




# **Long Term Plan 2018-28**

## **Service Plan for Resource Consenting**

Adopted by Council with the final Long Term Plan 2018-28 on 26 June 2018  
Updated with Annual Plan 2019/20 adopted by Council 25 June 2019

<b>Approvals</b>		
<b>Role</b>	<b>Name</b>	<b>Signature and date of sign-off</b>
Activity Manager	John Higgins	
Finance Manager	Gill Robertson	
General Manager(s)	Leonie Rae / acting John Higgins	

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## What does the overall Group of Activities do and why do we do it?

The group of activities principally involves the processing of resource consent applications and associated functions. This is a function delegated to local government under the Resource Management Act. The District Plan team create a District Plan which sets out the planning vision for the Christchurch City and Banks Peninsula areas. It also contains a number of development controls. If new development does not comply with these controls, a resource consent is required to be obtained.

The group of activities also involves the collection of development contributions for new development. Development contributions help to pay for new infrastructure and servicing needed to cater for development growth in the city. The parameters for development contributions is set under the Local Government Act and subsequently the Development Contributions Policy developed by the Council.

## 1. What does this activity deliver?

This activity delivers the following services:

- Processing of resource consent applications (notified and non-notified). Includes both land use and subdivision resource consent applications.
- Appeals of resource consents including judicial reviews and objections.
- Processing of temporary accommodation applications until 2021.
- Resource management public advice.
- Development contribution assessments and advice.

## 2. Why do we deliver this activity?

Resource consenting is a requirement of the Resource Management Act and District Plan which seeks to provide for the economic, social and environmental wellbeing of people and communities. Where development activity does not meet the specific requirements set out in the District Plan, an application is required to be lodged with the Council. Each application is assessed against the District Plan and Resource Management Act requirements.

Council have developed a Development Contributions Policy to collect money to help pay for new growth infrastructure and services. When a new development is proposed, it is assessed for any development contributions required. This funding then helps pay for new storm water facilities, sewer pipes, road upgrades, parks and so on. This attributes a direct charge to the development which is necessitating the new infrastructure and services, rather than new development is wholly paid for by general rates.

### 3. Specify Levels of Service

The Levels of Service, Performance Measures and Performance Targets for Resource Consenting activity are provided below. Shaded rows are the levels of service and performance measures to be included in the Long Term Plan. Non-shaded rows are non-LTP management level measures.

Performance Standards Levels of Service	Results	Method of Measurement	Current Performance	Benchmarks	Future Performance (targets)			Future Performance (targets) by Year 10 2028/29	
					Year 1	Year 2	Year 3		
					2018/19	2019/20	2020/21		
<b>Resource Management Applications</b>									
<b>9.2.1</b>			<b>9.2.1</b>	<b>9.2.1</b>		<b>9.2.1</b>	<b>9.2.1</b>	<b>9.2.1</b>	<b>9.2.1</b>
9.1.1	% of non-notified resource management applications processed within statutory timeframes.		99% of applications are processed within the statutory timeframe.	Varies with key statutory timeframes being achieved at 96-99%.	96% of applications were processed within the statutory timeframe nationally for the 2014/15 year (being the latest publicised information).	99% within statutory timeframes.	99% within statutory timeframes.	99% within statutory timeframes.	99% within statutory timeframes.
<b>9.2.18</b>			<b>9.2.18</b>	<b>9.2.18</b>		<b>9.2.18</b>	<b>9.2.18</b>	<b>9.2.18</b>	<b>9.2.18</b>
9.1.2	% of notified resource management applications processed within statutory timeframes.		99% of applications are processed within the statutory timeframe.	Varies with key statutory timeframes being achieved at 96-99%.	96% of applications were processed within the statutory timeframe nationally for the 2014/15 year (being the latest publicised information).	99% within statutory timeframes.	99% within statutory timeframes.	99% within statutory timeframes.	99% within statutory timeframes.

Performance Standards Levels of Service		Results	Method of Measurement	Current Performance	Benchmarks	Future Performance (targets)			Future Performance (targets) by Year 10 2028/29
						Year 1	Year 2	Year 3	
						2018/19	2019/20	2020/21	
9.2.6			9.2.6	9.2.6		9.2.6	9.2.6	9.2.6	9.2.6
9.1.3	Ensure resource consent decision-making is robust and legally defensible.		<i>No decisions are overturned by the High Court upon judicial review.</i>	<i>No decisions were overturned in previous financial year.</i>	<i>No benchmark available.</i>	<i>No decisions are overturned by the High Court upon judicial review.</i>	<i>No decisions are overturned by the High Court upon judicial review.</i>	<i>No decisions are overturned by the High Court upon judicial review.</i>	<i>No decisions are overturned by the High Court upon judicial review.</i>
9.2.7			9.2.7	9.2.7		9.2.7	9.2.7	9.2.7	9.2.7
9.2.4	% satisfaction of applicant with resource consenting process.		<i>The set target is achieved in the annual point of contact annual survey.</i>	<i>64% achieved in 2017 survey.</i>	<i>No benchmark available as no comparable measure.</i>	<i>70% satisfaction Achieved.</i>	<i>70% satisfaction Achieved.</i>	<i>70% satisfaction Achieved.</i>	<i>70% satisfaction Achieved.</i>
9.2.20			9.2.20	9.2.20		9.2.20	9.2.20	9.2.20	9.2.20
9.1.6	Ensure quality process and decision making.		<i>Appropriately qualified and experienced practitioner reviews a sample of resource consents.</i>	<i>Not measured.</i>	<i>No benchmark available.</i>	<i>Undertake an annual audit and implement recommendations through an action plan.</i>	<i>Undertake an annual audit and implement recommendations through an action plan.</i>	<i>Undertake an annual audit and implement recommendations through an action plan.</i>	<i>Undertake an annual audit and implement recommendations through an action plan.</i>

Performance Standards Levels of Service	Results	Method of Measurement	Current Performance	Benchmarks	Future Performance (targets)			Future Performance (targets) by Year 10 2028/29	
					Year 1	Year 2	Year 3		
					2018/19	2019/20	2020/21		
<b>Development Contribution Assessments</b>									
9.2.13			9.2.13	9.2.13		9.2.13	9.2.13	9.2.13	9.2.13
9.2.1	Ensure quality process and decision making.		<i>Suitably experienced practitioner reviews a sample of development contribution assessments.</i>	<i>New measure.</i>	<i>No benchmark available.</i>	<i>Undertake an annual audit and implement recommendations through an action plan.</i>	<i>Undertake an annual audit and implement recommendations through an action plan.</i>	<i>Undertake an annual audit and implement recommendations through an action plan.</i>	<i>Audit of processing of resource consent applications.</i>

#### 4. What levels of service do we propose to change from the current LTP and why?

To review changes to levels of service between those adopted for the Amended Long Term Plan 2016-25 (Annual Plan 2017/18) and the draft Long Term Plan 2018-28, refer to [section 4 of the draft Service Plan](#).

#### 5. How will the assets be managed to deliver the services?

The activity does not involve any assets.

#### 6. What financial resources are needed?

Refer to the **Activities and Services** section in the most recently adopted [Long Term Plan / Annual Plan](#).

**7. How much capital expenditure will be spent, on what category of asset, and what are the key capital projects for this activity?**

The activity does not involve any capital projects.

**8. Are there any significant negative effects that this activity will create?**

Effect	Mitigation
Applicants may feel resource consenting slows development down and adds costs to development.	<ul style="list-style-type: none"> <li>• Ensure applications are processed within timeframes.</li> <li>• Ensure the costs of processing are kept to a minimum.</li> <li>• Ensure robust processing and decision making.</li> </ul>
Neighbours and the general community may feel they have insufficient participation in the resource consenting process or they disagree with decisions to allow a development.	<ul style="list-style-type: none"> <li>• Ensure process is transparent and information is made publicly available.</li> <li>• Ensure robust processing and decision making.</li> </ul>
Developers may feel development contributions are too high and add too much costs to a development.	<ul style="list-style-type: none"> <li>• Ensure development contribution assessments are accurate.</li> <li>• Ensure information is available that explains the amount of development contributions required.</li> </ul>

**9. Does this Service Plan need to change as a result of a service delivery review?**

This service has been exempt from a service delivery review.