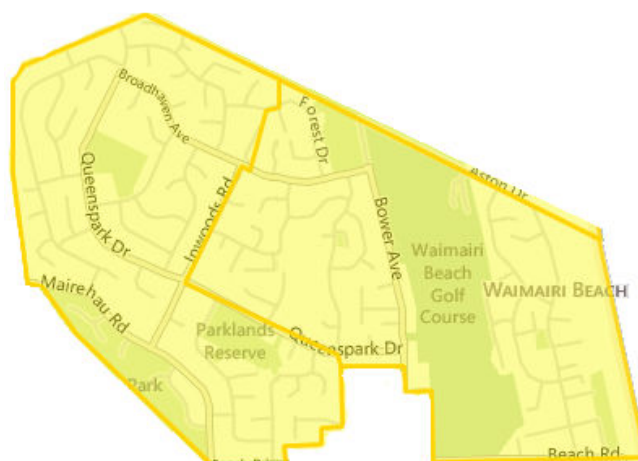
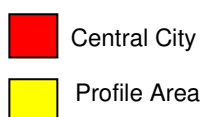


# Community profile

## Parklands/Queenspark/ Northshore

(Census area units: Parklands, Waimairi Beach)

Christchurch



Parklands/Queenspark and Northshore are suburbs on the northeast side of Christchurch, approximately ten kilometres from the central business district (CBD). This is a relatively young area of Christchurch in terms of development and population with the average age according to the 2013 census being 39 years. It has seen a steady increase in the number of dwellings in the last decade and the most recent Census data shows 62.4% of houses in the area are owner-occupied.

The two schools that serve this community are Queenspark and Parkview Primary Schools; however the need for a secondary school for the area, along with facilities and services for youth, is an issue for the community. The area has strong community connectedness and family involvement, driven by the organisations and main church operating in the area.

The Parklands/Queenspark and Northshore communities enjoy access to a high number of recreational assets; both natural and built. These include Bottle Lake Forest Park to the north, Waimairi Beach Golf Course and the beach along the eastern boundary with Travis Wetland to the west. There are also three areas for sport and recreation at Parklands and Queenspark Reserves and Broadhaven Park. QEII Sport and Recreation Centre reopened at reduced capacity at the Parklands Community Centre as QEII Health and Fitness and have been operating there for the past two years. Ascot Golf Club has been closed since the 22 February 2011 earthquake. Travis Wetland suffered significant damage, but has been reinstated and is now fully operational for community use.

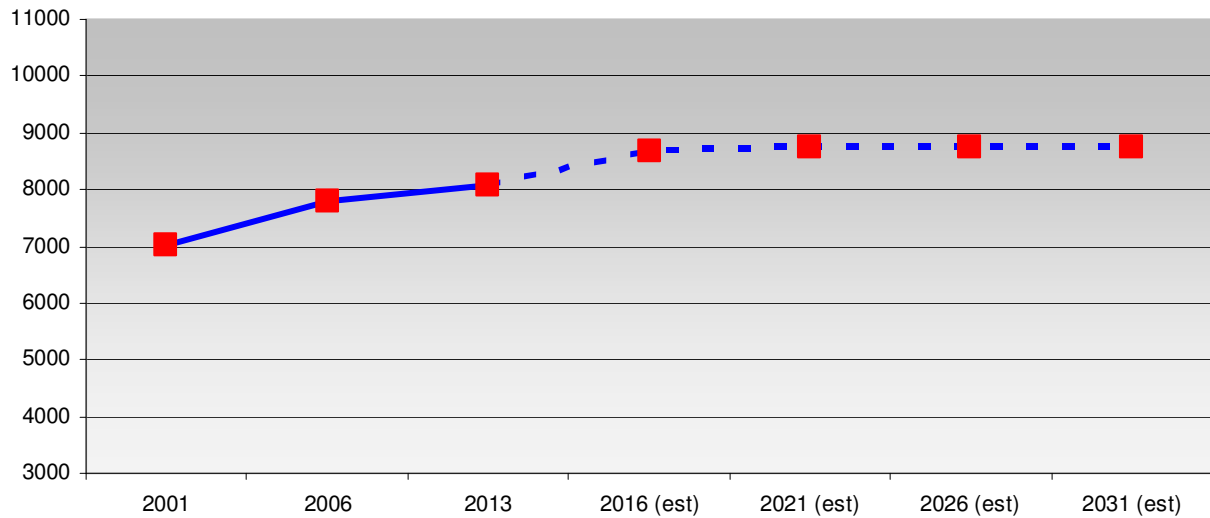
Parklands Library is a small Council-owned library next to the Parklands Shopping Centre on Queenspark Drive. The Centre is home to a number of different shops, including a supermarket, chemist, health store and various food outlets.

There is one Council social housing complex in Parklands that sustained moderate damage from the earthquakes; however the 14 units remain fully tenanted.

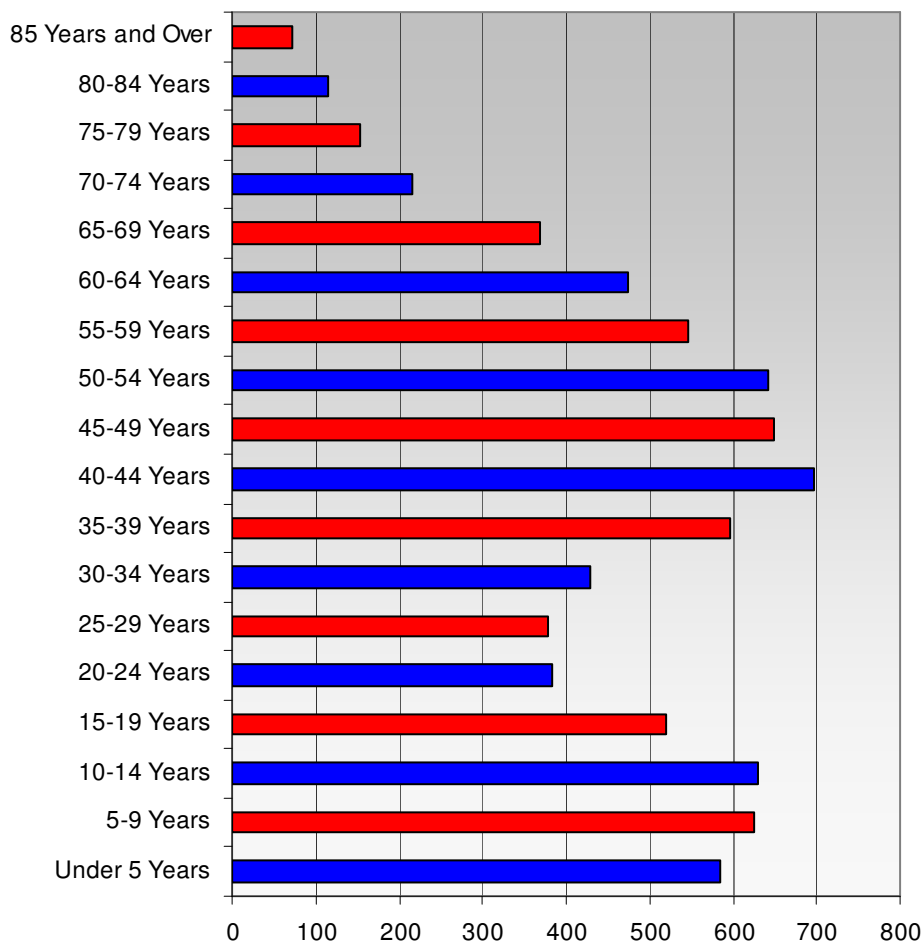


# Key demographics

**Usually resident population count**  
(Data from Statistics NZ)

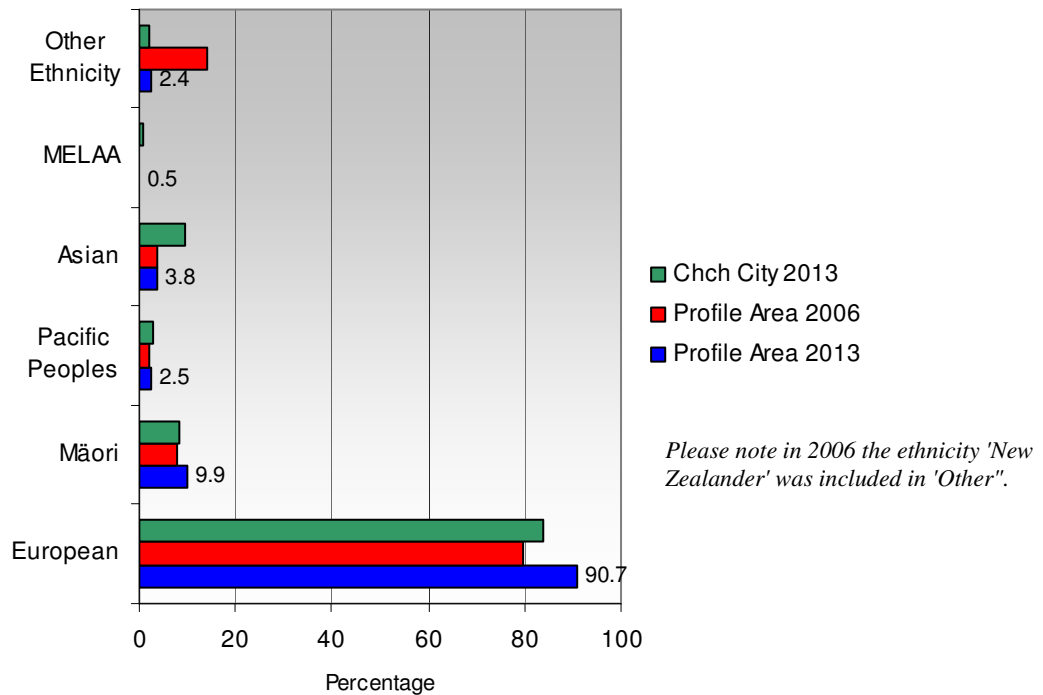


**Age for usually resident population (number of people)**  
(Data from 2013 Census, Statistics NZ)  
**Profile Area**



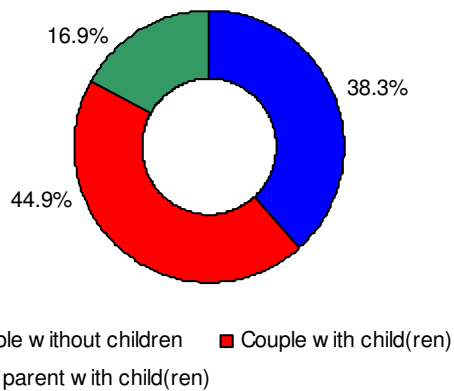
### Ethnicity for usually resident population (%)

(Data from 2013 Census, Statistics NZ)



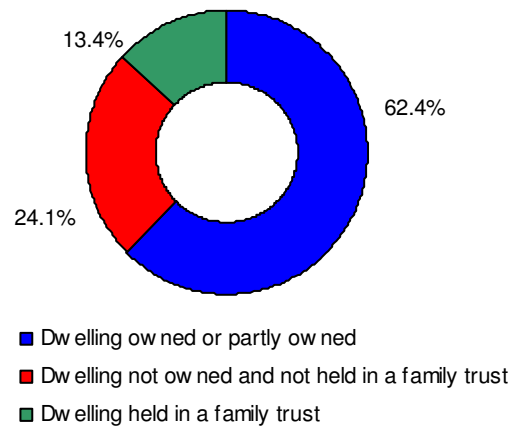
### Family type (%)

(Data from 2013 Census, Statistics NZ)



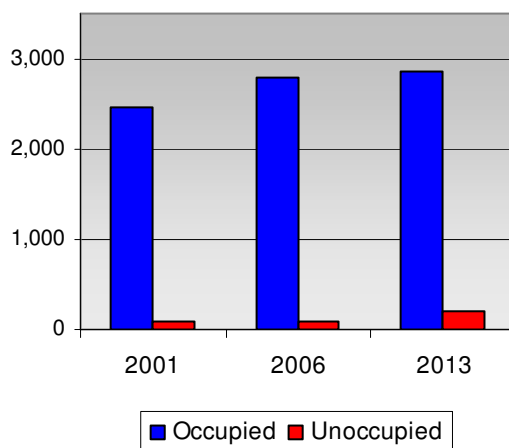
### Home ownership (%)

(Data from 2013 Census, Statistics NZ)

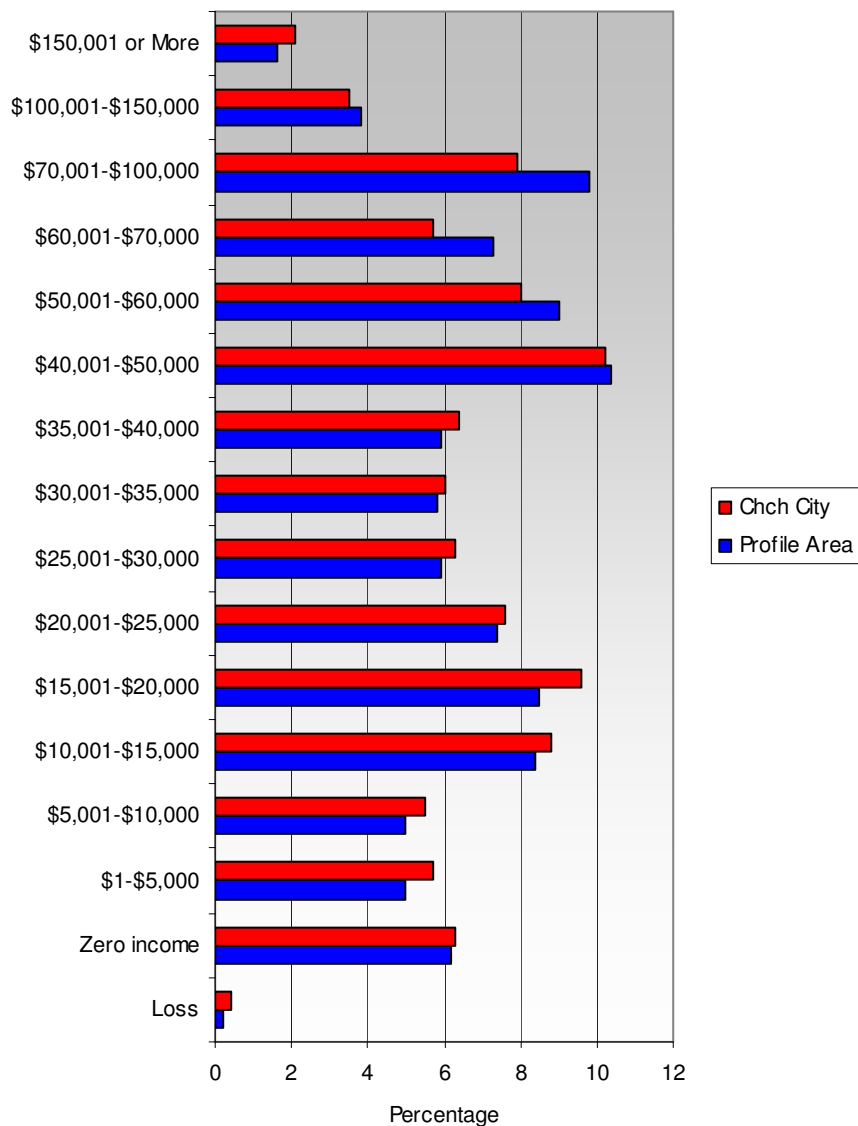


### Occupied and unoccupied dwellings

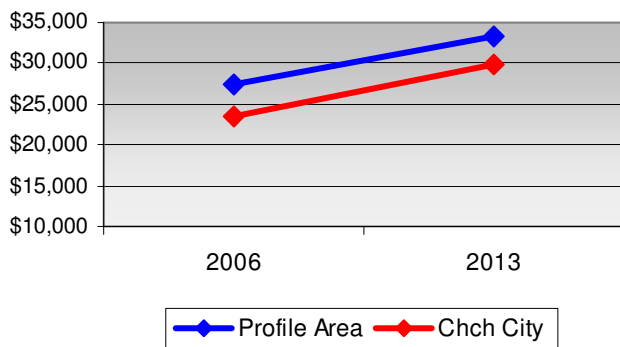
(Data from Statistics NZ)



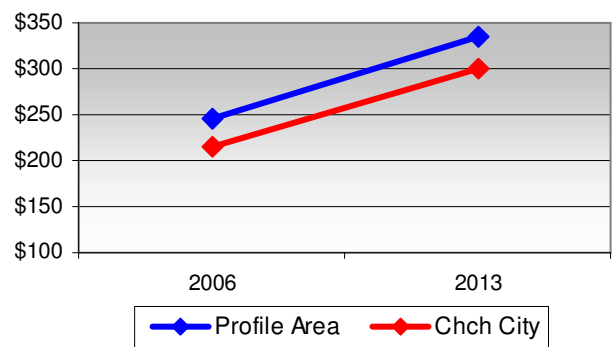
**Personal income for profile area compared to Christchurch City**  
(Data from Statistics NZ)



**Median personal income for profile area compared to Christchurch City**  
(Data from Statistics NZ)

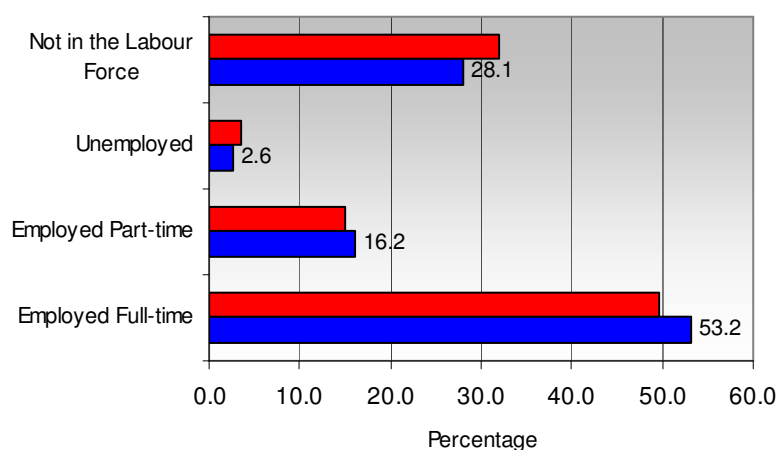


**Median weekly rent for rented households, in private occupied dwellings**  
(Data from 2013 Census, Statistics NZ)



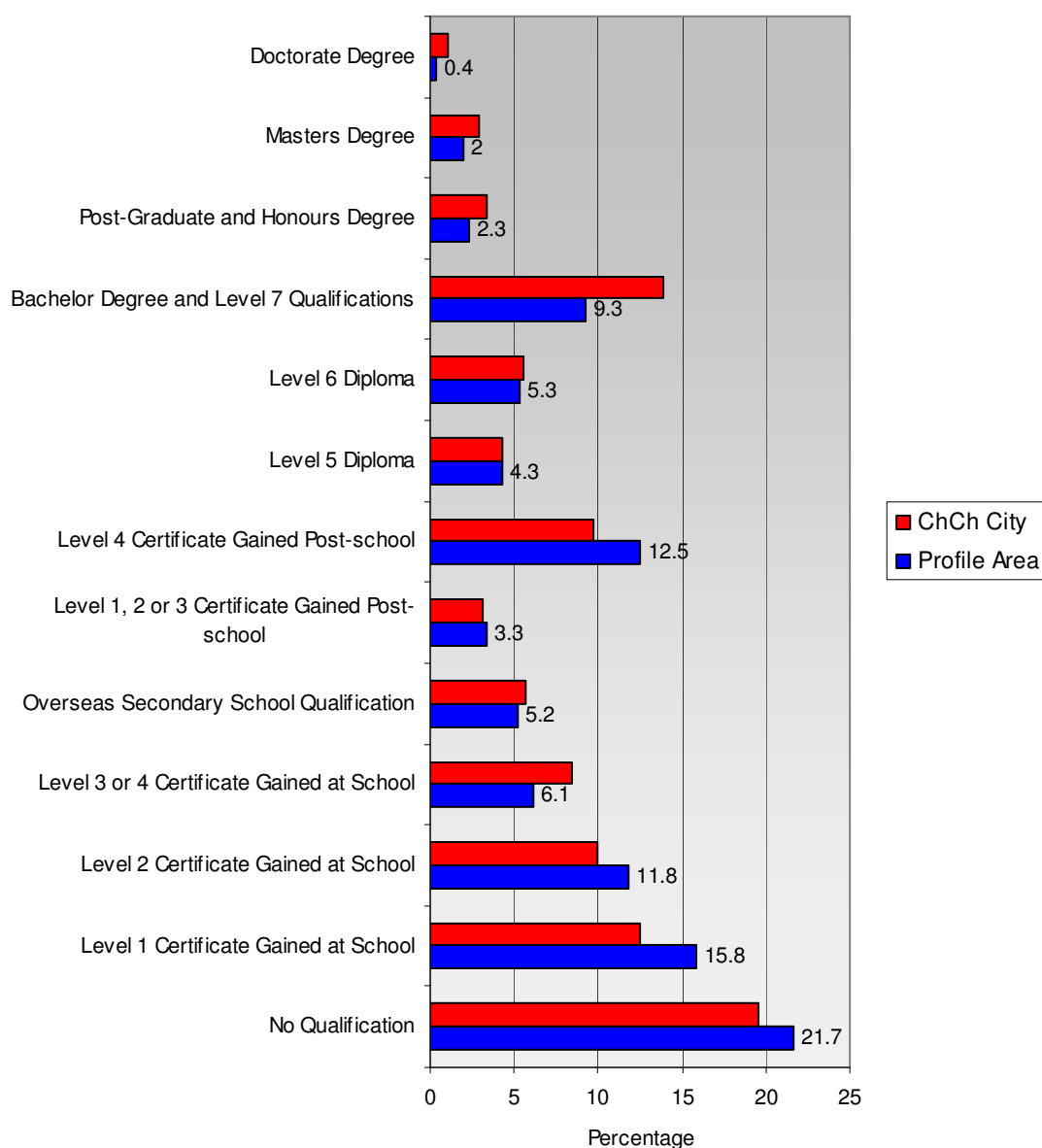
### Work and labour force status (%)

(Data from 2013 Census, Statistics NZ)

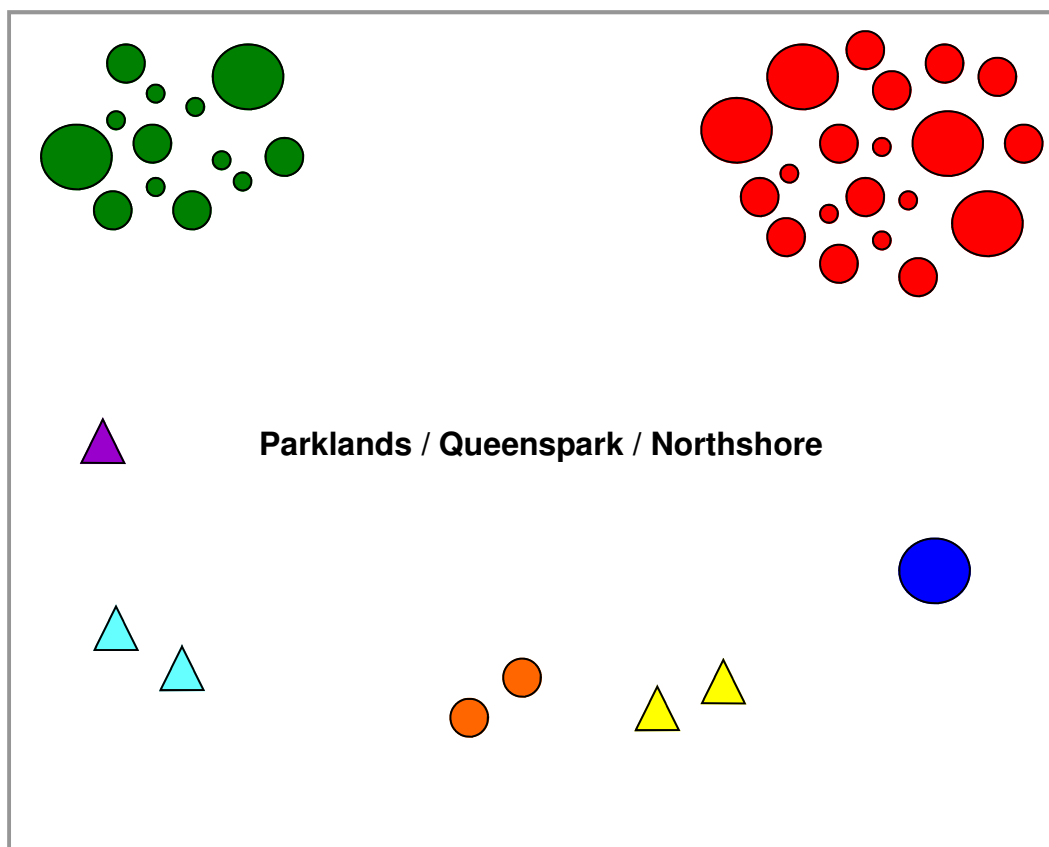


### Highest educational qualification for the census usually resident population, aged 15 years and over

(Data from 2013 Census, Statistics NZ)



# Community infrastructure mapping



- |   |  |
|---|--|
| ● Community development/support organisations | ▲ Schools                              |
| ● Sport/recreation/leisure groups             | ▲ Community facilities (Council-owned) |
| ● Faith-based organisations                   | ▲ Libraries (Council-owned)            |
| ● Residents'/business associations            |  |

*The above ratings have been based on reach, diversity, and participation. For example, bigger circles tend to be groups that provide a wider range of services, or have large numbers of participants. They also tend to be groups that are well-networked within the community.*

Organisations identified as active in social and community development in this sector include 13 community groups, 20 sport/recreation/leisure groups and one faith-based organisation.

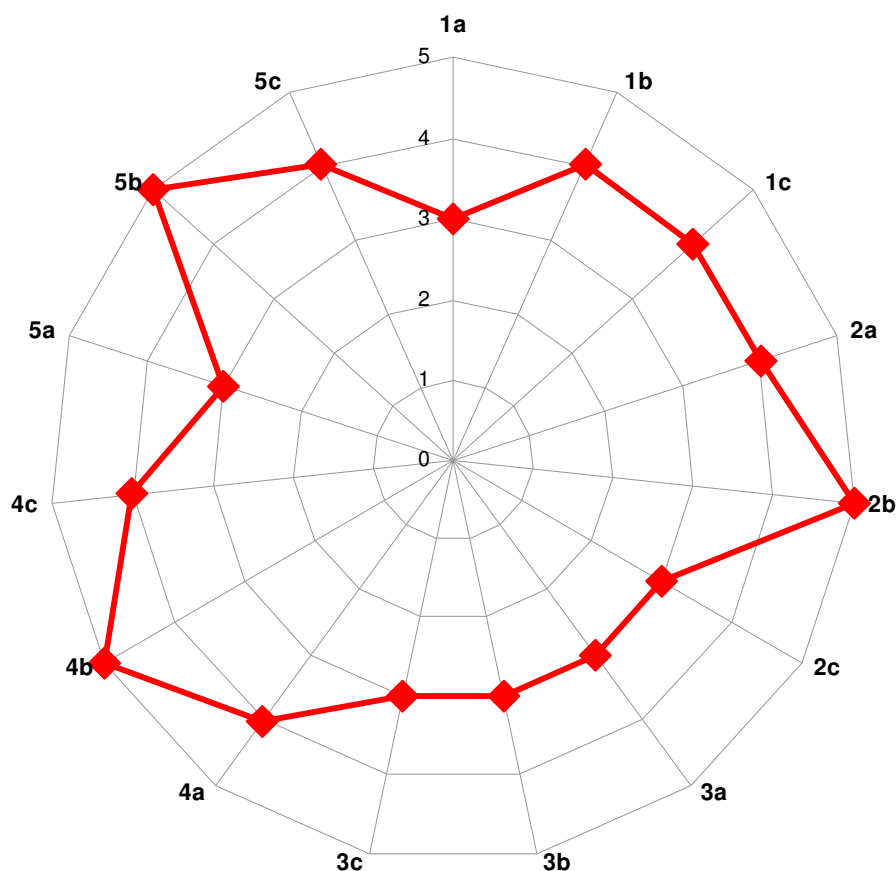
Within Parklands there are three Council facilities, including two community centres and a library. The Parklands Community Centre is currently being used as a fitness centre and the community lounge and rooms are available for hire. There is also a community Toy Library which is adjacent to the Community Centre having moved there after the February 2011 earthquakes.

Parklands Baptist Church and Queenspark Trust deliver a number of services and programmes in the local area and also provide a large facility for hire. Local community organisations and businesses contribute to the Parklands Network that is co-ordinated by the Church. The Parklands Residents' Association, Northshore Residents Association and Parklands Older Generations Group are active and community-focused.

Queenspark and Parkview Primary Schools are the two local schools. There is no high school in the suburbs.

There are two medical centres with the largest being Parklands Medical Centre which is located southwest of the Parklands area on Mairehau Road.

# Community resilience mapping



Scale: 1 = Low 5 = High

## 15 measures of resilience

### Community support organisations (rating)

- 1a** # of organisations (3)
- 1b** strength of organisations (4)
- 1c** community development principles (4)

### Volunteering (rating)

- 2a** investment in volunteers (4)
- 2b** # of volunteer hours from Fundforce (5)
- 2c** # of volunteer hours from Census (3)

### Connectedness (rating)

- 3a** # of Neighbourhood Support groups (3)
- 3b** # of residents' associations (3)
- 3c** access to networking groups/forums (3)

### Participation (rating)

- 4a** community events (4)
- 4b** Fundforce participation rates (5)
- 4c** club membership #s (4)

### Preparedness (rating)

- 5a** # of Neighbourhood Support groups (3)
- 5b** # households in Neighbourhood Support (5)
- 5c** capability of groups to lead local response (4)

**Note:** **2b, 4b** - These ratings only take into account figures from community projects funded by Council.  
**2c** - These figures are based on 2006 Census data as this information is not yet available for 2013.  
**3a, 5a, 5b** - These ratings are based on groups and households registered with Christchurch Gets Ready as at November 2013.

# Community environment

## Social environment

There is one church with a strong community focus in this area which provides support for the Parklands and Queenspark community. The church has a large venue for hire. A community trust is associated with this church and is based on church grounds. The community trust provides a range of services that cater for all ages, running more than 15 programmes. The trust also runs the Parklands Market on the third Saturday of the month which is held in the large car park in front of the church. There are another four churches in neighbouring suburbs which also reach into this community.

As a direct response to the emotional distress in families impacting on children following the earthquakes, the trust employed two youth workers to develop youth programmes in Queenspark and Parkview primary schools. The youth workers programme supplement and support existing school activities and provide support and encouragement through relationship-building and mentoring, as well as in running activities that focus on the health and wellbeing of these children.

The Parklands Older Generations Group was established by a local resident after the earthquakes to identify and take forward issues for elderly around the earthquake/insurance process. With the support of community groups, local politicians, councillors, Community Board members and the Council, the group has organised three forums for elderly to discuss the issues they face and to clarify information and the process involved with homes requiring fixing or rebuilding. Canterbury Earthquake Recovery Authority (CERA), Earthquake Commission (EQC) and the insurance sector presented one forum each and responded to the various questions that were raised. The group's fourth forum was in partnership with Pegasus Health and was a café-style conversation on health and wellbeing. Those that attended had the opportunity to talk with the health experts and with each other over a shared lunch. The forums have been successful and have opened up more opportunities to offer further assistance – not only to local residents, but to those from the 'east side' that identify with the same issues.

In 2012 the Parklands Network was established for all groups, including community organisations, residents' associations, local businesses and others that have an interest in helping Parklands to grow. The principal objective of the Network is to be a catalyst platform and inspiration for community-led ideas, initiatives and activities and to promote Parklands as a destination for people to visit and utilise local services.

During April 2013 the University of Canterbury's geography department worked with Parklands Network to complete a community survey of Parklands. A total of 465 surveys were collected and comparisons were made to the 2006 census information as the 2013 census results were not available. The survey asked respondents questions on belonging, involvement, relationships between wellbeing and connections, activities within and outside of Parklands and local assets. The results of the survey were presented by the university to the Network in November 2013 and can be viewed online at <http://www.geog.canterbury.ac.nz/Parklands/assets map.shtml>.

Most sports clubs in this community have reported an increase in the number of junior members as a result of the earthquakes. Broadhaven Park is now open for sports competition as well as Parklands and Queenspark sports fields. These are also available for community use.

QEII Fitness at Parklands has now been operating in the Parklands Community Centre gymnasium space for over two years, with a catchment of members from within a 2–3 kilometre radius of the Centre. The Council worked with Parklands United Sports Club and Queenspark School to accommodate the previous gymnasium users in other spaces.

According to the 2013 Census data that classifies the boundary areas as Parklands and Waimairi Beach (known as Northshore), the total population is 8079. The census shows that Parklands has a population of 4743 which is a decrease of 180 and Waimairi Beach area (Northshore) has a population of 3336 which is an increase of 450 from the last Census.

## **Built environment**

Many of the roads in this area suffered extensive damage, specifically on some main roads connecting communities, including Beach Road, Frosts Road and Bower Avenue. Footpaths also suffered significant damage which made connections between communities difficult. Major work has now been completed on Frosts Road but Bower Avenue still has repairs to be carried out and work is in progress.

QEll was the closest indoor swimming pool for the residents and has now been demolished. This has been a loss to the residents and many want to see the rebuild of the pool in the local area. A decision on whether there will be an aquatic centre in the East is still to be made.

## **Economic environment**

The Parklands Shopping Centre on Queenspark Drive did not suffer significant damage, with all 17 stores currently open. Local businesses were impacted when work on the roads around the Centre had to be carried out and the Stronger Christchurch Infrastructure Rebuild Team (SCIRT) encouraged shoppers to support the local businesses during this time.

## **Natural environment**

There are several key environmental features in this area, including Bottle Lake Forest and the nearby Travis Wetland. Its close proximity to the coast draws people from both within and outside the ward to enjoy these recreational spaces. The Bottle Lake Forest Park has approximately 80 hectares occupied by the Burwood Resource Recovery Park for at least the next five years, making this part of the park unavailable for public use. The remaining area of the forest has reopened for all users with some new track alignments.

There were considerable concerns from the local community about the risks of the Burwood Resource Recovery Park, including property values, volumes of earthquake waste causing dust and odour, noise from the increased traffic flow due to trucks, and a perceived risk from asbestos. As a result of these concerns the Burwood Resource Recovery Park Liaison Group was formed in 2012 to look at the issues affecting the local community, specifically those living within the proximity of the Park.

Representatives from the local Residents' Associations joined the group and attend the regular meetings to monitor and comment on the operations of the Park. Improvements that have been made including the reduction in the hours the trucks can operate, enforcing of a 20km speed limit, installation of a speed camera and No Stopping signs. Landfill Road has been realigned and bunds and fencing have been built to make the area more attractive.

## Land Condition

According to the 2013 census that classifies the boundary areas as Parklands and Waimairi Beach (known as Northshore), two-thirds of the Parklands area has been designated as technical category three (TC3) and the Waimairi Beach area (Northshore) as technical category two (TC2). This has impacted on the residents of Parklands as many are still waiting for further information on the options available for their houses and the foundations.

# Key issues identified

Issue	Progress to date / outcomes
<ul style="list-style-type: none"> <li>Depopulation of area.</li> </ul>	<p><u>November 2012</u></p> <ul style="list-style-type: none"> <li>Statistics show that although a number of people left Christchurch following the 2010 and 2011 earthquake events, there has been a steady increase in people returning as well as new migrants.</li> </ul> <p><u>November 2013</u></p> <ul style="list-style-type: none"> <li>The 2013 census that classifies the boundary areas as Parklands and Waimairi Beach known as (Northshore), show the total population as 8079. Parklands has a population of 4743 which is a decrease of 180 with Waimairi Beach area (Northshore) population being 3336, an increase of 450.</li> </ul>
<ul style="list-style-type: none"> <li>Roading and access difficulties.</li> </ul>	<p><u>November 2012</u></p> <ul style="list-style-type: none"> <li>Significant road works and wastewater pipe repairs have occurred to improve the road situation, but potholes continue to cause drops and uneven surfaces on roads. Roads are the final item to be fixed in the infrastructure rebuild as services tend to run under the road system.</li> </ul> <p><u>November 2013</u></p> <ul style="list-style-type: none"> <li>Roadworks continue to have a big impact on residents' lives. There are still detours, potholes and bumpy road and work is ongoing. Mairehau Road at Frosts Road and leading to the Travis Road roundabout has been closed for major repair works and this is scheduled to be completed and the roads reopened by the end of December 2013.</li> </ul>
<ul style="list-style-type: none"> <li>Future land damage, flooding and loss of natural environment.</li> </ul>	<p><u>November 2012</u></p> <ul style="list-style-type: none"> <li>The area itself is predominantly TC3 and TC2, which means minor to significant land damage from liquefaction is possible in future significant earthquakes.</li> </ul> <p><u>November 2013</u></p> <ul style="list-style-type: none"> <li>The east half Waimairi Beach (Northshore) is predominately TC2 and the west half Parklands and Queenspark is predominantly TC3.</li> </ul>
<ul style="list-style-type: none"> <li>Continuing uncertainty over future of the area.</li> </ul>	<p><u>November 2012</u></p> <ul style="list-style-type: none"> <li>Parklands land has been categorised. Residents face uncertainty about timeframes for repairs or rebuilds, but are now certain about the area's future. The Parklands Network Group is working towards promoting Parklands as a destination to visit in Christchurch.</li> </ul> <p><u>November 2013</u></p> <ul style="list-style-type: none"> <li>Many residents in TC3 and TC2 areas are still waiting on a decision on their homes as to whether they will be repaired or rebuilt.</li> <li>Decisions are also still to be made on the foundations of many of the properties due to the risk of liquefaction if further significant earthquakes occur.</li> </ul>

Issue	Progress to date / outcomes
Continued...	<ul style="list-style-type: none"> <li>Work is on hold on the installation of the pressure waste water systems in the Queenspark/Parklands area pending the outcome of a legal challenge. The silos are being removed from the area and this work is scheduled to be completed by December 2013.</li> </ul>
<ul style="list-style-type: none"> <li>Volunteer/community burnout. Continued delays in decisions and movement on properties could take a toll on mental health and relationships.</li> </ul>	<p><u>November 2012</u></p> <ul style="list-style-type: none"> <li>Organisations are reporting that many individuals are 'hitting the wall' now in regard to their resilience levels. Many groups are now on their own resource-wise in dealing with their communities and personal issues. Frustration levels and health issues are increasing.</li> <li>A practitioners' group of agencies supporting communities and organisations in the east, called the Network for Eastside Community Support, has been established to consider what, where and how they can help and share their knowledge and resources.</li> </ul> <p><u>November 2013</u></p> <ul style="list-style-type: none"> <li>Some people still face frustrating issues around repairing or rebuilding their homes. Health and wellbeing issues are also causing concerns.</li> <li>To connect people and build resilience the Parklands Network organised a Mid-Winter Fun Expo in June. Local community groups, organisations and businesses got together to share information while having fun as a way of reducing the stress in the community.</li> <li>In August, in response to the increase in health issues, Parklands Older Generation Group in partnership with Pegasus Health held a café-style forum on wellbeing. Those that attended had the opportunity to talk with the health experts and with each other over a shared lunch. Council assisted with funding towards the cost of venue hire for this forum and the previous three forums that have been held.</li> <li>Burwood–Pegasus Networking Forums are held quarterly and representatives are invited from agencies such as CERA and CanCern to update on the issues affecting the community around the rebuild and health and wellbeing.</li> <li>The Network for Eastside Community Support group held their last regular monthly meeting in October. Meetings will be arranged on adhoc basis as the need arises to share further knowledge and resources.</li> </ul>
<ul style="list-style-type: none"> <li>Increased recreational opportunities around green space and the river corridor, including walkways, cycleways, events, increased water sports and water-based activities.</li> </ul>	<p><u>November 2012</u></p> <ul style="list-style-type: none"> <li>Potential natural green space and recreational uses for the land at QEII and Ascot Golf Course are still to be considered.</li> </ul> <p><u>November 2013</u></p> <ul style="list-style-type: none"> <li>The recreational uses for the land at QEII and Ascot Golf Course are still to be determined.</li> </ul>

Issue	Progress to date / outcomes
<ul style="list-style-type: none"> <li>Maintaining and developing community connectedness.</li> </ul>	<p><u>November 2012</u></p> <ul style="list-style-type: none"> <li>Groups have formed in Parklands following the 2010 and 2011 earthquakes. The Parklands Network Forum and the Older Generations' Forum have provided opportunities for individuals and groups to keep connected and share information.</li> </ul> <p><u>November 2013</u></p> <ul style="list-style-type: none"> <li>The Parklands Network and Older Generations Forum and Parklands and Northshore Residents' Associations have been holding regular meetings and working with the local communities.</li> <li>The groups see the benefit of helping to support each other, sharing information through newsletters and using Facebook to keep people and their communities connected.</li> <li>The leadership of Parklands Baptist, St Andrews North New Brighton and Burwood Anglican Parish have started discussions on developing a greater partnership within the area to help serve the local and wider community.</li> </ul>
<ul style="list-style-type: none"> <li>Preparedness for future disasters/ development of resilience projects.</li> </ul>	<p><u>November 2012</u></p> <ul style="list-style-type: none"> <li>The Parklands Baptist Community Church, Queenspark Community Trust and Parklands Youth Trust all helped to lead the response for the Parklands community post-earthquake.</li> </ul> <p><u>November 2013</u></p> <ul style="list-style-type: none"> <li>The Parklands Baptist Community Church and Queenspark Community Trust have been developing a future disaster plan. The Parklands Community Neighbourhood Assets Survey undertaken by the students of the University of Canterbury also contained information for the Parklands Network to improve local resilience should there be a future emergency.</li> <li>The Network requested people to advise them of skills and assets they would be willing to offer to make freely available to the local neighbourhood in an emergency such as another earthquake.</li> <li>The information will be stored securely by the Parklands Network and will only be used in the event of an emergency.</li> <li>The results of the survey were presented by the university to the Network in November 2013 and can be viewed online at <a href="http://www.geog.canterbury.ac.nz/Parklands/assets/map.shtml">http://www.geog.canterbury.ac.nz/Parklands/assets/map.shtml</a>.</li> </ul>

Issue	Progress to date / outcomes
Continued...	<ul style="list-style-type: none"> <li>• The Canterbury Earthquake Recovery Authority (CERA) is working with private insurers and the Earthquake Commission to ensure Crown-owned properties in the residential red zoned flat land are cleared by the end of 2014.</li> <li>• Waimairi Beach Golf Course has undergone major reconstruction as a result of the earthquakes and on 1 May members played the full new course for the first time. The clubhouse was badly damaged and will be replaced by a new building which is due to be completed by May 2014.</li> <li>• The Bottle Lake Forest Park is open to the public for walking tracks, mountain bike tracks and horse-trekking trails.</li> </ul>