

Lambeth Crescent | All Works

Date Requested: 28 July 2025
Date Provided: 1 August 2025

Request

In particular I'm looking for any works relating to the flooding (so I guess drainage and three waters) and the roads, footpaths, and kerb and channels.

I'm looking for works where a job has been logged and the result of it, as well as if there are any planned works for the street.

Council Response

Please find attached the following documents containing all records of works for Lambeth Cresent:

1. Lambeth Cresent RAMM Dispatched from 2019
2. Active Dispatches in RAMM
3. Hybris Tickets Lambeth Cresent

Event Number	External Ref.	Date Added	Dispatch ID	House Number	Road	Start	End	Priority	Asset Type	Fault	Call Type	Call Status	Programme Category
TKT87684	801539522	08/04/2019 14:24:58	20739	41	LAMBETH CRES	325		Routine Works	Pipe (AMDS)	Blocked	Public	Complete	
	801581931	21/05/2019 10:01:00	22554	46	LAMBETH CRES	338	344	To be programmed	Channel (AMDS)	SWC - Repair	Contractor	No Action Required	P2 Potential OWM
	801581932	21/05/2019 10:08:00	22555	41	LAMBETH CRES	338	341	To be programmed	Pathway (AMDS)	AC New Sectn - Cracked	Contractor	No Action Required	Monitor a fault
	801581933	21/05/2019 10:23:00	22556	44	LAMBETH CRES	336	372	To be programmed	Channel (AMDS)	KC Forward Work Investigation	Contractor	No Action Required	Monitor a fault
	801581934	21/05/2019 10:29:00	22557	41	LAMBETH CRES	339	362	To be programmed	Channel (AMDS)	Ponding	Contractor	No Action Required	Monitor a fault
TKT110884	801597192	01/06/2019 11:58:19	23126	41	LAMBETH CRES	325		Routine Works	Emergency Works	Flooding	Public	Complete	
	801618341	02/07/2019 10:06:00	24457	37	LAMBETH CRES	295		To be programmed	Street Maintenance	Clear Litter	Contractor	Complete	
TKT137633	801640929	02/08/2019 17:02:00	25782	40	LAMBETH CRES	288		Routine Works	Street Maintenance	Clear Litter	Public	Complete	Routine & Make Safe (Lump Sum)
	801645459	14/08/2019 13:49:00	26327	33	LAMBETH CRES	261		Routine Works	Pavement Layer	Sealed Pothole	Contractor	Complete	Routine & Make Safe (Lump Sum)
	801738315	29/11/2019 08:53:44	30915	34	LAMBETH CRES	246		To be programmed	Pavement Layer	Sealed Pothole	Contractor	Complete	
TKTH00410653	801756107	18/12/2019 01:03:04	31606	62	LAMBETH CRES	441		Routine Works	Street Maintenance	Clear Litter	Public	No Action Required	Routine & Make Safe (Lump Sum)
TKT260709	801879070	22/05/2020 11:11:11	36727	50	LAMBETH CRES	364		To be Inspected	Street Maintenance	Customer Service Request	Public	Complete	
	802013878	19/10/2020 01:33:11	42313		LAMBETH CRES	462		To be programmed	Sign (AMDS)	Sign &/or Post Renewal	Contractor	Complete	P2 Potential OWM
	802053503	14/12/2020 06:53:02	44340	36	LAMBETH CRES	255		To be programmed	Pavement Layer	Sealed Pothole	Contractor	Complete	Routine & Make Safe (Lump Sum)
	802172006	20/04/2021 08:45:23	50244	47	LAMBETH CRES	424	434	To be programmed	Channel (AMDS)	SWC - Repair	Contractor	Complete	Move to New Contract
TKT464516	802359158	12/09/2021 17:22:12	56325	62	LAMBETH CRES	441		Routine Works	Street Maintenance	Clear Litter	Public	Complete	Routine & Make Safe (Lump Sum)
TKT542788	802602190	13/02/2022 12:05:54	62391	43	LAMBETH CRES	343		To be Inspected	Chamber (AMDS)	Customer Service Request	Public	Complete	
	802639707	09/03/2022 10:55:17	63674		LAMBETH CRES	16		To be programmed	Street Maintenance	Clear Litter	Contractor	Complete	
	802757142	30/05/2022 10:00:04	67639	47	LAMBETH CRES	426		To be programmed	Street Maintenance	Clear Litter	Contractor	Complete	
	802801212	12/07/2022 16:38:10	69484	48	LAMBETH CRES	350		Urgent	Emergency Works	Customer Service Request	Public	Complete	
TKT661015	802802064	14/07/2022 09:38:17	69642	43	LAMBETH CRES	343		To be Inspected	Chamber (AMDS)	Customer Service Request	Public	No Action Required	
TKTH00985321	802828453	26/07/2022 12:01:38	70343	43	LAMBETH CRES	343		Make Safe	Emergency Works	Customer Service Request	Public	Complete	
TKT736803	803016369	23/11/2022 09:49:28	3961	62	LAMBETH CRES	441		Routine Works	Pipe (AMDS)	Blocked	Public	Complete	
TKT741261	803043499	27/11/2022 09:20:43	4284	62	LAMBETH CRES	441		Routine Works	Pipe (AMDS)	Blocked	Public	No Action Required	
TKT755104	803069671	19/12/2022 23:34:08	6664	19	LAMBETH CRES	187	193	P3 - Lowest Priority	Pathway (AMDS)	PAVERS - Uneven	Public	Complete	
	803168015	17/02/2023 12:26:26	11496		LAMBETH CRES	333		P3 - Lowest Priority	Chamber (AMDS)	Blocked	Contractor	No Action Required	
	803201775	17/02/2023 12:27:04	11497		LAMBETH CRES	333		P3 - Lowest Priority	Chamber (AMDS)	Blocked	Contractor	No Action Required	
	803201776	17/02/2023 12:29:07	11498		LAMBETH CRES	303		P3 - Lowest Priority	Chamber (AMDS)	Blocked	Contractor	No Action Required	
	803201777	17/02/2023 12:29:54	11499		LAMBETH CRES	303		P3 - Lowest Priority	Chamber (AMDS)	Blocked	Contractor	No Action Required	
TKTH01223614	803318532	11/05/2023 12:43:35	16583	50	LAMBETH CRES	361		Make Safe	Emergency Works	Flooding	Public	Complete	
TKT964486	803563280	05/10/2023 10:32:42	24945	37	LAMBETH CRES	285		Routine Works	Street Maintenance	Clear Detritus/Debris	Public	Complete	Routine Maintenance (OPEX)
TKT964577	803564327	05/10/2023 10:34:47	24946	19	LAMBETH CRES	187		Routine Works	Street Maintenance	Fly Tipping	Public	Complete	Routine Maintenance (OPEX)
TKT964609	803564331	05/10/2023 10:37:13	24947	17	LAMBETH CRES	171		Routine Works	Street Maintenance	Fly Tipping	Public	Complete	Routine Maintenance (OPEX)
	803576753	18/10/2023 11:48:16	25680	17	LAMBETH CRES			Routine Works	Street Maintenance	Fly Tipping	Contractor	Complete	Routine Maintenance (OPEX)
TKT980596	803607797	31/10/2023 16:59:45	26230	10	LAMBETH CRES			Routine Works	Street Maintenance	Clear Detritus/Debris	Public	Complete	Routine Maintenance (OPEX)
TKTH01383119	803616377	06/11/2023 02:44:37	26492		LAMBETH CRES	360	360	To be Inspected	Emergency Works	Flooding	Public	Complete	Routine Maintenance (OPEX)
TKTH02284045	803702431	28/12/2023 06:44:58	29457	37	LAMBETH CRES	285		Routine Works	Street Maintenance	Fly Tipping	Public	Complete	Routine Maintenance (OPEX)
	803702541	28/12/2023 12:29:19	29465	11	LAMBETH CRES	75		Routine Works	Street Maintenance	Fly Tipping	Contractor	Complete	Routine Maintenance (OPEX)
	803702795	29/12/2023 07:24:35	29476	62	LAMBETH CRES	441		Routine Works	Pipe (AMDS)	Blocked	Public	Complete	Routine Maintenance (OPEX)
TKTH02824010	803728921	25/01/2024 12:05:36	30671	45	LAMBETH CRES	381		Routine Works	Street Maintenance	Fly Tipping	Public	Complete	Routine Maintenance (OPEX)
TKT1071063	803853840	28/03/2024 12:30:14	34138	46	LAMBETH CRES	334	338	P2 - If Budget Allows	Channel (AMDS)	Damage	Public	Dispatched	Routine Maintenance (OPEX)
	803860607	05/04/2024 09:56:58	34423		LAMBETH CRES	350	351	P3 - Lowest Priority	Channel (AMDS)	Ponding	Contractor	No Action Required	
TKT1080520	803867350	11/04/2024 13:55:00	34884	43	LAMBETH CRES	337		Routine Works	Pathway (AMDS)	Pothole	Contractor	Complete	Routine Maintenance (OPEX)
	803868199	14/04/2024 20:39:31	35003		LAMBETH CRES	374	460	P1 - To be Programmed	Road Assets FWP	Kerb & Channel Renewal	Council	Complete	Renewals Kerb & Channel
	803870418	15/04/2024 15:39:27	35123	58	LAMBETH CRES	414		Routine Works	Street Maintenance	Clear Detritus/Debris	Public	Complete	Routine Maintenance (OPEX)
	803877944	23/04/2024 00:40:39	35453	45	LAMBETH CRES	381		Routine Works	Street Maintenance	Fly Tipping	Public	Complete	Routine Maintenance (OPEX)
	803900713	01/05/2024 07:44:15	35860	50	LAMBETH CRES	361		Routine Works	Street Maintenance	Fly Tipping	Public	Complete	Routine Maintenance (OPEX)
TKT108859	803901328	02/05/2024 11:25:14	35959	37	LAMBETH CRES	285		Routine Works	Street Maintenance	Fly Tipping	Contractor	Complete	Routine Maintenance (OPEX)
	803908255	10/05/2024 12:57:49	36393	45	LAMBETH CRES	381		Routine Works	Street Maintenance	Fly Tipping	Contractor	Complete	Routine Maintenance (OPEX)
	803913159	15/05/2024 15:00:52	36679		LAMBETH CRES	400	483	P1 - To be Programmed	Pavement Layer	Deformation	Council	Complete	Renewals Kerb & Channel
	803958577	19/06/2024 12:36:39	38422		LAMBETH CRES	400	404	P1 - To be Programmed	Pathway (AMDS)	Footpath - Cracked	Council	Complete	Renewals Kerb & Channel
	TKTH04437055	WRCN 11/07/2024 17:34:35	39669	48	LAMBETH CRES	350		P3 - Lowest Priority	Chamber (AMDS)	Customer Service Request	Public	No Action Required	
TKT1202357	803999476	15/07/2024 10:50:38	39829		LAMBETH CRES	3	54	P1 - To be Programmed	Marking (AMDS)	TF - Line Marking New	Council	Complete	Routine Maintenance (OPEX)
	804088754	17/09/2024 01:47:04	42962	43	LAMBETH CRES	343		Routine Works	Street Maintenance	Fly Tipping	Public	Complete	Routine Maintenance (OPEX)
	TKT1203932	804090134	19/09/2024 09:01:44	43068	46	LAMBETH CRES	334		To be Inspected	Pathway (AMDS)	Deformation - Other	Public	No Action Required
TKT1210985	804091417	23/09/2024 07:08:32	43182	41	LAMBETH CRES	334	334	Routine Works	Pathway (AMDS)	Pothole	Public	Complete	Routine Maintenance (OPEX)
	804117067	30/09/2024 01:34:11	43481	45	LAMBETH CRES	381		Routine Works	Street Maintenance	Fly Tipping	Public	Complete	Routine Maintenance (OPEX)
TKT1218114	804132074	09/10/2024 14:34:34	43979	7	LAMBETH CRES	42		Routine Works	Street Maintenance	Fly Tipping	Public	Complete	Routine Maintenance (OPEX)
TKT1243049	804188091	16/11/2024 13:57:49	45803	43	LAMBETH CRES	343		P1 - To be Programmed	Channel (AMDS)	Damage	Public	Dispatched	Routine Maintenance (OPEX)
TKT1245601	804189765	20/11/2024 09:04:11	45964	62	LAMBETH CRES	441		Routine Works	Street Maintenance	Fly Tipping	Public	Complete	Routine Maintenance (OPEX)
TKTH05593054	804190630	21/11/2024 21:15:18	46047	34	LAMBETH CRES	4	24	P2 - If Budget Allows	Channel (AMDS)	Damage	Public	Dispatched	Routine Maintenance (OPEX)
TKT1302931	804315730	07/02/2025 09:16:00	49236	36	LAMBETH CRES	256	280	P1 - To be Programmed	Pathway (AMDS)	Damage	Public	Complete	Routine Maintenance (OPEX)
	804324660	18/02/2025 10:32:55	49737	38	LAMBETH CRES	279	303	P1 - To be Programmed	Pathway (AMDS)	Damage	Public	Complete	Routine Maintenance (OPEX)
	804324676	18/02/2025 10:40:47	49738	34	LAMBETH CRES	236	259	P1 - To be Programmed	Pathway (AMDS)	Damage	Public	Complete	Routine Maintenance (OPEX)
	804324677	18/02/2025 10:45:22	49739	40	LAMBETH CRES	295	306	P1 - To be Programmed	Pathway (AMDS)	Damage	Contractor	Complete	Routine Maintenance (OPEX)
TKT1320646	804358572	03/03/2025 15:53:29	50409	13	LAMBETH CRES	93		Routine Works	Street Maintenance	Fly Tipping	Public	Complete	Routine Maintenance (OPEX)
TKT1354604	804446868	01/05/2025 09:28:24	53463	50	LAMBETH CRES	361		Routine Works	Emergency Works	Flooding	Public	Complete	Routine Maintenance (OPEX)
TKT1356003	804448321	04/05/2025 14:15:49	53651	62	LAMBETH CRES	441		Routine Works	Chamber (AMDS)	Blocked	Public	Complete	Routine Maintenance (OPEX)
TKT1362840	804457979	15/05/2025 19:19:20	54546	14	LAMBETH CRES	110		Routine Works	Street Maintenance	Fly Tipping	Public	Complete	Routine Maintenance (OPEX)
TKT1363490	804458454	17/05/2025 12:50:57	54606	45	LAMBETH CRES	381		Routine Works	Street Maintenance	Fly Tipping	Public	Complete	Routine Maintenance (OPEX)
TKT1377386	804497134	12/06/2025 20:06:39	56177	30	LAMBETH CRES	194		Routine Works	Chamber (AMDS)	Blocked	Public	Complete	Routine Maintenance (OPEX)

Contract Name	Dispatch ID	House Number	Fault	Road	Call Status	Priority	Asset Type	Call Type	Programme Category
HEB - GM Northern (2022)	34138	46	Damage	LAMBETH	(Dispatched	P2 - If Budget Allows	Channel (AMDS)	Public	Routine Maintenance (OPEX)
HEB - GM Northern (2022)	45803	43	Damage	LAMBETH	(Dispatched	P1 - To be Programmed	Channel (AMDS)	Public	Routine Maintenance (OPEX)
HEB - GM Northern (2022)	46047	34	Damage	LAMBETH	(Dispatched	P2 - If Budget Allows	Channel (AMDS)	Public	Routine Maintenance (OPEX)

ID	Main Ticket	Work Order ID	Status	Reason for Status	Reported On	Resolution Due	Processor	Escalated	Service Location	Incident Category	Object Category	Cause Category	Subject	Priority	Team	Type	Responsible Area
30344		801448481	Closed		28.11.2018 14:07	03.12.2018 11:07	Northern Rouding Contract CCC (CCC Internal)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	Transport	Road Asset (e.g.footpath,road,furniture)		SSS report ID: 555612	Normal	CICS Citizen & Customer Services	Service Request	Transport
30345		801448457	Closed		28.11.2018 14:02	30.11.2018 20:22	City Care (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	Transport	Road Asset (e.g.footpath,road,furniture)		SSS report ID: 555606	Normal	CICS Citizen & Customer Services	Service Request	Transport
14947		801415175	Closed		23.10.2018 16:51	28.10.2018 22:51	City Care Water Reactive (External Contractor)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	3 Waters	Leak (Waste/Storm/Waterway)		leak from footpath	Low	External Contractors	Service Request	3 Waters Council Assets
5167		801400194	Closed		24.09.2018 15:00	26.09.2018 21:00	City Care (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth Crescent \ Fenchurch Street, Northcote / NZ	Transport	Road Asset (e.g.footpath,road,furniture)		footpath maintenance	Normal	External Contractors	Service Request	Transport
10645		801411116	Closed		20.10.2018 18:41	20.10.2018 18:41	Connetics (External Contractor)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	Transport	Street Light		Street Light maintenance	Immediate	External Contractors	Service Request	Transport
19056		801429805	Closed		01.11.2018 14:42	03.11.2018 20:42	City Care (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	Transport	Road Asset (e.g.footpath,road,furniture)		Sinking vehicle crossing	Normal	External Contractors	Service Request	Transport
39504		801480546	Closed		19.12.2018 13:24	20.12.2018 19:24	City Care (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	Transport	Blocked drain pipe or waterway (Road)		Flooding	Immediate	External Contractors	Service Request	Transport
47088			Closed	Work Completed	12.01.2019 09:50	28.01.2019 15:50	Parking Operations (CCC Internal)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	Transport	Vehicle		Abandoned/Stolen Vehicle	Normal	INTR Parking Compliance Team	Service Request	Transport
36380			Closed	Work Completed	12.12.2018 13:15	31.12.2018 10:15	Parking Operations (CCC Internal)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	Transport	Vehicle		abandoned vehicle	Normal	INTR Parking Compliance Team	Service Request	Transport
147132			Complete	Sent To 3rd Party For Completion	27.08.2019 10:18	29.08.2019 16:18	Orion (Graffiti) (External Contractor)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	Graffiti	Graffiti on Utility box		SSS report ID: 796868	Normal	CICS Customer Services Team (RATA)	Service Request	Graffiti
82073		801533381	Complete		26.03.2019 22:11	06.04.2019 04:11	Connetics (External Contractor)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	Transport	Street Light		SSS report ID: 661463	Normal	CICS Citizen & Customer Services	Service Request	Transport
87684		801539522	Complete		08.04.2019 13:20	09.04.2019 19:20	City Care (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	Transport	Blocked drain pipe or waterway (Road)		Sweep road - 41 Lambeth Cres, Redwood	Normal	External Contractors	Service Request	Transport
52227		801480075	Closed		23.01.2019 11:24	28.01.2019 17:24	City Care Water Reactive (External Contractor)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	3 Waters Council Assets	Leak (Water Supply)		water leak	Normal	External Contractors	Service Request	3 Waters Council Assets
H00121556		801514208	Complete		06.03.2019 08:52	11.03.2019 14:52	City Care Water Reactive (External Contractor)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	3 Waters Council Assets	Leak (Water Supply)	Leak (Connection)	Leaking toby box 9 Lambeth Crescent	Normal	CICS Customer Service Team (Tui)	Service Request	3 Waters Council Assets
94238			Complete		26.04.2019 12:08	26.05.2019 18:08	Animal Management Scheduling (CCC Internal)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	Animal Management	Wandering dog		RN check 15 May Wandering Dog	Normal	INRE Operations & Administration Team	Service Request	Animal Management
110884		801597192	Complete		01.06.2019 11:55	02.06.2019 17:55	City Care (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	Transport	Flooding (Road)		41 Lambeth Cres reported flooding	Normal	External Contractors	Service Request	Transport
246859			Complete		05.04.2020 10:04	05.05.2020 16:04	Animal Management Scheduling (CCC Internal)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	Animal Management	Dog rushing	Not fenced / at large	dog rushing	Immediate	INRE Operations & Administration Team	Service Request	Animal Management
137633		801640929	Complete		02.08.2019 16:57	03.08.2019 22:57	City Care (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	Transport	Litter (Road)	Household Rubbish (Road)	Dumped single mattress	Normal	External Contractors	Service Request	Transport
260709		801879070	Complete		22.05.2020 11:04	23.05.2020 17:04	City Care (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	Transport	Spillage - eg Fuel, Chemicals (Road)	Spillage - Liquid (Road)	Spillage - eg Fuel, Chemicals (Road)	Normal	External Contractors	Service Request	Transport
380726		802115296	Closed		27.02.2021 22:25	12.07.2021 13:00	City Care (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth Crescent \ Fenchurch Street, Northcote / NZ	Transport	Road Asset (e.g.footpath,road,furniture)		damage to road from car doing burnouts	Normal	External Contractors	Service Request	Transport
443703		802285362	Closed		20.07.2021 11:38	25.07.2021 17:38	City Care Water Reactive (External Contractor)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	3 Waters Council Assets	Leak (Water Supply)	Leak (Berm)	water leak	Normal	External Contractors	Service Request	3 Waters Council Assets
309932		801978715	Complete	Duplicate	15.09.2020 12:26	20.09.2020 18:26	City Care Water Reactive (External Contractor)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	3 Waters Council Assets	Leak (Water Supply)	Leak (Connection)	water leak	Normal	External Contractors	Service Request	3 Waters Council Assets
354746			Closed	Work Completed	30.12.2020 19:53	30.01.2021 01:53	Animal Management Scheduling (CCC Internal)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	Animal Management	Wandering dog		Wandering dog	Normal	INRE Operations & Administration Team	Service Request	Animal Management
309869		801978676	Complete		15.09.2020 11:47	20.09.2020 17:47	City Care Water Reactive (External Contractor)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	3 Waters Council Assets	Leak (Water Supply)	Leak (Berm)	Water geiser lifted up berm and concrete	Immediate	External Contractors	Service Request	3 Waters Council Assets
353129			Closed	Work Completed	23.12.2020 15:45	22.01.2021 21:45	Animal Management Scheduling (CCC Internal)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	Animal Management	Dog rushing	Not fenced / at large	Dog Rush	Immediate	INRE Operations & Administration Team	Service Request	Animal Management
309897	309869		Complete		15.09.2020 12:35	20.09.2020 18:35	City Care Water Reactive (External Contractor)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	3 Waters Council Assets	Leak (Water Supply)	Leak (Berm)	Leak (Water Supply)	Immediate	External Contractors	Service Request	3 Waters Council Assets
454178			Closed	Sent To 3rd Party For Completion	14.08.2021 14:03	19.08.2021 11:03	Orion (Graffiti) (External Contractor)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	Graffiti	Graffiti on Utility box		SSS report ID: 1730777	Normal	External Contractors	Service Request	Graffiti
510364		802506848	Closed		12.12.2021 22:14	18.12.2021 04:14	City Care Water Reactive (External Contractor)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	3 Waters Council Assets	Council Water Supply Issues		Council Water Supply Issues - Lambeth, Fenchurch to Fenchurch	Immediate	External Contractors	Service Request	3 Waters Council Assets
505050			Closed	Work Completed	02.12.2021 08:44	01.01.2022 14:44	Animal Management Scheduling (CCC Internal)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	Animal Management	Wandering dog		waiting photo and infringe	Normal	INRE Operations & Administration Team	Service Request	Animal Management
514985		802515344	Closed	Work Completed	20.12.2021 09:47	25.12.2021 15:47	City Care Water Reactive (External Contractor)	Not Escalated	Lambeth Crescent \ Fenchurch Street, Northcote / NZ	3 Waters Council Assets	Leak (Water Supply)	Leak (Berm)	Leak (Water Supply) - Lambeth Crescent and Fenchurch Street, Northcote	Normal	External Contractors	Service Request	3 Waters Council Assets
542788		802602190	Closed	Work Completed	13.02.2022 12:03	04.03.2022 12:47	City Care (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	Transport	Blocked drain pipe or waterway (Road)		Sump Clean Out	Normal	External Contractors	Service Request	Transport
H02280405		803072431	Closed	Work Completed	28.12.2023 06:35	08.01.2024 14:00	HEB (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Waste	Litter	Household Rubbish	Litter 37 Lambeth Crescent	Normal	External Contractors	Service Request	Transport
1168026		804000206	Closed	Work Completed	17.07.2024 12:03	25.07.2024 09:33	City Care Water Reactive (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Water Supply	Water Supply		58 Lambeth Crescent / Leaking toby	Normal	External Contractors	Service Request	3 Waters Council Assets
729812		803002480	Closed	Work Completed	07.11.2022 13:52	15.11.2022 11:22	City Care Water Reactive (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Water Supply	Water Leak	Water Leak (Berm)	water leak from toby @ 40 Lambeth Crescent	Normal	External Contractors	Service Request	3 Waters Council Assets
745790			Closed	Work Completed	04.12.2022 17:12	20.12.2022 14:00	Parking Operations (CCC Internal)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Safety/Hazards/Lighting	Abandoned Vehicles		Vehicle Parking	Normal	INTR Parking Compliance Team	Service Request	Transport
661015		802802064	Closed	Work Completed	14.07.2022 09:36	21.07.2022 15:36	City Care (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	Transport	Blocked drain pipe or waterway (Road)		Blocked Drain	Normal	External Contractors	Service Request	Transport
659812		802801212	Closed	Work Completed	12.07.2022 16:33	20.07.2022 12:33	City Care (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	Transport	Flooding (Road)		Flooding (Road) - Lambeth, Fenchurch to Fenchurch	Normal	External Contractors	Service Request	Transport
798307		803211339	Closed	Work Completed	06.03.2023 15:26	10.03.2023 12:56	City Care Water Reactive (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Water Supply	Water Leak	Water Leak (Berm)	Water Leak - Lambeth Crescent, Fenchurch to Fenchurch	Urgent	External Contractors	Service Request	3 Waters Council Assets
754768			Closed	Sent To 3rd Party For Completion	19.12.2022 16:12	20.01.2023 13:42	Mark Fagg	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Vegetation	Trees	Over Hanging Trees or Vegetation	SSS report ID: 2907667	Normal	INTR Road Amenity & Asset Protection	Service Request	Transport
1294050		804299785	Closed	Work Completed	26.01.2025 15:49	12.03.2025 13:19	HEB (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Waste	Litter	Household Rubbish	SSS report ID: 5761888	Normal	External Contractors	Service Request	Transport
H08405058	1354604	Duplicate SR	Complete	Work Completed	01.05.2025 11:59	09.05.2025 09:29	HEB (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	River/Surface Water	Flooding		Flooding 54 Lambeth Crescent	Normal	External Contractors	Service Request	Transport
722099		802961228	Closed	Work Completed	25.10.2022 12:41	02.11.2022 10:11	City Care Water Reactive (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Water Supply	Water Leak	Water Leak (Connection)	Water Leak - Lambeth Crescent, Fenchurch to Fenchurch	Normal	External Contractors	Service Request	3 Waters Council Assets
736803		803016369	Closed	Work Completed	21.11.2022 01:09	28.11.2022 14:00	HEB (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	River/Surface Water	Blockage/Water Not Draining	Blockage (Stormwater)	Blockage/Water Not Draining - Lambeth Crescent, Fenchurch to Fenchurch	Normal	External Contractors	Service Request	Transport
593611			Assigned		25.05.2022 11:37	02.06.2022 09:07	City Care Water Reactive (External Contractor)	Escalated	Lambeth, Fenchurch to Fenchurch / NZ	Water Supply	Meter box		Water Meter Box & Parts - 11 Lambeth crescent	Normal	External Contractors	Service Request	3 Waters Council Assets
H00985321		802828453	Closed	Work Completed	26.07.2022 11:53	28.07.2022 09:59	City Care (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth, Fenchurch to Fenchurch / NZ	Transport	Flooding (Road)		Flooding - Lambeth Crescent	Immediate	External Contractors	Service Request	Transport
755104		803069671	Closed	Work Completed	19.12.2022 16:09	06.01.2023 13:39	HEB (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Road/Footpath/Kerb/Hard Surface	Footpath	Footpath - Maintenance	SSS report ID: 2907651	Normal	External Contractors	Service Request	Transport
754994			Closed	Sent To 3rd Party For Completion	19.12.2022 16:11	20.01.2023 13:41	Mark Fagg	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Vegetation	Trees	Over Hanging Trees or Vegetation	SSS report ID: 2907663	Normal	INTR Road Amenity & Asset Protection	Service Request	Transport
741261		803043499	Closed	Work Completed	27.11.2022 09:16	05.12.2022 15:16	HEB (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth Crescent \ Fenchurch Street, Northcote / NZ	River/Surface Water	Blockage/Water Not Draining		Blockage/Water Not Draining - Lambeth Crescent \ Fenchurch Street, Northcote	Normal	External Contractors	Service Request	Transport
744640		803051827	Closed	Work Completed	01.12.2022 14:01	09.12.2022 11:31	HEB (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth Crescent \ Fenchurch Street, Northcote / NZ	River/Surface Water	Blockage/Water Not Draining		Blockage/Water Not Draining - Lambeth Crescent \ Fenchurch Street, Northcote	Normal	External Contractors	Service Request	Transport
1088859		803900713	Closed	Work Completed	30.04.2024 18:16	08.05.2024 14:00	HEB (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Waste	Litter		SSS report ID: 4606352	Normal	External Contractors	Service Request	Transport
H01223614		803318532	Closed	Work Completed	11.05.2023 07:23	15.05.2023 09:00	HEB (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	River/Surface Water	Flooding		Flooding 43 Lambeth Crescent	Immediate	External Contractors	Service Request	Transport
1377386		804497134	Complete	Work Completed	12.06.2025 13:51	30.06.2025 11:21	HEB (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Road/Footpath/Kerb/Hard Surface	Channel/Kerb/Culvert		SSS report ID: 6467583	Normal	External Contractors	Service Request	Transport
H05593054		804190630	Assigned		21.11.2024 20:46	06.12.2024 10:46	HEB (Northern Road Maintenance) (External Contractor)	Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Road/Hard Surface	Road/Hard Surface	Road/Hard Surface Asset Deterioration	Road Works 34 Lambeth Crescent	Normal	External Contractors	Service Request	Transport
964609		803564331	Closed	Work Completed	05.10.2023 08:22	12.10.2023 14:22	HEB (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Waste	Litter	Household Rubbish	SSS report ID: 3761508	Normal	External Contractors	Service Request	Transport
1184545		804041068	Closed	Work Completed	16.08.2024 16:55	21.08.2024 09:00	HEB (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth Crescent \ Fenchurch Street, Northcote / NZ	Waste	Spillage Non Toxic	Spillage - Non Liquid	Spillage Non Toxic - Lambeth Crescent \ Fenchurch Street, Northcote	Immediate	External Contractors	Service Request	Transport
1071063		803853840	Assigned		28.03.2024 11:01	16.04.2024 08:31	HEB (Northern Road Maintenance) (External Contractor)	Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Road/Footpath/Kerb/Hard Surface	Road/Hard Surface		SSS report ID: 4470319	Normal	External Contractors	Service Request	Transport
1021990			Closed	Sent To 3rd Party For Completion	12.01.2024 20:00	16.01.2024 09:30	Orion (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Graffiti	Graffiti	Graffiti - Utility Box/Pole	SSS report ID: 4136087	Immediate	External Contractors	Service Request	Graffiti
1253966		804222542	Complete	Made Safe	01.12.2024 10:24	03.01.2025 16:24	City Care Road Landscapes (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Vegetation	Grass	Damage to Berm	SSS report ID: 5487275	Normal	External Contractors	Service Request	Transport
1016434		803709865	Closed	Work Completed	03.01.2024 15:52	11.01.2024 13:22	City Care Water Reactive (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Water Supply	Meter box	Alter Meter Box Level	Water Leak - Lambeth Crescent, Fenchurch to Fenchurch	Normal	External Contractors	Service Request	3 Waters Council Assets
1016437		803709867	Closed	Work Completed	03.01.2024 16:03	11.01.2024 13:33	City Care Water Reactive (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Water Supply	Water Leak	Water Leak (Connection)	Water Leak - Lambeth Crescent, Fenchurch to Fenchurch	Normal	External Contractors	Service Request	3 Waters Council Assets
1210985		804117067	Closed	Work Completed	29.09.2024 19:46	08.10.2024 14:00	HEB (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Waste	Litter	Household Rubbish	SSS report ID: 5200450	Normal	External Contractors	Service Request	Transport
1202357		804088754	Closed	Work Completed	16.09.2024 17:02	24.09.2024 14:00	HEB (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Waste	Litter	Household Rubbish	SSS report ID: 5147640	Normal	External Contractors	Service Request	Transport
1083246			Closed	Declined	15.04.2024 14:02	01.05.2024 11:32	Travel Demand Management Inbox	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Safety/Hazards/Lighting	Safety Improvements	Traffic Calming	Safety Improvements - Lambeth Crescent, Fenchurch to Fenchurch	Normal	INTR Travel Demand Management	Service Request	Transport
1084567		803877944	Closed	Work Completed	22.04.2024 18:13	01.05.2024 14:00	HEB (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Waste	Litter	Household Rubbish	SSS report ID: 4575002	Normal	External Contractors		

1203932		804090134	Assigned		19.09.2024 08:56	03.10.2024 14:56	HEB (Northern Road Maintenance) (External Contractor)	Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Road/Footpath/Kerb/Hard Surface	Footpath	Footpath - Maintenance	Footpath - Lambeth Crescent, Fenchurch to Fenchurch	Normal	External Contractors	Service Request	Transport
964486		803563280	Closed	Work Completed	05.10.2023 08:25	12.10.2023 14:25	HEB (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	River/Surface Water	Blockage/Water Not Draining	Blockage (Stormwater)	SSS report ID: 3761517	Normal	External Contractors	Service Request	Transport
859618			Closed	Work Completed	15.06.2023 09:04	29.06.2023 15:04	Traffic Management Coordination (CCC Internal)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Safety/Hazards/Lighting	Road Works	Road Works Impact	Road Works - Lambeth Crescent, Fenchurch to Fenchurch	Normal	INTR Temporary Traffic Management Team	Service Request	Transport
1354604		804446868	Complete	Work Completed	01.05.2025 09:20	08.05.2025 15:20	HEB (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	River/Surface Water	Flooding		Flooding - Lambeth Crescent, Fenchurch to Fenchurch	Normal	External Contractors	Service Request	Transport
H06521013		8042273801	Closed	Work Completed	17.01.2025 01:13	24.01.2025 14:00	City Care Water Reactive (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Water Supply	Water Leak	Water Leak (Connection)	Water Leak 54 Lambeth Crescent	Normal	External Contractors	Service Request	3 Waters Council Assets
1356003		804448321	Complete	Made Safe	03.05.2025 14:16	13.05.2025 10:16	HEB (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth Crescent \ Grosvenor Street, Northcote / NZ	Road/Footpath/Kerb/Hard Surface	Service Lids/Manhole	Missing Service Lids/Manhole	SSS report ID: 6280368	Normal	External Contractors	Service Request	Transport
1363490		804458454	Complete	Work Completed	16.05.2025 15:05	26.05.2025 12:35	HEB (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Waste	Litter	Builder's Rubbish	SSS report ID: 6346258	Normal	External Contractors	Service Request	Transport
1243049		804188091	Assigned		16.11.2024 08:49	02.12.2024 14:49	HEB (Northern Road Maintenance) (External Contractor)	Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Road/Footpath/Kerb/Hard Surface	Channel/Kerb/Culvert	Channel/Kerb/Culvert Maintenance	SSS report ID: 5418137	Normal	External Contractors	Service Request	Transport
1069937		803845242	Closed	Work Completed	26.03.2024 15:11	05.04.2024 12:41	City Care Water Reactive (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Water Supply	Water Leak	Water Leak (Connection)	Water Leak - Lambeth Crescent, Fenchurch to Fenchurch	Normal	External Contractors	Service Request	3 Waters Council Assets
1158173		803982073	Closed	Work Completed	28.06.2024 16:39	09.07.2024 14:00	City Care Water Reactive (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Water Supply	Water Leak	Water Leak (Berm)	SSS report ID: 4829503	Normal	External Contractors	Service Request	3 Waters Council Assets
1224905		804141310	Closed	Work Completed	19.10.2024 11:45	22.11.2024 08:17	City Care Sewer Reticulation Maintenance (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Sewer	Sewer Leak		Sewer Leak - Lambeth Crescent, Fenchurch to Fenchurch	Normal	External Contractors	Service Request	3 Waters Council Assets
832308		803314339	Closed	Work Completed	05.05.2023 12:18	15.05.2023 09:48	City Care Water Reactive (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Water Supply	Water Leak	Water Leak (Connection)	Water Leak - Lambeth Crescent, Fenchurch to Fenchurch	Normal	External Contractors	Service Request	3 Waters Council Assets
826097		803304211	Closed	Work Completed	25.04.2023 10:04	03.05.2023 16:04	City Care Water Reactive (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Water Supply	Water Leak	Water Leak (Berm)	SSS report ID: 3281626	Normal	External Contractors	Service Request	3 Waters Council Assets
1218114		804132074	Closed	Work Completed	09.10.2024 14:22	17.10.2024 11:52	HEB (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth Crescent, Fenchurch to Fenchurch / NZ	Waste	Litter	Household Rubbish	Litter - Lambeth Crescent, Fenchurch to Fenchurch	Normal	External Contractors	Service Request	Transport
825985		803303299	Closed	Work Completed	25.04.2023 09:57	03.05.2023 15:57	HEB (Northern Road Maintenance) (External Contractor)	Not Escalated	Lambeth Crescent \ Fenchurch Street, Northcote / NZ	River/Surface Water	Blockage/Water Not Draining	Blockage (Stormwater)	SSS report ID: 3281606	Normal	External Contractors	Service Request	Transport