# Long Term Plan 2018-28 Service Plan for Heritage

Adopted by Council with the final Long Term Plan 2018-28 on 26 June 2018 Adopted with Annual Plan 2019/20 adopted by Council 25 June 2019



Approvals					
Role	Name	Date of sign-off			
Activity Manager	Andrew Rutledge	pp & Smith			
Finance Manager	Michael Down	MD			
General Manager(s)	Mary Richardson	May Jul			

# Table of Contents

What does the overall Group of Activities do and why do we do it?	4
1. What does this activity deliver?	5
2. Why do we deliver this activity?	5
3. Specify Levels of Service	8
4. What levels of service do we propose to change from the current LTP and why?	9
5. How will the assets be managed to deliver the services?	10
6. What financial resources are needed?	10
7. How much capital expenditure will be spent, on what category of asset, and what are the key capital projects for this activity?	10
8. Are there any significant negative effects that this activity will create?	10
9. Does this Service Plan need to change as a result of a service delivery review?	10

## What does the overall Group of Activities do and why do we do it?

This group of activities covers council owned parks, heritage buildings, marine structures and the foreshore and the relationships that citizens and communities have with their parks and associated facilities. Local government is responsible for promoting the cultural, economic, environmental and social well-being of communities for the present and future.

Christchurch residents have a strong affinity with their parks reserves and open spaces. The notion that Christchurch is New Zealand's "Garden City" resonates with its citizens. People's relationships with their parks and open spaces is a key component in building resilient and sustainable communities. They provide environmental, cultural and economic benefits to the city and local communities. The parks and open spaces such as Banks Peninsula define much of the city's character. The ease of access to a variety of parks, rivers and hillsides provides the citizens of Christchurch with the opportunity to engage with the environment and lead healthy and prosperous lives. Maintaining the city's parks and reserves remains a high priority for the city.

Parks and gardens also help achieve our Community Outcomes by supporting citizens and communities to connect and grow by hosting a range of activity including events, sport, community gardens and other community led initiatives. The large number of volunteer input that is contributed by citizens is a reflection of the passion and connection people have for and with their parks and open spaces. This is very apparent in respect to the part Hills, Banks Peninsula, Travis wetlands, Botanic gardens in particular.

A joint quality of life survey conducted in 2016 by several New Zealand Territorial Authorities including Christchurch, found that the look and feel of a city and or local area and the relationship to the natural environment continues to be a driving force for peoples well-being.

The Council maintains and manages 1,114 parks and reserves covering nearly 9,000 hectares in Christchurch City and Banks Peninsula, with an approximate value of \$ 800 Million. This includes the Christchurch Botanic Gardens, Hagley Park, other significant heritage gardens, sports, neighbourhood, and regional parks as well as open and closed cemeteries.

# 1. What does this activity deliver?

#### Heritage – Buildings maintenance

Heritage buildings provide a reminder of a former time, they are places and landmarks that are considered important by and to the community. Parks maintains and conserves these properties in line with the principles of the ICOMOS New Zealand Charter. Direction to the care of a heritage places is provided through Conservation Plans that provide an understanding of the place and policies to conserve its values. Parks aim to have a conservation plan for all its heritage buildings especially before undertaking any major work on it. Conservation is facilitated through the buildings having a compatible use. Parks heritage buildings are used as community centres, residential properties, commercial activities such as accommodation, restaurants and cafes, administered by Trusts to promote the building and provide information.

The buildings are maintained in perpetuity and thus renewals are restricted to component replacement only.

#### Public Monuments, Sculpture and Artworks maintenance

Heritage listed objects are maintained and conserved in line with the principles of the ICOMOS New Zealand Charter. Parks aims to have all work guided by a conservation plan or report before any major work is undertaken. All maintenance plans are developed and conservation works carried out in consultation with conservators and documented in order that heritage values are not destroyed. All objects are maintained in perpetuity.

# 2. Why do we deliver this activity?

Councils Strategy and Planning Group have identified places of significant cultural, landscape and heritage value through out Christchurch district. These are protected in the Christchurch District Plan in the Schedule of Significant Historic Heritage. The ICOMOS New Zealand Charter 2010, is the key guiding document that provides a recognised benchmark for conservation standards and practice in New Zealand and has been adopted as a heritage policy by Christchurch City Council. Parks, as an asset owner, has a number of buildings, artworks, memorials, monuments, fountains and objects with heritage values that they are responsible for to ensure they are conserved for current and future generations.

Heritage buildings, statues, war memorials, clock towers, fountains, memorials, monuments, artworks and various other objects are distributed throughout the city and in non-parks public spaces. Their acquisition was often through public subscription, donations from benefactors, donations from groups and the Council. At times Council has procured properties as a means to conserve heritage that the community values, that are significant and at risk. These assets are reminders of people and places in our past that were and are deemed important. Many of the objects are important as landmarks and "contribute to the historical and aesthetic 'texture' of the city" and who we are.

Parks are responsible for circa 60 District Plan listed and protected buildings. All are strategic assets and some have legislative and further restrictions as a result of being gifted. There are a number of national and internationally important buildings such as Canterbury Provincial Buildings and the Former Municipal Chambers.

Artworks, monuments, memorials, clocks, fountains and objects are located throughout the City and Banks Peninsula. There are circa 59 objects in this group that are listed and protected in the District Plan.

The following information details Council's Strategic Directions and Community Outcomes relevant to this activity.

#### STRATEGIC DIRECTIONS

- Enabling active citizenship and connected communities
- Maximising opportunities to develop a vibrant, prosperous and sustainable 21st Century city
- Celebration of our identity through arts, culture, & heritage.

#### **COMMUNITY OUTCOMES**

- Strong Communities citizens have a strong sense of community and are actively involved in the life of their city; vibrant and resilient community and volunteer groups; communities supported to undertake activities that activate their communities; people have strong social networks; services are available locally within communities.
- Healthy Environment improved water quality in rivers, streams, lakes and wetlands; existing ecosystems and indigenous biodiversity are protected; landscapes and natural features are enhanced; a range of indigenous habitats and species are enhanced.
- Liveable City the central city is an appealing place to be; urban areas and public spaces are well designed, enhance and draw people into the central city and meet the needs of the community; the City's heritage and taonga and sites and places of cultural significance to tangata whenua are conserved for future generations; equitable access to parks, open spaces and recreation facilities across the city.
- Prosperous Economy Christchurch is recognised as a great place to work, live, invest and do business.
- Good Governance city assets, financial resources and infrastructure are well-managed, now and in the future; statutory obligations are met by Council.

#### KEY LEGISLATION, BYLAWS AND STRATEGIC DOCUMENTS

• Reserves Act 1977 - established to acquire, preserve and manage areas for their conservation values or public recreational and educational values. It is under this legislation, that Reserves Management Plans establish a vision and set management objectives and policies for the reserves that they cover.

- Local Government Act 2002 The Local Government Act provides the legal mandate for local authorities to operate in New Zealand. Specifically for Open Space it empowers local authorities to provide for current and future needs of the communities they represent through the following sections. Part 6 through the Long Term Planning process and the identification of the activities the Council is engaged in, provides for planning, consulting, decision making, financial management, asset management and reporting for Council owned open space
   Part 8 provides the powers to create bylaws to help manage these spaces, and also the ability to require development contributions (in the form of money or land) for the purchasing and development of land to address growth and capacity related reserves provision.
- Resource Management Act 1991 established to promote the sustainable management of natural and physical resources in a way that enables people and communities to provide for their social, economic and cultural well-being and for their health and safety.
- Historic Places Act 1993 the purpose of this Act is to promote the identification, protection, preservation, and conservation of the historical and cultural heritage of New Zealand.
- **Greater Christchurch Regeneration Act 2016** the Act supports the regeneration of Christchurch through enabling a focused and expedited regeneration process, facilitating the ongoing planning and regeneration of greater Christchurch and enabling community input into decisions.
- Mahaanui Iwi Management Plan 2013 (IMP) The Mahaanui Iwi Management Plan 2013 is a key regional and territorial planning document. It sits
  alongside Regional Plans, District Plans, and conservation management plans, strategies and other plans prepared by the Department of
  Conservation. The IMP lists a range of issues and objectives significant to tangata whenua. This is especially with regard to land, waterways,
  indigenous biodiversity and cultural issues. We must take account of these issues and give consideration to them in our open space planning.
- ICOMOS New Zealand Charter 2010 for the Conservation of Places of Cultural Heritage Value.
- Conservation Plans

# 3. Specify Levels of Service

The Levels of Service, Performance Measures and Performance Targets for Heritage activity are provided below. Shaded rows are the levels of service and performance measures to be included in the Long Term Plan. Non-shaded rows are non-LTP management level measures.

Performance Standards Levels		Results	Method of	Current	Benchmarks	Future Performance (targets)			Future
of Se		(Activities will contribute to these results, strategies and legislation)	Measurement (We will know we are meeting the level of service if)	Performance		Year 1	Year 2	Year 3	Performance (targets) by Year 10 2028/29
						2018/19	2019/20	2020/21	
Man	age and maintain	the network of	f Parks heritage b	ouildings, pul	blic monume	nts, sculptures,	artworks.		
6.9.1			6.9.1.1	6.9.1.1		6.9.1.1	6.9.1.1	6.9.1.1	6.9.1.1
	To manage and maintain Public Monuments, Sculptures, Artworks and Parks Heritage Buildings of significance	Conservation Plans will be in place for all Public Monuments, Sculptures, Artworks and Parks Heritage Buildings	Annual review of total number of plans in place	New measure Public Monuments, Sculptures & Artworks 18%		Target 1 Percentage of public monuments, sculptures, artworks with Conservation Plans in place: 20 %	Target 1 Percentage of public monuments, sculptures, artworks and Park heritage buildings with Conservation Plans in place: 24 %	Target 1 Percentage of public monuments, sculptures, artworks and Park heritage buildings with Conservation Plans in place: 28 %	Target 1 Percentage of public monuments, sculptures, artworks and Park heritage buildings with Conservation Plans in place: 56 %
				6.9.1.2		6.9.1.2	6.9.1.2	6.9.1.2	6.9.1.2
				New Measure Parks Heritage Buildings 46%		Target 2 Percentage of Park heritage buildings with Conservation Plans in place: 50 %	<b>Target 2</b> Percentage of Park heritage buildings with Conservation Plans in place:52 %	Target 2 Percentage of Park heritage buildings with Conservation Plans in place:54 %	Target 2 Percentage of Park heritage buildings with Conservation Plans in place:68 %
		6.9.1.3	6.9.1.3	6.9.1.3		6.9.1.3	6.9.1.3	6.9.1.3	6.9.1.3
		The annual maintenance programme is completed in accordance with service agreement requirements.	Customer satisfaction survey and monthly reporting	New Measure Public Monuments, Sculptures, Artworks & Parks Heritage Buildings		Target 3 Maintenance plan Key performance indicators ≥ 95% achieved	Target 3 Maintenance plan Key performance indicators ≥ 95% achieved	Target 3 Maintenance plan Key performance indicators ≥ 95% achieved	Target 3 Maintenance plan Key performance indicators ≥ 95% achieved

Perfo Level	rmance Standards	Results (Activities will	Method of Measurement	Current Performance	Benchmarks	Future Performance (targets)			Future Performance
of Service (we provide)		contribute to these results.	(We will know we are meeting the	Fenomance		Year 1	Year 2	Year 3	(targets) by Year 10 2028/29
		strategies and legislation)	level of service if)			2018/19	2019/20	2020/21	
		6.9.1.4	6.9.1.4	6.9.1.4		6.9.1.4	6.9.1.4	6.9.1.4	6.9.1.4
		Public Monuments, Sculptures, Artworks & Parks Heritage Buildings Asset condition above average	Yearly asset data report	New measure Public Monuments, Sculptures, Artworks & Parks Heritage Buildings 80%		<b>Target 4</b> Public Monuments, Sculptures, Artworks & Parks Heritage Buildings Asset of above average condition: 80%	<b>Target 4</b> Public Monuments, Sculptures, Artworks & Parks Heritage Buildings Asset of above average condition: 80	<b>Target 4</b> Public Monuments, Sculptures, Artworks & Parks Heritage Buildings Asset of above average condition: 80%	<b>Target 4</b> Public Monuments, Sculptures, Artworks & Parks Heritage Buildings Asset of above average condition: 80%
6.9.1	To manage and maintain Public Monuments, Sculptures, Artworks and Parks Heritage Buildings of significance	The presentation of the City's Public monuments, sculptures, artworks and Parks Heritage Buildings meet customer	Annual Resident Satisfaction Survey	6.9.1.5 New measure Public Monuments, Sculptures & Artworks		6.9.1.5 Target 5 Resident satisfaction with presentation of Public Monuments, Sculptures & Artworks: ≥ 90%	6.9.1.5 Target 5 Resident satisfaction with presentation of Public Monuments, Sculptures & Artworks ≥ 90%	6.9.1.5 Target 5 Resident satisfaction with presentation of Public Monuments, Sculptures & Artworks ≥ 90%	6.9.1.5 Target 5 Resident satisfaction with presentation of Public Monuments, Sculptures & Artworks ≥ 90%
		expectations		<b>6.9.1.6</b> New Measure Parks Heritage Buildings		6.9.1.6 Target 6 Resident satisfaction with presentation of Parks Heritage Buildings: ≥ 70%	6.9.1.6 Target 6 Resident satisfaction with presentation of Parks Heritage Buildings:≥ 70%	6.9.1.6 Target 6 Resident satisfaction with presentation of Parks Heritage Buildings:≥ 70%	6.9.1.6 Target 6 Resident satisfaction with presentation of Parks Heritage Buildings:≥ 70%

# 4. What levels of service do we propose to change from the current LTP and why?

To review changes to levels of service between those adopted for the Amended Long Term Plan 2016-25 (Annual Plan 2017/18) and the draft Long Term Plan 2018-28, refer to section 4 of the draft Service Plan.

## 5. How will the assets be managed to deliver the services?

These Heritage Buildings, public monuments, sculptures and artworks will be managed by regular condition assessment aiming to maintain assets at a moderate (3) to good (2) condition rating and taking into account risk and criticality of the asset. This will be achieved through the use of maintenance plans and conservation plans. Management is in line with legislation e.g. Building Act, Heritage New Zealand Act and ICOMOS New Zealand Charter and asset management best practice. Delivery is through Council Contracts and specialist providers. Assets will be renewed based on life cycle of the asset type however Heritage assets are managed in perpetuity.

## 6. What financial resources are needed?

Refer to the Activities and Services section in the most recently adopted Long Term Plan / Annual Plan.

7. How much capital expenditure will be spent, on what category of asset, and what are the key capital projects for this activity?

Refer to the Capital Programme section in the most recently adopted Long Term Plan / Annual Plan.

## 8. Are there any significant negative effects that this activity will create?

Effect	Mitigation
Negative public response associated to Council ability to fund post-earthquake repairs to heritage buildings.	

# 9. Does this Service Plan need to change as a result of a service delivery review?

No changes required.