

Long Term Plan 2018-28

Service Plan for Strategic Planning & Policy

Adopted by Council with the final Long Term Plan 2018-28 on 26 June 2018
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Approvals		
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What does the overall Group of Activities do and why do we do it?

We provide strategic policy, city planning and urban regeneration services for the Council and our communities. We support the recovery and ongoing evolution of a resilient city that is better able to adapt to future challenges and take advantage of new opportunities.

Key areas of work include:

- Provide specialised policy and strategy advice to enable the Council to plan effectively for the future.
- Develop, maintain and monitor the Christchurch District Plan which enables the Council to manage land use, subdivision and development.
- Respond to and prepare regeneration plans and strategies in accordance with the Greater Christchurch Regeneration Act.
- Lead policy and strategy for transport to ensure people and businesses can easily to move around the city.
- Work with the community to enable their aspirations for quality places and neighbourhoods.
- Ensure that natural resources are used efficiently and sustainably to meet the needs of today and those of future generations.
- Understand natural hazard risks to be better prepared for future challenges.
- Work collaboratively with our strategic partners at a Greater Christchurch, regional and national level.

1. What does this activity deliver?

- Land use planning
 - District plan
 - Regeneration plans
 - Strategic transport
- Strategic policy
 - Bylaws and regulation
 - Social and economic policy
 - Natural environment policy
 - Resource efficiency
- Urban place-making
 - Urban regeneration
 - Urban design
 - Heritage

- 21st century city
 - Resilient Greater Christchurch
 - Smart City
- Greater Christchurch Partnership

2. Why do we deliver this activity?

The future focus of our policy and planning work touches on almost all aspects of the Council's activities. It provides the strategic framework for the Council's operational activities and supports the regeneration of a vibrant, dynamic and sustainable 21st century city. The statutory planning work fulfils our responsibilities for the sustainable management of natural and physical resources under the Resource Management Act. A vibrant central city, connected with thriving suburban and rural centres, is essential to support business growth and development and meet the needs of the community. An efficient and integrated transport system offering a range of travel choices is necessary to be a globally competitive city with excellent quality of life. A growing population puts a strain on natural resources and it is vital that we work with the community to ensure these resources are used efficiently and sustainably to provide for today's needs and for future generations. The regulatory programme maintains the efficiency and effectiveness of our bylaws – responding to local issues, needs and priorities – to provide for public health and safety and community well-being.

The primary community outcomes that the work contributes to include:

- Great place for people, business and investment
- Sustainable use of resources
- Safe and healthy communities
- Modern and robust city infrastructure and facilities network
- Sufficient supply of, and access to, a range of housing
- Unique landscapes and indigenous biodiversity are valued
- Healthy waterways
- A well connected and accessible city
- Vibrant central city
- Thriving suburban and rural centres
- Celebration of our identity through arts, culture, heritage and sport.

The work contributes to the following strategic priorities:

- Maximising opportunities to develop a vibrant, prosperous and sustainable 21st Century city.
- Enabling active citizenship and connected communities
- Climate change leadership
- Informed and proactive approaches to natural hazard risks
- Increasing active, public and shared transport opportunities and use
- Safe and sustainable water supply and improved waterways.

3. Specify Levels of Service

The Levels of Service, Performance Measures and Performance Targets for the Strategic Planning & Policy activity are provided below. Shaded rows are the levels of service and performance measures to be included in the Long Term Plan. Non-shaded rows are non-LTP management level measures.

Performance Standards Levels of Service	Results	Method of Measurement	Current Performance	Benchmarks	Future Performance (targets)			Future Performance (targets) by Year 10 2027/28	
					Year 1	Year 2	Year 3		
					2018/19	2019/20	2020/21		
Land use planning									
9.5.1			9.5.1	9.5.1		9.5.1.1	9.5.1.1	9.5.1.1	9.5.1.1
9.5.1	Guidance on where and how the city grows through the District Plan.	Christchurch District Plan is fit for purpose. Urban development is integrated with the City's natural resources, and provision of infrastructure and services. Sufficient land is zoned for residential and business development. Urban development is consistent with sub-regional settlement objectives and policies.	The replacement Christchurch District Plan is operative.	The review of the District Plans has been completed apart from one outstanding appeal.	Resource Management Act obligations. National Policy Statement on Urban Development Capacity.	Ensure Christchurch District Plan is operative.	Maintain operative District Plan	Maintain operative District Plan	100% of processing of plan changes comply with statutory processes and timeframes
						9.5.1.3	9.5.1.3	9.5.1.3	9.5.1.3
						9.5.1.2	9.5.1.2	9.5.1.2	9.5.1.2
			9.5.1.2			Set up an efficient and effective monitoring system to monitor the District Plan.			Five yearly monitoring report 2022 to inform the 10-year district plan review.
			Urban development capacity meets anticipated demand.						

Performance Standards Levels of Service		Results	Method of Measurement	Current Performance	Benchmarks	Future Performance (targets)			Future Performance (targets) by Year 10 2027/28
						Year 1	Year 2	Year 3	
						2018/19	2019/20	2020/21	
9.5.1	Guidance on where and how the city grows through the District Plan.		9.5.1.4 Urban development capacity meets anticipated demand.			9.5.1.4	9.5.1.4	9.5.1.4	9.5.1.4 Complete urban development capacity assessment (required every 3 years)
9.5.7			9.5.7	9.5.7		9.5.7.1	9.5.7.1	9.5.7.1	9.5.7.1
9.5.6	Plan for a focused and expedited regeneration of the residential red zone and earthquake affected areas of the city.	Regeneration of various parts of the City affected by the earthquakes. Urban areas are well designed and meet the needs of the community.	Regeneration Plans for the regeneration and urban renewal of specific areas. Comprehensive community engagement and input into planning and decision making.	New level of service.	Greater Christchurch Regeneration Act obligations.	Cranford Regeneration Plan (and associated actions) completed.		Regeneration plans prepared within agreed time frames	
						9.5.7.2 Southshore and South New Brighton regeneration strategy commenced.	9.5.7.2 Southshore and South New Brighton regeneration planning completed by 31 December 2019 at the latest, or as otherwise agreed by Council.	9.5.7.2	9.5.7.2

Performance Standards Levels of Service		Results	Method of Measurement	Current Performance	Benchmarks	Future Performance (targets)			Future Performance (targets) by Year 10 2027/28
						Year 1	Year 2	Year 3	
						2018/19	2019/20	2020/21	
						9.5.7.3 Comments on Regeneration Plans produced by partners are provided within statutory timeframes.	9.5.7.3 Comments on Regeneration Plans produced by partners are provided within statutory timeframe	9.5.7.3 Comments on Regeneration Plans produced by partners are provided within statutory timeframes.	9.5.7.3
9.5.4 9.5.4	Process private plan change requests.	Christchurch District Plan is fit for purpose. Growth and development is integrated with provision of infrastructure and services.	9.5.4 Each plan change is assessed, and actual and reasonable costs are recovered.	9.5.4 100% achievement for past two years.	Resource Management Act 1991 requirement	9.5.4 100% of any proposed private plan changes comply with statutory processes and timeframes	9.5.4 100% of any proposed private plan changes comply with statutory processes and timeframes	9.5.4 100% of any proposed private plan changes comply with statutory processes and timeframes	9.5.4 100% of any proposed private plan changes comply with statutory processes and timeframes
Strategic transport									
17.0.11	A strategic vision for transport to guide the planning and delivery of transport	Christchurch Transport Strategic Plan. The critical transport problems on the network are prioritised to improve safety, choice and reliability. Provide transport advice to	17.0.11.1 Planning and investment supports the long term transport land use vision. An increased proportion of journeys are made by active, public or shared transport. Representation and attendance at	17.0.11.1 The Christchurch Transport Strategic Plan adopted in 2012 Strategic and Programme business cases endorsed in 2017		17.0.11.1 Christchurch Transport Strategic Plan is updated and implementation framework developed.	17.0.11.1 Christchurch Transport Strategic Plan remains relevant	17.0.11.1 Christchurch Transport Strategic Plan remains relevant	17.0.11.1 Christchurch Transport Strategic Plan is reviewed

Performance Standards Levels of Service		Results	Method of Measurement	Current Performance	Benchmarks	Future Performance (targets)			Future Performance (targets) by Year 10 2027/28
						Year 1	Year 2	Year 3	
						2018/19	2019/20	2020/21	
	program mes.	committees and partnerships to ensure activities reflect the Council strategic vision and priority goals.	partnership meetings and initiatives.			17.0.11.2 All pertinent projects in the 2018 LTP are aligned with the Council's business cases	17.0.11.2 All pertinent projects in the Annual Plan are aligned with the Councils business cases	17.0.11.2 All pertinent projects in the Annual Plan are aligned with the Councils business case	17.0.11.2 Councils programme business case is refreshed
						17.0.11.3 Regional Public Transport Plan is completed or updated as agreed.	17.0.11.3 Future Public Transport Strategy is completed	17.0.11.3 Public Transport Policy / land use planning supports implementation of the future system.	17.0.11.3
						17.0.11.4 Elected members are briefed before key governance committee meetings.	17.0.11.4	17.0.11.4	17.0.11.4
Heritage education, advocacy and advice									
1.4.3			1.4.3.1	1.4.3		1.4.3.1	1.4.3.1	1.4.3.1	1.4.3.1
1.4.3	Maintain the sense of place by conserving the city's heritage places.	Provide advice on heritage conservation principles and priorities for historic heritage, both internally and externally	Advice on consents and conservation plans is provided in a timely manner.	Providing advice and advocacy as required.	Resource Management Act requirement for heritage listings. Resource consent	Provide advice as required in a timely manner – within 10 working days for consents.	Provide advice as required in a timely manner – within 10 working days for consents.	Provide advice as required in a timely manner – within 10 working days for consents.	Provide advice as required in a timely manner – within 10 working days for consents.

Performance Standards Levels of Service		Results	Method of Measurement	Current Performance	Benchmarks	Future Performance (targets)			Future Performance (targets) by Year 10 2027/28
						Year 1	Year 2	Year 3	
						2018/19	2019/20	2020/21	
1.4.3		The garden, cultural and natural heritage of the district and sites and places of significance to tangata whenua are promoted through education, research, advocacy and advice services. Heritage schedule in the Christchurch District Plan is maintained. Heritage Week is held annually unless otherwise agreed.	1.4.3.2 Best practice conservation methodology and heritage asset management practices are implemented for all Council-owned heritage assets. Identify heritage buildings, places and features for the District Plan.		processing – 10 working days	1.4.3.2 Heritage strategy (policy / charter) confirmed by Council.	1.4.3.2	1.4.3.2	1.4.3.2
1.4.2	Support the conservation and enhancement of the city's heritage places.	Heritage grants allocated to the conservation, enhancement and maintenance of cultural heritage places, areas, buildings and items.	1.4.2 Grants are allocated in accordance with policy guidelines.	2013/14:100% 2012/13:100% 2011/12:100% 2010/11:100% 2009/10:100%		1.4.2 100% of approved grant applications are allocated in accordance with the policy.	1.4.2 100% of approved grant applications are allocated in accordance with the policy.	1.4.2 100% of approved grant applications are allocated in accordance with the policy.	1.4.2 100% of approved grant applications are allocated in accordance with the policy.
Strategic policy									
17.0.1	Advice to Council on high priority policy and planning issues that affect the City. Advice is	The provision of policy and planning advice is prioritised to meet statutory requirements and the important issues for the Council and City. Policy and planning services provide advice to decision	17.0.1.2 Annual work programme is produced and approved that is consistent with Council's strategic framework.	Draft programme submitted to Council in 2011/12 and 2013/14 2015/16 and		17.0.1.2 17.0.1.1 Annual strategy and policy work programme is aligned to Council Strategic Framework, and is submitted to Executive	17.0.1.2 17.0.1.1 Annual strategy and policy work programme is aligned to Council Strategic Framework, and is submitted to Executive Leadership	17.0.1.2 17.0.1.1 Annual strategy and policy work programme is aligned to Council Strategic Framework, and is submitted to Executive	17.0.1.2 17.0.1.1 Annual strategy and policy work programme is aligned to Council Strategic Framework, and is submitted to Executive Leadership

Performance Standards Levels of Service		Results	Method of Measurement	Current Performance	Benchmarks	Future Performance (targets)			Future Performance (targets) by Year 10 2027/28
						Year 1	Year 2	Year 3	
						2018/19	2019/20	2020/21	
	aligned with and delivers on the governance expectations as evidenced through the Council Strategic Framework.	makers on the key issues facing the Council, city and community.		2016/17 work programme submitted to Executive Leadership Team		Leadership Team, and Council as required.	Team, and Council as required.	Leadership Team, and Council as required.	Team, and Council as required.
			17.0.1.7 Policy advice on emerging issues is prioritized and delivered to Council.			17.0.1.7 17.0.1.2 Policy advice to Council on emerging and new issues is prioritized to ensure delivery within budget and time requirements.	17.0.1.7 17.0.1.2 Policy advice to Council on emerging and new issues is prioritized to ensure delivery within budget and time requirements.	17.0.1.7 17.0.1.2 Policy advice to Council on emerging and new issues is prioritized to ensure delivery within budget and time requirements.	17.0.1.7 17.0.1.2 Policy advice to Council on emerging and new issues is prioritized to ensure delivery within budget and time requirements.
			17.0.1.1			17.0.1.1	17.0.1.1 17.0.1.3 Reconfirm as necessary the Strategic Framework following Council elections.	17.0.1.1	17.0.1.1
17.0.19	17.0.19 Bylaws and regulatory policies to meet emerging needs and satisfy statutory requirements.	Bylaws and regulatory policies are up to date and fit for purpose. Deliver bylaw reviews in accordance with the 10 year programme.	17.0.19 <i>Bylaws are reviewed in accordance with statutory requirements. New bylaws are introduced in response to emerging issues.</i>	<i>Maintain a ten-year bylaw review schedule and carry out reviews in accordance with it and statutory requirements achieved.</i>	<i>LGA 2002 requires new bylaws to be reviewed after five years and existing bylaws be reviewed ten-yearly</i>	17.0.19.4 17.0.19.2 Carry out bylaw reviews in accordance with ten-year bylaw review schedule and statutory requirements	17.0.19.4 17.0.19.2 Carry out bylaw reviews in accordance with ten-year bylaw review schedule and statutory requirements	17.0.19.4 17.0.19.2 Carry out bylaw reviews in accordance with ten-year bylaw review schedule and statutory requirements	17.0.19.4 17.0.19.2 Carry out bylaw reviews in accordance with ten-year bylaw review schedule and statutory requirements
Urban Regeneration Policy, Planning and Grants									
17.0.20			17.0.20			17.0.20.2	17.0.20.2	17.0.20.2	17.0.20.2

Performance Standards Levels of Service		Results	Method of Measurement	Current Performance	Benchmarks	Future Performance (targets)			Future Performance (targets) by Year 10 2027/28	
						Year 1	Year 2	Year 3		
						2018/19	2019/20	2020/21		
17.0.20	Place-based policy and planning advice to support integrated urban regeneration and planning.	<p>Urban regeneration priority areas are identified.</p> <p>Communities take a lead in shaping their local places and spaces.</p> <p>Strategies, plans and guidelines are created to support and guide place-making and regeneration initiatives.</p> <p>Key partner organisations and individual community projects are supported.</p>	<p>Completion and endorsement / adoption of strategies / guidelines as appropriate.</p> <p>Number of new community-led plans and projects.</p>	<p>Data collection in development. Capital delivery via Enliven Places Programme, Urban Renewal Programme.</p> <p>Webkit in development, for imminent release. Completing community-led planning in Little River and Diamond Harbour.</p>	<p>Existing range of strategies and guidelines.</p> <p>Drawdown and project brief development to date for capital projects (2015 – 2017)</p> <p>Performance of the Enliven Places Project Fund (previously the Transitional City Projects Fund).</p>	<p>Working collaboratively with Community Boards (and in light of Community Board plans), DCL, RC and others, identify and address priority areas for CCC-led and community-led regeneration effort.</p>	<p>Working collaboratively with Community Boards (and in light of Community Board plans), DCL, RC and others, identify and address priority areas for CCC-led and community-led regeneration effort.</p>	<p>Working collaboratively with Community Boards (and in light of Community Board plans), DCL, RC and others, identify and address priority areas for CCC-led and community-led regeneration effort.</p>	<p>Reintegration across agencies of regeneration priorities and delivery mechanisms.</p>	
			17.0.20.3	<p>Completion of research, analysis and reporting on priority regeneration areas, % of capital delivery budget achieved.</p>	<p>Lighting Strategy and Public Conveniences Guidelines in development. Planning for Shirley, Bishopdale in inception. Support for regeneration strategy work. Central City Revitalisation priority action plan.</p>		<p>Council agreement to the regeneration prioritization framework that will guide effort across the city (jointly with RC).</p>			
			17.0.20.4	17.0.20.4	17.0.20.4	17.0.20.4	17.0.20.4	17.0.20.4	17.0.20.4	17.0.20.4

Performance Standards Levels of Service		Results	Method of Measurement	Current Performance	Benchmarks	Future Performance (targets)			Future Performance (targets) by Year 10 2027/28
						Year 1	Year 2	Year 3	
						2018/19	2019/20	2020/21	
			Grants are allocated in accordance with policy and terms of reference.	Grant funding of CCBA and transitional partner organisations; contestable grant funding via Enliven Places Project Fund. (Note no further budget for Creative Industries Support Fund).	Grant funding of four organisations,	Allocate grant funds as per operational policy and terms of reference.	Allocate grant funds as per operational policy and terms of reference.	Allocate grant funds as per operational policy and terms of reference.	
Urban Design Policy, Planning and Grants									
17.0.17			17.0.17			17.0.17.3	17.0.17.3	17.0.17.3	17.0.17.3

Performance Standards Levels of Service		Results	Method of Measurement	Current Performance	Benchmarks	Future Performance (targets)			Future Performance (targets) by Year 10 2027/28
						Year 1	Year 2	Year 3	
						2018/19	2019/20	2020/21	
17.0.17	Provide design review advice for developments across the city	<p>Urban areas are well designed to meet the needs of the community and encourage social interaction.</p> <p>Public places enhance the central city and draw people in, day and night.</p>	<p>Design reviews provide design advice to private developers as part of the resource consent process, Design reviews are either carried out by the Urban Design Panel or Urban Design staff</p> <p>The Urban Design Panel provides independent advice and is composed of well-respected and senior designers and professionals nominated by professional institutes including the NZ Architects Institute, NZ Institute of Landscape Architects and the NZ Planning Institute.</p> <p>Urban Design Panel terms of reference, membership, and training is kept up to date.</p>	New LoS Urban Design Panel Staff advice	<p>Urban Design Panel – several panels operate around New Zealand. The most relevant to Christchurch is the Auckland Urban Design Panel. CABE Design Review paper sets out best practice design review from a UK perspective.</p>	17.0.17.1 Coordinate and support a panel of suitably qualified professionals to provide timely advice on the urban design aspects of resource consent applications	17.0.17.1 Coordinate and support a panel of suitably qualified professionals to provide timely advice on the urban design aspects of resource consent applications	17.0.17.1 Coordinate and support a panel of suitably qualified professionals to provide timely advice on the urban design aspects of resource consent applications	17.0.17.1 Coordinate and support a panel of suitably qualified professionals to provide timely advice on the urban design aspects of resource consent applications
Natural Hazards Policy and Planning									
17.0.23			17.0.23			17.0.23	17.0.23	17.0.23	17.0.23

Performance Standards Levels of Service		Results	Method of Measurement	Current Performance	Benchmarks	Future Performance (targets)			Future Performance (targets) by Year 10 2027/28
						Year 1	Year 2	Year 3	
						2018/19	2019/20	2020/21	
17.0.23	Information and advice on natural hazards affecting the city.	Increased public awareness and understanding of natural hazards, including the impacts of climate change.	Residents and businesses have access to comprehensive information on the risks from natural hazards. Natural hazard information supports the development of District Plan provisions. Characterisation of risk from natural hazards informs the 30 Year Infrastructure Strategy.			Community engagement to produce scenarios for coastal communities.	Updated liquefaction mapping completed for Christchurch urban area.	Port Hills slope stability study refreshed. Updated tsunami inundation modelling (localized event)	Greater Christchurch natural hazards strategy. Banks Peninsula slope stability hazards study.
17.0.25			17.0.25			17.0.25.1	17.0.25.1	17.0.25.1	17.0.25.1
17.0.25	Advice on efficient and sustainable use of natural resources.	Energy is used more efficiently. A greater proportion of energy is from renewable sources. Water is used more efficiently.	We transition to being a low carbon city. We maintain CEMARS and EnviroMark accreditation and Global Covenant of Mayors for Climate and Energy membership.			Monitor Council's carbon emissions through EnviroMark and CEMARS accreditation.	Monitor Council's carbon emissions through EnviroMark and CEMARS accreditation, and determine any actions as appropriate – including identification of reduction targets as agreed by Council.	Monitor Council's carbon emissions through EnviroMark and CEMARS accreditation, and determine any actions as appropriate – including identification of reduction targets as agreed by Council.	
			17.0.25.2			17.0.25.2	17.0.25.2	17.0.25.2	17.0.25.2

Performance Standards Levels of Service		Results	Method of Measurement	Current Performance	Benchmarks	Future Performance (targets)			Future Performance (targets) by Year 10 2027/28
						Year 1	Year 2	Year 3	
						2018/19	2019/20	2020/21	
			We deliver on the Christchurch Energy Action Plan. Review and update the sustainability, energy and climate change group of strategies and policies.			Comprehensive sustainability and resource efficiency Strategy as informed by the Councils' commitment to the Global Covenant of Mayors for Climate and Energy.			
17.0.34	Support business sector resource efficiency	Business and organisations take part in a resource efficiency project or programme.	17.0.34 Measure the uptake of services by businesses and organisations. Resource efficiency can include either waste reduction, energy efficiency or water efficiency.			17.0.34.1 17.0.34.1 Up to 30 business activities occurring as part of a resource efficiency project or programme each year.	17.0.34.1 17.0.34.1 Up to 30 business activities occurring as part of a resource efficiency project or programme each year.	17.0.34.1 17.0.34.1 Up to 30 business activities occurring as part of a resource efficiency project or programme each year.	17.0.34.1 17.0.34.1 Up to 30 business activities occurring as part of a resource efficiency project or programme each year.
						17.0.34.2 17.0.34.2 At least 5 case studies demonstrating the results of implemented resource efficiency initiatives.	17.0.34.2 17.0.34.2 At least 5 case studies demonstrating the results of implemented resource efficiency initiatives.	17.0.34.2 17.0.34.2 At least 5 case studies demonstrating the results of implemented resource efficiency initiatives.	17.0.34.2 17.0.34.2 At least 5 case studies demonstrating the results of implemented resource efficiency initiatives.

21st Century Resilient City

Performance Standards Levels of Service		Results	Method of Measurement	Current Performance	Benchmarks	Future Performance (targets)			Future Performance (targets) by Year 10 2027/28
						Year 1	Year 2	Year 3	
						2018/19	2019/20	2020/21	
17.0.40			17.0.40			17.0.40	17.0.40	17.0.40	17.0.40
17.0.40	Smart technologies, concepts, and approaches piloted.	Smart City concepts, infrastructure, and information accessible to citizens, visitors, and businesses. We demonstrate that we are a city of opportunity for all, where anything is possible.	17.0.40 Incorporate Smart City IOT assets into appropriate asset register Capture & evaluate feedback from targeted stakeholder groups Monitor dashboard usage through number of users, number of hits etc.			17.0.40.1 Implement new initiatives within the Smart Cities programme, including building upon open data, IoT technology and Council's strategic direction to be an innovation and sustainable city.	17.0.40.1 Implement new initiatives within the Smart Cities programme, including building upon open data, IoT technology and Council's strategic direction to be an innovation and sustainable city.	17.0.40.1 Implement new initiatives within the Smart Cities programme, including building upon open data, IoT technology and Council's strategic direction to be an innovation and sustainable city.	17.0.40.1 TBD - Smart Cities programme not guaranteed to continue beyond 5 years
17.0.41			17.0.41			17.0.41	17.0.41	17.0.41	17.0.41
	Greater Christchurch extracts value from 100RC relationship	We are a more resilient city able to deal with natural and manmade stressors.	* Actively working with 100 RC platform partnership * Assessment of our resilience using the 100RC model.			17.0.41.1 Deliver the projects as identified in the Greater Christchurch Resilience Plan as resources permit.	17.0.41.1 Deliver the projects as identified in the Greater Christchurch Resilience Plan as resources permit.	17.0.41.1 Deliver the projects as identified in the Greater Christchurch Resilience Plan as resources permit.	
17.0.42			17.0.42			17.0.42	17.0.42	17.0.42	17.0.42
	Support the Greater Christchurch Partnership	Vibrant inner city and suburban centres surrounded by thriving rural communities and towns, connected by efficient infrastructure.	Implement the Urban Development Strategy. Work collaboratively with strategy partners, businesses and communities to manage growth.			17.0.42.1 Contribute to the settlement pattern review as and if agreed by Council and as funding permits.	17.0.42.1 Contribute to review of Urban Development Strategy.	17.0.42.1 Develop and implement new strategy for urban development and long-term well-being.	

4. What levels of service do we propose to change from the current LTP and why?

To review changes to levels of service between those adopted for the Amended Long Term Plan 2016-25 (Annual Plan 2017/18) and the draft Long Term Plan 2018-28, refer to [section 4 of the draft Service Plan](#).

Changes in Levels of Service adopted in Annual Plan 2019/20

LoS number	Proposed change	Rationale
5.1.2.1	Convene two city leadership discussions to review progress and recommend actions towards the 10-year goals	Better reflects the active role ChristchurchNZ will take in ensuring progress against Christchurch's 10-year economic prosperity goals
5.1.2.4	Deliver face to face economic update to at least 600 people	Better reflects audience reach
5.1.2.5	Lead or provide significant input into at least 4 cross-agency or cross -industry working groups designed to deliver actions towards the 10-year goals	Better reflects the active role ChristchurchNZ will take in ensuring progress against Christchurch's 10-year economic prosperity goals and supporting collaboration across agencies
5.1.5.1	Facilitate at least 2 opportunities to secure significant innovative businesses or investment into the city aligned with 10-year goals and priority focus areas	Better aligns activity with 10-year goals and needs of economy to transform
5.1.5.2	Support at least 10 start-up/SME companies aligned with priority focus areas	ChristchurchNZ is reviewing its delivery of events in the context of a mature start-up and innovation ecosystem and a shift in central government funding priorities; ChristchurchNZ is focusing its effort on those businesses in post-launch where we can make the most difference, given the maturing start-up support systems in Christchurch.
5.1.7.3	At least 50 famils hosted and 10 trade events led or attended in priority markets	ChristchurchNZ is moving to a more targeted approach to trade partnership activity, focusing on priority markets to achieve greater impact.
5.1.8.2	At least *35% success rate for business event bid	Increasing level of ambition in line with proximity of opening of Te Pae Convention Centre. *Still waiting confirmation of this increase in target from Convention Bureau.
5.1.8.3	Delete this level of service target	Convention bureau activity is business to business activity where website visits is not an accurate or useful measure of effectiveness. The measures of bids made and success rate are sufficient to show the value and volume of activity.
2.8.1.3	Portfolio of events delivered in line with the Major Events Strategy	Better reflects the need to consider Major Events activity has a strategic portfolio across the year and genres, rather than as isolated events.

2.8.1.1	At least one Major Events Seed Funding round delivered per annum	Purpose of advisory group to make decisions supporting major events seed funding decisions. New measure better reflects the purpose of the activity
5.3.1.1	Increase social engagement by 30% year on year Increase clicks to ChristchurchNZ website by 25% year on year	New measures better reflect ChristchurchNZ's ambition to grow audience engagement
5.3.5.1	Monitor month on month narrative toolkit traffic and activity to ensure consistently increasing engagement and usage	New measures better focus now narrative and toolkit are in place, to grow wider community engagement
5.3.5.2	Facilitate quarterly stakeholder engagement and business outreach initiative for nurturing city narrative	New measures better focus now narrative and toolkit are in place, to grow wider community engagement
5.0.16.6	Deliver actions as set out in the Antarctic Gateway Strategy implementation plan	Reflects focus on delivery rather than reporting

5. How will the assets be managed to deliver the services?

Not Applicable.

6. What financial resources are needed?

Refer to the **Activities and Services** section in the most recently adopted [Long Term Plan / Annual Plan](#).

7. How much capital expenditure will be spent, on what category of asset, and what are the key capital projects for this activity?

Not applicable. Minor capital expenditure for urban regeneration.

8. Are there any significant negative effects that this activity will create?

Effect	Mitigation
<i>None identified</i>	