pegasus, male, 50 - 64 years.*

To reduce the area of unnecessary costs for unnecessary expenditure. *Papanui/ Shirley, male, 50 - 64 years.*

Getting too carried away spending time on tramlines when they don't know what the end will be. *Riccarton/ Wigram, female, 65 years or older.*

Look at cost of things like roading. Is it effective? Some roads are made skinnier and parking is difficult. *Papanui/ Shirley, male, 65 years or older.*

The housing subsidised. They put the rent up for tenants and it's unliveable for some. *Burwood/ Pegasus, female, 25 - 49 years.*

They could spend less of ratepayer's money and stop wasting it. *Heathcote/ Spreydon, male, 50 - 64 years.*

Buying all property in Sydenham without consultation. *Ferrymead/ Hagley, male, 50 - 64 years.*

I am not happy with the land purchase, there was not enough consulting with the ratepayers and I am not happy about the rent increases by 24% for the elderly requiring housing. *Ferrymead/ Hagley, female, 25 - 49 years.*

Do not agree with the \$17 million spent on buildings recently. It is important that the Christchurch City Council keeps its social housing going. It makes for a healthy city looking after the less fortunate. *Papanui/ Shirley, female, 25 - 49 years.*



Spend too much money on buying properties from dodgy property investors called Henderson. Would like to see the Mayor go too. *Heathcote/ Spreydon, female, 25 - 49 years.*

Favour some areas more than others, e.g. some areas trees maintained better than others, e.g. Fendalton, Hamilton Ave. Waste of resources, look for more trees to prune. *Fendalton/ Waimairi, male, 50 - 64 years.*

I am quite disturbed about the Council increasing rents for their social housing and then purchasing the properties that belonged to Mr Henderson. *Ferrymead/ Hagley, female, 50 - 64 years.*

I think they shouldn't be so frivolous with our money like all of the statues and their new Council building. *Riccarton/ Wigram, female, 15 - 24 years.*

Control expenditure rigorously, grossly overstuffed, imposing on the ratepayers. Needs to concentrate on roads, sewers and rubbish collection, and discontinue others. Put functions out to tender. Operating at double the cost of what they should. *Riccarton/ Wigram, male, 65 years or older.*

Cost of programmes, i.e. school is expensive, childcare is expensive during holidays. *Burwood/ Pegasus, female, 25 - 49 years.*

Concentrating on true heritage sites instead of buying up, e.g. Sydenham Square. *Papanui/ Shirley, male, 25 - 49 years.*

Law and order in Central City needs improvement, won't go into town because of fear of the riff-raff. Doesn't agree with spending masses of money after David Henderson's bad luck, appalling waste of money. Good money spent to build the Art Gallery. *Riccarton/ Wigram, male, 65 years or older.*

I would like to see greater checking of speed for the elderly around shopping areas such as the Bishopdale Mall. Crossing roads is a hazard. Our city is fine but I don't agree with some of the expenses in areas such as AMI Stadium. *Fendalton/ Waimairi, female, 65 years or older.*

More support for new immigrants, e.g. dark skinned, Thai's and others, not just certain groups, which are more mainstream now. Good money spent on doing up the town malls, but still people are very intimidated by rough people and young people there. *Burwood/ Pegasus, male, 25 - 49 years.*

Gardens around the city aren't well maintained. I have rung a number of times about the lack of maintenance of Council plantings and gardens. *Fendalton/ Waimairi, female, 50 - 64 years.*

Clean up rivers and waterways. *Burwood/ Pegasus, female, 25 - 49 years.*

Westpac Centre is a good venue but for concerts the sound quality is disappointing. *Ferrymead/ Hagley, female, 25 - 49 years.*

The removal of so many trees from the riverbanks. I see the need for trimming but not the removing of so many. *Heathcote/ Spreydon, female, 25 - 49 years.*

We are the garden city so we should try to raise the bar of our gardens a bit. *Burwood/ Pegasus, male, 15 - 24 years.*

Cleaning up waterways. *Ferrymead/ Hagley, male, 15 - 24 years.*

Making the Avon not look nice, clean up the water. *Riccarton/ Wigram, male, 15 - 24 years.*

Council flats are badly maintained and the rent increases are outrageous. Facilities are very poor and need serious improvement. *Riccarton/ Wigram, male, 25 - 49 years.*

Trees had to be cut down, someone could have looked at aesthetics of how new ones have been planted and choice of new trees. Sloane Tce, awful trees replacing dying ones and dotted around. Council should look at what they've done and do better next time. *Heathcote/ Spreydon, female, 65 years or older.*

More activities to do in the City Centre. More activities in holidays, e.g. competitions. *Heathcote/ Spreydon, female, 15 - 24 years.*

Maintenance of smaller reserves, need more plantings other than just cutting the grass. *Banks Peninsula, male, 50 - 64 years.*

Waterways are a disgrace, need to improve this by taking a leadership role. *Ferrymead/ Hagley, male, 25 - 49 years.*

To keep up the gardens and keep them that way. They are good around the city at present. *Papanui/ Shirley, male, 15 - 24 years.*

Rivers and streams need to be well maintained. *Riccarton/ Wigram, male, 25 - 49 years.*

Need more rubbish bins in parks. *Fendalton/ Waimairi, male, 15 - 24 years.*

The irrigation of sports grounds would be good, a lot of our soccer games were called off because the irrigation hasn't been working properly. Council flats, make them cheaper. My father used to live in town and wouldn't be able to afford the rent now. *Heathcote/ Spreydon, male, 25 - 49 years.*

City Care comes over only once in a while. Cleaning etc. should be by someone local to control all the rubbish when the tides out. Parks (Stanley Park) owned by Ngai Tahu, plans to build and cutting down lovely trees, losing character. *Banks Peninsula, male, 50 - 64 years.*

The riverbanks along the Estuary are terrible, once they reach the Opawa Rd Bridge they are unkempt and not very nice and generally untidy. *Ferrymead/ Hagley, female, 50 - 64 years.*

Reducing pollution in rivers and storm water. *Burwood/ Pegasus, male, 25 - 49 years.*

Need to improve the Heathcote River of the contaminants and rubbish, banks need to be upgraded. *Ferrymead/ Hagley, female, 65 years or older.*

Residential parks around small areas. Where I live, closest park is Hagley Park. Smaller parks not well maintained. Hansen's Park not maintained as well as it could be. There are lots of parks, more used ones better maintained. *Heathcote/ Spreydon, female, 15 - 24 years.*

Pollution of the waterways by industry needs to be clamped down on. *Papanui/ Shirley, female, 65 years or older.*

Council housing, houses in my area are tiny flats on expensive land. Should knock flats down, build houses, sell them, and build new flats in cheaper area. Could build more flats and raise more revenue this way. *Fendalton/ Waimairi, female, 15 - 24 years.*

The Council flats need better maintenance. *Riccarton/ Wigram, female, 65 years or older.*

Majority of riverbanks through city and suburbs are disappointing, often scrubby grass and verges. Needs appropriate planting, e.g. natives. Mass planting programme, should put in more adjacent picnic areas. Make areas by rivers naturally picnic areas. *Heathcote/ Spreydon, male, 25 - 49 years.*

Coast care. Could do a lot better job cleaning up beaches and beautifying them. Tidying up general layout of beaches and access ways. *Ferrymead/ Hagley, male, 25 - 49 years.*

More housing and affordable for the lower wage area. The pools that were closed should be reopened for the schools, etc. *Papanui/ Shirley, female, 25 - 49 years.*

Provide another hockey turf for Christchurch. The children have to play late and not enough time for younger ones. Sometimes school games get cancelled because of time. We are desperately short of hockey turf time. *Papanui/ Shirley, female, 25 - 49 years.*

It would be nice to have some more gardens in the city. *Ferrymead/ Hagley, female, 65 years or older.*

Making a park for kids. *Burwood/ Pegasus, male, 15 - 24 years.*

They need to make more car parks in front of schools for picking up and dropping off school children. *Riccarton/ Wigram, male, 50 - 64 years.*

Clean up the Avon and the Heathcote. I wish the Council would help out with the netball courts, we need better netball facilities, and we need indoor stadiums. Don't spend a few million dollars on new civic offices. *Burwood/ Pegasus, female, 50 - 64 years.*

Clean up of the Heathcote River, debris and rubbish. Riverbanks needing tidying up. *Heathcote/ Spreydon, female, 65 years or older.*

Keeping parks clean, also the sides of roads and footpaths. *Papanui/ Shirley, female, 25 - 49 years.*

Ernie Clark Reserve opposite our house, small reserve adjacent to Heathcote River, very pleasant but could be better. Needs better landscaping along stream boundary, more effort. Possibly would be nice to have it levelled, re-grassed and mown regularly. *Heathcote/ Spreydon, male, 50 - 64 years.*

Rivers and waterways, not in very good condition. Farmer's water allocations have been overdone, try and get some water back. Smaller rivers round region are really suffering. Lot of smaller rivers getting agricultural runoff. Algae smells bad. *Ferrymead/ Hagley, male, 15 - 24 years.*

Entrance to the Christchurch City Council office, it is absolutely rubbish, very confusing. *Riccarton/ Wigram, female, 15 - 24 years.*

Reserve in Bower Ave never been upgraded, needs attention. *Burwood/ Pegasus, male, 50 - 64 years.*

Westpac Stadium, ticket prices for children a bit high. Food at Westpac Stadium is expensive so people with children can't really afford to go. *Heathcote/ Spreydon, female, 25 - 49 years.*

Rivers and waterways really need to be cleaned up. *Riccarton/ Wigram, female, 25 - 49 years.*

Bottle Lake Forest needs more signage. More off road cycleways. *Fendalton/ Waimairi, male, 50 - 64 years.*

I would like to see some of the drainage on the sports fields improve. I'd like to see more time and thought go into Council decisions about large financial decisions and the purchase of properties of Dave Henderson. *Fendalton/ Waimairi, female, 25 - 49 years.*

Some part of the river near the New Brighton area is not well maintained. River should be better maintained during winter because of over flooding. *Heathcote/ Spreydon, female, 15 - 24 years.*

Most important thing to me personally is Council's attitude towards Botanic Gardens. Not enough emphasis put on gardens as part of Garden City, treated too much like general park. Need high level of maintenance than they put into parks and reserves. *Heathcote/ Spreydon, male, 25 - 49 years.*

I would say the access for the disabled at QEII. They just can't turn around, and then they can't get out, when using their toilets. I have noticed that the weed in our rivers is becoming a nuisance. They don't appear to be cleaning it out anymore. *Ferrymead/ Hagley, female, 25 - 49 years.*

Keeping the Heathcote River cleaned regularly. Also the banks, which are covered in rubbish, should be cleaned regularly. *Ferrymead/ Hagley, male, 50 - 64 years.*

In public places there should be recycling bins. Dump charges too expensive so people just dump rubbish. *Riccarton/ Wigram, female, 25 - 49 years.*

Maintenance in general, focus on core functions of Council, providing basic services to ratepayers instead of public relations, e.g. have to ensure no leaks in own facilities like Diamond Harbour Rd, before pressuring others to use less water. *Riccarton/ Wigram, male, 25 - 49 years.*

Conservation. They have to conserve some heritage and waterways. *Riccarton/ Wigram, male, 50 - 64 years.*

Noise control from boy racers. *Riccarton/ Wigram, female, 65 years or older.*

Litter and the Avon River. Council should be able to clean up streets better. Noise of cars, bottles thrown on streets. Cashel Mall paving going on for too long, often seen to be standing about. *Papanui/ Shirley, female, 25 - 49 years.*

Later times for noise control. *Fendalton/ Waimairi, male, 15 - 24 years.*

Noise control regarding traffic. Safety in parks. *Fendalton/ Waimairi, female, 15 - 24 years.*

Water really important resource - don't want treated supply, should get stricter on existing bylaws, enforcement, fines for clowns who water footpaths. *Fendalton/ Waimairi, male, 25 - 49 years.*

Domestic water supply needs better control and maintenance. *Ferrymead/ Hagley, male, 50 - 64 years.*

Saving water. More advertising could be done. *Ferrymead/ Hagley, male, 15 - 24 years.*

They could improve on the water savings. What they can do I don't know, but there's a lot of water wastage. You see people hosing driveways, washing cars outside. Mind you, I have a big thing about water. *Heathcote/ Spreydon, female, 65 years or older.*

Dog control, better enforcement at times for those who are not good dog owners. Need to have more incentives for good dog owners. Need to do more inspections of dog owners. *Heathcote/ Spreydon, female, 25 - 49 years.*

Older people can be reluctant to go to parks because of dogs attacking, have better access to dog parks. *Papanui/ Shirley, female, 15 - 24 years.*

Dog registration fees should be abolished. Heathcote is filthy, polluted, nobody is fixing it. Streams and creeks. Building restrictions. Should have an underground pipe system, not an exposed waterway. Need to replant and replace trees on Heathcote River. *Heathcote/ Spreydon, female, 50 - 64 years.*

I think the Council should have more control over the dog licenses, they need more staff to enforce that every dog is registered. The Council needs more staff for noise control as well. *Heathcote/ Spreydon, female, 50 - 64 years.*

Accountability of all staff. *Riccarton/ Wigram, female, 50 - 64 years.*

More openness in their decisions, less secrecy. *Papanui/ Shirley, female, 50 - 64 years.*

Reduce red tape in malls. *Fendalton/ Waimairi, male, 15 - 24 years.*

Communications with each other and the public. *Ferrymead/ Hagley, male, 25 - 49 years.*

Consideration for trade links. Think about sister country relations. Consider human rights issues. *Heathcote/ Spreydon, male, 25 - 49 years.*

More advertising on saving water. *Riccarton/ Wigram, male, 15 - 24 years.*

Housing, better co-ordination or management of housing, i.e. advice for tenants on maintenance. More involvement between tenant and housing manager, they come round once a year. Rent put up first, then insulation, some can't afford to live there now. *Papanui/ Shirley, male, 50 - 64 years.*

Advertising what they actually do in the community. *Fendalton/ Waimairi, male, 25 - 49 years.*

The Council should not be worrying about the little things but they should look at the bigger picture. They should worry about buildings being safe and keep things orderly and hygienic and remain true to important things. They can't please everybody. *Fendalton/ Waimairi, female, 25 - 49 years.*

They are going to have to get busy on economic development over the next 12 months. We are going to have an unemployment problem. I don't think the Canterbury Development Corporation have done very well. They tell themselves they've done a wonderful job. *Fendalton/ Waimairi, male, 65 years or older.*

Democratic processes sorted - more lines of communication between politicians and constituents. Too much power in hands of CEO and Council operate behind closed doors - property purchasing. Too much bureaucracy, constantly shifting blame. *Ferrymead/ Hagley, male, 65 years or older.*

They need to cut down on the amount of excess 'PC' bureaucratic additional jobs and resources. The politicalization of every issue needs to be simplified. *Riccarton/ Wigram, male, 25 - 49 years.*

Encouraging people to come to Christchurch that are skilled and promote the city. There should be more bridge access across Avon River especially in the NE area. Should do more to encourage business and growth in central city like in Riccarton. *Fendalton/ Waimairi, male, 25 - 49 years.*

Encouraging people to go to Classical Sparks festival. Need to improve advertising, less people are going. *Burwood/ Pegasus, female, 65 years or older.*

Realising that they don't exist without the ratepayer. Responsive to the people that pay their wages, that if they don't have a textbook answer they need to come up with solutions. *Burwood/ Pegasus, male, 25 - 49 years.*

Not enough awareness of bylaws and what Council is doing. *Burwood/ Pegasus, female, 50 - 64 years.*

Communication - what the Council does and doesn't do, need to be more in the community and not invest in properties. Reassess Council-housing rates, need a higher profile what they do and don't do. *Burwood/ Pegasus, female, 25 - 49 years.*

Promoting recycling. *Riccarton/ Wigram, male, 15 - 24 years.*

They are really slow on reacting to complaints from residents when they have issues. At the moment I have an ongoing issue with the Council that seems to be taking a long time to settle. *Riccarton/ Wigram, female, 25 - 49 years.*

Christchurch is a small city that lacks vibrancy. *Ferrymead/ Hagley, female, 50 - 64 years.*

Councillors are arrogant. It wasn't there before, can't believe their arrogance stems from the top. City Council and Environment Canterbury need to get together. *Fendalton/ Waimairi, male, 50 - 64 years.*

Social Services to lower economic suburbs such as Rowley area. There is a community centre but future funding is uncertain at this time. Bookings for recreational programs need improvement, more training for Council workers in this area. *Fendalton/ Waimairi, female, 50 - 64 years.*

Banning fires and open bonfires. Even dumping green waste, have to pay to dump it now and the Council just snuck the bylaw through without consultation. *Burwood/ Pegasus, male, 25 - 49 years.*

Improve on communicating with the public better. *Papanui/ Shirley, female, 25 - 49 years.*

They confiscated my land without letting me know prior. Not acknowledged their mistake. *Papanui/ Shirley, male, 50 - 64 years.*

Need to be more accepting of what the people want, e.g. \$17million buildings, rent rises on flats, Ferrymead tall building. *Papanui/ Shirley, male, 25 - 49 years.*

Need to keep ahead of everything. When you say you will do it, do it. *Burwood/ Pegasus, female, 65 years or older.*

Needs more consultation with ratepayers. Ratepayers need more of a say. Unhappy with spending ratepayers money on things like the Flower Show. *Fendalton/ Waimairi, female, 65 years or older.*

Event organisation, big spends, e.g. Ellerslie Flower Show. Buying lots of buildings, not effective/efficient spending, lack of public consultation. *Fendalton/ Waimairi, male, 25 - 49 years.*

Open meetings, open tendering and thinking of the little guys who have to pay the rates when they go and spend millions, e.g. David Henderson affair. When you have young families and expenses it's not fair on them. *Heathcote/ Spreydon, female, 65 years or older.*

More open and transparent about things they are going to do, e.g. buying land and putting up rates. *Ferrymead/ Hagley, female, 25 - 49 years.*

The poor in the community have been severely disadvantaged with rent and rate increases. Don't consult with the community enough and doesn't agree with the management and development of Central City, e.g. purchasing buildings from a property developer. *Papanui/ Shirley, female, 25 - 49 years.*

In terms of the environmental factors, they need to keep seriously looking at getting the community to recycle and reduce use of water. I'd like to see them recycling more plastic numbers and promoting environmental protection. *Riccarton/ Wigram, female, 25 - 49 years.*

I think the Council could improve the Arts Centre by leaving it as it is, not building an underground complex and they should promote it more. *Ferrymead/ Hagley, female, 65 years or older.*

Should update recyclables pamphlets. Plant more trees. *Riccarton/ Wigram, female, 15 - 24 years.*

Noise control, information needs to be more accessible. Needs to be improved some way or another. Make it fairer to residents on receiving end of noise complaint. Need ways to solve the issues and ways to prevent it from happening again. *Burwood/ Pegasus, male, 25 - 49 years.*

More staff at QEII. *Papanui/ Shirley, female, 25 - 49 years.*

Would like a swimming pool in Hornby. *Riccarton/ Wigram, female, 25 - 49 years.*

Put same school/separated changing rooms at swimming pools. *Riccarton/ Wigram, male, 25 - 49 years.*

More attractive financially for family groups, e.g. swimming pools. Fitness facilities need to be more affordable because we need to be healthier in Canterbury, encourage more people. *Heathcote/ Spreydon, female, 15 - 24 years.*

Storm water removal. *Fendalton/ Waimairi, male, 50 - 64 years.*

Drains back up constantly, would like them to continue to monitor this, trying to improve the situation. *Heathcote/ Spreydon, male, 50 - 64 years.*

Storm water runoff needs to be addressed to stop flooding when it rains. *Papanui/ Shirley, female, 25 - 49 years.*

Improve storm water and drainage. *Burwood/ Pegasus, male, 25 - 49 years.*

Keep working on storm water. *Burwood/ Pegasus, male, 25 - 49 years.*

Flooding when it rains, drain on street that floods regularly. Check why it floods. If it is a blockage, do something about it. *Riccarton/ Wigram, female, 25 - 49 years.*

To keep on top of the storm water before the bad weather sets in. *Burwood/ Pegasus, male, 25 - 49 years.*

Storm water facilities, storm water overflow in some streets. *Fendalton/ Waimairi, male, 25 - 49 years.*

Storm water needs to be improved. *Fendalton/ Waimairi, male, 25 - 49 years.*

Sewerage flooding. *Riccarton/ Wigram, male, 25 - 49 years.*

Better communication with Environment Canterbury. Storm water more sensibility to handling, not diverting into river. Central Government devolving too much responsibility without funding. *Riccarton/ Wigram, male, 50 - 64 years.*

Waterways, rivers around city. Have ways to prevent flooding. *Ferrymead/ Hagley, female, 25 - 49 years.*

In Lyttelton there are reserves very overgrown with climbing Ivy etc. looks like a dump, tree roots blocking the drains. When I approached the Council I was told there was not enough money. *Banks Peninsula, male, 65 years or older.*

Storm water, after heavy rain. Rivers need to be cleaner. Pollution of river after heavy rain. *Heathcote/ Spreydon, female, 50 - 64 years.*



Storm water issue. Noise control, dog noise. The lane we live in, tree lined main street, big problem in autumn. Drain on the main road gets blocked up, water level covers all the area. Been a few complaints about a dog barking and whining, nothing done. *Heathcote/ Spreydon, male, 50 - 64 years.*

In relation to the sewerage system for taking away storm water, we have a very big problem in our street as it often floods when we get a good downpour. I have spoken to the Council about this and not received an answer back, this is not satisfactory. *Burwood/ Pegasus, male, 25 - 49 years.*

Library needs to be able to source more books, especially in smaller libraries. Gutters need to be raised, as they cannot handle the amount of rain. *Riccarton/ Wigram, male, 25 - 49 years.*

The charges are very high for people to take rubbish to the refuse station so they just dump it. It's not the Council's fault but things like bus stops, they put them up and someone is always trashing them. Too many alcohol outlets in the city. *Burwood/ Pegasus, male, 65 years or older.*

Address needs of youth and elderly. *Heathcote/ Spreydon, male, 50 - 64 years.*

Need to do something with the inner city drink laws. Maybe some more alcohol free areas. *Riccarton/ Wigram, female, 50 - 64 years.*

Boy racers in town. Bars are open far too late. Too many bar licences given out resulting in very bad behaviour in the city at all hours. *Burwood/ Pegasus, male, 65 years or older.*

I think if they got rid of the fast food outlets, e.g. KFC, McDonalds, etc out of the Square, you wouldn't have the bad lot that hang around there. Vomit everywhere, get rid of the bad element. Boy racers hang around the Woolston Industrial area. *Heathcote/ Spreydon, male, 15 - 24 years.*

Not satisfied with the way the Police seem to turn a blind eye to drunken university students pulling out people's letterboxes and damaging them, more than once. An elderly neighbour takes his letterbox inside at night so it won't get damaged or stolen. *Riccarton/ Wigram, male, 25 - 49 years.*

Buses are too expensive. *Burwood/ Pegasus, male, 50 - 64 years.*

Transport - bus services need to be improved, more buses in some areas. *Ferrymead/ Hagley, female, 15 - 24 years.*

To continue to have a smaller bus on off peak times rather than the big ones. *Papanui/ Shirley, male, 65 years or older.*

The public transport, I think it should be more frequent and more reliable, they shouldn't come too early or too late. *Riccarton/ Wigram, female, 15 - 24 years.*

Bus routes, buses are very slow, 40-50 minutes to get kids to school (couple of kms down the road). Alternative bus route down Sparks Rd instead of Halswell Junction to Cashmere High. *Riccarton/ Wigram, male, 25 - 49 years.*

The bus exchange flow of buses too dangerous, badly designed traffic flow. *Papanui/ Shirley, female, 50 - 64 years.*

Too large a bus with very few people on board. Sometimes during the day, a very small bus would be sufficient, large buses take up a lot of road with so few people. *Fendalton/ Waimairi, male, 65 years or older.*

Need bus shelter on Masham Rd near Yaldhurst Rd. *Riccarton/ Wigram, female, 50 - 64 years.*

Christchurch needs a decent rail system to get traffic off the roads, i.e. with Pegasus opening a good rail system. Would help for north and south, with well-positioned stations in the suburbs, make it better than Auckland. *Papanui/ Shirley, female, 25 - 49 years.*

Traffic Management - should do better with public transport, maybe train system or park and ride system. Can't get anywhere quickly. *Burwood/ Pegasus, female, 25 - 49 years.*

Dog laws need to be changed regarding access into homes. Should be able to get to the front door without the dog getting to you. Bus passes should be charged at child rates if 18 and still at school. *Papanui/ Shirley, female, 15 - 24 years.*

Public transport, need to get more people out of cars and into public transport. *Riccarton/ Wigram, female, 65 years or older.*

Promote public transport more. Consider bringing back trams and light rail in conjunction with Waimakariri and Selwyn District Councils. They should look closer at climate change, in particular population growth with consideration to sea levels rising. *Burwood/ Pegasus, male, 25 - 49 years.*

Tourism, getting more people into Christchurch. It puts more money into the city. Tourist TV channel is excellent but could do more in other towns in New Zealand. Would like to be asked questions about public transport in the survey. *Fendalton/ Waimairi, male, 25 - 49 years.*

Better control on the buildings. *Riccarton/ Wigram, female, 50 - 64 years.*

Planning consents, a lack of thought for new residential developments. *Papanui/ Shirley, male, 25 - 49 years.*

Keep buses out of square. The buses exchange should have been in Moorhouse Ave, old railway station site, not where it is. *Papanui/ Shirley, male, 50 - 64 years.*

Council needs to tighten laws on development, like what occurred in Ferrymead, i.e. a high-rise that is orange. Also the Mitre 10 building is a disaster. Boy racers should be addressed. I support the liquor laws to pull back on trading after certain hours. *Ferrymead/ Hagley, female, 50 - 64 years.*

I'd like to see them protect some of the older buildings in the city. Stop people bulldozing them willy-nilly. Should be able to stop progress, try to encourage people to develop older buildings rather than knocking them down, e.g. money incentive. *Heathcote/ Spreydon, male, 25 - 49 years.*

Feel they should put more resources into keeping the old buildings and keeping the heritage. Council to put more thought into what developers can construct around the city and keep it as the Garden City. *Ferrymead/ Hagley, female, 25 - 49 years.*

Lots of things. Building new houses for people to live in. Protect people from doing bad things like beating people. Everything they do badly. *Burwood/ Pegasus, female, 50 - 64 years.*

I didn't like the idea of extending High St, to turn it into a road, now they've put up bollards and things, it's still a pedestrian walkway. I'd still rather have no cars going down there at all. Maintenance of public toilets is pretty terrible. *Heathcote/ Spreydon, male, 15 - 24 years.*

Town Hall could be used a lot more. The high-rises going up in Brighton. Went to consultations and they ignored all input from residents. Need to do a lot more with the beach and hoons. Need to stop fishing in weekends. *Burwood/ Pegasus, female, 65 years or older.*

Environmental sustainability needs to be worked on. Town Planning that encourages people to live in local communities makes it possible for people to live locally. *Fendalton/ Waimairi, male, 25 - 49 years.*

Processing of consents, took four years for process and it's too long. *Burwood/ Pegasus, male, 15 - 24 years.*

Building Permits needs a step up. *Riccarton/ Wigram, female, 15 - 24 years.*

Building Consents, major problem. Poor culture due to restructure. *Riccarton/ Wigram, male, 50 - 64 years.*

Resource and Building Consents need more streamlining. *Burwood/ Pegasus, male, 25 - 49 years.*

Building Permits take too long, need to do it faster. *Heathcote/ Spreydon, male, 15 - 24 years.*

Anecdotal, what I've heard of the Building Consent process, very slow, very bureaucratic. Maybe result of leaky building process, they may have swung too far the other way. *Heathcote/ Spreydon, male, 50 - 64 years.*

Building Consents need to be processed faster. *Burwood/ Pegasus, female, 25 - 49 years.*

Resource consents, length of time it takes. *Banks Peninsula, male, 50 - 64 years.*

Granting of building permits and consents. *Fendalton/ Waimairi, female, 50 - 64 years.*

Time for Building Consents needs improving. *Ferrymead/ Hagley, male, 50 - 64 years.*

Building Consents Dept, engineers signing off consents by correspondence as they live out of Christchurch, which adds to the cost to the client. *Ferrymead/ Hagley, male, 25 - 49 years.*

The Council has approved permits for a block of shops and apartments beside Woolworth's in Ferry Road which is a shocking example of what should not be around, this includes the Mitre10 shop which is shocking and the apartments beside it. *Ferrymead/ Hagley, male, 25 - 49 years.*

Need to improve Building Consent times as takes too long for my building. *Burwood/ Pegasus, male, 25 - 49 years.*

Resource Consents, the lengthy time it takes to gain a Resource Consent. We have been working on one for a year. It's meant to take five weeks but two weeks into it you get a letter saying it may be delayed, but one year is ridiculous. *Burwood/ Pegasus, male, 25 - 49 years.*

It's about time the Council had a good look at themselves and say "Gee we seem to get a number of complaints about these applications for Resource Consents and Building Permits not being done in a timely manner". It's due to too much of this red tape business. *Ferrymead/ Hagley, male, 50 - 64 years.*

Resource consent, too much time, red tape, involved in getting building permits. *Banks Peninsula, male, 25 - 49 years.*

Resource Consents and Building Consents. *Ferrymead/ Hagley, male, 25 - 49 years.*

We have just done a development and the time that Council takes to do anything is appalling. Resources, consents, building permits all take far too long and cost a lot of money. *Heathcote/ Spreydon, male, 50 - 64 years.*

Timing of Building Consents, needs to be faster. *Burwood/ Pegasus, female, 15 - 24 years.*

Processing of building consents is really poor, takes so long, is unfair for people wanting to build. As a ratepayer I expect the Council to follow the Building Act 'must respond within 28 days' causes a lot of grief, cost \$3500 for a 50m garage. *Fendalton/ Waimairi, female, 25 - 49 years.*

Resource Consents and Building Permits. What do they mean in a timely manner? Too much red tape. I wanted to go eco-friendly and put in a solar system. The Council lost my plans and expected me to pay for new plans, I didn't lose them. *Heathcote/ Spreydon, male, 25 - 49 years.*

Reduce red tape for Building Consents. Councils need to stand up to Department of Building and Housing. *Papanui/ Shirley, male, 25 - 49 years.*

Building Consents. *Fendalton/ Waimairi, female, 25 - 49 years.*

Consents issue, too long for consents to go through. Too fussy about consents. *Fendalton/ Waimairi, male, 65 years or older.*

Resource Management to do with trees. They can ask you to protect trees on your property and you cannot cut down, and it is not reasonable, even if it's causing damage to your property and the neighbours. *Burwood/ Pegasus, female, 65 years or older.*

Council delays and communication on Resource Consents. *Ferrymead/ Hagley, female, 25 - 49 years.*

I would say the Resource Consents, get rid of all of this red tape business and move it through quickly. *Ferrymead/ Hagley, female, 25 - 49 years.*

Resource Consents could be sped up, minor things shouldn't be made major things. *Papanui/ Shirley, male, 65 years or older.*

Sorting out consent processing. My wife is an architect and I live everyday being told about incompetence in the building consent processing. *Fendalton/ Waimairi, male, 25 - 49 years.*

Charging at refuse stations. Rate rises. The Maori village at Ferrymead was not managed well, Resource Consents were not kept to. *Heathcote/ Spreydon, male, 50 - 64 years.*

Purchasing unnecessary land from property developers who are cash strapped. Dissatisfied with the length of the process of Consents. *Burwood/ Pegasus, male, 25 - 49 years.*

Community libraries should have more books. More parks available at sport facilities, especially Hagley Park. Cheaper, faster processing of Building Consents and changes to Resource Management Act. Plant smaller trees down streets. *More rubbish bins at parks Burwood/ Pegasus, female, 25 - 49 years.*

Water conservation. Building Consents, faster. Business/ economic development. *Riccarton/ Wigram, male, 25 - 49 years.*

Building Consents take too long to process. Enforcing dog licences and noise control. More staff for all of them. *Fendalton/ Waimairi, male, 25 - 49 years.*

Response times to complaints and Resource Consents. Need efficient time responses to enquiries, complaints and applications. *Papanui/ Shirley, male, 15 - 24 years.*

Building Consents and Permits are not processed quickly. Need more staff or better-trained staff. *Riccarton/ Wigram, male, 25 - 49 years.*

They log and record emergency calls over the weekend. We had flooding through our house and they lost our call, the problem with the river has been fixed. Building Consents are not worth the money paid. Our building inspector didn't look around at all. *Papanui/ Shirley, female, 25 - 49 years.*

I believe their consent processing times are far too long, they need more staff in this area. The way they have closed door meetings, e.g. the Henderson one. Should be open to the public. Keep sporting facilities open to public, e.g. squash courts at QEII. *Burwood/ Pegasus, male, 25 - 49 years.*

Sort out transportation, 20-30 light rail. Paperwork/ consultants, make plan but takes too long, e.g. Resource Consents. Adds costs. Better balance on how things are actioned, e.g. airport flight paths. Future planning for growth, look ahead 30-40 years. *Burwood/ Pegasus, male, 25 - 49 years.*

Resource Consent before building factories, warehouses backing onto residential properties. Should respect properties before allowing building to take place. Someone should survey site for warehouse, check if it impinges on residents quality of life. *Heathcote/ Spreydon, female, 25 - 49 years.*

Live near the airport and land developer has been given permission to build two-storey house whereas previous owners could not get permission to build anything. Developer is also planning to chop down seven old oak trees. *Riccarton/ Wigram, female, 65 years or older.*

The need for greater enforcement of access into new or altered buildings, in terms of wheelchair/ disabled access. The need for regular inspections and access ways monitored regularly. Parks and playgrounds also need to have greater access for wheelchairs. *Heathcote/ Spreydon, male, 25 - 49 years.*

Ensure that developers can't do awful things, stricter Resource Consent and building bylaws. Greater clarity with Council services, better communications with public. *Riccarton/ Wigram, male, 50 - 64 years.*

Roads need to be upgraded, generally work on roading. *Fendalton/ Waimairi, female, 65 years or older.*

I say it would have to be roads and stuff like that as some are pretty shocking. I do a lot of driving with work and they are pretty shocking. *Burwood/ Pegasus, male, 25 - 49 years.*

Some roading and footpaths need repairing. *Ferrymead/ Hagley, female, 50 - 64 years.*

Footpath maintenance, hole nearby cut out six months ago, not patched. More timely repairs please. *Riccarton/ Wigram, male, 50 - 64 years.*

Digging up the roads. A lot of potholes, also little ones need fixing on the streets. *Papanui/ Shirley, male, 65 years or older.*

Curbing and channelling, undertaking some appalling repair work. Curbing in area still original, deep drain - has basically disintegrated, has not seen any work done in 10 years. *Riccarton/ Wigram, male, 65 years or older.*

Heard a lot of negativity about new Council Chambers. School system and pedestrian crossings need to be patrolled. Brighton Police Station needs to be manned at all times, especially during weekends, skeleton staff at least. *Burwood/ Pegasus, female, 50 - 64 years.*

Roading itself is particularly rough. No matter which road you go down, 9 out of 10 haven't had attention over the years that they should've had. They re-seal roads then dig up. Roding is rough and needs re-sealing. Footpaths need an overhaul. *Papanui/ Shirley, male, 65 years or older.*

Need big improvement with roadways in Christchurch, too many potholes on roads. *Heathcote/ Spreydon, female, 65 years or older.*

Roding services are abysmal. Too many unnecessary roadworks, judder bars and other impediments such as narrowing of roads, whereas needed improvements are being put off or neglected entirely. Also find the Central City has been ruined completely. *Fendalton/ Waimairi, male, 65 years or older.*

Roding, need to upgrade maintenance. *Riccarton/ Wigram, male, 15 - 24 years.*

Footpath weed. *Riccarton/ Wigram, female, 65 years or older.*

Improving roads and footpaths. *Burwood/ Pegasus, female, 65 years or older.*

Trees and bushes hanging over people's fences need trimming back. Some people with impaired vision don't see the branches. Narrow footpaths with foliage. There are some exposed cables, could be fatal to people or kiddies. *Burwood/ Pegasus, female, 65 years or older.*

Construction of roads, etc. certainly needs improvement. *Ferrymead/ Hagley, male, 25 - 49 years.*

Condition of roads and footpaths. Potholes everywhere are dangerous. *Burwood/ Pegasus, female, 50 - 64 years.*

Roading in general, lots of potholes. Finishing projects that have been promised, e.g. walkway outside my house. *Burwood/ Pegasus, male, 65 years or older.*

Take ages to maintain roads. *Ferrymead/ Hagley, male, 15 - 24 years.*

Roads, resealing some roads and not others, which only get the potholes, filled in but they don't last. Why does it take so long to get roads resealed, fixed? It's a waste of money when not done properly. Radcliff Road back to its terrible condition after one winter. *Burwood/ Pegasus, female, 25 - 49 years.*

Paving and the malls that get done over and over again. *Papanui/ Shirley, female, 25 - 49 years.*

Footpaths are in a terrible mess and dangerous. *Fendalton/ Waimairi, female, 65 years or older.*

Roading - too many cones on one pothole, and are there for weeks. When cones are removed, can't understand why they were there in the first place. *Papanui/ Shirley, female, 25 - 49 years.*

Road maintenance, roundabout at Wrights Rd is shocking. It's patchy, not up to scratch, doesn't last. *Heathcote/ Spreydon, male, 25 - 49 years.*

More pedestrian malls in the city. *Ferrymead/ Hagley, female, 25 - 49 years.*

Wasting a lot of money and time on unnecessary roading projects such as Hamilton Ave and Wairakei Road, very poor planning in that area. *Fendalton/ Waimairi, male, 50 - 64 years.*

Roads, potholes, outside driveway need curbing. *Fendalton/ Waimairi, female, 65 years or older.*

Potholes on road and footpaths. Stick to basics, make a good job of basic needs. *Fendalton/ Waimairi, female, 65 years or older.*

Roadworks, speed of construction. *Riccarton/ Wigram, male, 15 - 24 years.*

Need to improve the potholes in the road. *Riccarton/ Wigram, female, 50 - 64 years.*

Some roads are shocking and in need of urgent repair. *Papanui/ Shirley, male, 15 - 24 years.*

The condition of the roads around Christchurch, there's a lot of potholes, especially roundabout at Birmingham Dr and Matipo St is really bad. Also Centaurus Rd quite bad in places too. Other as well, not the best in places. *Heathcote/ Spreydon, male, 25 - 49 years.*

Road quality, roads are bad. Have to dodge potholes. *Fendalton/ Waimairi, male, 25 - 49 years.*

Holes in the road and in the carpark area. Try to get them repaired. *Burwood/ Pegasus, female, 50 - 64 years.*

Council repaired the pothole I told them about but there were a few others, they didn't do those ones. They were on the same street nearby but they ignored them. *Heathcote/ Spreydon, female, 65 years or older.*

To maintain the streets is very important. *Papanui/ Shirley, female, 65 years or older.*

In some areas road repairs need doing, potholes, etc. *Papanui/ Shirley, female, 25 - 49 years.*

Get roads fixed and upgraded, get rid of potholes. Council need to get their act together in terms of roading and footpaths. They're dangerous and look bad, especially Bealey Ave and mainly Central City. There are holes in footpaths. Uneven footpaths. *Fendalton/ Waimairi, female, 65 years or older.*

Road maintenance. *Riccarton/ Wigram, male, 25 - 49 years.*

Roadworks well planned, not digging up too many holes. Curbing old and needs tidying up. Carpark for the hoons, get them off the road and give them a park. *Ferrymead/ Hagley, male, 25 - 49 years.*

Roading. Safety aspects. *Fendalton/ Waimairi, female, 25 - 49 years.*

Maintenance of roading needs improving in different areas of Christchurch. Need to be more cautious and considerate with their spending. *Burwood/ Pegasus, male, 25 - 49 years.*

Not happy Bob Parker purchased that land from David Henderson. Truscott Rd, Heathcote, badly needs attention. Floods badly and needs curb and channel. *Ferrymead/ Hagley, male, 25 - 49 years.*

Conditions of the road aren't very good. AMI Stadium, paying for it twice. Purchase of land, financial decisions not always the best. *Heathcote/ Spreydon, male, 25 - 49 years.*

Fixing roads and potholes. Leave putting flowers and flaxes in streets and put the money on more important things like roads. *Burwood/ Pegasus, female, 65 years or older.*

Look after the suburbs and the road maintenance. Rates have risen too much. Too much money has been spent on The Square, all the money goes into Central City. *Papanui/ Shirley, female, 65 years or older.*

Roading everywhere. More motorcycle parks. *Riccarton/ Wigram, male, 25 - 49 years.*

Lighting at parks. Public toilets - cleanliness, more of them, lit and safe. *Potholes Fendalton/ Waimairi, female, 50 - 64 years.*



School crossings need improving in some cases, especially main roads. Some of the park facilities could do with upgrading. *Heathcote/ Spreydon, female, 25 - 49 years.*

No linkup with footpaths through to actual waterways in Brookhaven stops me walking for exercise in own area. Have a nice reserve to walkthrough and seats to look out to the sea. Roads in need of repairs. *Ferrymead/ Hagley, female, 50 - 64 years.*

Do a better job than what they are doing now. Roading. Sports grounds. Rivers. Everything, all services. The city is going backwards. *Ferrymead/ Hagley, male, 50 - 64 years.*

Road maintenance, not new roads but the potholes, etc on existing roads. Council are doing enough to make people think seriously about the environment like fires/ woodburners. They should offer cash incentives to change. Limited choices, expensive. *Riccarton/ Wigram, male, 65 years or older.*

The Council trees, they don't really tend to their trees, especially when they hang over people's houses. The rates, they have been really slow to deliver information. *Riccarton/ Wigram, female, 65 years or older.*

Information schemes. Roading maintenance. Outdoor pool at Jellie Park. Botanic Gardens are going backwards. Peacock fountain horrible colour. Instillations don't work. *Fendalton/ Waimairi, male, 25 - 49 years.*

Storm water system. Keeping the refuse out of gutters. Better lighting in access ways between streets. *Ferrymead/ Hagley, female, 25 - 49 years.*

They could sort out the drainage problem, it is unsatisfactory. Bryndwr Road has 2 elderly care units and the camber is so steep they can't get out of their cars; they have to park in the middle of the road where it is more level. *Burwood/ Pegasus, female, 65 years or older.*

There are so many road works, but I guess that's to improve the roads. Probably more work with the flooded areas would be good. *Riccarton/ Wigram, male, 25 - 49 years.*

Keeping roads and footpaths clean, sweeping gutters, especially after rain. When Council comes round they don't even do gutters. *Heathcote/ Spreydon, female, 25 - 49 years.*

The condition of the roads, they're awful and driving me mad. Then the drains outside the properties when it has rained, doesn't drain away fast enough. *Fendalton/ Waimairi, female, 50 - 64 years.*

Clean out the waterways and dealing with the storm water. Deal with the roads and potholes. *Burwood/ Pegasus, female, 25 - 49 years.*

Used to have Waimairi District Council and gutters, etc. used to be a lot cleaner. People were not allowed overhanging trees or shrubbery. Now District Council does nothing. Water pressure isn't good. Rates too much, property values decreasing. *Fendalton/ Waimairi, female, 50 - 64 years.*

Transport and roading in the city and outer suburbs takes too long, especially repairing the roads. *Papanui/ Shirley, male, 15 - 24 years.*

Roading and public transport. *Riccarton/ Wigram, female, 25 - 49 years.*

Footpaths need finishing off. Bus services cut back but increased fares. \$17 million into something a lot better. Bylaws need to be looked into more. *Papanui/ Shirley, female, 50 - 64 years.*

I'd say the Resource Consent process is a bit slow. We built a garage recently and it was a bit drawn out. Some roads they fix the potholes, others like Shands Rd, they don't. *Riccarton/ Wigram, female, 25 - 49 years.*

Building permits should not take so long and work supposed to be done in Maces Road by Fulton Hogan should be finished. *Ferrymead/ Hagley, male, 50 - 64 years.*

They should have put a roof over the no5 stand. Where I live we used to have a wide footpath, which was excellent. The neighbourhood was pleased with that until this Council put in a grass berm instead. Resource Consents, too much red tape business. *Ferrymead/ Hagley, male, 65 years or older.*

Condition of the roads, fixing potholes. Keep planting new trees. Harsher punishments for people who cut down protected trees. Don't sell our libraries. Referendums before propping up failing businessmen. Councillors more accountable, represent us. *Fendalton/ Waimairi, female, 50 - 64 years.*

Traffic flow at peak times, Main North Rd. *Papanui/ Shirley, female, 15 - 24 years.*

Roading and traffic, we don't look far enough ahead at what's happening, population, and how much traffic will flow on roads over time. There has been less traffic in shopping malls since petrol went up. Don't narrow roads. Free left turn would speed flow. *Heathcote/ Spreydon, female, 65 years or older.*

Could do with separate lanes for buses at peak times. *Heathcote/ Spreydon, female, 25 - 49 years.*

Traffic flow on Papanui Rd and northern access route needs to improve. *Papanui/ Shirley, female, 25 - 49 years.*

Roads, traffic, my road is atrocious. Clean Centennial showers. *Burwood/ Pegasus, male, 25 - 49 years.*

Traffic improvement and actually teaching people the road rules. *Papanui/ Shirley, female, 50 - 64 years.*

Traffic in the city needs to improve. The flow into the city at peak times. *Papanui/ Shirley, female, 15 - 24 years.*

Traffic congestion in the main centres, Colombo St and Linwood Ave at peak times. Manchester St, traffic doesn't flow at all well. Perhaps it is the fault of the traffic lights. *Ferrymead/ Hagley, male, 25 - 49 years.*

Traffic at peak times is pretty bad. Need more side streets though there are quite a few of them. Everyone takes main roads. Should make light sequence go faster. *Heathcote/ Spreydon, female, 15 - 24 years.*

Traffic flow on roads, improving or working to clear traffic jams. Minimising the excessive road works. *Fendalton/ Waimairi, female, 25 - 49 years.*

Roading. Bottlenecks, especially north with so much growth in housing. *Papanui/ Shirley, male, 25 - 49 years.*

Roadways in terms of congestion. *Fendalton/ Waimairi, male, 50 - 64 years.*

Traffic on roads at peak times needs attention. *Burwood/ Pegasus, female, 15 - 24 years.*

Traffic issues around the city and at peak times, it can get very slow in the city. *Burwood/ Pegasus, male, 50 - 64 years.*

Traffic and roading. *Papanui/ Shirley, male, 15 - 24 years.*

I think the roundabouts along Hoon Hay Rd should have lights instead, because of so many school children in the area. It's so dangerous, especially with all that traffic that comes at peak times. This is also Sparks Rd I'm talking about too. *Heathcote/ Spreydon, female, 15 - 24 years.*

Roading - lots and lots of roadworks holding things up. *Fendalton/ Waimairi, female, 25 - 49 years.*

Traffic at peak time, certain areas of Christchurch terrible. Off peak you can get there in 5 minutes. Build more roads or widen the roads, it's not always practical though. *Papanui/ Shirley, male, 65 years or older.*

Traffic, put double lanes, have trains as public transport like Wellington and Rotorua. *Riccarton/ Wigram, female, 25 - 49 years.*

Traffic flow at peak times needs to be overhauled so that rush hours are accommodated. *Papanui/ Shirley, male, 25 - 49 years.*

Roading and traffic flow. *Burwood/ Pegasus, female, 25 - 49 years.*

Access to the Central City, being able to turn into Colombo St. *Ferrymead/ Hagley, male, 25 - 49 years.*

Flow of buses, bus lanes. *Fendalton/ Waimairi, female, 50 - 64 years.*

They've made access to many roads difficult, which is choking up arterial routes. Bus stop in central city is poorly placed and impedes traffic and affects retail. *Fendalton/ Waimairi, male, 25 - 49 years.*

Roading and traffic, especially during peak times, put in more buses and bike lanes. *Riccarton/ Wigram, female, 25 - 49 years.*

Driving to town at peak times is ridiculous, bottleneck is impossible. Marshlands Rd needs to be widened. Need to work on intersections that are dangerous, e.g. Styx Mill and Marshlands Rd, to police illegal turns, etc. No incentive not to do turns. *Papanui/ Shirley, female, 25 - 49 years.*

Traffic congestion at peak times, better motorways. *Riccarton/ Wigram, male, 25 - 49 years.*

Traffic at peak times. *Riccarton/ Wigram, female, 65 years or older.*

Traffic flow, particularly Lincoln Rd, especially as more is built further out. *Heathcote/ Spreydon, female, 50 - 64 years.*

Traffic congestion. *Ferrymead/ Hagley, male, 65 years or older.*

More pedestrian crossings for schools on side roads. *Ferrymead/ Hagley, female, 25 - 49 years.*

Moving vehicles, keeping traffic moving. *Papanui/ Shirley, male, 50 - 64 years.*

Basically, I'm fairly satisfied with what they do. I'd like them to do something about the corner of Wairaki Rd where Kendal Ave runs into it. Put in lights or something. I've had so many near misses it's not funny. It's a very frustrating corner. *Fendalton/ Waimairi, female, 65 years or older.*

They should look at traffic congestion, like when you have peak times they have warnings on the road. Even at off peak times there is a lot of traffic. They should get rid of roundabouts at high congestion intersections and put in overpasses. *Burwood/ Pegasus, male, 25 - 49 years.*

Maybe the traffic flow along some of the roads at peak time might be a good idea. *Burwood/ Pegasus, male, 25 - 49 years.*

Roading in from the north and to the west. Very difficult areas, traffic just about stops in peak periods. Main arterial routes, e.g. Riccarton Rd, very busy with so many motels, shops, etc. In future we might need traffic lights on Bowenvale Valley. *Heathcote/ Spreydon, female, 65 years or older.*

Traffic flow at peak times. *Papanui/ Shirley, male, 15 - 24 years.*

Traffic flow at peak times, especially with increased traffic to and from suburbs. Might get fixed with Halswell motorway though. *Riccarton/ Wigram, female, 50 - 64 years.*

Roading and infrastructure, no infrastructure for traffic in new subdivisions. *Riccarton/ Wigram, female, 25 - 49 years.*

Traffic flow and noise control at peak time. *Burwood/ Pegasus, female, 50 - 64 years.*

Traffic control, traffic does not behave very well as I am a slow driver. *Ferrymead/ Hagley, female, 25 - 49 years.*

Managing traffic flow is bad, traffic plan is bad. *Riccarton/ Wigram, male, 50 - 64 years.*

Rush hour traffic needs improvement. *Ferrymead/ Hagley, male, 15 - 24 years.*

Traffic management could be better at peak times. More arrows needed at some traffic lights on busy intersections. *Heathcote/ Spreydon, female, 65 years or older.*

Need more right turning arrows. *Papanui/ Shirley, male, 65 years or older.*

Traffic flow, lack of control of traffic lights, the sequence should be longer. *Riccarton/ Wigram, male, 50 - 64 years.*

Traffic, graffiti and boy racers. Central city crime, it's no longer safe on the strip. *Burwood/ Pegasus, female, 50 - 64 years.*

Halswell Library needs to be bigger and children's area away from adults. Halswell Pool needs revamp. Westlake children's play area keeps being burnt down. Traffic management is not keeping up with cities growth. *Riccarton/ Wigram, female, 25 - 49 years.*

The Henderson purchase should not have been undertaken. The waterways could be upgraded. The pollution in them is a problem. Marshlands Rd and Johns Rd connections north could be improved. Connect to Northern Motorway. *Fendalton/ Waimairi, male, 50 - 64 years.*

More road safety awareness among the people. They should try to increase response for noise and pollution control. Improve the traffic flow at peak times, e.g. at some places there is only one lane, probably could make two lanes. *Heathcote/ Spreydon, male, 25 - 49 years.*

The traffic problem. The roading and traffic. They are clogging up the roads. People are wasting a lot of time sitting in cars. I don't know what the answer is to it. Also, water supply is not endless. At times, some of the aquifers dry up. *Fendalton/ Waimairi, male, 50 - 64 years.*

I would like to see the Council improve the peak hour traffic problems in Sumner as it can be very frustrating. People in Sumner say they want more swimming pools in the area. *Ferrymead/ Hagley, male, 65 years or older.*

Flooding issue around Woolston on Heathcote River. When it rains and there is a high tide I can paddle a canoe around my back door. Congestion at peak times on roads. You can't move along Ferry Rd. *Ferrymead/ Hagley, male, 50 - 64 years.*

Storm water run offs needs much improvement. Bus traffic islands cause chaos in peak hour traffic. *Burwood/ Pegasus, male, 25 - 49 years.*

They don't plan very well for the roads, they're reactive rather than pro-active with traffic flows. Need forward planning of road structure for coming into the city, most traffic is single lane. They don't come and clean out drains when they're blocked. *Heathcote/ Spreydon, female, 25 - 49 years.*

Traffic flow at peak time. Storm water flow needs to be improved. *Papanui/ Shirley, female, 25 - 49 years.*

Christchurch Airport. Pollution in all the rivers. Vandalism in the city. The roading system in the peak hours, which is vital, and the transport system. *Burwood/ Pegasus, male, 50 - 64 years.*

Traffic management, definite roading improvements to ease congestion, it's a nuisance. Public transport system needs improvements. Council should possibly be involving itself with Central Government, get them to be active in financing improvements. *Heathcote/ Spreydon, male, 50 - 64 years.*

Traffic - improve public transport, encourage people to use it more (more services). Security in traffic - parking buildings (would catch a bus through the bus exchange, not a savoury place at certain times of the day. *Papanui/ Shirley, female, 65 years or older.*

Traffic flow, reduce or improve flow in Central City between 4-6pm through the Square, Papanui Rd and Main North Rd. It delays the buses too. Encourage people to use buses. Extend the tram to outer city, i.e. Papanui. Need more trams and buses. *Papanui/ Shirley, male, 25 - 49 years.*

I think they are doing very well. I think there is far too much building and housing going on. It's disgusting sewerage and all the other services here as well. The traffic, the amount of cars is horrendous. *Riccarton/ Wigram, female, 65 years or older.*

Traffic flow a priority. Growth strategy plans, improve flow in/out of the city. Town Planning, have short term and long term plans. Zoning of the northeastern side, rural land not used for rural, use for urban plan. Include public for money decisions. *Papanui/ Shirley, male, 25 - 49 years.*

Roading is certainly one. Where's the new Northern Motorway they talk about? Does the City Council have a planning division for roading? They seem to be playing catch-up. Processing applications for Resource Consents and Building Permits are not timely. *Ferrymead/ Hagley, male, 65 years or older.*

Better motorways. Back off on Building Consents, too many petty things requiring consents. *Papanui/ Shirley, male, 25 - 49 years.*

Narrowing of most suburban streets to slow traffic (long term, a bad decision). Critical of some Building Consents, inadequate sensitivity to environmental concerns, too liberal. Question calibre of Council staff up to level required by modern city. *Fendalton/ Waimairi, male, 65 years or older.*

There are major problems with flow of traffic at peak times, especially just over bridge in Ferrymead. Poor control of issuing Resource Consents, there are some ridiculous buildings in Ferrymead, one is 7 stories high and shouldn't be allowed. *Ferrymead/ Hagley, female, 25 - 49 years.*

Roads - surface and widen for traffic flow. *Burwood/ Pegasus, female, 25 - 49 years.*

The need to improve the traffic flow in some way or another, whether it be at peak times or off peak times. It is pretty disastrous at all times. They should put more thought into when and where they cultivate road works. *Riccarton/ Wigram, male, 50 - 64 years.*

Wastage of money, replanting trees on Fendalton Rd not necessary, ridiculous really. Narrowing street entrances, unnecessary expenditure on the roads. Could work on the footpaths, tree root hazards. *Fendalton/ Waimairi, female, 65 years or older.*

Illogical approach to traffic flow. Impediment to motorists, unnecessary traffic lights. Pedestrian islands in the wrong places. Speed humps in the wrong place. Narrowing of intersections. Bus borders are idiotic. *Heathcote/ Spreydon, male, 25 - 49 years.*

Parking space in central city needs to increase as more people are driving. *Ferrymead/ Hagley, male, 15 - 24 years.*

Should have free parking in the city on weekends. *Fendalton/ Waimairi, female, 25 - 49 years.*

More parking, especially in town. *Fendalton/ Waimairi, female, 15 - 24 years.*

Parking facility. Area around Hagley Park, not much parking available. *Heathcote/ Spreydon, male, 50 - 64 years.*

Parking in Central City. *Burwood/ Pegasus, female, 15 - 24 years.*

Off street parking in Central City and malls needs to be increased. *Papanui/ Shirley, male, 25 - 49 years.*

Parking in the city. Meters on Peterborough St for Sundays is silly. *Papanui/ Shirley, male, 25 - 49 years.*

Parking in central city. *Burwood/ Pegasus, male, 15 - 24 years.*

Needs more off street parking in Central City especially. *Burwood/ Pegasus, male, 15 - 24 years.*

More parking around sports fields. *Ferrymead/ Hagley, female, 25 - 49 years.*

Parking in town. Parking at the hospital and outside the hospital. The parking outside of the hospital is far too expensive for families and staff at the hospital. *Burwood/ Pegasus, female, 15 - 24 years.*

Parking in centre of city. Timing of road works, needs alteration. *Burwood/ Pegasus, female, 25 - 49 years.*

Parking in places, at malls, at side of road in town. Council should make parking cheaper and time limits longer. Need more parking spaces generally. *Heathcote/ Spreydon, female, 15 - 24 years.*

Should have a lot more off street parking in the city and bus prices should go down. *Heathcote/ Spreydon, male, 15 - 24 years.*

Streets in Riccarton need more parking. *Fendalton/ Waimairi, female, 15 - 24 years.*

More car parks in the Central City. *Riccarton/ Wigram, female, 15 - 24 years.*

Parking in the city is not adequate. Also think they should keep Wigram because it was one of the first airports in New Zealand to have aircraft. *Heathcote/ Spreydon, male, 15 - 24 years.*

Inner city parking. Tagging. *Papanui/ Shirley, male, 15 - 24 years.*

To improve parking in town, particularly in Hereford St. Too much money spent on parking meters and consequently too many parking tickets given out. *Burwood/ Pegasus, female, 15 - 24 years.*

Improve dog control. Parking, need a presence in Akaroa over the holidays. Dave Henderson property deal came across as too quick. Ellerslie Garden fiasco, paid a fortune for a name. *Banks Peninsula, female, 25 - 49 years.*

Need more free parking in City Centre and generally more parking to attract people. More greenery in Central City. Areas that are dog friendly in town and other areas. Taking more care of old buildings. Clean up Avon River and other rivers of rubbish. *Fendalton/ Waimairi, female, 50 - 64 years.*

New rubbish collection in the new year will be excellent. Parking in town, needs improvement, a lot of people won't go to town. Need many more youth activities to keep them occupied. A lot of people won't go into town because of questionable people. *Riccarton/ Wigram, female, 25 - 49 years.*

Not enough parking in Central City. Timetable of bus service, need to work on. Either less private transport and more public transport in the town or increase the parking in the Central City. *Heathcote/ Spreydon, male, 25 - 49 years.*

Not happy with the Council. They've taken away the carpark outside my gate, outside The Palms. I've a partner in a wheelchair. The Council could've been more considerate, but now we have to go through red tape to get a Resource Consent, which takes time. *Ferrymead/ Hagley, male, 25 - 49 years.*

Roads need improvement. Parking is bad in central city. Needs improvement. *Heathcote/ Spreydon, female, 15 - 24 years.*

Cost of parking in Central parking. Potholes, roading. *Fendalton/ Waimairi, female, 25 - 49 years.*

I think roading would help, especially in Hargood St. Mainly the potholes. I've noticed the Council doing away with taxi stand parking, we need more and more of them. When you are loaded up you want a taxi, not struggle on the bus with your shopping. *Ferrymead/ Hagley, female, 50 - 64 years.*

Pot holes. Motorbike parking. *Riccarton/ Wigram, male, 25 - 49 years.*

Burwood School roundabout on Avondale Rd and New Brighton Rd, crossing at intersection and parking on roadway is none. Putting in bus lanes is going to make it worse. Lake Terrace Rd onto New Brighton Rd intersection is dangerous. *Burwood/ Pegasus, female, 25 - 49 years.*

Off street parking in City Centre. Traffic at peak hours. Could do more festivals and exhibitions for community. *Heathcote/ Spreydon, male, 25 - 49 years.*

I think the traffic on the road and the buses and the parking. I don't know what they can do about it, but with the general increase in traffic, it is making it difficult to get around the city. *Riccarton/ Wigram, female, 65 years or older.*

Charges for Building Consents going up too much. Traffic circulation at the airport and prices for parking. *Papanui/ Shirley, male, 50 - 64 years.*

Some footpaths need more repairs. Parking in Riverbanks. Making roads very narrow around Beckenham area, so Council needs to police that area. *Heathcote/ Spreydon, male, 65 years or older.*

I just think they need to put more thought in planning, and for excitement in the Central City, not any of the malls like The Palms. *Burwood/ Pegasus, male, 25 - 49 years.*

Don't like the way they've changed the Cashel St area near Ballantynes and Whitcoulls. Motor traffic is a concern. *Heathcote/ Spreydon, female, 65 years or older.*



The city inside the four avenues lacks atmosphere. Fill the empty spaces. *Papanui/ Shirley, male, 25 - 49 years.*

Improve Chancery Lane Arcade. *Ferrymead/ Hagley, male, 65 years or older.*

Keep the donut van in City Mall. *Fendalton/ Waimairi, male, 15 - 24 years.*

Apart from what was mentioned in survey, I really don't have anything to complain about. *Fendalton/ Waimairi, female, 25 - 49 years.*

They should think hard about refuge centre. Appearance of city centre is uninviting, needs tidying. *Fendalton/ Waimairi, female, 65 years or older.*

Need more work with cleaning up Christchurch. *Riccarton/ Wigram, female, 65 years or older.*

Developing central city, getting more people into central city. *Ferrymead/ Hagley, female, 25 - 49 years.*

The city, there doesn't seem to be too much attraction to the city during the day. It's really boring, the only time gets interesting is during the weekend at night. *Riccarton/ Wigram, male, 25 - 49 years.*

Malls and Central City, I would like to see development finished. *Papanui/ Shirley, female, 25 - 49 years.*

I think development and enhancing the Central City. They still haven't got it right and are mucking around on it. *Fendalton/ Waimairi, male, 65 years or older.*

The changes to City Mall, mall should be kept only for pedestrians. *Fendalton/ Waimairi, male, 25 - 49 years.*

Safety in the Square, don't have a solution. *Papanui/ Shirley, female, 65 years or older.*

Central city could do with a spruce up. *Heathcote/ Spreydon, female, 25 - 49 years.*

Working on the inner city, there is still a long way to go. *Ferrymead/ Hagley, male, 50 - 64 years.*

Buildings in central city need improvements. *Ferrymead/ Hagley, female, 65 years or older.*

Upgrading the inner city. *Riccarton/ Wigram, female, 25 - 49 years.*

Council spend heaps on improving the central city but it needs to spend a lot of money in making it safe for people to go into the central city to enjoy the privileges. To be comfortable and interested to go into the central city. *Burwood/ Pegasus, male, 25 - 49 years.*

I think the planning for the Central City is shocking because of the buildings and it's not giving the shopkeepers a fair go. Sometimes they must wonder if they are going to pay for the rent at the end of the week. *Ferrymead/ Hagley, female, 25 - 49 years.*

I just think they should improve the malls in the Central City to make it more attractive, especially at night. *Riccarton/ Wigram, female, 50 - 64 years.*

Cleaning up inner city. *Burwood/ Pegasus, female, 50 - 64 years.*

Improving inner city to encourage more people to use and hang out in the City Centre, but also conserve. Utilise the old buildings to protect the cities heritage. *Burwood/ Pegasus, female, 15 - 24 years.*

Central City. Protect heritage buildings and upgrade the Central City. The square is ugly. *Riccarton/ Wigram, female, 25 - 49 years.*

More coherent strategy to revitalise the city centre. More work on crime in the city centre and make it safer. *Fendalton/ Waimairi, male, 25 - 49 years.*

I don't like what they are doing to the City Mall, putting a road through it. It's not a good idea with the safety, and with all the drunk people walking through there at night. *Burwood/ Pegasus, female, 15 - 24 years.*

Keeping the city clean from rubbish. Need to have rubbish bins at Victoria Park, they need to provide bright rubbish bins. Clean public toilets, not well cleaned at all. *Ferrymead/ Hagley, male, 65 years or older.*

Look at the leisure centres, interaction of staff with new people isn't good. Planning of Central City to get people back to live. Prices of houses are increasing and driving people out of the city. Does the Council only want a high economic group here? *Ferrymead/ Hagley, female, 25 - 49 years.*

Safety in the city at night, too much youth violence and alcohol/drug related crimes - parks and central city increase police presence, more programmes for youths. housing prices - Council flats and heating especially, too high for the elderly. *Fendalton/ Waimairi, female, 25 - 49 years.*

Building Permits and inner city development, more public input, less drab. *Riccarton/ Wigram, female, 25 - 49 years.*

Public transportation, roads, traffic. Making the City Centre safer. Improve buildings. Get rid of prostitution on street. Speed limit needs to be controlled more for safety. *Fendalton/ Waimairi, female, 25 - 49 years.*

The business district, city centre. Parking. *Fendalton/ Waimairi, female, 15 - 24 years.*

Town centre, if parking was free more people would come to town. Botanic Garden toilets are very old and disgusting, need replacing. *Ferrymead/ Hagley, female, 25 - 49 years.*

Parking expensive. Rates are higher, is this because of the vision for the city? Storm water services suck. Bureaucracy sucks. *Papanui/ Shirley, male, 25 - 49 years.*

Inner city has lots of improvements going on, money not spent well, and better to add free car parks. Spending money on new sections and buildings in the Central City very excessive. Could spend to benefit needy. Buses not regular enough and too expensive. *Riccarton/ Wigram, female, 25 - 49 years.*

Town planning, light industrial areas, especially areas that would be better as open spaces. Central City planning, redoing Cashel Mall, cutting down the trees. Cathedral Square, re-laid different paving. Paying for parking in town discourages people to go. *Ferrymead/ Hagley, male, 25 - 49 years.*

The only thing I can see is that we could do with more cycle lanes around the Central City. *Burwood/ Pegasus, male, 15 - 24 years.*

Cycle lanes could be wider. *Papanui/ Shirley, female, 25 - 49 years.*

Cycle tracks on the roadways, make more. *Riccarton/ Wigram, female, 65 years or older.*

Keep the cycleway going from Northcote Rd north. *Papanui/ Shirley, male, 25 - 49 years.*

More lanes for cars and cyclists. *Riccarton/ Wigram, male, 15 - 24 years.*

Cycle lanes could be better marked. *Papanui/ Shirley, male, 15 - 24 years.*

Cycleways, safety for cyclists in town. More dedicated cycleways, more off street cycleways. *Fendalton/ Waimairi, male, 25 - 49 years.*

I still think cycling is good for them to get into. The rail trail for cycling is great and I think they should push that more than they currently do and put more dollars into it. *Heathcote/ Spreydon, male, 50 - 64 years.*

Roading and cycle lanes need a lot of improvement with more cycle lanes. *Fendalton/ Waimairi, female, 25 - 49 years.*

More cycle lanes. More off road cycle ways. *Riccarton/ Wigram, male, 15 - 24 years.*

Shared walkways/ mountain bike tracks on Port Hills is dangerous, especially Bowenvale Track. Bikes too fast coming down hill, pedestrians jump out of the way. Should be sections where someone has priority. More cycle lanes to make roads safer for cyclists. *Heathcote/ Spreydon, male, 25 - 49 years.*

More cycle lanes, less glass in cycle lanes. *Ferrymead/ Hagley, female, 50 - 64 years.*

Bike lanes need improving and more of them. *Heathcote/ Spreydon, male, 25 - 49 years.*

Cycle lanes are in the wrong place, should be between cars and footpath. *Burwood/ Pegasus, female, 65 years or older.*

More cycle lanes would be good. *Papanui/ Shirley, female, 25 - 49 years.*

Cycleways, more separate ones needed. *Banks Peninsula, female, 25 - 49 years.*

Cycle awareness and improvement of conditions for cyclists. *Fendalton/ Waimairi, female, 25 - 49 years.*

Cycleways - enforced road safety for cyclists. *Fendalton/ Waimairi, female, 25 - 49 years.*

I have found the cycleways are too close to the traffic and if the drivers don't see you when he or she is crossing lanes, they may knock you off your bike. *Ferrymead/ Hagley, female, 65 years or older.*

More cycle lanes, better quality and positioning. Encouraging awareness of cyclists to motorists. *Fendalton/ Waimairi, male, 25 - 49 years.*

Need more cycle lanes. *Ferrymead/ Hagley, female, 15 - 24 years.*

More cycle lanes. *Riccarton/ Wigram, male, 15 - 24 years.*

Tidy up and improve waterways, i.e. Avon River and Heathcote River. Cycleways, need more of them. *Burwood/ Pegasus, male, 50 - 64 years.*

Cyclists mow you down in Hagley Park. Leave bins on footpaths on rubbish days. Canterbury Park off Curletts Rd needs more upkeep, and at McLean's Island. *Fendalton/ Waimairi, female, 15 - 24 years.*

Cafe at Riccarton Library too expensive, bad service. Make roads safer, especially for cyclists and pedestrians. Deal with boy racers. *Riccarton/ Wigram, male, 25 - 49 years.*

Not happy about Dave Henderson debacle. Noise control is totally ineffective. Must have cycle lanes as in the Netherlands. *Riccarton/ Wigram, male, 25 - 49 years.*

More cycle lanes. Better service for dog licences. *Riccarton/ Wigram, female, 25 - 49 years.*

Less bicycle lanes. Communication, looking after the elderly, paid the taxes and supported them. Remember grass roots. Prioritising business over culture and arts. *Fendalton/ Waimairi, male, 50 - 64 years.*

Dogs not under control, coming from a park are a problem. Dedicated dog area in Hansen's Park would be good. Hooning cars around our street. Bad behaviour in Hillsborough Tce. Need to check emissions. Could have dedicated bike lanes like the Netherlands. *Heathcote/ Spreydon, female, 25 - 49 years.*

Buses don't encourage bikes on cycleways. *Ferrymead/ Hagley, female, 15 - 24 years.*

Bus service all the way to Governors Bay. Would like to bike to work at the hospital but the cars don't consider cyclists. It's very dangerous. Building Consents, you have to pay a huge amount if you take longer than a year to complete your project. *Banks Peninsula, female, 25 - 49 years.*

Transport needs improving. Service, road transport, buses. Cycle lanes need attention. *Burwood/ Pegasus, male, 25 - 49 years.*

Cyclists need to be made more aware of the lanes and how to use them. They need to stick to the lanes, especially on hill near Vernon Hill. Council's planning of housing infrastructure have gone too far. Disappointed that Santa Parade is not continuing. *Heathcote/ Spreydon, female, 50 - 64 years.*

Need more bike lanes and don't like roads through areas such as Cashel Mall. Bus system not efficient. *Burwood/ Pegasus, female, 15 - 24 years.*

More cycle lanes on the roads. More strictly enforce the Resource Consents and conditions. *Riccarton/ Wigram, female, 15 - 24 years.*

Pathways for cyclists and pedestrians, no coherent network. Surface quality lower than desirable, no clearance from street parking, car doors open into bike lane. Dangerous problem even with newly installed lanes. *Burwood/ Pegasus, male, 25 - 49 years.*

Cycleways could be improved, more of them and improve the surface of them. *Heathcote/ Spreydon, male, 25 - 49 years.*

Maintaining and increasing focus on cycleways, particularly the surface quality on roads and elsewhere. Signage on these cycleways is terrible. Also general improvement of transport maintenance of roads. *Riccarton/ Wigram, male, 25 - 49 years.*

Pedestrian and bicycle safety. *Fendalton/ Waimairi, female, 50 - 64 years.*

Roading on Port Hills and tracks for cyclists on hills need big improvement. *Ferrymead/ Hagley, male, 25 - 49 years.*

Improving potholes on roads. More cycle lanes. More cycle signs on roads. Too many dogs running around freely. *Heathcote/ Spreydon, male, 50 - 64 years.*

Make better cycle lanes. If they want to get serious about the inner city they should lessen amount of cars. The area following the tram by Hagley Park on Oxford back towards the Square should be more of a pedestrian area, between Art Gallery, etc. *Fendalton/ Waimairi, male, 25 - 49 years.*

Peak traffic, would like to see dedicated bus lanes and dedicated bike lanes. Would like to see clamping down on going through amber lights and greater attention to traffic and cyclist safety. *Papanui/ Shirley, male, 25 - 49 years.*

Fixing the cycle lane coming into Redcliffs would be good. It is a poor design, which necessitates motorists having to cross the cycle lane if they are turning left. *Ferrymead/ Hagley, female, 15 - 24 years.*

The roading system is appalling. With the buses and the cycle lanes and narrowness of the roadway, it is very dangerous, especially for cyclists. I think that the roading system is no good. *Burwood/ Pegasus, female, 50 - 64 years.*

I would like more focus on cycle lanes. More lanes throughout the city and better ways of keeping traffic out of cycle lanes. Also, more awareness of cyclists would be a good thing. *Fendalton/ Waimairi, male, 15 - 24 years.*

The rivers, especially the Avon, are an embarrassment. Needs to be turned back into a river, not a drain. The linking of cycleways at QEII Dr/Travis Rd makes it difficult for children to cross the road. New Brighton Rd/Bassett St intersection dangerous. *Burwood/ Pegasus, male, 25 - 49 years.*

More cycle lanes in busy areas, wider footpaths, and less roadworks with traffic lights at Aorangi/Wairakei intersection. *Fendalton/ Waimairi, male, 15 - 24 years.*

Make roads safer for cyclists. Parking in central city is poor needs big improvement. *Heathcote/ Spreydon, male, 65 years or older.*

When trying to get people in the city paying \$2.50 for meters on a Sunday discouraging. Also films, so pushes people out to the malls for shopping and away from city. Separate the cycle lanes with a hubby thing that separates it more. *Banks Peninsula, female, 25 - 49 years.*

Hoons in cars, too much speeding, young kids. Increase the number of cycleways. More patrolling of the area, stray dogs. Redevelopment makes parking difficult close to the Riccarton Mall. *Heathcote/ Spreydon, female, 25 - 49 years.*

Public transport, more availability, better network, connections, far better exchange, e.g. bus exchange. Inner city parking during weekends needs to be more available and free. Better cycle lanes, needs to be better laid out and signage, and more of them. *Burwood/ Pegasus, male, 15 - 24 years.*

Central City, not happy with it. Don't get the same feeling that you want to visit it anymore. Cycling lanes, could do with more. *Ferrymead/ Hagley, female, 25 - 49 years.*

I like Poplar Lane and Lichfield Lanes but I thought the changes to Cashel Mall were not necessary. Bicycle lanes, if there could be more that would be wonderful, and encouraging people to take part in public transport and cycling. *Riccarton/ Wigram, female, 15 - 24 years.*

Cashel Mall development - concerned about agenda. Communication before they do things. More cycleways. A bus stop at end of Kendal Ave going into town. *Fendalton/ Waimairi, female, 65 years or older.*

Recycling, more awareness, more bins. *Riccarton/ Wigram, male, 15 - 24 years.*

The recycling facilities, I know they're bringing in a 3-bin system but they need an education programme to inform people of why they should recycle. *Heathcote/ Spreydon, female, 25 - 49 years.*

Recycling, need three different bins (paper, plastic, glass). Paid plastic bags. *Burwood/ Pegasus, female, 25 - 49 years.*

Recycling bin very small comparatively and slow to upgrade, heard about it years ago, still haven't seen any results. *Papanui/ Shirley, male, 25 - 49 years.*

More to be done in rejuvenating in inner city, the southeast quarter. *Heathcote/ Spreydon, male, 50 - 64 years.*

Recycling, need to bring in different bins for different things. Need to advertise how to recycle for people starting off. Whole system needs changing to a bin for each recyclable item. *Papanui/ Shirley, female, 50 - 64 years.*

I think overall they seem to be doing great. They've got the public recycling more. *Ferrymead/ Hagley, male, 15 - 24 years.*

The thing I think that they can improve on is like on TV last night with sending the plastic bottles to China. I think they should encourage more recycling here. *Riccarton/ Wigram, female, 25 - 49 years.*

Take a wider range of plastics with green bins. *Fendalton/ Waimairi, female, 25 - 49 years.*

Protection of Heritage buildings. Enormous recycling bins are not a good way to go. A lot of people won't use them. Waste of money. Composting idea should be advanced. *Ferrymead/ Hagley, female, 50 - 64 years.*

Rates for pensioners are too high especially since Council is 'booming' - new offices being built etc. Have forgotten their purpose, and just think about themselves. Recycling bins too small. *Fendalton/ Waimairi, female, 15 - 24 years.*

The enormous amount of money being spent on AMI Stadium for the World Cup and expecting ratepayers to foot the bill. The new Council building costing us millions. The three recycling bins, it will affect self-employed people like Waste Management. *Heathcote/ Spreydon, female, 25 - 49 years.*

In Pioneer Pools, low to no chlorine system like Centennial and QEII. Extended recycling so that they can take more items for recycling, particularly plastics. *Heathcote/ Spreydon, female, 25 - 49 years.*

CCC did not obtain the soil for topdressing for all the cricket wickets so there cannot be any restriction or topdressing for this season at CCC Parks. Recycling bins had been trashed, asked Shirley Service Centre for replacement but told to pay. *Papanui/ Shirley, female, 50 - 64 years.*

They say to separate the cardboard but refuse to take any size larger than the crate, most boxes bigger and hard to fold. Lack of notice for switching off water before working on water mains. Slow processing of Permits, and unclear pricing schedule. *Heathcote/ Spreydon, male, 50 - 64 years.*

Need to do more with water conservation and recycling. *Heathcote/ Spreydon, female, 25 - 49 years.*

New recycling waste service, haven't taken ratepayers concerns into consideration. Three large wheelie bins, a lot to find space for. Lane beside us with four houses, we'll have five bins out front of our property. More consultation with public. *Heathcote/ Spreydon, female, 25 - 49 years.*

Better communication with public especially about recycling. *Ferrymead/ Hagley, female, 65 years or older.*

Recycling needs to be promoted more in the community. *Papanui/ Shirley, female, 15 - 24 years.*

Recycling not done well enough, don't work hard enough at it. Should provide more education and provide different options. Three bin setup, heading along those lines. Green waste. Education is biggest thing. Council will be criticised for spending too much. *Heathcote/ Spreydon, male, 25 - 49 years.*

I don't think they're doing a good job with the maintenance of the roads, they're always chopping and changing and ripping them up. Bigger recycling bins. They shouldn't give tickets for no registration or warrant, that's something for the Police. *Burwood/ Pegasus, male, 15 - 24 years.*

Recycling, need to clarify what exactly can and can't be done. Roads need to be graded more often, e.g. Fendalton Rd and Memorial Ave. *Fendalton/ Waimairi, female, 25 - 49 years.*

Probably roading and recycling. I think they should go for the wheelie bins, which will reduce landfill so long as recycling is done properly. They need to improve the Northern Arterial flow at peak times and improve the road quality. *Fendalton/ Waimairi, female, 25 - 49 years.*

Traffic, look at motorways, congestion. Marshlands Rd heavy, Belfast busy, lots of northbound traffic could be diverted, so those living in Belfast don't get caught up in it. Divert trucks too. Cheaper swimming pools. Recycling, e.g. furniture once a year. *Papanui/ Shirley, female, 25 - 49 years.*

Promoting recycling, more cycle lanes. *Riccarton/ Wigram, male, 15 - 24 years.*

Traffic, deletion of cycle lanes in impractical, well-trafficked routes. Removal of car parks and routes during busy parts of days so traffic can turn into two lanes. Recycling at the gate, go to bins. Containment of boy racers, reduce decibel rating. *Heathcote/ Spreydon, male, 25 - 49 years.*

Centre of the city is very dirty, right around the bus exchange mostly. Would like to see cycle lanes from Burnside school to the University, keep cyclists off the footpath. Should be tougher on recycling. *Fendalton/ Waimairi, female, 65 years or older.*

Rubbish collection and recycle bins scrappy, it's messy and all over the lawn after collection. Generally quite late, maybe just my area. *Burwood/ Pegasus, male, 15 - 24 years.*

Rubbish collection, having bags out by 7.30am even though truck doesn't get here until 9.00am. Someone comes around, slaps a sticker on bags that are out after 7.30am and they don't get picked up. It gets messy with cats and dogs opening the bags left. *Heathcote/ Spreydon, female, 25 - 49 years.*

Big improvement needed with weekly domestic rubbish collection, very untidy, rubbish often left behind. *Heathcote/ Spreydon, male, 65 years or older.*

Rubbish collection, don't be so picky about collecting the bags. If they're away from the curb still pick them up. *Burwood/ Pegasus, male, 15 - 24 years.*

I would like to see consistency in the times our rubbish is collected. One week it is collected in the morning and the next week it can be in the afternoon and it has been left out for 24 hours if you put it out the night before. I also have a concern about the new wheelie bins and how the elderly are going to be able to use them especially on back sections. *Ferrymead/ Hagley, male, 50 - 64 years.*

Rubbish collection needs to be improved. *Papanui/ Shirley, male, 25 - 49 years.*

Collection of rubbish. This needs big improvement. *Heathcote/ Spreydon, female, 15 - 24 years.*

Not happy in the amount of rubbish bags, extra need to pay more. *Riccarton/ Wigram, female, 50 - 64 years.*

More rubbish bags and when they come to pick them up in the morning they group the bags and if your bag is not out by then they will not pick it up. I think they should even if it's not in the group. *Burwood/ Pegasus, female, 25 - 49 years.*

To get rid of rubbish bags and implement a bin collection. *Ferrymead/ Hagley, male, 25 - 49 years.*

I would like to see more rubbish bags given out in the yearly disbursement as we seem to run out through the year. *Ferrymead/ Hagley, male, 25 - 49 years.*



The disposal of rubbish. Dumps too expensive and thus people dumping on side of the road. *Papanui/ Shirley, male, 50 - 64 years.*

Rubbish, need wheelie bins. Need more roads and a better system. *Papanui/ Shirley, male, 25 - 49 years.*

Like to see improved rubbish. *Burwood/ Pegasus, female, 25 - 49 years.*

Rubbish bags, new wheelie bins. How will elderly cope with the large wheelie bins? I am going to be required to help several elderly citizens on my street put out their wheelie bins due to concerns they have expressed with my husband and me. *Burwood/ Pegasus, female, 25 - 49 years.*

There should be no rubbish bags, the Council needs to bring in the bins like in Australia. *Ferrymead/ Hagley, female, 25 - 49 years.*

Rubbish. Recycling bins not replaced if lost. *Ferrymead/ Hagley, female, 25 - 49 years.*

Improve rubbish. My elderly neighbours live in 6 unit block, how will they get there bins in and out? Rubbish bags, never know what time they'll come, cats and dogs get into them. Supplying big bins for green waste, people won't buy Council mulch. *Papanui/ Shirley, female, 50 - 64 years.*

Will be pleased to see when new rubbish systems takes affect. *Papanui/ Shirley, female, 50 - 64 years.*

Rubbish collection, need to have bins system sorted out. *Heathcote/ Spreydon, female, 50 - 64 years.*

Rubbish collection, proper size wheelie bins, good decision but not good half size. *Riccarton/ Wigram, male, 50 - 64 years.*

I'm really angry that we have a limited amount of rubbish bags provided for the year, only 26 and the cost to purchase them from the supermarket is so expensive. They should bring back the 52 bags. *Riccarton/ Wigram, female, 25 - 49 years.*

Maybe more rubbish bags. *Papanui/ Shirley, female, 25 - 49 years.*

More rubbish bags needed. *Heathcote/ Spreydon, female, 15 - 24 years.*

Increase the amount of rubbish bags and decrease the cost of taking rubbish to the rubbish dumps, which would also stop rubbish on the side of roads. They should take any black rubbish bag that is tidy but doesn't have logo on it. *Ferrymead/ Hagley, female, 25 - 49 years.*

Think we should have more Council rubbish bags per year. *Ferrymead/ Hagley, male, 15 - 24 years.*

Needs to go back to 52 rubbish bags a year. *Papanui/ Shirley, female, 25 - 49 years.*

Not happy with rubbish system, three bins is too much. *Riccarton/ Wigram, female, 65 years or older.*

Rubbish bags, 26 per year for big families is not enough, need to buck ideas up there. Dumping fees are expensive. Rates need to be looked at for older people, subsidise for older people, housing prices down but rates going up. *Papanui/ Shirley, male, 50 - 64 years.*

Rubbish collection. For the rates that is being taken, the service is inadequate. 26 bags is totally inadequate. Stop spending money on esoteric artwork such as steel framed artwork on Wairaki Rd. *Fendalton/ Waimairi, male, 25 - 49 years.*

Learn to swim, limited spaces. Bottle Lake Forest great, not safe if alone, not well signposted. Introducing water meters not good. Recycling centres amazing, don't pay for wheelie bins. Fairer valuation of QV. Building Permit inspections going too far. *Burwood/ Pegasus, female, 25 - 49 years.*

Getting wheelie bins in instead of black rubbish bags, they get ripped open a lot. More dog parks, like the one at The Groynes, in the city, so there's one in each of the four corners of the city so no one has to go too far. *Heathcote/ Spreydon, female, 25 - 49 years.*

Clean up Botanic Gardens. Clean up rubbish in parks. Rubbish collection services, throw bins all over road, and don't bother to pick up. 'City Care' clean up. *Burwood/ Pegasus, female, 65 years or older.*

Library in town needs update. Not happy with wheelie bins. Not happy with investment in developer Dave Henderson. *Riccarton/ Wigram, female, 25 - 49 years.*

Rubbish to have wheelie bins and not rubbish bags. Exhaust brakes on trucks in middle of the night. *Ferrymead/ Hagley, male, 50 - 64 years.*

Have better dog control and rubbish collection could be tidier, some rubbish left behind. *Ferrymead/ Hagley, female, 65 years or older.*

Very excited to get wheelie bins, have trouble getting rid of shrubbery. Jellie Park swimming pool needs a crèche, there used to be one. Dogs with no leashes at Barrington Parks. *Fendalton/ Waimairi, female, 50 - 64 years.*

Collection of rubbish. Storm water needs a lot of improvement, especially with rubbish bags being left behind and cluttering drains. *Papanui/ Shirley, female, 50 - 64 years.*

Council promised 52 rubbish bags, haven't got them. The gutters in the Waicola Shopping Centre haven't been cleaned. Rubbish bins haven't been cleaned. Heating in community halls, fan and heaters are going at the same time. Should be on different switches. *Riccarton/ Wigram, male, 25 - 49 years.*

Rubbish collection and public transport, improvement needed here for better service. *Ferrymead/ Hagley, male, 25 - 49 years.*

Not their field to spend \$17 million on Dave Henderson and then put pensioners rent up. Will be happy when we get more services here i.e. water, rubbish collection. Don't like the look of some of the City developments. *Banks Peninsula, male, 25 - 49 years.*

Heritage buildings, squeaky door effect. Realistic approach to developments of new and old houses. Traffic flow issues. Rubbish, 3 bins are too big, where will I put them. Do more about boy racers. Management manipulate Council. Ban street prostitution. *Heathcote/ Spreydon, male, 65 years or older.*

Rubbish collection. Building Permits. *Riccarton/ Wigram, female, 25 - 49 years.*

Speed up Building Consents process. More work strengthening heritage. Prefer more rubbish bags. *Heathcote/ Spreydon, female, 25 - 49 years.*

Not enough toilets. Bus stop gone from our street, a lot of elderly live here. Car parking expensive in town. Drains get clogged with leaves, storm water overflows. Bin for green rubbish. Have to pick up leaves. Resource Consent easy for new homes. *Burwood/ Pegasus, female, 50 - 64 years.*

Road surfacing. Rubbish collections off streets, especially Hornby. *Riccarton/ Wigram, female, 50 - 64 years.*

More streets being upgraded. Too many rubbish bins coming in. *Fendalton/ Waimairi, female, 65 years or older.*

The new rubbish bins won't work on hills. Would like clear walkways along water from Redcliffs and Sumner. People have cluttered them up and planted lawn on them. *Ferrymead/ Hagley, female, 65 years or older.*

Garbage collection. Road maintenance, especially Shands/Springs Rd, potholes everywhere. *Ferrymead/ Hagley, male, 25 - 49 years.*

Banks Peninsula is not being run well. Got property at Bridling Flat and get less services now that Christchurch has taken over. Wheelie bins slow in coming. 26 bags is terrible for most families. Halswell to Tai Tapu roads dangerous for cyclists. *Riccarton/ Wigram, male, 25 - 49 years.*

Better rubbish, more affordable. More regular routines times. Big potholes on Duncannon Street. *Ferrymead/ Hagley, female, 15 - 24 years.*

Improve the roads. Equal rate payment for residents. Allocate more rubbish bags for households. *Heathcote/ Spreydon, female, 25 - 49 years.*

Traffic, roadways, traffic control, flow in general, on any major road leaving the central city. Wheelie bins is wrong, leave as is. *Burwood/ Pegasus, male, 25 - 49 years.*

Rubbish collection, will be changed. Parking in the city, meter charges too expensive. *Burwood/ Pegasus, male, 65 years or older.*

Rubbish collection around city, should improve litter collection around city. *Heathcote/ Spreydon, male, 25 - 49 years.*

Needs to be more responsive to the public, e.g. rubbish collection viewpoints. Better handling of rent rises, didn't need to be severe. City Mall doesn't need traffic back in it. High St could be nicer. *Heathcote/ Spreydon, male, 25 - 49 years.*

New rubbish collection system needs clarification, and improved communication. Bureaucratic layers of Building Consents and developments. Plan to increase city dwellings, upward growth. Not sure plan will work, density of population. Traffic problems. *Heathcote/ Spreydon, male, 25 - 49 years.*

One thing that irks me is the rubbish collections, when they've been around and you see a lot of broken glass that they've dropped. I notice it now I'm in a mobility scooter, it's a danger to me. I'd like to see that improved. Not fair on cyclists either. *Heathcote/ Spreydon, female, 65 years or older.*

Not enough rubbish bags. Number of bags and service should reflect rates. Very easy to get a dog registered, there are no checks. More cycle lanes on the roadway. More retail and pedestrian focused in the Central City. Too many gangs, etc in the day. *Riccarton/ Wigram, male, 25 - 49 years.*

Bin idea not practical for people on a hill. Council communications in our case not happening - too much red tape. Ecan, Council passing the buck. Cyclists need more education on sharing the roads. *Banks Peninsula, male, 65 years or older.*

Traffic, bus lanes, bicycle lanes. Just to improve traffic and also the rubbish. A lot of people do not use the rubbish collection provided by Council, they just do their own like the green bins. *Fendalton/ Waimairi, male, 25 - 49 years.*

Rubbish, general collection is a mess. Traffic, Riccarton Rd is impossible, cycle lanes need to be safer and more of them. Libraries, need to be upgraded and more dollars spent. Events, Starry Nights and Summertime Festival need to be brought back. *Riccarton/ Wigram, female, 25 - 49 years.*

The garden waste disposal should be free to encourage recycling. It feels like a profit making scheme by making people pay to dump it and selling it back to people as mulch. *Fendalton/ Waimairi, male, 25 - 49 years.*

Rubbish, like how they are meant to be bringing in the bins. They should campaign more about recycling. Going through the kids at school is good because they then make us do it. *Riccarton/ Wigram, female, 25 - 49 years.*

Rubbish collection, rubbish man should pick up rubbish they drop. Need to extend recycling, extend amount and numbers of objects we can put in recycling bin. We have to put a lot of plastic into rubbish, limited what we can put in, though Hurunui do it. *Heathcote/ Spreydon, female, 25 - 49 years.*

Rubbish collection - currently not enough black bags to get through the year. Recycling - doesn't accept enough different types of plastics. Save them up to recycle but end up having to put them in the rubbish due to not being accepted. *Burwood/ Pegasus, female, 25 - 49 years.*

Rubbish guys play music too loud at 7am, need to turn it down. Over the top about rejecting recycling, they reject too much, Give mixed reasons about rejections. *Riccarton/ Wigram, female, 15 - 24 years.*

Rubbish collection, recycling bins are too small. More rubbish bags needed. *Heathcote/ Spreydon, female, 25 - 49 years.*

Rubbish collection and recycling, green waste that should be taken care of. Refuge Stations are disgusting. *Burwood/ Pegasus, female, 25 - 49 years.*

Waste collection, heard rumour about wheelie bins, would be excited about this. General improvements of recycling system. *Riccarton/ Wigram, female, 25 - 49 years.*

Rubbish collection round roads are very bad, they leave the things falling from the recycle bin when collecting rubbish. Rubbish and litter around the suburban streets. Graffiti to be cleaned up more. Few more extra rubbish bags, maybe 30-35. Rates are high. *Heathcote/ Spreydon, female, 25 - 49 years.*

Major expenditure items e.g. Ellerslie, more consultation. Changes to rubbish collection, more communication e.g. recycling. *Fendalton/ Waimairi, male, 65 years or older.*

Rubbish collection and recycling, not enough green bins per household. Too picky about what they take, e.g. beer boxes filled with empty glass bottles should be taken. Speed of road construction; 9 months to dig up and reseal a road is way too long. *Riccarton/ Wigram, male, 15 - 24 years.*

Only complaint is the recycling. I put in egg cartons that are recyclable and the Council worker leaves them in the bin. Not happy with the black rubbish bags, don't have enough of them. Improve off street parking in Central city, i.e. more car parks. *Ferrymead/ Hagley, female, 25 - 49 years.*

Housing zoning, estates seem uncontrolled, development in places where houses are a bit dicey. Car hoons, getting better but needs more work. Encourage smaller community shopping areas. More education about rubbish/recycling. More outdoor cafes. *Heathcote/ Spreydon, female, 25 - 49 years.*

Rubbish collection; mess left behind after they've gone. Leave behind boxes, beer bottles. Looks shabby, especially for tourists. Contractors should be picking up bits that fall into gutter instead of rushing to finish work. Inner city quite scruffy. *Heathcote/ Spreydon, male, 50 - 64 years.*

More street cleaning, quite often we find rubbish out on the road, who's meant to clean that up? I don't know who does it. *Heathcote/ Spreydon, male, 50 - 64 years.*

Needs to sweep the gutters and rubbish on the streets. Need to be cleaned more, needs more bins on streets. *Fendalton/ Waimairi, female, 65 years or older.*

Street cleaning. *Burwood/ Pegasus, female, 65 years or older.*

Street cleaning needs to be improved as it's only main streets that get done and other streets are left. *Papanui/ Shirley, female, 25 - 49 years.*

Street and roadway cleaning, rubbish on it and litter. *Fendalton/ Waimairi, male, 25 - 49 years.*

Need to clean up the roads more. *Burwood/ Pegasus, female, 65 years or older.*

Glass and rubbish in the city, enforce the littering bylaws. *Papanui/ Shirley, male, 25 - 49 years.*

Cleaning streets up. *Fendalton/ Waimairi, male, 25 - 49 years.*

Rubbish in the city is a problem. I don't know how they should enforce it, maybe fine them. There is a lot of rubbish lying around after the weekend. *Burwood/ Pegasus, female, 50 - 64 years.*

The rivers, cleanliness, rubbish, weeds, it's dirty! *Burwood/ Pegasus, male, 15 - 24 years.*

Beautifications of the streets. They are not really responsive to the individual things. *Riccarton/ Wigram, male, 50 - 64 years.*

Rubbish around the city should be cleaned up. *Fendalton/ Waimairi, female, 15 - 24 years.*

Picking up rubbish from around the streets and parks, etc. *Papanui/ Shirley, female, 15 - 24 years.*

Litter on streets and roads. *Fendalton/ Waimairi, female, 15 - 24 years.*

Just getting rid of rubbish, there's just too much litter in Christchurch, plus all the graffiti. We've travelled a lot around the world, Christchurch is one of the worst places we've seen. It's a generational thing, young people doing it, they don't care. *Heathcote/ Spreydon, female, 25 - 49 years.*

Controls on rates, should reflect value of house. Broken glass in streets, cleaning needs to be improved. *Heathcote/ Spreydon, female, 65 years or older.*

Keep rates prices under control and no further increases. Some main roads need more cleaning as a lot of rubbish seems to appear. *Papanui/ Shirley, male, 65 years or older.*

The inner city looks very dirty, it looks rundown, unappealing, rubbish in doorways, chewing gum on the footpath. Not enough consultation on Council spending, e.g. Ellerslie Flower Show. *Fendalton/ Waimairi, female, 50 - 64 years.*

Northwood storm water drain and flooding problems. People dropping litter and not keeping as clean. Need more rubbish bins, not less. *Papanui/ Shirley, female, 50 - 64 years.*

Storm water, needs to clean street and rubbish and leaves to prevent build-up. Housing needs to be more affordable. *Ferrymead/ Hagley, female, 25 - 49 years.*

QEII grounds are awful for a public place. Parks and sports fields need rubbish bins back, too much rubbish lying around. Drains and gutters need clearing a bit more frequently. Walkways have no rubbish bins, e.g. Victoria Park. *Papanui/ Shirley, female, 25 - 49 years.*

How often are streets cleaned? Cleaning trucks drive too fast. Styx Mill riverbanks need more work. Noxious weeds to get sprayed yearly. Public transport, lack of courtesy from overseas drivers. Drive past when bus not full. Review and keep to timetable. *Papanui/ Shirley, male, 50 - 64 years.*

Hagley Park is a bit scary at night. Bus stops could be better. Storm water could be better. Some places need to be cleaner, need to remove graffiti quickly. Be more aware that people need to use the Centre City. We need to more comfortable when visiting. *Heathcote/ Spreydon, male, 25 - 49 years.*

Put more effort in improvement of roads and footpaths, e.g. potholes. People should be fined for rubbish in Avon. More rubbish bins around the rivers, parks and recreation areas. More cleaning up of rivers. Implement other rubbish collections, e.g. metal. *Heathcote/ Spreydon, female, 65 years or older.*

Remind people of recycling and to save water. Street cleaning, the streets are disgraceful, walking over broken glass and rubbish lying around. Trees and shrubs overhanging from private properties, leave a mess in Autumn and dropping berries. *Papanui/ Shirley, female, 50 - 64 years.*

The roads are horrific. The rubbish around the city is atrocious. The waterworks need to be worked on. The city is not a really nice place for tourists, it's really messy and dirty. *Riccarton/ Wigram, female, 50 - 64 years.*

Hospital parking is bad. Not enough parking on the streets. Extra dirty footpaths in town. Litter is bad on footpaths in city. *Burwood/ Pegasus, female, 65 years or older.*

City streets look dirty sometimes, rubbish lying around, especially High Street. *Ferrymead/ Hagley, male, 15 - 24 years.*

Estuary. Increase access to oxidation ponds along the front for recreation and bird watching. More rubbish bins along shore. Clean up McCormacks Bay. Safety in city, especially around the bus exchange. More upgrading, the City Library especially. *Riccarton/ Wigram, female, 15 - 24 years.*

Phone service staff were awful. Too much talk before getting on with work. Need to go ahead with upgrading Central City. Website could include more info, a way of people to include their viewpoint. Stop boy racers and their rubbish around the place. *Heathcote/ Spreydon, male, 25 - 49 years.*

Ruru Rd is such a mess, disgusting, Council needs to do something about it. People throw their rubbish there and roads need to be fixed. The city is really unattractive at the moment, I don't really want to hang there. *Ferrymead/ Hagley, female, 15 - 24 years.*

Not satisfied with the City Mall. Rubbish in Tuam Street around Council Chambers. Potholes on many roads. Central City is not good at night. Central City is not welcoming during the daytime. *Heathcote/ Spreydon, female, 65 years or older.*

The Council should return to doing the basics, e.g. cleanliness of the streets, the central city, footpaths, improve roading and the state of the roads, state of streams and contamination in the streams, making central city safer. *Fendalton/ Waimairi, male, 25 - 49 years.*

More cycle lanes and scooters use them as well so something needs to be done there. Rubbish needs to be cleaned up off the roads, especially the glass. *Riccarton/ Wigram, male, 50 - 64 years.*

Roading, new development, badly designed at Ferrymead. Cycle lanes, not enough. Amount of rubbish on them is abhorrent. I get about one puncture a week. I was knocked off my bike and am still suffering concussion. *Ferrymead/ Hagley, female, 25 - 49 years.*

Too much rubbish in outer city. Storm water needs attention. Not enough for youth to do, more event venues. Should have free parking in city. More cycle lanes in Riccarton and suburbs. *Riccarton/ Wigram, male, 15 - 24 years.*

More recycling. Resource process needs looking at, takes too long. Too much litter in parks. Rivers need cleaning up badly. Dangerous dogs need to be dealt with more and owners need to clean up doggie do. *Ferrymead/ Hagley, female, 25 - 49 years.*

Building consent timing, seem to be putting obstacles in way of consents and permit and will not explain well what is lacking in application. Jellie Park full of rubbish. Should stop hoons from being able to enter the park. Ilam Road should have barrier leading into Jellie Park. Too much tagging; should prosecute the taggers with extreme prejudice. Could do what Auckland does with rubbish; have big rubbish days like in the Netherlands. Recycling bins not big enough. *Fendalton/ Waimairi, male, 50 - 64 years.*

Rubbish in Council Street. Gardens need tidying and cleaning up. Glass after accidents still left behind and nobody cleans up. Who is supposed to do this? *Papanui/ Shirley, female, 50 - 64 years.*

On a minor level, rubbish collection, i.e. inner city rubbish lying about the Central City, get cleanliness going. Square is appalling, more grass for picnic lunches, more flowers, grey slate not nice to walk through. Too many unleashed dogs at Brighton. *Papanui/ Shirley, female, 25 - 49 years.*

Sewage going into the river near Hansons Park. Providing better cycle lanes, more adequate for the volume of cyclists on the roads. Rubbish collection needs looking at, I have a wheelie bin because it's more efficient. More public rubbish bins. *Heathcote/ Spreydon, female, 25 - 49 years.*