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November/December



New leadership team takes shape



Peter Sparrow

As the year draws to a close, we have completed our plans to introduce new roles into Building Control, taking the opportunity to re-brand ourselves as Consenting and Compliance.

We'd like to take the opportunity to introduce our leadership team for 2016 led by Peter Sparrow, General Manager of Consenting and Compliance

This new group will handle resource and building consents and licensing functions. Because these are key contact points for people with projects, grouping them together allows for consistency and one point of oversight

and accountability. It will make it easier for people to work with the Council from the outset of their project planning, through the build and finally, getting the necessary licences and approvals to operate.

The new Consenting and Compliance leadership team is:

Head of Consenting — Leonie Rae

Regulatory Compliance Manager — Anne Columbus

Resource Consents Manager — John Higgins

Certification, Exemptions and Claims Manager — Sam Hay

Operational Policy and Quality Improvement Manager — Robert (Buster) Wright

It is hoped the new structure will be up and running by January 2016.



The Building Control Group wishes all our valued customers a happy and safe holiday season. We look forward to working with you in 2016.

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Introducing... Leonie Rae



Since joining Christchurch City Council in the IT department nine years ago, Leonie Rae has become known for her leadership, integrity and energy.

These traits held her in good stead as she led her team through the difficult times following on from the 2010 and 2011 earthquakes. In January 2014 she took on the role of Unit Manager Commercial Consents.

Leonie is passionate in her belief in the power of individuals. She sees her role as an enabler, a coach and key point of support for all of her staff. Leonie has applied her management skills and leadership philosophies to embed a performance-based culture which has led to many successes for the group over the past two years.

Time to say farewell

December is often a time where we see personnel changes in Building Control. This year we say goodbye and good luck to some of our key players that have guided us through the re-accreditation phase and are now taking the opportunity to move forward into new roles.



Sharon Threadwell – Rebuild Liaison Manager

Many of you will have worked with Sharon in the Rebuild Liaison role over the past two years. Sharon is joining the team at Tasman District Council in the New Year as Building Control Manager. We are excited to have Sharon's wealth of experience retained within in the building control community and consider the appointment a great success for one of our senior leaders.



Jacky Ellis – Commercial Building Administration Team Manager

Jacky has been at the forefront of changes to improve the efficiency and effectiveness of the administration functions. She has been a major influencer in changing the way we do things and developing collaborative approaches and partnerships, which have brought significant benefits to the service we provide you.



Mark Mitchell – Commercial Inspections Team Manager

After 10 years working in inspections and processing some building consents, Mark is taking on a new challenge as Building Control Manager at Waitaki District Council in Oamaru. While sad to see him go, we are thrilled to see him taking another step in his career. He will be well known to many of you for his regular site visits to talk to the project managers and site supervisors about how to manage Council inspections and preparing for code compliance.



Kelvin Newman – Residential Inspections Team Manager

Kelvin's involvement in local government building control functions has been far reaching, from his early days in the sector as a private building certifier, to his role as a Department Manager at Christchurch City Council, he has been instrumental in the implementation of the systems, procedures and the inspections team we have in place today. We wish him well as he moves to the commercial sector.

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Help available over holidays

While many people are taking a summer holiday over the festive season, we will still have a small number of staff working at this time, apart from the public holidays.

Because the statutory clock stops, any processing done is to the benefit of customers. None of you will be disadvantaged by our processing capacity through this period.

We will cover any urgent inspection requirements through the use of a small skeleton staff.

The statutory clock for consents processing stops on 18 December 2015 and restarts on 11 January 2016.



When booking early can be a bad thing

The lead-up to the holidays is an extremely busy time for everyone in the building industry, including the Council.

We are committed to providing the best service we can to our customers as they look to finalise building projects ahead of the festive break. You can help us by only booking inspections when your work is ready. This will avoid failed inspections which have to be repeated and add unnecessary workload at this busy time.

By working together and making bookings only when they are needed, we can maintain our quick turnaround and avoid the potential for wait times to increase.

New approach means faster code compliance processing

The Council is changing the way it gathers and reviews information for code compliance certificate processing. We will be able to provide a better service to our customers and issue code compliance certificates much faster, something you have been telling us you want.

In order for that to happen, we encourage you to provide construction documents as the build progresses. They will be reviewed by the Council as we receive the documentation, saving a backlog of work when the code compliance certificate application is made.

By having all the relevant documents on hand, there will be no need to track down people and documents when considering your code compliance certificate application. There will be fewer requests for information, which will avoid processing delays.

Getting your code compliance sooner means you can hand over ownership of the property and invoice for final payment.

Customers can still have their applications processed the old way, however they will not achieve the same benefit of those who adopt the new approach.



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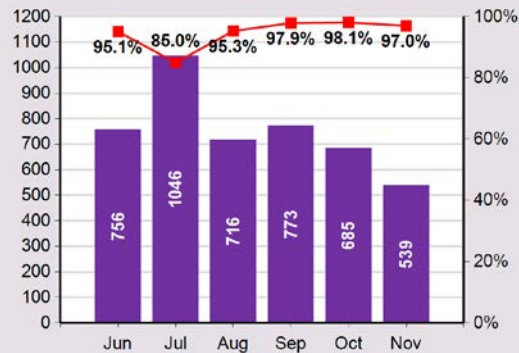
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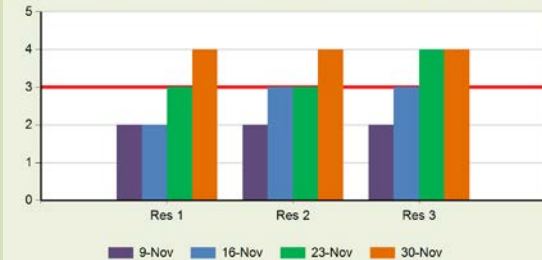
Monthly Performance Report – Processing statistics

A snapshot of latest processing data across consents, inspections and code compliance certificates.

1.2 # All CCCs and % within statutory timeframe

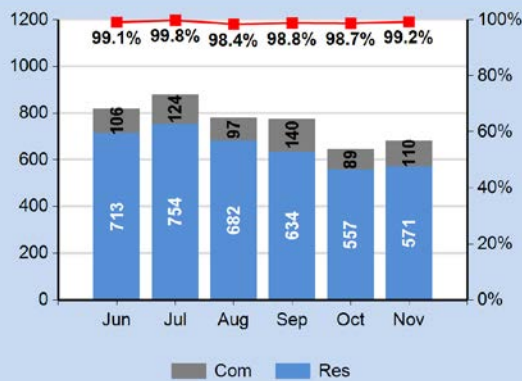


7.1 Inspection waiting times (days) residential (3 day KPI)

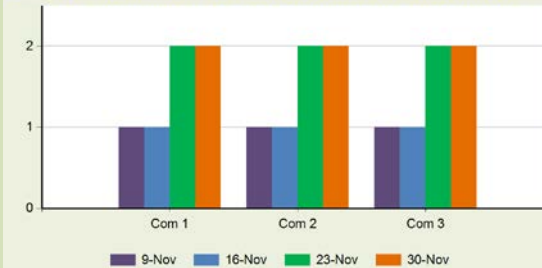


BC Processing decision

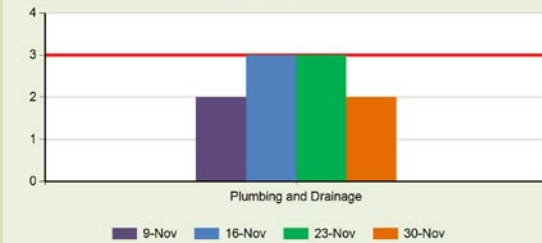
2.5 # All processed and % within statutory timeframe



7.2 Inspection waiting times (days) commercial (3 day KPI)



7.3 Inspection waiting times (days) plumbing and drainage (3 day KPI)



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