Activity 1.4: Heritage Protection Accountable Manager: Helen Beaumont

What services are provided?

- Heritage Advice (internal and external)
- Heritage Grants
- Heritage Recovery Policy
- Heritage Education and Advocacy

Why do we provide these services?

Include mention of the Canterbury Earthquake Heritage Building Trust in the context section

To maintain and protect built, cultural and natural heritage, items, areas and values which contribute to a unique city and community identity, character and sense of place and provide links to the past. To promote heritage as a valuable educational and interpretation resource which also contributes to the tourism industry and provides an economic benefit to the city.

What outcomes are we trying to achieve?	How do the services contribute to desired outcomes?
The city's heritage and taonga are conserved for future generations	 Heritage incentive grants and covenants, and character housing maintenance grants provide financial assistance for the maintenance and enhancement of heritage areas and buildings. The Council provides administrative support and professional heritage advice to the trustees of the external Canterbury Earthquake Heritage Buildings Fund Heritage areas, items and values are protected through the District Plan. Regulatory advice services provide specialist advice on resource consent applications with a heritage component. Heritage education, advocacy and advice services promote an understanding and appreciation of the heritage of Christchurch and Banks Peninsula. The Council also works with CERA, landowners, developers and other stakeholders to conserve and/or find appropriate new uses for heritage areas, buildings and other items, and provides internal advice on Council-owned heritage assets, including the preparation and implementation of conservation plans and reports.
Sites and places of significance to tangata whenua are protected	• Heritage education, advocacy and advice services research and promote an understanding and appreciation of the heritage of Christchurch and Banks Peninsula, including the garden, cultural and natural heritage of the district, and sites and places of significance to tangata whenua.
• The central city has a distinctive character and identity	The central city's character and identity is also supported through the District Plan by protection of built, cultural and natural heritage areas, items and values, and specialist advice on resource consent applications. Revised policy will contribute to the District Plan Review of the heritage chapter that drives regulatory and on regulatory methods. Policy can support potential future additional grant and annual plan funding.

Which group or section of the community will benefit from this activity?:

Current and future residents of Christchurch, visitors to Christchurch and NZ citizens identifying with national and International Christchurch heritage. Owners of listed heritage; Developers; Maori/Tangata Whenua; Heritage interest groups (Christchurch and Akaroa Civic Trusts, Christchurch Heritage Trust, Historic Places Canterbury); Local communities (character buildings); City Trusts e.g. Arts Centre; CCC Heritage Asset owners; CERA; Grants & Covenants recipients.

Key legislation:

RMA; CER Act; Building Act (strengthening); LGA (grants); Historic Places Act

What business results must we deliver to our customers, to deliver on the outcomes?

Performance Standards for LTP

Performance Standards for LTP	Current performanc e	Benchmarks	Recommended LOS	Rationale	LTP Committee Direction
Heritage Advice (inter	nal and externa	l)	•		
1.4.1 Implement a programme to ensure a consistent level of built, natural and cultural heritage protection between in Banks Peninsula and Christchurch City.	Approaches have historically been different and we need to work towards a consistent approach		Complete the statements of significance for all notable buildings by June 2015	 Key Business Driver: The Banks Peninsula and parts of Christchurch City currently have inconsistent levels of heritage protection. This ranges from the level of documentation that supports heritage listing or incentive grant recommendations including RMA regulation across the two plans. To enable effective operation of the resources available the Council needs to work towards establishing consistency over the coming years. Issues relating to non-listed character housing will be dealt with in the work programme relating to Urban Renewal and Intensification (see measure 1.0.4) 	Accepted
1.4.3 Provide advice and advocacy on heritage conservation principles and priorities for Christchurch built heritage	Providing advice and advocacy as required	None available	Provide advice as required in a timely manner – with 10 working days.	<i>Key Business Driver:</i> Asset management plans prepared by the asset owner set in place principles and priorities for building management and establish methods of control and future management. They also define the processes that manage conflicts between conservation and development and between funding for investment and funding for conservation, restoration and remedial maintenance. There are basic plans in place for a number of properties, but they do not include components to manage all of the points above. The Heritage Reinstatement Programme post earthquakes now drives the priorities for CCC asset protection.	'and advocacy' included in performance standard. Include reference to character residential houses in rationale

What business results must we deliver to our customers, to deliver on the outcomes?

Performance Standards for LTP

Performance Standards for LTP	Current performanc e	Benchmarks	Recommended LOS	Rationale	LTP Committee Direction
Heritage Grants					
1.4.2 All grants meet Heritage Incentives Grants policy and guidelines.	100%	No equivalent grants scheme within NZ	100%	<i>Key Business Driver:</i> The revised Heritage Incentive Grants policy and guidelines for a listed building, place, or object were adopted by Council in March 2008. The policy provides clarity and robustness for decision-making. A review in 2012/13 is to be undertaken given post EQ experiences and to incorporate the CCP AP heritage funding that requires a distribution decision process.	Accepted
1.4.7 Incentive grant recipients are satisfied with heritage advice and grant process.	2009/10 75% 2010/11 Not surveyed 2011/12 Not surveyed		85% of grant recipients satisfied with the heritage advice and grants process	It is important to measure perception of satisfaction with advice on the grant process. Anticipate survey will be undertaken as applicants complete grant process, but analysed and reported 3-yearly.	Accepted

What business results must we deliver to our customers, to deliver on the outcomes?

Performance Standards for LTP

Performance Standards for LTP	Current performanc e	Benchmarks	Recommended LOS	Rationale	LTP Committee Direction
Heritage Recovery Pol	ісу				
1.4.9 Review of heritage policy including recovery aspects.	new	None available	Heritage Policy review completed by 30 June 2014	The earthquake events have identified the limited ability of current district plan policy to conserve and maintain heritage. Scoping will continue on from the Heritage Review consider the role and scope of heritage and character as it relates to the City and Banks Peninsula identity and broaden the heritage to encompass built, natural and cultural heritage. A new approach is required that will inform the District Plan Review and give effect to the CERA Recovery Strategy. Completion of the review will be incorporated into the District Plan review.	Accepted

What business results must we deliver to our customers, to deliver on the outcomes?

Non-LTP Performance Standards

Non-LTP Performance Standards	Current performanc e	Benchmarks	Recommended LOS	Rationale	LTP Committee Direction
Heritage Education an	d Advocacy				
1.4.4 Hold an annual Heritage Week	2009/10 20,000 2010/11 8,500 (EQ disrupted) 2011/12 Heritage Week not held	Auckland City provided \$100k funding for the 2007 Heritage Week (2 weeks), but do not collect attendance figures.	Number of attendees at Heritage Week Set baseline for level of attendance for 2014/15 in October 2013	<i>Key Business Driver:</i> Attendance numbers reflect appeal and success of event, to ensure we are engaging with the community.	Accepted
1.4.6 Maintain proactive relationships with listed heritage building owners		None available	Maintain relationships with listed heritage building owners one of which within the Central City	Working with owners of listed heritage buildings to achieve heritage protection outcomes through advice and heritage incentive grants. Relationships are to be promoted and established within the Central City, Suburban Christchurch and Banks Peninsula.	<i>"At least five" removed from target</i>
1.4.8 Level of financial contribution from sponsorship of Heritage Week event		None	Grow level of sponsorship Set baseline for level of sponsorship for 2014/15 in October 2013	Sponsor funding is a measure of awareness and success of event. Given calls on heritage staff, that Council should be trying to aggressively grow the event over the next 3 years at least.	Accepted

What business results must we deliver to our customers, to deliver on the outcomes?

Non-LTP Performance Standards

Non-LTP Performance Standards	Current performanc e	Benchmarks	Recommended LOS	Rationale	LTP Committee Direction
Heritage Recovery Poli	icy (cont'd)				
1.4.5 The policy for Council purchase of heritage properties through the Historic Places Fund is reviewed		Expectation is that Council funding decision- making is guided by policy	Policy to be presented to Council for adoption by June 2014	Clear policy direction is necessary to guide decision making / prioritisation for Council purchase of listed heritage The Historic Places Fund is currently used in situations where Council purchases and on-sells heritage properties, with covenants and other appropriate protection mechanisms in place.	Accepted