

Activity 1.0: City and Community Long-Term Policy and Planning

Accountable Manager: Michael Theelen

Include mention of a quality suburban environment, and the Urban Development Strategy. Council will continue to seek alignment and integration of plans

What services are provided?

- Strategic Policy and Planning
- Central City Policy and Planning
- Natural Environment Policy and Planning
- Greenfields and Smaller Centres Policy and Planning
- Urban Design Policy and Planning
- Transport Policy and Planning
- Monitoring and Research
- Regulatory Policy and Planning
- Social and Economic Policy and Planning
- Urban Development Strategy
- Urban Regeneration Policy and Planning

Why do we provide these services?

Analysis, policy advice, strategy and spatial planning directs the City's development to meet the current and future needs of communities for good-quality local infrastructure, local public services, and performance of regulatory functions, as required by the Local Government Act 2002. Monitoring and review of the effectiveness of the Council's strategies, policies and plans, and of progress towards the Community Outcomes, allows the Council to adapt and improve its response to key City and community issues.

What outcomes are we trying to achieve?	How do the services contribute to desired outcomes?
<p>Decisions are transparent and informed by timely, accurate and robust information and advice</p> <ul style="list-style-type: none"> • The Council provides leadership on issues affecting the community • The Council has effective relationships with central government and other key partners <p>The opportunities given by the earthquakes to rethink the shape of the city are fully taken</p> <ul style="list-style-type: none"> • The central city is a vibrant and prosperous business centre • More people, including families, live in the central city • The city has a distinctive character and identity • The central city is used by a wide range of people and for an increasing range of activities 	<p><i>Policy and planning services provide advice to Council on the key issues facing the city and community. This advice is underpinned by monitoring, research and analysis. This service works across the organisation and with key organisations and stakeholders across the city to promote interagency collaboration. This is particularly so in the long term urban growth planning for the city, particularly through the well established Greater Christchurch Urban Development Strategy partnership.</i></p> <p><i>Policy and planning services support these outcomes through the development of strategies, policies and plans in consultation with key agencies. These include clear statements of the goals and objectives to be achieved and the actions and priorities for achieving them. Actions and priorities are shared with the community as part of the Council's annual and long-term planning processes.</i></p> <p><i>Post-earthquake preparation of policies, plans and advice provides opportunities to look in different ways at where and how the City is re-built and developed.</i></p> <p><i>The central city policy and planning service provides a key role in providing advice on, and planning for, the actions required to strengthen the central city and achieve these outcomes. In addition to the traditional Central City focus the Council has an ongoing programme to support suburban recovery across the city.</i></p>
<p><i>This activity also contributes to the achievement of other community outcomes by providing advice on the strategies and actions needed to achieve desired outcomes, and working with central government, partner agencies, residents, businesses and other stakeholders to promote and support action consistent with these outcomes.</i></p>	
<p>Which group or section of the community will benefit from this activity?: The Council's strategic partners including CERA, CCDU other government agencies, its UDS partners, the CDHB, and Te Runanga o Ngai Tahu. Developers, property owners, businesses and residents throughout the city, visitors, and the community as a whole.</p>	
<p>Key legislation: LTMA; RMA; CER; LGA</p>	

Customer

What business results must we deliver to our customers, to deliver on the outcomes?

Performance Standards for LTP

Performance Standards for LTP	Current performance	Benchmarks	Recommended LOS	Rationale	LTP Committee Direction
Strategic Policy and Planning					
<p>1.0.1 Advice is provided to Council on key issues that affect the City.</p>	<p>Previous targets: 1.0.1.1 Council approves a work programme by 30 June for the following financial year</p> <p>2010/11: Work programme submitted in June but Council deferred consideration</p> <p>1.0.1.2 At least 85% of milestones agreed for each year are achieved</p> <p>2010/11: Not achieved due to impact of earthquakes</p>	<p>No benchmarks available</p> <p>Baseline to be established in 2012/13</p>	<p>1.0.1.1 Recommended work programme submitted by 30 June for the following financial year.</p> <p>1.0.1.2 At least 85% delivery of Long Term Policy and Planning activity work programme achieved.</p> <p>1.0.1.3 Elected members satisfied that policy and planning advice is timely, relevant and supported by comprehensive and reliable information – target to be set once baseline established</p> <p>1.0.1.4 Deliver 85% milestones for strategic policy and planning component of the agreed annual work programme (refer 1.0.1.1)</p>	<p>The Council seeks to develop integrated, innovative, and timely strategies, plans and policies, which respond to Council's vision and the Community Outcomes.</p> <p>The annual review of this work programme enables Council to target its strategy, policy and planning resources towards priority City and community issues.</p> <p>The 85% target recognises that the need to respond to emerging issues will, on occasion, demand the reprioritisation of work.</p> <p>Equivalent levels of service for the Urban Development Strategy from the 2009 LTCCP have been incorporated into 1.0.1.1 and 1.0.1.2.</p> <p>The first three levels of service relate to the overall work programme for this activity. Level of service [1.0.1.4] refers to delivery of the strategic policy and planning component of the work programme. It includes, for example, strategic input into the development of the Long-Term Plan, the review of the Development Contributions Policy and coordination of strategic advice on recovery programmes.</p>	Accepted

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Strategic Policy and Planning (cont'd)					
1.0.11 Development Contributions policy is reviewed in line with the Long Term Plan	New	Previously a LGA requirement to review three yearly	Review the development contributions policy to assist in preparation of the Long Term Plan (three-yearly)	The development contributions policy is part of the Long Term Plan. This performance standard provides for the policy to be reviewed as part of the preparation of the plan.	Accepted
1.0.7 Community Outcomes are reviewed in line with the Long Term Plan	Review of Community Outcomes completed by 30 June 2013	Previously a LGA requirement to review six-yearly	Review of Community Outcomes to assist in preparation of the Long Term Plan (three-yearly)	Community Outcomes are now the outcomes that the Council aims to achieve for the community, rather than outcomes identified by the community. While no longer a statutory requirement to review the Community Outcomes six-yearly, regular review provides an opportunity to identify priorities for the future as part of the preparation of the Council's Long-term Plan.	Accepted

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Natural Environment Policy and Planning					
1.0.12 Prepare Stormwater Management Plans	New	None available	Prepare Stormwater management Plans to meet the programme set out in the Council's Surface Water Strategy	The development of Stormwater Management Plans (SMPs) is a key component of the Council's Surface Water Strategy 2009-2039. The Strategy provides for the staged development of SMPs (previously called Integrated Catchment Management Plans). The South-West SMP and the Styx/Puharakekenui SMP have already been completed. The Avon River is the next priority to be completed by end of 2014.	Accepted
1.0.13 Provision of strategic advice on the natural environment issues facing the city	New	None available	1.0.13.1 Deliver 85% milestones for natural environment policy and planning component of the agreed annual work programme (refer 1.0.1.1)	This programme is subject to the Council's annual prioritisation of the work programme. It includes, for example: <ul style="list-style-type: none"> •policy and planning work relating to the implementation of the Council's Water Supply Strategy, Surface Water Strategy, Biodiversity Strategy, Public Open Space, Climate Smart Strategy, and Sustainability Policy •the development of new policies and strategies such as the Wastewater Strategy •policy and planning advice on natural hazards, such as rock fall. 	Accepted
	New	None available	1.0.13.2 Support the Banks Peninsula, Christchurch-West Melton and Selwyn-Waihora Canterbury Water Management Strategy Zone Committees	The Council works jointly with Environment Canterbury in providing administration and technical advice to the three zone committees established under the Canterbury Water Management Strategy. Councillors are represented on the committees.	

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Natural Environment Policy and Planning (cont'd)					
1.0.14 Participate in regional and national policy and planning processes	New	None available	Participate in regional and national policy and planning processes, within required timeframes, to provide advice that is aligned with Council policies and strategies	<p>Regional and national policy and planning documents can have significant implications for the Council as management plans and strategies need to take account of their policies and guidelines. These documents include, for example, the Regional Policy Statement, Environment Canterbury's Land and Water Plan and national policy statements and national environmental standards.</p> <p>This performance standard provides for preparation of submissions and participation in public hearings to ensure that the Council's views and interests are well-represented.</p>	Accepted
Greenfields and Smaller Centres Policy and Planning					
1.0.5 Implementation of Area Plans is monitored and reported to Council	<p>2011/12 2010/11: Progress on the South West Area Plan (SWAP) implementation plan was reported annually</p> <p>Belfast Area Plan implementation plan was prepared</p>	None available	<p>1.0.5.1 Progress on the South West Area Plan (SWAP) implementation plan is reported twice a year</p> <p>1.0.5.2 Progress on the Belfast Area Plan (BAP) implementation plan is reported twice a year</p>	<p>The two area plans contribute to the implementation of the greenfield component of the UDS. Further implementation will occur through Outline Development Plans prepared under the District Planning activity.</p> <p>The area plans are implemented in conjunction with network infrastructure, community and recreation service delivery units, and with input from across the organisation as well as its key partners.</p>	Accepted

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Transport Policy and Planning					
1.0.10 Advice and advocacy is provided on strategic transport issues facing the city	2011/12 target: The Christchurch Transport Plan is presented to Council for adoption by March 2012	None available	Deliver 85% milestones for transport policy and planning component of the agreed annual work programme (refer 1.0.1.1)	This programme is subject to the Council's annual prioritisation of the work programme. It will include, for example, the implementation of the Christchurch Transport Plan, the transport aspects of the Urban Development Strategy, supporting work and advice for District Plan changes and Urban Regeneration, including the Suburban Centres Programme.	Performance standard updated
1.0.15 Participate in national and regional transport policy and planning processes	New	None available	Participate in regional and national transport policy and planning processes, within required timeframes, to provide advice that is aligned with Council policies and strategies	Regional and national policy and planning documents can have significant implications for the Council by influencing the integration of strategic transport networks, and through funding and operational decisions. These documents include, for example, the Regional Land Transport Strategy, Greater Christchurch Transport Statement and Regional Public Transport Plan. Work with partner agencies to help streamline co-ordination and transparency of the different transport strategies. This performance standard provides for engagement with stakeholders and submissions on plans, strategies and policies to ensure that the Council's views and interests are well-represented.	Add to the rationale, "work with partner agencies to help streamline co-ordination and transparency of the different transport strategies".

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Urban Design Policy and Planning					
1.0.16 Urban design advice is provided on key issues that affect the central city and suburban centres	New	None available	Deliver 85% milestones for urban design policy and planning component of the agreed annual work programme (refer 1.0.1.1)	<p>This programme is subject to the Council's annual prioritisation of the work programme.</p> <p>Urban design advice is aimed at delivering an integrated and design-led City which puts people first and creates high quality places where people want to linger. Good urban design creates an attractive, safe and functional places ranging from individual buildings to streets and public spaces, and precincts and neighbourhoods.</p> <p>Given the extensive damage resulting from the Canterbury earthquakes good urban design will be an essential component of recovery, in the central city, throughout suburban areas and across the public realm.</p>	Added reference to both the central city and suburban areas
1.0.17 Urban design advice is provided to review resource consent applications for significant new developments in the city	New	None available	<p>1.0.17.1 Coordinate and support a panel of suitably qualified professionals to provide timely advice on the urban design aspects of resource consent applications</p> <p>1.0.17.2 An external review of the Urban Design Panel is undertaken as part of the preparation of the Long Term Plan (three-yearly)</p>	<p>The Urban Design Panel is composed of well respected and senior designers and professionals nominated by professional institutes including the NZ Architects Institute, NZ Institute of Landscape Architects and the NZ Planning Institute.</p> <p>The Panel provides independent design reviews of significant new developments in the City as part of the resource consent process which are aimed at improving the quality of design and ensuring that each developments contributes to the street and the broader area within which it is located. The design reviews provide design advice to both developers and the Council.</p>	Level of service in 1.0.17.2 doesn't make sense, needs a verb added to clarify meaning

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Urban Design Policy and Planning (cont'd)					
1.0.18 Provide pre-application urban design advice to developers	New	Baseline to be established in 2012/13	Developers are satisfied with the clarity, consistency and timeliness of advice provided – <i>target to be set once baseline established</i>	Developments can have major effects on the quality and usability of the public environment. Pre-application urban design advice is aimed at working with developers to ensure that their development contributes to the street and the broader precinct or neighbourhood within which it is located.	Accepted
Monitoring and Research					
1.0.6 Monitoring and reporting programmes are developed for Community Outcomes	Progress report on previous Community Outcomes was published May 2009 Community Outcomes indicator sheets available to the public on the website, and 85% were regularly updated prior to the earthquakes	Previously a LGA requirement to monitor, and report every three years, on the community's progress towards the Community Outcomes	1.0.6.2 Community Outcomes monitoring report prepared – baseline report by 30 June 2014 1.0.6.1 Updated Community Outcomes indicators are available to the public (ongoing). 1.0.6.3 Deliver 85% milestones for monitoring and research component of the agreed annual work programme (refer 1.0.1.1)	The Community Outcomes monitoring programme is being re-developed to reflect the new community outcomes. The programme will enable the Council to track progress and assess what needs to be done to improve outcomes for the City. Monitoring reporting will be provided to the Council in time to inform the development of the next long-term plan. Indicators will also be regularly updated and made available to the public. The format for reporting will be developed as part of the preparation of the baseline report in 2013/14. Other monitoring and research work is subject to the Council's annual prioritisation of the work programme. It includes our contribution to the national Quality of Life Project, maintaining the growth model, running the residents' survey and other monitoring and research required to support delivery of the overall work programme.	Accepted

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Regulatory Policy and Planning					
1.0.19 Bylaws and regulatory policies are reviewed to meet statutory timeframes and changing needs	New	LGA 2002 requires bylaws be reviewed ten-yearly	1.0.19.1 Maintain a ten-year bylaw review schedule and carry out reviews in accordance with it and statutory requirements	<p>There are 10 year statutory timeframes for the review of bylaws. CCC has developed a ten year programme to 'smooth' the scheduling of reviews to produce manageable annual work loads. The following bylaws are currently scheduled for review by 2015:</p> <ul style="list-style-type: none"> •Water Related Services Bylaw 2008 •Cleanfill Licensing Bylaw 2008 •Urban Fire Safety Bylaw 2007 •Trade Waste Bylaw 2006 •Cruising Bylaw 2010 <p>Changing needs and circumstances will necessitate the development and review of bylaws outside their statutory timeframe. The development of new bylaws and any regulatory policies needs to be prioritised by the Council against other work in this activity.</p>	Accepted
	New	None available	1.0.19.2 Develop and review bylaws and regulatory policies to meet changing needs as agreed annually in work programme (refer 1.0.1.1)		
Social and Economic Policy and Planning					
1.0.20 Provision of strategic advice on the social and economic issues facing the city	New	None available	1.0.20.1 Deliver 85% milestones for social and economic policy and planning component of the agreed annual work programme (refer 1.0.1.1)	<p>This programme is subject to the Council's annual prioritisation of the work programme. It includes social/ community, as well as economic policy and strategy work, for example, developing and maintaining the Council's alcohol policy. Policy and planning work related to the: Physical Recreation and Sport Strategy, Strengthening Communities Strategy, Safer Christchurch Strategy, Events Strategy, Social Housing Strategy, Visitor Strategy, Christchurch Economic Development Strategy, Arts policy and Strategy, Children's Policy, Youth Policy, Ageing Together Policy, Equity and Access for People with Disabilities Policy amongst others.</p> <p>This policy has to be reviewed every three years under the Gambling Act 2003.</p>	<p>'social' includes community staff.</p> <p>List other relevant policies/strategies in rationale. Strategy map may suffice.</p>
	New	Statutory requirement for all territorial authorities to review policy three-yearly	1.0.20.2 Review the Gambling and Totalisator Agency Board (TAB) Policy according to statutory requirements		

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Urban Development Strategy					
1.0.2 Development of policy and plans to implement the Council's components of the Greater Christchurch Urban Development Strategy (UDS) Action Plan.	2011/12: Preparation of annual work programme	None available	Deliver 85% milestones for Urban Development Strategy component of the agreed annual work programme (refer 1.0.1)	<p>The UDS is the key Council strategy guiding the City's development, and has been included into the Regional Policy Statement. Giving legal effect to the Regional Policy Statement in the District Plan is part of the district planning activity will be the subject of a plan change through the district planning activity. However, work is underway to give effect to the UDS through various projects in this activity.</p> <p>Annual review of the Council's UDS work programme allows the Council to ensure that its strategy, policy and planning is well-aligned to the UDS. This programme is subject to the Council's annual prioritisation of the overall work programme.</p> <p>(Previous targets relating to Council approval of a work programme based on the approved UDS Action Plan, and achievement of 85% of agreed milestones are now incorporated into 1.0.1)</p>	Accepted
1.0.21 Advice and participation in <i>various forums to discuss and agree matters between UDS partners and also to assist</i> CERA work programmes to assist in the city and region's recovery post earthquakes	New	None available	UDS partners or their representatives are satisfied with the timeliness and relevance of policy and planning advice provided	<p>There are a number of forums that enable UDS partners to discuss and agree matters with each other and with CERA. These include:</p> <ul style="list-style-type: none"> • the UDS IMG (officers) • the UDS Implementation Committee (the committee agrees a broad programme of actions necessary to implement the UDS and the Council determines the specific action plan it will commit to in a given year) • CERA Advisory Group (governance level). <p>There are two performance standards to reflect firstly, work that is ongoing to maintain relationships and work between organisations on a business as usual basis and secondly, work undertaken with CERA in relation to recovery work.</p>	<i>Performance standard updated</i>

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Performance Standards for LTP

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Urban Regeneration Policy and Planning					
1.0.4 Advice and support is provided to assist suburban development, recovery and renewal	<p>2011/12: Plans completed for Lyttelton and Sydenham</p> <p>2012/13: Draft Master Plans for Sumner and Ferry Road Stage 1 for consultation to be presented to Council</p> <p>Masterplans for new Brighton and Edgware underway</p>	None available	Deliver 85% milestones for urban renewal policy and planning component of the agreed annual work programme (refer 1.0.1)	<p>The success of urban renewal relies on genuine community engagement, encouraging private sector investment, coordinated action of network planning units and community services, the development of strong partnerships, Community Board support and the tailoring of tools and initiatives to specific areas.</p> <p>This performance standard provides for a range of advice and support for suburban development, recovery and renewal including the preparation of development briefs and frameworks, Master Plans, engagement with communities, the identification of possible capital works and supporting work for District Plan changes.</p> <p>Many suburban areas have been adversely affected by the Canterbury earthquakes and subsequent population movements. While some areas are facing rapid development, other suburban centres have not been functioning well for some time and require tailored solutions that help them to be economically viable and play their role as a focal point for the surrounding community.</p>	Accepted

Customer

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Non-LTP Performance Standards

Non-LTP Performance Standards	Current performance	Benchmarks	Recommended LOS	Rationale	LTP Committee Direction
Strategic Policy and Planning (cont'd)					
1.0.1 Advice is provided to Council on key issues that affect the City (cont'd)	Progress report provided June 2012 LOS not met in 2009/10 and 2010/11	None available	1.0.1.5 Progress on implementing key strategies and plans is reported annually, at end of March	Monitoring and reporting on implementation of key strategies and plans informs the Council of progress, and complements the outcomes monitoring outlined in 1.0.2. This activity involves the development of strategy, and primary responsibility for monitoring and reporting on strategy deployment and effectiveness. The implementation of strategy is largely the responsibility of service delivery units.	Accepted
Greenfields and Smaller Centres Policy and Planning (cont'd)					
1.0.8 Strategic land necessary for the UDS, Central City Plan, Area Plans, Outline Development Plans, Stormwater Management Plans, Master Plans and Recovery Programmes is identified and protected	2010/11: Strategic land processes have proceeded when required	Other councils have similar funds but of varying sizes and with varying purposes	Strategic Land Protection Policy in place at all times	As the City develops, the Council needs to protect, and in appropriate circumstances purchase, land necessary for infrastructure to support the UDS and earthquake recovery. The Strategic Land Protection Policy will provide a transparent basis for decisions on priorities for protection, and the most efficient and effective means of doing so. A Strategic Land Protection Policy has been developed to guide the use of the Strategic Land Purchase Fund. It is intended that this be considered for adoption as part of the 2013 Long Term Plan. This performance standard covers land necessary for infrastructure to support City recovery and growth. Council also buys land to support other activities, but these are not covered by the Strategic Land Purchase Fund.	Accepted