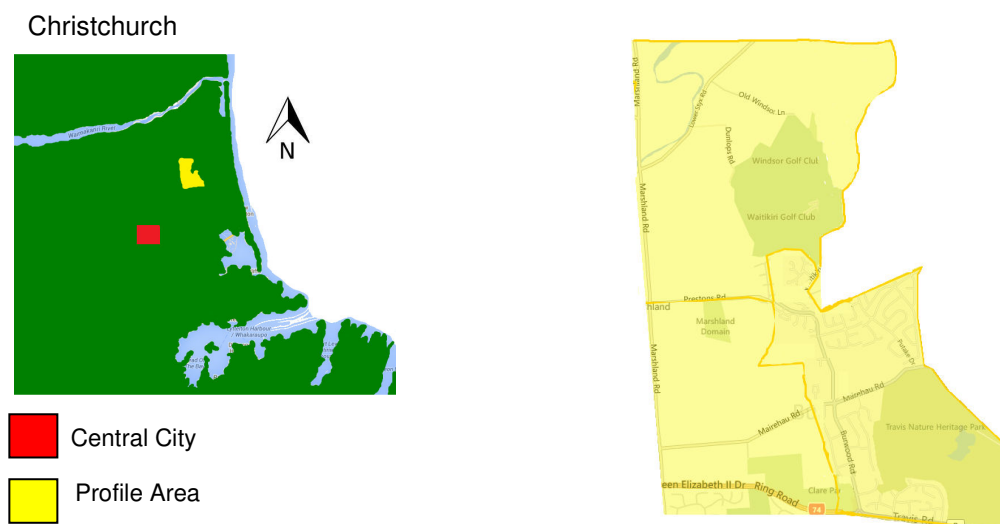


# Community profile - November 2014

## Waitikiri / Windsor / Tumara Park / Travis Wetland

(Census area units: Prestons, Travis Wetland)



This profile area is north-east of Christchurch, approximately 10 kilometres from the central business district (CBD).

Travis Wetland is a significant part of this zone and is typical of pre-European Christchurch and Canterbury Plains swamp lands. Travis is the largest wetland in Christchurch, with an area of 56.5 hectares, and is unique in the fact it is situated in an urban area. There was significant damage to the wetland from the earthquakes; this has since been repaired and the walkway around the wetland is fully operational due to Christchurch City Council and voluntary efforts.

Bottle Lake Forest Park is to the north-east and is open to the public for walking tracks, mountain-bike tracks and horse-trekking trails. Tracks include long and short options to suit all ages and levels of fitness. An area of approximately 80 hectares of the park is being used for the Burwood Resource Recovery Park operation following the earthquakes. Rubble and silt from the earthquake is being recycled at the park for at least five years, making this part of the park unavailable for public use.

Bottle Lake and Waitikiri Golf Courses are adjacent to the forest park.

Windsor Primary School is the only school in the area. In May 2013, the Minister of Education announced the nearby Burwood School will merge with Windsor Primary School in January 2014. The merged schools will be known as Waitākiri Primary School. Shirley Intermediate, Shirley Boys High and Marian College are the closest high schools.

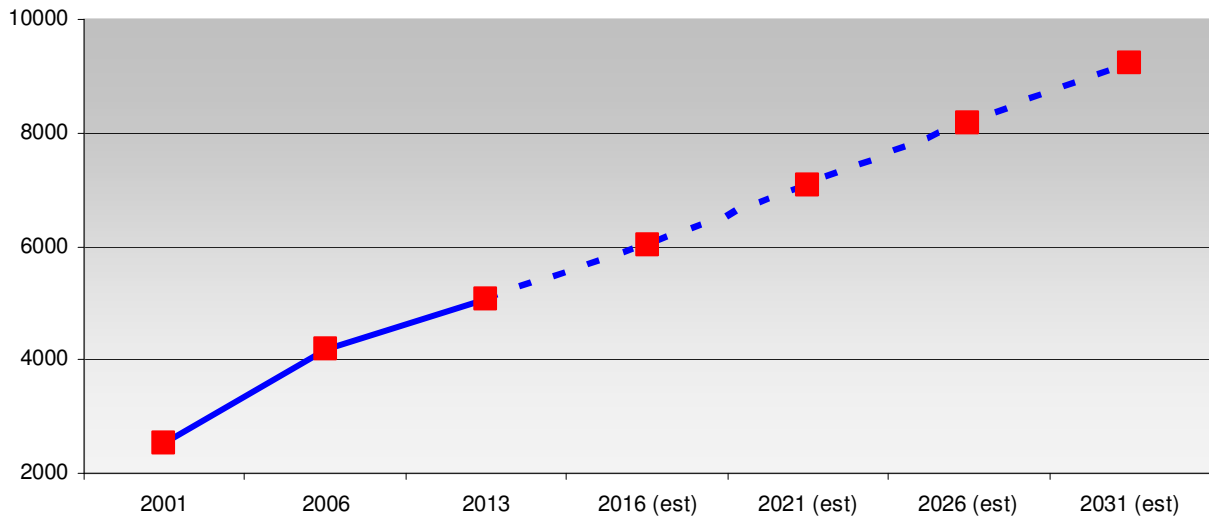
Prestons is a new residential subdivision located to the north of Marshlands Road. The development, designed to be a sustainable urban village, is 203-hectares in size and will become a residential precinct for over 2500 houses and 8000 residents.

Burwood Hospital is in this area and is located north of Travis Wetland on Mairehau Road.

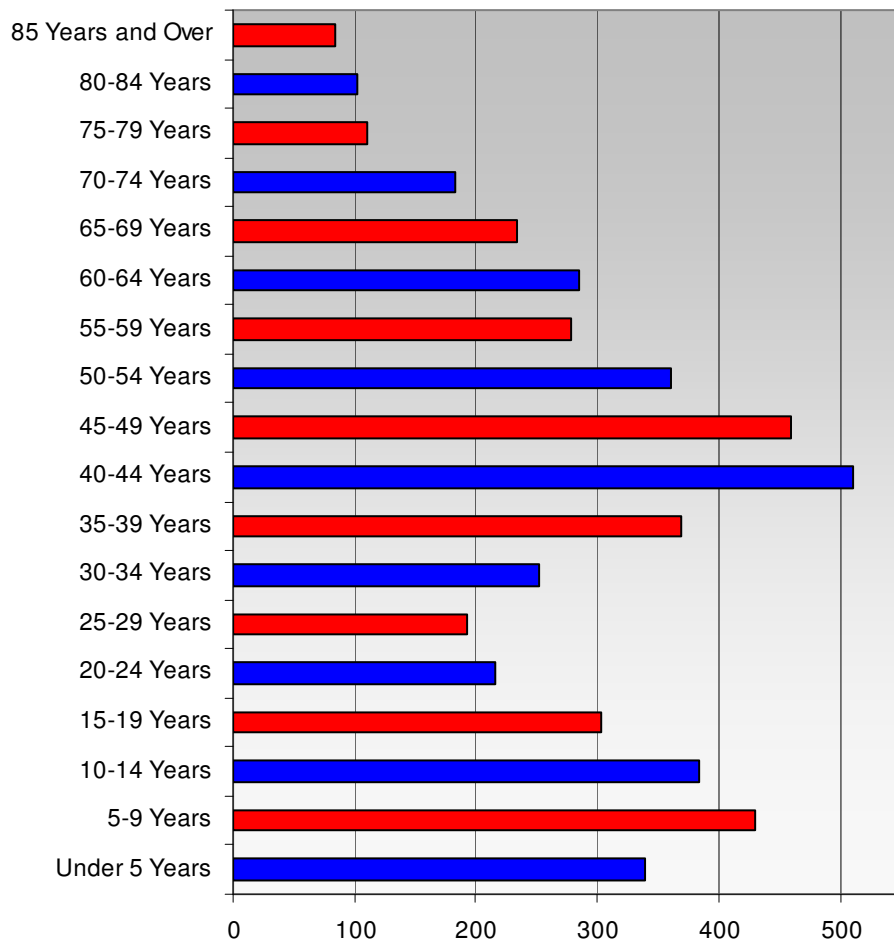
There is one Council social housing complex on Mairehau Road that sustained damage from the earthquakes, however 44 of the 50 units remain tenanted

# Key demographics

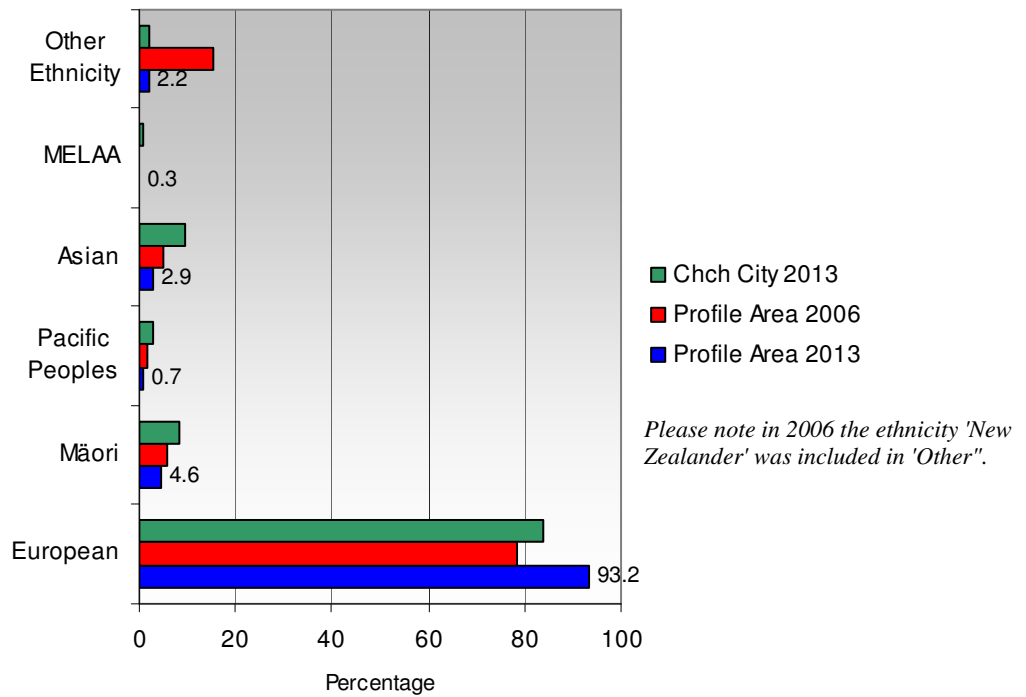
**Usually resident population count**  
(Data from Statistics NZ)



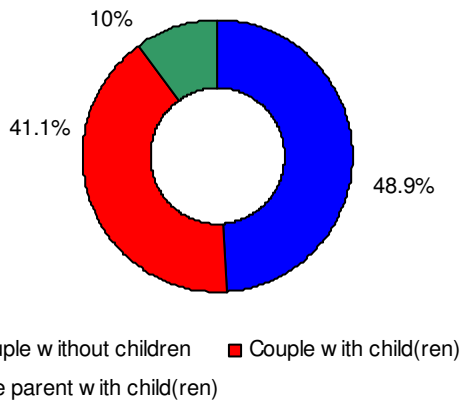
**Age for usually resident population (%)**  
(Data from 2013 Census, Statistics NZ)  
**Profile Area**



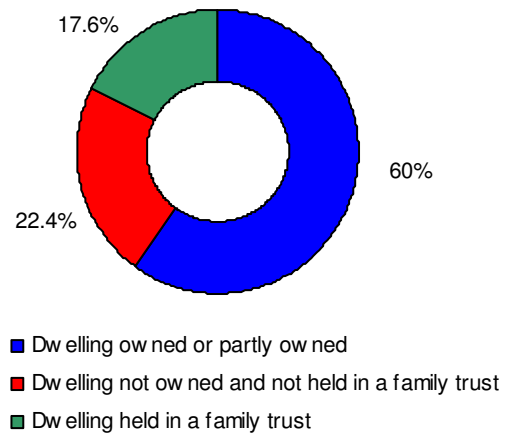
**Ethnicity for usually resident population (%)**  
(Data from 2013 Census, Statistics NZ)



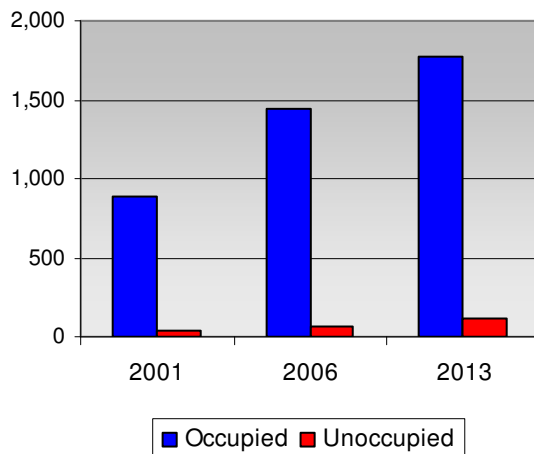
**Family type (%)**  
(Data from 2013 Census, Statistics NZ)



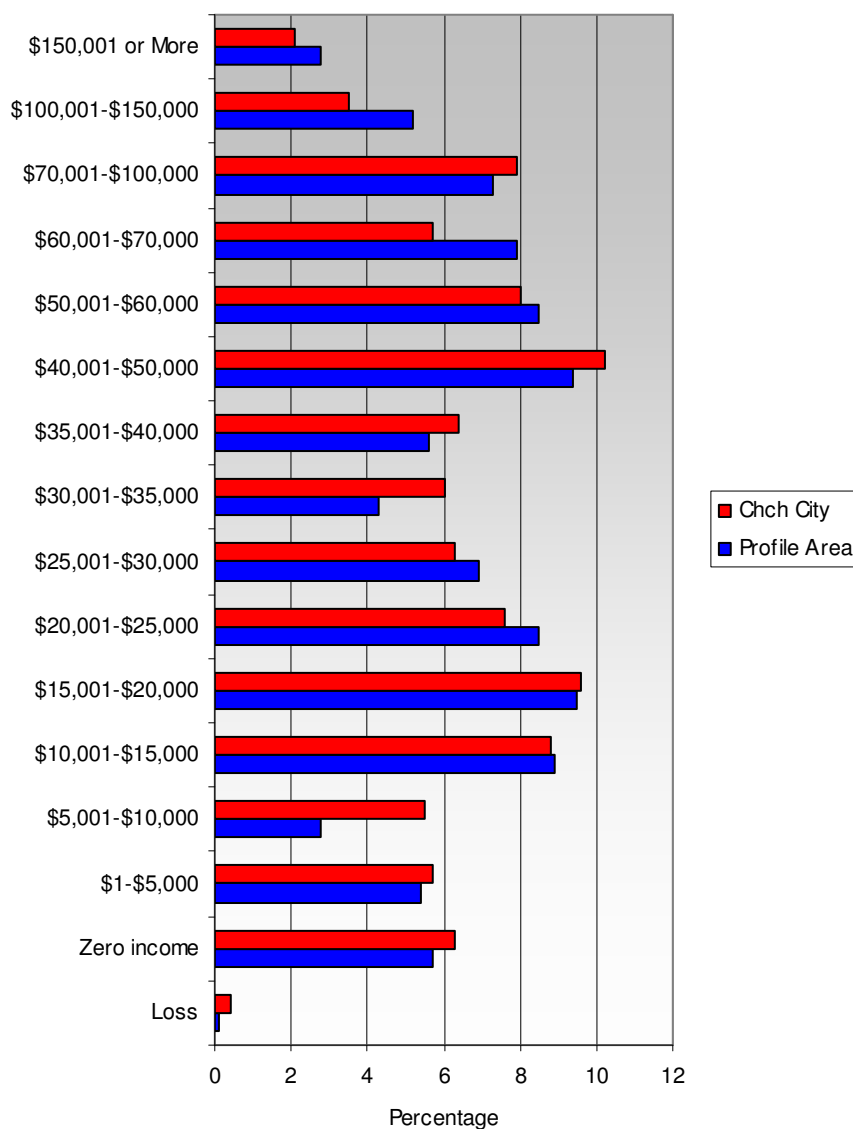
**Home ownership (%)**  
(Data from 2013 Census, Statistics NZ)



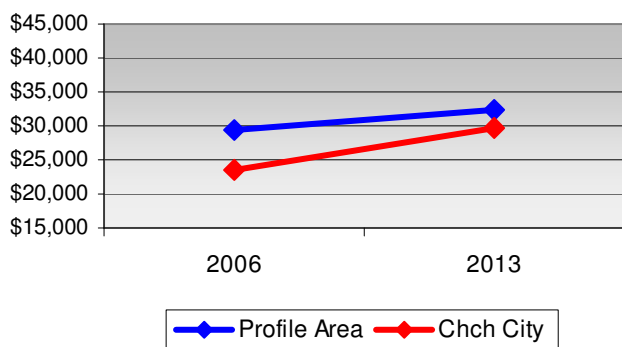
**Occupied and unoccupied dwellings**  
(Data from Statistics NZ)



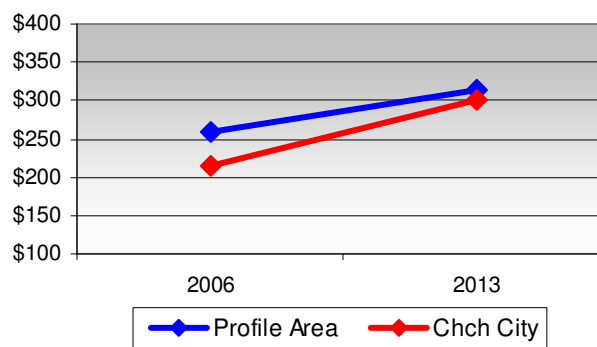
**Personal income for profile area compared to Christchurch City**  
(Data from Statistics NZ)



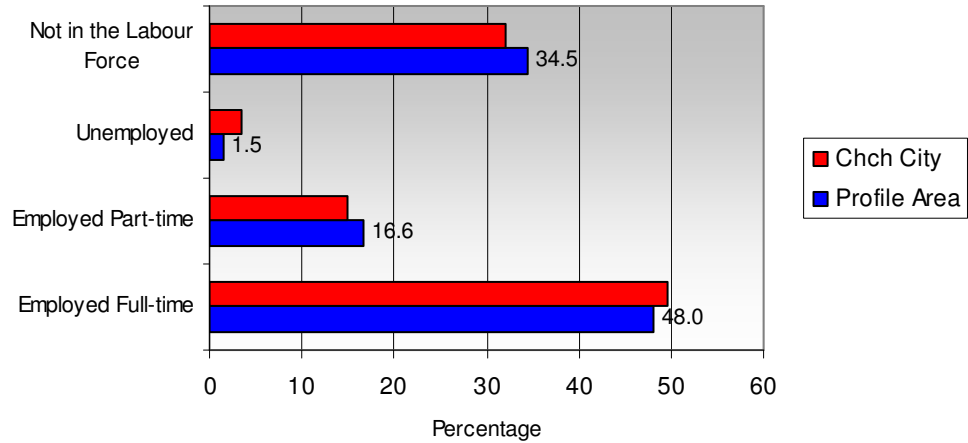
**Median personal income for profile area compared to Christchurch City**  
(Data from Statistics NZ)



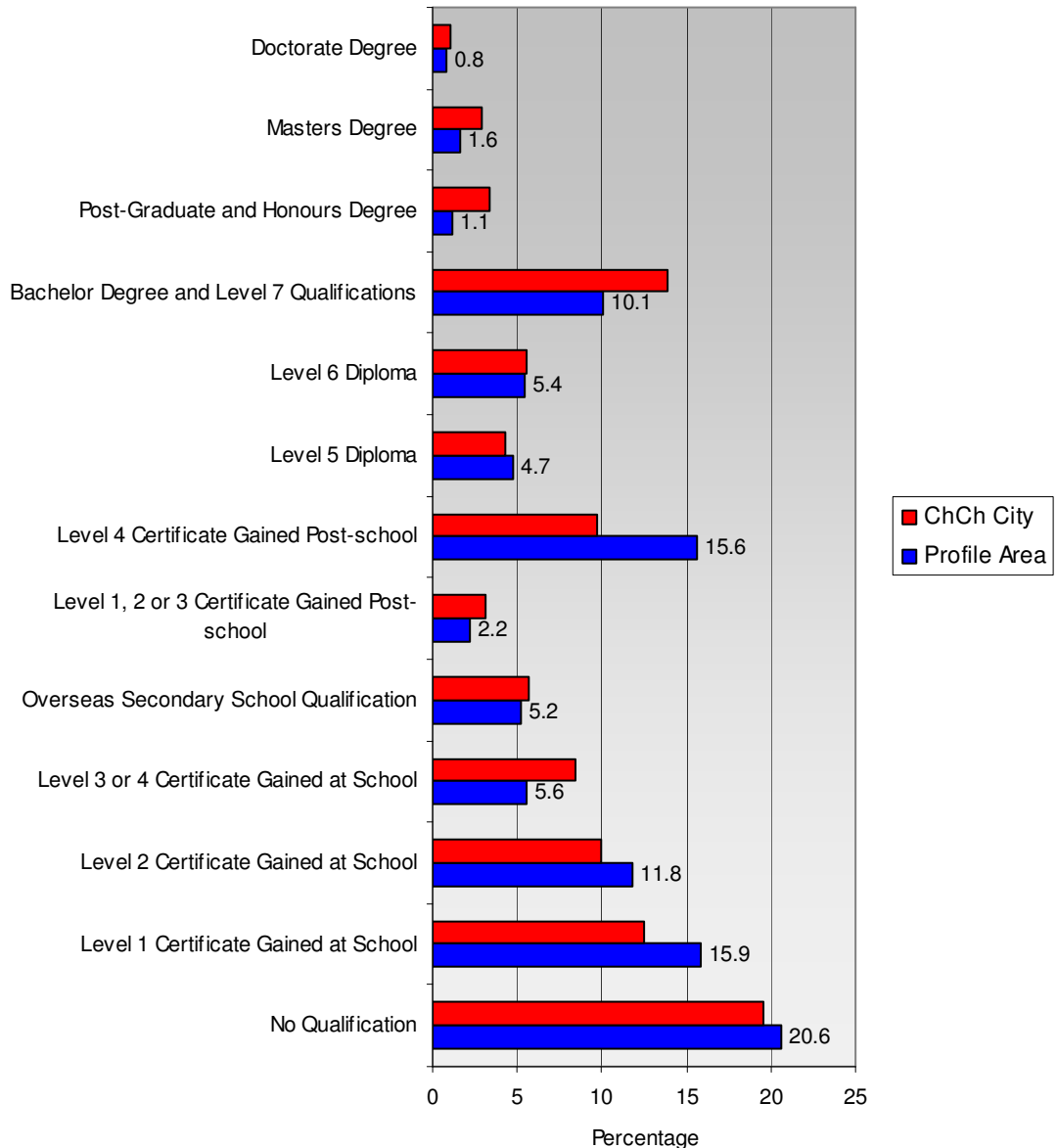
**Weekly rent for rented households, in private occupied dwellings**  
(Data from 2013 Census, Statistics NZ)



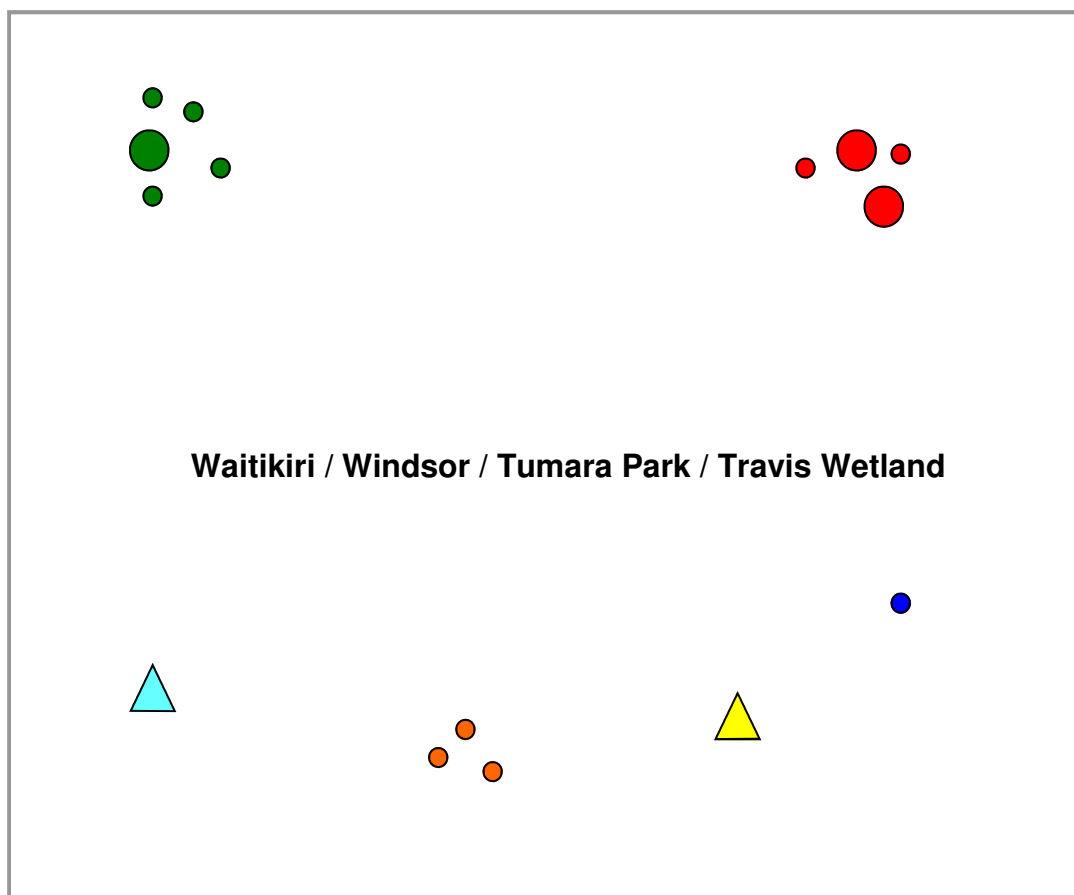
**Work and labour force status (%)**  
(Data from 2013 Census, Statistics NZ)



**Highest educational qualification for the census usually resident population, aged 15 years and over**  
(Data from 2013 Census, Statistics NZ)



# Community infrastructure mapping



- |   |  |
|---|--|
| ● Community development/support organisations | ▲ Schools                              |
| ● Sport/recreation/leisure groups             | ▲ Community facilities (Council-owned) |
| ● Faith-based organisations                   | ▲ Libraries (Council-owned)            |
| ● Residents'/business associations            |  |

*The above ratings have been based on reach, diversity, and participation. For example, bigger circles tend to be groups that provide a wider range of services, or have large numbers of participants. They also tend to be groups that are well networked within the community.*

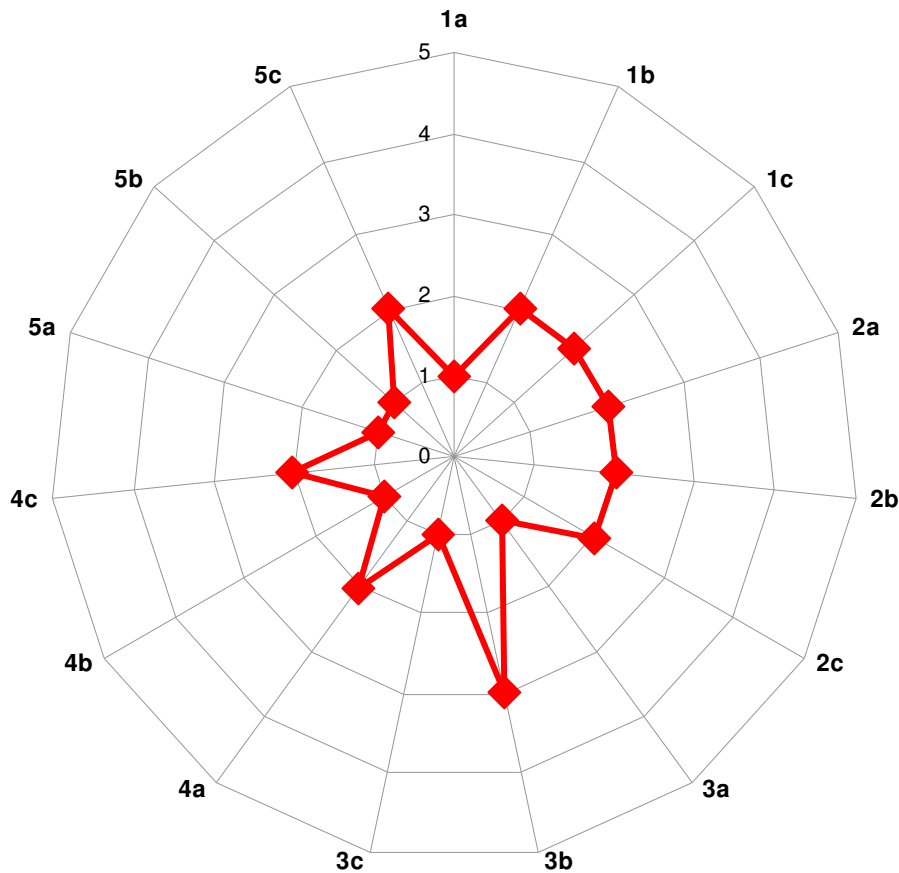
The Travis Wetland Trust is a partnership between the Council and the Trust who run the park. The Trust celebrated 21 years in November 2013 and in the years they have been running they have given 20,790 volunteer hours. Travis Wetland Education Centre is in the middle of the wetland area and has a community facility for hire.

There are no libraries within this area. The closest libraries can be found at Parklands on Queenspark Drive and at Shirley Service Centre on Marshlands Road adjacent to the Palms Shopping Centre.

Concerns associated with the Burwood Resource Recovery Park prompted the formation of Tumara Park Residents' Association, and Waitikiri Residents' Association came out of recess to address these issues.

Marshland Scouting and Tennis Club are still operating at Marshland Domain.

# Community resilience mapping



Scale: 1 = Low 5 = High

## 15 measures of resilience

<p><b>Community support organisations</b> (rating)</p> <p><b>1a</b> # of organisations (1)</p> <p><b>1b</b> strength of organisations (2)</p> <p><b>1c</b> community development principles (2)</p>	<p><b>Volunteering</b> (rating)</p> <p><b>2a</b> investment in volunteers (2)</p> <p><b>2b</b> # of volunteer hours from Fundforce (2)</p> <p><b>2c</b> # of volunteer hours from Census (2)</p>
<p><b>Connectedness</b> (rating)</p> <p><b>3a</b> # of Neighbourhood Support groups (1)</p> <p><b>3b</b> # of residents' associations (3)</p> <p><b>3c</b> access to networking groups/forums (1)</p>	<p><b>Participation</b> (rating)</p> <p><b>4a</b> community events (2)</p> <p><b>4b</b> Fundforce participation rates (1)</p> <p><b>4c</b> club membership #s (2)</p>
<p><b>Preparedness</b> (rating)</p> <p><b>5a</b> # of Neighbourhood Support groups (1)</p> <p><b>5b</b> # households in Neighbourhood Support (1)</p> <p><b>5c</b> capability of groups to lead local response (2)</p>	

**Note:** **2b, 4b** - These ratings only take into account figures from community projects funded by Council.  
**2c** - These figures are based on 2006 Census data as this information is not yet available for 2013.  
**3a, 5a, 5b** - These ratings are based on groups and households registered with Christchurch Gets Ready as at November 2013.

# Community environment

## Social environment

There are three active Council recognised groups, Waitikiri and Tumara Park Residents' Association and Travis County Group. Waitikiri came out of recess and the newly-formed Tumara Park Residents' Association became active to address issues associated with the Burwood Resource Recovery Park. The park reopened following the 4 September 2010 and 22 February 2011 earthquakes to hold waste, and process and recycle earthquake rubble from the CBD.

There were considerable concerns from the local community about the risks of the Burwood Resource Recovery Park, including property values, volumes of earthquake waste causing, dust and odour, noise from the increased traffic flow due to trucks, and a perceived risk from asbestos. As a result of these concerns, the Burwood Resource Recovery Park Liaison Group was formed in 2012 to look at the issues affecting the local community and specifically those living within the proximity of the Park.

Representatives from the local residents' associations joined the group and attend the regular meetings to monitor and comment on the operations of the park. Improvements include the reduction in the hours the trucks can operate and the enforcing of a 20km speed limit, installation of a speed camera and no stopping signs. Landfill Road has been realigned and bunds and fencing have been built to make the area more attractive and reduce any noise and dust.

## Built environment

Prestons is a new residential subdivision located to the north. The development, designed to be a sustainable urban village, is 200-hectares in size and will become a residential precinct for over 2500 houses and 8000 residents. Part of the masterplan for Prestons envisages the development of a retail area with a supermarket and smaller speciality shops including cafes and restaurants.

Further planned development adjacent to the Prestons site includes an extension to Waitikiri residential and a major new aged care complex at Alpine Retirement Village.

QEII Recreation and Leisure Centre and Ascot Golf Course, east of Travis Wetland was closed following the February 2011 earthquake. The QEII Centre has since been demolished. A smaller fitness centre has been operating in Parklands out of the Parklands Community Hall. The recreational use for the land at QEII and Ascot Golf course is still to be determined.

## Economic environment

The business area within the suburbs consists of a small block of shops on Mariahau Road and the nearby Bunnings Depot with a variety of shops and a café. There are a number of market gardens selling fresh fruit and vegetables on Marshlands and Mariahau Roads. There are also four childcare centres within the suburbs and a new large childcare centre is being built on Marshlands Road across from the BP petrol station.

The Palms Shopping Centre on Marshlands Road is the largest shopping complex nearest to the suburbs.

## Natural environment

There was significant damage to Travis Wetland from the earthquakes; this has since been repaired and the walkway around the wetlands is fully operational due to significant Council and voluntary efforts.

Bottle Lake Forest Park is open to the public for walking tracks, mountain-bike tracks and horse-trekking trails. Tracks include long and short options to suit all ages and levels of fitness. An area of the park is being used for the Burwood Resource Recovery Park operation following the earthquakes.



# Key issues identified

Issue	Progress to date / outcomes
<ul style="list-style-type: none"> <li>Depopulation of the area has reduced housing, resulting in decreased value in the remaining green-zoned housing because of underdevelopment of red-zoned areas. Red-zoned land may be left undeveloped and unkempt, resulting in concerns around home condition and security.</li> </ul>	<p><u>November 2012</u></p> <ul style="list-style-type: none"> <li>Some red-zoned properties have experienced increased graffiti, vandalism, arson and burglaries. With numerous different owners the responsibility for maintaining empty sections is widespread, and some properties may pose a fire risk in the summer months. Areas where repairs have been undertaken have seen rental prices increase due to improvements in the houses.</li> </ul> <p><u>November 2013</u></p> <ul style="list-style-type: none"> <li>A new co-ordinated approach between private insurers, the Earthquake Commission and the Canterbury Earthquake Recovery Authority (CERA) will ensure Crown-owned properties in the residential red zoned flat land are cleared by the end of next year. Through a new geographic approach working together demolishing or relocating the houses will see the land cleared fenced and grassed straight away.</li> <li>A joined-up operational planning meeting held monthly between the Council's Stronger Communities Team and Canterbury Earthquake Recovery Authority (CERA)'s Community Resilience Team and regular Local Earthquake Recovery Coordination meetings allow for information to be shared and issues raised.</li> <li>Work has begun on the new residential subdivision at Prestons.</li> </ul> <p><u>November 2014</u></p> <ul style="list-style-type: none"> <li>The Canterbury Earthquake Recover Authority (CERA) is still working on Crown-owned properties in the residential red zoned flat land. Residents are concerned as CERA are not maintaining the vacant land on a regular basis. Weeds and long grass are making the vacant spaces unsightly and some areas are being used for dumping rubbish.</li> <li>The Land Use Recovery Plan took effect from December 2013. It is a statutory document and directs the Christchurch City Council amongst others to make changes to the district plan, the Canterbury Regional Policy Statement and other instruments. More information can be found at (<a href="/sites/default/files/common/land-use-recovery-plan-summary.pdf">/sites/default/files/common/land-use-recovery-plan-summary.pdf</a>)</li> <li>Work continues on the new residential subdivision at Prestons. Site offices are open and several new houses have been built and are now occupied and many are in the building process.</li> </ul>

Issue	Progress to date / outcomes
continued...	<ul style="list-style-type: none"> <li>The development is now extending on to the south area further sections will begin to be allocated in the coming months. The local Strengthening Communities Advisor will be involved as this subdivision expands.</li> <li>Heavy traffic going in and out of the site has increased and residents in the nearby Waitikiri development are experiencing dust, noise and litter around the area especially on Prestons Road.</li> <li>Waitikiri Residents Association is concerned about the condition of the Snellings drain that runs from Prestons development through in to Waitikiri Village and of the non development of the Village Green. The local Strengthening Communities Advisor is assisting the Resident Association with these issues.</li> </ul>
<ul style="list-style-type: none"> <li>Future land damage.</li> </ul>	<p><u>November 2012</u></p> <ul style="list-style-type: none"> <li>The area itself is has been designated as technical category three (TC3), which means that moderate to significant land damage from liquefaction is possible in future significant earthquakes. Extensive stop-bank work has been undertaken along the Avon River corridor.</li> </ul> <p><u>November 2013</u></p> <ul style="list-style-type: none"> <li>Many of the residents in (TC3) areas are still waiting on repairs to their homes.</li> <li>Decisions are still to be made on the foundations of many properties due to the risk of liquefaction if further significant earthquakes occur.</li> </ul> <p><u>November 2014</u></p> <ul style="list-style-type: none"> <li>There are still decisions to be made on the foundations of some properties due to the risk of liquefaction if further significant earthquakes occur.</li> <li>New houses are continuing to be built in Waitikiri and Alpine Retirement Villages as many people that were red zoned and moved from the East are now returning back.</li> <li>Prestons Road has undertaken extensive geotechnical investigations and advice indicates the land is currently a mixture of TC1 and TC2.</li> </ul>
<ul style="list-style-type: none"> <li>Increased social isolation and volunteer burnout. Some people still face frustrating issues around repairing or rebuilding their homes. Health and wellbeing issues are also causing concerns.</li> </ul>	<p><u>November 2012</u></p> <ul style="list-style-type: none"> <li>Organisations are reporting that many individuals are now 'hitting the wall' in regards to their resilience levels. Many groups are now on their own resource-wise when dealing with their communities and personal issues.</li> </ul>

Issue	Progress to date / outcomes
continued...	<ul style="list-style-type: none"> <li>• A practitioners' group of agencies supporting communities and organisations in the east, called the Network for Eastside Community Support, has been established to consider what, where and how they can help and share their knowledge and resources.</li> </ul> <p><u>November 2013</u></p> <ul style="list-style-type: none"> <li>• Tumara Park Residents' Association known as the Tumara Park Neighbours, ran a Family Fun Day at Titirangi Reserve in November. The event was to enable the local community to get together and share information while having fun as a way of reducing the stress in the community.</li> <li>• Burwood Pegasus Networking Forums held quarterly and representatives are invited from agencies such as CERA and CANcern to update on the issues affecting the community around the rebuild and health and wellbeing.</li> <li>• The Network for Eastside Community Support held their last regular monthly meeting in October. Meetings will be arranged on an ad hoc basis as the need arises to share further knowledge and resources.</li> </ul> <p><u>November 2014</u></p> <ul style="list-style-type: none"> <li>• There are still many people facing issues with repairing or rebuilding their homes. The additional problem of poor workmanship on repairs is continuing to cause frustration and fatigue for many people.</li> <li>• Burwood Pegasus Networking Forums are held quarterly by the Strengthening Communities Advisors and representatives are invited from agencies such as CERA and CANcern to update on the issues affecting the community around the rebuild and health and wellbeing.</li> <li>• A survey was carried out in September to find out if the groups would like to see any changes to the format or content of the forums and results presented back in November.</li> <li>• A workshop was held during October where all the Resident Associations were invited along to meet the Burwood Pegasus Community Board and have the opportunity to highlight and discuss the issues facing the residents in the east. The workshop was well attended and the Community Board has given an assurance that all the issues will be looked in to and reported back to the Resident Associations at a follow up workshop.</li> </ul>

Issue	Progress to date / outcomes
<ul style="list-style-type: none"> <li>Impact on school enrolments and viability, loss of educational infrastructure.</li> </ul>	<p><u>November 2012</u></p> <ul style="list-style-type: none"> <li>The Ministry of Education presented its Education Renewal Recovery Plan in late-2012. The document was presented as complementing and contributing to the CERA Recovery Strategy. The document proposes the merging of Burwood Primary and Windsor Schools on the Windsor School site.</li> </ul> <p><u>November 2013</u></p> <ul style="list-style-type: none"> <li>The Ministry of Education in May 2013 announced that the nearby Burwood Primary School will close in December 2013 and merge with Windsor Primary School. The merged schools will be known as Waitākiri Primary School. The merged schools will continue to operate over two sites at Burwood and Windsor in 2014 and 2015.</li> </ul> <p><u>November 2014</u></p> <ul style="list-style-type: none"> <li>Burwood School merged with Windsor in January 2014 and is now called Waitākiri Primary School. The merged schools will continue to operate over two sites during 2014 and 2015. The Wetlands campus on Windsor School site will have junior students' years one to three. The River campus on the Burwood School site is for senior students year's four to six.</li> <li>Before the Burwood School closed in December there was a three day event to Celebrate the school as it had been in operation since 1872. The Burwood Pegasus Board supported funding towards the cost of marquee hire to ensure the event went ahead even if it rained.</li> </ul>
<ul style="list-style-type: none"> <li>Increased recreational and natural environment opportunities from the Avon Otakaro Vision to develop and improve the natural environment, including ecological enhancement, wetland development, environmental education, and greenspace and river corridors, as well as walkways, cycleways, events, increased water sports and water-based activities.</li> </ul>	<p><u>November 2012</u></p> <ul style="list-style-type: none"> <li>Burwood Christian Centre has identified the need for local residents to have input into what will happen with the green space left once red zoned land has been cleared.</li> </ul> <p><u>November 2013</u></p> <ul style="list-style-type: none"> <li>CERA is working with private insurers and the Earthquake Commission to ensure Crown-owned properties in the residential red zoned flat land are cleared by the end of 2014.</li> <li>Bottle Lake Forrest Park is open to the public for walking tracks, mountain bike tracks and horse-trekking trails.</li> <li>Avon-Otakaro Network's vision is to build a beautiful park from the "city to sea".</li> </ul> <p><u>November 2014</u></p> <ul style="list-style-type: none"> <li>A budget of \$30.5 million has been allocated to the Eastern Recreation and Sport Centre in the 2012/13 Annual Plan and subsequently brought in to the Christchurch City Three Year Plan.</li> </ul>

Issue	Progress to date / outcomes
continued...	<ul style="list-style-type: none"> <li>• The Christchurch Earthquake Appeal Trust has also given \$6.5 million for water attractions at the facility.</li> <li>• A Community Advisory Group was formed in June to recommend where the new recreation and sport centre should be located in the East. The Advisory Group included representatives from eight community and sport organisations from the East of the City.</li> <li>• On 14 August the Advisory Group agreed to recommend QE11 as its preferred location for a new recreation and sport centre and the Burwood Pegasus Community Board endorsed this at a meeting on 1 September subject to a feasibility study being carried out on the suitability of the site.</li> <li>• Geotechnical testing got underway on 31 October and it is expected that a geotechnical report will be complete by the end of January 2015. It was agreed that staff would report back on the results of the feasibility study and if appropriate the costs and timelines for the project by April 2015.</li> <li>• The Bottle Lake Forest Park is open to the public but tree felling has reduced the walking tracks, mountain bike tracks and horse trails. A number of tracks have been re-routed and an exclusion area is in place for public health and safety.</li> <li>• The Burwood Landfill Resource Recovery Park Redevelopment plan has been approved and is ready for installation of landscape design features from the end of 2017. Two thirds of the park will be re-instated to the Bottle Lake Forest Park.</li> <li>• The ideas that have been collated by Avon-Ōtākaro Network and Eastern Vision have been presented back to the community as an integrated map for comment.</li> <li>• EVO::SPACE, “Eastern Vision’s Online Spatial Planning Application for Community Engagement”, is the “evolutionary space” or website vehicle that was used for gathering feedback.</li> <li>• The survey ended in September and the feedback will be analysed and used to create a recovery road map for the eastern flatlands. CERA and the Council have advised that this feedback will have a real influence in decision making.</li> </ul>