



Market Research Report for:

**Biannual Survey of Residents
March 2008**

Part III

Verbatim Comments

Prepared for:

Christchurch City Council

**March 2008
Reference: 3616**

Q32. Service Performing the Best

Q32. Service performing best.

Parks are very good. Cycle ways are great. I ride a bike. The Council is really great at what they do. Burwood/ Pegasus, Male, 50 – 64 years.

The leisure areas like QEII have staff that are helpful & amazing. The Council really does a great job at leisure pools. It's OK to save heritage sites that are worth saving, but don't try and save materials it is a waste of time and dollars. Burwood/ Pegasus, Female, 50 – 64 years.

They do a good job of keeping parks, trees, and roads looking tidy. Lots of lawn mowing gets done. Burwood/ Pegasus, Male, 15 – 24 years.

Local parks are extremely well maintained. There are several amazing parks in my area. Things, if damaged, are repaired. Children are happy to run about and play safely and there are clean facilities. Burwood/ Pegasus, Female, 25 – 49 years.

I like the development and landscaping of walkways and the wetlands. The environmental care is well done. Burwood/ Pegasus, Female, 50 – 64 years.

They respond quickly when graffiti needs removing. The provision of libraries is excellent. The maintenance of parks is good; they are kept clean and the lawns done. Burwood/ Pegasus, Male, 65 years and over.

Trying to enhance Christchurch, beautifying it. Encouraging visitors into Christchurch. Burwood/ Pegasus, Male, 25 – 49 years.

It is great that the Council have banned fishing off the New Brighton Pier from 6am to 6pm. More parks are being formed and they are well looked after. Burwood/Pegasus, Male, 65 years and over.

QEII drive is really good. They mow the lawns and the riverbanks are tidy. The Council does a pretty good job. Burwood/ Pegasus, Female, 65 years and over.

The cycle ways are really good. Care around the rivers is great, with pathways that are good for walking. Festivals etc are great. The image of central city is positive with the gardens etc. Burwood/ Pegasus, Female, 25 – 49 years.

Walkways along the river are good. I walk there every day. Community arts programmes are great (Sparks in Park, Jazz festivals, Buskers etc), well done. Burwood/ Pegasus, Male, 50 – 64 years.

They do a very good job. I'm happy with the way the Christchurch City Council looks after the city. Burwood/ Pegasus, Male, 25 – 49 years.

Christchurch is a very nice city, always looks clean. Burwood/ Pegasus, Female, 65 years and over.

Re-cycling: it's great. Burwood/ Pegasus, Male, 25 – 49 years.

It's good that they're protecting the last remaining heritage buildings. The waterways look good and are cared for in appearance. Burwood/ Pegasus, Male, 25 – 49 years.

Mountain bike tracks are really good. I've used them quite a lot. Burwood/ Pegasus, Male, 15 – 24 years.

Mountain bike trails are good like the Council forestry tracks eg Bottle Lake and there are new ones being built at Marshlands. Burwood/ Pegasus, Male, 25 – 49 years.

They are doing a good job of keeping the streets clean. Burwood/ Pegasus, Male, 25 – 49 years.

They keep the water clean for drinking. Ferrymead/ Hagley, Male, 15 – 24 years.

Good job on the roads but improvements are needed. Burwood/ Pegasus, Male, 65 years and over.

City festivals: these are very good and enjoyable. Libraries are very good for resource information. Water supply is very good and the best in the world. Burwood/ Pegasus, Female, 50 – 64 years.

It is a clean city with good quality water that will sustain the city. Burwood/ Pegasus, Female, 50 – 64 years.

There are community activities, festivals and sponsorship for sports. Burwood/ Pegasus, male, 65 + years and over.

The bus service is very good. Rubbish is very good. Burwood/Pegasus, Female, 65 years and over.

School holiday programmes are good but there needs to be more placements available. Burwood/ Pegasus, Female, 25 – 49 years.

Sports and leisure centres have good service. Burwood/ Pegasus, Male, 15 – 24 years.

Parks are well maintained and there are different ones for different users. Burwood/ Pegasus, Male, 50 – 64 years.

Libraries have a very good range of books; locations are great and good loan times. Public transport: metro card has good prices. Burwood/ Pegasus, Male, 15 – 24 years.

Cleaning up the city is done very well. The city looks great. Burwood/ Pegasus, Male, 25 – 49 years.

All their services are of a high standard. Burwood/ Pegasus, Male, 50 – 64 years.

They do a good job of keeping Christchurch green and looking after the heritage of Christchurch. Burwood/ Pegasus, Female, 25 – 49 years.

Summer programmes are good free entertainment and enjoyable for all. Burwood/ Pegasus, Male, 50 – 64 years.

Leisure centres are very good. Burwood/ Pegasus, Female, 25 – 49 years.

They are doing a good job in general. Heathcote/ Spreydon, Male, 15 – 24 years.

Libraries are well maintained and the service is great. Burwood/ Pegasus, Female, 25 – 49 years.

Mountain bike tracks are very good. Papanui/ Shirley, Male, 15 – 24 years.

Holiday programmes are very good. Burwood/ Pegasus, Female, 25 – 49 years.

Parks and libraries are doing a good job with maintenance and outdoor activities. Burwood/ Pegasus, Male, 25 – 49 years.

The art gallery, swimming pools, leisure centres and playgrounds are all very accessible to the public. Burwood/ Pegasus, Female, 25 – 49 years.

QEII is well maintained with friendly staff. Burwood/ Pegasus, Female, 25 – 49 years.

Parks and reserves are well maintained. The variety of library services is outstanding. Burwood/ Pegasus, Female, 25 – 49 years.

Recreational facilities, parks, pools, walkways and cycle tracks are all good. Burwood/ Pegasus, Male, 50 – 64 years.

They're trying hard with rubbish removal, water and effluent. I'm an environmentalist and we must preserve what we have. Burwood/ Pegasus, Female, 50 – 64 years.

Rubbish collection is a good service and recycling is working. Burwood/ Pegasus, Female, 25 – 49 years.

Sport facilities like QEII are good, I swim and do aerobics at QEII, and it's a great facility. Bottle Lake is perfect to walk around. Burwood/ Pegasus, Female, 65 years and over.

Festivals: not everyone can afford things and bands and concerts in the Summertimes programme are great, we love them all. Burwood/ Pegasus, Female, 65 years and over.

They have the facilities for some great events like the Summertimes programme, something for everyone. Burwood/ Pegasus, Male, 25 – 49 years.

They keep Christchurch looking like a Garden City with the parks and gardens and I'm pleased they haven't sold off the parks for housing. Burwood/ Pegasus, Female, 25 – 49 years.

I like the parks and I love QEII. Burwood/ Pegasus, Female, 65 years and over.

Bottle Lake is great. Satisfied with the rates increases, I think they are controlling it ok. Burwood/ Pegasus, Female, 50 – 64 years.

Buses are great. Generally they're doing well. Burwood/ Pegasus, Female, 50 – 64 years.

Gardens and parks are lovely. Burwood/ Pegasus, Female, 50 – 64 years.

They have done a great job in New Brighton with the new road. The beach frontage walkway is really nice even on a cold day, lovely view at present (high rises will rob these). Burwood/ Pegasus, Female, 65 years and over.

Free concerts in Summertimes are good; they do very well here, a big plus. Burwood/ Pegasus, Male, 50 – 64 years.

Recycling is good. Burwood/ Pegasus, Female, 15 – 24 years.

Rubbish collection good, I've seen them collect stuff that's been spilt from split bags. Burwood/ Pegasus, Male, 50 – 64 years.

Pools like QEII are very good, so much there. Burwood/ Pegasus, Male, 25 – 49 years.

Parks are all good. Burwood/ Pegasus, Male, 50 – 64 years.

We swim 3 times a week at QEII, a marvellous facility there. Walkways on the rivers are lovely. Burwood/ Pegasus, Male, 65 years and over.

Recreational areas like Bottle Lake, Styx Mill and Travis Swamp are lovely, lots of work has gone in there. Burwood/ Pegasus, Female, 50 – 64 years.

Bike lanes have improved and walkways are great now. Burwood/ Pegasus, Female, 25 – 49 years.

The art gallery, museum and all the tourist things are good. Burwood/ Pegasus, Male, 50 – 64 years.

Rubbish, recycling and 3 bins are a good idea. Burwood/ Pegasus, Female, 25 – 49 years.

Maintenance of parks and gardens is great. Burwood/ Pegasus, Female, 25 – 49 years.

Recreational facilities. Burwood/ Pegasus, Male, 25 – 49 years.

Libraries, art galleries and cultural services are all good. Burwood/ Pegasus, Male, 25 – 49 years.

Rubbish collection, recycling and activity centres like QEII and Pioneer Stadium are good. Good bus drivers. Burwood/ Pegasus, Female, 25 – 49 years.

Parks and rubbish collection are good. Burwood/ Pegasus, Female, 25 – 49 years.

Council support for Summertimes is great. Good free programmes at the library. The level of cleanliness is good. Burwood/ Pegasus, Female, 25 – 49 years.

Libraries are well stocked and facilities are clean and tidy. Burwood/ Pegasus, Male, 25 – 49 years.

Leisure activities and facilities are good. Burwood/ Pegasus, Male, 15 – 24 years.0

Public libraries. Burwood/ Pegasus, Male, 25 – 49 years.

Recycling is a good service. Burwood/ Pegasus, Male, 50 – 64 years.

Family things that don't cost money like the Classical Sparks fireworks. Burwood/ Pegasus, Female, 25 – 49 years.

Parks: There are a lot that are really good, we're growing and need the green space. The pipeline is a positive, a huge job they are doing well. Burwood/ Pegasus, Female, 50 – 64 years.

Drinking water is great Burwood/ Pegasus, Male, 25 – 49 years.

The pools at QEII are fantastic. Burwood/ Pegasus, Female, 25 – 49 years.

Necessary services are done well: water, rubbish. Burwood/ Pegasus, Female, 65 years and over.

The best service is the bus in my area, I'm very happy with the upgrades. Burwood/ Pegasus, Male, 65 years and over.

School holiday programmes are great. Recreational things are good: Bottle Lake and McLean's Island. Burwood/ Pegasus, Female, 25 – 49 years.

The rubbish collection is very good and composting is great. New outfall will be good. Burwood/ Pegasus, Male, 65 years and over.

Libraries are wonderful. Burwood/ Pegasus, Male, 65 years and over.

The Recycle Shed in Pages Road is a good service. Burwood/ Pegasus, Female, 25 – 49 years.

The sports programmes for kids are good. Burwood/ Pegasus, Male, 25 – 49 years.

They are delivering well on recycling. Burwood/ Pegasus, Male, 50 – 64 years.

Roads are excellent. Good off-street parking in the city. Burwood/ Pegasus, Female, 25 – 49 years.

The Square looks good. Burwood/ Pegasus, Female, 50 – 64 years.

Festivals and arts are brilliant. Burwood/ Pegasus, Female, 25 – 49 years.

The gardens and Hagley Park are beautiful. Greenery is great. Burwood/ Pegasus, Male, 50 – 64 years.

They are good at maintaining the larger facilities like the Botanic Gardens and Bottle Lake. Burwood/ Pegasus, Male, 25 – 49 years.

They've got the big picture right, good facilities and conservation. Burwood/ Pegasus, Female, 25 – 49 years.

They do a good job at keeping the streets tidy. Burwood/ Pegasus, Male, 25 – 49 years.

Libraries, swimming pools, leisure centres and festivals are good. Burwood/ Pegasus, Female, 25 – 49 years.

Transport and buses are good. The central city looks great. Burwood/ Pegasus, Male, 25 – 49 years.

Public transport and libraries. Burwood/ Pegasus, Female, 50 – 64 years.

The bus system is very good. Burwood/ Pegasus, Female, 25 – 49 years.

City promotion: events, sports events and entertainment. Burwood/ Pegasus, Male, 50 – 64 years.

Festivals. Burwood/ Pegasus, Female, 25 – 49 years.

Overall pretty good. Burwood/ Pegasus, Male, 15 – 24 years.

Festivals are great. Burwood/ Pegasus, Female, 25 – 49 years.

Dog control is very good. Water advertising is working. Burwood/ Pegasus, Female, 25 – 49 years.

Good entertainment and festivals etc. Burwood/ Pegasus, Male, 25 – 49 years.

Keeping the city well maintained: gardens and tidiness. Burwood/ Pegasus, Female, 25 – 49 years.

The revitalisation of the inner city. Burwood/ Pegasus, Female, 25 – 49 years.

Libraries are great. Burwood/ Pegasus, Male, 25 – 49 years.

The Port Hills recreation area is a wonderful place, very user friendly. Burwood/ Pegasus, Male, 25 – 49 years.

Concerts are great in the summer. I walk the dog around the river and it's lovely around there. Burwood/ Pegasus, Male, 15 – 24 years.

The recycling service is great. Summertimes is good value. Burwood/ Pegasus, Male, 25 – 49 years.

Buses really impress me. Bottle Lake is great for cyclists like me. Burwood/ Pegasus, Female, 25 – 49 years.

Malls are good. Burwood/ Pegasus, Female, 15 – 24 years.

Very good bus service, frequency, timing, no hassles with them. Fendalton/ Waimairi, Male, 50 – 64 years.

Overall the appearance of the City, parks and reserves and lack of graffiti is good. Fendalton/ Waimairi, Male, 65 years and over.

Happy with what they're doing. Fendalton/ Waimairi, Male, 65 years and over.

The bus service as is as good as I have found anywhere; they do a good job so long as one can walk a little way. Fendalton/ Waimairi, Female, 65 years and over.

Libraries, if you're looking for a book they can tell you where to go or get it for you. The staff are friendly and good. Fendalton/ Waimairi, Male, 65 years and over.

They are doing a good job of road repairs, maintaining and widening roads. Fendalton/ Waimairi, Female, 65 years and over.

The south library is very nice. It's easy to get books and help to look for things. I particularly like the art gallery exhibitions. Fendalton/ Waimairi, Female, 25 – 49 years.

The presentation of the city to visitors and the clean streets are good depending on the suburb. I live in an area where people take pride in their streets. Fendalton/ Waimairi, Female, 65 years and over.

Attention is given to maintaining reserves. City Care is evident and effective. Fendalton/ Waimairi, Male, 65 years and over.

The recreation side: the Port Hills are really good. Good opportunities for walking, cycling. Good sports fields and parks around city. Fendalton/ Waimairi, Male, 50 – 64 years.

I'm quite satisfied with them keeping Christchurch clean, I'm involved in Keep Christchurch Clean. Fendalton/ Waimairi, Female, 65 years and over.

Parks are lovely; we are very fortunate having them. Fendalton/ Waimairi, Female, 50 – 64 years.

Parks and recreation and all this, I like the fact we have them and look after them. Fendalton/ Waimairi, Male, 50 – 64 years.

Parks. Waimakiriri bike track is fantastic especially as it's one way and Bottle Lake is great but 2-way. Papanui/ Shirley, Female, 25 – 49 years.

Recycling needs developing further to include organic waste. Fendalton/ Waimairi, Male, 50 – 64 years.

Summer activities provided for people like the Summertimes programme. Why did they do away with Strawberry Fields concert on a Sunday afternoon? It was lovely sitting in the sun hearing 60's and 70's music. Fendalton/ Waimairi, Female, 50 – 64 years

Patting itself on the back, we hear about the good things but not about where they are not performing as well. Overall they have a grip on it. Fendalton/ Waimairi, Male, 50 – 64 years.

They're running the city pretty well, libraries are excellent, a great asset, keep spending money on them. Fendalton/ Waimairi, Male, 25 – 49 years.

Fostering community spirit with festivals, libraries and parks where people can gather to relax and enjoy that we live in Christchurch. Fendalton/ Waimairi, Female, 50 – 64 years.

Doing well with parks and recreation. Fendalton/ Waimairi, Male, 25 – 49years.

Social events like the Buskers Festival, Sparks in Park, Starry Nights - good free entertainment for all ages. Fendalton/ Waimairi, Male, 15 – 24 years.

They do very well with child and family resources like holiday programmes, festivals for children, KidsFest and camping out in parks over the holidays. Fendalton/ Waimairi, Female, 50 – 64 years.

Libraries are all over town and there is no need to travel far to get to one. Fendalton/ Waimairi, Male, 50 – 64 years.

Providing amenities like local parks and reserves of a generally good standard. Fendalton/ Waimairi, Male, 25 – 49 years.

I'm happy with rubbish collection and recycling. Fendalton/ Waimairi, Female, 50 – 64 years.

Cutting out open fires. QEII is doing well. Heathcote/ Spreydon, Female, 25 – 49 years.

The buses they have are some of the best in the world and unfortunately people don't use them. Fendalton/ Waimairi, Male, 65 years and over.

Keeping the place looking clean, sweeping the streets, it is a well-kept city. Fendalton/ Waimairi, Female, 65 years and over.

The way they are maintaining gardens for tourists is fantastic and festivals are also fantastic. Fendalton/ Waimairi, Female, 65 years and over.

Doing very well with parks to provide for children. Fendalton/ Waimairi, Female, 50 – 64 years.

The provision and maintenance of: walkways, parks, cycle ways and reserves. Really like the cycle ways from Strowan to Hagley Park. Fendalton/ Waimairi, Female, 25 – 49 years.

The festivals are very good. Fendalton/ Waimairi, Female, 50 – 64 years.

The swimming pools and recreation parks are good. Provision for ethnic groups is first class. Fendalton/ Waimairi, Male, 65 years and over.

Libraries are very good with good hours and staff. Fendalton/ Waimairi, Female, 25 – 49 years.

Looking after Botanic Gardens. Fendalton/ Waimairi, Female, 65 years and over.

Keeping the city clean. Fendalton/ Waimairi, Female, 25 – 49 years.

Rubbish collection is well organised. Fendalton/ Waimairi, Female, 25 – 49 years.

Christchurch is still a fabulous place to live and if that is thanks to the Council then so be it. Fendalton/ Waimairi, Male, 65 years and over.

The swimming pools at QEII are good. Fendalton/ Waimairi, Female, 15 – 24 years.

Looking after parks, museums and the Botanic Gardens. Fendalton/ Waimairi, Female, 25 – 49 years.

The outdoor activities and family things that are free for families are really good, nice days out. Fendalton/ Waimairi, Female, 25 – 49 years.

Keeping rates down. Fendalton/ Waimairi, Male, 50 – 64 years.

Community initiatives like park festivals so we can do things together. Fendalton/ Waimairi, Male, 25 – 49 years.

Bringing parks and waterways up to a good standard. Fendalton/ Waimairi, Male, 65 years and over.

Providing recreational facilities and community services. Fendalton/ Waimairi, Male, 25 – 49 years.

Service at the counter is satisfactory. Fendalton/ Waimairi, Male, 65 years and over.

The events and festivals in Hagley Park are good. Fendalton/ Waimairi, Male, 15 – 24 years.

Rubbish collection is good because it happens every week. Fendalton/ Waimairi, Male, 25 – 49 years.

Regular rubbish collections are good. Fendalton/ Waimairi, Male, 50 – 64 years.

The water supply and rubbish collection is good. Fendalton/ Waimairi, Male, 50 – 64 years.

The way they keep the parks and Botanic Gardens is great. Fendalton/ Waimairi, Female, 65 years and over.

They came and filled in the potholes in our street very quickly; they maintain the water races very well. Fendalton/ Waimairi, Female, 25 – 49 years.

The advisory and communication to the public is good. The cycle ways are good. Parking is good. Public transport is good. Fendalton/ Waimairi, Male, 50 – 64 years.

Almost everything is good (except for a couple of things). Fendalton/ Waimairi, Male, 50 – 64 years.

The libraries, museum and art gallery are the best. Fendalton/ Waimairi, Female, 15 – 24 years.

I think the festivals and entertainment for the people of Christchurch are first class. Fendalton/ Waimairi, Male, 50 – 64 years.

I'm very happy with the parks and reserves in the city. The libraries are awesome. Fendalton/ Waimairi, Female, 25 – 49 years.

I like the libraries. Fendalton/ Waimairi, Female, 50 – 64 years.

The cleanliness of Christchurch, they look after it. Fendalton/ Waimairi, Male, 25 – 49 years.

The encouragement of recycling, saving water and the basic care for the environment. Fendalton/ Waimairi, Female, 25 – 49 years.

Tidying up the waterways like small creeks and planting native trees along the banks like Bottle Lake Forest and Travis Swamp. Keeping the Groynes tidy with nice facilities and walkways. Fendalton/ Waimairi, Female, 50 – 64 years.

Keeping the libraries open. Encouraging tourists with the Summertimes programmes. Maintaining our gardens. Fendalton/ Waimairi, Female, 25 – 49 years.

Waste collection and the move to reduce waste and move into the recycling area. Fendalton/ Waimairi, Male, 25 – 49 years.

I'm satisfied with all their services. Fendalton/ Waimairi, Male, 15 – 24 years.

Looking after all types of building work in the City including historical buildings. Fendalton/ Waimairi, Male, 25 – 49 years.

Christchurch has long had good facilities and resources and they are currently being well maintained. Fendalton/ Waimairi, Male, 25 – 49 years.

I think they have done a great job putting in dog parks. Fendalton/ Waimairi, Male, 15 – 24 years.

Rubbish collection. Riccarton/ Wigram, Male, 65 years and over.

Recreational grounds in the area are up to scratch, especially for sports. The library service at Halswell is well maintained with friendly service. Riccarton/ Wigram, Female, 65 years and over.

Leisure centres are local and easily accessible. Facilities are good and a cheap rate for family entertainment. Riccarton/ Wigram, Male, 25 – 49 years.

Swimming pool facilities are very good. Parks are being well maintained. Riccarton/ Wigram, Male, 50 – 64 years.

Access to childcare centres are good and facilities are available for working parents. Riccarton/ Wigram, Female, 25 – 49 years.

Library services are extremely good with a good range of books and information. Park maintenance is very good. Streets are well maintained and good for biking, especially having the biking lanes. Riccarton/ Wigram, Female, 25 – 49 years.

Libraries have helpful staff and there is easy access to them. Riccarton/ Wigram, Female, 50 – 64 years.

The bus service is wonderful, especially for the elderly people in Oaklands to get into the city. Riccarton/ Wigram, Female, 65 years and over.

Rubbish collection is very good. Maintenance of the trees in the street is good. They are well kept. Riccarton/ Wigram, Female, 65 years and over.

The culture and city development services are very well performed, encouraging of people to be part of this. Development of the markets in the city squares. Riccarton/ Wigram, Male, 65 years and over.

Upgrading of the roads and footpaths in Christchurch. Riccarton/ Wigram, Male, 50 – 64 years.

The library is well staffed, clean and tidy and staff are friendly and helpful. Local park facilities are good. Riccarton/ Wigram, Female, 50 – 64 years.

The water supply works very well most of the time. Riccarton/ Wigram, Male, 65 + years.

Rubbish collection is consistent. Riccarton/ Wigram, Male, 15 – 24 years.

Free City Council festivals are good family entertainment. Riccarton/ Wigram, Female, 25 – 49 years.

Overall the standards of the parks are good. There is plenty of open space for the size of this City. Riccarton/ Wigram, Male, 65 years and over.

Parks are well maintained and public facilities are good. Riccarton/ Wigram, Male, 50 – 64 years.

Libraries: the staffing, facilities, availability of books and resources, both the central library and the community ones. Riccarton/ Wigram, Female, 25 – 49 years.

The local library is well staffed and very friendly, easily accessible and can get resources from other libraries if they don't have them. They are an important part of our community and need to be looked after. Riccarton/ Wigram, Female, 65 years and over.

Rubbish collection is very well done and always on time. Riccarton/ Wigram, Female, 65 years and over.

Cleaning of the city, recycling and an environment that is well maintained. Riccarton/ Wigram, Female, 15 – 24 years.

Rubbish deliveries and pick up are very good. Riccarton/ Wigram, Female, 50 – 64 years.

Parks are brilliant, layout is excellent, and they are well maintained for children to play in. Riccarton/ Wigram, Male, 50 – 64 years.

The range of items at libraries has increased, as has quality and the locations of libraries are very good. Riccarton/ Wigram, Female, 25 – 49 years.

There is a good bus service with plenty of areas covered by buses to get from one side of town to the other. Riccarton/ Wigram, Female, 25 – 49 years.

Rubbish collection is well organised and effectively done. Riccarton/ Wigram, Male, 15 – 24 years.

Parks and reserves are fairly well maintained and good to visit. Riccarton/ Wigram, Male, 25 – 49 years.

Good maintenance of the architectural buildings and protecting and conserving old buildings in the city. Riccarton/ Wigram, Male, 15 – 24 years.

Libraries are cost effective, have good services and good staffing. Council swimming pools are well maintained and cost effective. Riccarton/ Wigram, Male, 25 – 49 years.

Recreational areas and swimming pools are well maintained and well managed. Riccarton/ Wigram, Male, 25 – 49 years

Open areas and parks. Fendalton/ Waimairi, Male, 25 – 49 years.

His Lordships Lane and parks are good. Fendalton/ Waimairi, Female, 15 – 24 years.

The art gallery, libraries, parks and Living Street grant are good. Fendalton/ Waimairi, Female, 25 – 49 years.

Water is no1. Parks are good. Fendalton/ Waimairi, Male, 25 – 49 years.

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Parks are good. Fendalton/ Waimairi, Male, 25 – 49 years.

Parks are good. Fendalton/ Waimairi, Female, 15 – 24 years.

On the whole it's not so bad so long as it gets better and not worse. Ferrymead/ Hagley, Female, 50 – 64 years.

Good over all. Ferrymead/ Hagley, Male, 25 – 49 years.

The art gallery is great. Buses run well and the service is good. Ferrymead/ Hagley, Female, 25 – 49 years.

Good recreation services, a pleasure to visit and use. Ferrymead/ Hagley, Male, 50 - 64 years.

Buses, rubbish collection, water supply and sports grounds are all excellent. Ferrymead/ Hagley, Female, 65 years and over.

Street cleaning, rubbish collection, river and bank maintenance are good services, well done. Ferrymead/ Hagley, Male, 25 - 49 years.

We have a very good bus service. I enjoy the library; they have done these up beautifully. The Avon is lovely and clean looking. Ferrymead/ Hagley, Female, 65 years and over.

The sewerage pipes and the pipeline out to sea are great and a wonderful idea. Ferrymead/ Hagley, Male, 65 years and over.

I think there are good sports grounds. Dog rules are great. Ferrymead/ Hagley, Female, 50 - 64 years.

Very good rubbish service. Ferrymead/ Hagley, Female, 25 - 49 years.

Libraries are great. Story time for the children is just lovely. Ferrymead/ Hagley, Male, 25 - 49 years.

Happy with most of what the Council does. Ferrymead/ Hagley, Female, 25 - 49 years.

I think it is lovely what they are doing in Sumner. Ferrymead/ Hagley, Female, 25 - 49 years.

Christmas in the Park was well planned and I enjoyed it. Ferrymead/ Hagley, Female, 50 - 64 years.

Libraries have great people. QEII is fantastic. Rubbish collection is good. Ferrymead/ Hagley, Female, 25 - 49 years.

Overall it is a good service. Ferrymead/ Hagley, Female, 50 - 64 years.

Libraries are great but not enough people go there so they need to advertise in this area. Ferrymead/ Hagley, Female, 15 - 24 years.

No faults with the water, it shouldn't be treated with fluoride though. Ferrymead/ Hagley, Male, 15 - 24 years.

There are regular rubbish collections and services around the city. Yellow buses are good. Ferrymead/ Hagley, Female, 65 years and over.

They do well with parks, walking tracks and community libraries. Ferrymead/ Hagley, Female, 25 - 49 years.

Recreational areas, street planting and free concerts are beaut. Ferrymead/ Hagley, Female, 25 - 49 years.

The libraries are wonderful and parks and recreation areas are great . Free concerts pull our community together. Ferrymead/ Hagley, Male, 25 - 49 years.

The libraries are very good, the pride of the Council. Ferrymead/ Hagley, Male, 25 - 49 years.

Pretty good overall, I don't really have any complaints. Ferrymead/ Hagley, Male, 25 - 49 years.

Pretty good overall, Christchurch is a great place. Ferrymead/ Hagley, Male, 15 - 24 years.

I like the bike trails in Bottle Lake forest, they are great. Ferrymead/ Hagley, Male, 15 - 24 years.

Good affordable housing for low-income families. Ferrymead/ Hagley, Male, 25 - 49 years.

Public transport, bus services and trains. Ferrymead/ Hagley, Male, 25 - 49 years.

Community services, they involve everybody. Ferrymead/ Hagley, Female, 65 years and over.

Refurbishment of the city is a very good idea. Ferrymead/ Hagley, Male, 50 - 64 years.

The libraries are good, so long as they don't close them. Ferrymead/ Hagley, Male, 50 - 64 years.

The upkeep of the streets, they make the effort to make it a beautiful city. Ferrymead/ Hagley, Female, 65 years and over.