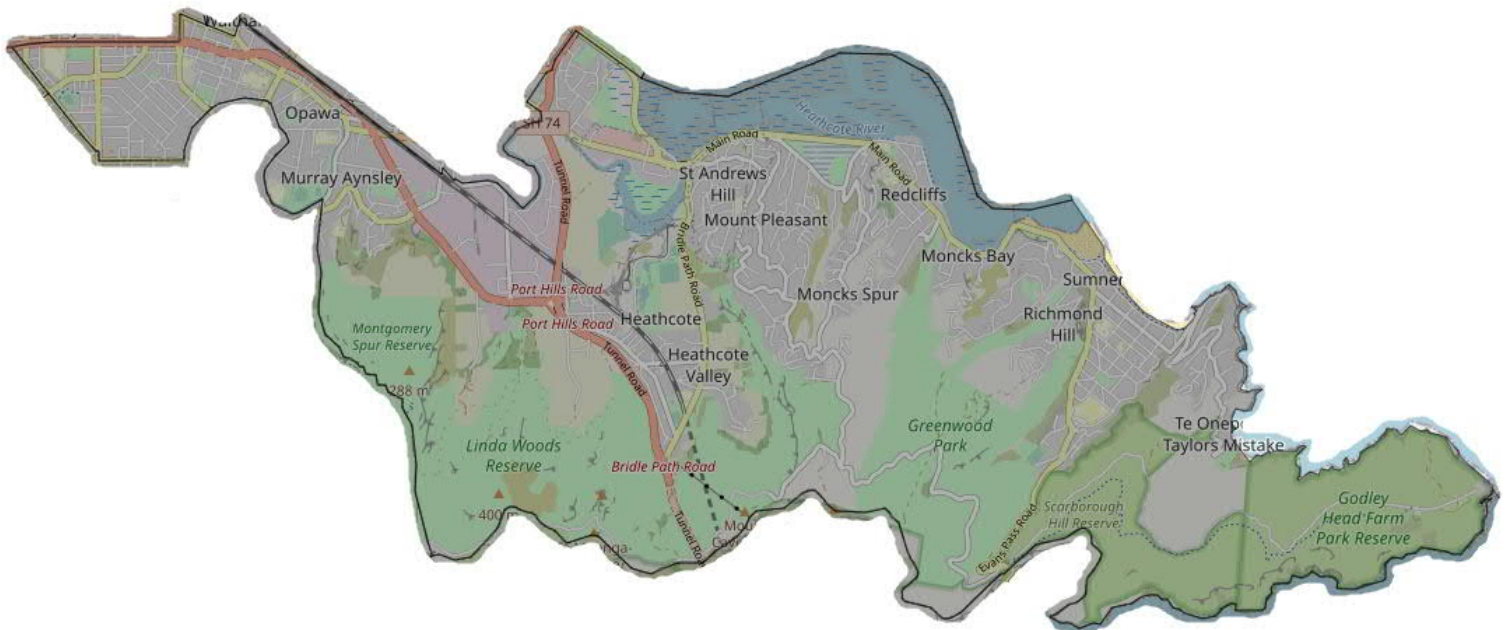


HEATHCOTE WARD PROFILE

February 2021



The Heathcote Ward includes the suburbs of Opawa, Murray Aynsley, Heathcote Valley, Andrews Hill, Mt Pleasant, Moncks Spur, Redcliffs, St Andrews Hill, Sumner, Scarborough and Onepoto/Taylors Mistake.

Heathcote is a medley of residential, industrial and commerce areas framed by geological features creating a channel running from the city centre out to the southeast bays. The close proximity to these geographical features provides residents with beaches, wetlands and hills providing a plethora of outdoor recreation opportunity against a stunning backdrop.

The western part of the Heathcote Ward is more characteristically urban, hugged by the Cashmere, Spreydon, Central and Linwood Wards with the Ngā Kohatu Whakarekareka o Tamatea Pōkai Whenua/Port Hills to the South, creating a natural boundary separating the suburbs from Banks Peninsula.

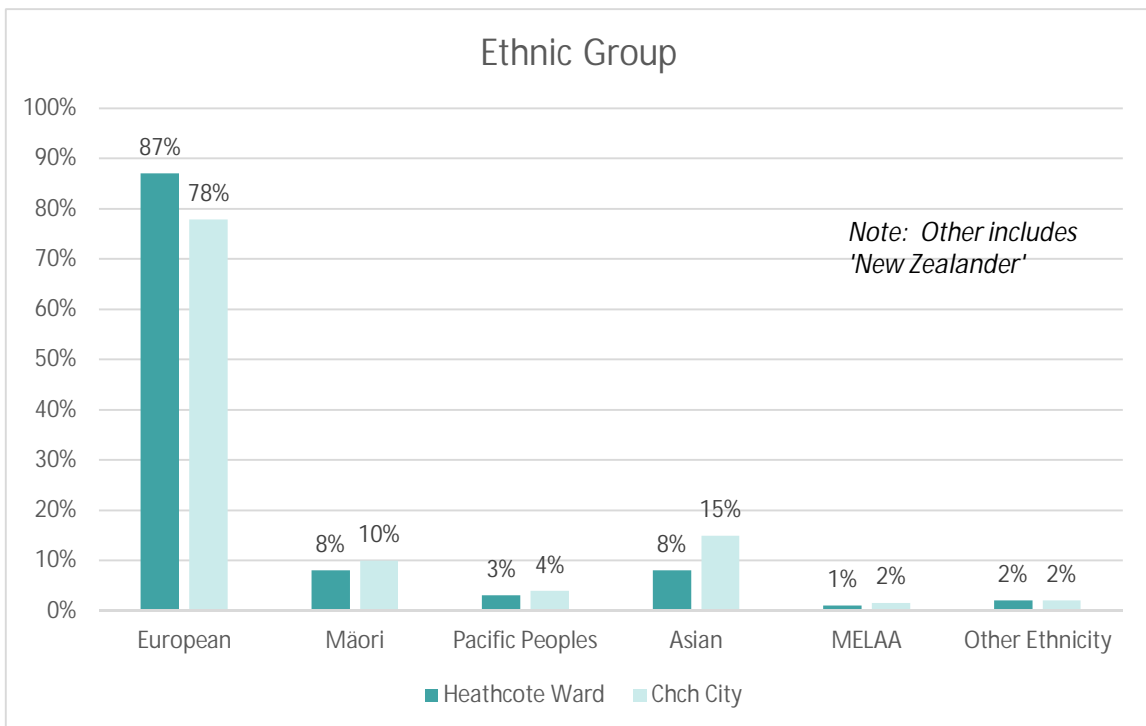
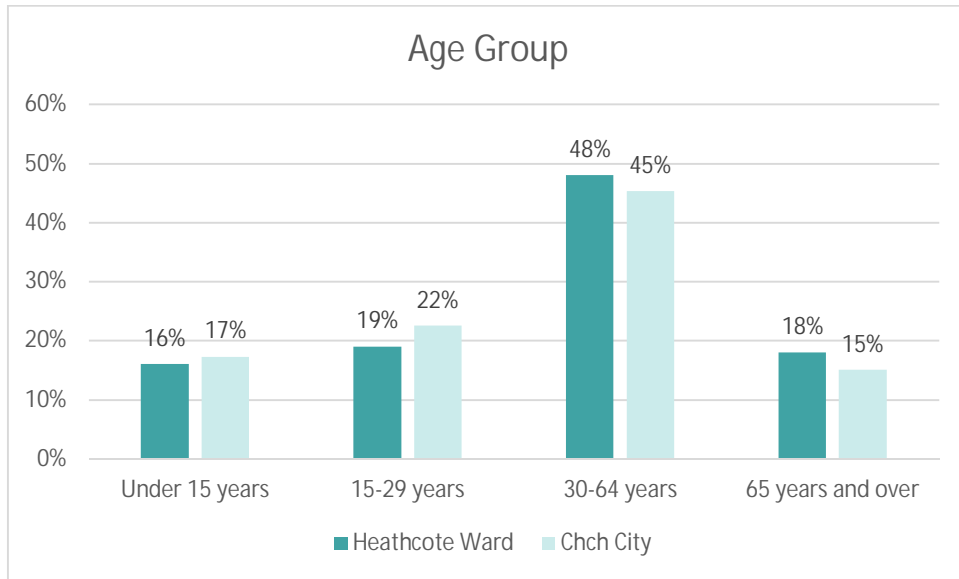
The eastern parts of the ward area are framed by the same hills and scenic reserves to the south, with the Ōpāwaho River to the north meandering out to the internationally important habitat of Te Ihutai, the Ōtākaro/Avon Ōpāwaho/Heathcote estuary. Colloquially known as the Bays Area the suburbs lying along the coastline enjoy views of the Port Hills and Pacific Ocean.

Facts and figures

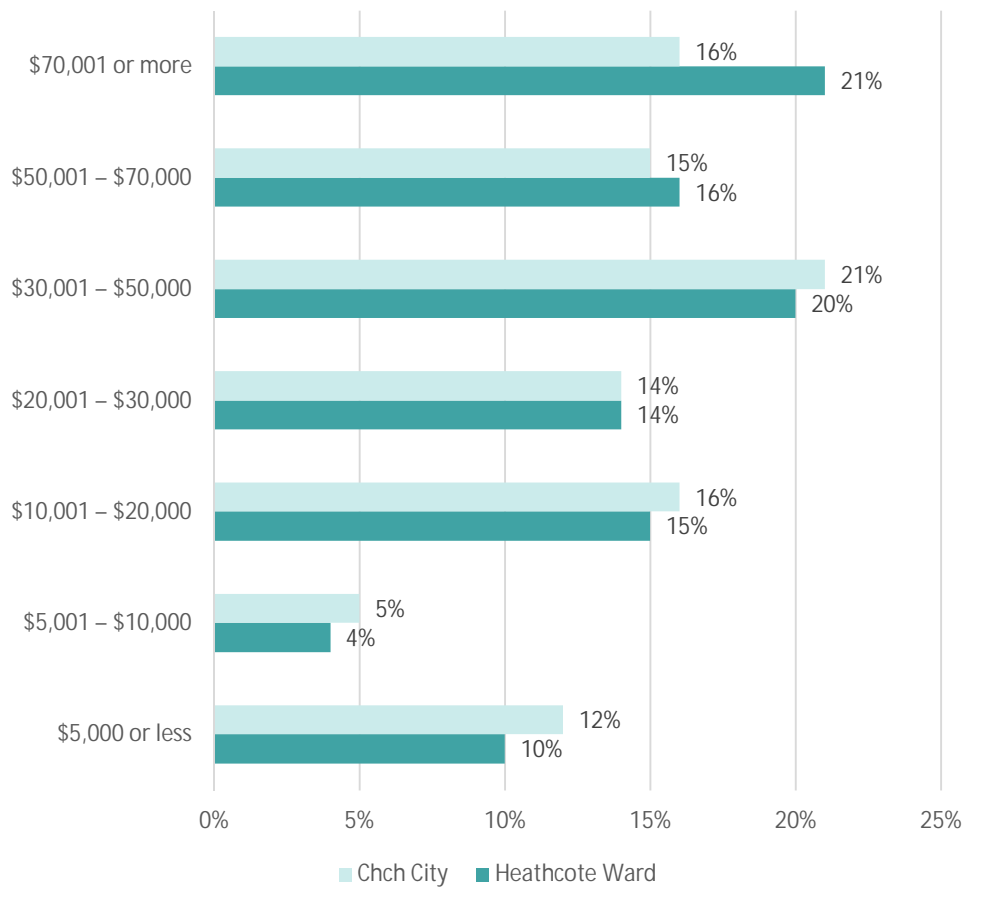
Demographic Summary (2018 Census Data)

Population

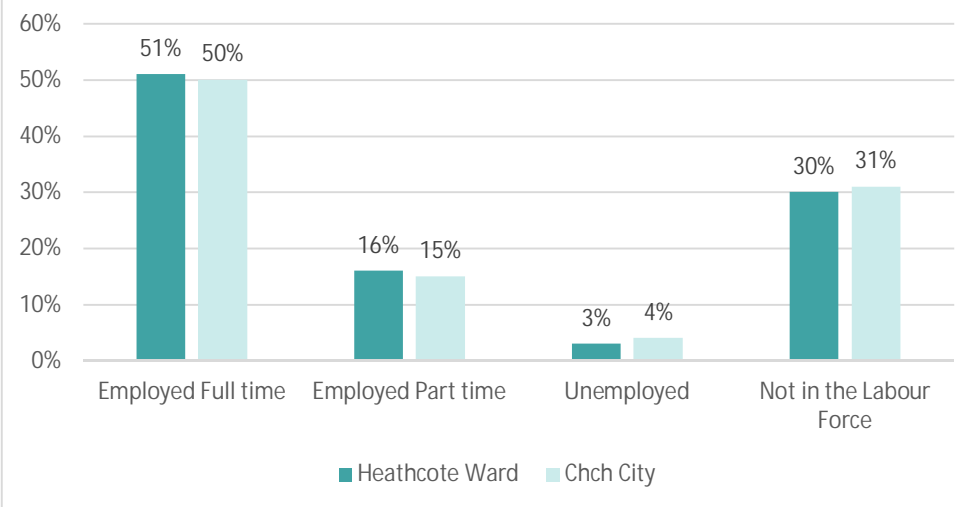
The population within the Heathcote Ward boundary is: 25,263

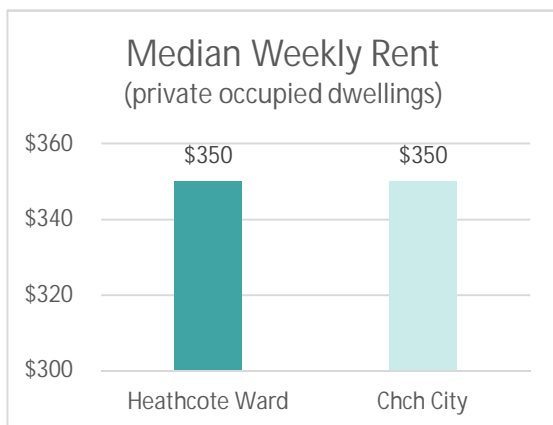
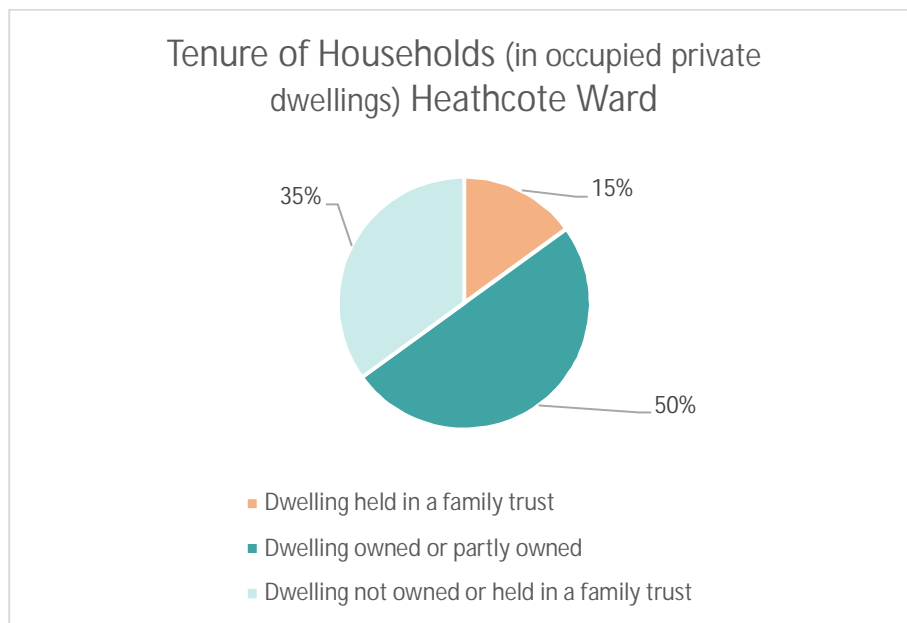


Total Personal Income - aged 15 years and over



Work and Labour Force Status





Number of Occupied Private Dwellings: 10,206

Facilities and Amenities

- 3,200 businesses employing 10,000 people (as of February 2019)
- 1 Council library, Matuku Takotako (Sumner Centre) and 3 volunteer run libraries; Redcliffs, Heathcote and Opawa Library
- 15 Council-owned social housing complexes with 320 units
- 6 shopping centres: Ferrymead, Redcliffs, Sumner, Sydenham South, Sydenham, and The Tannery
- 27 schools: 15 pre-schools, 10 primary, 1, composite, 1 special
- 3 private medical centres, Ferrymead, Mt Pleasant, Redcliffs and 1 Health Centre in Sumner
- Approximately 13,250 businesses employing 84,300 people (2018)
- Multiple major sport and recreation amenities: Montgomery Spur, Linda Woods, Castle Rock, Scotts Valley, John Britten, Scarborough Hill and Godley Head Farm and Heathcote Quarry Reserves, Bridle Path, The Gondola, (external link), Waltham Summer Pool, Southern Beaches.

NZ Deprivation Index

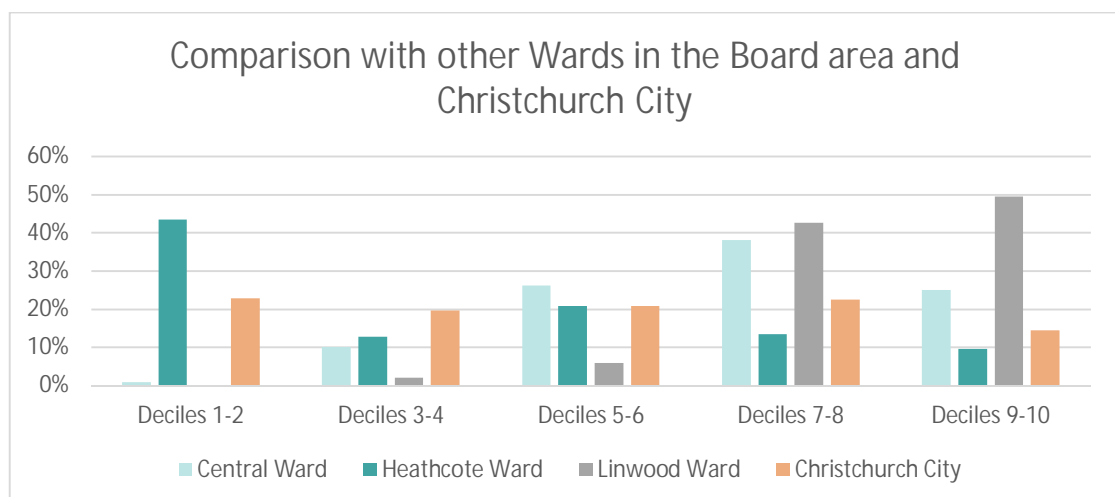
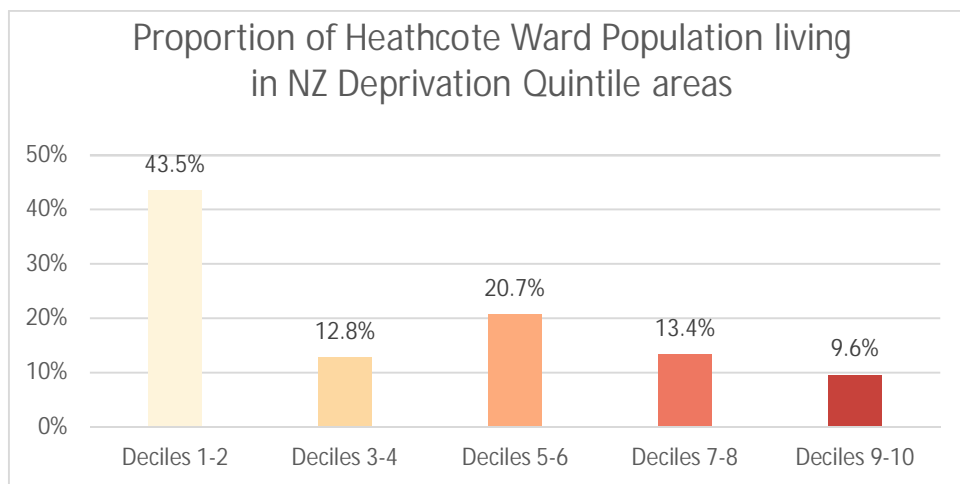
The aim of the NZ deprivation index research programme is to develop indexes of socioeconomic deprivation for New Zealand, to support and inform:

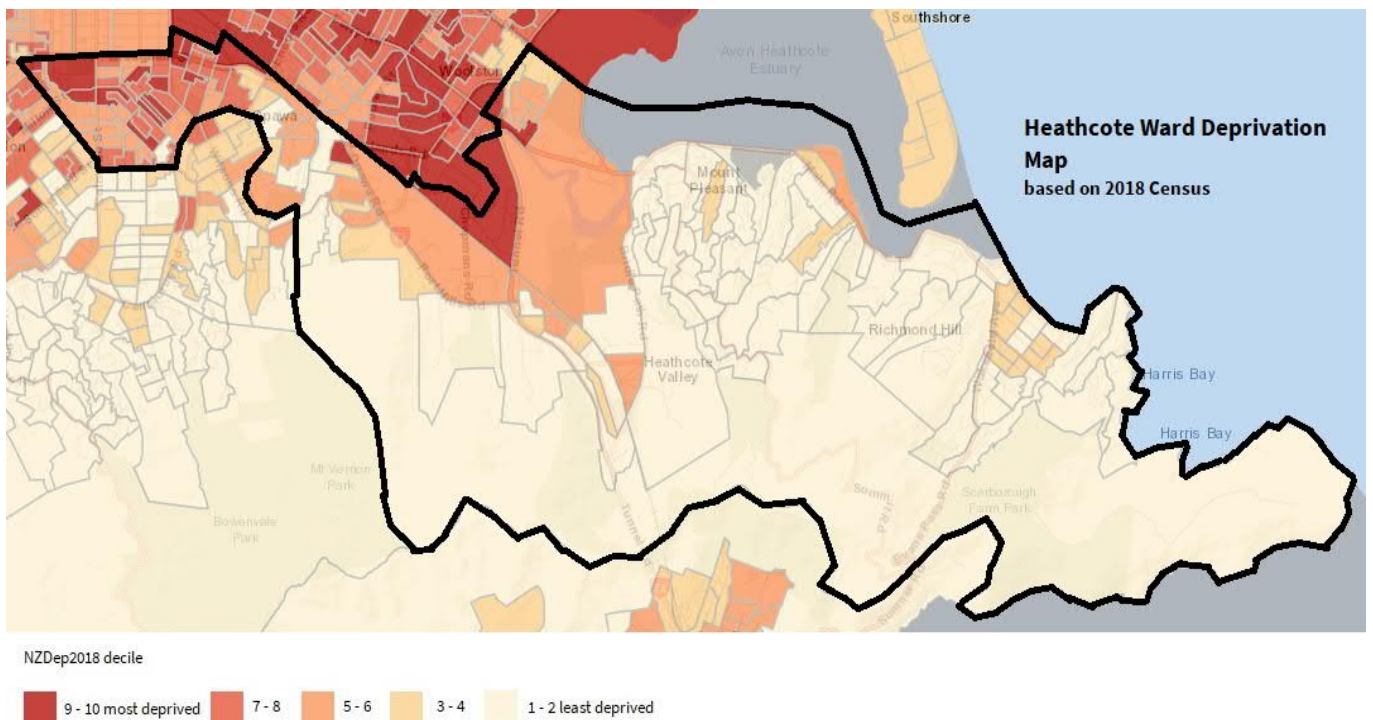
- Application in funding formulas
- Research in especially health and other social services. For example, in the health sector, many researchers use the indexes to describe the relationship between socioeconomic deprivation and health outcomes
- Community groups and community-based service providers to describe the populations they serve, and to advocate for extra resources for community-based services.

The nine variables included in the 2018 deprivation index are as follows:

- People aged 18-64 receiving a means tested benefit
- People living in households with equivalised income below an income threshold
- People with no access to the Internet at home
- People aged 18-64 without any qualifications
- People aged <65 living in a single parent family
- People not living in own home
- People living in household with equivalised bedroom occupancy threshold
- People aged 18-64 unemployed
- People living in dwellings that are always damp and/or always have mould greater than A4 size.

The scale of deprivation ranges from 1 to 10: 1 represents the areas with the least deprived scores. 10 represents the areas with the most deprived scores.





The Heathcote Ward is considered to be one of the more affluent areas in the city with 56.3 percent of residents residing in the decile 1-4 ranked deprivation areas, and most of its coastal suburbs sitting in the lowest percentile. Around 45 percent of people residing in the Heathcote Ward work in managerial and professional roles, slightly higher than the average for Ōtautahi and the unemployment rate also sits lower at an average of 3.1 percent.

Despite much of the ward area enjoying relative economic and social security, pockets of deciles 9-10 quintile areas accounting 9.6 percent of the population, lie on the fringes of the ward area marking the boundaries between the Central and Linwood Wards along the Highway 76/Brougham Street corridor and the more industrial area that lies between Highway 74/Tunnel Road and the Ōpāwaho River.

The Census figures for these more urban suburbs of Sydenham, Woolston and Waltham reflect generally lower levels of income of around \$30,000 in comparison to \$40,000 and above in the Bays Areas and higher unemployment statistics sitting in the 4-5 percent bracket compared to the average for the whole of the ward.

The average house price across all the suburbs is approximately \$656,000 with figures ranging from around \$350,000 in Waltham to over a million in Scarborough. The lower house prices under \$400,000 along the Brougham Street corridor reflect the higher levels of deprivation in those areas. Coupled with a larger percentage of young adults and young families living in these areas, around 60 percent renting verses home ownership compared to 36.5 percent for the whole of Ōtautahi, these factors may also account for the relative deprivation.

The recently completed Ōtautahi Community Housing Trust (OCHT) complex on Brougham Street in Sydenham has replaced the 89 social housing units demolished following the 2011 earthquakes. Offering a mix of one to three bedroom units, it is the largest ever development commissioned by the OCHT and has been specifically planned to minimize build density to accommodate enhanced community amenity.

Community Infrastructure

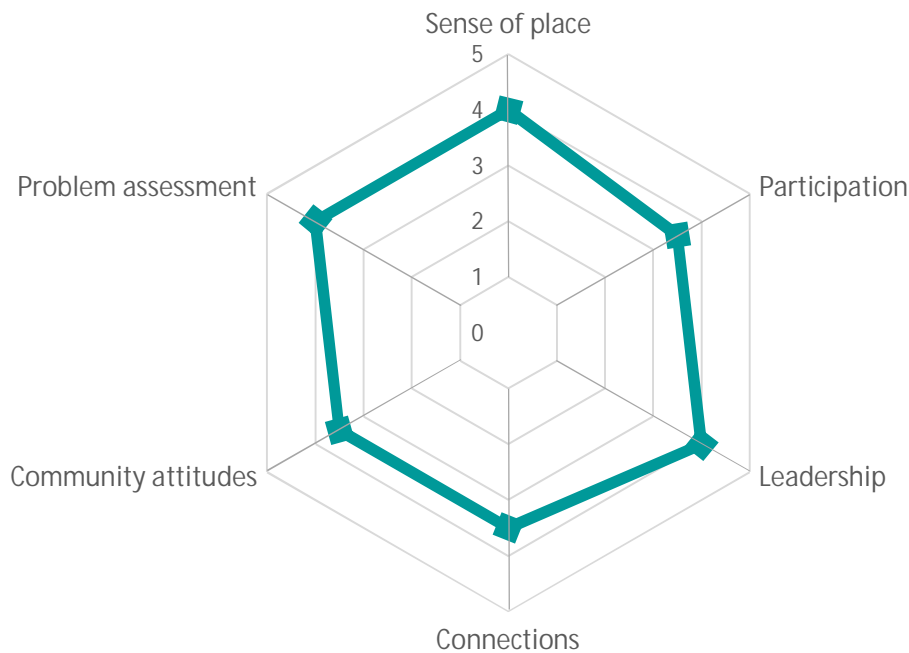


Within the Heathcote Ward there are numerous highly capable and organized groups and associations who deliver community development projects and initiatives. Offering a wide range of programs and activities, residents can engage with and participate in a variety of recreation and sports for leisure and local support groups which offer practical help to residents.

The area has seven Council owned facilities, most of which were rebuilt after the earthquakes and are now managed and activated by their respective community associations. Matuku Takotako in Sumner hosts the wards' only Council run library, a museum and community centre which is used extensively by local arts, music and exercise groups along with the local residents association and community trust. The area also has two public swimming pools; Waltham Pool which is Council owned and operated and Sumner Community Pool, run entirely by volunteers. Many of the local organizations and churches also make their facilities available for community use, to provide their activities.

A number of community support services are provided by the faith-based organizations in the area which deliver programs and initiatives aimed at rangatahi, vulnerable and isolated people, older adults and families with young children.

Community Capacity Map



Scale: 1 = Low 5 = High

Measures and Indicators

Sense of place - Residents are familiar with their town's (local) history and have an affinity with the place. (4)

Participation - Residents support local groups with their money or time. (3.5)

Leadership - Leadership is strong and participatory; leaders are accessible. (4)

Connections - Residents are trusting and inclusive of others. (3.5)

Community attitudes - Residents have a positive attitude towards their community and its future. (3.5)

Problem assessment - Residents communicate to identify problems and take action. (4)

Note:

The above ratings have been allocated based on a number of factors including:

- Residents' responses to the above indicators in the Christchurch City Council's annual Life in Christchurch Survey.
- The Council's Community Development Adviser's and Community Recreation Adviser's knowledge and experience of working in the local area.

Community Outcomes

The Community Outcomes have been developed as part of the Council's Strategic Framework, which provides a big picture view of what the Council is trying to achieve for the community.

The Community Outcomes describe what we aim to achieve for Christchurch. They are:

- Resilient communities
- Liveable city
- Healthy environment
- Prosperous economy

You can view the Council's Strategic Framework and read more about the Community Outcomes here: <https://ccc.govt.nz/the-council/how-the-council-works/20182028-vision/strategic-framework>

The narrative below provides an overview of the area in relation to each of the outcomes.

Resilient Communities

Sustaining significant damaged in the 2011 earthquakes, (Heathcote Primary School was the epicenter in February 2011) groups and neighborhoods in the Bays Area quickly mobilized to provide much needed support to vulnerable people. Now well established, these groups continue to operate mostly on a volunteer basis and have been instrumental in shaping community development in their areas and rising to the challenges Cantabrians have faced over the last ten years. In the most recent event, the lockdown through COVID-19, the organizations' response was exemplary in ensuring their communities stayed informed, connected and resilient.

The Waikura/Linwood-Central Heathcote Community Board provides funding to a range of projects across the Heathcote Ward area to support activities of these local organizations. The Board also has a Youth Development Fund which provides a small amount of funding to individual young people who are undertaking recreational or personal development activities. The Light Bulb Moments Fund is also available for groups to apply to for piloting an idea or to get a project off the ground, allowing groups to react and quickly respond to a need or momentum for an initiative from the community.

A number of local residents and interest groups in the ward take the opportunity to come and speak to the Community Board about issues that affect their lives. However, it is acknowledged that there are groups who do not engaged in decision making or consultation and whilst most groups have high capacity in accessing Council support and advice, there are some who are under-represented in funding and engagement figures.

On the fringes of the Port Hills and coastline, the Heathcote Ward enjoys an abundance of parks, reserves and greenspaces which provide ample opportunity for outdoor activities. The many sports groups and activity providers in the area activate the parks, beaches and hills offering a variety of options for recreation.

The Bays Area Seniors' Project, run by a collective of local community associations from the area, aims to consolidate the array of activities and programs available for older adults from Onepoto/Taylors Mistake across to Woolston and Opawa. With several different groups offering almost 40 activities the older adult population is well catered for.

Three youth organisations cater specifically for rangatahi within the ward area, with a smattering of other organisations who also offer activities and programs for youth. Provision is fairly limited in the Bays Area

especially where there is a low percentage of young adults residing and subsequently limited activities for youth. In some neighbourhoods this has created disconnection between rangatahi and older residents where occurrences of anti-social behaviour and activities seen as a nuisance, such as basketball played late at night or use of street furniture for skating, have created tension within the community.

Crime rates for the area vary, but generally the whole ward has seen a decline. The groups work closely with the police, sharing the responsibility of educating residents and disseminating information. The City to Sumner Community Patrol, a voluntary organization which organizes regular patrols operate in the ward area and has around 50 volunteers who donate their time to keep the area safe, reduce crime and graffiti.

Although predominantly of pākehā decent, the Heathcote Ward also hosts a variety of other ethnicities who reside within its boundaries. Aside from European, as a whole, the ward has lower percentage of all other ethnicities than the average for Ōtautahi.

There are nine churches within the boundaries of the Heathcote Ward which are all Christian based. As of the 2018 Census there are a number of other faiths practiced and those residents travel to other areas of the city to access their place of worship.

Livable City

The Heathcote Ward is a blend of urban and rural suburbs offering a variety of settings from inner suburbs like Woolston, Waltham and Sydenham close to the city centre to more rural spots to the east like Heathcote Valley and the coastal suburbs of Redcliffs and Sumner. The majority of residents in the ward area can enjoy living within just 20 minutes' drive of the Central Business District and even less to hills or beach.

In terms of housing, the ward offers a range of different housing types to meet residents' needs. It hosts 10,206 private residences with occupants, and the average rent at \$350 is just slightly higher than the Christchurch average of \$330 per week.

For much of the Heathcote Ward the earliest housing was built between 1890 and 1899 with Opawa and Mount Pleasant residential areas developing a little later, between 1900 and 1909. Sydenham and Woolston have the oldest housing with the majority of housing stock built in the 1970s and 1979. Sumner and Opawa both experienced more growth in the 1990s and the further developments were built in Mt Pleasant, Redcliffs and Waltham between 2010 and 2019. Unsurprisingly the areas with the oldest housing developments report the highest occurrence of in dampness and mould.

Sporadic private housing development continues up the sides of the hills in the coastal suburbs and a Lifestyle village, The Maltworks, in Heathcote offering single level and two story homes ranging from 102-200 meters squared floor plans.

The suburbs in the Heathcote Ward are serviced with a regular bus services. The Purple Line provides public transport from the Airport out to Sumner, whilst two other lines travel through the other suburbs provided a link to the local shopping malls and the city centre.

Two major cycle ways, the Heathcote Expressway and Te Ara Ihutai Coastal Pathway, compliment the bus services providing both commuter and recreational cycling from the City Centre out to Sumner. Although there are still a couple of sections still to construct to connect up the entire route, the current cycleways provide a safe and convenient option for those wanting an alternative to driving or public transport.

The Waikura/Linwood-Central-Heathcote Community Board holds the annual Community Service Awards at which around 35 awards are presented. The area has an active pool of volunteers who donate their time through sports clubs, community and residents association committees and various activity groups. Community gardens feature in almost every suburb of Heathcote, tended to by over a hundred volunteers, producing vegetables and fruit which are shared with the community through food collective

initiatives and the gardens are also open for local residents to come and help themselves. The annual Garden Pride Awards recognize this work with around 200 recipients of awards at this event.

Healthy Environment

The Ōpāwaho/Heathcote River originates from springs in the Wigram area, and meanders eastwards for 25.5km towards Te Pātaka a Rākaihautū and along the Port Hills before finally flowing into Te Ihutai at Ferrymead. Its catchment drains an area of approximately 100 kilometres squared land within the Christchurch city boundary. The central portion of the catchment area pre-European settlement contained an extensive wetland system dominated with harakeke, Toetoe, raupo, ferns, kahikatea and tī kouka which was an important mahinga kai. The Ōpāwaho has several tributaries, which include both natural streams and human-made drains the latter of which are particularly vulnerable to industrial pollution.

Monitoring by the Christchurch City Council indicates that the Ōpāwaho has characteristics typical of '*urban river syndrome*' with issues arising from clearing of vegetation, greater variation in river flows in response to weather events, straightening of stream channels and excess nutrients and invasive fresh water weeds. Based on samples taken for testing in 2019, the Ōpāwaho is recorded as having the City's unhealthiest water for a fifth year. Capital works are programmed for the Opawa Road Pump Station to reduce waste water overflows into the Ōpāwaho River during wet weather.

Te Ihutai and its catchment is of significant cultural and spiritual importance having been a place of settlement and mahinga kai for Waitaha, Ngāti Māmoe and Ngāi Tahu since about 1290AD. Today the estuary and its catchment continue to be held in high regard for their ecological, landscape, and recreational values. Awarded Wetland of International Significance in 2018 by the East-Asian Australasian Flyway Network the estuary is home to 586 species including 149 birds, 26 fish, 235 invertebrates, 95 microalgae, and 92 saltmarsh and other plants and provides a diverse habitats for resident and migratory fish and bird species.

Development on the estuary edge and public access for recreational activity, rising sea levels and acidification, drought, sedimentation and prevalence of pests has led to habitat loss and a decline in biodiversity.

Pre European arrival Ngā Kohatu Whakarekareka o Tamatea Pōkai Whenua/Port Hills were covered in dense forest with tussock grassland and tea-tree scrub only on the most exposed tops and hardest sites. Forest clearing, fires and grazing animals have seen much of this vegetation cleared and invasive species of flora and fauna threaten biodiversity in this habitat.

Communities living along the urban fringe of Port Hills serve as a key interface with the habitat and a growing number of groups, households and schools actively support efforts to mitigate these threats through the Predator Free Port Hills initiative launched in 2016 by the Summit Road Society. The project aims to create a buffer zone through trapping and monitoring of pests from Onepoto/Taylor's Mistake through to Halswell.

Climate Change and its related impacts pose a significant threat to the health of the environment and communities in the Heathcote Ward. With expected sea level rise the coastal and estuary habitats will continue to show losses in biodiversity as nesting and breeding grounds become uninhabitable and prevalence of disease and insect infestations related with the warmer climate increase. The intensity and frequency of adverse weather events as atmospheric and ocean currents change are expected to exacerbate severity of storms, flooding, drought and wildfire which pose a significant threat to infrastructure, property and livestock as well as the vulnerable plant and animal species that inhabit the coastal areas and hillsides.

Prosperous Economy

The ward area includes a diverse range of economic activity businesses and investment. As of February 2019, the Heathcote Ward had approximately 3,200 businesses employing 10,000 people.

Out of those 3,200 businesses, the top six industry types (in order) are as follows:

1. Rental, Hiring and Real Estate Services
2. Professional, Scientific and Technical Services
3. Construction
4. Financial and Insurance Services
5. Retail Trade
6. Health Care and Social Assistance

Nineteen percent of people in the Heathcote Ward are self-employed or work in a business that they own. This is higher than the city wide figure of 12 percent.

Thirty one percent of people in the Heathcote Ward receive income from interest, dividends, rent or other investments which is significantly higher than the city wide figure of 18 percent.

Twenty one percent of people in the Heathcote Ward have an annual income over \$70,000 which again is higher than the city wide figure of 16 percent.

Much of the business in the ward is located in the area bounded by the Woolston loop of Ōpāwaho River, Highway 76/Port Hills Road and Highway 74/ Pukeatua/Dyers Pass Road, in a large industrial area hosting a raft of businesses associated with construction and manufacturing, biosciences and technology developers, transport and distribution centres including one of Bidfood's two national depots which deals with imports, large scale food providers across the country and cruise ships.

The five main arterial roads supporting the transport of these goods and services include State Highways 76 which travels from the north of the boundary through south Sydenham as Brougham Street, going through the suburbs of Opawa and Hillsborough as the Port Hills Road then merging with Tunnel Road to pass through the tunnel at Heathcote. Highway 74/ Pukeatua/Dyers Pass Road passes from north to south through the ward area, splitting off into State Highway 74A or Garlands Road, and Humphries Drive to complete the network of main roads that provide an important transport route for freight to and from Lyttelton Port.

A section of the Main South Railway Line enters the Heathcote Ward at Waltham and following the same trajectory as Tunnel Road, travels southeast down through Woolston, Heathcote linking the city to the port. It is the country's oldest section of operational rail tunnel and the first tunnel in the world to be taken through the side of an extinct volcano. At 2.7 kilometres it is the longest in the country and its opening made the Ferrymead Railway, now a heritage attraction, New Zealand's first public railway line. Now almost exclusively used for freight, the railway is an important transport route which supports local industry and commerce.

As well as industrial sites, the area also offers a variety of shopping precincts including Ferrymead, Redcliffs, Sumner, Sydenham South, Sydenham and The Tannery.

Ferrymead commercial centre operates as a district Centre to the eastern coastal corridor catchment. With less than 100 houses within a convenient walkable 400 metres this centre is primarily a car based destination, capturing a lot of trade from those travelling east out of the city along the main road to Sumner. The centre hosts a range of shops trading in outdoors adventure and water sports equipment taking advantage of the trade the nearby windsurf and surfing spots create, as well as a range of bars and restaurants supermarket and home improvement store.

The Tannery, a standalone specialist commercial centre, features boutique retailing, workshops and studio units housed within characterful reconstructed industrial buildings. It offers a useful environment

for small business incubation and serves as node, stimulating wider regeneration in the Heathcote corridor and lower Woolston.

Tourism also generates a portion of economic activity within the Heathcote Ward, offering some of the City's top attractions. The Christchurch Gondola nestled in the Heathcote Valley offers 360 degree views from the top of the Port Hills and a range of walking tracks at the summit as well as gift shop and café. In the same suburb the Ferrymead Heritage Park offers train rides on the restored railway line, tram rides and a plethora of heritage buildings, exhibitions and displays.

The suburbs of Sumner and Scarborough are popular fishing, swimming, and surfing destinations featuring sandy beaches, toilets and showers, children's' playground, cafes and ice cream parlours. Te Onepoto / Taylors Mistake, an ideal surfing spot, is also popular with runners, hikers and bikers with tracks around Godley Head Recreational Reserve offering stunning views with wildlife spotting guaranteed.

Despite the impacts of COVID-19 on international travel, tourist attractions and associated businesses have adapted well and remained profitable. Leaning on the 'shop local' movement economic activity has mostly been able to adapt and steer their marketing to cater for Christchurch families and in-country tourists. It is acknowledge however, that despite strong support from community associations to promote local businesses, some of the smaller commercial hubs are struggling after lockdown compared to the larger commercial district in Ferrymead.

Current Community Issues

Issue	Progress to date / outcomes
COVID-19	<p>COVID-19 has impacted communities in many ways. Economically, socially, culturally and environmentally.</p> <p>A shared coherent understanding of both the impacts of COVID-19 and our progress towards recovery at a local and regional level is important to:</p> <ol style="list-style-type: none"> 1. Enable a deliberately focused, coordinated and integrated effort across locally-based agencies and organisations 2. Enable consistency in public facing messages from agencies and organisations 3. Enable a consistent and coherent articulation of the impacts of COVID-19, as well as our recovery efforts and progress, to local communities, mana whenua, businesses, the tertiary sector, central government and the media.
Fire risk and preparedness on the Port Hills	<p>CCC have produced a series of information material on weed, erosion and sediment control, and what to plant to mitigate fire risk to property.</p> <p>Fire Safety fact sheets and checklists have also been produced and printed. Community and residents associations in the <i>at risk</i> areas have ensured printed copies are available at their facilities for the public to access.</p>
Coastal Hazards / anticipated sea level rise	<p>In line with the Ministry of Environments Coastal and Climate Change Guidance for Local Government, CCC have developed a Coastal Hazards Adaptation Planning Programme.</p> <p>Christchurch and Banks Peninsula have been divided up into 7 <i>Adaptation Areas</i>, with 23 <i>Priority Communities</i> identified which are at higher risk to coastal hazards.</p> <p>Over the next year the team will work with communities to start planning for how CCC will manage coastal hazard risks over the next 100 years.</p>

	<p>Information sessions were held in November and December 2020 and well attended.</p> <p>The public can now access an online map which shows the area at risk and the grouping and prioritization.</p> <p>A mailing list of a monthly newsletters has been created to provide regular updates to affected communities on progress with the planning.</p>
<p>Social isolation, particularly for older adults in the Bays Area.</p>	<p>The Bays Area Seniors' Project, run by a collective of local community associations from the area, aims to consolidate the array of activities and programs available for older adults from Onepoto/Taylor's Mistake across to Woolston and Opawa. The project group continue to meet bi-monthly to find solutions to issues such as transport, digital access and social connection for older adults.</p>
<p>Anti-social activity – lack of youth provision</p>	<p>The location for the Sumner skate and scooter park was approved in 2018 by the Waikura/Linwood-Central-Heathcote Community Board. Consultation on the design was undertaken between 12 October and 9 November.</p> <p>Sumner Redcliffs Anglican Church have an established youth hangout with an indoor skate ramp. The SCUMNA Youth group offer weekly youth sessions and an <i>Onboard Ladies Shred</i> skateboard session.</p> <p>Shoreline Trust developed FUSE Youth Centre in 2001 and continue to provide a youth hang out space, afterschool and weekend activities and holiday programs for rangatahi.</p>