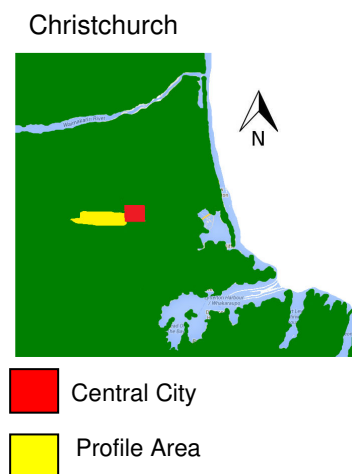


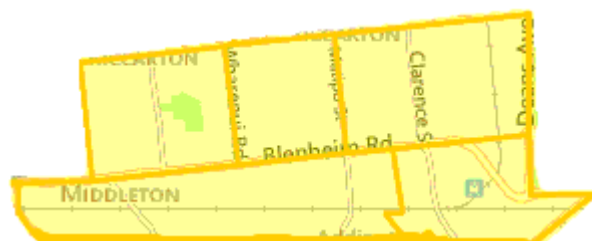
# Community profile - November 2014

## Riccarton South

(Census area units: Wharenui, Riccarton West, Riccarton, Riccarton South and Middleton)



*In 2011 and 2012, the Riccarton South area was included in the Greater Riccarton Community Profile.*



Riccarton is a suburb of Christchurch located in the Riccarton/Wigram ward. It lies due west of the city centre, separated from it by Hagley Park. Riccarton Road runs along the centre of the area from Hagley Park, finishing at Church Corner in Upper Riccarton. The Riccarton South area covered by this profile is made up of the suburb of Riccarton on the south side of Riccarton Road through to the railway line. East to west it reaches from Deans Avenue through to Hansons Lane. The area lies between two and seven kilometres from the former central business district (CBD).

As house values are lower on the southern side of Riccarton Road, this tends to attract more transient residents, including students attending the university as well as Housing New Zealand tenants. An industrial area lies between Blenheim Road and the railway bordering the ward.

Riccarton and Blenheim Roads are two major arterial routes into the city, and are busy and growing retail zones. Westfield Riccarton on Riccarton Road is one of the city's major and busiest shopping hubs. Tower Junction shopping area and the developing strip of retail along Blenheim Road are other larger shopping areas. Within the area there are also a number of smaller neighbourhood shopping precincts.

There are no state secondary schools in the area but there is a state integrated school, Middleton Grange School (Year 1-13), which is in Acacia Avenue. The only primary school in the area is Wharenui School. There are also six early childhood providers in the area.

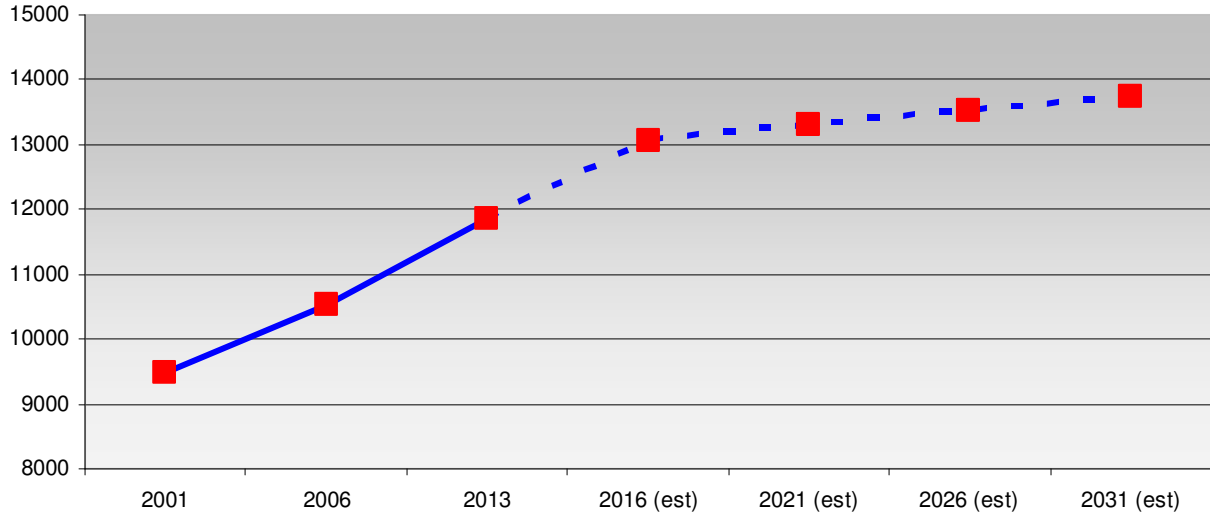
In Riccarton South 44.2 per cent of the population is aged between 15 and 30 years old, compared with the city figure of 21.4 per cent. This is an increase on the 38 per cent recorded in the 2006 census. The other significant demographic is Riccarton South contains 10.6 per cent of under 15-year olds which is lower than the city's figure of 17.8 per cent. These figures are based on 2013 census figures. Also notable is the statistic that 26.1 per cent of this area's population are of Asian descent.

Two general medical practices are located in the area as well as several other health providers including counselling services, dental, physiotherapy, optometry, acupuncture, midwifery and chiropractic services. There are three retirement homes/hospices offering residential care for the elderly, including Rannerdale Veterans' Home which caters specifically for veterans.

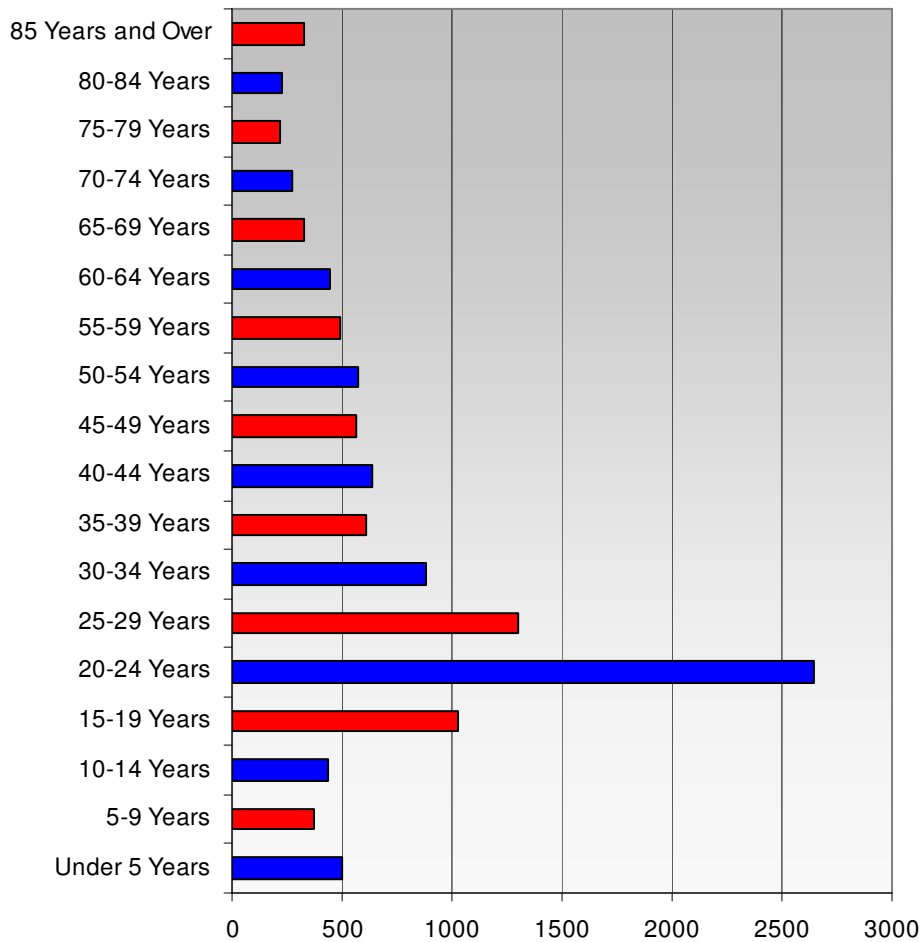
Residentially the area ranges from low density to high density. The first of a number of high-density residential developments is about to be completed on the corner of Riccarton Road and Rattray Street. Because of this density, there is relatively low proportion of local parks and reserves in the area. Picton and Mandeville Reserves to the east of Clarence Street are popular and Shand Reserve, Paeroa Reserve and Harrington Park form a trio of parks that link together with a walkway. Shand Reserve is prominent with its fountain fronting Riccarton Road. Middleton Park is the only sports park in the area with the only other remaining park being at Auburn Reserve, just off Riccarton Road. Wharenui Recreation Centre and Pool complex is located in Matipo Street.

# Key demographics

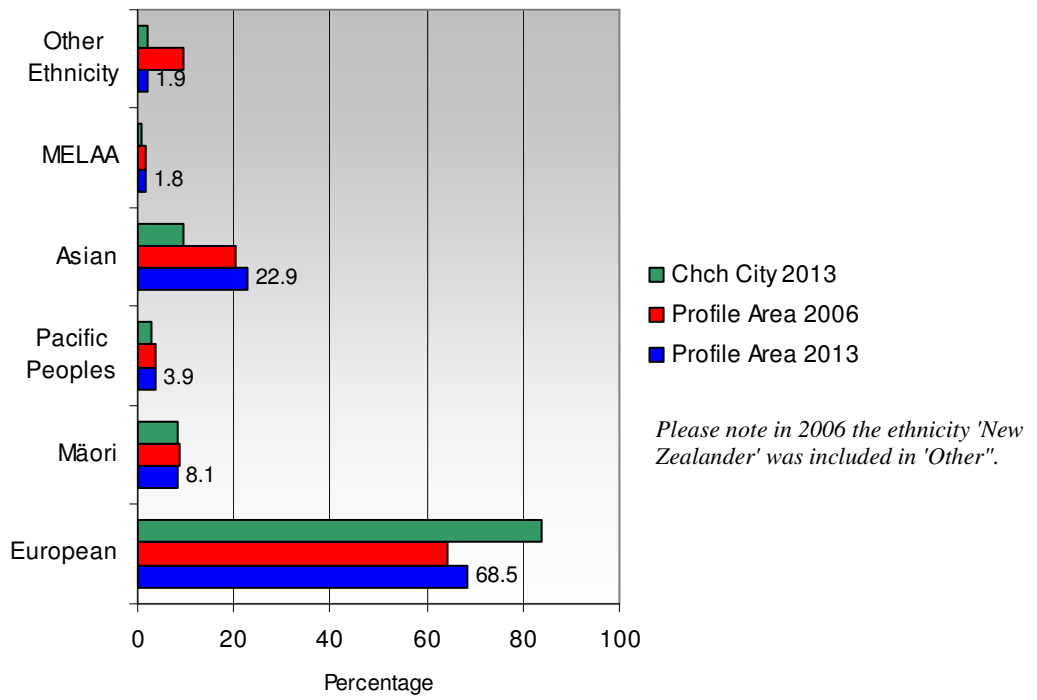
**Usually resident population count**  
(Data from Statistics NZ)



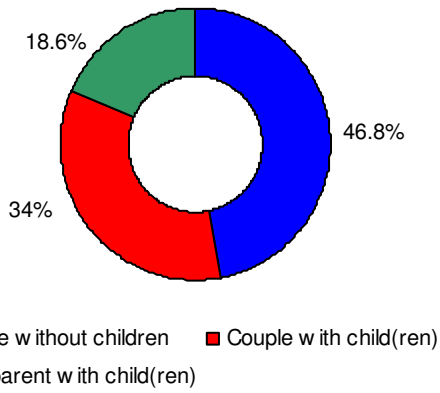
**Age for usually resident population (number of people)**  
(Data from 2013 Census, Statistics NZ)  
**Profile Area**



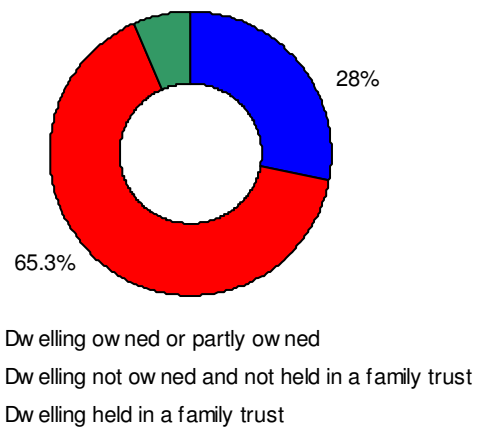
**Ethnicity for usually resident population (%)**  
(Data from 2013 Census, Statistics NZ)



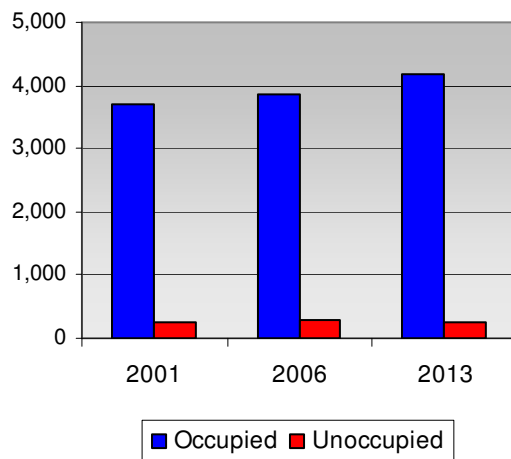
**Family type (%)**  
(Data from 2013 Census, Statistics NZ)



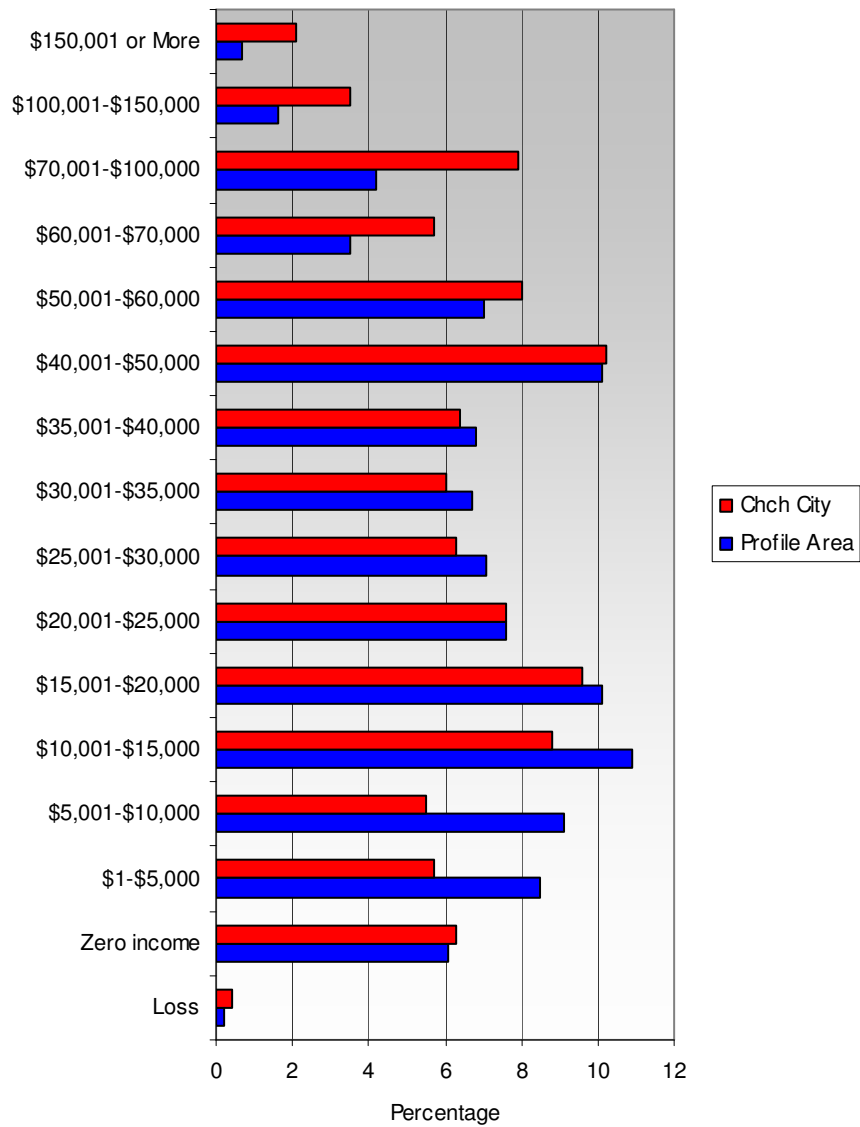
**Home ownership (%)**  
(Data from 2013 Census, Statistics NZ)



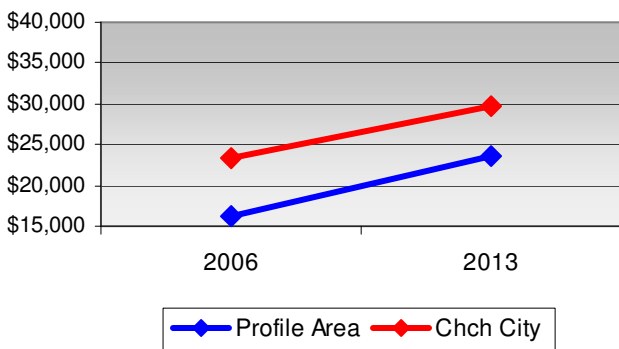
**Occupied and Unoccupied Dwellings**  
(Data from Statistics NZ)



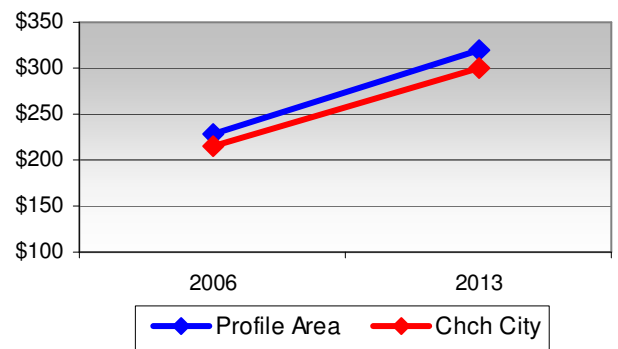
**Personal income for Profile Area compared to Christchurch City**  
(Data from Statistics NZ)



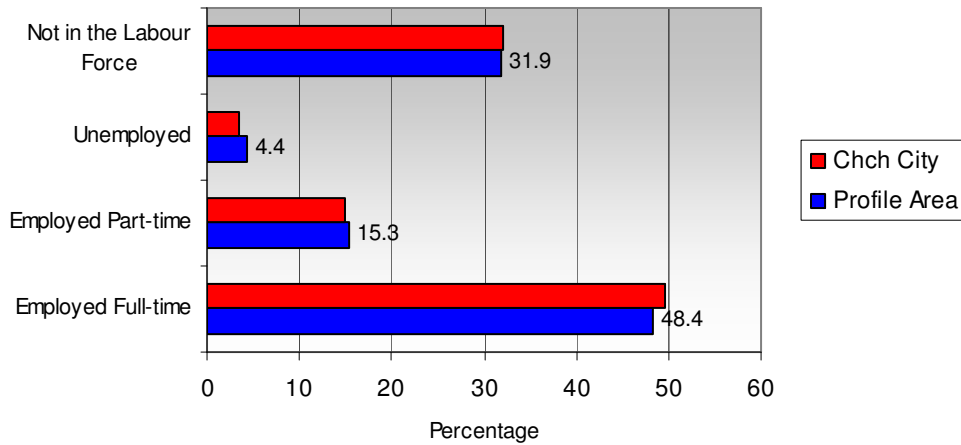
**Median Personal Income for Profile Area compared to Christchurch City**  
(Data from Statistics NZ)



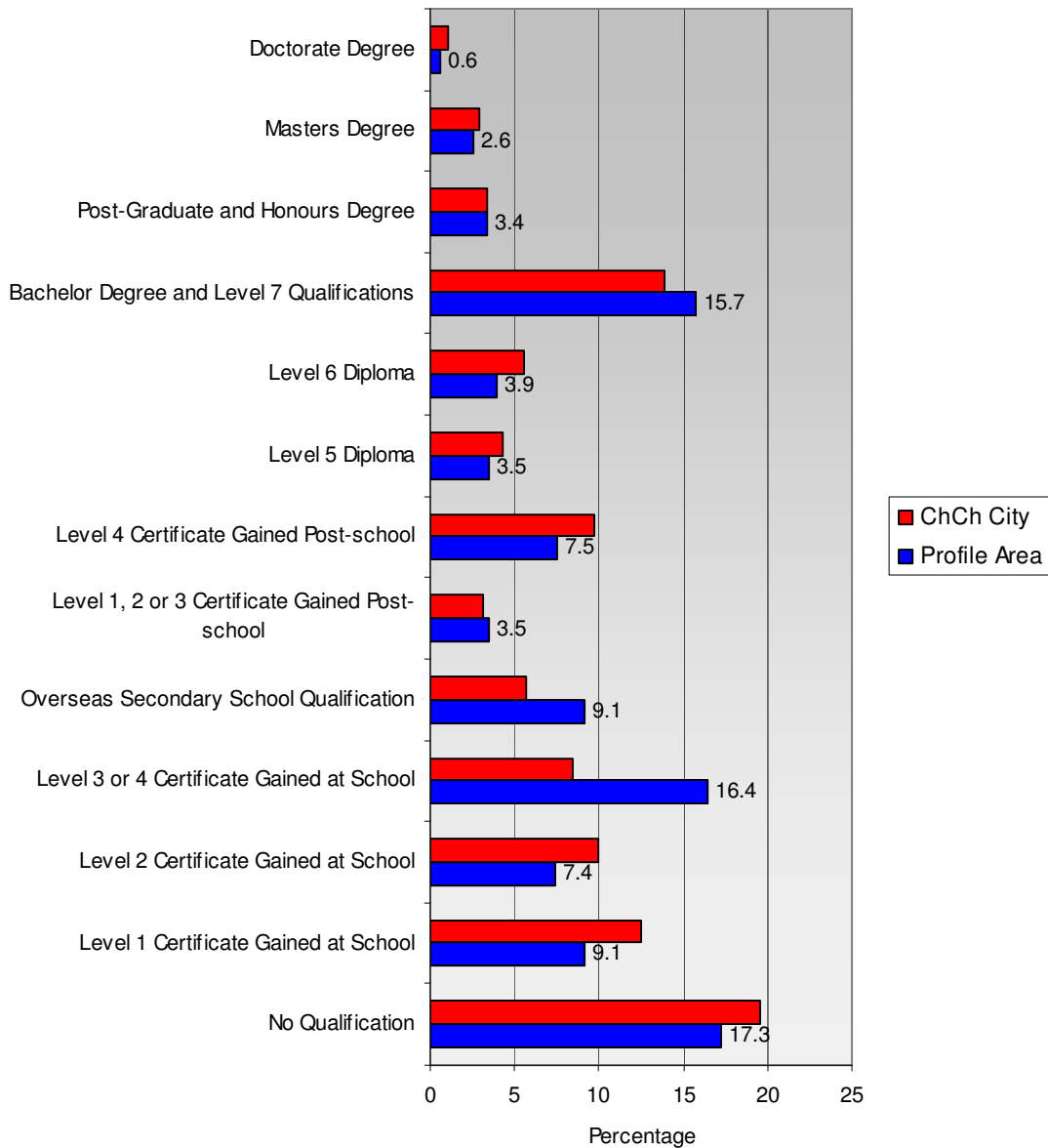
**Median Weekly Rent for rented households, in private occupied dwellings**  
(Data from 2013 Census, Statistics NZ)



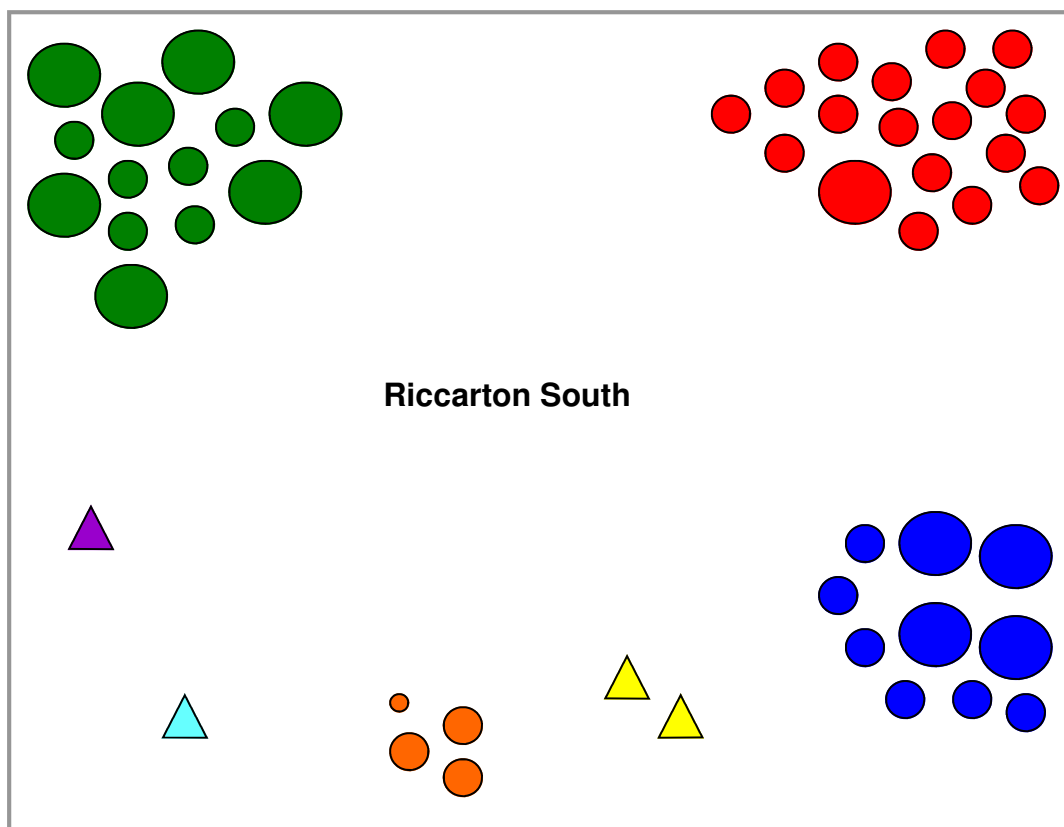
**Work and Labour Force status (%)**  
(Data from 2013 Census, Statistics NZ)



**Highest Educational Qualification for the census usually resident population, aged 15 years and over**  
(Data from 2013 Census, Statistics NZ)



# Community infrastructure mapping



- Community development/support organisations
- Sport/recreation/leisure groups
- Faith-based organisations
- Residents'/business associations
- ▲ Schools
- ▲ Community facilities (Council-owned)
- ▲ Libraries (Council-owned)

*The circle size indicates the level of influence the group is felt to have in the area. For example, bigger circles tend to be groups that provide a wider range of services, or have large numbers of participants. They also tend to be groups that are well networked within the community.*

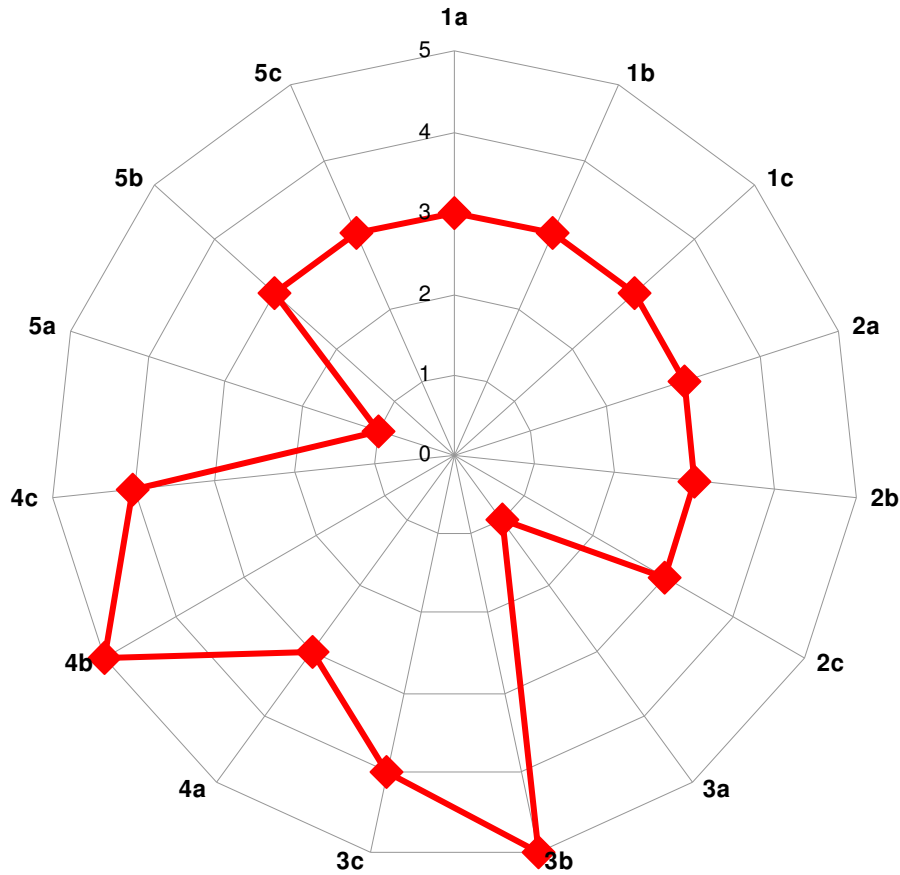
There are over 40 community organisations operating in the greater Riccarton area. These range from sporting and recreational groups to those offering community-based services. The significant ethnic diversity of the area is reflected in the number of groups catering to those from culturally and linguistically diverse communities.

Four key community organisations provide multi-dimensional programmes and services to the community.

The Council-owned Riccarton Community Centre has partially reopened. A co-located volunteer library continues to cater well to its niche market.

The area is well covered by residents' associations; however, there could be better coverage of Neighbourhood Support Groups. This is being addressed by Neighbourhood Support Canterbury.

# Community resilience mapping



Scale: 1 = Low 5 = High

## 15 measures of resilience

Community Support Organisations		(rating)
1a	# of organisations	(3)
1b	strength of organisations	(3)
1c	community development principles	(3)

Volunteering		(rating)
2a	investment in volunteers	(3)
2b	# of volunteer hours from Fundforce	(3)
2c	# of volunteer hours from census	(3)

Connectedness		(rating)
3a	# of neighbourhood support groups	(1)
3b	# of residents' associations	(5)
3c	access to networking groups/forums	(4)

Participation		(rating)
4a	community events	(3)
4b	Fundforce participation rates	(5)
4c	club membership #s	(4)

Preparedness		(rating)
5a	# of neighbourhood support groups	(1)
5b	# households in neighbourhood support	(3)
5c	capability of groups to lead local response	(3)

**Note:** 2b, 4b - These ratings only take into account figures from community projects funded by Council.  
 2c - These figures are based on 2006 Census data as this information is not yet available for 2013.  
 3a, 5a, 5b - These ratings are based on groups and households registered with Christchurch Gets Ready as at November 2013.

# Community environment

## Social environment

Community groups operating in the area are responding to the changing and growing needs of the local communities. Within the Riccarton area community groups are working together and there is evidence of continued collaboration that was not apparent before the earthquakes. The successful "Our Riccarton, Our Community – Let's Have Fun" event has been organised for three years now by a collaboration of representatives from a variety of community organisations.

A Neighbourhood Policing Team is operating in the area bounded by Matipo and Wharenui Streets, and Riccarton and Blenheim Roads. As a result there are a number of new initiatives being introduced into the area. Monthly meetings with residents are being held in the area to discuss crime, safety and other issues, and are attracting very good attendances. A community garden, women's community café, street cleanups, an exercise boot camp and a walking group have been well supported by the local community. All are run by the community and are good examples of community-led initiatives.

The Neighbourhood Policing team is now in the process of starting up in the Central Riccarton area in an area bounded by Matipo Street and Deans Avenue, and Riccarton and Blenheim Roads. The response has been positive from local community organisations and the residents groups Deans Avenue Precinct Society and Central Riccarton Residents Association. The Neighbourhood Policing team will be looking to transition out of the Riccarton West area in the near future.

A Safe-Growth course facilitated by Canadian specialist Greg Saville was run in September and October focussing on how CPTED (Crime Prevention Through Environmental Design) principles can be utilised to build and strengthen the communities.

The community garden on Peverel Street near Harrington Park has been supported by a wide variety of community groups and has received a number of donations of goods and services. Local schools and early childhood providers have used the resource to provide extra educational opportunities. A feature of the garden is some of the impromptu art work which has happened, particularly by the children and youth of the area.

Additionally there have been a number of street clean-ups organised within the area with the aim of minimising on-street rubbish as well as stream cleanups in Paeroa Reserve.

The Neighbourhood Policing Team has been active in the community, not only reducing crime and graffiti, but also promoting local resident and student relationships. In the past year the number of complaints regarding out-of-control parties has diminished considerably. The Fire Service has had considerably fewer reported instances of party-induced bonfires and furniture burning in the area.

Liquor issues are still of concern to the local community. The liquor ban continues to operate within the Riccarton-Ilam area. The Riccarton area remains seen as one of the 'party' destinations for the city as a result of the closure of many of the pre-earthquake central city destinations.

Youth groups in the area are strong, with the Community Development Network spearheading the re-establishment of the ward's youth group forum under the name of "Invent!". The sister organisation Affinity Trust focuses more on programmes for children in the area. Affinity Trust have collaborated with Sport Canterbury and the Marist-Albion Rugby Football Club to implement sports initiatives for school children have not had the opportunity to participate in non-school based sports.

Oak Development Trust has been increasing their reach within the community. The Trust focuses on healthy living interventions. Some of the successful programmes it operates include a nail care clinic, healthy eating programme, and a mainly music programme. All three of these organisations also focus on developing family initiatives. During the year they have employed a community development worker of Korean descent to work with migrant families in the area. They also ran five afternoon events for older adults which were very well patronised.

The Riccarton Menz Shed which was running through St Ninians Presbyterian Church is in the process of shifting its base to the Rannerdale Veterans Home in Hansens Lane. Rannerdale has given some space to the group's organisers. This will be of benefit to the Home's residents as well as their day care clients.



Life Church and La Vida Youth Trust in Hansens Lane have completed their rebuilding with the opening of their specialist Youth Centre to the rear of their complex. The Life Church's assembly spaces have also been used as a venue for concerts.

There was minimal damage to social housing in the Riccarton area as a result of the earthquakes. The three smaller Council housing complexes in the area, located in Division, Bartlett and Nelson Streets, are all fully operational. Four Housing New Zealand (HNZ) properties located in Riccarton are vacant due to damage. Two further HNZ properties have been demolished, one due to earthquake damage and one to fire damage. HNZ has given the community the use of these two sites for the community garden.

Compared with Christchurch City, this area has a larger proportion of people from culturally and linguistically diverse communities, with strong support from local groups with two groups supporting older Chinese adults in particular. Pasifika Education and Employment Training Organisation (PEETO) in Rattray Street, Rewi Alley Cultural Centre in Matipo Street, and the Islamic Mosque in Deans Avenue all continue to provide on-going support for their local ethnic and wider communities. Central Riccarton Residents' Association has been particularly proactive in providing translations of their website into both Korean and Chinese for local residents.

The Wharenui Recreation Centre and Pool complex is located in Matipo Street but due to earthquake damage, the pool is open while the recreation centre closed. The pool is mainly used for training and competition purposes and has limited capacity for recreational swimming.

### **Built environment**

There has been some loss of buildings in the area due to the earthquakes. Following the 4 September 2010 earthquake, some buildings along Riccarton Road were demolished, particularly in the main Riccarton shopping area. Further buildings have been demolished on Riccarton Road since August 2011. A new retail building has been built on the former Harrington Jewellers site on the corner of Rotheram Street and Riccarton Road.

Buildings on both sides of Riccarton Road at the roundabout with Deans and Riccarton Avenues have been demolished as a result of the 22 February 2011 earthquake. Shops at the Riccarton Road Euston Street corner have also been demolished. A new development is under construction at this site.

St James' Church in Mandeville Street was damaged and is now operating out of another Anglican Church in Addington. The Antonio Hall buildings on Riccarton Road, formerly used for university student accommodation, were damaged and are still inaccessible.

A high-density residential development has just been completed on the corner of Rattray Street and Riccarton Road. Local residents are concerned about plans for any future developments and the effects that the high level intensification will have on the local area. Housing New Zealand has demolished a number of properties around Centennial Avenue and will be building new housing units in this area to meet the growing accommodation needs of the community.

There have been a number of concerns about absentee landlords and the conditions of their rental properties in Riccarton. Rentals make up 52% of housing in the area. Former family homes are being converted to room rental accommodation.

The Riccarton Community Centre was extensively damaged in the 22 February 2011 earthquake. While the community library and the Riccarton Service Centre on this site have continued to operate since the earthquake, the former mayor's office part of the community centre was re-opened in June 2013. The remainder of the community centre is out of operation. It has been placed on the list of Top 30 Priority Council facilities scheduled for repair/rebuild. Options for the repair and/or replacement of the Community Centre have been considered by the Riccarton Wigram Community Board and the Council.

Roads in the area are increasingly busy, mostly due to increased traffic flows. There have also been a number of planned road works. This includes work on the Western Interceptor sewer upgrade in Blenheim Road and the traffic signalisation of the Riccarton Road, Deans Avenue and Riccarton Avenue intersections. Traffic signals have been installed along Deans Avenue near to where the former roundabout with Blenheim Road was located. This is to assist with pedestrian and cycle movements from Hagley Park.

Residents and groups are also reporting an increase in on-street parking in the area. This is occurring due to the increase in businesses in the area, particularly in residential areas, as well as the increase in residential density. There are also parking issues on Princess Street with the increase in commercial businesses in the area. Some commuters have resorted to parking on grass verges.

The Central Riccarton Residents' Association is concerned over pedestrian safety in Rotherham Street with vehicles entering and exiting Westfield Riccarton.

Environment Canterbury and Council's proposal for a bus passenger lounge for Riccarton Road in the former JK Kids retail store was unsuccessful. Subsequent attempts to locate the lounge on Westfield Mall land on the Riccarton Road frontage also proved to be unsuccessful. A third proposal for the location of the lounge in other premises in Riccarton Road on the corner of Division Street have now been consulted on and will be considered by Council. Associated with this proposal is a plan to rationalise bus stops along Riccarton Road between Clarence and Matipo Streets as well as restricting traffic flow in and out of Kahu Street. Local business owners and some residents are strongly opposed to this. The Riccarton bus corridor is the busiest in the city and provision of facilities is a key part of the 'hubs and spokes' model being implemented by Council and Environment Canterbury.

Special Amenity Area (SAM) 6 is in Riccarton and includes Shand Crescent, Tika Street and Piko Crescent. Special Amenity Areas are locations within the Living Zones of the city that are in some way distinctive from the surrounding neighbourhoods and are considered to have a character worth retaining. The City Plan currently contains a set of rules that regulate the way such sites can be developed. For this area, any new building should be designed to work with the character of existing buildings.

### **Economic environment**

Although there has been some loss of businesses that were demolished following the 4 September 2010 and 22 February 2011 earthquakes, there is an increase in economic activity in the area, particularly in the retail sector. All major shopping precincts are busy. Westfield Riccarton and Tower Junction shopping complexes all have increased patronage. The Blenheim Road retail stretch is also busy and well patronised.

Many displaced central city businesses from across the business sector are relocating into the Riccarton area. Anecdotal evidence from commercial leasing agents indicates that all available business space has been taken up. There are increased businesses in the Middleton area in particular, between the railway line and Blenheim Road. The other area that has seen commercial development lies between Deans Avenue, the railway line and Clarence Street. Ngai Tahu is looking to further develop some of its property in this area. The New Zealand Blood Service moved to new premises in this area in October from their former premises in Riccarton Road.

Some former residential properties are also being used as business properties, which creates a flow-on effect of issues with daytime parking in residential areas.

There is also an increase in hospitality venues within the area, which is causing some concern among local residents. Residents are reporting problems with bar patrons spilling out into residential areas and causing damage.

### **Natural environment**

All of the parks in the area are open and are being fully used. With damage to green spaces in the eastern suburbs, sports fields are being well utilised on the western side of town.

Prior to the earthquakes, the Riccarton area had fewer neighbourhood and local parks than other areas in the ward and in Christchurch. With the decrease in such spaces in the east of the city, and the increase in population in the Riccarton area, the demand on local parks is now higher. There are only eight parks in this relatively high residential area. The highest residential density blocks between Mandeville Road and Matipo Street have just two small reserves.

Environment Canterbury is keen to develop part of the waterways within Paeroa Reserve. There have been two stream clean ups in the area and the Council has been removing some of the dense growth around the stream in an attempt to make the area safer. Residents in this area have also run an education session for the local community, informing them of noxious weeds that may grow in the area.

A group of residents has also signalled a desire to upgrade the mural in Harrington Reserve. This mural was created in the late 1980s and is currently a target for graffiti. Wharenui Primary School and Kirkwood Intermediate School pupils will be painting mural panels to be placed along the fence line.

The Deans Avenue Precinct Society is concerned about the rail corridor and would like to see a beautification programme from Blenheim Road through to Riccarton Road.

# Key issues identified

Issue	Progress to date / outcomes
<ul style="list-style-type: none"> <li>The increased patronage of hospitality outlets in the area is of concern to both police and local residents.</li> </ul>	<p><u>November 2012</u></p> <ul style="list-style-type: none"> <li>A working party has been set up to deal with these issues.</li> <li>A permanent liquor ban is in place in Riccarton/Ilam.</li> </ul> <p><u>November 2013</u></p> <ul style="list-style-type: none"> <li>The working party, made up of government organisations, local agencies and local residents' representatives, is in operation and meets regularly.</li> <li>A permanent liquor ban remains in place in Riccarton/Ilam and has been extended into the northern parts of Ilam near Avonhead.</li> </ul> <p><u>November 2014</u></p> <ul style="list-style-type: none"> <li>The permanent liquor ban has been revised to include parts of Avonhead and Ilam, but to exclude public spaces within the University of Canterbury.</li> <li>Police and the Christchurch District Licensing Team have been monitoring licensed premises in the area. One outlet had its license revoked after inappropriate usage.</li> </ul>
<ul style="list-style-type: none"> <li>The work done by the Student Volunteer Army has raised the profile of students in the area in a positive way, and it is hoped that students can build on this within the community.</li> </ul>	<p><u>November 2012</u></p> <ul style="list-style-type: none"> <li>The Student Volunteer Army has created the Volunteer Army Foundation. A concert in 2012 has been organised, with the entry being four hours of volunteer work in the community. The Foundation also has on-going plans to continue this momentum.</li> </ul> <p><u>November 2013</u></p> <ul style="list-style-type: none"> <li>Students have worked proactively in the Riccarton West area on a number of initiatives such as street clean-ups and the community garden.</li> <li>The university is growing its Community Engagement programmes and liaising with an increased number of community groups. University students are being actively encouraged to participate in community activities alongside their academic studies. There have been over 400 students undertaking the CH101 Community Engagement programme, with the course concentrating some of its efforts in the area.</li> </ul>

Issue	Progress to date / outcomes
continued...	<p><u>November 2014</u></p> <ul style="list-style-type: none"> <li>The University is continuing strongly with its Community Engagement Programme. Some courses now have a compulsory community engagement component to their course schedules. Some of these students have been working on three initiatives in the area.</li> <li>The University of Canterbury Students Association has been proactive with positive alcohol messaging of its events. Over half of their events are alcohol free.</li> <li>The Good One Party Register has been proactive in promoting positive relationships between students and residents when parties are being organised.</li> <li>The Student Volunteer Army organised a successful event where they worked for local residents and finished with a BBQ based at St Teresa's School. The organisation has over 1300 members. This event was to emphasise that while they are known for responding to natural events, they are also looking to be sustainable and proactively engaging with the community.</li> </ul>
<ul style="list-style-type: none"> <li>Increased traffic on the roads in the area is causing problems, and measures to eliminate the volume of traffic and increase the traffic flow may need to be considered. Construction of the Western Interceptor pipeline is due to go through part of the area. This will mean roadworks on major road networks, particularly Blenheim Road, from October 2011 through 2012, with a flow-on effect on traffic congestion in the area.</li> </ul>	<p><u>November 2012</u></p> <ul style="list-style-type: none"> <li>Construction of the Western Interceptor sewer upgrade is nearing an end.</li> <li>On-going congestion at the Riccarton roundabout is expected as traffic signalisation is introduced.</li> </ul> <p><u>November 2013</u></p> <ul style="list-style-type: none"> <li>The Riccarton roundabout signalisation project is yet to be commenced.</li> <li>The "Transport for Christchurch" website is available for residents to use for planning their travel journeys. This was promoted at a Riccarton Networking meeting in 2013.</li> </ul> <p><u>November 2014</u></p> <ul style="list-style-type: none"> <li>The roundabout development has not yet taken place.</li> <li>Traffic signalisation has been installed in Deans Avenue on the former site of the Blenheim Road roundabout.</li> </ul>
<ul style="list-style-type: none"> <li>Local residents have expressed concern over the continuing closure of the Riccarton Community Centre since the 22 February 2011 earthquake.</li> </ul>	<p><u>November 2012</u></p> <ul style="list-style-type: none"> <li>The Riccarton Community Centre has been placed on the Council's list of 30 priority facilities to be assessed by December 2012.</li> </ul>

Issue	Progress to date / outcomes
<p>continued...</p>	<p><u>November 2013</u></p> <ul style="list-style-type: none"> <li>The Riccarton Community Centre was placed on the Council's list of 30 priority facilities. The former Mayor's Office was re-opened for community use in June 2013. The remainder of the site is currently under assessment.</li> </ul> <p><u>November 2014</u></p> <ul style="list-style-type: none"> <li>The Riccarton Wigram Community Board and a working party have developed options for the rebuild and/or replacement of the Riccarton Community Centre. The options are now being further developed and explored by Council staff and will be considered by Council in the near future.</li> </ul>
<ul style="list-style-type: none"> <li>Elected members have indicated a desire for developers of vacant sites along Riccarton Road to be encouraged to develop in a manner sympathetic to the local environment. With a lack of green spaces in the central Riccarton area, the development of some land as pocket parks could be beneficial for the area.</li> </ul>	<p><u>November 2012</u></p> <ul style="list-style-type: none"> <li>The Riccarton area remains in the same priority position in the Council's Suburban Centres rebuild programme.</li> <li>The Community Board has been advocating on behalf of residents and/or developers in some instances to encourage community-minded developments.</li> </ul> <p><u>November 2013</u></p> <ul style="list-style-type: none"> <li>There has been no further demolition of buildings since 2012. Sites on the Riccarton/Rotheram and Riccarton/Ratray corners have been developed.</li> <li>The Community Board continues to advocate for community-minded development.</li> </ul> <p><u>November 2014.</u></p> <ul style="list-style-type: none"> <li>A redevelopment of the corner of Riccarton Road and Euston Street are underway.</li> </ul>
<ul style="list-style-type: none"> <li>There has been increased collaboration amongst community groups in the Riccarton area. There are some good opportunities for this to continue and to develop positive initiatives.</li> </ul>	<p><u>November 2012</u></p> <ul style="list-style-type: none"> <li>There is a need to work with these groups to continue encouraging this collaboration.</li> </ul> <p><u>November 2013</u></p> <ul style="list-style-type: none"> <li>There have been a number of collaborative projects that have taken place. The "Our Riccarton - Our Community" Fun Day took place again in 2013.</li> <li>A community garden has been initiated in Peverel Street, with a number of local residents, university students and community organisations working together. This has led to an increased sense of pride in the area.</li> </ul>

Issue	Progress to date / outcomes
continued...	<p><u>November 2014</u></p> <p>Groups continue to work together on a number of initiatives. There are opportunities for capacity development in individuals working in the area. Representatives from the area have also been selected on the Leadership In Communities programme.</p>
<ul style="list-style-type: none"> <li>New Zealand Police has put a Neighbourhood Policing Team into Riccarton in the area bounded by Matipo and Wharenui Streets, and Riccarton and Blenheim Roads. There are a number of positive initiatives coming out of the work this team is doing in the area.</li> </ul>	<p><u>November 2012</u></p> <ul style="list-style-type: none"> <li>There is a need to ensure that Council staff work with this team and others in the area to offer support where needed, so this momentum is not broken or reduced.</li> </ul> <p><u>November 2013</u></p> <ul style="list-style-type: none"> <li>Council staff continue to collaborate with the Riccarton Neighbourhood Policing Team.</li> <li>There is also the need to work with the team over measures that will be taken when it moves out of the area.</li> <li>Crime rates in the area are down as a result of the presence of the team in the area, as are reports of graffiti. There is also a strong reduction in police callouts to out-of-control student parties. The Fire Service reports that instances of furniture being set on fire have also reduced considerably.</li> </ul> <p><u>November 2014</u></p> <ul style="list-style-type: none"> <li>The Riccarton Neighbourhood Policing Team have now moved into the Riccarton area east of Matipo Street. A Neighbourhood Safety Panel with local residents associations and community groups has been established.</li> <li>A Safe Growth Course was run in the Riccarton West area in September and October 2014 looking at how Crime Prevention Through Environmental Design (CPTED) principles can be used to build and develop communities.</li> </ul>
<ul style="list-style-type: none"> <li>There is a population shift from east to west in the city and as a result there is a 12.6% increase in population in the Riccarton/Wigram ward and an 8% population increase in the Riccarton South area.</li> </ul>	<p><u>November 2013</u></p> <ul style="list-style-type: none"> <li>The Riccarton-Wigram Community Board has arranged for a research study to be undertaken into the effects on social well-being of the shift of population from east to west. The results of this research will be known in 2014.</li> </ul> <p><u>November 2014</u></p> <ul style="list-style-type: none"> <li>Results of the research are yet to be released</li> <li>Some community organisations and residents groups are now reporting burnout by key personnel. Council staff are working with organisations. Capacity building workshops are also being organised for Residents' Groups to assist with volunteer recruitment, membership drives and other capacity issues.</li> </ul>

Issue	Progress to date / outcomes
<ul style="list-style-type: none"> <li>As a part of the “Hubs and Spokes” model, Environment Canterbury, in conjunction with Christchurch City Council, is making plans for the improvement of bus services across the city. Riccarton is seen as the busiest exchange along the transport route outside of the central city.</li> </ul>	<p><u>November 2013</u></p> <ul style="list-style-type: none"> <li>Project organisers identified retail premises on Riccarton Road between Division Street and Rotheram Street to locate a passenger bus lounge. Alongside this is planned bus stop rationalisation, which will give buses larger stopping room. Local retailers are strongly opposed to the proposal as they believe it will have negative effects on the shopping precinct.</li> <li>A report seeking approval for the bus stop changes and the siting of the lounge was deferred in December 2013 by the Council, which is seeking further information.</li> </ul> <p><u>November 2014</u></p> <ul style="list-style-type: none"> <li>A further option of the placement of the bus lounge on the corner of Riccarton Road and Division Street has been consulted on and is due to be considered by Council.</li> </ul>
<ul style="list-style-type: none"> <li>Residents near Hagley Park would like to see rail corridor beautification and a continuation of the cycle link from Papanui, which runs alongside the railway line and currently stops at Riccarton Road.</li> </ul>	<p><u>November 2013</u></p> <ul style="list-style-type: none"> <li>The rail corridor land belongs to Kiwi Rail, which has no plans for the beautification of the area.</li> <li>Although the Council published the Christchurch Cycle Design Guidelines in 2013 as a part of the Christchurch Transport Strategic Plan, the continuation of the cycleway from Riccarton Road alongside the rail corridor was not one of the 13 proposed cycleway developments.</li> </ul> <p><u>November 2014</u></p> <ul style="list-style-type: none"> <li>As above</li> <li>Residents in the Riccarton area west of Matipo Street would like to see a cycleway through the area from Blenheim Road to the University passing through Harrington Park, Paeroa and Shands Reserves.</li> </ul>
<ul style="list-style-type: none"> <li>Frustrations in travelling around the area because of roadworks.</li> </ul>	<p><u>November 2013</u></p> <ul style="list-style-type: none"> <li>The Council has established a website, "Transport for Christchurch", where roadworks and transport delays are listed. The Strengthening Communities Team has arranged a presentation about this, and has sent a number of updates to groups to inform their members/residents about this website.</li> </ul> <p><u>November 2014</u></p> <ul style="list-style-type: none"> <li>Residents in the Riccarton area would also like to see cycleways alongside the Shand/Paeroa/Harrington Park network.</li> </ul>



Issue	Progress to date / outcomes
<ul style="list-style-type: none"> <li>During 2013, concern was expressed over the sale of psychoactive substances in retail outlets in the area.</li> </ul>	<p><u>November 2013</u></p> <ul style="list-style-type: none"> <li>The 2013 Psychoactive Legislation has placed restrictions on the sale of such substances, which means there are regulations that control sales. At the time of writing, the Council is undertaking policy development into a Local Authorised Policy which, if introduced, could restrict the location of where these products may be sold.</li> </ul> <p><u>November 2014</u></p> <ul style="list-style-type: none"> <li>Current Government legislation has stopped the sale of substances on a temporary basis.</li> <li>In November 2014 the Council passed the Psychoactive Substances Retail Location Policy which means that such substances will only be sold from licensed premises located in approved locations within the central city. There can be no sales in suburbs in Christchurch such as Riccarton.</li> </ul>
<ul style="list-style-type: none"> <li>Concerns are being expressed about rental accommodation in the area. Specific issues include <ul style="list-style-type: none"> <li>- the lack of responsibility being taken by absentee landlords and the physical state of some of the properties,</li> <li>- the increase in multi room dwellings to maximise financial returns</li> <li>- the increase in rental rates</li> <li>- the decrease of availability of accommodation for students as rebuild workers take up the available accommodation.</li> </ul> </li> </ul>	<p><u>November 2014</u></p> <ul style="list-style-type: none"> <li>Tenants Protection Agency has recently started a "Record My Rental" initiative.</li> </ul>
<ul style="list-style-type: none"> <li>On-street parking issues are concerning residents, particularly around Westfield. The increase in numbers of inhabitants in a single dwelling and the resulting demand of parking space coupled with the parking needs of Westfield workers are creating pinch points.</li> </ul>	<p><u>November 2014</u></p> <ul style="list-style-type: none"> <li>Traffic issues are being examined and prioritised as they are identified by the community by the Council's Traffic Operations Team.</li> </ul>