

Hagley/Ferrymead Area Snapshots

2015/16

Together in a great place



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Appendix One: Hagley/Ferrymead Planned Capital Programmes 2015/16 - 2017/18

Source of images on front cover (clockwise):

Photo: Linwood Youth Festival Experience, 2014

Child's painting of Our Community: Lauren, 12 years old, Woolston Development Project Afterschool Programme

Photo: Heathcote River, Michelle Sullivan, Christchurchdailyphoto.com

Ward Overview

Introduction

The Hagley/Ferrymead Ward area includes the east city suburbs of Avonside, Bromley, Christchurch Central, Ferrymead, Heathcote, Linwood, Mt Pleasant, Phillipstown, Moncks Bay (Redcliffs), Richmond South, Woolston, Sumner, Taylors Mistake.

The population of the ward is 49,050 (19,800 households) and includes:

- 8,265 children aged 0 to 14;
- 7,125 young people aged 15-24; and
- 6,264 older adults aged 65 and over.

83% of the ward's population are European/Pakeha, 11.3% are Maori, 7.5% are Asian, 4.8% are Pacific Peoples and the rest identify as other ethnicities. Based on the 2013 Disability Survey, 24% of the New Zealand population identify as being disabled. 143,000 of these live in Canterbury. 50% of people aged 65 years and over have a disability most of which are to do with changes as the body ages. The Council's Ageing Together Policy celebrates the strengths and wisdom of the older persons' sector while acknowledging changes in the ageing body.

The Hagley/Ferrymead Ward is made up of diverse communities that are rich in culture, heritage, history, and socio-economic variance. There is a strong sense of belonging in some areas while in others vulnerability and other factors mean people do not feel they belong. Each local community has unique social, cultural, natural, economic and built environment.

The Hagley/Ferrymead ward is characterised by its natural environment that includes the Avon-Otākaro River, Heathcote-Opawaho River, the Estuary; beaches and coastal areas; and the Port Hills.

Important Maori landmarks and heritage sites include Cambridge Green Reserve that is the site of Pauri pā the pā of the noble chief Tautahi; Moa Cave that possibly provided shelter for some of the earliest people to arrive in Aoteroa; Rapanui also known as Shag Rock that stood at the entrance of the Avon-Heathcote Estuary; and Nga Hau E Wha Marae that is on the border with the Burwood/Pegasus Ward. There are numerous other heritage and sites of significance in the ward.

There is a mix of residential, commercial and industrial activity in the ward. Most of the industrial activity occurs in Bromley, Phillipstown and Woolston. The commercial activity is found throughout the ward with the five major shopping centres being Eastgate Shopping Centre, Ferrymead Shopping Centre, South City Mall, Central City Precincts and The Tannery. Approximately 7,766 businesses employ 43,190 people in the Hagley/Ferrymead ward.

There are 15 primary schools, six secondary schools, two special character schools and one teen parent unit in the ward. These include low, medium and high decile schools and private schools.

There are two hospitals, Christchurch Hospital and Christchurch Women's Hospital in the ward. There are also 10 medical centres.

There are a variety of enjoyable and social amenities that include the Gondola in Heathcote, the Coastal Pathway that runs parallel to Main Road, Washington Way Skate Park, Victoria and Cathedral Squares, Hagley Park, Avebury Park, Richmond Green, Linwood Park and Woolston.

Local community gathering spaces include, amongst others, schools, churches, shopping centres, parks and gardens, community gardens, libraries and seven neighbourhood facilities (Christchurch City Council community centres, halls and cottages). There are also three council libraries, one mobile library and three (temporary) volunteer libraries.

Approximately 174 community groups supporting community development and recreation. As at November 2015 there were 84 community projects operating that are funded through the Hagley/Ferrymead Community Board and the Council. The Board also sponsors and supports the Community Service Awards; Neighbourhood Week; Garden Pride Award; Linwood Youth Festival Experience (LYFE); Winter Blast; Skate Jam and the Light Bulb Moments Fund which was introduced in 2015.

In an area where housing stock has been significantly impacted post-earthquake, there are a total of 602 City Housing units and 1074 Housing New Zealand units. Community groups and organisations include 24 residents groups, 3 active business associations and 174 community groups.

2015 Representation Review

The Local Electoral Act 2001 requires local bodies to review their local authority representation arrangements at least once every six years. Christchurch City Council last reviewed its arrangements in 2009 and is now reviewing them for the 2016 elections

Representation arrangements include:

- the number of councillors to be elected to the Council
- whether councillors are elected by wards or the district as a whole or a mixture of both systems
- if elected by wards, the number, boundaries and names of these wards and the number of councillors that will represent them
- whether to have community boards, and if so how many, their boundaries and membership.

The final proposal is for there to be one rural and six city wards including a Linwood-Central-Heathcote Community Board that covers what is currently the Hagley/Ferrymead ward and includes a few more surrounding suburbs. The decision on the wards under the final proposal will be released by the government in April 2016.

2015 - 2025 Long Term Plan

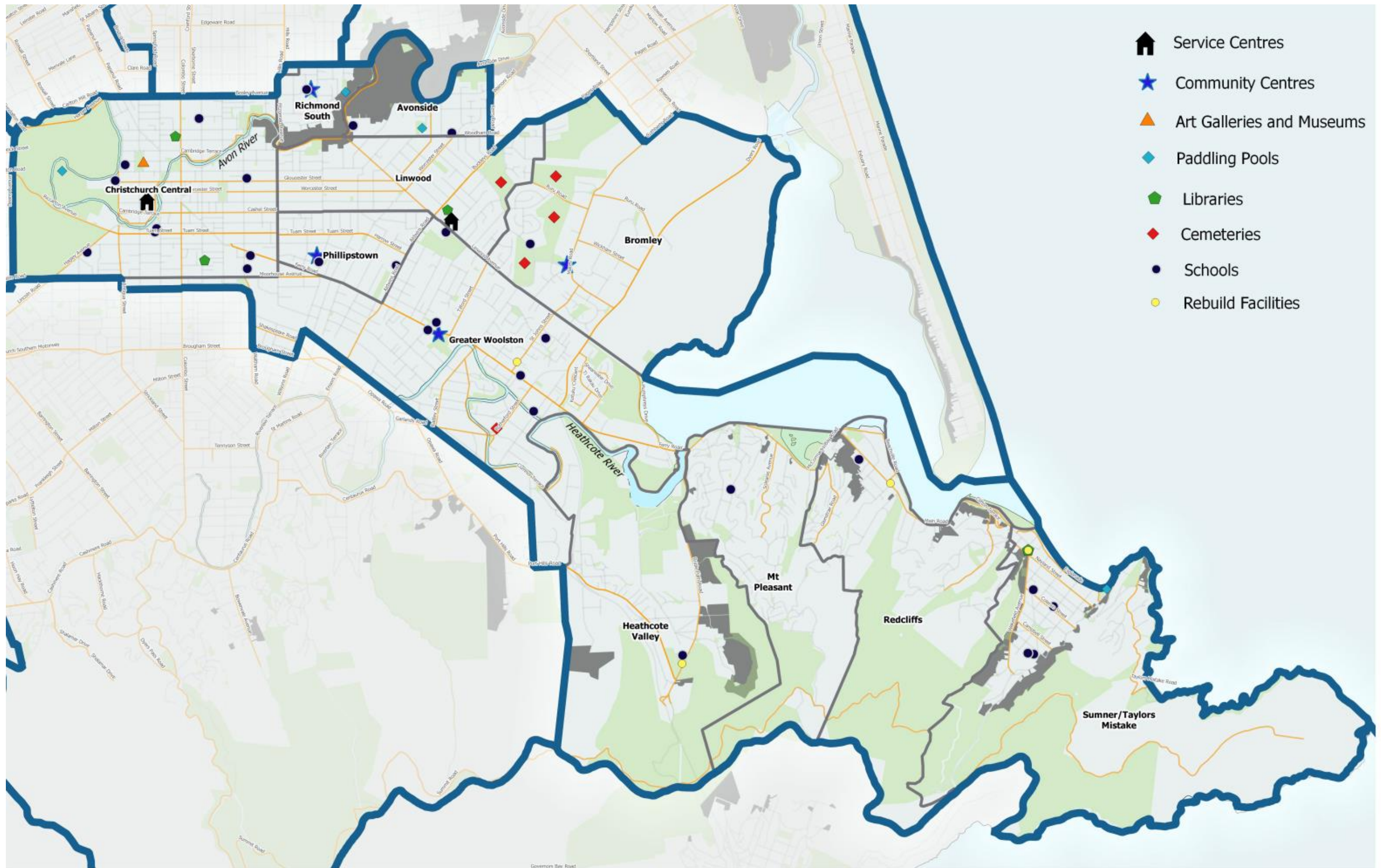
The list of all planned capital programmes for the Hagley/Ferrymead are attached as Appendix One.


2015/16 Hagley/Ferrymead Community Board Plan

In 2015 the Hagley/Ferrymead Community Board (Board) held meetings with residents, schools, children, young people, residents associations, community groups and organisations to develop its 2015/16 Hagley/Ferrymead Community Board Plan. Using a community governance model in developing its 2015/16 Community Board Plan, the Board formed a Collaborative Planning Group that included board members, community representatives and staff. The Board held community meetings and sent out a survey questionnaire to ensure community input into the Plan. Copies of the Plan are available from the Christchurch City Council.

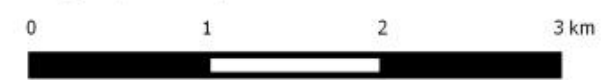
Area Snapshots

This document provides a snapshot in time, from a largely community development perspective, that takes into account the period from December 2014 to November 2015. There are 11 area snapshots, each of which includes a brief summary of community outcomes, community resilience, and community services. The community outcomes sections are organised into five areas that are consistent with the Hagley/Ferrymead Community Board and the Council outcome areas. The outcome areas are strong communities (social), a healthy environment (natural), a liveable city (built), a prosperous economy (economic) and good governance (governance).



-  Service Centres
-  Community Centres
-  Art Galleries and Museums
-  Paddling Pools
-  Libraries
-  Cemeteries
-  Schools
-  Rebuild Facilities

**Location of CCC Community Facilities
Hagley Ferrymead Ward**



-  Current Ward Boundaries
-  Residential Red Zone
-  Parks
-  Roads
-  Rivers

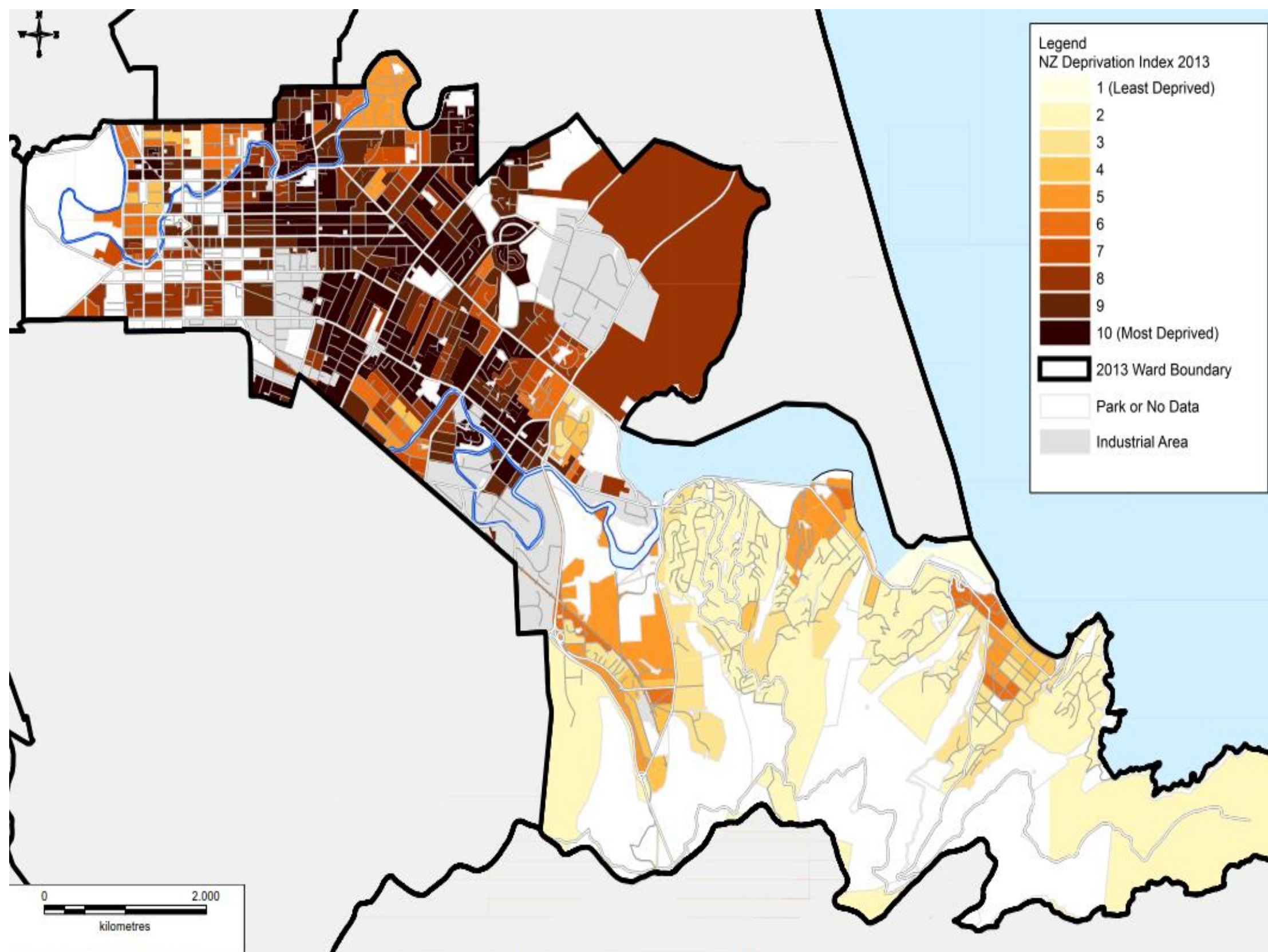


MRT, November 2015

Census Area Unit	NZDep 2013	2013 Area Population
Avon Loop	8	3,375
Bromley	8	2,907
Cathedral Square	7	501
Ferrymead	7	3,210
Hagley Park	6	1,023
Heathcote Valley	3	1,983
Linwood	9	4,293
Linwood East	9	2,004
Linwood North	8	2,409
Moncks Bay	1	2,922
Mt Pleasant	1	3,249
Phillipstown	9	3,786
Richmond South	9	2,001
Sumner	1	3,612
Woolston South	8	2,346
Woolston West	9	3,405

The Deprivation Index 2013 combines nine variables from the 2013 census that show eight dimensions of deprivation. A scale of 1 (least deprived) to 10 (most deprived) is used. A score of 10, for instance, means that the area is in the most deprived 10 per cent of areas in New Zealand based on the scoring system used. The score applies to areas rather than individual people. It takes into account income, employment, qualifications, home ownership, communication, support, living spaces and transport.¹

¹. Atkinson, J.; Salmond, C., & Crampton, P. (2014.) NZDep2013 Index of Deprivation. Wellington, New Zealand: University of Otago.



Sources: Department of Public Health, University of Otago (Wellington), NZDep2013
 CCC GIS Layers
 Prepared by: Monitoring & Research Team
 November 2015
 For more information: <http://www.otago.ac.nz/wellington/departments/publichealth/research/hirp/otago020194.html>

NZDep2013 Index of Deprivation by Meshblock Hagley Ferrymead Ward



Disclaimer: Thematic boundary mapping is intended for guidance only. While every care has been taken in the extraction of data, Christchurch City Council does not guarantee the accuracy of the data or information contained in this plan.

Key Demographics: Hagley/Ferrymead Ward, Christchurch City, 2013

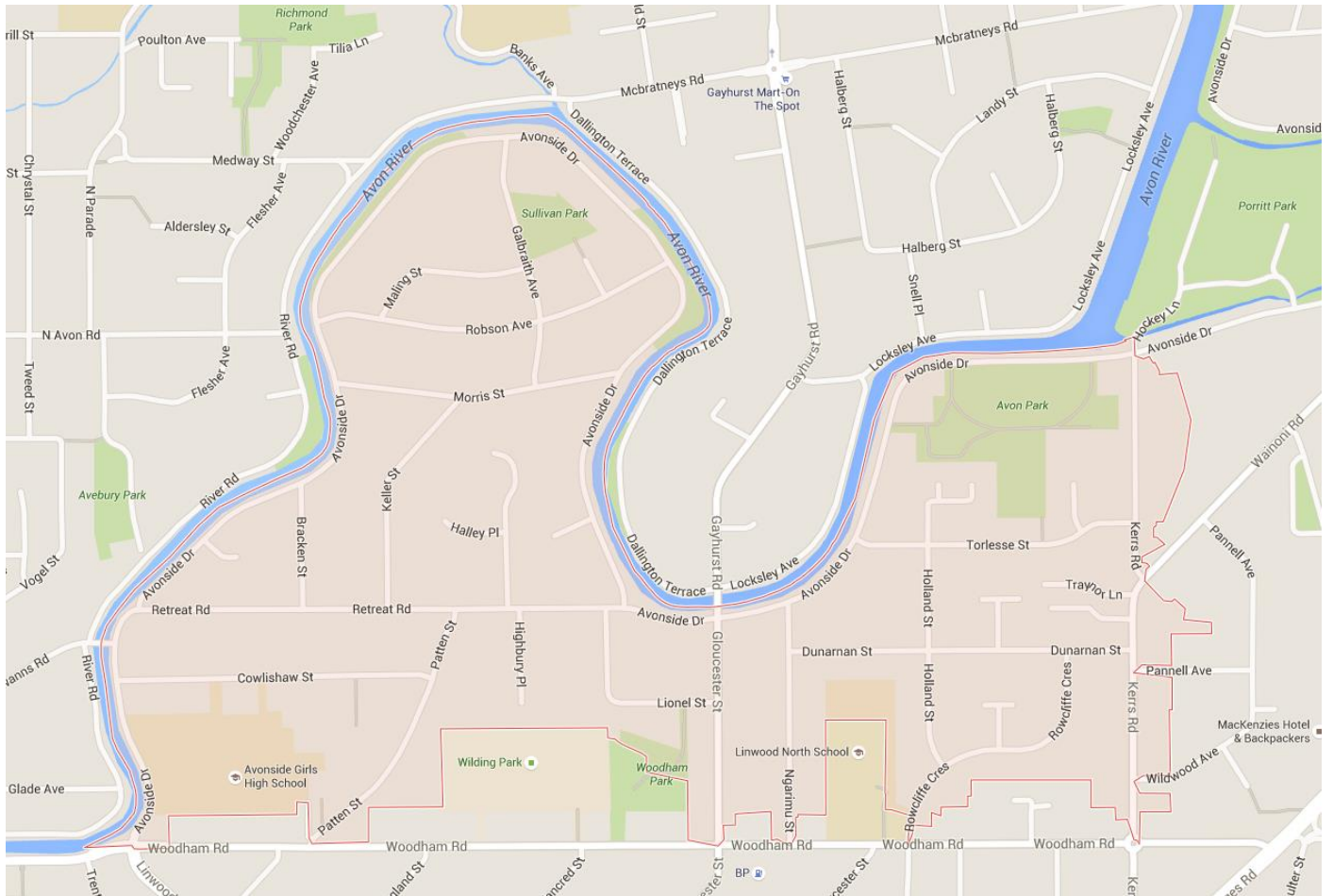
Area Unit	Avonside	Bromley	Christchurch Central	Heathcote Valley	Greater Linwood	Mount Pleasant	Phillipstown	Richmond South	Redcliffs (Moncks Bay)	Sumner/Taylor's Mistake	Greater Woolston	Total Ward	Total Christchurch City
Usual Resident Population													
2013 Census Usual Resident Population	1,824	2,910	4,899	1,983	8,697	3,252	3,783	1,998	2,922	3,612	8,961	49,050	341,469
Ethnicity (1)													
for the census usually resident population													
European	1,422	2,139	3,513	1,773	5,952	2,970	2,457	1,461	2,694	3,279	6,954	37,851	273,306
Māori	282	444	321	129	1,152	114	600	219	132	132	1,092	5,139	27,768
Pacific Peoples	51	312	114	51	498	6	228	72	12	24	645	2,190	10,101
Asian	63	138	660	39	891	93	357	198	75	54	573	#REF!	30,717
Middle Eastern/Latin American/African	27	33	99	15	174	24	54	30	15	12	36	588	3,384
Other Ethnicity	27	45	87	54	198	51	66	42	48	42	177	918	6,276
Total Stated, Ethnic Group(s)	1,671	2,754	4,503	1,914	7,926	3,138	3,267	1,836	2,826	3,390	8,481	45,612	325,719
Not Elsewhere Included	150	156	396	72	771	111	519	162	96	222	474	3,435	15,750
Total	1,821	2,910	4,899	1,983	8,700	3,252	3,783	2,001	2,922	3,612	8,964	49,050	341,472
(1) Ethnicity (Total Responses) includes all of the people who stated each ethnic group, whether as their only ethnic group or as one of several ethnic groups. Where a person reported more than one ethnic group, they have been counted in each applicable group.													
Work and Labour Force Status (2)													
for the census usually resident population, aged 15 years or over													
Employed Full-time	612	1,122	2,427	804	3,327	1314	1,401	885	1,128	1,395	3,312	19,419	133,404
Employed Part-time	186	249	468	255	804	468	318	183	423	471	855	5,085	40,206
Unemployed	81	99	198	27	369	45	171	93	45	60	237	1,665	9,303
Not in the Labour Force	489	687	1,119	423	2,196	816	843	465	729	747	2,547	11,973	86,010
(2) Employed includes Full-time & Part-time Employed and is related to work in the 7 days prior to Sunday 3 March 2013. Full-time is equal to people working 30 or more hours per week. Part-time is equal to people working 1-29 hours per week.													
Personal Income													
Median Personal Income (\$)	\$24,300	\$26,700	\$33,400	\$35,000	\$25,200	\$41,100	\$25,400	\$28,500	\$40,900	\$39,900	\$25,575	\$29,000	\$29,800
Mean Personal Income (\$)	\$31,400	\$29,600	\$43,250	\$42,000	\$29,750	\$55,700	\$28,400	\$32,900	\$54,200	\$54,500	\$30,725	\$37,100	\$38,400
Median Household Income (\$)	\$47,900	\$53,100	\$66,750	\$73,100	\$48,200	\$95,900	\$44,500	\$46,200	\$86,400	\$86,200	\$51,500	\$56,400	\$65,300
Mean Household Income (\$)	\$58,800	\$58,500	\$80,100	\$83,000	\$56,500	\$107,200	\$52,000	\$56,700	\$99,100	\$99,600	\$59,975	\$69,200	\$77,000
Family Type													
for families, in private occupied dwellings													
Couple without children	153	249	666	246	747	537	333	228	450	420	939	5,373	38,262
Couple with child(ren)	153	294	159	231	657	366	240	117	327	438	810	4,125	35,577
One parent with child(ren)	132	237	156	96	558	60	240	120	78	117	576	2,640	15,528
Home Ownership													
Dwelling owned or partly owned by usual resident (s)	282	591	393	447	415	666	453	240	549	588	1,794	7,905	63,468
Dwelling not owned by usual resident(s)	336	354	1509	147	619	162	900	591	255	399	954	8,595	43,008
Family Trust	30	57	123	108	132	333	33	36	309	279	210	1,722	15,621

Note:

Measures in these table are calculated using randomly rounded counts. Some cells may contain measures that are noticeably different when compared to measures that were calculated from unrounded counts, use with caution. Confidentiality rules have been applied to all cells in this table, including randomly rounding to base 3. Individual figures may not add up to totals, and values for the same data may vary in different tables. Some cells have been suppressed for confidentiality reasons and therefore some total figures will not completely match.

Area snapshot: Avonside

(Census area unit: Avonside)



Avonside is located in the eastern suburbs of Christchurch, approximately three kilometres north-east of the Central Business District. Avonside is bounded by the Avon River, Avonside Drive, Woodham Road, and Kers Road. Woodham Road, Linwood Avenue and Gloucester Street are the main roads providing entry to the area.

Community outcomes

The following section is organised into five areas that are consistent with the Hagley/Ferrymead Community Board and the Council outcome areas. These are aligned to personal and social wellbeing areas. The outcomes areas are strong communities (social), a healthy environment (natural), a liveable city (built), a prosperous economy (economic) and good governance (governance).

Strong communities

There was significant damage in Avonside to land and property after the September 2010 and February 2011 earthquakes. This resulted in significant areas of land being designated as red zone. There is a mix of private owner/occupier and rental accommodation. The number of people who usually live in Avonside decreased from 3,240 to 1,824. The number of occupied dwellings also decreased from 1,317 to 726. With more people achieving property settlement with the Crown the number of people and occupied dwellings in Avonside has decreased.

Although there are a number of community groups and organisations that support the local community, most are not located in Avonside. Avonside Holy Trinity Church is based in Avonside and continues to organise community events and

activities in response to community aspirations and needs, including assistance to those moving out of the area. Residents have continued to benefit from Ministry of Social Development earthquake support coordination service that provides information and practical assistance for residents directly affected by the earthquakes. The church is also working with residents in the green zone, some of whom are still working through insurance issues as well as issues associated with the repair and/or rebuild of their homes. This has taken a significant toll on people's wellbeing and finances. Extensive and ongoing road works in the area are also reported to be a source of strain and stress for local residents.

The process of making new Crown offers to owners of vacant, insured commercial and uninsured properties in the residential red zone continues until 10 December 2015. The final date for settlement is 26 February 2016.

Avonside Girls' High School (Decile 6) and Shirley Boys' High School will be relocated onto a shared site (the former QEII site). The local medical centre is Woodham Road Health Care.

A healthy environment

About half the land in Avonside was red zoned after the 2010 and 2011 earthquakes with the remainder being rated Technical Category 2 and 3 almost equally. Red zone land is largely bounded by Avonside Drive and Cowlshaw Street. Currently a significant part of the red zone has had growth in the number of grasses, trees and shrubs that enhance the natural environment.

Local residents have shown interest in providing input into the use of red zone land. There are opportunities to develop and improve the natural environment - ecological enhancement, wetland development and environmental education. The local and greater Christchurch community has raised the idea of a river park through red zone areas including Avonside. A green space and river corridor could increase recreational opportunities through walkways, cycleways, events, more water sports and water-based activities. There is potential for an environmental design that will prevent crime and injury.

There are three parks in Avonside: Wilding Park, Woodham Park and Avon Park. The use of green space for community events has increased over the years. The amount of green space in the area has increased due to the increase in number of cleared sites although these are not accessible for community use.

A liveable city

The built environment in Avonside consists of a mix of residential dwellings and commercial properties. About half of the properties in Avonside were in the red zone and most of these have been demolished. The quality of rental accommodation in the area is an issue for residents in the area, especially with a shortage of alternatives. Avonside is set to benefit from the Housing New Zealand programme that will build 700 houses in Canterbury by the end of 2015. As at 31 July 2015 there was 120 Housing New Zealand properties in Avonside. As at April 2015 the median price of houses in Avonside was \$330,000.¹

Since the 2010 and 2011 earthquakes considerable demolition work and infrastructure repair work has been undertaken in Avonside. Traffic has been disrupted because of SCIRT work on roads to repair and replace underground horizontal infrastructure. This has impacted on businesses and has been a cause of frustration as residents have had to continuously change routes when roads are being worked on. In 2015 the Gayhurst Road Bridge reopened after repairs were completed. This was welcomed by residents as this is a well-used bridge.

A prosperous economy

Avonside contains a small number of businesses, predominantly located at the Woodham Road/Gloucester Street intersection. Fifty per cent of properties on the Avonside side of this precinct have either been demolished or had major repair work undertaken. The retail precinct on the Gloucester Street/Avonside Drive intersection has been significantly affected.

Businesses in Avonside, especially smaller businesses, have also been affected by reduced patronage. This is largely due to the changing demographics in both areas as a considerable number of those who usually live in Avonside have left. With

¹ MREINZ, 2015. Accessed from <http://www.stuff.co.nz/the-press/business/your-property/3810451/House-sales-stats>

a smaller population to cater to, businesses are struggling to meet costs and remain profitable. Another major challenge for businesses has been the blocking of access to shopping precincts by infrastructure repairs.

The demolitions in the red zone created opportunities for materials to be salvaged and reused either for rebuild purposes or for new entrepreneurial opportunities. There have been a few houses that have been moved out for repair and resale but in most cases it has been fittings taken from houses. There are a few organisations that have been involved in this and have used the recycled materials to benefit communities. Very few buildings have yet to be demolished.

Good governance

In 2015 the Hagley/Ferrymead Community Board (Board) held meetings with residents associations and community groups on a number of matters including the Council's Representation Review, the 2015-2025 Draft Long Term Plan and the 2015/16 Hagley/Ferrymead Community Board Plan. The Board also met with Principals in the ward to discuss Community Board work, support of schools, and local and current issues and projects. Between November 2014 and October 2015 the Board received over 70 deputations covering a wide range of issues across all areas. Throughout the year Board members attended residents' association and community group meetings, community events and took part in a variety of projects including the rebuild of community facilities, development of local spaces and local issues.

Using a community governance model in developing its 2015/16 Community Board Plan, the Board formed a Collaborative Planning Group that included board members, community representatives and staff. The Board held community meetings and sent out a survey questionnaire to ensure community input into the Plan. School children, young people, residents and community groups and organisations attended and gave input into the process.

Board submissions since November 2014 included submissions and appearance at hearings on the District Plan Review, the Council's Long Term Plan, the Local Alcohol Policy and Bylaw and Policy documents. The Board also made a submission in opposition to the Ministry of Education's proposal to close Redcliffs School; provided feedback to inform Council submissions on the Environment Canterbury Air Plan and Block Offer; and supported community opposition to several liquor licence applications.

Community Resilience

Community Support Organisations: There are very few community groups and organisations based in Avonside. With the changing population there has been increased need for additional support for residents as they transition out of the area or work through repair and rebuild of their homes.

Volunteering: Volunteerism in the area is relatively low. As people have left the area there have been few people left with the energy and time to give to volunteering. This has meant that there is greater reliance on community groups and organisation to deliver more activities and programmes.

Connectedness: There are very few neighbourhood support groups in Avonside. There are networking opportunities through Richmond Community Action Network and the Greater Linwood Forum.

Participation: Participation in community activities and events has continued to be high as there are few opportunities for people to participate in community life.

Preparedness: Work needs to be done to ensure that the community has a preparedness plan and that there is preparedness at household level.

Community services based in Avonside

Community Groups and Organisations

Ashgrove Badminton Club
Avebury House Community Trust
Avon O Takaro Network
Avon Park Bowling Club
Avon Toy Library
Friends of Beverly Park Rose Garden
Royal NZ Plunket Society clinic - Linwood/Avonside
Wainoni/Avonside Community Services Trust

Faith-based organisations

Church of the Nazarene
Holy Trinity Church Avonside

Education Providers

Avonside Early Childhood Centre
Avonside Girls' High School
Linwood North School
Lollipops Educare
Niu Early Learning Centre

Medical and Health Services

Woodham Road Health Care

Residents and Business Associations

Avonside Community Group

Location

Gymnasium, 180 Avonside Drive
Avebury Park, Eveleyn Couzins Avenue
Private Address
169 Kerrs Road
900 Avonside Drive
11 Hanmer Street
Cnr Rowcliffe Crescent and Woodham Road
878 Avonside Drive (not actually located in ward)

Location

125 Kerrs Road
168 Stanmore Road

Location

43 Woodham Road
180 Avonside Drive
221 Woodham Road
7 Patten Street
221 Woodham Road

Location

160 Woodham Road

Location

Mabel Howard Community Place

Area snapshot: Bromley

(Census area unit: Bromley)



Bromley is situated 5.1 kilometres from the Central Business District (CBD) and is bound by Linwood Avenue to the South; McGregors Road, Ruru Road, Cypress St and Kearney Roads to the East; Cuthberts Green, Cuthbert Street and Breezes Road to the North; and the Estuary to the East. The major access roads include Dyers Road, Linwood Avenue, Buckleys Road and Pages Road.

Community outcomes

The follow section is organised into five areas that are consistent with the Hagley/Ferrymead Community Board and the Council outcome areas. These are aligned to personal and social wellbeing areas. The outcomes areas are strong communities (social), a healthy environment (natural), a liveable city (built), a prosperous economy (economic) and good governance (governance).

Strong communities

The Bromley Community Centre and St Chad's Anglican Church continue to be the main source of activities and programmes for the local community. The programmes and events run by the two organisations are well attended and

several metropolitan community organisations based in Bromley also offer services to the local community. Due to other facilities being damaged during the Christchurch earthquakes the Bromley Community Centre has seen an increase in users. This increase in demand on the Centre has resulted in increase in staffing and a review of services and activities. A new committee came into office in April 2015 and is motivated to continue to work with the community and helping the people of Bromley realise their aspirations. Research is underway to determine how best the Centre can continue to meet the changing needs of the community. A sports day for families was launched as a new initiative in November 2015 in response to community aspirations. The event was well attended.

Anglican Advocacy has been doing some community development work in the Bromley community with the focus being building the capacity of local residents to engage Council and other organisations that provide support in the community, as well as the capacity to self-organise. Work with the community around road safety has been used to build community confidence in their ability to effect change for themselves. This has included working with the local school and community centre to do a deputation to the Hagley/Ferrymead Community Board on road safety for children who attend Bromley School.

Bromley School's roll has greatly increased and the school is attended by many from outside of the Bromley area. Following the 2010 and 2011 earthquakes, on 1 July 2011 the roll was 234, a 24% decrease in roll from the year before. At 1 July 2015, the roll was 346, almost a 19% increase from pre-earthquake rates. Bromley School had its Ministry of Education, Education Review Office (ERO) Evaluation in October 2015 and was found to be performing well with its next review due in the next three years. The school received a grant from Red Cross to assist with projects that would result in wellbeing for children and young people. Following a directive from the Ministry of Education, the Board of Trustees proposed an enrolment zone to manage the growing school roll. A decision was made at the end of 2015 and the new school zones will apply from mid-February 2016. The zone boundaries are the South side of Buckleys and Pages Road to Cuthberts Green, across to the south side of the Settlement Ponds and around the Estuary; both sides of Ruru Road; around the Estuary shoreline to where the Estuary intersects Humphries Drive/ Linwood Avenue and Northside of Linwood Avenue up to Buckleys Road intersection.

A healthy environment

Bromley has a number of large green and recreational spaces that include Cuthbert's Green, Bromley Park, Bromley Old School Reserve, Cypress Gardens Reserve and the previously mentioned five major cemeteries (Bromley Cemetery, Ruru Lawn Cemetery, Memorial Park Cemetery, the Linwood Cemetery and the Canterbury Crematorium). Linwood Cemetery is one of the largest and oldest cemeteries in Christchurch.

Bromley has wetlands and estuary areas adjacent to the Council's wastewater treatment plant along Dyers Road. Wastewater outflow to the estuary has caused some concern to local residents, with disruption to wildlife and recreational activities in the area.

Over the year, residents actively worked with the Community Board and the Council through public meetings and drop in sessions to address matters of concern to them. This included deputations being made to the Community Board in April 2015 about the Bromley odours resulting from the Living Earth Factory composting site, and residents attending a separate public meeting/drop in session to discuss the Sandilands contaminated land issue with the Council and the Board.

A liveable city

Bromley is a mix of residential, commercial and industrial areas segregated by a number of cemeteries (Bromley Cemetery, Ruru Lawn Cemetery, Memorial Park Cemetery, the Linwood Cemetery and the Canterbury Crematorium). It has a large industrial area located on and around Maces Road. A predominant feature of this area is the Christchurch City Council's water and wastewater treatment plant. In September 2015, Habitat for Humanity welcomed 11 families into their brand new homes through the Habitat Hand-up Christchurch Project in Bayswater Crescent. As at April 2015 the median price of houses in Bromley was \$315,000.²

A community initiative saw residents of the Bromley community working with Anglican Advocacy, Bromley School and Bromley Community Centre to address road safety concerns for children in the area, in particular near the school. A

² MREINZ, 2015. Accessed from <http://www.stuff.co.nz/the-press/business/your-property/3810451/House-sales-stats>

deputation was made to the Hagley/Ferrymead Community Board in November 2015 by the Bromley Community Centre on behalf of the community resulting in the Board requesting a report on safe pedestrian crossing options for Bromley School children.

The lease for the Christchurch City Council Service Centre in Eastgate Mall has been renewed and will continue to serve the community from that location for at least another two years.

Prosperous economy

Bromley is traditionally viewed as a predominantly middle to lower socio-economic area. In recent years the east of this area has seen a significant increase in the upgrading of existing industrial parks and the development of new ones. There has also been some infill housing and minor residential development in the area, including a new subdivision on Merrilees Place.

Good governance

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Using a community governance model in developing its 2015/16 Community Board Plan, the Board formed a Collaborative Planning Group that included board members, community representatives and staff. The Board held community meetings and sent out a survey questionnaire to ensure community input into the Plan. School children, young people, residents and community groups and organisations attended and gave input into the process.

Board submissions since November 2014 included submissions and appearance at hearings on the District Plan Review, the Council's Long Term Plan, the Local Alcohol Policy and Bylaw and Policy documents. The Board also made a submission in opposition to the Ministry of Education's proposal to close Redcliffs School; provided feedback to inform Council submissions on the Environment Canterbury Air Plan and Block Offer; and supported community opposition to several liquor licence applications.

The Hagley/Ferrymead Community board held a public meeting to understand community views on the odours in Bromley. The Board subsequently made recommendations to Council for the investigation of the Bromley Odours from the Living Earth Factory composting site.

The Board also heard a deputation from Bromley School staff and pupils on the road safety concerns as there is currently no pedestrian crossing or other safety measure to enhance pedestrian safety on Keighleys Road.

Community resilience

Community Support Organisations: There is a small number of community groups and organisations working in the Bromley area with Bromley Community Centre continuing to be the primary community organisation. A new committee and extensive governance support has gone into strengthening the organisation and building capacity. Some organisations work in the area, although are not based in Bromley. There has been increased collaboration this year between two community organisations that has resulted in improved outcomes for the community.

Volunteering: Some areas of the community have a strong volunteer base, however overall the community reports relatively low levels of volunteerism. However, 2015 has seen an increase in volunteering in Bromley with volunteers being involved in the newly launched Family Sports Day as well as the annual Bromley Fair and other activities, including the Red Cross door knocking campaign.

Connectedness: There is a low number of neighbourhood support groups and no residents' associations in the Bromley area. Community groups and organisations have the opportunity to connect with others at the Greater Linwood Forum.

Participation: Increased community events and the community centre bring people together. Various activities also give older adults, young people and young families opportunity to participate in community life. The Bromley Community Centre's efforts to develop more family and children-friendly events and activities in 2015 has allowed for greater participation.

Preparedness: A preparedness plan has not been completed for Bromley, however the Bromley Community Centre began doing some work in this area in October 2015 by using the Red Cross door knocking campaign as an opportunity to begin to identify vulnerable members of the community.

Community services based in Bromley

Community Groups and Organisations

Bromley Community Centre	45 Bromley Road
Dogwatch Sanctuary Trust	230 Dyers Road
Ka Wahine ki Otautahi Trust	18 McGregors Rd

Faith-based organisations

Girls Brigade (NZ) 36 th Christchurch Company	455 Linwood Avenue
Liberty Christian Church and Bible College	5 Expo Place

Education Providers

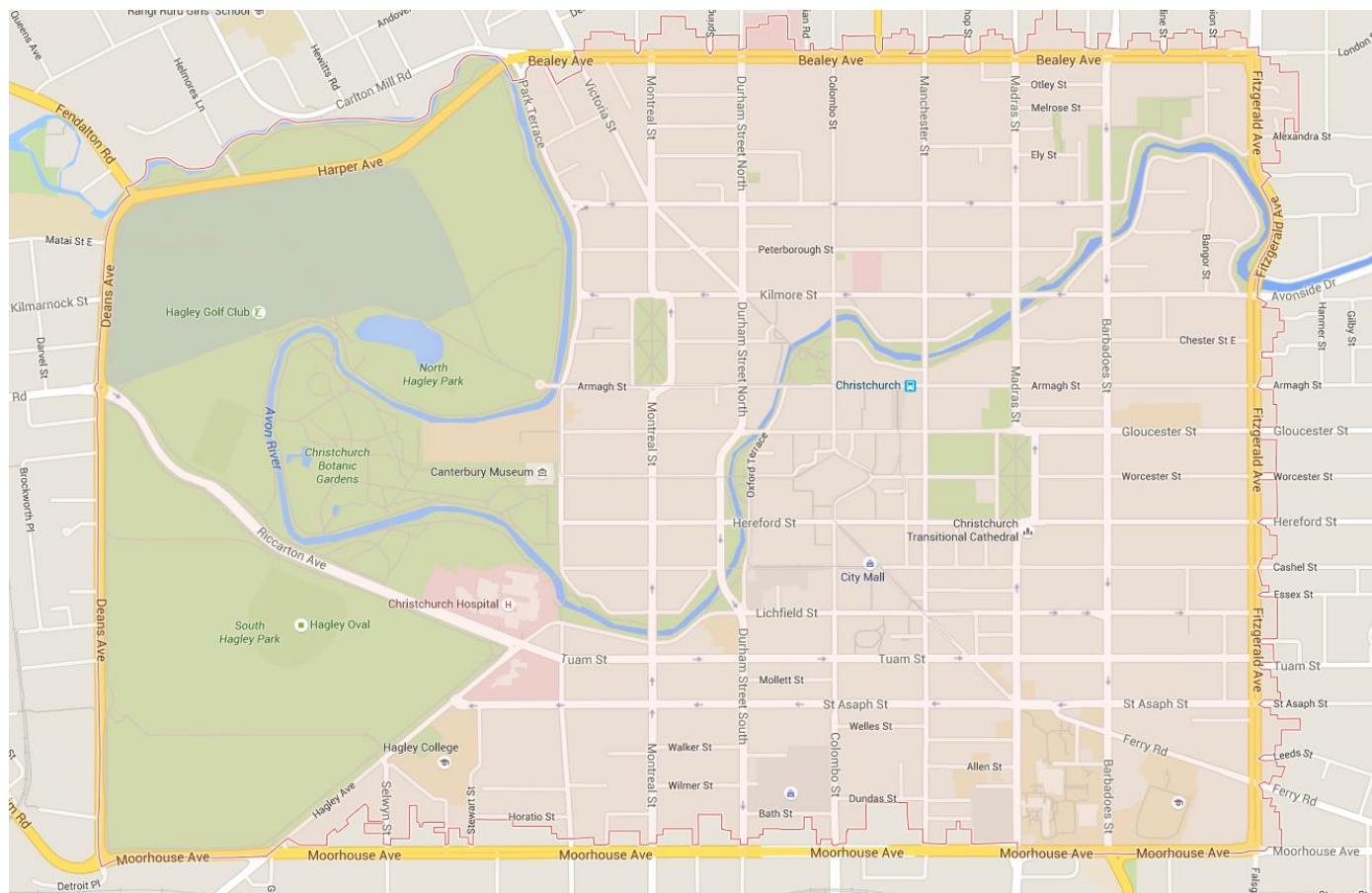
Bromley Primary School (Decile 2)	33 Keighleys Road
Kidsfirst Kindergartens	33 Keighleys Road
Te Hohepa Te Kohanga Reo	34 Phillips Street
M*A*S*H Bromley	Bromley School, 33 Keighleys Road

Sports and Recreation

Bromley Park	Buckleys Road
Canterbury Indoor Bowls	25 Kearneys Road (reopens March 2016)
Canterbury Softball Association	3 Maces Road
Cathedral City Line Dancers	Bromley Community Centre, 45 Bromley Road
Cypress Gardens Reserve (skateboarding park)	Bromley Road
Furui Ryu Jiu-Jiutsu Society	Old Scout Hall, Bromley Road
Katang Fitness	Bromley Community Centre, 45 Bromley Road
Linfield Park	Kearneys Road
Richmond Keas Softball Club	Kearneys Road

Area snapshot: Christchurch Central

(Census area units: Avon Loop, Cathedral Square, Hagley Park)



For the purposes of this area snapshot, the Christchurch Central area includes Hagley Park, Cathedral Square and Avon Loop Census area units. It is defined as the area within the four avenues (Bealey Avenue, Fitzgerald Avenue, Moorhouse Avenue and Rolleston Avenue) and includes the Central Business District (CBD).

Community Outcomes

The following section is organised into five areas that are consistent with the Hagley/Ferrymead Community Board and the Council outcome areas. These are aligned to personal and social wellbeing areas. The outcomes areas are strong communities (social), a healthy environment (natural), a liveable city (built), a prosperous economy (economic) and good governance (governance).

Strong communities

Christchurch Central is predominantly viewed by many as a hub for business and social activities. There are a significant number of buildings that have been demolished in Christchurch Central over the past two years. A large number of bed-sit and other units, particularly in the Inner City East, previously occupied by older adults on low-incomes were damaged in the February 2011 earthquake. Organisations working with older adults report continued isolation, as most of the older adults they supported have been displaced and are finding it challenging to cope outside their usual environments. There is a lack of adequate social and affordable housing in the central city, which appears to have resulted in homelessness for some former inner city dwellers.

Christchurch Central residents connected through numerous meetings and social events organised by residents' associations and other groups. These events and meetings have been instrumental in keeping community, especially where some residents have been living outside Christchurch Central due to damaged homes. Christchurch Central also benefits from big annual events such as Buskers Festival, Sparks, Christmas in the Park and various summer events. Residents have reported that there have been numerous consultation processes that they have been asked to make submissions on. A core group of residents have made submissions although this has resulted in them feeling really exhausted. There is a risk that a few residents will burn out and that in future they will not be able to make submission that benefit other residents in Christchurch Central.

Organisations such as Life in Vacant Spaces, Gapfiller, and Greening the Rubble, which were formed after the earthquakes, have continued to work with the Council and public to activate vacant spaces throughout Christchurch Central. Projects have been geared towards attracting visitors to the city and ensuring that residents have the opportunity to be creative in the rebuild process. A Transitional City Project Fund, available for the third year, has been well used by individuals and groups wanting to put on events, installations and exhibitions. These have included murals, gardens, mobile movies, art installations, photo exhibitions, a dance floor with a washing machine music box, and mini golf scattered in different locations. Coloured sheep have also been part of this project that has seen the metal reflective animals replacing road cones to liven up the city. The Christchurch Stand Tall project saw around 100 fibre-glass giraffes decorated by school children and artists being dispersed across the central cities and suburbs. Christchurch Stand Tall is a public art project organised by Wild in Art (UK). The giraffes were on display for 12 weeks and ran from November 2014 to January 2015 before they are auctioned off to raise funds for charities in Christchurch.

In October 2014 the Festival of Transitional Architecture (FESTA) was again held in Christchurch Central. The project is on hold for 2015, but set to return in 2016 and 2018 with a more ambitious and long term focus. Smaller scale 'experiments' were held in 2015, including PARK(ing) Day, an effort to transform car-parking spaces to an active public space. 2015 also saw the launch of Te Putāhi- the Christchurch Centre for Architecture and City-Making, a conceptual institute 'focused on the current rebuild and ongoing renewal for our city for the long-term'. This was launched with a five-week exhibition called People Building Better Cities that was held in a new building on Gloucester Street and included talks and workshops.

The Art Gallery continues to be innovative and is currently operating from 209 Tuam Street. Other outdoor spaces have continued to be used creatively to display art around the city. Repairs to the foundations of the building continue and are expected to be completed next year. In August 2014 a black-tie fundraising event raised sufficient funds to add Bill Culbert's *Bebop* to its collection. This is a 15m-long, ceiling hung light installation. The gallery is scheduled to reopen in December 2015.

In July 2015 the Collective for the Homeless was launched under the auspices of Pura Pura Whetu. The Collective seeks to get homeless people into jobs and housing. Three Homelessness hui had been held by November 2015. The July hui had seven people attend and that had increased to 23 by November. Issues discussed included potential access to housing, jobs, mental health services, advocacy services, practical support such as hearing and visual aids and the plight of deportees from Australia. It is envisaged that these hui will continue at least until July 2016. To date the Collective in collaboration with social service agencies has supported 23 people into homes and nine into jobs.

In September 2014 Christchurch Community House reopened at 301 Tuam St after five moves in three years following the February Earthquakes. The new facility has an eight year lease and houses 28 not-for-profit organisations who share not only the facilities but resources.

A healthy environment

The Avon River, a well-known natural landscape feature of Christchurch Central, was affected by the 4 September 2010, 22 February 2011 and 13 June 2011 earthquakes. Water quality in the Avon River was compromised due to sewage and liquefaction, and future use of the spaces adjacent to the river will be subject to river bank stability. As stated under the *A liveable city* section, plans to enhance the natural environment along the Avon River have begun with more trees, shrubs and green space planned in The Frame of the Core.

The Christchurch Central area includes Hagley Park, renowned for its extensive area of 165 hectares (407 acres), its wide-open spaces and mature woodlands. Hagley Park comprises North and South Hagley Park, separated by Riccarton Avenue and bordered by Deans, Hagley, Rolleston and Harper Avenue. The park is a major sporting and cultural focal point with netball courts, a golf course, and soccer and rugby fields. While there was damage to buildings located on the park area, Hagley Park itself has generally been open for use. The Botanic Gardens are home to an impressive collection of exotic local flora and fauna from New Zealand and around the globe. The Gardens are set on 21 hectares and are generally operational, but have sustained the loss of mature trees. Since the 22 February 2011 earthquake Hagley Park has been established as the major event and entertainment hub for the city.

[A liveable city](#)

Christchurch Central has areas of residential, educational, and commercial /industrial usage; and green space including Hagley Park, the Christchurch Botanic Gardens and the Barbadoes Street cemetery. A number of central government and local government agencies are sited within the Hagley Park Census area of Christchurch Central, including Christchurch City Council Civic Offices, Canterbury Area Central Police Station, Christchurch Public Hospital and Environment Canterbury. This area also contains the Arts Centre, Canterbury Museum, Christchurch Art Gallery, Christchurch Botanic Gardens and Hagley Park which is home to a number of sports clubs and organisations. Some of these have had to relocate into temporary premises following building closures as a result of the 22 February 2011 earthquake.

The 22 February 2011 earthquake had the most devastating effect on Christchurch Central infrastructure. Buildings and infrastructure were already weakened by the 4 September 2010 earthquake and its aftershocks, exacerbated the damage. As at February 2015 a total of 1240 demolitions had occurred within the four avenues (Deans, Fitzgerald, Moorhouse and Bealey) with 292 rebuilds commenced. 110 new buildings in the four avenues had been issued a code of compliance certificate, indicating completion of work.

Christchurch Central has also seen an increase in hotel accommodation with 700 new rooms being available by the end of 2014. Construction of the city's core retail precinct is underway and as at August 2015 almost all the 'flagship' ground floor retail units were under negotiation. The new retail precinct is due to open for business by Christmas 2016. Private projections of occupancy in the central retail and office sector estimate that by the beginning of 2017 there will be 10,000 workers in the new developments. The government's 'Live Central' campaign aims for 20,000 people to be living within the four avenues by 2025.

In October 2014 Christchurch got official approval to host ICC Cricket World Cup games in February 2015. This brought to an end an eight year period during which Christchurch has not hosted international cricket. The Hagley Cricket Oval- Papa Kirikiti was the first anchor project to be completed in Christchurch. The opening ceremony and match of the international games were hosted at the new Oval located in South Hagley Park. The Oval is available for football during winter and the pavilion is available for community use all year round.

Mid-2015 saw the opening of the first inner city apartments to be built in Christchurch. The new multi-million dollar Housing New Zealand complex is designed for quality and sustainable build and is mixed tenure living. A total of 11 of the 26 one and two-bedroom apartments house Housing New Zealand tenants while the rest are privately owned in line with practice in most European countries and Australia. Eight of the social housing units are one-bedroom, whilst the remaining three are two-bedroom. The new complex has no green space, but offers small court yards for residents.

The Isaac Theatre Royal opened its doors in November 2014. The venue has been closed for three and a half years and undergone extensive repairs at an estimated cost of \$40 million. It was the home of a variety of national performing arts companies of New Zealand. Since its opening it has had a steady flow of performances.

As at November 2015, the \$219 million restoration of the Arts Centre was almost halfway with parts of the Centre being accessible to the public. The project is set to be one of the largest restoration projects in the world.

The Government, through CERA, and the Council is responsible for a number of new developments planned for Christchurch Central. In June 2013, the Crown and the Council reached an agreement on how the \$4.8 billion cost of the Anchor Projects would be shared. It was agreed that the Council would invest \$1.9 billion while the Crown would invest

\$2.9 billion in the projects. Horizontal infrastructure is expected to be the most expensive project costing about \$2.94 billion. Current progress on these projects is as follows:

- The Frame will reshape central Christchurch. It is proposed in the Christchurch Central Recovery Plan to surround and define the Core of the central city. The Frame is proposed to be new green space that provides recreational and other opportunities for commercial and residential developments and sets out three main sections: East, South and North. From June to July 2014 public submissions were sought by the Minister for Canterbury Earthquake Recovery on the South Frame Planning Framework discussion document (CERA, <http://ccdu.govt.nz/projects-and-precincts/the-frame>).
 - The Margaret Mahy Family playground is a key feature of the Frame with construction being underway on the 2.5ha piece of land bounded by the Avon River and Manchester, Madras and Armagh Streets at a cost of \$20 million. The playground is due to open in December 2015 and is expected to include a café and other amenities. It is considered to be a development that will be high quality with equipment including a 10m high climbing tower, a double flying fox and a 4m wide slide to cater for children and young people of all ages and abilities. The design of the playground reflects the Canterbury Plains and the Port Hills environment. It will display art pieces and have a water park and picnic areas.
 - Tree planting on the Te Papa Ōtākaro/Avon River Precinct, a 3.2km span from Christchurch Hospital to Barbadoes Street has begun. It is expected that 1,400 new trees and over 100,000 native and exotic shrubs will be planted over a period of four years. 183 trees will be removed due to extensive decay, poor growth and safety issues. Plantings will be on both sides of the river (CERA, <http://cera.govt.nz/sites/default/files/common/greater-christchurch-recovery-update-issue-33-june-2014.pdf>). The first phase of work on The Terraces began in October 2014 on Oxford Terrace. The Terraces is a waterfront space that provides seating, steps, ramps and decks for people to enjoy the river, shrubs and trees. Part of the developments will be a river promenade that will extend from Christchurch Hospital to the Margaret Mahy Playground.
- Construction of the Bus Interchange began in June 2014. The facility occupies 14,0000 m² and is bounded by Tuam, Colombo and Lichfield Streets and Sol Square. The Bus Interchange design is mindful of other transport modes such as access to taxi ranks, secure bicycle storage facilities, and regional bus bays. Key features of the facility include lounges that are separate from the pick-up and drop off zones, a café, and retail outlets. The new Bus Interchange anchors Environment Canterbury's proposed hubs and spokes model for public transport. The facility became operational in the winter of 2015.
- The Justice and Emergency Services Precinct is to be a purpose-built construction that will house the Ministry of Justice, Police, Corrections, St John, New Zealand Fire Service and Civil Defence. The precinct will be bordered by Colombo, Tuam, Durham and Lichfield Streets. Approximately 2,000 people will work in three buildings. Buildings on the site before 2014 were demolished to make way for this development. It is expected that the Precinct will be fully operation by mid-2017.
- In November 2015 work officially began on the north bank of the Canterbury Earthquake Memorial site. The Memorial is a tribute to the earthquakes of September 2010 and February 2011 that reshaped Canterbury and the people in a profound way. The Memorial is expected to provide a place where people can pay their respects to those who died and those who were injured. The memorial will also list and acknowledge individuals, communities and organisations that helped out in the aftermath of these events including those from other countries. The Memorial will be along Ōtākaro/Avon River, between the Montreal Street Bridge and Rhododendron Island. The north bank will be a reflective space and is due for completion in February 2016.
- In May 2014 CERA, the Canterbury District Health Board, University of Otago, University of Canterbury, and the Christchurch Polytechnic Institute of Technology signed a collaboration agreement to develop a new Health Precinct- Te Papa Hauora, another anchor project. The Health Precinct will bring together health services and state-of-the-art research and teaching facilities. An Advisory Council is to be set up to oversee the partnership

agreement and emerging opportunities for collaboration (CERA, <https://ccdu.govt.nz/sites/default/files/christchurch-health-precinct-master-planning-advice-updated-15-august-2014.pdf>).

- The Central Library continued to operate from two locations – Peterborough Central Library and Manchester Street, the latter site having started to operate in early 2014. In March 2014 the Your Library, Your Voice Campaign was launched to find out from the public what sort of services and spaces they would like to see in the new facility to be built on Gloucester Street. 2,400 ideas were submitted and will influence plans for the \$85 million new building.
- The Christchurch Innovation Precinct is expected to cover an area of about 3.7 hectares and is to be bounded by Lichfield, Manchester, St Asaph, High, Tuam and Madras Streets. It will be a place for business and employment in high-value technology sectors and will incorporate the current Enterprise Precinct and Innovation Campus (EPIC) temporary site that is known as the EPIC Sanctuary, a private sector initiative. Anchor Tenants will be Vodafone and Kathmandu, who are expected to house 350 and 150 staff respectively. Businesses, innovators, and an ICT graduate school are expected to form the Precinct. Housing, hospitality, retail and professional services are expected to be co-located.
- The Residential Demonstration Project for the Breathe Urban Village started with an international design competition run by the Council for “a financially viable benchmark design for 21st century inner city living offering an exceptional quality of life”. The urban village site is on the corner of Madras and Gloucester Streets opposite Latimer Square. The winning design came from a consortium of Holloway Builders, architects Anselmi Attiani Architettura and engineers Cresco and was announced on 22 October 2013. The developer, a new company called Breathe Ltd was in negotiations with the Crown to purchase and develop the land and was due to begin construction in April 2015. However, in November 2015 the Christchurch Central Development Unit confirmed that the project would not go ahead due to Breathe Ltd being unable to secure funding. Next steps for the site are yet to be confirmed.

An Accessible City Plan was released on 31 October 2013 and replaced the transport chapter in the Christchurch Central Recovery Plan. The draft Accessible City Plan went out for consultation in November 2012 and was developed with input from CERA, the Council, Environment Canterbury and the New Zealand Transport Agency (Christchurch Central Development Unit, <http://ccdu.govt.nz/faq/faq-an-accessible-city>). An accessible city is meant to provide clear transport framework for the Central City and to link the Central city transport system with the wider transport network. Notably, the plan seeks to improve transport options for pedestrians, cyclists, vehicles and public transport. The speed limit in the Central City will be slowed down to 30km per hour.

A prosperous economy

Most businesses that were located in the central city before the February 2011 earthquake have been relocated to other sites around the city. Displacement of businesses and inner-city residents from their buildings or homes continues to impact economically on businesses and family units. While a number of businesses have been able to relocate or absorb staff into other trading points, some businesses whose premises were destroyed in the earthquake, or have been subject to demolition, have ceased to trade, or are trading in a limited capacity. CBDs play a necessary role in cities, being a collection of knowledge-intensive firms that derive economic benefit from being in very close proximity to each other. According to a 2014 background paper to the Christchurch Economic Development Strategy, the fact that businesses and households have begun to adapt to a life without a central city poses a risk to the local economy. It is imperative that the central city is revived as over time the costs of businesses being so spread out across the city will become apparent.³

As the city rebuilds there has been an increase in the number of people working in the area, mostly in the construction industry. Currently there is significant activity related to demolition of buildings and clearing of land. The number of buildings that need to be demolished in Christchurch Central has been significantly reduced so that there are now more cranes putting buildings up than taking them down in the central city. SCIRT works to repair and replace horizontal infrastructure continue and have at times had adverse impact on traffic during peak hours. There has been notably more

³ <http://www.cdc.org.nz/wp-content/uploads/2014/12/CEDS-Background-Paper-2014.pdf>

activity in terms of building on various sites in Christchurch Central. As at March 2015, Christchurch was spending \$100 million a week with the total repair bill set to be approximately \$40 billion. At the same period all economic indicators were up with unemployment being almost half the New Zealand average, regional growth in double figures and positive business sentiment.

In June 2014 Re:START container mall was relocated to the corner of Oxford Terrace and Lichfield Street to make way for a permanent build. Re:START businesses include cafes, food caravans, clothing and shoe stores, bookstore, grocery store and is anchored by Ballantynes Department Store. The Precinct is busy and has attracted a variety of activities such as orchestras, choirs, dance groups, busking, and rock bands. While it was initially said that Re:START would have a life of about five years, there are calls to extend this as the economic benefits to the Central City continue to increase. In April 2015, a prominent property developer announced that he will offer 1,000 square metres of land to home Re:Start mall for at least 10 years.

Good governance

In 2015 the Hagley/Ferrymead Community Board (Board) held meetings with residents associations and community groups on a number of matters including the Council's Representation Review, the Draft Long Term Plan and the Hagley/Ferrymead Community Board Plan. The Board also met with Principals in the ward to discuss Community Board work, support of schools, local and current issues and projects. Between November 2014 and October 2015 the Board received over 70 deputations covering a wide range of issues across all areas. Throughout the year Board members attended residents' association and community group meetings, community events and took part in a variety of projects including the rebuild of community facilities, development of local spaces and local issues.

Using a community governance model in developing its 2015/16 Community Board Plan, the Board formed a Collaborative Planning Group that included board members, community representatives and staff. The Board held community meetings and sent out a survey questionnaire to ensure community input into the Plan. School children, young people, residents and community groups and organisations attended and gave input into the process.

Board submissions since November 2014 included submissions and appearance at hearings on the District Plan Review, the Council's Long Term Plan, the Local Alcohol Policy and Bylaw and Policy documents. The Board also made a submission in opposition to the Ministry of Education's proposal to close Redcliffs School; provided feedback to inform Council submissions on the Environment Canterbury Air Plan and Block Offer; and supported community opposition to several liquor licence applications.

The Board continues to support the local community in opposition to late night liquor licences in the Victoria Street area and looking towards solutions for the issues identified, including advocating for completion of the Local Alcohol Policy.

A significant number of decisions relating to Christchurch Central are made by the Council.

Community resilience

Community Support Organisations: There is a moderate number of community organisations operating in the central city. The organisations have a modest health and presence and generally work to community development principles.

Volunteering: The level of volunteerism is low with low levels of volunteer hours recorded in the 2013 Census.

Connectedness: There has been an increase in the number of community events and activities that bring residents together in the central city, particularly those in the 'transitional' space. A large number of Residents Associations and relatively easy access to networking groups and forums increase connectedness in the City, however the number of neighbourhood support groups is significantly low in the centre.

Participation: Attendance at and participation in community events has increased because of the number and variety of event and activities. Membership of clubs, however, remains relatively low.

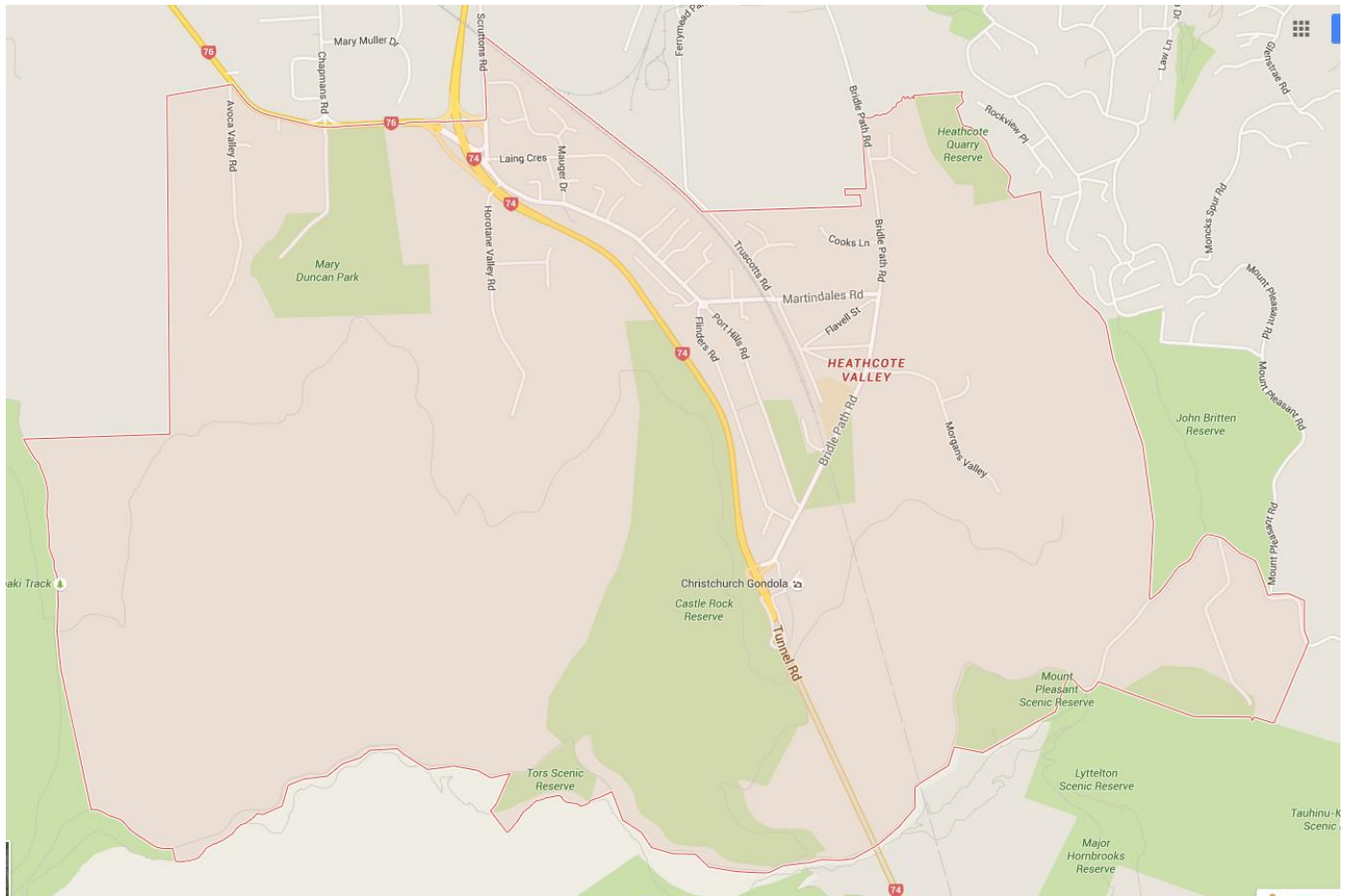
Preparedness: The low number of neighbourhood support groups and households engaged in support groups means relatively low preparedness levels in the central city. The capacity for organisations in the area to lead local response is moderate.

Community services based in Christchurch Central

There is a large number of services based in Christchurch Central. A stocktake needs to be done in order to produce an accurate list of these.

Area Snapshot: Heathcote Valley

(Census area unit: Heathcote Valley)



Heathcote Valley is located in the south-east of Christchurch, approximately eight kilometres (a 15 minute drive) from the Central Business District (CBD). It lies at the foot of the northern edge of the Port Hills and is bounded by Mt Pleasant to the east, Summit Road to the south, Rapaki Track to the west, and the Heathcote River to the north. The major access roads are Bridle Path Road, Martindales Road and Port Hills Road.

Community outcomes

The following section is organised into five areas that are consistent with the Hagley/Ferrymead Community Board and the Council outcome areas. These are aligned to personal and social wellbeing areas. The outcomes areas are strong communities (social), a healthy environment (natural), a liveable city (built), a prosperous economy (economic) and good governance (governance).

Strong communities

The Heathcote community continues to work to develop a sense of connectedness, identity and belonging. There has been an increase in community-led projects involving local residents and increased resident participation in locally-organised events and discussion. The Heathcote community has a strong residents' association and several community and recreational groups. Following the *Epicentre at Heathcote* event that was held in February 2012, an *Epicentre at Heathcote 2* was held in February 2014 in the form of an exhibition showcasing 40 projects that had been initiated in the aftermath of the February 2011 Earthquakes. The original Epicentre at Heathcote led to a vision document detailing the dreams and aspirations of Heathcote residents. The local residents' association, the Heathcote Valley Community Association, adopted the document to set goals and help plan annual activities and projects. The post-earthquake period has seen a galvanizing of the community and has inspired creative and innovative responses to the devastation caused by the earthquakes. A

project is underway to produce a book that showcases these projects and initiatives. The Heathcote Valley Community Association also has an active facebook page, a quarterly newsletter and a google group that currently reaches over 400 households in the community and provides relevant local information.

Heathcote Valley Primary School (Decile 9) is the only school in the valley. It is described as a semi-rural full primary school with approximately 260 children from Years 1 to 8. The school swimming pool which was damaged in the February 2015 earthquake was rebuilt and reopened at the end of 2015. Locals described the pool as a hub for the community and its reopening was much anticipated.

The Heathcote Domain was approved as the site for the new community facility and volunteer library. A contractor has been appointed and has worked with the community and Council to finalise the plans for the centre. Work on the building is proposed to start in the first half of 2016. The Heathcote community sports pavilion has been completed and repairs are underway for the tennis courts at the domain.

Community workers from around the Port Hills suburbs – Sumner, Redcliffs, Mt Pleasant, Heathcote and Lyttelton – meet regularly and continue to help support one another and build capacity. Community workers in the Port Hills area, Phillipstown and Woolston worked with the Ministry of Social Development in a Capability Development Cluster to develop a greater ability to work together on common projects. The project officially ended 30 June 2015. A smaller group including Sumner Bays Union Trust, Mt Pleasant, Heathcote, Phillipstown and Woolston community workers are now involved in a second project known as 'Collective Impact' to make Linwood College the school of choice for the area through supporting the school.

A healthy environment

The natural environment in Heathcote offers a diverse range of opportunities from the Calder Green Reserve (for bird watching), to the Bridle Path walk on the hills above Heathcote. After the 22 February 2011 earthquake most of Heathcote's natural environment was inaccessible due to the danger of rock falls. Most walk ways and horse trekking routes around the area are now open to the public.

Lower areas in Heathcote are prone to flooding caused by major tidal or rainfall events and rising sea levels resulting from the effects of climate change. Flood risk and floor level assessments are now part of the resource consent process for new developments in defined flood management areas. During March of 2014 Heathcote Valley endured significant flooding. Christchurch City Council initiated a Flood Taskforce whose purpose was to assist the most vulnerable homes to cope with the frequent flooding made worse by the earthquakes. Heathcote was identified as one of the areas needing to be addressed by the Flooding Taskforce. Currently all roads in and out of the Heathcote Valley are accessible but concerns have been raised around accessibility in case of a natural disaster. The local resident's group has worked with Canterbury Neighbourhood Support around improving disaster preparedness and response.

The Hagley/ Ferrymead Community Board has worked with the Heathcote community to address some flood related issues in Heathcote Valley. This has included the Board advocating for investigation and resolution of issues, acknowledging some issues relate to repair and rebuild of earthquake damaged infrastructure.

A liveable city

Heathcote Valley is a mix of residential and some commercial activity. The Lyttelton Road tunnel that starts in Heathcote Valley is a major arterial that passes through the Port Hills. As at April 2015 the median price of houses in Heathcote Valley was \$335,000.⁴

The Christchurch Gondola and Ferrymead Historic Park are located in Heathcote Valley. The area has very limited shopping facilities and there is no medical centre. The closest shopping area and medical centre are in Ferrymead. Heathcote Valley is also handy to the port of Lyttelton via the road tunnel.

⁴ MREINZ, 2015. Accessed from <http://www.stuff.co.nz/the-press/business/your-property/3810451/House-sales-stats>

Repairs to roads around Heathcote are continuing. The old Maltworks site has been cleared and progress made in developing an over-55 lifestyle village on the site. The developers hope to build 66 homes and will start construction by July 2016. It is unclear at this stage whether or not there will be a rest home as part of this development.

Geotechnical engineers finished removing or securing dangerous boulders around Heathcote Valley allowing the reoccupation of houses previously deemed uninhabitable. Engineers are continuing to monitor the situation.

Most activities currently take place at the local school and St Mary's Anglican Church. The Heathcote community have worked with the Hagley/Ferrymead Community Board and Council staff in the rebuild of the Community Facility incorporating the volunteer library. Council has agreed to rebuild the facility and has allocated money for its rebuild in 2015/16. The need for child and youth friendly spaces and places has been identified by the community.

The Ferrymead Bridge repairs and associated roading layout changes have been completed and became fully operational in September 2015.

Prosperous economy

The Christchurch Gondola, which starts in Heathcote and goes up to [Mount Cavendish](#) on the Port Hills, reopened in March 2013 and continues to bring much needed foot traffic into the area. Local hospitality outlets such as Upshot Coffee, Castle Rock café and The Valley Inn Tavern have continued to operate and provide meeting places for the local community. Heathcote Valley is also home to the Ferrymead Heritage Park, a museum housing mainly transport-related historical groups.

Good governance

In 2015 the Hagley/Ferrymead Community Board (Board) held meetings with residents associations and community groups on a number of matters including the Council's Representation Review, the 2015-2025 Draft Long Term Plan and the 2015/16 Hagley/Ferrymead Community Board Plan. The Board also met with Principals in the ward to discuss Community Board work, support of schools, and local and current issues and projects. Between November 2014 and October 2015 the Board received over 70 deputations covering a wide range of issues across all areas. Throughout the year Board members attended residents' association and community group meetings, community events and took part in a variety of projects including the rebuild of community facilities, development of local spaces and local issues.

Using a community governance model in developing its 2015/16 Community Board Plan, the Board formed a Collaborative Planning Group that included board members, community representatives and staff. The Board held community meetings and sent out a survey questionnaire to ensure community input into the Plan. School children, young people, residents and community groups and organisations attended and gave input into the process.

Board submissions since November 2014 included submissions and appearance at hearings on the District Plan Review, the Council's Long Term Plan, the Local Alcohol Policy and Bylaw and Policy documents. The Board also made a submission in opposition to the Ministry of Education's proposal to close Redcliffs School; provided feedback to inform Council submissions on the Environment Canterbury Air Plan and Block Offer; and supported community opposition to several liquor licence applications.

Community resilience

Community Support Organisations: The number of organisations in the Heathcote Valley is sufficient to carry out community development and recreation work. Community development principles are adhered to in most instances.

Volunteering: Many volunteer hours go into organising and implementing community activities. There are very few paid workers in the organisations that operate in Heathcote Valley.

Connectedness: There continue to be very few neighbourhood support groups although there are many residents who are connected through the Heathcote Valley Community Association and the Heathcote Valley Project. Networking

opportunities are limited although there are ongoing discussions and contact between groups and organisations that are locally based.

Participation: There is a high level of participation and engagement in community and civic matters.

Preparedness: Although there are a few neighbourhood support groups, there appears to be high level of preparedness at household and community level.

Community services based in Heathcote Valley

Community Groups and Organisations

Community Watch, Christchurch South
Ferrymead Bays Football Club
Ferrymead Golf
Ferrymead Historic Park - many clubs
Ferrymead Pony Club
Heathcote Community Sports Club
Heathcote Small Bore Rifle Range
Heathcote Valley Community Library
Heathcote Valley Cricket Club
Heathcote Valley Riding School
Heathcote Village Group
Heathcote Valley Community Association

Location

Sydenham Police Station
131 Bordesley Street
Truscotts Road
50 Ferrymead Park Drive
239 Port Hills Road
40 Port Hills Road
62 Bridle Path Road
6 Heathvale Place
261 Huntsbury Avenue
131 Bridle Path Road
34 Martindales Road

Faith-based organisations

St Mary's Anglican Church

Location

Corner Martindales and Truscotts Roads

Education Providers

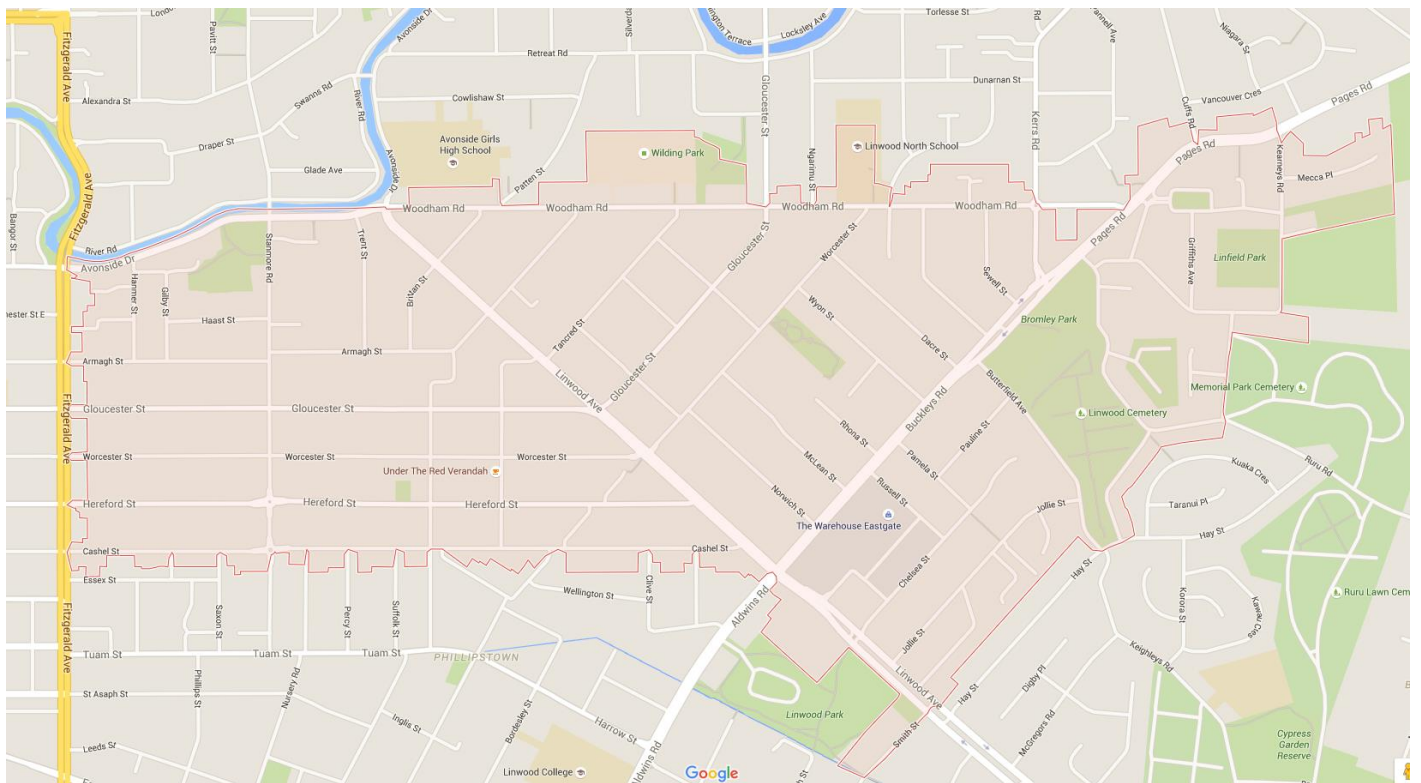
Heathcote Valley School

Location

61 Bridle Path Road

Area snapshot: Greater Linwood

(Census area units: Linwood, Linwood East and Linwood North)



The area units of Linwood, Linwood North and Linwood East Linwood are located to the east of the Christchurch Central Business District (CBD) approximately two kilometres from Cathedral Square. The Linwood area units are bounded by Fitzgerald Avenue to the west, the Avon River and Woodham Road to the north, Cashel Street and Linwood Avenue to the south and McGregors Road to the east. Main access roads include Linwood Avenue, Aldwins Road, Avonside Drive and Pages Road.

Community outcomes

The following section is organised into five areas that are consistent with the Hagley/Ferrymead Community Board and the Council outcome areas. These are aligned to personal and social wellbeing areas. The outcomes areas are strong communities (social), a healthy environment (natural), a liveable city (built), a prosperous economy (economic) and good governance (governance).

Strong communities

A number of local groups and community organisations provide support and activities in Greater Linwood. There is a significant number of community groups and organisations that attend the Greater Linwood Forum to share, learn and network. There is scope for these and other organisations to collaborate to meet community aspirations and needs more effectively and efficiently. Currently these organisations offer a variety of activities, programmes and services that cater to local community needs. Community events have largely been held for young people.

Over the past few years it has increasingly become apparent that community workers, especially those working in small community centres have been adversely affected by the changes in their personal lives, organisations and communities since the earthquakes. They have continued to offer services and programmes to the communities that they work with and have had to adapt to new ways of working without necessarily having adequate support and capacity to meet community needs and aspirations. Many have taken advantage of talks on personal and community wellbeing to self-care. There is possibility of burn out as a number of these work with very little support from volunteers and in a few instances, colleagues.

Linwood Avenue Primary School has continued to experience high roll turnover of about 40% that has been attributed partly to lack of affordable housing in the area. Support received through the school has been through a number of community organisations that include Te Mapua Child and Youth Trust, YouthTown, Woolston Development Project and Salvation Army. Linwood North School reported need for greater social support for children especially during after school hours. Affordability of afterschool programmes was said to be an issue that prevented some from participating in what is available at the school. Since January 2015 Te Pā o Rākaihautū, a Year 1 – 13 designated character school whose roll has increased steadily since the school opened in 2014, has occupied the former Linwood Intermediate School site. The roll at Linwood College continued to be lower than pre-earthquake years. The College is assisted by youth workers from Strengthening Linwood youth Trust, the Linwood Youth Development Worker and other organisations working with young people. In June 2014 Linwood College became the first STEM (Science, Technology, Engineering and Maths) School in New Zealand although this has been put on hold. A new principal will start working at the College in January 2016.

The Linwood Men's Shed has over the year been instrumental in continuing to understand the aspirations and needs of men in Linwood. During the year, the wider community came together to celebrate the opening of the new Linwood Men's Shed building and to celebrate the work done so far. This work includes mentoring and support at the Phillipstown Community Hub to get a men's programme, possibly a shed, going.

A Neighbourhood group that seeks to make Linwood Park safer met at the beginning of the year. The group has discussed what the issues are that people talk about on Linwood Park and to see how these can be addressed. Meetings stopped at it was hoped that the Linwood Working Party formed by the Council would take on infrastructural projects that continue to be discussed as possible solutions to vandalism and anti-social behaviours.

In order to increase recreational opportunities for children and young families in the area, a \$1 pool was run over the 2014/15 summer holiday at the Linwood Ave School. This gave children and young families another local low cost activity to participate in. The project was run by Rawhiti Community Sports Inc.

Discussions on how to take into account wider safety issues in the Linwood area are ongoing. Window washers at the corner of Aldwins Road and Linwood Ave continued to operate in the first part of the year. Of particular concern over the year was the increase in the number of school going young people who joined the window washers and the spread of activity across the city. The young people and other adults have caused some motorists and people shopping in the area to feel intimidated because of their behaviour, and there has been crime affecting nearby businesses linked to this. In October 2015 the Council delegated authority to the police to enforce its Public Place Bylaw by issuing fines of up to \$20,000 to people operating on roads without a council-issued commercial licence.

Kua Hua Ake Te Ao Café has injected some life into the Linwood Village area. The café provides much needed opportunities for local residents to connect and relax in the gardens that are co-located on the site. It also provides residents with opportunities to volunteer, and for some, to get work experience. The Linwood Village area remained more-or-less the same with no economic development taking place. The need for local amenities has been raised many times by residents, some of whom have no transport and are on low incomes and rely on locally available services. There is a risk that without some intervention the area may lose more businesses and the general perception of the area as unsafe may become a reality. There is anecdotal evidence of an increase in the number of people in the area who are homeless.

Residents and community groups and organisations in Greater Linwood have continued to oppose introduction of new liquor outlets due to the adverse effect these have on already vulnerable communities. Community groups and organisations have also been concerned about the increase in the number of fast-food outlets operating from Eastgate Shopping Centre as this decreases options for healthy eating and creates more variety in food that is not necessarily healthy.

Plans are underway for a number of Canterbury-based non-government organisations, primary healthcare providers and humanitarian organisations to come together to create an 'Alliance' of 'child, family and community health and wellbeing centre' in Eastgate Mall. One side of the centre will be dedicated to social services and will house Aviva, Barnardos, Family Help Trust, He Waka Tapu and New Zealand Red Cross, whilst the other side will offer Better Health-led primary health services including pharmaceutical, physiotherapy, district nursing, midwifery and lactation care, mental health support,

occupational and alternative therapies. Government and other agencies will also be invited to share the space. The new centre is due to open mid-2016.

Community workers from around the Port Hills suburbs – Sumner, Redcliffs, Mt Pleasant, Heathcote and Lyttelton – meet regularly and continue to help support one another and build capacity. Community workers in the Port Hills area, Phillipstown and Woolston worked with the Ministry of Social Development in a Capability Development Cluster to develop a greater ability to work together on common projects. The project officially ended 30 June 2015. A smaller group including Sumner Bays Union Trust, Mt Pleasant, Heathcote, Phillipstown and Woolston community workers are now involved in a second project known as 'Collective Impact' to make Linwood College the school of choice for the area through supporting the school.

A healthy environment

Linwood is generally a developed inner city area. The largest green space in the area is Linwood Park that is situated on the boundary of Linwood and Woolston. Linwood Park is functional with a part of it being used for temporary accommodation for residents displaced by the earthquakes. The park is used mostly during the day and more in summer than in winter months. Community events and club sporting activities continue to be held there. Local schools have considerable amount of green space used mostly for their activities.

A liveable city

Linwood has a mix of residential and commercial activity. The Linwood Library and Service Centre continue to operate from premises in Eastgate Shopping Centre and will continue to do so after the lease was renewed for another two years in October 2015. Over the past year the Medical Centre has worked to bring in other health providers so that there is a medical hub that is co-located with family wellbeing services. As at April 2015 the median price of houses in Linwood was \$315,000.⁵

The Christchurch City Council's suburban centres programme, which focuses on the rebuild and recovery of earthquake damaged suburban commercial centres, includes the group of local commercial centres on Worcester Street in its Linwood Village Master Plan. The master plan was adopted by the Christchurch City Council in August 2012. A significant number of the commercial buildings in the area were demolished and developments in Linwood Village have been slow. The working group made up of residents, businesses, police, Council staff and a representative from the Hagley/Ferrymead Community Board has continued to meet over the year to discuss projects in the Master Plan. This has resulted in the launch of Kua Hua Ake Te Oa Café under the umbrella of Te Whare Roimata Trust. Other projects have included brightening up of foot paths with paint, flowers in pots and yarn bombing. The new toilets, the landscaping of Doris Lusk Reserve have continued to be welcome and make the area more attractive.

The 2010 and 2011 earthquakes compromised the quality of housing stock, some of which is really old and in a state of disrepair. There are still vacant spaces where properties, both residential and commercial are yet to be rebuilt. While some of the owners have maintained their sites so that the greater Linwood area looks tidy, there are those that have for various reasons not been able to maintain their properties as well as others.

The Stronger Christchurch Infrastructure Rebuild Team (SCIRT) programmes continue to impact the flow of traffic, access and movement. Residents have reported ongoing challenges with the continuing works outside their properties throughout the year. There has however been significant effort made by SCIRT and contractors working on roads to keep residents informed on scope of work being done.

The Council has included the major cycleway programme in the 2015-2025 Long Term Plan. This includes the Rapanui-Shag Rock Cycleway route that goes through Greater Linwood, the first stage being from Worcester Street to Linwood Park. Proposals consulted on include changes to intersection designs and parking and traffic calming measures. The 2015-2025 Long Term Plan also included a Linwood/Woolston pool with budget allocated to it in 2016/17 and 2017/18.

⁵ MREINZ, 2015. Accessed from <http://www.stuff.co.nz/the-press/business/your-property/3810451/House-sales-stats>

A prosperous economy

Linwood's commercial area is concentrated around Eastgate Shopping Centre at the intersection of Linwood Avenue and Aldwins Road/Buckleys Road. Eastgate Shopping Centre lies on the eastern corner of this intersection. Significant work continues into making Eastgate Shopping Centre more viable. While business is not up to what it was before the earthquakes there seems to be some stabilising in patronage. It is hoped co-locating with the Linwood Library and Linwood Service Centre, and the addition of the medical centre and family wellbeing services will contribute to increasing patronage at Eastgate Shopping Centre. The shopping centre reaches out to the community by providing space for community groups and organisations to use for community activities without charge.

The Linwood Village shopping precinct continues to experience slow development. Being a low-income area, it does not appear that there is intention by developers and business to invest in the area in the next few years. A landowner has allowed for his section to be used for a transitional project.

Significant work on roads to repair horizontal infrastructure in the Linwood area continues. While these repairs bring significant numbers of workers, there does not appear to be increased employment in the retail, business and manufacturing sector and the closure of Linwood Intermediate School could further reduce employment numbers in the area.

Good governance

In 2015 the Hagley/Ferrymead Community Board (Board) held meetings with residents associations and community groups on a number of matters including the Council's Representation Review, the Draft Long Term Plan and the Hagley/Ferrymead Community Board Plan. The Board also met with Principals in the ward to discuss Community Board work, support of schools, local and current issues and projects. Between November 2014 and October 2015 the Board received over 70 deputations covering a wide range of issues across all areas. Throughout the year Board members attended residents' association and community group meetings, community events and took part in a variety of projects including the rebuild of community facilities, development of local spaces and local issues.

Using a community governance model in developing its 2015/16 Community Board Plan, the Board formed a Collaborative Planning Group that included board members, community representatives and staff. The Board held community meetings and sent out a survey questionnaire to ensure community input into the Plan. School children, young people, residents and community groups and organisations attended and gave input into the process.

In July 2014 Council approved establishment of a Working Party of elected members and staff including the Board to consider the long term options around future use of land and Council services in the Linwood area. The Working Party is mandated to recommend a range of land use and facility interventions on Council-owned land.

Board submissions since November 2014 included submissions and appearance at hearings on the District Plan Review, the Council's Long Term Plan, the Local Alcohol Policy and Bylaw and Policy documents. The Board also made a submission in opposition to the Ministry of Education's proposal to close Redcliffs School; provided feedback to inform Council submissions on the Environment Canterbury Air Plan and Block Offer; and supported community opposition to several liquor licence applications.

Community resilience

Community Support Organisations: The number of organisations operating in Greater Linwood has remained constant. It is envisaged that there will be an increase once the Alliance and the Medical Centre move into Eastgate Shopping Centre. There is scope for organisations to work more collaboratively using community development principles.

Volunteering: The level of volunteerism in the area remains constant. Organisations have expressed need for more volunteers with skills, time and expertise to assist with community work.

Connectedness: There are very few neighbourhood support groups and residents associations in the area. The Greater Linwood Forum continues to provide opportunities for organisations to meet and network.

Participation: Attendance at community events continues to be high as there are very few community events that happen during the year.

Preparedness: The need for community preparedness plans is ongoing. There is also need for assessment of household preparedness.

Community services based in Greater Linwood

Community Groups and Organisations

	Location
Linwood Avenue Community Corner Trust	380 Linwood Avenue
Friends of Linwood Cemetery Charitable Trust	Private Address
Linwood Community House	223A Linwood Avenue
Linwood Toy Library	332 Linwood Avenue
Rotary Club of Linwood- Woolston	Speights Ale House, 263 Bealey Avenue
Linwood Scout Group	217A Ollivers Road
Linwood Resource Centre- Te Whare Taonga O Nga Iwi Katoa	332 Linwood Avenue
Girls' Brigade (NZ) 36 th Christchurch Company	455 Linwood Avenue
Te Whare Roimata Trust	274 Gloucester Street
Te Mapua Child and Youth Trust	Private Address
Youth Town	Eastgate Shopping Centre

Faith-based organisations

	Location
Linwood Avenue Union Church	378 Linwood Avenue
St Chad's Church (Anglican)	1 Carnavon Street
Linwood Baptist Community Church	570 Worcester Street
Linwood Bible Chapel	78 Stanmore Road (Temporary)
Salvation Army Linwood	177 Linwood Avenue
Christadelphian Ecclesia	554 Gloucester Street
Christchurch Diamond Way Buddhist Centre	220 England Street
Church of the Nazarene	125 Kerrs Road

Education Providers

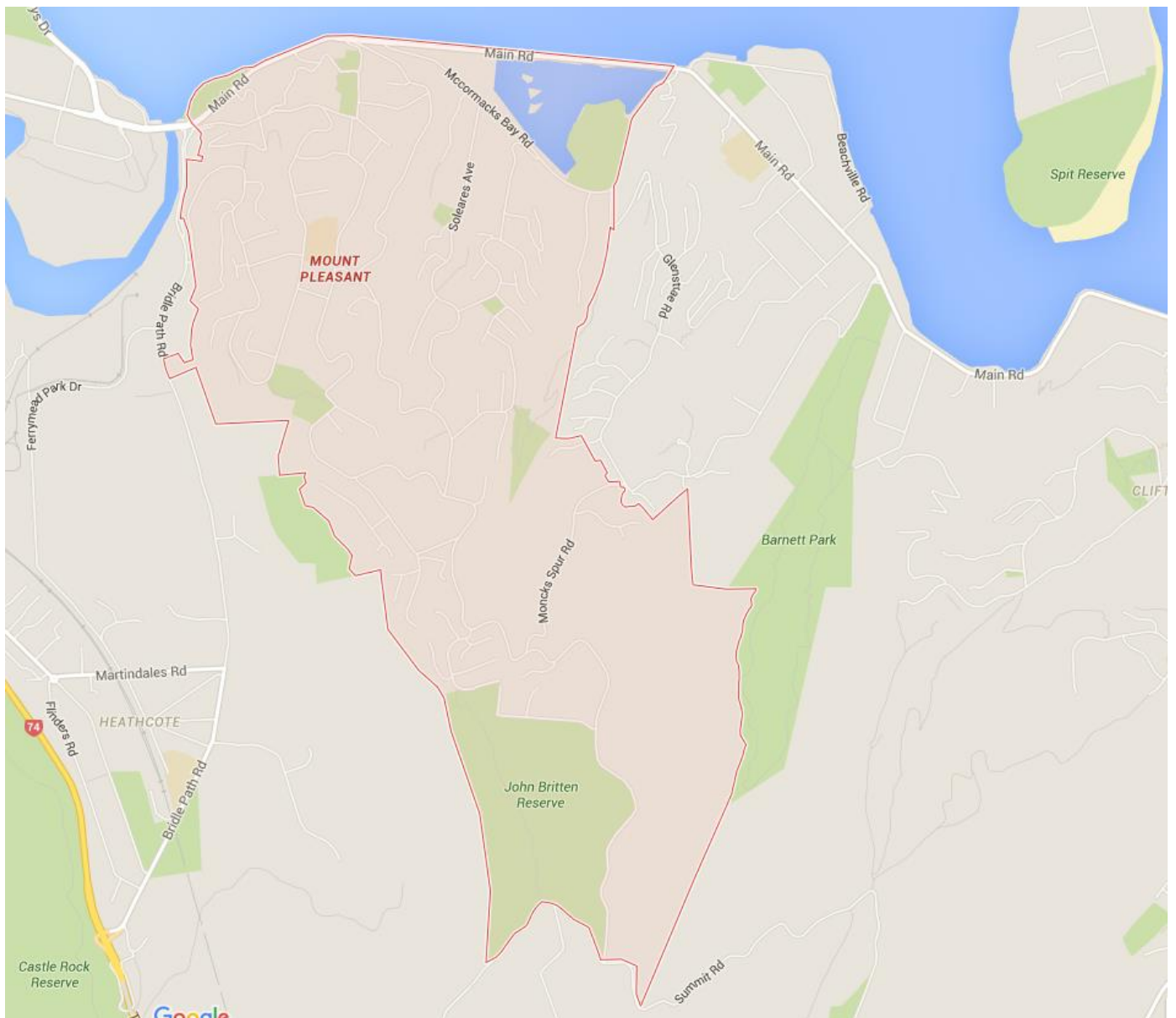
	Location
Linwood North School (Decile 3)	221 Woodham Road, North Linwood
Linwood Avenue School (Decile 2)	260 Linwood Avenue
Linwood College (Decile 2)	85 Aldwins Road, Phillipstown
Linwood Kindergarten	24 Rochester Street, Linwood
New Beginnings	136 Aldwins Road, Phillipstown
Te Pā o Rākaihautū School (Decile 4)	7 McLean St, Linwood

Medical and Health Services

	Location
Piki Te Ora Health Centre	201 Linwood Avenue
Linwood Avenue Medical Centre	279 Linwood Avenue
Partnership Community Worker	378 Linwood Avenue

Area Snapshot: Mt Pleasant

(Census area unit: Mt Pleasant)



The wider hill and estuary suburb of Mt Pleasant (including St Andrew's Hill) is located approximately seven kilometres from the Central Business District (CBD). It is bounded by Redcliffs to the east, Summit Road to the south, Heathcote Valley and Ferrymead to the west and the estuary of the Avon and Heathcote Rivers/Ihutai to the north.

Community outcomes

The following section is organised into five areas that are consistent with the Hagley/Ferrymead Community Board and the Council outcome areas. These are aligned to personal and social wellbeing areas. The outcomes areas are strong communities (social), a healthy environment (natural), a liveable city (built), a prosperous economy (economic) and good governance (governance).

Strong communities

Despite the number of people that have moved away from the Mt Pleasant area due to damage to properties and/or risk of cliff collapse and boulder displacement, there continues to be a good level of community spirit and community connectedness.

Together in a great place

The temporary community centre continues to provide the Mt Pleasant Community with earthquake recovery support and up-to-date information on issues of common interest and concern. The Centre also serves as a conduit and advocate on the community's behalf, providing opportunities to be heard by authorities such as Council, the Canterbury Earthquake Recovery Authority and Stronger Christchurch Infrastructure Rebuild Team. Fund raising for a permanent building on the site, and work with Council on lease of land continued through the year.

The closest Council Library is located more than 11 kilometres away at Eastgate, however the mobile Community Library van makes weekly stops outside the temporary Community Centre. The service is well utilised by local residents.

The Mt Pleasant Bowling Club has closed and has merged with the Redcliffs Bowling Club, operating from James Street in Redcliffs.

Community workers from around the Port Hills suburbs – Sumner, Redcliffs, Mt Pleasant, Heathcote and Lyttelton – meet regularly and continue to help support one another and build capacity. Community workers in the Port Hills area, Phillipstown and Woolston worked with the Ministry of Social Development in a Capability Development Cluster to develop a greater ability to work together on common projects. The project officially ended 30 June 2015. A smaller group including Sumner Bays Union Trust, Mt Pleasant, Heathcote, Phillipstown and Woolston community workers are now involved in a second project known as 'Collective Impact' to make Linwood College the school of choice for the area through supporting the school.

A Healthy environment

The area is renowned for its tussock grassland and craggy bluffs. The upper regions of the area have historically been well-utilised by trampers, botanists, rock climbers and orienteers.

In July 2015 the Christchurch City Council commissioned Tonkin & Taylor Environmental and Engineering Consultants to write a report on coastal hazards. The report identified areas susceptible to inundation or flooding and erosion for the main coastal settlements within Christchurch and on Banks Peninsula. It identified 5971 homes in Christchurch and Banks Peninsula vulnerable to erosion and almost 18,000 properties susceptible to coastal flooding. All the properties have had this information added to their Land Information Memorandum (LIM) report. The Sumner community along with other coastal communities continue to engage the Council and government on this subject as they undertake further work relating to coastal hazards.

A liveable city

Generally seen as an established, higher socio-economic suburb, the wider Mt Pleasant area comprises mainly residential properties both on the hillsides and the flat. As at April 2015 the median price of houses in Mt Pleasant is \$621,000⁶.

Redevelopment and recovery planning provides an opportunity for the community to play a role in leading area development plans. The new Mt Pleasant Memorial Community Centre is at the beginning of the rebuilding stage. A loan secured in 2015 means plans to start building the community centre will go ahead.

Ongoing major road works along the Mt Pleasant, Redcliffs, Sumner and surrounding Port Hills areas continue to create issues for residents and visitors to these areas. The Ferrymead Bridge repairs and associated roading layout changes have been completed and became operational in September 2015.

After the community-led consultation and feasibility study of the coastal pathway in July 2013, the Council adopted the Christchurch Coastal Pathway concept and agreed to provide \$9.9 million in funding in its Three Year Plan. Fulton Hogan donated \$250,000 worth of work to help form part of the Pathway along the causeway during the causeway rebuild, and the causeway section of the pathway is open for use.

Prosperous economy

Minor commercial areas exist on Soleares Avenue. Foodstuffs have rebuilt and opened New World Supermarket in Redcliffs, and Countdown has reopened in Ferrymead.

⁶ MREINZ, 2015. Accessed from <http://www.stuff.co.nz/the-press/business/your-property/3810451/House-sales-stats>

Good governance

In 2015 the Hagley/Ferrymead Community Board (Board) held meetings with residents associations and community groups on a number of matters including the Council's Representation Review, the 2015-2025 Draft Long Term Plan and the 2015/16 Hagley/Ferrymead Community Board Plan. The Board also met with Principals in the ward to discuss Community Board work, support of schools, and local and current issues and projects. Between November 2014 and October 2015 the Board received over 70 deputations covering a wide range of issues across all areas. Throughout the year Board members attended residents' association and community group meetings, community events and took part in a variety of projects including the rebuild of community facilities, development of local spaces and local issues.

Using a community governance model in developing its 2015/16 Community Board Plan, the Board formed a Collaborative Planning Group that included board members, community representatives and staff. The Board held community meetings and sent out a survey questionnaire to ensure community input into the Plan. School children, young people, residents and community groups and organisations attended and gave input into the process.

Board submissions since November 2014 included submissions and appearance at hearings on the District Plan Review, the Council's Long Term Plan, the Local Alcohol Policy and Bylaw and Policy documents. The Board also made a submission in opposition to the Ministry of Education's proposal to close Redcliffs School; provided feedback to inform Council submissions on the Environment Canterbury Air Plan and Block Offer; and supported community opposition to several liquor licence applications.

The Hagley/Ferrymead Community Board continues its interest and support of matters related to the Estuary and visited it with Council staff. There has been ongoing liaison with the Avon Heathcote Estuary Ihutai Trust and support for their projects. The Board successfully advocated to the Council for reinstatement and completion of the Estuary Edge Master Plan.

The Board has supported community requests for increased pedestrian safety around Mt Pleasant School. Support has included decisions relating to changes in the area, including parking in the vicinity and installation of school patrol and school speed zone.

The Board is a party to the Memorandum of Understanding with the Christchurch Coastal Pathway Group and the Council. The Board has ongoing communication and involvement with the Group and support development of the coastal pathway between Ferrymead and Scarborough Beach.

Following community concerns regarding the safety of changes to the intersection design of St Andrews Hill, Bridle Path and Main Roads due to the Ferrymead Bridge project, the Board held a meeting for the community to receive information on the design and discuss it with staff. This has been followed up with smaller meetings and requests for ongoing information on the functioning of the intersection.

Community resilience

Community Support Organisations: There is a small number of community groups and organisations in the area. Based on the aspirations and needs of the people these groups and organisations appear to be sufficient. There are not many that work to community development principles.

Volunteering: There is a high level of volunteerism in the area.

Connectedness: The number of neighbourhood support groups and residents' associations in the area appear to be moderate. There are a few opportunities of groups and organisations to network and collaboration on projects.

Participation: There is a high level of participation in community events and other activities organised locally.

Preparedness: The level of preparedness at household and community level is high.

Community services based in Mt Pleasant

Community Groups and Organisations

Christchurch Coastal Pathway Group
Community Watch - City to Sumner
Mt Pleasant Scouts
Mt Pleasant Squash Club
Mt Pleasant Tennis Club
Mt Pleasant Walking Group
Mt Pleasant Yacht Club
OSCAR Mt Pleasant
Redcliffs/Mt Pleasant Bowls
U3A Pegasus
Mt Pleasant Memorial Community Centre and Residents Association

Location

3-23 McCormacks Bay Road
Cascade Place
Scout Den, Old School Reserve
68A McCormacks Bay Road
9-11 Quarry Road
68A McCormacks Bay Road
1105 Ferry Road, Ferrymead
94 Mt Pleasant Road
8-10 James Street, Redcliffs
68A McCormacks Bay Road
68A McCormacks Bay Road

Faith-based organisations

Church of the Ascension Anglican

Location

39 Major Hornbrook Road

Education Providers

Kidsfirst Kindergarten
Mt Pleasant Primary School

Location

39 Major Hornbrook Road
82 Major Hornbrook Road

Medical and Health Services

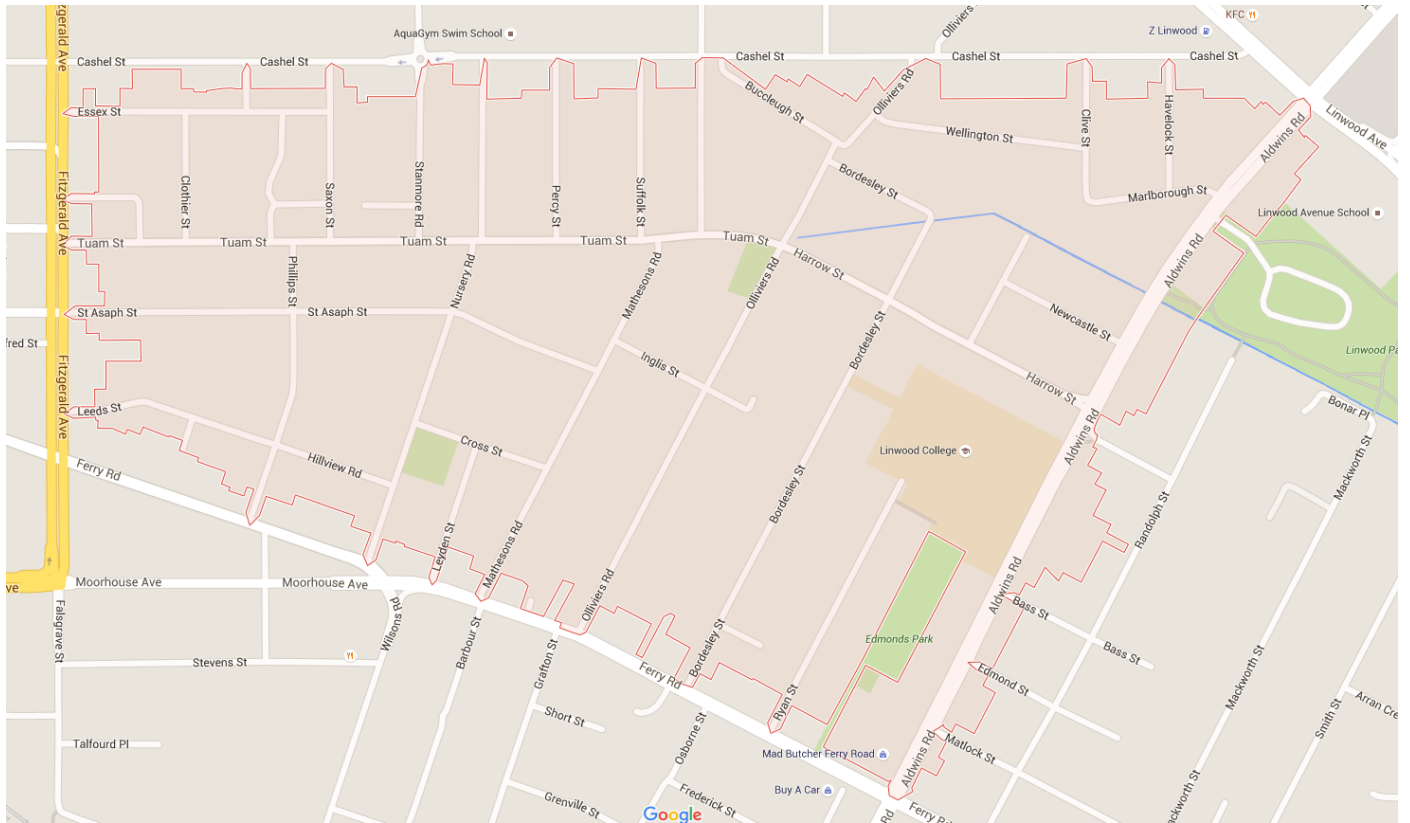
Mt Pleasant Medical Centre

Location

2 Soleares Avenue

Area snapshot: Phillipstown

(Census area unit: Phillipstown)



Phillipstown is a small suburb close to the city centre of Christchurch. It lies south-east of the city centre, and is bordered by Cashel Street to the north, Aldwins Road to the east, Fitzgerald Avenue to the west and Ferry Road to the south.

Community outcomes

The following section is organised into five areas that are consistent with the Hagley/Ferrymead Community Board and the Council outcome areas. These are aligned to personal and social wellbeing areas. The outcomes areas are strong communities (social), a healthy environment (natural), a liveable city (built), a prosperous economy (economic) and good governance (governance).

Strong communities

At the end of 2014 Phillipstown School closed as an education provider. Although the merger of the school with Woolston School was something the community did not largely support, the setting up of a community hub at the school site became something that the community got excited about and supported. In February 2015 a licence to occupy was signed to enable community groups and organisations to set up the Phillipstown Community Hub for at least one year. The Phillipstown Community Hub was developed from feedback received from residents and organisations in Phillipstown through research conducted by community organisations and the Christchurch City Council in 2014. Further information was given by residents on activities, programmes and services they would like to access.

By November 2015 there were eight organisations operating from the Hub with over twenty different activities, programmes and services that the community accesses. Although most of these are provided by organisations, there is a steady increase in the number of residents who are starting up programmes that include a Mums and Bubs Group, exercise classes and gardening. A blokes' programme is also being set up with resident involvement. Work done by community organisations and the Council in setting up the Phillipstown Community Hub has resulted in there being greater interest in community

issues by residents. Engagement with residents appears to have brought about awareness of the possibilities for participation in community life especially through the Hub.

While the school has become a hub, this is a temporary arrangement and more work will need to be done to ascertain the feasibility of a permanent hub in Phillipstown. This could be facilitated through organisations that are working together on a basis of a charter that is being developed.

The Phillipstown Neighbourhood Policing Team (PNPT) that started work in Phillipstown in February 2012 works to identify and problem-solve issues that cause harm to the community, and to respond in a proactive and collaborative manner. One of the successes over the year has been PNPT setting up neighbourhood support groups that have increased from about five to 30 in the area. There is anecdotal evidence of a decrease in crime in the area due to a variety of reasons that include the presence of the PNPT. The PNPT works closely with the Neighbourhood Safety Panel that puts in place initiatives to increase safety in Phillipstown and also to enhance the relationships between the police and the public. One of the initiatives has been introducing concepts of SafeGrowth that include community development, urban design and crime prevention principles. It was decided that only the principles of SafeGrowth rather than practical aspects that discourage voluntary efforts would be adopted to continue with the work that the safety panel has been doing.

Over the past few years, the cost of renting in the area has increased and become unaffordable for a significant number of low-income families. The increase in the cost of renting in Phillipstown has been mostly attributable to a general increase in the cost of renting across the city. Some landlords who own numerous rental properties have continued to provide affordable rentals and maintain their properties so they are habitable. There are, however, a significant number of properties that are in a state of disrepair due to age, lack of care, and earthquake-damage. This has resulted in increased cases of respiratory problems, especially over the winter period.

Community workers in the Port Hills area, Phillipstown and Woolston worked with the Ministry of Social Development in a Capability Development Cluster to develop a greater ability to work together on common projects. The project officially ended 30 June 2015. A smaller group including Sumner Bays Union Trust, Mt Pleasant, Heathcote, Phillipstown and Woolston community workers are now involved in a second project known as 'Collective Impact' to make Linwood College the school of choice for the area through supporting the school.

A healthy environment

Phillipstown is an inner-city, developed area. It has a few small pocket parks and the Edmonds Factory Gardens and Edmonds Park also situated in the area. Phillipstown Community Hub and Linwood College contain large green field areas. The Phillipstown Community Hub green space is well-utilised for community events and gatherings. The area is beautified by some streets that are lined with trees which give the place a suburban feel. There are also shrubs and native grasses planted along the streets.

As part of the Council's Land Drainage Recovery Programme the preferred remediation option for the Bells Creek scheme will result in remediation work in the Phillipstown area.

A liveable city

Phillipstown is a mixed demographic area containing residential, industrial and commercial activity. Recent years have seen an increase of infill housing due to inner city gentrification, and the predominance of townhouse-style residential apartment blocks. New housing appears to have withstood the impact of the 2011 earthquakes, with limited damage to these properties. As at April 2015 the median price of houses in Phillipstown was \$322,000⁷.

Phillipstown School became Phillipstown Community Hub in February 2015 after the Ministry of Education signed a license to occupy with Phillipstown Community Centre Charitable Trust acting on behalf of a group of organisations currently working with the community out of that space.

The Council's Suburban Centres Programme, which focuses on the rebuild and recovery of earthquake-damaged suburban commercial centres, includes the Ferry Road Master Plan which encompasses the small group of local commercial centres

⁷ MREINZ, 2015. Accessed from <http://www.stuff.co.nz/the-press/business/your-property/3810451/House-sales-stats>

near the Central City on Ferry Road. The small retail precinct on Ferry Road at the edge of the area was largely demolished due to earthquake damage, which has impacted to a degree on other small businesses in the area. The Master Plan combines input from the community and technical experts. The process allowed technical experts and the community to provide input on the economy, movement, natural environment, community well-being, culture and heritage, and built environment.

Prosperous economy

After the 2010 and 2011 earthquakes the retail shops on Ferry Road adjacent to Nursery Road were demolished and rebuilt and are fully operational. The 24-hour bakery is popular and widely used and valued by the residents of Phillipstown. Eastgate Shopping Centre continues to be key for the residents closest to the Linwood area as they are able to do their shopping close by without concern about transport. Some residents use Linwood Village shopping centre for their shopping.

It is not clear to what extent those who live in the Phillipstown area benefit from local employment and social responsibility from the business, retail and manufacturing sector in the area.

Good governance

In 2015 the Hagley/Ferrymead Community Board (Board) held meetings with residents associations and community groups on a number of matters including the Council's Representation Review, the 2015-2025 Draft Long Term Plan and the 2015/16 Hagley/Ferrymead Community Board Plan. The Board also met with Principals in the ward to discuss Community Board work, support of schools, and local and current issues and projects. Between November 2014 and October 2015 the Board received over 70 deputations covering a wide range of issues across all areas. Throughout the year Board members attended residents' association and community group meetings, community events and took part in a variety of projects including the rebuild of community facilities, development of local spaces and local issues.

Using a community governance model in developing its 2015/16 Community Board Plan, the Board formed a Collaborative Planning Group that included board members, community representatives and staff. The Board held community meetings and sent out a survey questionnaire to ensure community input into the Plan. School children, young people, residents and community groups and organisations attended and gave input into the process.

Board submissions since November 2014 included submissions and appearance at hearings on the District Plan Review, the Council's Long Term Plan, the Local Alcohol Policy and Bylaw and Policy documents. The Board also made a submission in opposition to the Ministry of Education's proposal to close Redcliffs School; provided feedback to inform Council submissions on the Environment Canterbury Air Plan and Block Offer; and supported community opposition to several liquor licence applications.

Community resilience

Community Support Organisations: The number of organisations operating in the Phillipstown has increased since the setting up of the Phillipstown Community Hub. A charter by the organisations and others that offer services in the area articulates how they will work collaboratively using community development principles. The capacity to deliver activities, programmes and services varies depending on the size of the organisation and the scope of its work.

Volunteering: The level of volunteerism has increased and is seen mostly in the Phillipstown Community Hub. This is reflected in activities such as the community garden, the Mums and Bubs group, and working bees in the community.

Connectedness: There has been an increase in the number of community events and activities that bring residents together in Phillipstown. There has also been an increase in the number of neighbourhood support groups. A new forum that brings together organisations that work in Phillipstown has contributed to increased connectedness.

Participation: Attendance at community events has increased because of the number and variety of event and activities. The number of volunteers has also increased due to the increase in community organisations in the area and the number of committee and board members that volunteer their time.

Preparedness: The increase in neighbourhood support groups offers some scope for local preparedness. There is greater capacity for organisations in the area to lead local response alongside the neighbourhood support groups.

Community services based in Phillipstown

Community Groups and Organisations

AJ Day Options Trust
Canterbury Youth Development Programme
ICECycles
Friends of Edmonds Factory Gardens
Kiwi Family Trust
Mt Pleasant Pottery
Phillipstown Community Centre
Phillipstown Community Hub
Phillipstown Neighbourhood Policing Team
Otautahi Creative Spaces Project
Te Awa Ora
Strengthening Linwood Youth Trust
White Elephant Trust

Location

426 Tuam Street
Phillipstown Community Hub, 39 Nursery Road
Phillipstown Community Hub, 39 Nursery Road
359 Ferry Road
420 St Asaph Street
Phillipstown Community Hub, 39 Nursery Road
Phillipstown Community Hub, 39 Nursery Road
Phillipstown Community Hub, 39 Nursery Road
Phillipstown Community Hub, 39 Nursery Road
Phillipstown Community Hub, 39 Nursery Road
483 Tuam Street
Linwood College, 85 Aldwins Road
442 Tuam Street

Faith-based organisations

Grace Vineyard Church
Linwood Congregational Church
Quakers
Romanian Orthodox Church
Te Hui Amorangi o Te Waipounamu

Location

150 Ferry Road
Cnr Ferry Road/Leyden Street
217 Ferry Road
40 Phillips Street
290 Ferry Road

Education Providers

Kidsfirst Kindergarten Phillipstown
Linwood College (Decile 2)
Te Hohepa Te Kohanga Reo

Location

533 St Asaph Street
34 Aldwins Road
34 Phillips Street

Medical and Health Services

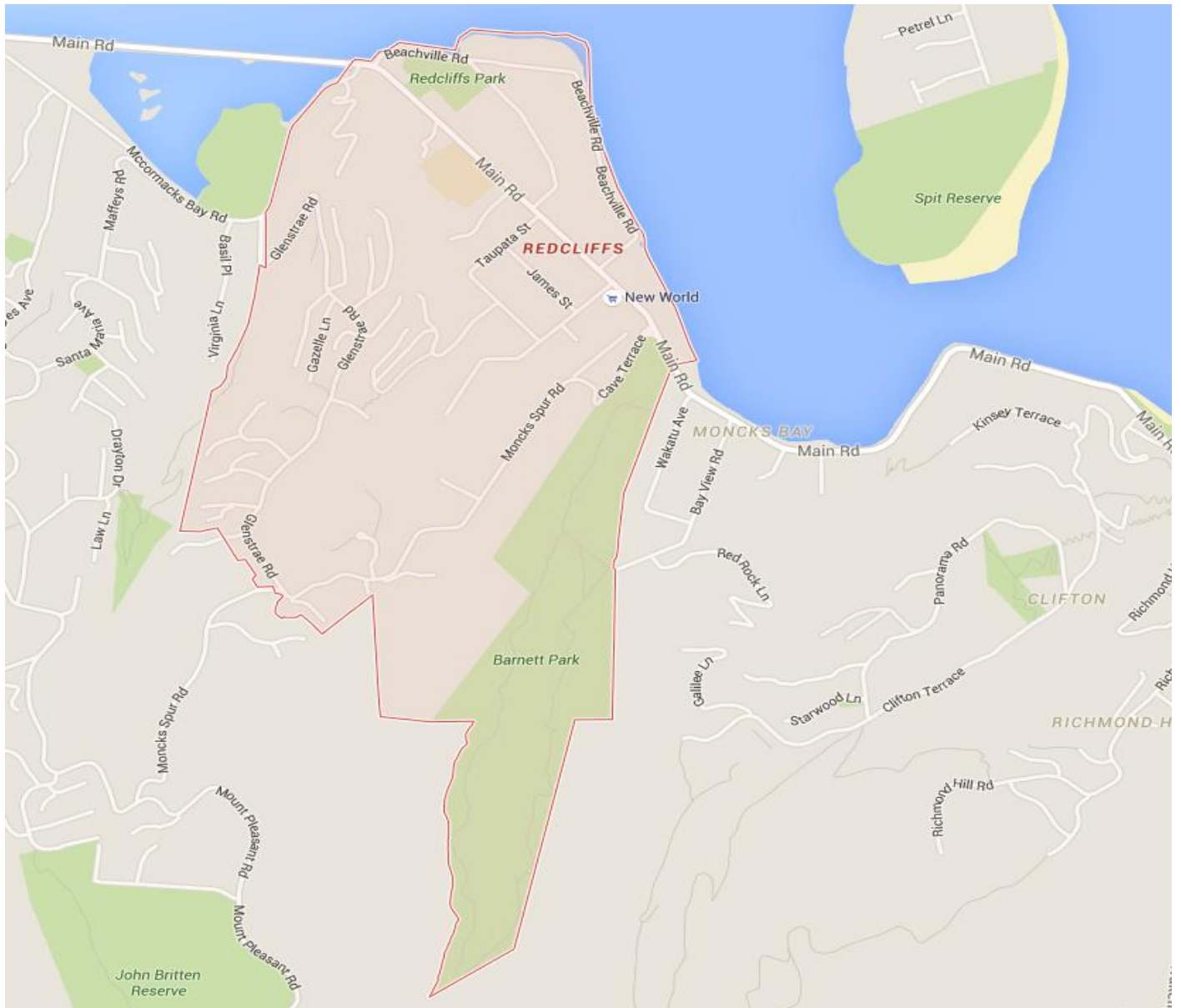
Ferry Road Medical Centre
Partnership Community Worker

Location

276 Ferry Road
Phillipstown Community Hub, 39 Nursery Road

Area Snapshot: Redcliffs

(Census area unit: Redcliffs)



The wider hill and estuary suburb of Redcliffs (including Moncks Bay, Moncks Spur and Balmoral Hill) is located approximately eight kilometres from the Central Business District (CBD). It is bounded by Clifton and Sumner to the east, Mt Pleasant and McCormacks Bay to the west, Summit Road to the south, and the estuary of the Avon and Heathcote Rivers / Ihutai to the north.

Community outcomes

The following section is organised into five areas that are consistent with the Hagley/Ferrymead Community Board and the Council outcome areas. These are aligned to personal and social wellbeing areas. The outcomes areas are strong communities (social), a healthy environment (natural), a liveable city (built), a prosperous economy (economic) and good governance (governance).

Strong Communities

Despite the number of people that have moved away from Redcliffs due to damage to properties and/or risk of cliff collapse and boulder displacement, there continues to be a good level of community spirit and community connectedness, with neighbours reaching out to one another to give or ask for support.

The Sumner Bays area shares resources, including a community van from the Sumner Community hub. This van also takes Redcliffs' elderly to bigger shopping facilities such as Eastgate and South City malls for groceries and to pay bills. This service is valuable to the Redcliffs Community – the elderly especially use this as an opportunity to stay connected, and this in turn reduces isolation of the vulnerable.

The closest Council Library is located more than 11 kilometres away at Eastgate, however the mobile Community Library van makes stops in Redcliffs each week. The Redcliffs Community Library continues to offer a voluntary library service to Redcliffs and the surrounding area from the Redcliffs Tennis Club. The earthquake damaged Redcliffs Voluntary Library has been demolished and the Library Committee are proceeding with plans to replace this. This will be placed on the old site and used to house the Redcliffs Voluntary Library and provide community space.

The Mt Pleasant Bowling Club has closed and has merged with the Redcliffs Bowling Club, operating from James Street in Redcliffs. This partnership was awarded Club of the Year for the 2012/13 season at the Bowl Canterbury prize-giving.

The Sumner Bays Union Trust, an organisation with strong community development principles continues to umbrella projects that help support the Sumner Bays area. The Community Shed has seen an increase in activity and the group registered as an incorporated society, no longer operating under the auspices of a local community organisation. New members of the Redcliffs Community Shed add value and help build capacity to the already-growing skill-set of the current members.

The Redcliffs Primary School community is waiting for the Ministry of Education's decision on the school site.

Community workers from around the Port Hills suburbs – Sumner, Redcliffs, Mt Pleasant, Heathcote and Lyttelton – meet regularly and continue to help support one another and build capacity. Community workers in the Port Hills area, Phillipstown and Woolston worked with the Ministry of Social Development in a Capability Development Cluster to develop a greater ability to work together on common projects. The project officially ended 30 June 2015. A smaller group including Sumner Bays Union Trust, Mt Pleasant, Heathcote, Phillipstown and Woolston community workers are now involved in a second project known as 'Collective Impact' to make Linwood College the school of choice for the area through supporting the school.

A healthy environment

One of the area's most notable recreation spaces is Barnett Park, one of the Christchurch City Council's earliest recreation projects.

In July 2015 the Christchurch City Council commissioned Tonkin & Taylor Environmental and Engineering Consultants to write a report on coastal hazards. The report identified areas susceptible to inundation or flooding and erosion for the main coastal settlements within Christchurch and on Banks Peninsula. It identified 5971 homes in Christchurch and Banks Peninsula vulnerable to erosion and almost 18,000 properties susceptible to coastal flooding. All the properties have had this information added to their Land Information Memorandum (LIM) report. The Sumner community along with other coastal communities continue to engage the Council and government on this subject as they undertake further work relating to coastal hazards.

The flood management areas are around the Styx River (lower areas), Avon and Heathcote Rivers, in the Lansdowne Valley and in some low-lying coastal areas, including Redcliffs and Sumner. In 2013, updated floor levels were set for properties in the Avon, Heathcote and Styx River catchments, as well as Sumner. The new floor levels will protect homes from the risk of future flooding. Actual floor levels for each property will be set as part of the building consent process. Flood risk and floor level assessments are now part of the resource consenting process for new developments in defined Flood Management Areas (FMA).

Beachville Road residents, Redcliffs Residents' Association and the wider area have raised concerns of the proposed sea wall reconstruction. SCIRT and Council staff are working with these communities to help address the issues.

A liveable City

Redcliffs is seen as a higher socio-economic residential suburb, and comprises mainly residential properties both on the hillsides and flat land. There is a wide mix of housing stock spanning different construction periods, designs and materials. Newer, large-scale residential dwellings and gentrification are prominent recent characteristics. As at April 2015 the median price of houses in Richmond South was \$657,500⁸.

The major access roads are Main Road and McCormacks Bay Road. Traffic volumes are high at weekends and holiday periods, due to the large number of people travelling to and from the Sumner area. Ongoing major road works along the Mt Pleasant, Redcliffs, Sumner and surrounding Port Hills areas continue to create issues for residents and visitors to these areas. The Ferrymead Bridge repairs and associated roading layout changes have been completed and became operational in September 2015.

Redevelopment and recovery planning provides an opportunity for the community to play a role in leading area development plans. "Following extensive consultation and hearings the Main Road Master Plan was adopted by the Council in November 2014 and infrastructure repair work in the area has incorporated work indicated in the Master Plan.

The Christchurch City Council in 2015 conducted research that showed that there is a significantly high number of facilities in Redcliffs, most of which are not used to capacity. Facility owners have flagged to the Board and Council concerns over inundation of facilities that will result in some of them being even less utilised.

There has been discussion between the community and Christchurch City Council about the repair and future use of the Redcliffs Pavilion.

After the community-led consultation and feasibility study of the coastal pathway in July 2013, the Council adopted the Coastal Pathway concept and have agreed to provide \$9.9 million in funding in its Three Year Plan. Fulton Hogan donated \$250,000 worth of work to help form part of the Coastal Pathway along the causeway during the causeway rebuild, and the causeway section of the pathway is open for use. Work on the Coastal Pathway is being done in Redcliffs.

There is one full primary school (Redcliffs School, decile 10) located within the Redcliffs community. Significant cliff collapse and rockfall has meant the school has been operation from Van Asch Deaf Education Centre in Sumner.

After the community-led consultation and feasibility study of the coastal pathway in July 2013, the Council adopted the Christchurch Coastal Pathway concept and agreed to provide \$9.9 million in funding in its Three Year Plan. Fulton Hogan donated \$250,000 worth of work to help form part of the Pathway along the causeway during the causeway rebuild, and the causeway section of the pathway is open for use.

Prosperous Economy

In Redcliffs a strip of commercial activity operates along Main Road and adjoining side roads. The rebuilt Redcliffs New World supermarket opened in October 2015. Changes were made to the adjacent intersection including the installation of traffic lights.

Good governance

In 2015 the Hagley/Ferrymead Community Board (Board) held meetings with residents associations and community groups on a number of matters including the Council's Representation Review, the 2015-2025 Draft Long Term Plan and the 2015/16 Hagley/Ferrymead Community Board Plan. The Board also met with Principals in the ward to discuss Community Board work, support of schools, and local and current issues and projects. Between November 2014 and October 2015 the Board received over 70 deputations covering a wide range of issues across all areas. Throughout the year Board members attended residents' association and community group meetings, community events and took part in a variety of projects including the rebuild of community facilities, development of local spaces and local issues.

⁸ MREINZ, 2015. Accessed from <http://www.stuff.co.nz/the-press/business/your-property/3810451/House-sales-stats>

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Board submissions since November 2014 included submissions and appearance at hearings on the District Plan Review, the Council's Long Term Plan, the Local Alcohol Policy and Bylaw and Policy documents. The Board also made a submission in opposition to the Ministry of Education's proposal to close Redcliffs School; provided feedback to inform Council submissions on the Environment Canterbury Air Plan and Block Offer; and supported community opposition to several liquor licence applications.

The Board is a party to the Memorandum of Understanding with the Christchurch Coastal Pathway Group and the Council. The Board has ongoing communication and involvement with the Group and support development of the coastal pathway between Ferrymead and Scarborough Beach.

The Board is aware of flood related issues in Redcliffs and has advocated for investigation and resolution of issues, acknowledging some of the issues relate to infrastructure repair and rebuild.

The Board continues interest and support of the Estuary and has toured around it with staff. Ongoing liaison with the Avon Heathcote Estuary Ihutai Trust and support for their projects. The Board, along with community, successfully advocated to the Council requesting reinstatement and completion of the Estuary Edge Master Plan.

Community Resilience

Community Support Organisations: There is a significant number of groups and organisations that operate in Redcliffs. Some do so based on community development principles.

Volunteering: There is a moderate level of volunteerism in Redcliffs.

Connectedness: For the size of the area, there appears to be a sufficient number of neighbourhood support groups and residents associations. There are few opportunities for community groups and organisations to meet and network.

Participation: Participation in community events and in decision making processes related to civic matters continues to be relatively high.

Preparedness: The level of preparedness at household and community levels continues to be moderate.

Community services based in Redcliffs

Community Groups and Organisations

Carlton/Redcliffs Hockey Club

Christchurch Coastal Pathway

Christchurch Yacht Club

Mt Pleasant/Redcliffs Toy Library

Redcliffs Community Garden

Redcliffs Community Shed

Redcliffs/Mt Pleasant Bowls

Redcliffs Tennis Club and Redcliffs Public Library

Sumner Bays Union Trust

Redcliffs Residents Association

Location

55 Moncks Spur road

3-23 McCormacks Bay Road

234 Main Road

75 Main Road

4 Augusta Street

95 Main Road

8-10 James Street, Redcliffs

75 Main Road

99 Main Road

148-150 Main Road

Faith-based organisations

St John's Union Church (Port Hills Uniting Parish)
St Andrew's Anglican Church

Location

2 Augusta Street
148 Main Road

Education Providers

Redcliffs Primary School (usual site closed)
MOA Kids

Location

Van Asch School, Van Asch Street
202 Main Road

Medical and Health Services

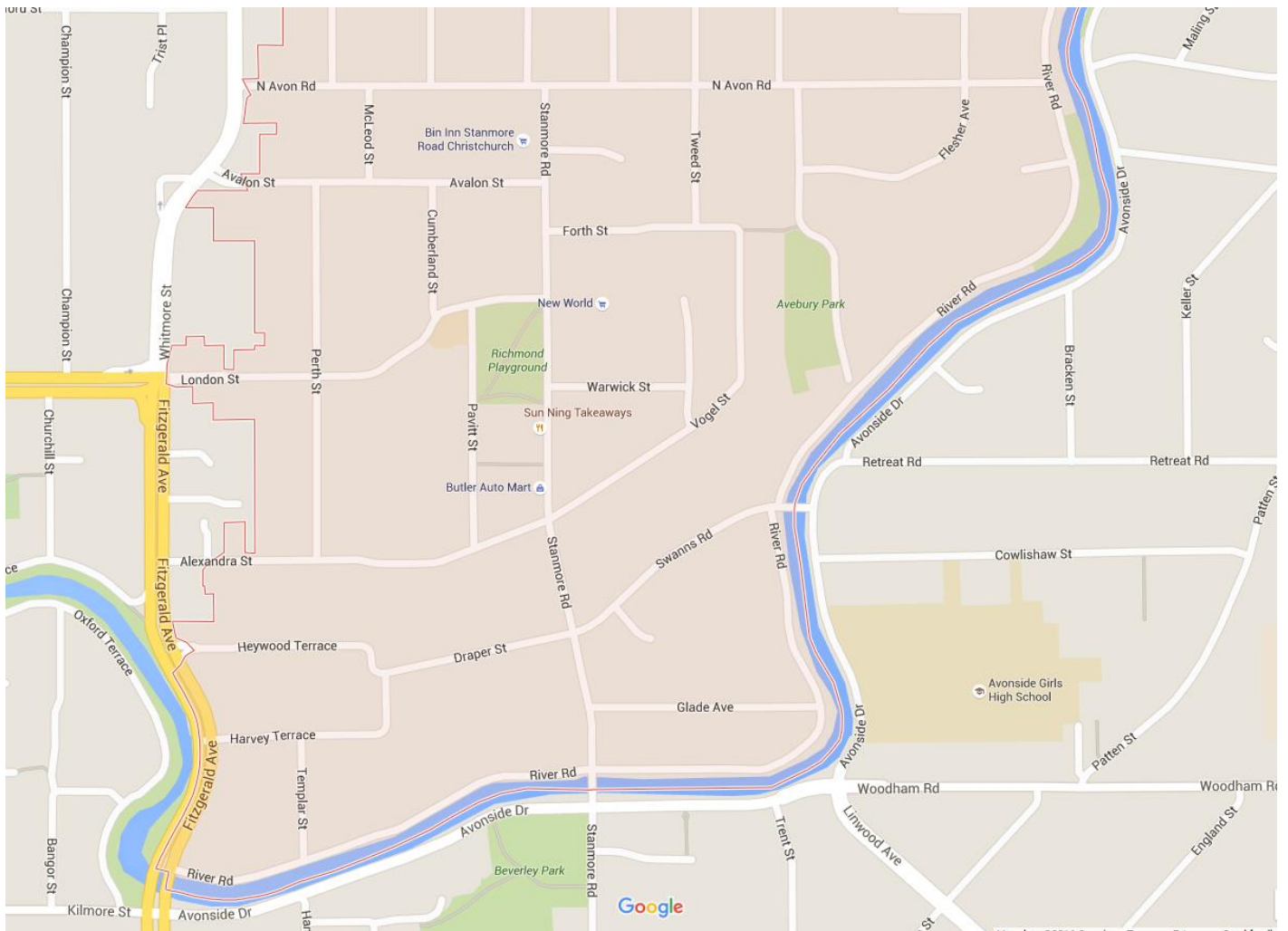
Redcliffs Medical Centre

Location

184 Main Road

Area snapshot: **Richmond South**

(Census area unit: Richmond South)



Richmond South is located in the eastern suburbs of Christchurch, approximately three kilometres north-east of the Central Business District. Richmond South is bounded by North Avon Road to the north, Fitzgerald Avenue and Whitmore Street to the west and River Road to the south and east. Main access roads include Fitzgerald Avenue, North Avon Road, Stanmore Road and Avonside Drive.

Community environment

The following section is organised into five areas that are consistent with the Hagley/Ferrymead Community Board and the Council outcome areas. These are aligned to personal and social wellbeing areas. The outcomes areas are strong communities (social), a healthy environment (natural), a liveable city (built), a prosperous economy (economic) and good governance (governance).

Strong communities

There is a core group of community groups and organisations that are based in or near Richmond South. They include Avebury House Trust and Delta Community Trust. Delta Community Trust facilitates the Richmond Community Action Network (RCAN) - which is mostly a network of community organisations and continues to meet regularly. Due to increased collaboration amongst organisations, there has been fewer gaps in development work.

Residents have continued to benefit from Ministry of Social Development earthquake support coordination service that provides information and practical assistance for residents directly affected by the earthquakes and whose wellbeing has

been compromised. Extensive and ongoing road works in the area are also reported to be a source of strain and stress for local residents.

Some residents in the green zones in Richmond South had to continue to work with insurance and other companies to repair or rebuild their homes. The focus for them seemed to be on trying to get issues sorted with their houses so that they could settle. There was also some frustration with level of service to the area especially due to roads that were heavily damaged and in need of repair. The red-zoned land may be left undeveloped and unkempt for some time and therefore impacting on local perception.

The process of making new Crown offers to owners of vacant, insured commercial and uninsured properties in the residential red zone continues until 10 December 2015. The final date for settlement is 26 February 2016.

A healthy environment

Subsidence of the Avon river corridor through the River Road area after the earthquakes caused significant damage to the area. Urgent post-earthquake work was undertaken to reinstate and reinforce stop banks throughout the area through sandbagging and placement of stop banks.

There are two small parks in Richmond South, the historic Avebury Park and Richmond Green. Available green space has continued to be well-utilised for community activities and events. There has been an increase in green space in red zone areas as properties have been demolished. Local residents have shown interest in providing input into the use of red zone land. There is opportunities to develop and improve the natural environment - ecological enhancement, wetland development and environmental education. A green space and river corridor could increase recreational opportunities through walkways, cycleways, events, more water sports and water-based activities.

A liveable city

The built environment in Richmond South consists of a mix of residential dwellings and commercial properties. There is a mix of private owner/occupier and rental accommodation. As at April 2015 the median price of houses in Richmond South was \$412,000⁹.

Traffic has been disrupted because of SCIRT work on roads to repair and replace underground horizontal infrastructure. This has impacted on businesses and has continued to be frustrating as residents have had to continuously change routes when roads are being worked on.

Richmond Club is in stage one of a three stage rebuilding project and is currently the size of a large tavern that only caters for its members. The paddling pool at Avebury Park that was damaged during the 2011 earthquakes is on the Council's works programme for repair in 2016.

Prosperous economy

Richmond South has a large diverse retail precinct contained along Stanmore Road from Swanns Road through to North Avon Road. Small businesses have been particularly affected by reduced patronage in the area. This is largely due to the changing demographics as a considerable number of those who usually live in Richmond South have left the area. With a smaller population to cater to, businesses are struggling to meet costs and remain profitable.

The demolitions in the red zone continued to create opportunities for materials to be salvaged and reused either for rebuild purposes or for new entrepreneurial opportunities. There are a few organisations that have been involved in this and have used the recycled materials to benefit communities.

Good governance

In 2015 the Hagley/Ferrymead Community Board (Board) held meetings with residents associations and community groups on a number of matters including the Council's Representation Review, the 2015-2025 Draft Long Term Plan and the 2015/16 Hagley/Ferrymead Community Board Plan. The Board also met with Principals in the ward to discuss Community Board work, support of schools, and local and current issues and projects. Between November 2014 and October 2015 the Board

⁹ MREINZ, 2015. Accessed from <http://www.stuff.co.nz/the-press/business/your-property/3810451/House-sales-stats>

received over 70 deputations covering a wide range of issues across all areas. Throughout the year Board members attended residents' association and community group meetings, community events and took part in a variety of projects including the rebuild of community facilities, development of local spaces and local issues.

Using a community governance model in developing its 2015/16 Community Board Plan, the Board formed a Collaborative Planning Group that included board members, community representatives and staff. The Board held community meetings and sent out a survey questionnaire to ensure community input into the Plan. School children, young people, residents and community groups and organisations attended and gave input into the process.

Board submissions since November 2014 included submissions and appearance at hearings on the District Plan Review, the Council's Long Term Plan, the Local Alcohol Policy and Bylaw and Policy documents. The Board also made a submission in opposition to the Ministry of Education's proposal to close Redcliffs School; provided feedback to inform Council submissions on the Environment Canterbury Air Plan and Block Offer; and supported community opposition to several liquor licence applications.

Community resilience

Community Support Organisations: There continue to be community groups and organisations that offer a variety of activities, programmes and services. Some organisations work together on projects and the Richmond Community Action Network enables collaborative practice in implementation of projects and programmes.

Volunteering: There continues to be a relatively low level of volunteerism in Richmond. This has been largely due to residents having to focus on the state of their homes and some having moved out of the area.

Connectedness: The number of neighbourhood support groups is low. There are two residents associations that have been relatively inactive as people have left the area.

Participation: There continues to be a high level of participation in community matters particularly events. There are a number of events that offer opportunities for residents to participate in.

Preparedness: The level of preparedness for Richmond South appears to be low. There are two organisations that are ready to assist should there be an emergency but capacity may not enable residents in the area to access what they need. It is not clear how prepared households are for emergencies.

Community services based in Richmond South

Community Groups and Organisations

Avebury House Community Trust

Avon O Takaro Network

Canterbury UPP Club

Delta Community Trust

Richmond Working Men's Club

St. Vincent de Paul Society. Stanmore Centre

NW Richmond Residents' Association

Location

Avebury Park, Eveleyn Couzins Avenue

105 North Avon Road

105 North Avon Road

75 London Street (earthquake damaged)

265 Stanmore Road

Faith-based organisations

Crossway Community Church

North Avon Baptist Church

Location

105 North Avon Road

103 North Avon Road

Education Providers

Kidsfirst Kindergartens Richmond

Seabrook McKenzie Centre for Specific Learning Disabilities

Location

41 North Avon Road

68 London Street

Medical and Health Services

North Avon Medical Centre

Location

32 North Avon Road

Area snapshot: Sumner/Taylor's Mistake

(Census are unit: Sumner)



Sumner is a seaside suburb located to the South-East of Christchurch, approximately 11 kilometres from the Central Business District (CBD). It is bounded by Taylor's Mistake to the East, Summit Road to the South, Moncks Bay and Redcliffs to the West, and the Pacific Ocean to the North. The wider Sumner/Taylor's Mistake area has limited entry points with reliance on access via Main Road and Evans Pass.

Community outcomes

The follow section is organised into five areas that are consistent with the Hagley/Ferrymead Community Board and the Council outcome areas. These are aligned to personal and social wellbeing areas. The outcomes areas are strong communities (social), a healthy environment (natural), a liveable city (built), a prosperous economy (economic) and good governance (governance).

Strong communities

Since the 2010 and 2011 earthquakes, the communities in Sumner have continued to work together. There are a number of community groups and organisations such as the Sumner Bays Union Trust, the Sumner Community Residents' Association and Shoreline Youth Trust that provide much needed programmes, activities and events that contribute to community wellbeing. Voluntary efforts by residents and business groups have ensured the Sumner community has a number of annual events that bring people together. The Sumner Street Party and Great Sumner Picnic are examples of these. The Sumner Old School Hall continues to be used as a temporary community centre whilst a mobile library service that is highly valued by residents visits Sumner four days a week. Three community organisations are co-located as a Hub at the old police station.

The Sumner community has organised talks by post-disaster experts and facilitated workshops for local people. This has strengthened the Sumner and Port Hills community. There are indications that there has been psychological impact on residents as a result of the stress of the prolonged Christchurch earthquakes and the loss of many community members forced to move out of their homes because of section 124 notices, red zoning and geotechnical risks. There is also anecdotal

evidence that reintegration into the community post-earthquake rebuilds and repair works has been challenging where residents have felt a sense of guilt at having new homes whilst neighbours are still struggling with unrepaired homes. Relocation of residents to alternative accommodation inside and outside the area has also been stressful, particularly for older adults forced to leave familiar surroundings and move away from neighbours. The full extent of this is yet to be fully understood. The continued development of this community's capacity, connectedness and sustainability will contribute greatly to its wellbeing. The work community groups and organisations are doing helps towards this.

Community workers from around the Port Hills suburbs – Sumner, Redcliffs, Mt Pleasant, Heathcote and Lyttelton – meet regularly and continue to help support one another and build capacity. Community workers in the Port Hills area, Phillipstown and Woolston worked with the Ministry of Social Development in a Capability Development Cluster to develop a greater ability to work together on common projects. The project officially ended 30 June 2015. A smaller group including Sumner Bays Union Trust, Mt Pleasant, Heathcote, Phillipstown and Woolston community workers are now involved in a second project known as 'Collective Impact' to make Linwood College the school of choice for the area through supporting the school.

A healthy environment

The 2011 earthquakes had a significant impact on the geographical and physical infrastructure of the area, causing large rock fall, and cliff collapse. Between Monks Bay-Sumner and, to a lesser extent on the east side of Scarborough, large tension cracks have appeared. These extend beyond the cliff edge by up to 60 metres and pose a significant hazard to residents. Sumner is one of the areas most affected by rock fall, debris fall and slides. Rapanui (Shag Rock), an iconic landscape feature of the Sumner/ Redcliffs area, was significantly reduced in size by the earthquake and local residents now refer to it as 'Shag Pile'.

In July 2015 the Christchurch City Council commissioned Tonkin & Taylor Environmental and Engineering Consultants to write a report on coastal hazards. The report identified areas susceptible to inundation or flooding and erosion for the main coastal settlements within Christchurch and on Banks Peninsula. It identified 5971 homes in Christchurch and Banks Peninsula vulnerable to erosion and almost 18,000 properties susceptible to coastal flooding. All the properties have had this information added to their Land Information Memorandum (LIM) report. The Sumner community along with other coastal communities continue to engage the Council and government on this subject as they undertake further work relating to coastal hazards.

Sumner is included in a flood management area where flood risk and floor level assessments are now part of the resource consenting process for new developments. These updated floor levels were set for identified areas in 2013 and will protect homes from the risk of future flooding. Actual floor levels for each property will be set as part of the building consent process. The Sumner Village Master Plan states "The District Plan's requirements for minimum floor levels in Sumner Village centre are higher than the minimum requirements of the New Zealand Building Code." (Appendix Seven – Natural Hazards/Flooding).

A liveable city

The 22 February 2011 and 13 June 2011 earthquakes caused significant damage to land, property and road networks throughout Sumner. Stronger Christchurch Infrastructure Rebuild Team (SCIRT) has continued to progress key projects including repairs to retaining walls, waste water networks, and roads including completion of the Main Road three-laning project which has provided much relief for traffic flow in the area.

There is a wide mix of housing stock spanning different construction periods, designs and materials, many of which have undergone redevelopment in recent years. Large-scale residential dwellings and gentrification are prominent recent characteristics. As at April 2015 the median price of houses in Sumner was \$621,000¹⁰.

The area offers lifestyle, entertainment and leisure opportunities close to beaches popular for swimming, surfing and other outdoor activities. Sumner's commercial centre services the local community, day visitors from the wider Christchurch area, and tourists.

¹⁰ MREINZ, 2015. Accessed from <http://www.stuff.co.nz/the-press/business/your-property/3810451/House-sales-stats>

Both the Christchurch City Council owned Sumner Community Centre and Library Facility were demolished after the earthquakes and there are plans to start a new build in July 2016 with plans to have this completed in 2017. The new Library and Community Facility will see various community groups, the library and a community hall come together in a functional and creative way that maximises community use of this resource. The site has been temporarily developed as a village green including a bike pump track, skate ramp area and book exchange. A number of facilities projects have been completed or are underway. This includes the rebuild of the Sumner Surf Lifesaving Club that is underway and due to reopen 2015/16 summer. The redeveloped Scarborough Paddling Pool reopened in December 2014 and has been well used.

After the community-led consultation and feasibility study of the coastal pathway in July 2013, the Council adopted the Christchurch Coastal Pathway concept and agreed to provide \$9.9 million in funding in its Three Year Plan. Fulton Hogan donated \$250,000 worth of work to help form part of the Pathway along the causeway during the causeway rebuild, and the causeway section of the pathway is open for use.

Shipping containers providing rock fall protection along Shag Rock Reserve on the main road into Sumner were shifted closer to the cliff side to create more road space for cyclists and cars. An elevated walkway was built on the seaward side of the road to improve pedestrian safety. Extensive rock stabilisation work has been ongoing. Current plans are to have most of the containers removed by mid-2016. The containers on the corner of Wakefield Avenue and Nayland Street, however, will remain in place until completion of the bund.

There are 24 individual projects set out in the Sumner Village Centre Master Plan ('Master Plan') which was adopted in September 2013. This includes the Sumner Community Centre and Library Facility and the Marriner Street West and Wakefield Avenue Enhancements Project that was consulted in October 2015. The Marriner Street West and Wakefield Avenue Enhancement Project is planned to begin in the Summer of 2016 and is due for completion in mid-2017.

A prosperous economy

The gentrification of the wider Sumner area has seen the suburb develop as a unique, high socio-economic residential suburb with retail, hospitality, accommodation, service and recreation-orientated businesses, and a small cinema complex. This almost self-contained centre services the surrounding communities, tourists and day visitors from the wider Christchurch area as well as retaining the sought after recreational outdoor attractions.

The Sumner Village Centre Master Plan presents a future vision and goals for the redevelopment of Sumner Village Centre in response to the damage caused to the centre in the 2010 and 2011 earthquakes. The Plan's purpose is to guide decisions on private investment and public expenditure, particularly those relating to land developments and transport infrastructure that help Sumner become stronger and more resilient.

Sumner continues to have strong and active businesses that work to safeguard the area's economic and business interests. While some businesses were displaced after the 2011 earthquakes, several new businesses have been established. The rebuild of a Council facility is being seen as an opportunity to bring the heart back into the commercial centre of the village.

Good governance

In 2015 the Hagley/Ferrymead Community Board (Board) held meetings with residents associations and community groups on a number of matters including the Council's Representation Review, the 2015-2025 Draft Long Term Plan and the 2015/16 Hagley/Ferrymead Community Board Plan. The Board also met with Principals in the ward to discuss Community Board work, support of schools, and local and current issues and projects. Between November 2014 and October 2015 the Board received over 70 deputations covering a wide range of issues across all areas. Throughout the year Board members attended residents' association and community group meetings, community events and took part in a variety of projects including the rebuild of community facilities, development of local spaces and local issues.

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Board submissions since November 2014 included submissions and appearance at hearings on the District Plan Review, the Council's Long Term Plan, the Local Alcohol Policy and Bylaw and Policy documents. The Board also made a submission in opposition to the Ministry of Education's proposal to close Redcliffs School; provided feedback to inform Council submissions on the Environment Canterbury Air Plan and Block Offer; and supported community opposition to several liquor licence applications.

The Board established a Joint Working Group, made up of community members and two Board members, to develop the design of the combined Community and Library Facility. The Board supported and worked with the community to ensure the rebuild of the Scarborough Paddling Pool which was open for 2014/15 summer.

Following community consultation and an offer from Levi Strauss, the Hagley/Ferrymead Community Board approved a skate park at Scarborough Beach Park in May 2015. The Board held two Board meetings in Sumner, including an extraordinary meeting at which they received 20 deputations and had over 300 people in attendance. Following withdrawal of funding by Levi Strauss in October 2015, the Board revoked its decision and requested that staff investigate an alternative site.

The Board is a party to the Memorandum of Understanding with the Christchurch Coastal Pathway Group and the Council. The Board has ongoing communication and involvement with the Group and support development of the coastal pathway between Ferrymead and Scarborough Beach.

Community resilience

Community Support Organisations: There continues to be a large number of community groups and organisations that offer a variety of activities, programmes and services. Some organisations work together on projects although there is scope for greater collaborative practice and capacity building in community development principles and practice.

Volunteering: There continues to be a high level of volunteerism in Sumner. Volunteers have been involved in various projects and activities including Sumner Village Master Plan projects and the Sumner Village Green.

Connectedness: There continues to be a moderate number of neighbourhood support groups and an active residents associations are very active in Sumner. There are a few networking opportunities for groups and organisations.

Participation: Community events and the weekly market bring people together. Various activities also give older adults, young people and young families opportunity to participate in community life. There continues to be a high level of participation in community matters that offer recreational, social and decision-making opportunities.

Preparedness: A preparedness plan has not been completed for Sumner, however, some work was done by the Sumner Community Residents' Association in producing a brochure providing residents with the information they need in the event of an emergency and a major disaster.

Community services based in Sumner/Taylor's Mistake

Community Groups and Organisations

Fuse Youth Centre
SOSCARS
Sumner AA
Sumner Art Society
Sumner Bays Union Trust
Sumner Bowling Club
Sumner Community Residents Association
Sumner Community Centre
Sumner Contract Bridge Club
Sumner Cricket Club
Sumner Gentle Exercise
Sumner Mobile Library
Sumner Lifeboat Institution
Sumner Surf Life Saving
Sumner Tennis & Squash Club
Sumner Theatre Group
Sumner Toy Library
Sumner-Redcliffs Historical Society
Sumner Volunteer Fire Brigade
Taylor's Mistake Surf Life Saving Club

Location

25 Wakefield Ave
Sumner School Hall, Dryden St
St Paul's Church, Cnr Hardwick & Nayland St
57 Nayland St
Mount Pleasant Yacht Club, Main Road
2 Richmond Hill Rd
57 Nayland St
Old School Hall, 22 Wiggins St
57 Dryden St
34 Arnold St
54 Wiggins St
14 Wakefield Ave
2 Scarborough Road
31 Main Road
22 Herbeden Ave
22 Wiggins Road
22 Wiggins Road
5 Main Road
4 Wiggins St
229 Taylor's Mistake Road

Faith based organisations

Anglican Parish of Sumner-Redcliffs
Our Lady, Star of the Sea
St Paul's Union Church

Location

St Andrew's, 148 Main Road
42 Dryden St
87 Nayland St

Education Providers

Kidsfirst Kindergarten Sumner
Sumner Primary School
Our Lady, Star of the Sea
Van Asch Deaf Education Centre
Redcliffs Primary School (Temporary Location)
Pebbles Preschool

Location

25 Dryden St
Colenso St
45 Colenso St
38 Truro Street
38 Truro Street
48 Nayland St

Medical and Health Services

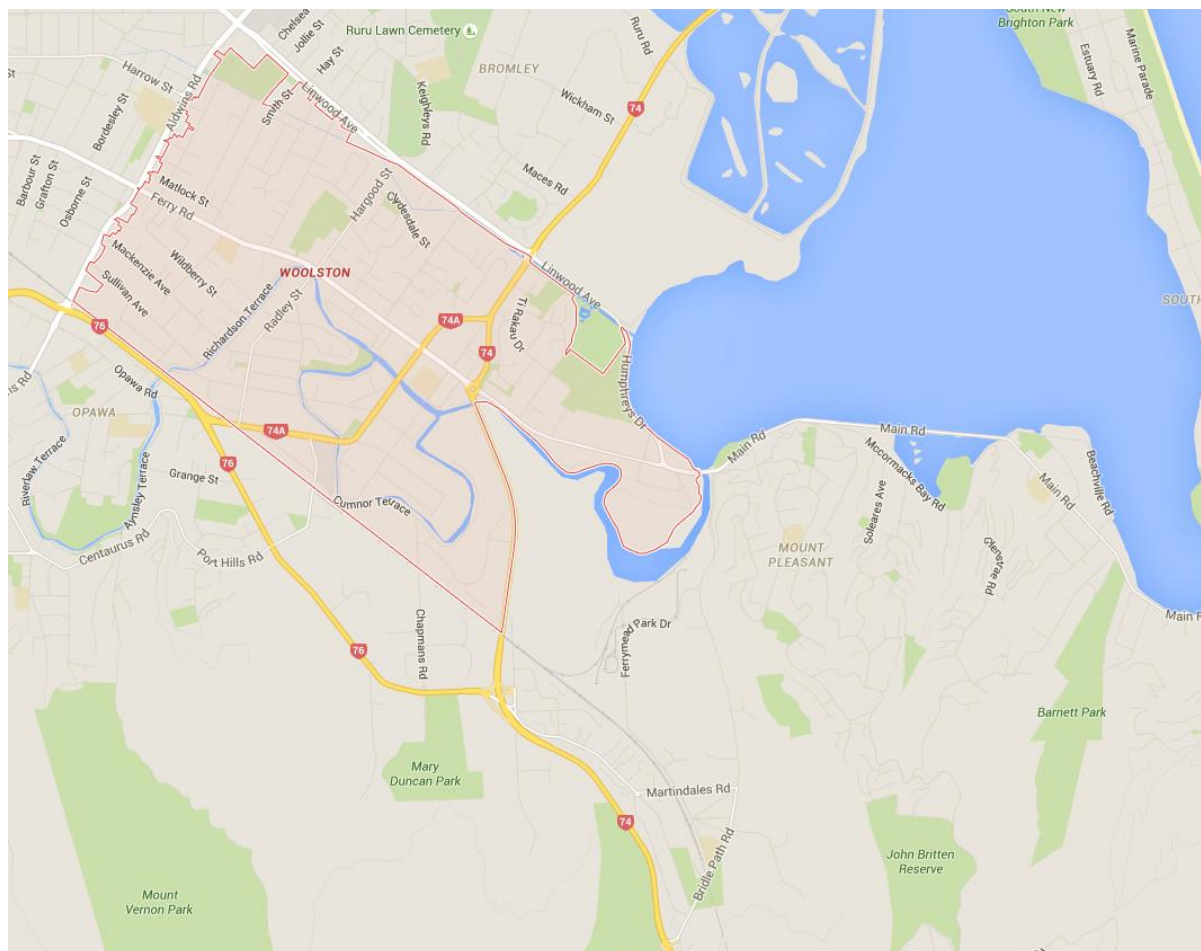
Sumner Health Centre
Sumner Medical Rooms
Partnership Community Worker

Location

35 Nayland Street
40 Nayland St
35 & 40 Nayland St

Area snapshot: Woolston

(Census area units: Woolston West, Woolston South, Ferrymead)



Greater Woolston lies three kilometers south-east of the Christchurch city centre. It is bounded by Aldwins Road, Ferry Road and Wilsons Road on the west; the Main South Railway Line (parallel to Brougham Street) and Chapmans Road on the south; the Heathcote River and the Estuary and Humphreys Drive on the east; and Linwood Avenue on the north.

Community outcomes

The follow section is organised into five areas that are consistent with the Hagley/Ferrymead Community Board and the Council outcome areas. These are aligned to personal and social wellbeing areas. The outcomes areas are strong communities (social), a healthy environment (natural), a liveable city (built), a prosperous economy (economic) and good governance (governance).

Strong communities

There are a handful of community organisations in the Woolston area and in 2015 efforts have been made to find more collaborative ways of working. There has also been a greater emphasis on community development work by some of the organisations. The Woolston Development Project and the Woolston Community Centre are working together to offer an after-school programme for Year 7 to 9 students. The Woolston Community Centre is also working with the Woolston Community Library to find opportunities for positive collaboration in the future. There was a monthly community breakfast meeting hosted by a

local national social service provider, however this has been put on hold in 2015 with hopes to revive it in the new year. Local community groups are, in the interim, discussing the possibility of setting up their own regular local grassroots networking forum specific to needs in the immediate community. Some of the Woolston community groups also attend the Greater Linwood forum.

The Woolston Community Library continues to operate from the local Scout hall. Membership had declined due to the loss of the building during the earthquakes, however, there has been a marginal increase this year due to the library's efforts to promote the service. The loss of the children's library during the earthquakes means that the membership has been mostly older adults which has also impacted numbers. Plans are underway to reintroduce a children's library once the Woolston Community Library is able to move back onto its former site as part of a transitional project that is a collaboration between the community and Council. The transitional site project has suffered many delays due to technical challenges on the site resulting in significant financial impacts and at October 2015, it was uncertain when the project is due for completion.

The local community gala is one of the main events that brings the Woolston community together and fosters a sense of connectedness. The event showcases local artists/entertainers and also has stalls, mainly from the local community. The success and growth of the fair over the last 5 years is now presenting the community with increased opportunity to participate in the gala.

The new school merging Phillipstown and Woolston Schools, Te Waka Unua, opened in January 2015 with the majority of the children from the two schools transitioning into the new school. The merge is reported to have gone smoothly with children adjusting well to the transition.

The Brookhaven/Ferrymead area continues to recover slowly. The Brookhaven Ferrymead Residents' Association, together with other nearby residents' associations with similar issues, established a Coastal Hills Cluster of residents' associations and an Insurance Watch organisation to advocate for residents in the area.

Community workers in the Port Hills area, Phillipstown and Woolston worked with the Ministry of Social Development in a Capability Development Cluster to develop a greater ability to work together on common projects. The project officially ended 30 June 2015. A smaller group including Sumner Bays Union Trust, Mt Pleasant, Heathcote, Phillipstown and Woolston community workers are now involved in a second project known as 'Collective Impact' to make Linwood College the school of choice for the area through supporting the school.

A healthy environment

Historically the Ōpāwaho / Heathcote River provided Woolston with water needed for industries like wool scouring. In the 1850s small ships used wharves along the Ōpāwaho / Heathcote River where there is now a walk way along the river banks that takes in the Woolston loop and Woolston Cut. The Ferry Road Master Plan includes actions to make the Ōpāwaho / Heathcote River more visible and accessible from Woolston.

The Avon/Heathcote estuary to the east of Ferrymead is the largest semi-enclosed shallow estuary in Canterbury, and is regarded as one of New Zealand's most important coastal wetlands. It is an internationally important habitat for migratory birds, and is an area of recreational and ecological significance to Christchurch. After the earthquakes the estuary was contaminated by wastewater. The water quality has now improved and the area can be used for recreational activities. The Hagley/Ferrymead Community Board continued to advocate for quality restoration projects on the river and made submissions to the Council to this effect.

Open spaces in the Woolston area include the wetlands between Brookhaven and Ferrymead, and parks and recreational spaces, such as Woolston Park, Linwood Park, The Friends of Edmonds Gardens and Radley Park.

Flooding continues to be a concern since the earthquakes due to subsidence of the river banks. Flood risk and floor level assessments are now part of the resource consenting process for new developments in defined flood management areas which cover parts of Woolston and Ferrymead. As part of the Council's Land Drainage Recovery Programme, the preferred remediation option for the Bells Creek scheme will result in remediation work in the Woolston area.

In July 2015 the Christchurch City Council commissioned Tonkin & Taylor Environmental and Engineering Consultants to write a report on coastal hazards. The report identified areas susceptible to inundation or flooding and erosion for the main coastal settlements within Christchurch and on Banks Peninsula. This included the suburbs of Ferrymead and Woolston. It identified 5971 homes in Christchurch and Banks Peninsula vulnerable to erosion and almost 18,000 properties susceptible to coastal flooding. All the properties have had this information added to their Land Information Memorandum (LIM) report.

A liveable city

The major access roads to the Greater Woolston area are Brougham Street, Wilsons Road, Ferry Road and Linwood Avenue. The area supports light industrial and residential activities and is close to major arterial routes, including State Highways 73 and 74. The Heathcote River flows through the suburb.

Woolston Village and the Tannery are the main commercial centers of the suburb. Woolston Village is mainly composed of small retail shops, ranging from food premises to a hair and body shop, licensed bars and a New World supermarket which was opened in 2013. Whilst the Tannery is a boutique shopping centre. Ferrymead has a large area of retail development serving the affluent south-eastern suburbs, mixed with a range of other small businesses to the east on Ferry Road, including a large number of restaurants and cafés. As at April 2015, the median price of houses in Greater Woolston area was \$365,500¹¹.

The Stronger Christchurch Infrastructure Rebuild Team (SCIRT) continues to repair infrastructure in the greater Woolston area and has held meetings with the community about the work. SCIRT wastewater system repairs are underway to address flooding as a result of infrastructure damage. These works are due for completion at the end of 2015.

In May of 2014 Council adopted the Ferry Road Master Plan. The Ferry Road Master Plan presents a future vision, goals and actions for the recovery of commercial centres along Ferry Road. The Plan is not only a response to the damage caused to the corridor in the 2010 and 2011 earthquakes, but also considers ways to build economic and social resilience in future. Since the Master Plan was adopted, work has begun on the implementation of Council-led actions. Funding has been secured for streetscape and movement improvements in the Village. There will be further engagement with the local community and affected businesses over these improvements, once detailed design work is completed. The Plan also includes the aforementioned transitional library project site that incorporates a temporary community library.

Prosperous economy

The economic outlook continues to improve as new retail and food and beverage outlets open in Woolston Village and at the nearby Tannery boutique shopping complex in Garlands Road. The latter has provided a boost to the area with 57 retailers and 65 resident businesses, including bars, eateries, fashion outlets,

¹¹ MREINZ, 2015. Accessed from <http://www.stuff.co.nz/the-press/business/your-property/3810451/House-sales-stats>

health and beauty outlets, jewellery, outdoor & leisure outlets, arts & crafts stores, a book and post shop and commercial agencies.

Foodstuffs New Zealand opened its new Woolston New World supermarket on bigger premises in 2014. The Ferrymead retail centre has a number of bars and eating places which have helped increase foot traffic in the area. The Ferrymead Countdown supermarket was also rebuilt and reopened in 2014.

Good governance

In 2015 the Hagley/Ferrymead Community Board (Board) held meetings with residents associations and community groups on a number of matters including the Council's Representation Review, the 2015-2025 Draft Long Term Plan and the 2015/16 Hagley/Ferrymead Community Board Plan. The Board also met with Principals in the ward to discuss Community Board work, support of schools, and local and current issues and projects. Between November 2014 and October 2015 the Board received over 70 deputations covering a wide range of issues across all areas. Throughout the year Board members attended residents' association and community group meetings, community events and took part in a variety of projects including the rebuild of community facilities, development of local spaces and local issues.

Using a community governance model in developing its 2015/16 Community Board Plan, the Board formed a Collaborative Planning Group that included board members, community representatives and staff. The Board held community meetings and sent out a survey questionnaire to ensure community input into the Plan. School children, young people, residents and community groups and organisations attended and gave input into the process.

Board submissions since November 2014 included submissions and appearance at hearings on the District Plan Review, the Council's Long Term Plan, the Local Alcohol Policy and Bylaw and Policy documents. The Board also made a submission in opposition to the Ministry of Education's proposal to close Redcliffs School; provided feedback to inform Council submissions on the Environment Canterbury Air Plan and Block Offer; and supported community opposition to several liquor licence applications.

The Board sought information from and supported Council staff in working with Te Waka Unua School to address road safety concerns around the school.

The Board received deputations and correspondence regarding traffic safety in the Garland Road Bridge area and is supporting investigation into improvements.

Community resilience

Community Support Organisations: There is a relatively high number of community groups and organisations operating in the Greater Woolston area. Some of them work using community development principles.

Volunteering: There is a low number of volunteers in the Greater Woolston area. Organisations generally struggle to find volunteers to assist with their work.

Connectedness: There is a low number of neighbourhood support groups and the number of residents' associations is not commensurate with the size of the population. There are opportunities for groups and organisations to network through the Greater Linwood Forum. Another forum will possibly restart soon.

Participation: There are not many opportunities for people to participate and connect at community events. There is always a good turnout at events.

Preparedness: Level of preparedness at household level is deemed low with community groups and organisations being a little more prepared.

Community services based in Woolston

Faith-based Organisations

St Johns Woolston

Location

10 St Johns Rd

Education Providers

Abacus Montessori Preschool

Bamford School (Decile 2)

Basics Plus Education Centre

Woolston Playcentre

St Anne's Catholic School (Decile 3)

Tamariki School (Decile 4) (Special Character Integrated School)

Te Waka Unua School (Decile 2)

Kimihia Parent's College

Kimihia Early Learning Centre

Location

70 Wildberry St

6 Gould Crescent

875 Ferry Road

29 Portman St

739 Ferry Road

86 St Johns Road

476 Ferry Road

521 Ferry Road

521 Ferry Road

Medical and Health Services

Ferrymead Medical Centre

Roimata Medical Centre

Settlers Health Centre

Woolston Medical Rooms

Woolston Christian Medical Centre

Location

10/2 Waterman Place

665 Ferry Rd

8 Settlers Crescent

665 Ferry Rd

687 Ferry Rd

Hagley/Ferrymead Planned Capital Programmes: 2015/16 - 2017/18

This is a list of all planning capital programmes for the Hagley/Ferrymead ward. Please note that there are other developments and projects planned for the ward not listed individually.

						(\$oo o)		
Portfolio Group	Group of Activities	Activity	Category	ID	Description	Plan 2015/16	Plan 2016/17	Plan 2017/18
Day-to-Day								
Resilient Communities								
	Civil Defence Emergency Management		Committed	448	Chch Justice & Emergency Services Precinct (including an Emergency Operations Centre)	260	426	0
Resilient Communities Total						260	426	0
Stormwater Drainage								
	Stormwater Drainage		Core	488	Charlesworth Wetland and Drain	21	0	0
				8603	Drayton Reserve Gully Planting	33	0	0
Stormwater Drainage Total						54	0	0
Transport								
	Active Travel	Increased Levels of Service		1972	Major Cycleway: Opawaho River Route (Heathcote River Trail)	50	768	787
				1980	Major Cycleway: Rapanui-Shag Rock Cycleway (Sumner to City)	2,403	6,390	7,704
				1987	Major Cycleway: Heathcote Expressway (Heathcote Rail Route to City)	678	1,361	4,771
				9146	Coastal Pathway Project	1,537	3,270	3,677
Transport Total						4,668	11,789	16,939
Water Supply								
	Water Supply		Growth	142	WS St Johns New Well	254	0	0
Water Supply Total						254	0	0
Parks and Open Spaces								

Cemeteries	Core	2225	Ruru Lawn Cemetery Footpaths Renewal	0	0	114	
		2230	Ruru Cemetery Beam Renewals	52	53	341	
Garden & Heritage Parks	Core	1433	Botanic Gardens Tree Renewals	35	36	36	
		2301	Botanic Gardens Playground Renewal	0	22	28	
		3182	Botanic Gardens Irrigation Renewal	54	56	57	
		3199	Hagley Park Tree Renewal Programme	88	90	92	
		3200	Hagley Park Green Assets Renewal	22	22	23	
		1809	Linwood nursery clearance and land reinstatement	0	41	398	
		Increased Levels of Service					
		2112	Botanic Gardens uplighting	260	266	273	
		8					
		Neighbourhood Parks	Core	506	Brownlee Reserve Renewals	204	0
1386	Scarborough Park Playground Renewal			0	15	157	
				715	601	1,519	
Parks and Open Spaces Total							
Roads and Footpaths							
Road Network	Committed	236	Main Rd (3 Laning)	196	0	0	
		3291	Replacement and Improvements to Ferrymead Bridge	2,039	0	0	
		Core					
		933	Central City Historic Bridges	86	88	90	
		Growth					
		1740	Intersection Improvements: Curries/ Tanner	208	319	0	
		2					
		Increased Levels of Service					
		916	Network Management Improvements: Ferry & Moorhouse Road Widening (Aldwins to Fitzgerald)	42	360	742	
		1970	Suburban Masterplan: Ferry Road (Transport Activities)	1,638	777	1,809	
1971	Suburban Masterplan: Sumner Streets & Lanes (Transport Activities)	1,444	2,500	3,108			
1973	Suburban Masterplan: Linwood (Transport Activities)	423	434	76			

	1710	Intersection Safety: Aldwins/ 3 Buckleys/ Linwood (13)	0	0	27
	1710	Intersection Safety: Aldwins/ 4 Ensors/ Ferry	526	2,598	1,174
	1711	Intersection Safety: Bealey/ 4 Madras (6)	0	27	273
	17117	Intersection Safety: Bealey/ Papanui/ Victoria (14)	0	0	27
	1712	Intersection Safety: Cashel/ 0 Fitzgerald (2)	26	266	763
	1713	Intersection Safety: Gasson/ 6 Madras/ Moorhouse (1)	286	745	0
	1714	Intersection Safety: Manchester/ 7 Moorhouse/ Pilgrim (5)	26	266	763
	1727	Truscotts Road Footpath 9	70	0	0
	1788	Intersection Improvements: 0 Deans / Moorhouse	0	266	273
	New Services				
	275	Tram Base + Tram Overhead	423	0	0
	1913	Suburban Masterplan: Main Road 7 (Transport Activities)	500	1,627	0
Roads and Footpaths Total			7,93	10,27	9,125
			3	3	
Sewage Collection, Treatment and Disposal					
	Wastewater Collection				
	Committed				
	2300	PM15 Relocation for EQ Resilience	609	0	0
	1627	Ferrymead Lifelines Biofilter 9	117	0	0
	Wastewater Treatment & Disposal				
	Core				
	37	LW Laboratory Renewals and Replacements	52	47	48
	114	Grit Tank Upgrade for EQ Resilience	2,38	844	0
	115	WW CWTP Electrical Instrumentation and Control Renewals	715	624	639
	117	WW CWTP Ongoing Renewals Programme	1,09	1,117	1,145
	2310	Digesters 1-4 Covers Renewal	0	0	0
	2313	Biogas Boilers Renewal	487	0	0
	2316	Trade Waste Reception Facility Renewal and EQ Resilience	3,176	0	0
	3117	Biosolids Dewatering Renewal	73	2,085	0
	17712	CWTP Primary Tanks Butterfly Valves & Handrails	107	0	0

		1925	CWTP Trickling Filter Main Bearing Renewal	197	0	0
		1925	CWTP Thermophylic Digesters Renewals	24	0	0
		1926	CWTP Operations Building HVAC - Renewal	279	0	0
		0				
Sewage Collection, Treatment and Disposal Total				9,317	4,717	1,832
Arts and Culture						
	Art Gallery and Museums	Core				
		2	CSAG Art in Public Places	808	230	236
		550	CSAG FA NA Collections Acquisitions	312	319	327
		2097	CSAG Art Gallery Replacements and renewals	1,973	947	215
		2107	CSAG R&R Exhibition equipment	27	28	28
		2112	CSAG Design and photography equipment	28	0	7
		2113	CSAG R&R Security upgrade	489	32	33
		2398	CSAG Art Gallery Collection storage and fittings	22	22	23
Arts and Culture Total				3,659	1,578	869
Regulation and Enforcement						
	Licencing and Enforcement	Core				
		2082	Animal Facilities Upgrade	415	0	0
Regulation and Enforcement Total				415	0	0
Sports and Recreation						
	Recreation and Sports Services	New Services				
		2112	Woolston/Linwood Pool	0	6,138	9,752
		9				
	Sports Parks	Core				
		2314	Hagley Park Hard Surface Renewals	33	33	34
		8394	Artificial Cricket Wicket Renewals	31	32	33
		Growth				
		335	Ferrymead Park Development	16	106	109
Sports and Recreation Total				80	6,309	9,928
Flood Protection and Control Works						

	Stormwater Drainage	Legal	1939 8	Heathcote, Estuary and Coast SMP	0	532	545
	Flood Protection and Control Works Total				0	532	545
Day-to-Day Total					27,35 5	36,22 5	40,75 7
Facility Rebuilds							
	Corporate						
	Corporate Investments	Committed	1024	Town Hall Rebuild	40,6 80	37,36 2	40,70 9
	Corporate Support	Committed	1037 0	Performing Arts Precinct	1,545	17,18 6	10,90 4
	Corporate Total				42,2 25	54,54 8	51,61 3
	Housing						
	Social Housing	Core	1944 1	HP Smith Courts - Social Housing Infill Development	503	0	0
			2256 8	Osborne Street - Social Housing Infill Development	1,925	0	0
	Housing Total				2,42 8	0	0
	Resilient Communities						
	Community Facilities	Core	9381	Sumner Community Facility (Centre & Library) Rebuild	2,20 0	8,288	0
			1450 5	Heathcote Combined Community Facility	660	0	0
	Resilient Communities Total				2,86 0	8,288	0
	Transport						
	Parking	Committed	1021	Lichfield Car Parking Rebuild Capex	8,76 2	0	0
			1022	Parking "Replacement" Capex	22,74 5	6,772	0
			1688 8	Crossing Carpark	27,79 5	0	0

Transport Total				59,302	6,772	0
Parks and Open Spaces						
Parks & Open Spaces	Core					
		15748	Sumner Surf Club Toilets Rebuild	214	0	0
		18741	Botanic Gardens Tea Kiosk - Strengthening & Repair Project	172	0	0
Parks and Open Spaces Total				386	0	0
Roads and Footpaths						
Road Network	Increased Levels of Service					
		1969	AAC Central City: Wayfinding	2,391	0	0
		10371	Transport Plan	644	0	0
		14294	TP6 Fitzgerald Avenue Twin Bridges Renewal	6,570	0	0
		14295	TP9 Tuam Street One way Conversion (Durham to St Asaph)	4,132	0	0
		14297	TP10 Lichfield Street 2 way conversion	3,075	0	0
		15170	TP3ok AAC Slow Core	2,500	0	0
		18324	AAC Victoria Street	843	6,384	0
		18325	AAC Salisbury Street	0	664	5,780
		18360	AAC Riccarton Avenue	500	0	0
		21119	AAC Kilmore Street (Fitzgerald-Park) two way conversion	0	0	7,048
		24778	AAC St Asaph Street (Ferry-Antigua)	3,500	0	0
Roads and Footpaths Total				24,155	7,048	12,828
Arts and Culture						
Libraries	Core					
		1020	Central Library Rebuild (New Central Library)	20,496	45,012	14,619
Arts and Culture Total				20,496	45,012	14,619
Sports and Recreation						
Recreation and Sports Services	Core					

	1017	Central City Metro Sport Facility	520	36,21	37,12
				4	0
Sports and Recreation Total			520	36,21	37,12
				4	0
Heritage Protection and Policy					
Heritage Protection					
Core					
	3378	Rose Historic Chapel	966	967	0
	2216	Canterbury Provincial Chambers	2,20	9,279	17,44
	7	Protective Structures	0		9
Heritage Protection and Policy Total			3,16	10,24	17,44
			6	6	9
Facility Rebuilds Total			155,5	168,12	133,62
			38	8	9
Infrastructure Rebuild					
Parks and Open Spaces					
Parks & Open Spaces					
Core					
	1408	Godley Statue EQ Repair	20	0	0
	5				
Parks and Open Spaces Total			20	0	0
Roads and Footpaths					
Road Network					
Core					
	8863	Sumner Road Zone 3A Risk Mitigation	5,220	0	0
	9980	Shag Rock Reserve - Clifton Hill - Risk Mitigation	5,37	131	0
			0		
	1030	Wakefield Avenue Risk Mitigation	3,017	272	0
	9				
	1031	Moa Bone - Domain 1 and 2 - Risk Mitigation	916	0	0
	0				
	1470	Zone 3B Risk Mitigation	30,4	21,90	2,053
	0		30	2	
	1470	Shag Rock Reserve - Deans Head - Risk Mitigation	5,825	3,155	0
	2				
Roads and Footpaths Total			50,7	25,46	2,053
			78	0	
Sewage Collection, Treatment and Disposal					
Wastewater Treatment & Disposal					
Core					
	590	WP0000128 - CWTP Civil & Structural Repairs	50	0	0
	593	WP0000131 - CWTP Trickling Filter Repairs	1,027	0	0

	594	WP0000132 - CWTP Mechanical & General Repairs	1,801	0	0
	2717	CWTP EQ Repair Occupied Buildings	2,500	2,600	696
Sewage Collection, Treatment and Disposal Total			5,378	2,600	696
Refuse Minimisation and Disposal					
Residual Waste Collection and Disposal	Core				
	3142	Eq Damage Assessment & Repair Metro Transfer Station	1,302	0	0
Refuse Minimisation and Disposal Total			1,302	0	0
Infrastructure Rebuild Total			57,478	28,060	2,749
Total			240,371	232,413	177,135

For more information contact:

Community Governance Team, Hagley/Ferrymead Ward

Community Support, Governance and Partnerships

Customer and Community Group

P O Box 73052, Christchurch, 8154

Telephone: 9418999 Email: Hagley.Ferrymead@ccc.govt.nz

Or visit our website: www.ccc.govt.nz