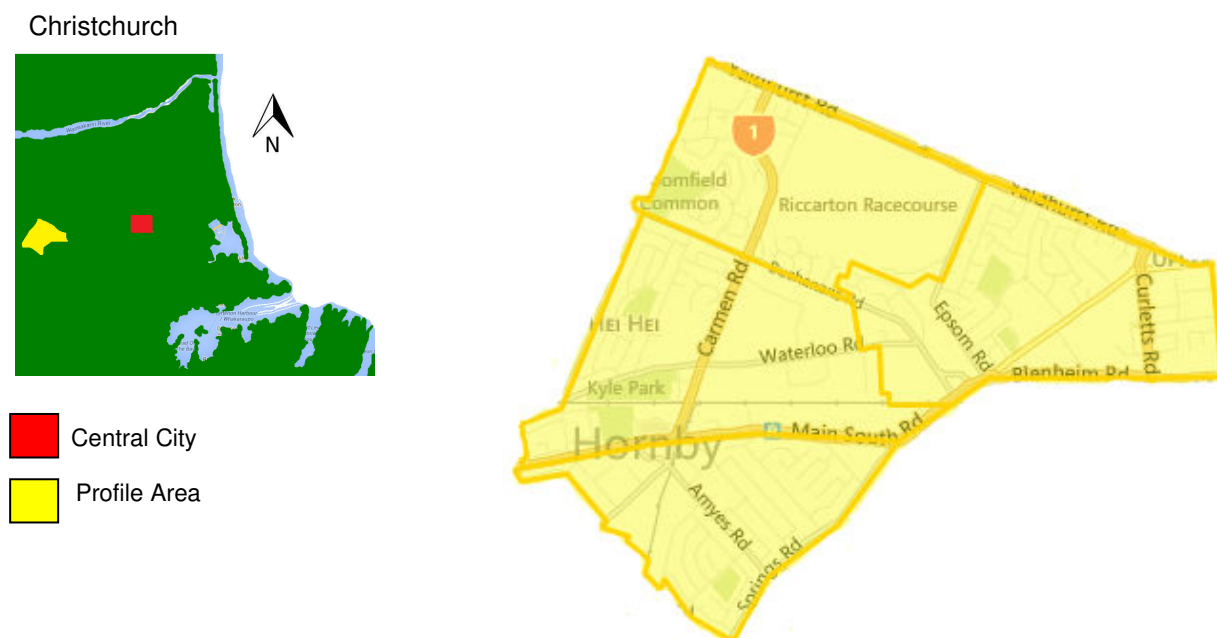


Community profile - November 2014

Hornby / Sockburn

(Census area units: Hornby South, Hornby North, Broomfield and Sockburn)



Central Hornby is located 8.34 kilometres to the south-west of the former Christchurch central business district (CBD). The Hornby/ Sockburn area is rapidly expanding in population, land development and economic growth. Since the 2006 census the population has increased by 1,128 (7 per cent).

Within the Hornby/Sockburn area 25 per cent of the population is aged between 15 and 30 years, compared with the Christchurch city figure of 21.4 per cent. In other age brackets, 13.1 per cent of Hornby/ Sockburn residents are aged between 30 and 40 years, compared with the Christchurch city figure of 12.7 per cent; 11.9 per cent are aged between 40 and 50 years; and 11.9 per cent between 50 and 60 years. This compares with 14.3 per cent and 13.4 per cent respectively for Christchurch city. Of significance is the fact that 10.5 per cent of Hornby/Sockburn's population identify themselves as Māori, which is higher than Christchurch city (7.9 per cent), and 4.9 per cent identify as Pacific Peoples, which again is higher than Christchurch city (2.9 per cent). These figures are taken from the 2013 census.

The main schools in the area are Hornby Primary School, South Hornby Primary School, Sockburn Primary School, St Bernadette's Primary School, Riccarton Primary School, Hornby High School, Riccarton High School, St Thomas of Canterbury College and Branston Intermediate School. Branston Intermediate School merged with Hornby High School in February 2014. The Ministry of Education has also proposed future changes of location for Sockburn Primary School and South Hornby Primary School but these sites are not confirmed yet.

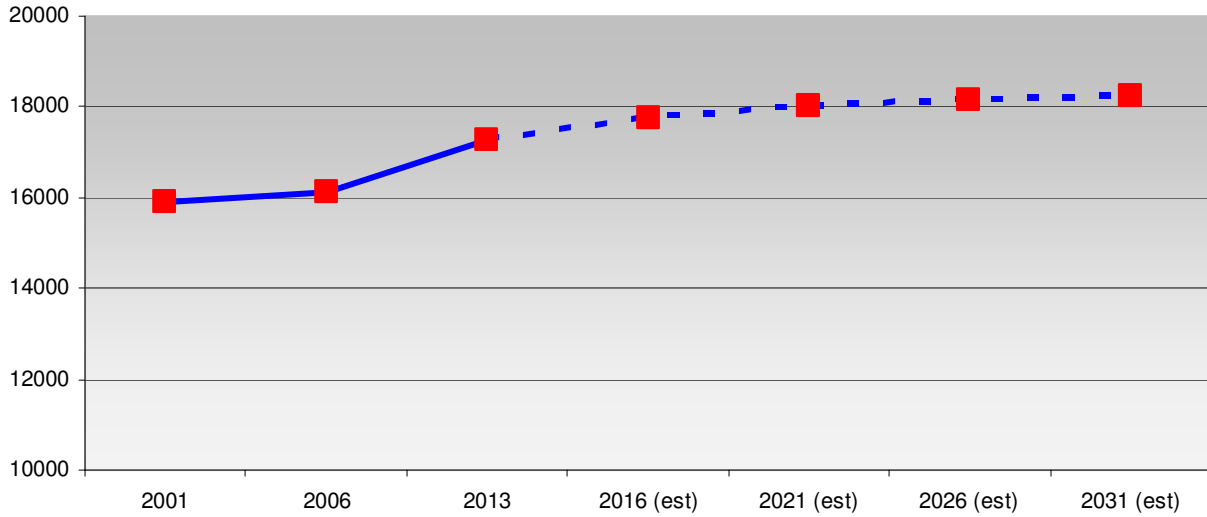
The area is well served with 69 neighbourhood parks, three garden and heritage parks and 15 sports parks. Significant recreation facilities or reserves include Denton Park, Hornby Domain and Kyle Park.

There are seven general medical practices located in the area. Hornby Heartlands provides a venue for both government and non-government (NGO) support agencies, and demand for these services has increased post-earthquake, especially in the area of counselling and social support. There are four retirement homes in the Hornby/ Sockburn area.

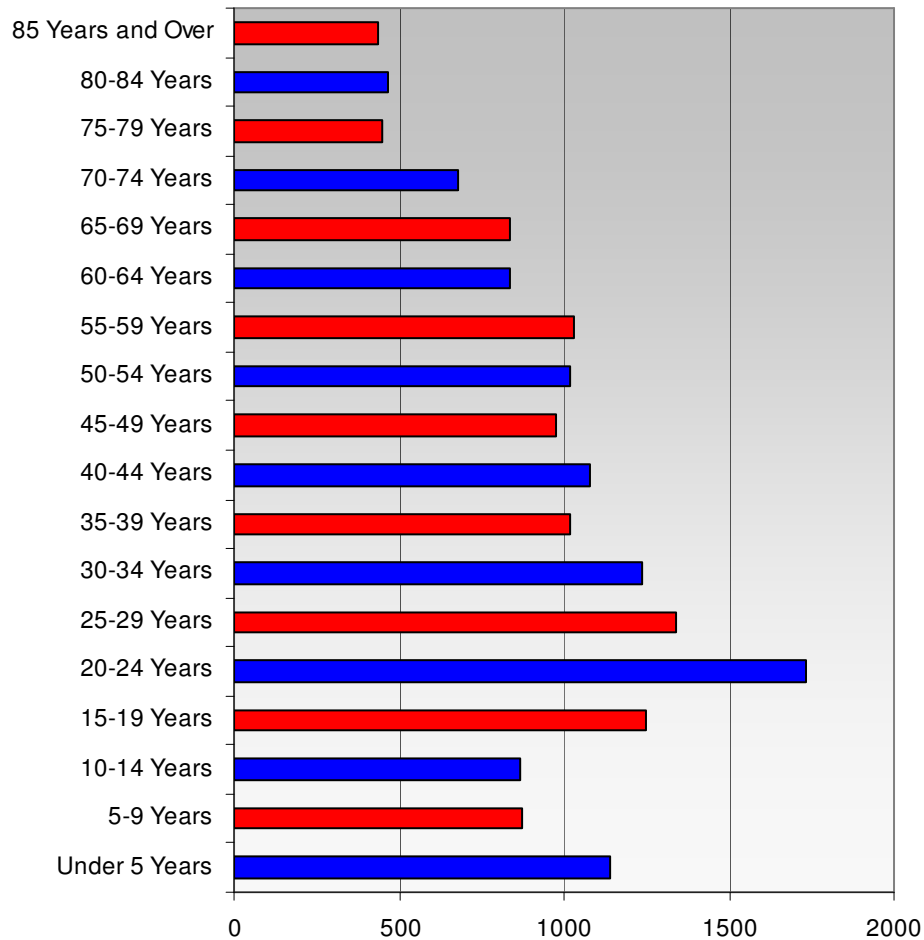
Increased retailer interest has led The Hub Hornby to increase its size. This expansion will make it the fourth largest mall in Christchurch. Other significant businesses located in the area include Dress-Smart, The Warehouse, Briscoes, Mitre 10 Mega, Countdown and the Hornby Mega Centre.

Key demographics

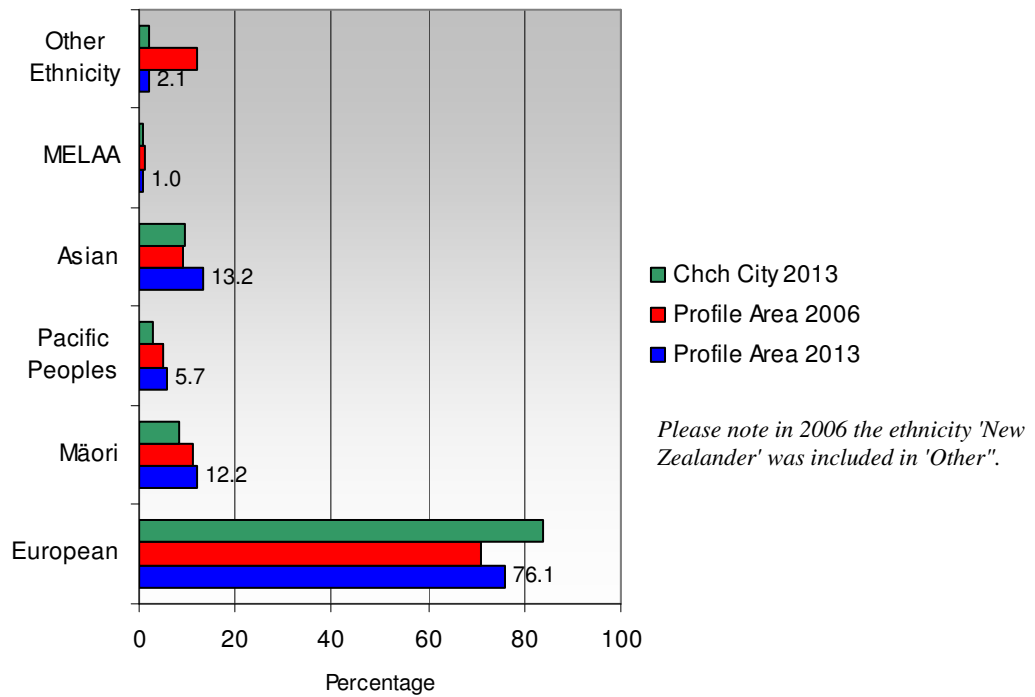
Usually resident population count
(Data from Statistics NZ)



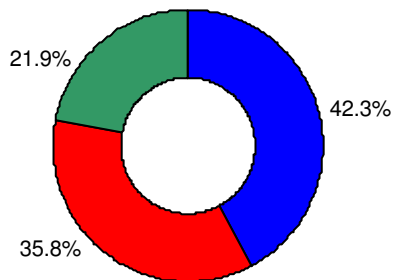
Age for usually resident population (number of people)
(Data from 2013 Census, Statistics NZ)
Profile Area



Ethnicity for usually resident population (%)
(Data from 2013 Census, Statistics NZ)

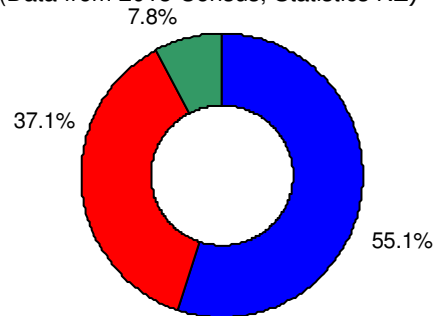


Family type (%)
(Data from 2013 Census, Statistics NZ)



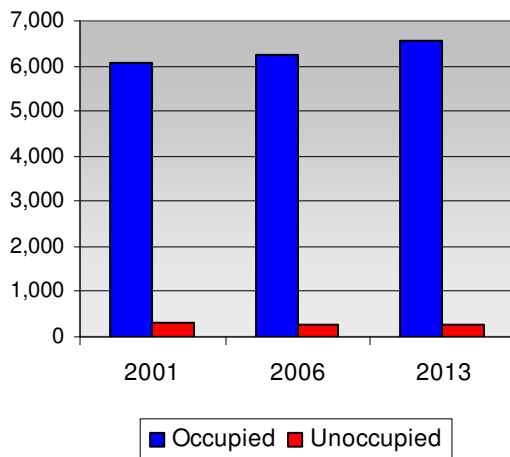
- Couple without children
- Couple with child(ren)
- One parent with child(ren)

Home ownership (%)
(Data from 2013 Census, Statistics NZ)

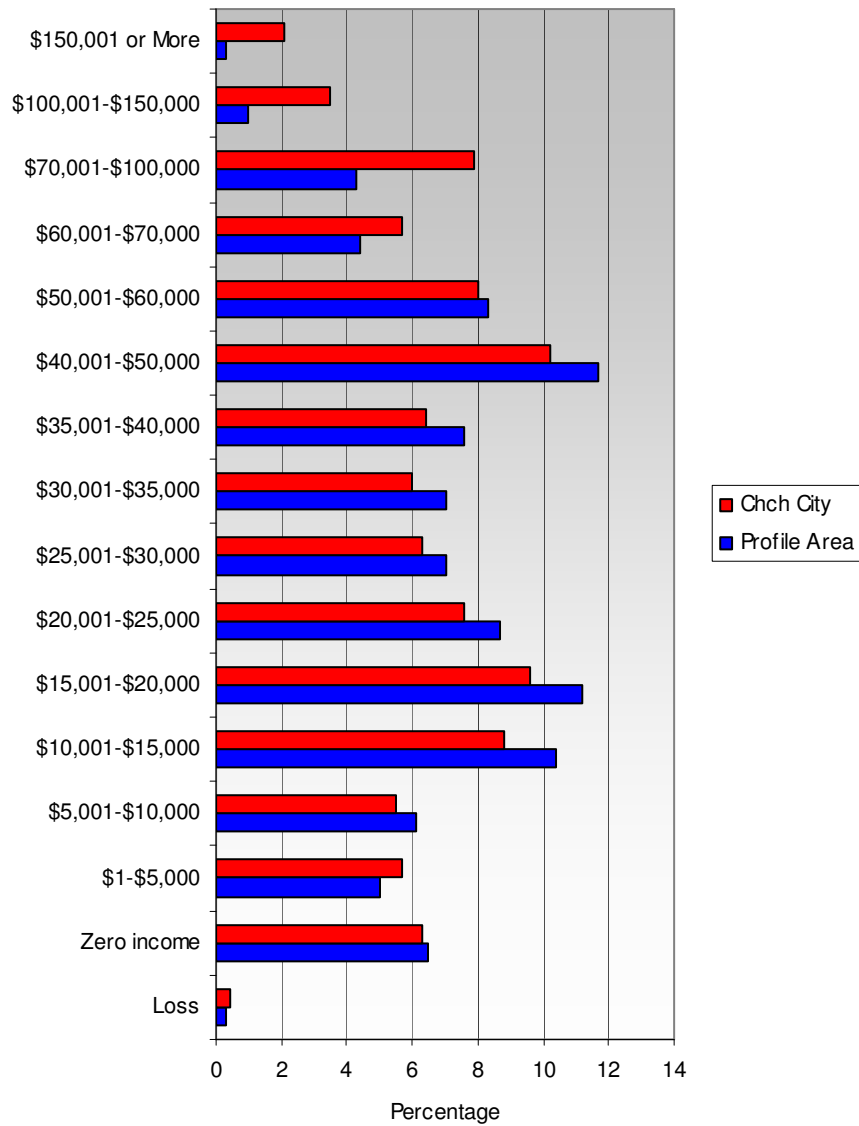


- Dwelling owned or partly owned
- Dwelling not owned and not held in a family trust
- Dwelling held in a family trust

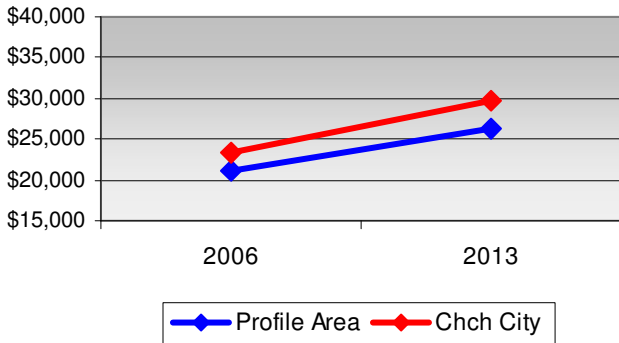
Occupied and Unoccupied Dwellings
(Data from Statistics NZ)



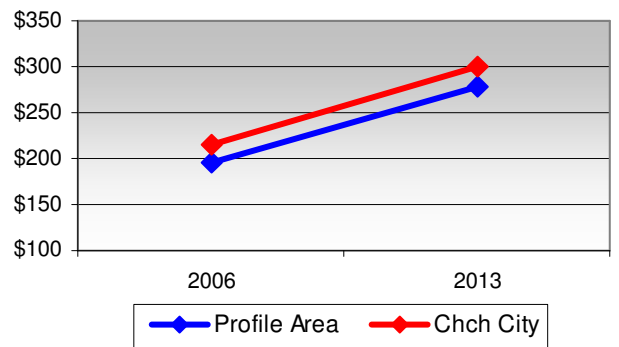
Personal income for Profile Area compared to Christchurch City
(Data from Statistics NZ)



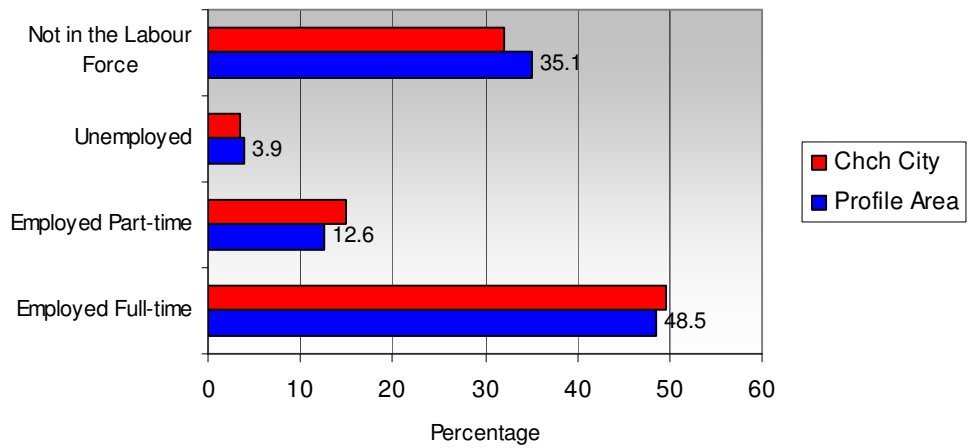
Median Personal Income for Profile Area compared to Christchurch City
(Data from Statistics NZ)



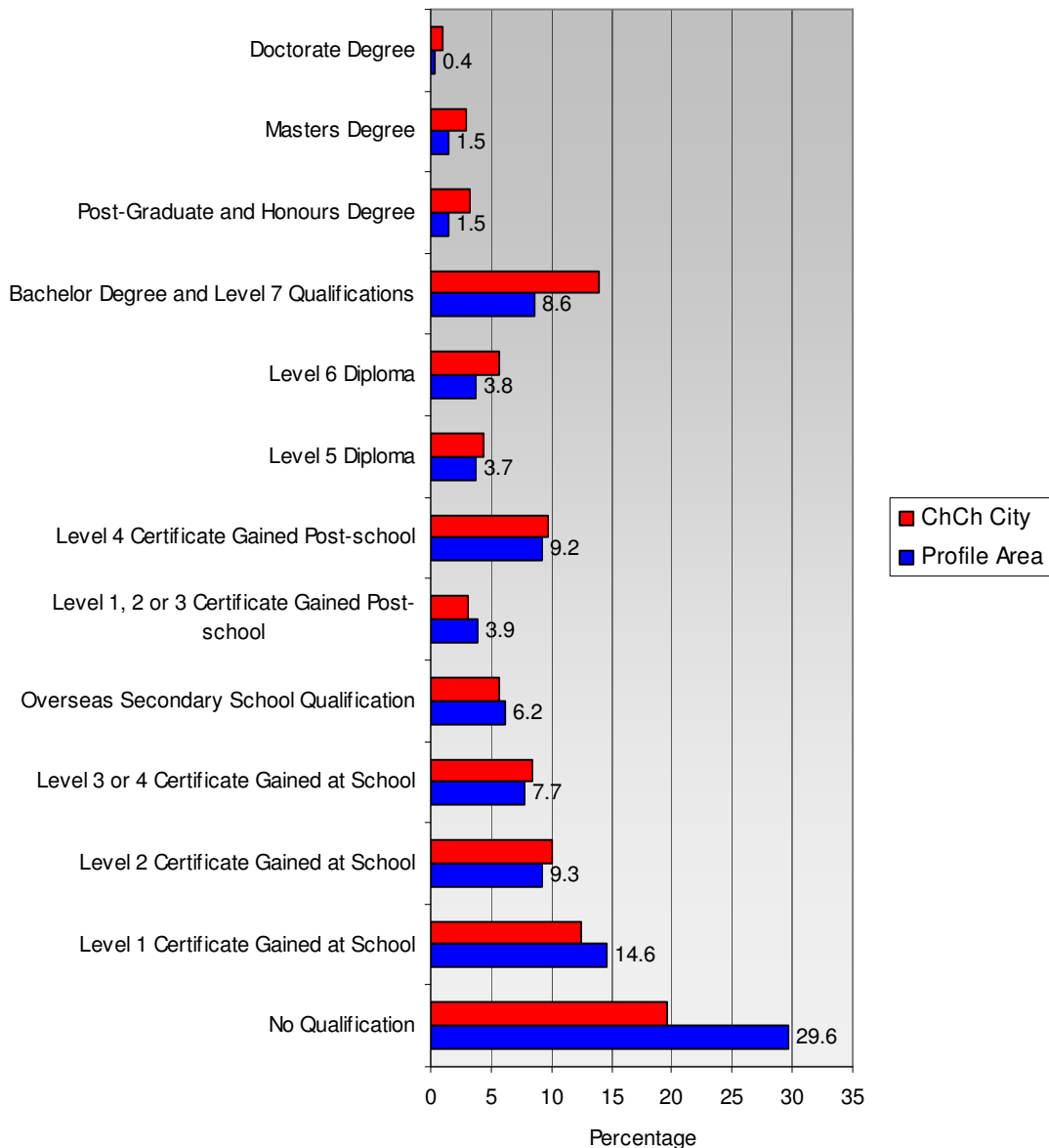
Median Weekly Rent for rented households, in private occupied dwellings
(Data from 2013 Census, Statistics NZ)



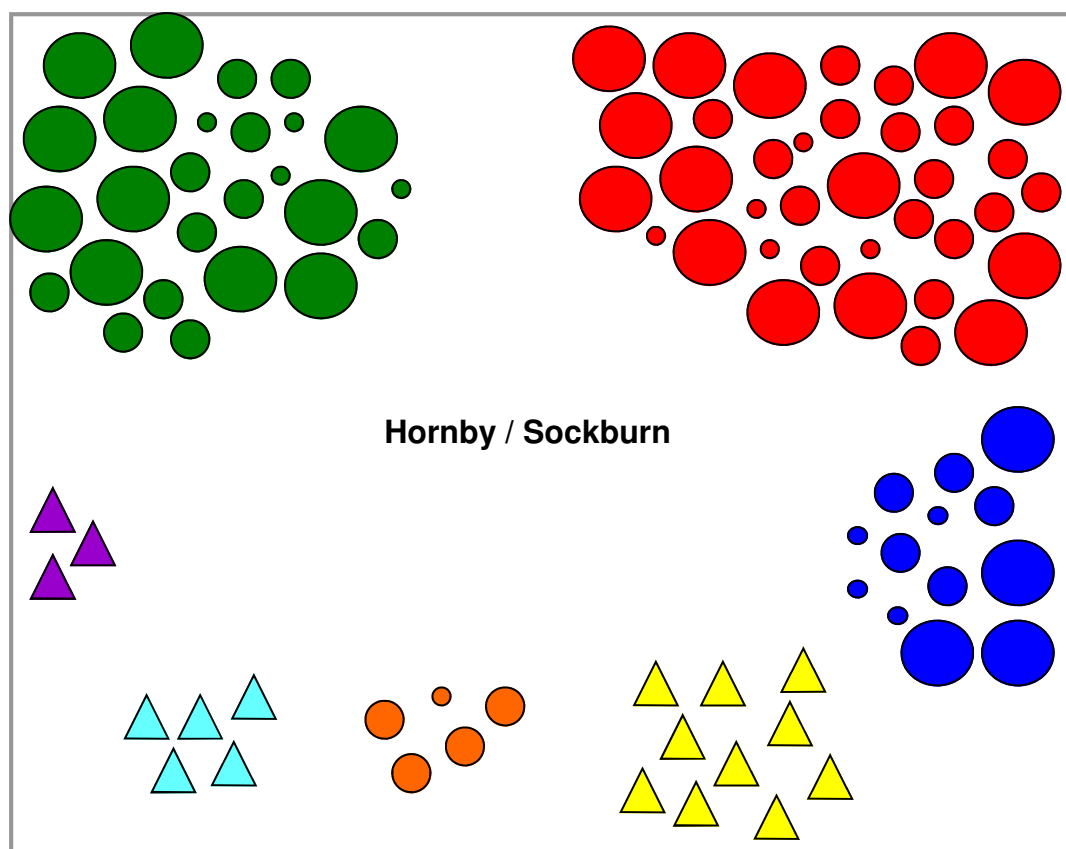
Work and Labour Force status (%)
(Data from 2013 Census, Statistics NZ)



Highest Educational Qualification for the census usually resident population, aged 15 years and over
(Data from 2013 Census, Statistics NZ)



Community infrastructure mapping



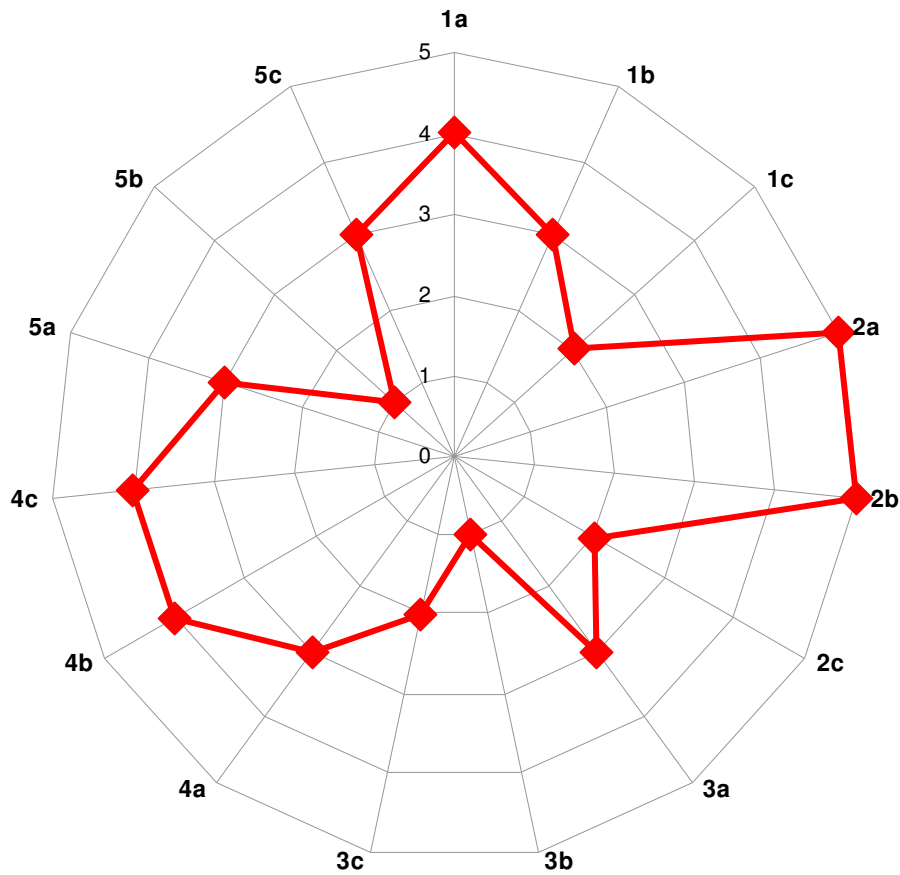
- | | |
|--|--|
| ● Community development/support organisations | ▲ Schools |
| ● Sport/recreation/leisure groups | ▲ Community facilities (Council-owned) |
| ● Faith-based organisations | ▲ Libraries (Council-owned) |
| ● Residents'/business associations | |

The circle size indicates the level of influence the group is felt to have in the area. For example, bigger circles tend to be groups that provide a wider range of services, or have large numbers of participants. They also tend to be groups that are well networked within the community.

There are 26 community organisations identified which provide programmes, support and activities for a wide range of age groups in the Hornby/ Sockburn area. There are 36 identified sport, recreation and leisure groups. Faith-based organisations, of which 13 have been identified, also contribute to the social well-being of residents and their families in the area. Some of the faith-based organisations provide programmes, activities and events for the whole community.

A total of ten schools, including primary, intermediate and secondary institutions and an alternative education school, deliver education to children and young people in Hornby and Sockburn. The Upper Riccarton Community and School Library is an excellent example of partnership and collaboration between the local government and education sectors.

Community resilience mapping



Scale: 1 = Low 5 = High

15 measures of resilience

Community Support Organisations (rating)

| | | |
|----|----------------------------------|-----|
| 1a | # of organisations | (4) |
| 1b | strength of organisations | (3) |
| 1c | community development principles | (2) |

Volunteering (rating)

| | | |
|----|-------------------------------------|-----|
| 2a | investment in volunteers | (5) |
| 2b | # of volunteer hours from Fundforce | (5) |
| 2c | # of volunteer hours from census | (2) |

Connectedness (rating)

| | | |
|----|------------------------------------|-----|
| 3a | # of neighbourhood support groups | (3) |
| 3b | # of residents' associations | (1) |
| 3c | access to networking groups/forums | (2) |

Participation (rating)

| | | |
|----|-------------------------------|-----|
| 4a | community events | (3) |
| 4b | Fundforce participation rates | (4) |
| 4c | club membership #s | (4) |

Preparedness (rating)

| | | |
|----|---|-----|
| 5a | # of neighbourhood support groups | (3) |
| 5b | # households in neighbourhood support | (1) |
| 5c | capability of groups to lead local response | (3) |

Note: 2b, 4b - These ratings only take into account figures from community projects funded by Council.
 2c - These figures are based on 2006 Census data as this information is not yet available for 2013.
 3a, 5a, 5b - These ratings are based on groups and households registered with Christchurch Gets Ready as at November 2013.

Community environment

Social environment

After the earthquakes many families moved to the Hornby/ Sockburn area from the south-east. There has been a seven per cent increase in the population in this area since 2006. Some 4.1 per cent of the population of this area is unemployed, compared with the Christchurch city figure of 3.5 per cent, and 40.7 per cent of the grouped personal income earn \$20,000 or less per annum. Rents have increased significantly, as in other parts of Christchurch, and there is anecdotal evidence from community groups of overcrowding in homes and of families being unable to find affordable accommodation in the area.

According to Statistics New Zealand, in 2013 some 0.8 per cent of homes in the area had eight or more usual residents, compared with the Christchurch city figure of 0.4 per cent. Some families have had to move to more affordable housing options outside of the area. A new social housing project is under way in Goulding Avenue. The project is a collaborative partnership between the Council, New Zealand Housing Foundation, Salvation Army, Abbeyfield Partnerships, and the Housing Plus Charitable Trust. The project will contain 44 new units, ten of which will be available under the New Zealand Housing Foundation's affordable mortgage scheme. It is expected that the project will be completed in 2015.

Rapid change, overcrowding, high rentals, lack of affordable housing and insurance issues have led to an increase in stress for many families. This has been noted by an increase in the use of counselling and support services at Hornby Heartlands and other social support agencies that service this area, such as Hope Holistic Care Centre (Te Whare Awhero) and Petersgate Counselling Centre. In 2013 the Council made a grant towards a research project focused on the social well-being of residents in the Riccarton/Wigram Ward post-earthquakes. The research is based on both qualitative and quantitative information related to issues affecting local residents post-earthquakes. The research will be completed by March 2014 and will also be available to community groups.

Hornby/Sockburn has developed into a central access point for services and businesses outside of the area. Post-earthquake there has been an increase in collaboration between community groups, businesses and government organisations. Hornby Connect is a project started at the end of 2012 by CareersNZ, involving schools, tertiary institutions, community and youth groups, and the business community. A Manufacturers' Network has been set up and stronger connections established between the business community and educational institutions, which will benefit young people in gaining employment in their local area. This project has been so successful that CareersNZ hopes to initiate a similar model in other areas in Christchurch. The Communities and Neighbours (CAN) project that was started in 2013 is establishing itself in the Hornby area and building up its networks. It has been noted by community organisations that there are older adults in the area who are socially isolated. Some of these may have moved from other areas as a result of the earthquakes, and left communities they have lived in and been connected to for many years. The role of the CAN facilitator is to assist or facilitate stronger or new connections between older isolated adults and their neighbours. The Hornby Community Network meeting is well attended and provides an opportunity for local community organisations to share information on a monthly basis.

The Hei Hei Community Centre has remained closed over 2014 but should be open to the public for January 2015. The Link Centre went out to tender in September 2014 but no groups showed any interest. The Hornby Teen Hangout, which was based at the Link Centre, found a new location in May 2014 in a pre-fab building on the Branston Intermediate site. Tumanako Alternative Education Centre, a Ministry of Education-funded programme for students between the ages of 13 and 16 who have traditionally struggled in main stream education, is based at Hope Presbyterian Hornby and is managed by Youth South West Christchurch. The Hornby Youth Website enables young people and caregivers to have access to information related to local services, activities, programmes and events for young people in the area. A new addition to the website is a youth-friendly careers and employment section, developed by CareersNZ as part of the Hornby Connect project.

The community demographic is changing, becoming significantly more multicultural. There is a higher than Christchurch city average of Maori (10.5 per cent,) Pacific Island (4.9 per cent,) and Asian (13.2 per cent) population.

Built environment

Most of the houses in the Hornby/Sockburn area sustained superficial damage. Many of these houses have been repaired or are in the process of waiting for repairs to be finalised. The Clock Tower building was demolished late 2014. Temporary structures have not been required, due to the minimal physical impact of the earthquakes on the built environment. The Sockburn Service Centre remains closed, with a Service Centre being placed at the Hornby Library for 2 days a week from September 2014. The Hei Hei Community Centre will be reopened after repairs and strengthening in December 2014.

Transport has become more of an issue due to increased traffic. The widening of Carmen Road into four lanes was finished in mid 2014. When completed in 2018/19, the Western Corridor upgrade project will provide a four-laned expressway from Belfast through to Hornby. The Southern Motorway development project is underway and will eventually link the Southern Motorway through to Main South Road via Halswell Junction. The Wigram overbridge has been completed and is open.

The Annex Road, Birmingham Drive, Wrights Road and Matipo Street Proposed Upgrade went out for consultation in November 2014.

Tied in with the huge retail development in the area are some concerns related to how pedestrian-unfriendly the area is. For example, someone getting off a bus at The Hub with a pram who tries to cross the highway to the Harvey Norman store has great difficulty. Parking around the new retail development has often been seen as difficult.

The built environment surrounding Hornby and Sockburn is expanding as a result of new subdivisions to the north, south and west of the area. This expansion will provide both challenges and opportunities for the future social and economic development of Hornby and Sockburn.

Economic environment

Many businesses in the less damaged areas of Christchurch, particularly in the western suburbs, experienced major surges in business following the earthquakes. Businesses based in the former CBD and the east also had to look for new premises, which has resulted in increased demand for office and retail space. Businesses initially used the Wycola shopping centre as a base, but these small businesses have gone now and shops remain vacant again.

Some manufacturers have also moved their businesses to new premises in Hornby following earthquake damage in the east. A growing demand for retail space in Hornby has spurred the redevelopment of many high profile sites within the area. The huge pressure for prime retail space in Hornby is reflected in recent retail developments. Mitre10 Mega has moved to a new 11,000m² design build which anchors the Hornby Mega Centre, along with Countdown and the new Harvey Norman store. The Hub has also expanded and the shopping centre features tenants such as Farmers and Pak'n'Save, along with 50 specialty stores and five major banks on site. As part of The Hub's redevelopment plans, Farmers will be expanded to 6,000m², with the addition of a centrally-located food court and a new retail wing. The expansion of retail and manufacturers in the Hornby/ Sockburn area provides greater employment opportunities for local residents. Wendy's restaurant recently re-opened in Hornby and is now situated on Main South Road, providing employment for local residents.

Stage 1 of the Hornby Quadrant is situated next door to the new Southern Motorway and has attracted companies such as Move Logistics, Maxwell Freight and Logistics and McDowells Transport. Stage 2 will include Foodstuffs, Tegel Foods and a bedding factory for Sleepyhead.

The completion of the Southern Motorway project is expected to deliver growth benefits to the Hornby/Sockburn area by increasing business access. The Southern Motorway extension will help relieve congestion in the Hornby area, thereby improving safety and access to the existing and expanding industrial areas around Waterloo, Shands and Parkhouse Roads.

Natural environment

The 4 September 2010 earthquake not only disrupted lives and property, it also altered the movement of water across and under the Canterbury Plains. To the west and north of Christchurch city lies a groundwater recharge area for the series of aquifers under Christchurch city, which hold underground water fed from the Waimakariri River. This water has been clean and plentiful so far. However, as a result of the earthquakes, groundwater levels spiked, springs started flowing, and the Hororata River changed its course, although there still appears to be no clear evidence of significant change in aquifer pressures or properties.

As there has been no earthquake damage affecting the natural environment in the Hornby and Sockburn area, nor any liquefaction or slumping of land in the parks and spaces waterways, the community has been able to continue to access these facilities. A grassland/ shrub land site on the corner of Wilmers and Springs Roads has high ecological value with its native vegetation including Danthonia grassland.

Kyle Park and Wycola Park continue to be frequently used for casual recreation. Warren Park and Denton Park are the most important areas for sports-related activity. Wycola Park, with the adjacent community centre, is the key open space in Hei Hei. The hockey ground is under repair at present. These recreational facilities continue to be used by the community.

Land condition in the Hornby/Sockburn area was least affected by the earthquake. The Hornby/ Sockburn areas have been classified as technical category one (TC1), meaning that future land damage from liquefaction is unlikely. This includes the areas of Broomfield, Hei Hei, Sockburn, Hornby North and Hornby South.

There is currently an application for a quarry on Roberts Road (Waterloo Business Park). This has had no consultation with local residents and will be an issue in the future.

Key Issues Identified

| Issue | Progress to date / outcomes |
|---|---|
| <ul style="list-style-type: none"> A risk was identified of community and social service providers being over-stretched by the demands of a growing population, combined with concerns relating to a lack of appropriate funding to resource services to meet these demands. | <p><u>November 2012</u></p> <ul style="list-style-type: none"> Groups advised of funding schemes within Council and other significant local funders. Council staff advising and supporting groups. <p><u>November 2013</u></p> <ul style="list-style-type: none"> The Hornby/Sockburn environment is rapidly changing. In 2013 the Riccarton Wigram Community Board funded a research project that will help to identify strategic directions, as well as the social impacts that come with the changes. The research report will be completed by March 2014. There is still some concern among community groups as to the distribution and level of funding given to geographical areas that are experiencing significant levels of change and growth. <p><u>November 2014</u></p> <ul style="list-style-type: none"> This continues to be a significant problem. It is raised at Hornby Community Network meetings by local groups. |
| <ul style="list-style-type: none"> A risk was identified of families not being able to meet basic needs as a result of increases in rent and a lack of affordable accommodation. | <p><u>November 2012</u></p> <ul style="list-style-type: none"> Salvation Army food bank continues to provide food parcels. Demand has more than doubled. The Salvation Army Kai Mahi garden project assisted people with gardening skills, as well as establishing local community gardens. <p><u>November 2013</u></p> <ul style="list-style-type: none"> There is still a housing crisis with high rentals in the area. A social housing project which is a partnership between the Council, New Zealand Housing Foundation, Salvation Army, Abbeyfield Partnerships and the Housing Plus Charitable Trust, is currently under way in Hornby. The Kai Mahi Project established a community garden at the Hei Hei Broomfield Community Development Project in 2013. Produce from this garden is used for the monthly community lunch. <p><u>November 2014</u></p> <ul style="list-style-type: none"> This continues to be a significant problem. It is raised at Hornby Community Network meetings by local groups. Inquires at Hornby Heartlands and Citizens Advice Bureau have increased, often of more desperate cases. The Oasis Baptist Church has had a doubling of demand on their fruit and vege distribution over the weekends. Building has been stalled in the Social Housing Project, with only the road being completed. The Kai Mahi Project has been abandoned. |

| Issue | Progress to date / outcomes |
|--|--|
| <ul style="list-style-type: none"> A risk was identified relating to the well-being of men and a lack of specific support services available to them. | <p><u>November 2012</u></p> <ul style="list-style-type: none"> The Hope Hornby Presbyterian Church is establishing a Men's Shed. <p><u>November 2013</u></p> <ul style="list-style-type: none"> The Men's Shed is still dealing with the Resource Consent process. A group of men who are interested in the Men's Shed are meeting together and they are looking at establishing a Men's Café in the interim. Hornby Heartlands co-ordinator has referred men needing support to the Hope Holistic Care Centre, Te Whare Awhero, where they have received social support as well as assistance in gaining employment. <p><u>November 2014</u></p> <ul style="list-style-type: none"> No significant change from 2013. |
| <ul style="list-style-type: none"> A lack of access to affordable accommodation has resulted in overcrowding in some homes, causing additional stress and health-related issues. There has been an increase in the number of homeless young people. | <p><u>November 2012</u></p> <ul style="list-style-type: none"> The 24/7 Youth Workers and the Hornby Youth Worker continue to support young people. Free counselling for youth is now available at Petersgate Counselling Centre, Upper Riccarton. The Hornby Youth Website provides information to young people and caregivers regarding activities as well as support services. <p><u>November 2013</u></p> <ul style="list-style-type: none"> The Hornby Youth Worker had to vacate the venue for the Teen Hangout in March 2013, due to the building not being up to earthquake standards. The Youth Worker is now based at two temporary locations and the Teen Hangout has been closed. The Community Development Network Trust is establishing a working party to look at developing a Youth Hub on Hornby High School, so that more young people will have a place where they can do activities as well as have access to local youth workers. The Hornby Youth Website has developed further and will include a youth-friendly careers and job section which CareersNZ has worked on with the Hornby Youth Worker, who monitors the website. The new youth liaison network, INVENT, has been well attended by both local youth workers and youth agencies. The opportunity to meet together each school term has enabled those working with youth in the area to collaborate and share information with each other, which enhances their ability to meet the needs of local youth in the Hornby/ Sockburn area. Hornby High School runs a breakfast club for students. |

| Issue | Progress to date / outcomes |
|--|--|
| <ul style="list-style-type: none"> An increase in mental health and social well-being issues has been identified as a result of post-earthquake stress. There is also an issue around the shortage of medical practitioners available to meet the population expansion occurring. | <p><u>November 2012</u></p> <ul style="list-style-type: none"> Free earthquake counselling is still available at Petersgate Counselling Centre. Hornby Heartlands also has free counselling through counsellors from community groups, based at Heartlands. A new Holistic Care Centre, Te Whare Awhero, will open in November 2012. <p><u>November 2013</u></p> <ul style="list-style-type: none"> Post-earthquake stress is still evident, as seen by the increasing number of people accessing community organisations that provide counselling and budgeting services. There is an increased need for counselling and social support. More quantitative and qualitative information related to levels of stress in the Riccarton Wigram ward will be evident from the research project on social well-being. The Holistic Care Centre, Te Whare Awhero, was established to focus on community development needs at a grass roots level. The centre works holistically and provides counselling services, as well as assisting with capacity building of other community organisations. It is also involved with strategic planning, for example, the Riccarton Wigram Social Well-being research project. <p><u>November 2014</u></p> <ul style="list-style-type: none"> This continues to be a significant problem. It is raised at Hornby Community Network meetings by local groups. Inquires at Hornby Heartlands and Citizens Advice Bureau have increased, often of more desperate cases. Free counselling is still available from Petersgate Counselling Centre and Te Whare Awhero. The new Medical centre in Longhurst may relieve the pressure on Hornby practices. |
| <ul style="list-style-type: none"> A risk was identified relating to the social isolation of older adults, especially those who have come from the east and have been disconnected from their communities. | <p><u>November 2012</u></p> <ul style="list-style-type: none"> Hope Hornby Presbyterian Church and other lead agencies have developed a programme called Communities and Neighbours (CAN) to address social isolation among older adults. Currently waiting for funding so the programme can commence. Salvation Army Senior Services Programme has commenced in the area. <p><u>November 2013</u></p> <ul style="list-style-type: none"> The CAN project commenced in November 2013 with the employment of a facilitator. The role of the facilitator is to connect older adults who have been identified as being socially isolated with their neighbours and local community. The programme will be evaluated at the end of 2014. |

| Issue | Progress to date / outcomes |
|--|--|
| continued... | <p><u>November 2014</u></p> <ul style="list-style-type: none"> A door knock was done by the Canterbury Community Response Team in November. This was able to identify a range of issues from the community that has been referred on and identified some isolated couples and individuals. The CAN project remains the best referral for isolated individuals. The facilitators work to network the individual into their community. This project is expanding across the city. |
| <ul style="list-style-type: none"> As a result of the closure of the Hei Hei Community Centre in early November 2012, there is a risk that groups who were using this centre will have difficulty finding alternative venues. | <p><u>November 2012</u></p> <ul style="list-style-type: none"> Council staff will advise and support user groups of the Hei Hei Community Centre to find alternative venues. <p><u>November 2013</u></p> <ul style="list-style-type: none"> All groups that used the Hei Hei Community Centre have found alternative venues for their activities. In September 2013 the Christchurch City Council agreed that the Hei Hei Community Centre would be repaired to 100% of new building standards. It is hoped that the repairs will be completed by September 2014. <p><u>November 2014</u></p> <ul style="list-style-type: none"> Groups seem to have adapted to not having the facility. The challenge is to get groups back into the facility once the upgrade has been completed in December 2014. |
| <ul style="list-style-type: none"> There has been recent community concern regarding the sale and availability of psychoactive substances in the area, particularly to young people. Two premises based in Hornby have been granted interim licences to sell Psychoactive Substances. | <p><u>November 2013</u></p> <ul style="list-style-type: none"> The 2013 Psychoactive Substances legislation has placed restrictions on the sale of such substances, which means that there are regulations that control sales. At the time of writing, the Council is undertaking policy development into a Local Authorised Policy which, if introduced, could restrict the locations where these products may be sold. <p><u>November 2014</u></p> <ul style="list-style-type: none"> The restrictions on the sale continue to be in place. However the Christchurch City Council did a consultation during 2014 on the location of future premises. At this stage no recommendations has been adopted. |

| Issue | Progress to date / outcomes |
|--|--|
| <ul style="list-style-type: none"> Quarrying in the rural area remains a concern for residents. Concerns include the environmental damage to the land through direct quarrying and the indirect effect of large truck movements along semi-rural roads. | <p><u>November 2014</u></p> <ul style="list-style-type: none"> A consent application for a quarry in Roberts Road was determined by independent commissioners as not affecting local residents. Two further applications for quarries on land not zoned as Zone Q have been submitted to Council. A working party of elected members from the Riccarton Wigram and Fendalton Waimairi Community Boards along with local residents is about to be formed. Terms of reference for this group are still to be determined. It is hoped that this will improve communication between Council and residents and lead to better understanding of the issues. Local residents and Community Boards are making submissions into the replacement District Plan to stop this happening. |