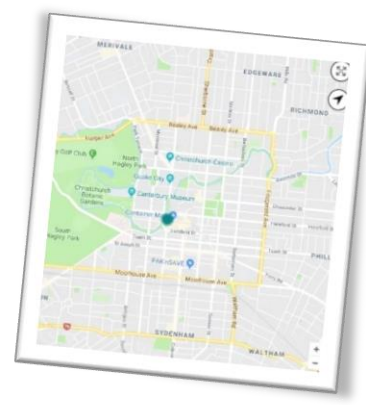## SmartView
User Guide

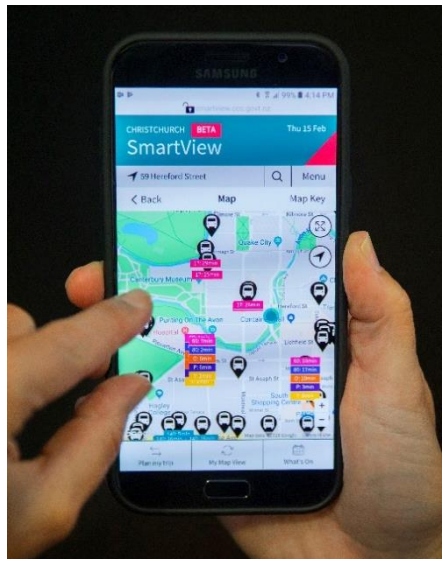smartview.ccc.govt.nz

Welcome to SmartView

From Smart Cities Christchurch

SmartView gives you access to a range of real-time information about Christchurch.

It includes data on:

- where mountain bike tracks are and whether they're open
- where the nearest bus stop is and what time the next bus arrives
- environmental data like air quality, tides, and recent earthquakes
- how to get to places and events
- where to see street art
- what the weather's doing
- arrivals and departures at the airport

Getting started

How to use SmartView

All you need is a device with a web browser and an internet connection. To get the most out of SmartView, make sure you have location services (GPS) turned on.
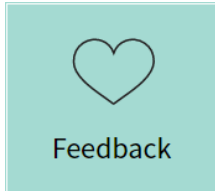
SmartView does not track your location or any personal data.

To get started, go to **smartview.ccc.govt.nz**.

TIP
For the best experience, use the Google Chrome browser.

Feedback is encouraged

This is a beta release, so SmartView may not work perfectly. Please use the **Feedback** section to report bugs or issues.

We would love to hear your thoughts on SmartView. Tell us what you like about it, or what you'd like to see included.

Compatibility

SmartView is a web app, so it runs in a browser on any "smart" device, from a smartphone to a desktop computer.

It's compatible with all major operating systems, and can be viewed in any browser.

Getting around in SmartView

CHRISTCHURCH BETA
SmartView

Tue 27 Feb

⌖ 53 Hereford Street   🔍   Menu

Find

On the go

Environme[nt]

News

Connect

Feedback

⇄ Plan my trip

Map View

What's On

Main menu

There are two ways to navigate through the main menu in SmartView. You can use the tiles on the main home screen:

Find   On the go   Environment

New[s]

< Back   On The Go

Bus network   Bus stops   Closed roads

Cycle routes   Flights   Parking

< Back   Parking

All parking   Mobility parking   Motorcycle parking

The Crossing - 71 Lichfield St   439 free
The Hereford Street Carpark   258 free
The West End Carpark   227 free

Or you can use the Menu button:

⌖ 251 Marshland Road   🔍   Menu
🏠 Home
◎ Find   ›
🚶 On the go   ›
🌧 Environment   ›
🌐 News
✳ Connect   ›
♡ Feedback   ›
ⓘ About

TIP

Not every type of data will appear in the main menu. For simple location-based features (like water level sensors), rather than text-based information, look in the map instead.

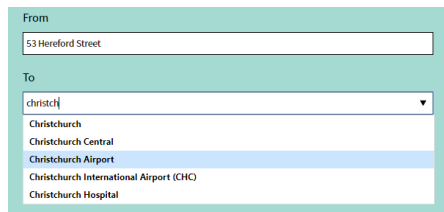Information in the main menu is grouped into six main categories:

Find
Public and recreational amenities

On the go
Transport and travel

Environment
Weather, water, air, and quake data

News
Latest updates from Newsline

Connect
Public consultations

Feedback
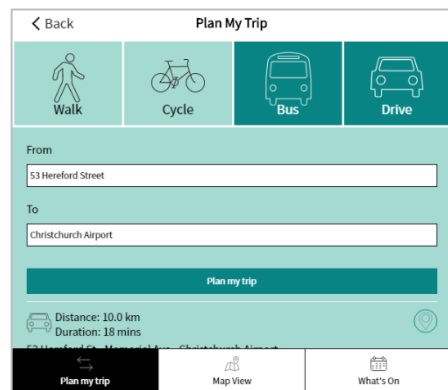Feedback on SmartView

Plan my trip

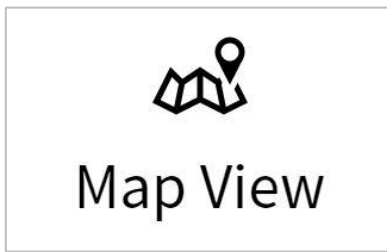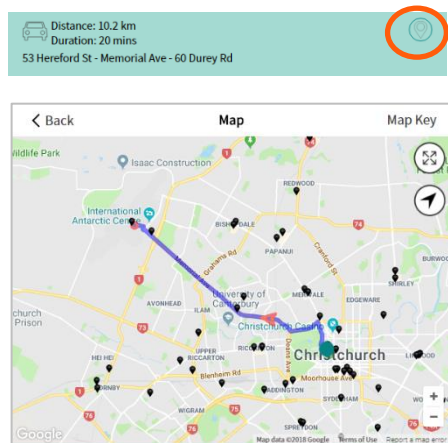Plan My Trip helps you work out the best way to get where you need to go.

The starting point defaults to your current location. You can set the start or destination by typing in an address, or the name of a location.

Use the buttons at the top to choose your preferred transport methods. The journey planner will show the best routes.
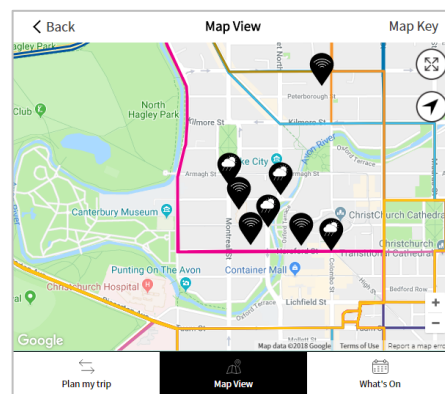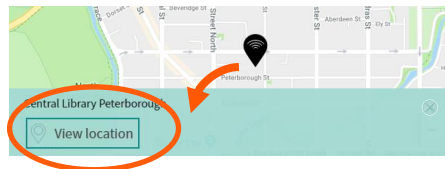

Use the Map View icon to view a route on the map.

Map View

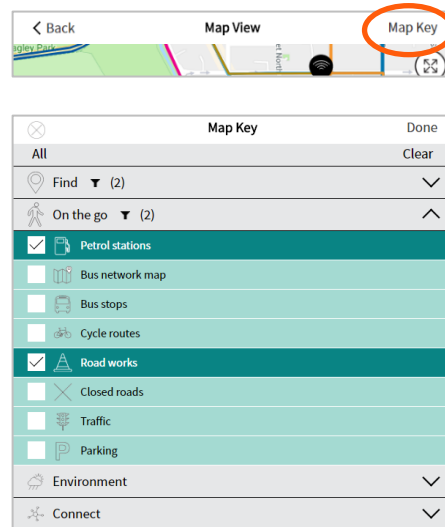Use the map to get a visual overview of features, events, and amenities, or to find services near you.
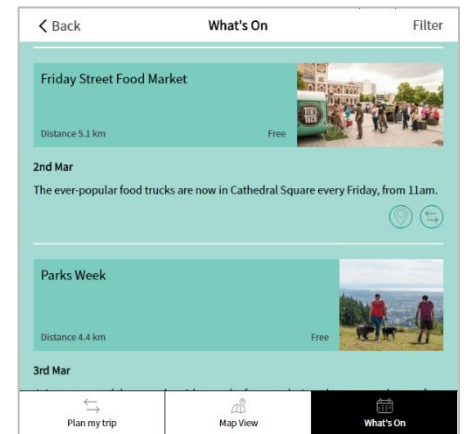
Tap on a map marker to see more details.

Tap **Map Key** to choose what data layers to display on the map.
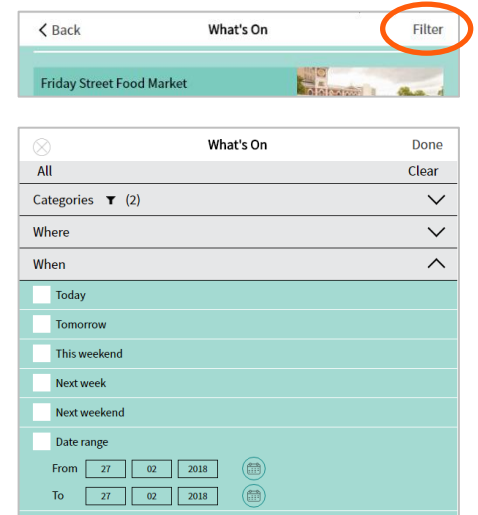

What's On

What's On is a shortcut to all the events that are happening in Christchurch.
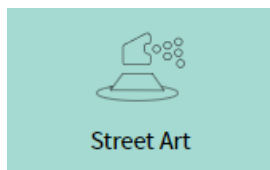

Tap on an event to open its web page.

Tap **Filter** to narrow down your events search by date, category, or location.
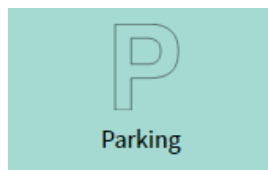

Use the Plan my Trip and Map View icons to see where an event is, or plan your route.

Popular links

Street Art
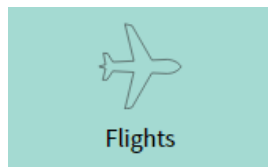See pictures of all of Christchurch's exciting new street art and where to find them.

Parking
See how many spaces are available in real-time for our parking buildings.

Free WiFi
Find free WiFi hotspots nearest to your location.

Cycle routes
Cycling and mountain bike tracks around the city and hills.

Flights
Departures and arrivals at Christchurch International Airport.
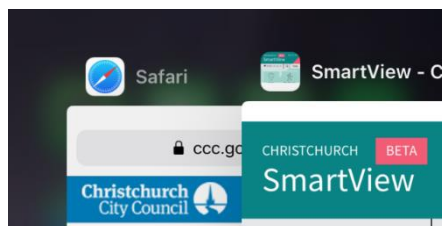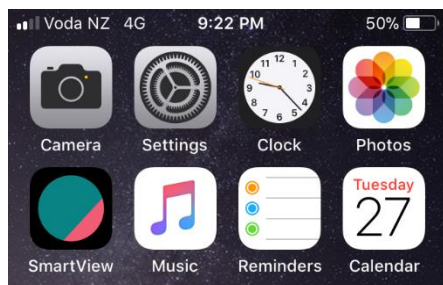
Bus stops
Quickly see the closest bus stops to your location and real-time arrival information.

Creating a shortcut

Use a Home screen shortcut to access SmartView directly, without having to open a browser and type the address every time. The shortcut appears on your Home screen like any other app shortcut or widget, so you can drag it around and re-position it.

When you open SmartView from a shortcut, it acts like an app. The normal browser controls are hidden, and you can switch between it and the browser, as if they were completely different apps.

iPhone, iPad, & iPod Touch

Launch the Safari iOS browser, and go to **smartview.ccc.govt.nz**. Tap the Share button, then tap the **Add to Home Screen** icon in the Share menu.

Android OS

Launch Chrome for Android, and go to **smartview.ccc.govt.nz**. Tap the menu button, then choose **Add to home screen**. Enter a name for the shortcut.

More about SmartView

More about SmartView

SmartView pulls together real-time data from a range of public and private organisations, making information easy for locals and visitors to access.

SmartView doesn't replace dedicated apps or sites like Google Maps, Transport for Christchurch, or EventFinder. Instead, it combines data into one simple site.

SmartView was developed by the Smart Cities Christchurch programme from Christchurch City Council. Our projects introduce new technology and approaches to make people's lives better and easier. We use prototypes or beta releases to turn good ideas into reality *quickly*.

Where do we get the data?

SmartView's real-time data doesn't just come from the Christchurch City Council. It relies on open data from a range of sources. We're grateful to the providers in the private sector, and our partners in local and central government, who are sharing their information for the good of Christchurch.

What is beta release?

This version of SmartView is a beta release, so it's not complete, or fully tested. During a beta release, we rely on feedback from real users so we can make decisions about what data and functionality we should provide in subsequent releases.