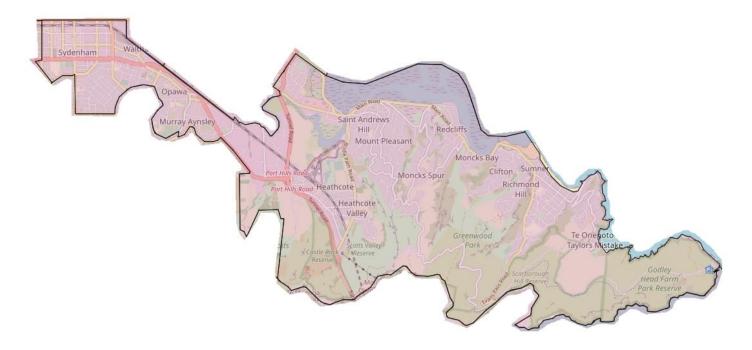
HEATHCOTE WARD PROFILE

February 2023



The Heathcote Ward includes the suburbs of Sydenham, Waltham, Opawa, Murray Aynsley, Heathcote Valley, Ferrymead, Saint Andrews Hill, Mt Pleasant, Moncks Spur, Redcliffs, Sumner, Scarborough and Onepoto Taylors Mistake.

The Ward contains a mix of residential, industrial, commercial, and recreational areas. To the west Sydenham features retail and small industrial activity at the city fringe, while to the east Sumner and beach neighbourhoods meet the Pacific Ocean. Dominant geographic features include the Port Hills, the \bar{O} pāwaho Heathcote River, and the Ihutai Avon Heathcote Estuary which all command active focus from environmental protection, regeneration, and enhancement groups and volunteers. As well as multiple organised sport clubs, outdoor recreation opportunities offer walking and biking tracks in the valleys and over the spurs of reserves on the Port Hills that attract participation city wide and beyond. Ferrymead Heritage Park is supported by organisations across the city to showcase historic activities and constructions to domestic and international visitors.

There are five key shopping and amenity centres in the Ward, and two further nearby options, The Tannery in Woolston, and the St Martins shopping centre. There are no secondary schools in the Ward. Primary school education is supplied by twelve co-educational schools, including two composite schools: Te Kura Kaupapa Māori O Waitaha, and the former Van Asch Deaf Education Centre now part of Ko Taku Reo Deaf Education New Zealand. In general terms, the Heathcote population is comparatively older than that of Christchurch as a whole; there are slightly more people over the age of 40 years, and slightly fewer people under the age of 40 years. Areas of lowest deprivation are occupied by 44 per cent of the population compared to 23 per cent for Christchurch, while areas of highest deprivation are occupied by 9 per cent compared to 14 per cent for Christchurch.

Profiles compiled by the Community Support and Partnerships Unit



Facts and figures

Demographic Summary (2018 Census Data)

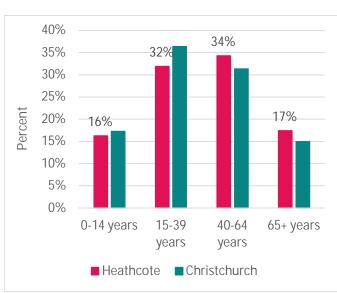
Population

The population within the Heathcote Ward boundary is: 24,465

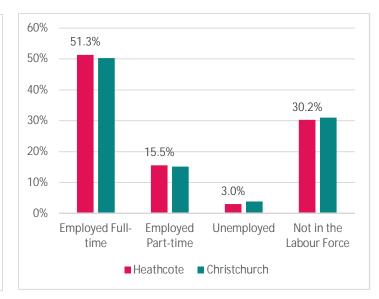


Number of Occupied Private Dwellings: 9,840

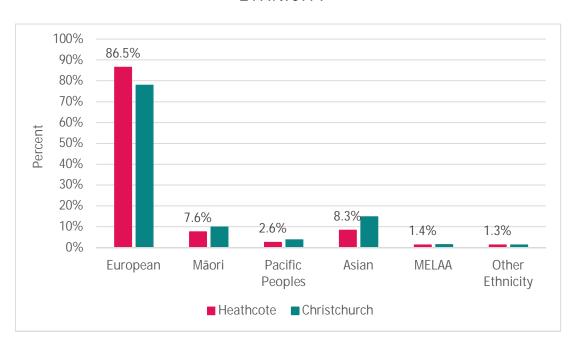
AGE



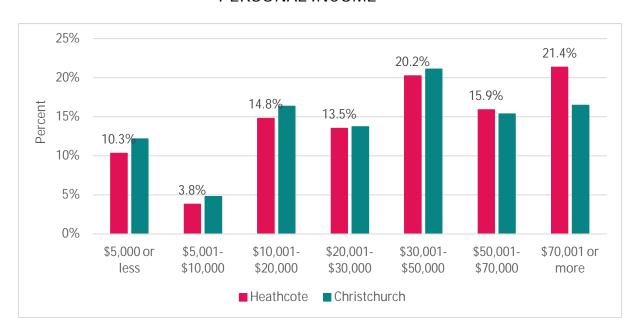
WORK AND LABOURFORCE STATUS



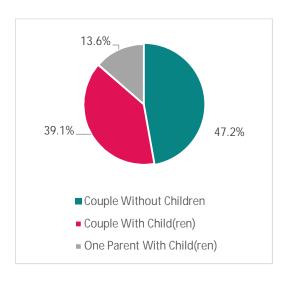
ETHNICITY



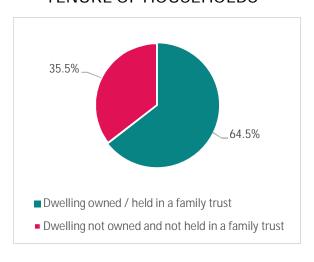
PERSONAL INCOME



FAMILY TYPE



TENURE OF HOUSEHOLDS



Facilities and Amenities

- Approximately 4,344 businesses employing 18,133 people (as of February 2021)
- 1 Council library, Matuku Takotako (Sumner Centre) and 3 volunteer run libraries; Redcliffs, Heathcote and Opawa Library
- 15 Council-owned social housing complexes with 320 units
- 5 key shopping centres: Ferrymead, Redcliffs, Sumner, Sydenham South, Sydenham.
- 27 schools: 15 pre-schools, 10 primary, 1, composite, 1 special
- 6 medical centres, Ferrymead, Mt Pleasant, Redcliffs, Sumner, Waltham, Sydenham.
- Recreation reserves: Montgomery Spur, Linda Woods, Castle Rock, Scotts Valley, John Britten,
 Scarborough Hill and Godley Head Farm and Heathcote Quarry Reserves, and the Bridle Path. In additional to multiple sports facilities and ground, Heathcote offers The Gondola, Waltham Summer Pool, and beach amenity attractions.

Socio-economic Deprivation

The aim of the NZ deprivation index research programme is to develop indexes of socioeconomic deprivation for New Zealand, to support and inform:

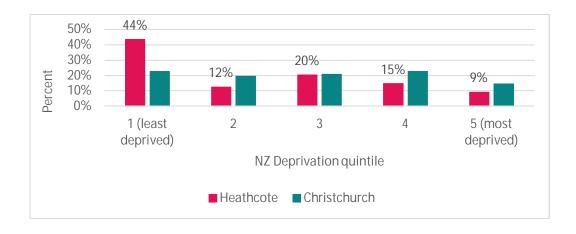
- Application in funding formulas
- Research in especially health and other social services. For example, in the health sector, many
 researchers use the indexes to describe the relationship between socioeconomic deprivation and
 health outcomes
- Community groups and community-based service providers to describe the populations they serve, and to advocate for extra resources for community-based services.

The nine variables included in the 2018 deprivation index are as follows:

- People aged 18-64 receiving a means tested benefit
- People living in households with equivalised income below an income threshold
- People with no access to the Internet at home
- People aged 18-64 without any qualifications
- People aged <65 living in a single parent family
- People not living in own home
- People living in household with equivalised bedroom occupancy threshold
- People aged 18-64 unemployed
- People living in dwellings that are always damp and/or always have mould greater than A4 size.

The scale of deprivation ranges from 1 to 10: 1 represents the areas with the least deprived scores. 10 represents the areas with the most deprived scores.

- Relative to the rest of Christchurch City, Heathcote ward had lower levels of deprivation overall.
- In Heathcote ward, around 9 per cent of this ward's population lived in the 'most deprived' areas (i.e. deciles 9 and 10), compared with 14 per cent of all of Christchurch City's population.
- Around 44 per cent of this ward's population lived in the 'least deprived' areas (i.e. deciles 1 and 2), compared with 23 per cent of all of Christchurch City's population.

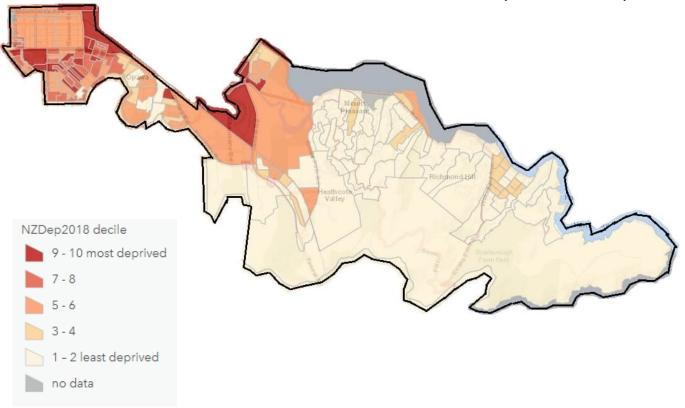


For more information and to view the full NZ Deprivation map visit:

http://www.ehinz.ac.nz/indicators/population-vulnerability/socioeconomic-deprivation-profile/

(Massey University)

Heathcote Ward Deprivation Map



The Heathcote Ward is considered to be one of the more affluent areas in the city with 56.3 percent of residents residing in the decile 1-4 ranked deprivation areas, and most of its coastal and hillside suburbs sitting in the lowest percentile. Around 45 per cent of people residing in the Heathcote Ward work in managerial and professional roles, slightly higher than the average for Ōtautahi and the unemployment rate also sits lower at an average of 3.1 per cent.

Despite much of the ward area enjoying relative economic and social security, pockets of deciles 9-10 quintile areas accounting for 9.6 per cent of the population, lie on the fringes of the ward area marking the boundaries between the Central and Linwood Wards along the Highway 76/Brougham Street corridor and the more industrial area that lies between Highway 74/Tunnel Road and the $\bar{O}p\bar{a}$ waho River. The Census figures for Sydenham and Waltham reflect generally lower levels of income of around \$30,000 in comparison to \$40,000 and above in the Bays Areas, and higher unemployment statistics sitting in the 4-5 per cent bracket compared to the average for the whole of the ward.

The average house price across all the suburbs in 2018 was approximately \$656,000 with figures ranging from around \$350,000 in Waltham to over one million in Scarborough. The lower house prices under \$400,000 along the Brougham Street corridor reflect the higher levels of deprivation in those areas. There is a larger proportion of young adults and young families living in these areas where some 60 per cent of householders rent rather than own compared to 36.5 per cent for the whole of Ōtautahi.

The recently completed Ōtautahi Community Housing Trust (OCHT) complex on Brougham Street in Sydenham replaced 89 social housing units demolished following the 2011 earthquakes. Offering a mix of one to three bedroom units, it is the largest ever development commissioned by the OCHT and has been specifically planned to minimize build density to accommodate enhanced community amenity.

Community Infrastructure





Across the Heathcote Ward capable and organized groups and associations deliver community development projects and initiatives. Offering a wide range of programs and activities, residents can engage with and participate in a variety of recreation and sports for leisure and local support groups which offer practical help to residents.

The area has seven Council owned facilities, most of which were rebuilt after the earthquakes and are now managed and activated by their respective community associations. Matuku Takotako in Sumner hosts the Council run library, a museum and community centre which is used extensively by local arts, music and exercise groups along with the local residents association and community trust. The area also has two public swimming pools; Waltham Pool which is Council owned and operated, and Sumner Community Pool run by volunteers. Many of the local organizations and churches also make their facilities available for community use, to provide their activities.

A selection of community support services are provided by the faith-based organizations in the area which deliver programs and initiatives aimed at rangatahi, vulnerable and isolated people, older adults and families with young children.

Community Outcomes

The Community Outcomes have been developed as part of the Council's Strategic Framework, which provides a big picture view of what the Council is trying to achieve for the community.

The Community Outcomes describe what we aim to achieve for Christchurch. They are:

- Resilient communities
- Liveable city
- Healthy environment
- Prosperous economy

You can view the Council's Strategic Framework and read more about the Community Outcomes here: https://ccc.govt.nz/the-council/how-the-council-works/20182028-vision/strategic-framework

The narrative below provides an overview of the area in relation to each of the outcomes.

Resilient Communities

Community resilience has been demonstrated by responses from mobilised residents and their groups over the past ten years: from supporting neighbours affected by the Canterbury Earthquakes to ensuring vulnerable residents were informed, supported and connected through the COVID 19 restrictions. The sense of community in the bays and valleys of Heathcote village style communities has strengthened with the opening and activation of repaired, rebuilt, or new facilities, and ongoing resident participation in volunteer projects including community gardens and reserve restorations. Residents' groups provide significant support for community projects, including umbrella support for informal volunteer groups. The city fringe suburbs host resource centres and social service providers that cater to vulnerable citizens, and these organisations tend to be well established, capable, and well networked so that responses to the pandemic have generally been tailored and resourced to best meet local needs.

Community participation in volunteering and civic environmental projects is generally stronger in the less deprived neighbourhoods. This appears to be the case for participation in democracy processes also. While some local residents and interest groups attend community board meeting Forum time to speak to the board about issues that affect their lives, there are others that do not participate in advocacy, decision making or consultation. The Heathcote Ward population is predominantly of European ethnicity (86.5 per cent compared to 77.9 per cent for Christchurch). The next highest ethnicities recorded are 7.6 per cent Maori (compared to 9.9 per cent for Christchurch), and per cent Asian (compared to 14.9 per cent for Christchurch). There are nine churches within the boundaries of the Heathcote Ward which are all Christian based. The Community Pride Garden Awards offered by the Community Board in partnership with the Christchurch Beautifying Association enhances civic pride by encouraging and rewarding householders to create attractive street facing gardens. The Community Service Awards delivered by the Community Board recognise significant volunteer services donated by individuals and groups. The community board's Off the Ground Fund is also available for groups to pilot an idea, celebrate a milestone, or start a project relatively quickly.

Crime rates for the area vary, but on balance the ward has experienced reduced crime reporting. Local groups work closely with the police, sharing the responsibility of educating residents and disseminating information. The City to Sumner Community Patrol and the Christchurch South Community Patrol, both deliver volunteer surveillance, Police liaison, and crime prevention information, including graffiti reduction.

Several youth groups offer positive connection activities and programmes, and the community board gives grants to young people undertaking recreational competition or personal development activities. Older adult populations are able to access a range of activities and support services, although isolation for some remains a concern. The community board supports an Age Friendly Spreydon-Cashmere-Heathcote committee that advocates to decision makers on behalf of older adults, and undertakes projects in partnership with staff.

Livable City

The Heathcote Ward is a blend of urban and rural settings, from the city fringe suburbs of Waltham and Sydenham close to the city centre, to more natural locales like Heathcote Valley and the coastal suburbs of Redcliffs and Sumner. The majority of residents in the ward area enjoy living within 20 minutes' drive of the Central Business District and a similar or lesser distance to hills or beaches.

Housing comprises a range of types. Sydenham and Waltham contain some of the city's oldest worker cottage housing stock, currently in reduction being replaced by multi-story apartment dwellings. From Opawa to Sumner, staggered developments over time have resulted in mixed era housing from Victorian homesteads to modern high rise, and to date relatively lower levels of housing intensification. In 2018 there were 9,840 occupied private residences, 64.5 per cent of which were owned by the occupants or in a family trust. The average rent at \$350 was just slightly higher than the Christchurch average of \$330 per week.

The suburbs in the Heathcote Ward are serviced with a regular bus timetable. The Purple Line provides public transport from the Airport out to Sumner, whilst two other lines travel through the other suburbs provided a link to the local shopping malls and the city centre. Several secondary schools provide buses for coast resident pupils. Two major cycle ways, the Heathcote Expressway and Te Ara Ihutai Coastal Pathway, complement the bus services providing both commuter and recreational cycling from the City Centre out to Sumner. Once complete, the pathway will stretch 6.5 kilometres from the Ferrymead Bridge to Scarborough Beach in Sumner, and allow people to enjoy walking, cycling, scooting or skating safely off-road along the coast. The full Christchurch Coastal Pathway is expected to be complete in late 2023.

As well as Community Pride decorative garden awards, The Waihoro Spreydon-Cashmere-Heathcote Community Board also sponsors Edible and Sustainable Garden Awards in partnership with the Canterbury Horticultural Society to encourage and recognise efforts to home grow food and develop sustainable practices. Healthy food production is also supported through a range of projects undertaking community garden or orchard initiatives, including the use and stewardship of red-zoned land. Most neighbourhoods are close to a key shopping and amenities centre, providing security of access to staple food and essential household items. New and renewing alcohol license applications are notified to community networks in a weekly bulletin by community governance staff.

Healthy Environment

The Ōpāwaho Heathcote River emerges from springs in the Wigram area, flowing mainly through the Waihoro Spreydon-Cashmere-Heathcote residential areas until it reaches Te Ihutai estuary that it shares with the Ōtākaro Avon River. It has consistently tested unhealthy water, which results at least in part from upstream industrial pollutants and sediment run-offs from land in development, both fed by tributaries: either natural streams or human-made drains. Monitoring by the Christchurch City Council indicates that the Ōpāwaho has characteristics typical of '*urban river syndrome*' with issues arising from clearing of vegetation, greater variation in river flows in response to weather events, straightening of stream channels and excess nutrients and invasive fresh water weeds. The Awa is enjoyed and its environs cared for by multiple volunteer groups of residents along the riverside, including long term monitoring and

testing such as the Cashmere Stream group. The Ōpāwaho Heathcote River Network is assisted in its work to support over 20 volunteer restoration or enhancement groups, and participate in river learning and rejuvenation projects. Council and community stakeholders in 2022 produced a framework plan for the restoration of the lower Ōpāwaho Heathcote River, from Opawa down to the estuary edge.

The Ihutai /Estuary is of high indigenous and global interest. Te Ihutai and its catchment has been a place of settlement and mahinga kai for Waitaha, Ngāti Māmoe and Ngāi Tahu since about 1290AD. Today the estuary and its catchment continue to be held in high regard for their ecological, landscape, and recreational values. Awarded Wetland of International Significance in 2018 by the East-Asian Australasian Flyway Network, the estuary is home to 586 species including 149 birds, 26 fish, 235 invertebrates, 95 microalgae, and 92 saltmarsh and other plants and provides a diverse habitats for resident and migratory fish and bird species. The Avon-Heathcote Estuary Ihutai Trust advocates for future protection polices and works to mitigate the detrimental effects of development on the estuary edge and public access for recreational activity: rising sea levels and acidification, drought, sedimentation, vulnerable species disturbance, loss of biodiversity, and pests.

The Port Hills, while of outstanding recreational significance, have also experienced increased climate related risks such as wild fire and heavy rainfall slips, and present major opportunities for native species regeneration and biodiversity restorations. The Predator Free Port Hills initiative launched in 2016 by the Summit Road Society has been joined by residents and groups towards the eradication of introduced pests. The project aims to create a buffer zone through trapping and monitoring of pests from Onepoto/Taylors Mistake through to Halswell.

Climate Change threatens the health of the environment and communities in the Heathcote Ward. With unattended sea level rise the coastal and estuary habitats lose biodiversity as nesting and breeding grounds become uninhabitable and the prevalence of disease and insect infestations caused by the warmer climate increases. The increased intensity and frequency of adverse weather events as atmospheric and ocean currents change are expected to exacerbate the severity of storms, flooding, drought and wildfire which pose a significant threat to infrastructure, property and livestock as well as the vulnerable plant and animal species that inhabit the coastal areas and hillsides. For coastal locations, the Council coastal hazards adaptation planning has involved a hazard assessment resulting in LIM report changes and notifications to residents affected by higher or lower risk changes.

Prosperous Economy

The ward area includes a diverse range of economic activity businesses and investment.

As of February 2021 the Heathcote Ward had approximately 4,344 businesses employing 18,133 people. The top six industry type (in order) are:

- 1. Rental, Hiring and Real Estate Services
- 2. Professional, Scientific and Technical Services
- 3. Construction
- 4. Retail Trade
- 5. Wholesale Trade
- 6. Manufacturing

Seventeen percent of people in the Heathcote Ward were self-employed or worked in a business that they own, compared to twelve percent city wide.

Twenty-three percent of people in the Heathcote Ward receive income from interest, dividends, rent or other investments which is higher than the city wide figure of eighteen percent. Twenty-one percent of

people in the Heathcote Ward have an annual income over \$70,000 which again is higher than the city wide sixteen percent.

The flat area between Opawa and Heathcote Valley enters a large industrial location of businesses undertaking construction and manufacturing, biosciences and technology developers, transport and distribution centres including one of Bidfood's two national depots which deals with imports, large scale food providers across the country and cruise ships. The area between Moorhouse Avenue and Brougham Street traversing Sydenham and Waltham contains many small owner operated light industrial and supplier business.

The five main arterial roads supporting the transport of goods and services include State Highways 76 which travels from the north of the boundary through south Sydenham as Brougham Street, going through the suburbs of Opawa and Hillsborough as the Port Hills Road then merging with Tunnel Road to pass through the tunnel at Heathcote. Highway 74/ Pukeatua/Dyers Pass Road passes from north to south through the ward area, splitting off into State Highway 74A or Garlands Road, and Humphries Drive to complete the network of main roads that provide an important transport route for freight to and from Lyttelton Port.

A section of the Main South Railway Line enters the Heathcote Ward at Waltham and following the same trajectory as Tunnel Road, travels southeast down through Woolston, Heathcote linking the city to the port. It is the country's oldest section of operational rail tunnel and the first tunnel in the world to be taken through the side of an extinct volcano. At 2.7 kilometres it is the longest in the country and its opening made the Ferrymead Railway, now a heritage attraction, New Zealand's first public railway line. Now almost exclusively used for freight, the railway is an important transport route which supports local industry and commerce.

Retail precincts include Ferrymead, Redcliffs, Sumner, Sydenham South, and Sydenham. Ferrymead commercial centre operates as a district Centre to the eastern coastal corridor catchment. While most retail centres are established in residential areas, with less than 100 houses within a convenient walkable 400 metres the more recent Ferrymead centre is primarily a car based destination, capturing trade from those travelling east out of the city along the main road to Sumner. The centre hosts a range of shops trading in outdoors adventure and water sports equipment taking advantage of the trade the nearby windsurf and surfing spots create, as well as a range of bars and restaurants supermarket and home improvement store.

Tourism also generates a portion of economic activity within the Heathcote Ward, offering some of the City's top attractions. The Christchurch Gondola nestled in the Heathcote Valley offers 360 degree views from the top of the Port Hills and a range of walking tracks at the summit as well as a gift shop and café. The Ferrymead Heritage Park offers train rides on the restored railway line, tram rides and an abundance of heritage buildings, exhibitions and displays.

The suburbs of Sumner and Scarborough are popular fishing, swimming, and surfing destinations for Christchurch and its visitors featuring sandy beaches, toilets and showers, children's' playground, cafes and ice cream parlours. Te Onepoto / Taylors Mistake, an ideal surfing spot, is also popular with runners, hikers and bikers with tracks around Godley Head Recreational Reserve offering panoramic views and wildlife spotting.

Despite the impacts of COVID-19 on international travel, tourist attractions and associated businesses have largely adapted well and remained viable. Leaning on the 'shop local' movement economic activity has mostly been able to adapt and steer their marketing to cater for Christchurch families and in-country tourists. It is acknowledged however, that despite strong support from community associations to promote local businesses, some of the smaller commercial hubs have struggled after the pandemic lockdowns. The New World/Four Square Supermarket in Redcliffs closed despite being rebuilt.

Current Community Issues

Issue	Progress to date / outcomes
COVID-19	February 2021
	COVID-19 has impacted communities in many ways. Economically, socially, culturally and environmentally.
	A shared coherent understanding of both the impacts of COVID-19 and our progress towards recovery at a local and regional level is important to:
	Enable a deliberately focused, coordinated and integrated effort across locally-based agencies and organisations
	2. Enable consistency in public facing messages from agencies and organisations
	3. Enable a consistent and coherent articulation of the impacts of COVID-19, as well as our recovery efforts and progress, to local communities, mana whenua, businesses, the tertiary sector, central government and the media.
	February 2022
	The ongoing presence of COVID-19 has continued to impact Heathcote Communities in a verity ways. Economically, socially, culturally and environmentally.
	The consistently changing landscape and movement through levels has taken its toll on many groups unable to keep up with the fluid situation alongside supporting their communities as well as ensuring that their organisation meets the requirements.
	February 2023
	While the Summer season activity levels indicate some improved economic confidence, and increased social connection, concerns remain particularly related to further global impacts of the pandemic.
Fire risk and preparedness on the	February 2021
Port Hills	CCC have produced a series of information material on weed, erosion and sediment control, and what to plant to mitigate fire risk to property.
	Fire Safety fact sheets and checklists have also been produced and printed. Community and residents associations in the 'atrisk' areas have ensured printed copies are available at their facilities for the public to access.
	February 2022
	A wetter summer season has seen a reduced fire risk in the Port Hills, although preparedness remains a focus in the area.

Issue	Progress to date / outcomes
cont	February 2023
	A low fire risk season. Fire resistant plantings and fire risk management as a component of planning for the area continues.
Coastal Hazards / anticipated sea	February 2021
level rise	In line with the Ministry of Environments Coastal and Climate Change Guidance for Local Government, CCC have developed a Coastal Hazards Adaptation Planning Programme.
	Christchurch and Banks Peninsula have been divided up into 7 Adaptation Areas, with 23 Priority Communities identified which are at higher risk to coastal hazards.
	Over the next year the team will work with communities to start planning for how CCC will manage coastal hazard risks over the next 100 years.
	Information sessions were held in November and December 2020 and well attended.
	The public can now access an online map which shows the area at risk and the grouping and prioritization.
	A mailing list of a monthly newsletters has been created to provide regular updates to affected communities on progress with the planning.
	February 2022
	The Coastal Hazards Adaptation Plan team have met with several key community groups to consult on the Coastal Hazards Adaption Framework along with the District Plan consultation document.
	February 2023
	Coastal hazards adaptation planning has included a hazard assessment resulting in LIM report changes and notifications to residents affected by higher or lower risk changes.
Social isolation, particularly for older	February 2021
adults in the Bays Area	The Bays Area Seniors' Project, run by a collective of local community associations from the area, aims to consolidate the array of activities and programs available for older adults from Onepoto/Taylors Mistake across to Woolston and Opawa.
	The project group continue to meet bi-monthly to find solutions to issues such as transport, digital access and social connection for older adults.

Issue	Progress to date / outcomes
cont	February 2022
	The project continues to find solutions to issues such as transport, digital access and social connection for older adults in the Bays Area.
	February 2023
	The Bays Area Seniors project continues. The Spreydon- Cashmere Age Friendly committee will be expanded to include Heathcote in 2023.
Anti-social activity – lack of youth provision	February 2021
	The location for the Sumner skate and scooter park was approved in 2018 by the Waikura Linwood-Central-Heathcote Community Board.
	Sumner Redcliffs Anglican Church have an established youth hangout with an indoor skate ramp. The SCUMNA Youth group offer weekly youth sessions and an <i>Onboard Ladies Shred</i> skateboard session.
	Shoreline Trust developed FUSE Youth Centre in 2001 and continue to provide a youth hang out space, afterschool and weekend activities and holiday programs for rangatahi.
	February 2022
	Work continues on completing the works for the Sumner Skate and Scooter Park. There is currently a temporary skate park in place as a placeholder until the permanent park is completed.
	February 2023
	The Shoreline Trust will move its FUSE centre activities to the Matuku Takotako Sumner Centre in early 2023.
Sustainability Issues	February 2022
	Matters pertaining to sustainability are a focus for many residents in the Ward. These include:
	Rubbish and Waste
	A number of local community and residents group have made mention to the levels of Rubbish and waste around the Sumner area. It is also noted that much of the rubbish that is being seen is either recyclable or compostable.
	Some of the groups are keen to look into what they can do to internally to support keeping the levels of waste and rubbish to a minimum.

Issue	Progress to date / outcomes
cont	Predator-Free Port Hills
	Local predator-free groups, can be found in a number of neighbourhoods along the Port Hills suburbs.
	Re-vegetation and Habitat Restoration
	Council Park Rangers support a number of local groups to carry out re-vegetation and habitat restoration work along the hills, the Ihutai Estuary and along the lower Ōpāwaho Heathcote River corridor.
	February 2023
	Council rangers continue to support multiple voluntary restoration groups working on hillside, riverside, and estuary sites.