MINUTES OF THE DISABILITY ADVISORY GROUP MEETING HELD AT CHRISTCHURCH CITY COUNCIL, 53 HEREFORD STREET ON TUESDAY 20 MAY 2014 AT 10 AM

Present: Claire Phillips (Strengthening Communities Citywide, CCC), Allison Nichols-

Dunsmuir (Health in All Policies, CDHB), Doreen McCoard (Post-Polio), Tracey Doreen (Deaf/Blind Community), Brian Laurie (Physical Disability), Adele Wilkinson (Mental Health Education and Resource Centre), Simon Atkinson (People First), Anna Mitchell (Disabled Persons Association), Lorraine Wiersma (Maori & Whanau) and Robert Watts (Older Persons).

Minute Taker: Emma Pachnatz (CCC)

1.	Welcome: Claire welcomed everyone. Claire welcomed Leanne Keenan who will take over the disability portfolio from July. Leanne's role is combined as the Older Person/Disability Advisor for the Christchurch City Council.	ACTION
2.	Apologies: N/A	
3.	 Matters arising from previous minutes: 15 April 2014 Allison to discuss draft brochure 'What is a good neighbourhood ' at this meeting. Claire to book three monthly meetings with the Community Committee. Prior to the first meeting in June the Committee requested a report by 27 May 2014 for the following months meeting. ACTION: Claire to draft report and send to members for comment. Community Committee Report: Invite for a member to attend Community Committee Meeting with Claire and speak to the group. ACTION: If a member wishes to attend please contact Claire. Claire to send out draft report to members Tiny adventures cards for parents: In process of reprint. Disabled blue car parks at Pioneer: Claire spoke to Parking person who provided the number of disabled car parks in CBD only. The parking person is questioning the legacy of the blue car parks at Pioneer are legal. ACTION: Claire to update when information available and send to members. Making a Difference Fund: Adele spoken the Social Campaigns Team who 	Claire Members Claire Claire
	 Making a Difference Fund. Addle spoken the Social Campaigns Team who are happy for the Disability Advisory Group to spend the rest of the funds based on the criteria of Making a Difference Fund. ACTION: Members to think over next month how to use this money. Adele had one invoice still outstanding for graphic design of the logo - Disability Pride. Adele to pay. The role of the Disability Advisory Group, how can we efficiently change: Claire and Allison discussed with members having a Planning Day away with a facilitator to revisit the DAG Work Plan – set achievable work and Terms of Reference. Suitable days Tuesday or Friday. ACTION: Claire to update members Roading issues: Anna mentioned DPA has two good contacts at Council from Road Corridor Operations Transport and Greenspace Unit. Luke 	Members Claire / Members

- Morley (Engineer) re bus stop issues email luke.morley@ccc.govt.nz and Steve Masters (Supervisor) re pavement maintenance email steve.masters@ccc.govt.nz.
- Bus Interchange Meeting: Anna said the disability rep attending the ECan Bus Interchange Meetings is Philip Haythornthwaite from DPA.
- Accessible Christchurch Map: Simon mentioned that Auckland, Hamilton and Wellington have Google maps bus stops however Christchurch bus stops aren't shown but they are on www.metroinfo.org.nz website. The group also wondered if bus stops could be shown on the Accessible Christchurch Map? Members felt with the changes to the City rebuild would be better to wait.
- Civic Offices foyer steps: In March meeting minutes Tracey mention the foyer steps at Civic Offices were dark and grey for visually impaired people to see. Claire informed members the matter was pass onto the Council's Health & Safety Team and stickers will be installed within the next two weeks.
- Submission re libraries: Being presented to the libraries to comment.

4. **General Business:**

Submissions

- Public Transport Bus Review of the Central Station Metro of a temporary bus interchange except to be used until the new passenger transport interchange constructed. The Metro Bus Services Review is now open. Submissions close 16 June. Online form available at metroinfo.co.nz.
- Christchurch City Council 'Have Your Say!' website page lists the current projects the Council is asking for feedback www.ccc.govt.nz
- Submissions open on a new Cycleway and pedestrian crossing at Deans Avenue, Harper and Fendalton Roads intersections. Check Council website 'Have Your Say'. Submissions close 9 June.
- Metro Sports Facility. Allison explained the submission draft reflects a facility that promotes health and wellbeing for people of all ages and abilities.

FEEDBACK:

- Robert mentioned having staff members at the gym available to adjust/programme machinery and review/change programme every six weeks has been great and essential to cater for individual needs.
- Lorraine mentioned the need for an awareness programme about good manners, respect and common sense for staff.
- Lorraine commented the Graham Condon facility family/disabled rooms are being used by able bodied people and this needs better policing. Either have more family/disabled changing rooms available or use a system to motion and book.
- Lorraine mentioned there have been issues with matting gathering on the ramp to the smaller pool at Graham Condon Centre.
 ACTION: Claire to look into via the Council's Health & Safety Committee process.

Include at least three hand cycles in gym

- o Children's play area accessible inclusive playground equipment
- Civic space outside the front entrance of building i.e. use for markets or events
- Hydro slide and fun activities.
- Family playgrounds inclusive for everyone i.e. gentle exercise equipment. Claire commented at Inflatable World on Inversion Terrace is a good example young and old getting involved and

Claire

enjoying themselves.

 Spectator area: **RECOMMENDATION:** People with assisted devices/wheelchairs can sit with family not segregation.

ACTION: Members endorsed the Metro Sports submission and thanked Allison for preparing submission.

ACTION: Allison to send submission with changes as soon as possible.

CARRIED

Allison

Health & Safety Issues

 Allison suggested the Council have a policy where there are safety issues identify in Sport and Recreational facilities that the normal process needs to raise as a health and safety issue.

ACTION: Claire to discuss with Rachel Mullins from Council. How does the public report health and safety issues at Council's sport and recreational facilities?

Claire

Disability Statistics

Robert commented whether staff and councillors at Council are aware of
the statistics of disabled people in Christchurch. How many people use
wheelchairs, are visually impaired etc. Lorraine attending the statistics
meeting coming up. Tracey commented have increase of registered people
with The Royal Foundation of the Blind. Allison suggest need to look into
researching the disability statistics to see what is available, are some of the
areas worth monitoring? For example the number of mobility car parks
available now and measure for the future – aging population. Allison is
aware ECan are keeping track on the number of wheelchair users using the
buses. The New Zealand Census has very limited questions on disability.
ACTION: Develop handout (1-2 pages) of interesting facts to help

ACTION: Develop handout (1-2 pages) of interesting facts to help Planners/Designers or to help DAG plan. Discuss with Council's research and monitoring unit on census information and other statistics.

Members

Have A Go Bus Day

• Leanne commented that ECan will host another 'Have A Go Bus Day' in conjunction with the 'Positive Ageing Expo' on 29 September 2014.

New Botanical Garden Visitors Centre

- Allison explained to members her experience when struggle to access the new Botanical Garden Visitor Centre via the wheelchair entrance/exit automatic doors. Other members of the public have also complained and due to the design decisions around the entry to the building, the Council recognises is an issue. There are an number of issues:
 - o Revolving door is smaller than usual and hard to push
 - o Automatic door for wheelchairs/prams is locked when approach
 - Have signage for wheelchair user/pram and key pad to open/exit automatic door away from door.
 - Instructions to open/exit the automatic door are not clear, confusing for people.

ACTION: Allison to follow up with Council. Barrier Free may wish to be involved. Allison said Public Health are interested in how people use spaces.

- Allison is working on dementia friendly project. What is important is simplicity and clarity around how we use this space i.e. where the entry is. Would be a case study of what is not easy to find the entry.
- Claire asked in the past has DAG written letters to parts of Council to say this is an issue? Anna commented normally comes to the group's

Allison

attention after the building/facility is completed. Claire suggested generate a letter to be developed. For example: we under sided Council's Disability Advisory Group identify that this etc. Is an issue and request .i.e. attend our next DAG meeting to explain or reply by email etc.

ACTION: DAG letter to be generated.

- Tracey commented how would people exit the Visitors Centre in the event of an earthquake? Also health and safety concern.
- Lorraine asked who design the doors concept? Needs to be accountable for change and the process changed.
- Robert commented any project needs to have a brief, structure/design and the Disability Advisory Group automatically should be involved on the disability access concepts. Claire comment Council needs a type of checklist to refer to whether is disability friendly, child and older person friendly any multicultural implications. Claire said are trying with some of the facilities rebuild through a process where get all Council units together and go through the Strategic Asset Management Filter Claire mention previously refer to meeting minutes 18 February 2014, page 4. ACTION: Develop checklist for designers and planners.

 Claire asked if disability agencies made a submission to the Annual District Plan and spoken at Council? Anna said DPA have.

Think Differently Funding money leftover from grant:

• **ACTION:** Discuss at DAG Planning Day how the group would like to spend the money. Suggestions:

- Lorraine: similar book to the aspire book. What works in the community for smaller groups and networks.
- Doreen felt bus drivers need a refresher training in disability/older persons – part of changing attitudes
- Lorraine's comment on having an awareness programme of good manners, respect and common sense – part of changing attitudes as well.
- Anna: Update pamphlets and newsletter about DAG. The Disability Pride pamphlet from the Think Differently Project is a good example to give out to people just needs updating and include the DAG Bio. The Disability Pride logo should be registered as well.

ACTION: Tracey to update pamphlet and send to members for review. **ACTION:** Claire to look into the logo being registered.

Network Sheet

• Claire has been working on a network sheet similar to Who's who in the Refugee and Migrant Sector?

ACTION: If have any suggestions which agencies to add to the network sector list let Claire or Emma know. Suggestions: Grey Power, Age Concern Canterbury, Barrier Free Trust, Hohepa, NZCare, MAPHS, JOLT. Allison suggested speaking to Rachel Mullins re the KiwiAble Network. Tapping into agency networks already created in the disability sector and mainstream providers.

ACTION: Claire to follow up with Rachel Mullins at Council re KiwiAble. Allison said the email information trails being passed onto DAG members could have a formal role as an information hub. When receive information is passed onto larger groups to filter down to smaller groups and individuals. Leanne mention an organisation who wants to start up an email distribution list, for them to consult with the community in a quick

Members

Members

Members

Tracey Claire

Members

Claire

prompt way. People who are not normally engaged with that organisation. Adele commented the Mental Health Resource Centre keeps its own community interest email distribution lists. Could develop the directory into layers for key groups to pass onto their networks and filter down.

Red Cross - Sector preparedness

Claire has been in discussions with Red Cross around Sector Preparedness. Red Cross have money set aside to look at how sectors are going to be prepared in the event of an earthquake. What would happen with the disability sector if we had a major earthquake tomorrow? Did we learn anything as a group with professionals and practitioners that if people's communication systems are down, who would take the lead? Who was mandated to filter information to network groups/individuals? Claire said Red Cross have shown interest in sector preparedness. Last year Dave Wilkinson from Neighbourhood Support Canterbury spoke to DAG members on Christchurch Gets Ready website http://christchurch.getsready.net/ he developed. Also spoke at the Forward Together weekend held in April 2013 part of the Think Differently project. Participants were encouraged to register with Christchurch Gets Ready and pass this information onto their networks. Claire commented that the migrant sector completed research on the 'Lessons Learnt' from the earthquake. The research highlighted a gap – the area is very broad and would be the same for the disability sector. Claire commented that the EDLG (Earthquake Disability Leadership Group) is reconvening that was established after the earthquakes lead from Ruth Jones. Anna explained the group relies on funding to continue. The group has brought people together from a diverse area, not just in Christchurch. Anna attends the Governance Group of the EDLG.

DAG Review

 CCC to undertake DAG review since 2005 to understand the issues and identify progress and gaps.

Q: Does DAG need to speak to local Community Boards?

ACTION: Claire to discuss at DAG Planning Day.

Claire

<u>UN Convention on the Rights of Individuals with</u> Disabilities - seeking advice on how to implement it in New Zealand.

- New Zealand government have adopted UN convention
- Comprehensive document, impressive
- Places obligations on society to implicate now.

Anna commented when every letter and submission is written always quotes the UN convention on the rights of individuals with disabilities.

Q: Does Council quote on UN convention? Need to refer Council to the UN convention to require actions.

Anna suggested Councillors are refreshed in the UN convention. What conventions are the Council signed up to?

ACTION: The Community Committee report to start with underpinning the strategies that Council staff work to obligated and supply to.

ACTION: Claire to draft Community Committee Report and send members

draft for comment.

Claire

Claire

Membership of DAG:

 Require youth representative however may create problems during study time. Doreen commented originally were nominated by group to be part of DAG. If had several nominates then went to Council and Council chose. Emma commented Cam was working on a youth rep from University attending. Youth rep age limit 16 to 24 years. Claire mention that Thane Pullan a young guy is keen to be part of DAG. Lorraine mention other groups are being missed – mothers/parents with young disabled children under 16 years. How can link into these younger groups to gain information and for people to access? Have a network – one person from each group as a contact.

ACTION: Claire to follow up.

Claire

Beach Mats for wheelchair access

Claire met with Rodney Chambers, Area Head Ranger at Council who
manages the accessible beach mat at Sumner. The only problem stopping
other beaches having the mats is the cost. Claire said if she manages to
find an organisation who could use their incorporated society status and
apply to the Burwood/Pegasus Community Board through the Discretionary
Response Fund potentially could fund. Rodney said the Council would be
happy to manage and maintain them. Read the Sumner Beach article at
www.stuff.co.nz/the-press/news/our-communities/204482/Mobility-matbrings-surf-within-reach

ACTION: Claire to find out background information on Sumner's beach mat. Wheelchair access to the beach at New Brighton needs to be sorted as currently has a chain across the vehicle entry.

Claire

SURF East side planning

• Lorraine commented as receives a link to SURF and wonder if other members receive these emails?

ACTION: Lorraine encouraged members to comment on accessibility to these cycle/walk ways with wheelchairs.

Members

Mherc

• Mherc has a free register your interest with smoking education in conjunction with Community Public Health. There are a few spaces are still available.

Word Cloud

- Earthquake Disability Leadership Group organised a petition about Christchurch being accessible. The petition was presented to parliament and people were asked to write down words, explaining why were signing the petition. Allison created a 'Word Cloud' where sizes a word based on how often it was used. Very eye catching with empowering words. Allison is open to people using her word cloud.
- **ACTION:** Allison to email members a copy of the 'Word Cloud'.

Allison

Bus Shelters in Shirley

 Tracey concerned with the bus shelters around Shirley as would like to see another product used instead of glass used on the bus shelters. Creating a safety problem. Doreen commented only able to change the bus stop material when a bus shelter is damaged.

Dual pedestrian clearance system

 Invercargill Council is trialling a dual pedestrian clearance system to provide a more efficient operation of pedestrian crossings without compromising safety. Claire commented is working with Invercargill Council to trial in Christchurch.

	ACTION: Claire to send information out to members. Claire to speak to Eddie Cook Senior Traffic Manager from Invercargill City Council on his desire to see a trial of a dual pedestrian clearance system to be trial in Christchurch. Claire to update at the next meeting.	Claire
	 Petition re move bus stops on Worcester Street to Hereford Street Anna mention there is a petition going around to keep ROUTE 60 – Parklands to Hilmorton and vice versa operating on Worcester Street as proposed to move to Hereford Street in the Metro Bus Services Review. Petition was sent to members previously. ECan decides on the bus routes not Council. 	
	 Road Works around the city Simon said would make more sense to complete all road works on that part of the road instead of digging up again a few months later creating more road works. Everyone in agreement. 	
	 Meeting room chairs with arms Doreen asked if the Council had meeting room chairs with arms? If sit for long periods, arms begin to ache for people with disability/health issue. ACTION: Emma to follow up for future meetings at Civic. 	Emma
	ACTION: Reminder members Bio required, send to Emma.	Members
5.	Next Meeting: Tuesday 17 June at Mherc, 116 Marshland Road, Shirley. o Discuss the Christchurch Accessible Map o Discuss the Planning Day	
6.	Meeting Closed: 12:05 pm	