Community profile - November 2014 **Aranui/Wainoni/Bexley**

(Census area units: Aranui, Wainoni, Bexley)



Aranui, Wainoni and Bexley are suburbs in the east of Christchurch located approximately seven to eight kilometres from the Central Business District (CBD). The average age of someone living in this area is 35 years old, which is a little younger than the average Cantabrian who is 39 years old. More than a third of the population in the Aranui, Wainoni and Bexley area are under 25 years of age, with eight per cent under five years old. This is high when compared with six per cent for Canterbury.

Seventy per cent of the area identify as European, 18 per cent Maori, 11 per cent Pacific peoples and four per cent Asian. This is a lower per centage of European and Asian people and higher proportion of Maori and Pacific peoples when compared with the Canterbury figures of 87 per cent European and seven per cent Asian eight per cent as Maori and three per cent as Pacific people. Over a third of the population have no educational qualifications with a quarter of the workforce earning between \$10,000 to \$20,000 in income per year.

There are around seven not-for-profit early learning centres, as well as three primary schools and one high school in this profile area - Aranui Primary, St James Primary, Wainoni Primary and Aranui High School. All four schools have low decile ratings. As part of the Government's Education Renewal Plan for Christchurch, all but St James will be combined into a new community campus expected to be established on the current Aranui High School site with year one to 13 schooling. The new campus is set to open at the start of term one in 2017.

There are three sports grounds in the area: Porritt Park in Wainoni; Wainoni Park in Aranui and Bexley Park in Bexley. Only the Aranui sports ground of Wainoni Park is fully operational and at capacity as the home of the Aranui Eagles' thirteen teams and summer school touch programmes. Porritt Park was severely damaged in the earthquakes and is in the red zone. Bexley Reserve (Park) had a new concept plan approved in 2013 and is awaiting funds to action it. Rowing was temporarily displaced due to the earthquakes, with damage to both the buildings and river, but is now back up and running from Kerrs Reach in Wainoni.

Overall it is generally a lower socioeconomic area, with a large number of state housing units in Aranui. Local shops, recreation, pharmacy, community organisations and a doctor can all be found on Hampshire Street in Aranui. There are another block of shops on the corner of Breezes and Pages Roads, a small set of shops on Wainoni Road and Bickerton Street and a Pak'n Save on Wainoni Road. Infrastructure rebuild is the main disruption to the businesses, with detours and roadworks across the area.

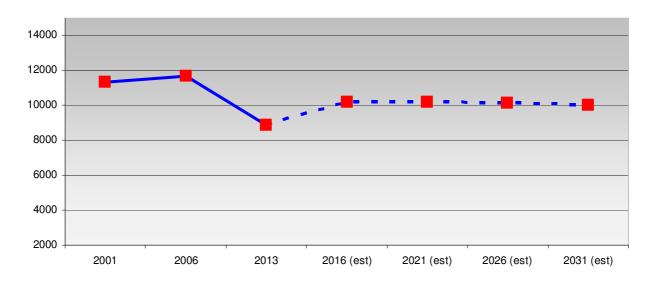
One small Council facility remains in the area, along with a well-used new library built in 2012 on Wainoni Park Two community facilities and QEII, a major metropolitan aquatic and athletic facility which serviced the area, were all lost due to the earthquakes. A new community-Council partnership facility is being considered by Christchurch City Council.

This area has three medical centres, two physiotherapists and Aranui has a neighbourhood nurse. There are a large number of churches and many strong community services and agencies operating mainly in Aranui and one in Wainoni. These community services and faith-based organisations reflect the deprivation levels in the area, the needs of the community and the support available.

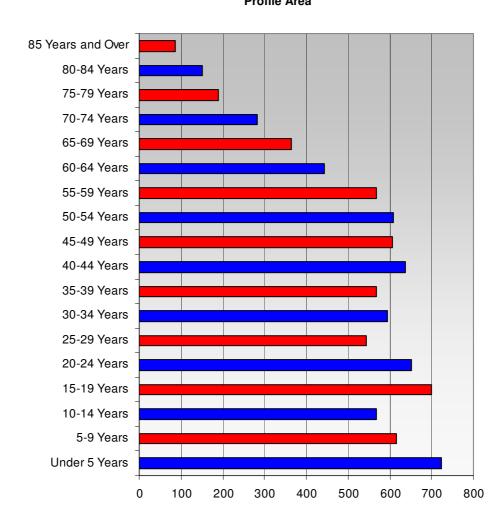


Key demographics

Usually resident population count (Data from Statistics NZ)



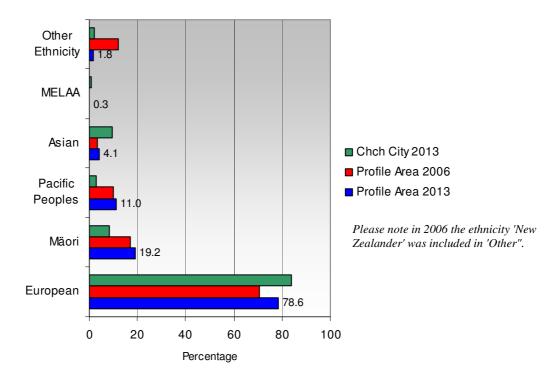
Age for usually resident population (number of people) (Data from 2013 Census, Statistics NZ) **Profile Area**

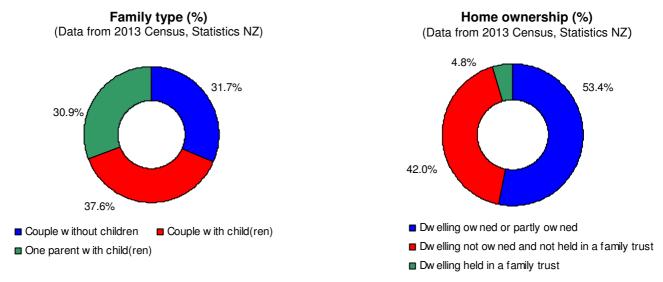




Ethnicity for usually resident population (%)

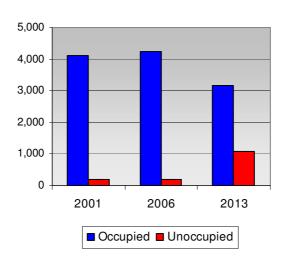
(Data from 2013 Census, Statistics NZ)





Occupied and unoccupied dwellings

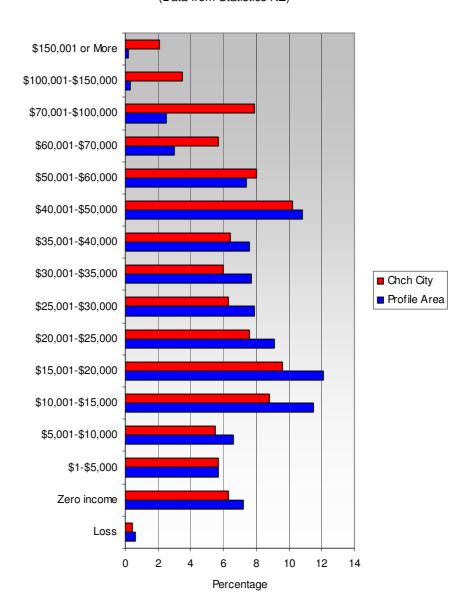
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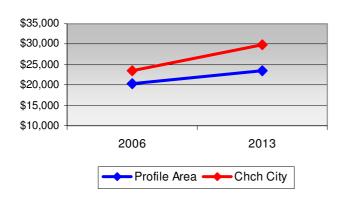
Personal income for profile area compared to Christchurch City

(Data from Statistics NZ)



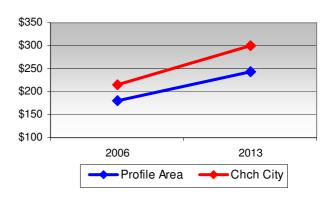
Median personal income for profile area compared to Christchurch City

(Data from Statistics NZ)



Median weekly rent for rented households, in private occupied dwellings

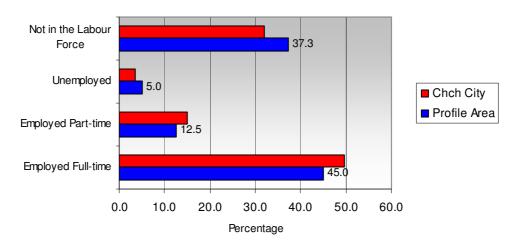
(Data from 2013 Census, Statistics NZ)





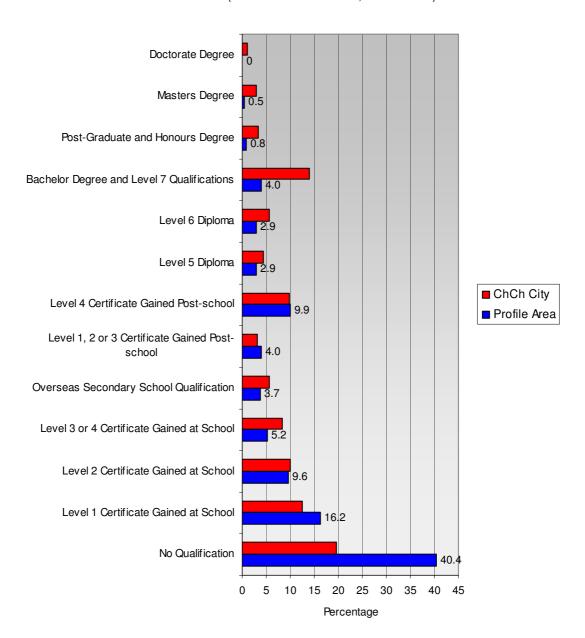
Work and labour force status (%)

(Data from 2013 Census, Statistics NZ)



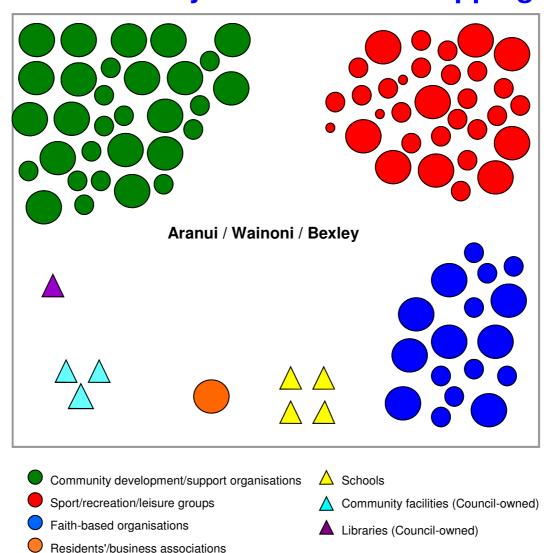
Highest educational qualification for the census usually resident population, aged 15 years and over

(Data from 2013 Census, Statistics NZ)





Community infrastructure mapping



The above ratings have been based on reach, diversity, and participation. For example, the bigger circles tend to be groups that provide a wider range of services, or have large numbers of participants. They also tend to be groups that are well networked within the community.

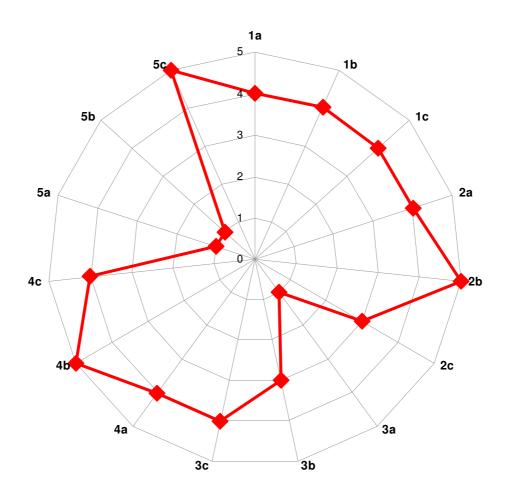
Before the earthquakes, the Aranui community had four Council facilities, a kindergarten, a small activity centre used as a boxing gym, a community hall and larger family centre with a hall, lounge and three meeting rooms. The community hall was demolished and the family centre is expected to be demolished in 2014 leaving only the small boxing gym and kindergarten. The community is working in partnership with the Council to get a new facility up and running again in 2015.

Wainoni is home to the Methodist church and Wainoni Community Services Trust, which runs from the church. This is the only facility large enough in the area for community meetings, it is zoned red but the Church is hoping to negotiate an extension in their stay. The Council's Aranui Library opened in September 2012 and staff has said it has fast become one of the best used community libraries in Christchurch. It also has space for smaller meetings.

The area has a relatively high number of churches and community service providers, some of which have also lost their facilities. Many of these organisations are more connected following the earthquakes, with regular community meetings occurring. They continue to support each other with accommodation and projects. Collaboration is seen right across the board from local organisations to government services with the aim of meeting community and service providers' needs. Along with the Council/community facility two other key examples of this are the new Aranui education campus and the multidenominational church partnership looking to rebuild in the area.



Community resilience mapping



Scale: 1 = Low 5 = High

15 measures of resilience

| Comi 1a 1b 1c | munity support organisations # of organisations strength of organisations community development principles | (rating) (4) (4) (4) | Volur 2a 2b 2c | investment in volunteers # of volunteer hours from Fundforce # of volunteer hours from Census | (rating) (4) (5) (3) |
|------------------------|--|-------------------------------|-------------------------|---|-------------------------------|
| Conn | nectedness | (rating) | Partic | cipation | (rating) |

| Connectedness | (rating) | Part | icipation |
|---|----------|----------------|---|
| # of Neighbourhood Support groups # of residents' associations access to networking groups/forums | (3) | 4a 4b 4c | community events Fundforce participation rates club membership #s |

| Prep | aredness | (rating) |
|----------|---|------------|
| 5a | # of Neighbourhood Support groups | (1) |
| 5b 5c | # households in Neighbourhood Support capability of groups to lead local response | (1) (5) |
| 30 | capability of groups to lead local response | (5) |

Note: 2b, 4b - These ratings only takes into account figures from community projects funded by Council.

2c - These figures are based on 2006 Census data as this information is not yet available for 2013.

3a, 5a, 5b - These ratings are based on groups and households registered with Christchurch Gets Ready as at November 2013.



(4) (5) (4)

Community environment

Social environment

This area has more than 40 non-government organisations and 17 faith-based organisations in it, mainly based in the suburb of Aranui. At the time of the earthquakes, these organisations provided a strong basis for community support and continue to do so.

The Aranui Community Hub, established after the 22 February 2011 earthquake, continues to meet every three weeks to network, provide support and collaborate on how they can work to better support the area. The Aranui Community Trust (ACTIS), a key group supporting Aranui renewal and development, coordinates these and has been involved in supporting many initiatives in the area. This includes opening an earthquake support centre at the Hampshire Street shops with two earthquake support co-ordinators based there. ACTIS also acts as the only remaining residents' association in the profile area.

From meetings and networking in the areas, groups have reported that the depth of need and increasing demand for support such as budgeting advice and food parcels has pushed many organisations beyond their capacity and resources. Generally, frustration levels for individuals are higher and more health and behavioural issues are presenting. For the groups there was an expectation that funding to groups would increase because of earthquake funds and supports put in place. Many groups report having had difficulty accessing these funds due to the criteria or the tagging of funds to specific areas such as environment or heritage when funds for individuals and welfare projects have been exhausted. Earthquake-specific funds were also set up with time limits or for new projects rather than for the increased demand and strain put on "business as usual" projects.

Projects started from these "earthquake funds" report the community need for them is still there. However they now have to compete for limited funding from the same funding schemes that existed before the earthquakes alongside projects already in place. Some funders have reportedly changed their way of assessing funding applications or their criteria and some organisations are reporting receiving less funding. Despite this, more organisations say they are able to look beyond the immediate needs of their community and are focusing back on medium to long term planning and projects.

Providers of holiday programmes and after school programmes have found alternative venues to operate from after losing venues to the earthquakes. They are concerned about the future of their programmes due to depopulation and the impact of the red zoning of Bexley and Avondale. A children's sports co-ordinator role, which has connected schools and provided sports opportunities for children from four schools, is being continued through support from the community and the Aranui local sports clubs continue to thrive despite a lack of clubrooms and facilities associated with their home field at Wainoni Park. Some of these needs would be addressed through the proposal for a new community facility which is being considered by the Council in 2014. Consultation identified that the community's preferred option is the site of the former facility on Wainoni Park.

In September 2013, the Ministry of Education announced final decisions for five schools in Aranui and Avondale as part of the Government's Education Renewal Plan for Christchurch. The outcome was that a new community campus will be established on the current Aranui High School site with year one to 13 schooling. This will open at the start of term one in 2017. Aranui High School, Aranui School, Avondale School and Wainoni School will close on 27 January 2017 and their students will become part of the new Community Campus. Chisnallwood Intermediate will remain open on its current site, subject to a review in 2020. An Aranui Community Leadership Group, made up of members of the local community, has been established to lead further community consultation about the campus. The impact of this development on the area is unknown. Schools were initially divided about whether it was a positive or negative venture. At this point, most of the community is viewing it as a positive development as they want to be fully involved and make it work for their community.

Overall, the area is a lower socio-economic area. Statistics around unemployment, low wage earning and low qualifications in Aranui are high by national levels. Many of those who have relocated from Aranui within Christchurch have moved to Hornby, where there are similar support service connections. Schools report that some people who initially moved out have been returning, but housing is limited and rents have increased.



A small triangle in the red zone of Wainoni, which connects with the green zone over the road, is trying to get permission to stay as their premises are not significantly damaged. The group includes a key community organisation called the Wainoni-Avonside Community Services Trust (WACST) that provides services to well over 200 older adults each week and is the last remaining facility of large enough size in the area to host community meetings and larger activities and classes. Their home is the Wainoni Methodist church. Situated next to them is the Scout hall, Playcentre, Toy Library and vet, who are right on the corner of the red zone. WACST are currently negotiating with the Canterbury Earthquake Recovery Authority (CERA) to try and get an extension to stay and continue to support older adults and the wider community.

The suburb of Bexley is separated by Anzac Drive, a major road way. Those on the northern side of the road (the New Brighton side) have seen significant earthquake damage, with many homes damaged and the land zoned red. Most residents have left and any residents still living here are required to move out by the end of January 2014. Those in Bexley on the other side of Anzac Drive are more closely connected with the Aranui community. The population in the suburb has dropped from 4000 in 2006 to 2300 in the 2013 census.

The Bexley Residents' Association was active in preserving the Bexley Wetland and took great pride in the area. They became a strong advocate for residents in the area following the earthquakes and the resulting land zoning and departure of many residents saw them wind up in 2012. Along with people, the area has lost some groups, community connection places and resources.

Bexley Reserve (Park) on Pages Road had a number of recreational and sporting activities based there including the Coastal Spirit Football Club and the North Avon and Christchurch BMX Club. The football club relocated to the Linfield Sports Club on Kearneys Road. The BMX club is in the process of relocating to another area of the park, while still providing reduced facilities. Bexley Reserve (Park) had a concept development plan approved in 2013 by the Council and this will be implemented when the budget becomes available.

Built environment

The community lost two of the four Council facilities in the area after the earthquakes. The Aranui Community Hall (Breezes Road/Pages Road) was demolished and the Wainoni/Aranui Family Centre on Hampshire Street is closed awaiting a demolition decision in early 2014, with the prospect of a new building on or near the site. Many groups displaced from these facilities found alternative space at locations including Aranui Primary School Hall and City East Church on Shortland Street. More facilities are losing space as they have their detailed engineering evaluations completed. Many church groups have lost their spaces and are sharing facilities and investigating rebuilding facilities together.

There is a shortage of venues to accommodate meetings and events of more than 50 participants. The redzoned WACST venue is where earthquake information meetings are currently held as there are no other venues of a suitable size available in the area. It is hoped that a new community and Council partnership facility will go ahead and relieve some of the immediate pressure on the community looking for venues. Longer term additional options may be available with the churches rebuilding and the development of the new Aranui community campus ready for a 2017 term one start.

QEII Sport and Recreation Centre was the closest indoor swimming pool for the residents of the area and a major Council metropolitan facility. With the demolition of QEII in 2012, aquatic recreational opportunities are very limited in the east. The Burwood Pegasus Community Board sourced funding to open the North New Brighton School pool to the community in 2013. The Council has committed to a new aquatic facility in the east in its annual planning process and discussions around this are underway.

Around 90 Housing New Zealand Corporation houses remain boarded up in Aranui awaiting decisions on their fate as rebuilds, repairs or closures. Eleven Housing New Zealand properties in Bexley were all in the red zone. Early indications are that the housing stock will be increased in the Aranui area and an announcement is set to be made early in 2014.

After the earthquakes of 2010 -2011, Bexley had substantial liquefaction with silt and subsidence resulting in 716 homes, and nearly 50 per cent of the households in this area were zoned red. Most remaining properties will need special foundations when they are rebuilt.



The Wainoni area is predominantly green zoned land, with a group of 275 houses in the red zone by Porritt Park and the river. The condition of the roads in the red zone, as well as ongoing roadworks and repairs in the other areas and the loss of amenities mean some people are isolated in their homes. With many different owners, the responsibility for maintaining empty sections is spread and some properties may pose a fire risk in summer. Vacated properties are susceptible to graffiti, vandalism, theft and arson and areas where there are many empty properties have seen increases in these crimes. There has also been an increase in rodents and squatters in some areas with empty homes.

The Residential Advisory Service (RAS) provides free, independent help to residential property owners who are facing challenges in getting their home repaired or rebuilt after the earthquakes. Residents in Burwood/Pegasus have sought this service more than any other ward in the city, reflecting the high levels of earthquake damage and insurance issues in the area.

Demand for affordable housing citywide has increased but in the east many people with red-zoned properties do not want to leave the area. Areas where repairs have been undertaken have seen rental prices increase due to improvements in the houses, and fewer options for people on lower income.

There are three Council social housing complexes in the area, Charles Gallagher Place, Lyn Christie Place and Knightsbridge Lane. Eleven of the 54 units are closed, seven from being red-zoned and four from earthquake damage.

From the 2012 census there are 165 less homes overall in the area compared with the 2006 census statistics. As a breakdown of the suburbs, there are 54 more homes in Wainoni, 57 less in Aranui and 162 less in Bexley. This not surprising given the red zones in Bexley and Wainoni and the reduced Housing New Zealand stock available in Aranui.

Traffic intensity on roads due to repairs, demolition trucks and earthquake damage has caused a decrease in recreational biking, walking, running and the number of cyclists commuting. Numbers are increasing again slowly but ongoing traffic diversions, roadworks and reoccurring potholes affect the quality of the activity. Roads and footpaths are in variable states of repair and use, particularly in red zones where maintenance programmes have been reduced. There are 25 SCIRT works underway and scheduled across the profile area until the end of 2013 including roading, wastewater and bridge repairs.

The Metro Go van service continues to provide a bus service for the area, going to Eastgate via Aranui and Avondale. This service has increased from four times a day from Monday to Saturday to eight times a day. There is no Sunday service. The new route does not continue onto the Palms Mall at Shirley as it did last year, mainly due to the disruptions caused by repairs to the Avondale Bridge. There is also the number 40, which goes from New Brighton to Church Corner via Wainoni every half hour on the hour from about 7am to 11pm from Monday to Saturday and from 8am to 10pm on Sundays. This route has also been disrupted by roadworks but passengers are advised about when and where the service can be boarded due to the disruptions.

Economic environment

Following the 2010 and 2011 earthquakes, the shops at Vancouver Crescent were demolished. Several shops at the intersection of Breezes Road and Pages Road were significantly damaged and some were also demolished. Some businesses that were demolished have been rebuilt. Repairs have seen other reopen but not to the same level as prior to the earthquakes. The Hampshire Street shops, Wainoni Road shops and the main shopping complex for Bexley at the end of Pages Road are all open and trading. The Wainoni Pak'n Save also continues to trade with some disruption in relocating their building. In spite of SCIRT's best efforts to encourage continued support to local businesses, all of the businesses have felt the pressure when roadworks block access to their shops. There are several businesses, particularly in Bexley, running from private homes. They tend to be more trade type businesses.

Overall, the range of shops has not decreased but the number of shops has. The community have a few less places to connect and some may have to travel a little further for some services. The reduced population in the area and roadwork disruptions have posed challenges. Some of those businesses struggling last year have moved on.

Natural environment

There are 12 local parks, three sports grounds and one conservation area across this community profile. All of the local parks are fully operational.



Each suburb has a sports ground - Wainoni Park in Aranui, Porritt Park in Wainoni and Bexley Reserve (Park) in Bexley. There was significant lateral spreading and liquefaction in all three sports grounds from the earthquakes. Wainoni Park playing fields were opened again in October 2012, giving the Aranui Eagles 13 teams and summer school touch programmes a home sports fields. Porritt Park was one of two main grass hockey areas, with artificial turf fields as well, and was the home of Canterbury Hockey. All were damaged beyond repair and are in the red zone and so the park is closed.

Bexley Reserve (Park) had a concept development plan approved in 2013 by the Council and this will be implemented as the budget becomes available. The park was formerly heavily used for football by the Coastal Spirit Club (which relocated to Linfield Sports Club) and also had a BMX track which is home to the North Avon and Christchurch BMX Club, one of only two official BMX tracks in Christchurch. The BMX club worked with Council staff to identify a new long-term location for their club. The club has undertaken temporary repairs to the track so training can take place, they are currently rebuilding.

A key natural feature of the Bexley area is the Bexley Wetland conservation area previously offering expansive views and abundant bird life. It incorporates salt marsh, salt meadow, coastal bush and freshwater wetland areas. The area suffered significant damage in the earthquakes with liquefaction, flooding and poor water quality. Along with stop bank developments and damage, the landscape has dramatically changed and walking tracks are closed until further notice. It is returning to its former condition in places.

While the future of the red-zoned land remains uncertain, the CERA clearance programme has seen many park like spaces pop up. The spaces and condition of them can be variable as private insurance negotiations continue to take place with CERA.

Flooding risks from the Ōtākaro / Avon River are still of concern but have been minimised at the northern end of the suburb with extensive stop-bank work. Initial raw sewage issues following the earthquakes have passed and the Ōtākaro / Avon River has been open for over a year now with the rowing clubs back on the water and at their new Kerrs Reach facilities.



Key issues identified

| Issue | Progress to date / outcomes |
|--|--|
| Issue Housing - Depopulation of the area has reduced housing and decreased value in green-zoned housing. Boarded-up properties may be left unkempt, raising security concerns. Red-zoned land may be left undeveloped and unkempt. There is the loss of some amenities for remaining residents. | November 2012 Demand for housing in the east is high due to a lack of available housing; rental prices have also increased, limiting lower income options. Properties not maintained may pose a fire risk in summer. Although the vast majority of Bexley appears to be vacant, there are still some residents living there and there is some evidence that basic amenities are not catered for. Roading and sewerage facilities are seriously lacking and vacant properties are unkempt. November 2013 House rental and purchase prices have risen further and demand increased for rental properties as tenants and homeowners vacate properties being repaired. Some tenants are being displaced due to increased costs after repairs completed or having to move to other premises during repairs entering new tenancies leaving their area of choice. Repeat burglaries of empty houses November 2014 Some houses are being sold "as is where is" and some with questionable safety and health issues are being tenanted. There continues to be a shortage of houses and rentals remain high. Many more homes in the east of Christchurch are undergoing their repairs and rebuilds now. This is further displacing individuals and unsettling communities in a piecemeal fashion based on the community connections of the individuals being disrupted. Vacant houses continue to have rubbish dumped on them and grass is growing which may be a fire hazard in summer. |
| | Housing New Zealand is looking to rebuild an increased number of homes to help address the housing shortage. This involves repairing up to 5000 homes and building up to 700 new ones across Canterbury. This is scheduled for completion by December 2015. The exact number of new houses will depend on community feedback, land conditions, planning rules, demand and how much they cost. The housing proposed for Aranui has been designed as high density projects. Historically this type of housing development has caused many issues with shared driveways and families being on top of each other. This has tended to create unsafe and less desirable living environments due to friction amongst tenants that often have other issues or require multiple support agency involvement. |



| Issue | Progress to date / outcomes |
|--|---|
| continued | The Aranui community were consulted on housing previously and designed award winning homes that have been well maintained. As of November 2014 Housing New Zealand are continuing to host workshops and focus groups to discuss the plans for building new homes in Aranui. |
| Roading, Transport and Infrastructure Roading and access difficulties and declining public transport services. | November 2012 Road and wastewater repairs are on-going. The area has a greatly reduced bus service, consisting of a van that operates four times a day on a weekly basis (but not on Sundays). The Stronger Christchurch Infrastructure Rebuild Team (SCIRT) co-ordinate the rebuilding of infrastructure within a given section of works to reduce piecemeal disruptions and increase efficiency. They have prioritised Bexley as second in their list of priorities for infrastructure repair meaning that repairs are likely to be increased in early 2013. November 2013 Repairs have increased with 25 SCIRT works underway and scheduled across the profile area from September until the end of 2013 including roading, wastewater and bridge repairs. Businesses have felt the pressure when roadworks block access to their shops and bus services in the area have been reduced due to repairs to the Avondale Bridge. November 2014 Ongoing road and infrastructure repairs continue to disrupt traffic flows and impede community movement with major changes and single lanes for months on end. Roads have been repaired (in some instances up to four times) due to the unpredictability of the land settling. The Stronger Christchurch Infrastructure Rebuild Team (SCIRT) are currently 57 percent of the way through their repair programme citywide. A major focus across this area is repairing and replacing the wastewater network. There are water supply, storm water, road, kerb and channel, and footpath repairs also underway but mainly in the Wainoni area. Due to the ongoing roadworks the bus routes also have to adapt and are continuously changing. Every single bus service has had detours in place creating inconsistencies and inconvenience for some patrons. From December 8 2014 the bus network is changing. |



| Issue | Progress to date / outcomes |
|--|---|
| Education – Impact on school enrolments and viability, loss of educational infrastructure. | November 2012 The Ministry of Education's Education Renewal Recovery Plan, presented in late 2012, proposes the building of a New Year 1-13 school to replace five schools in the area. |
| | November 2013 Many of the schools are reporting an increase in roles as people from outside the area join the community or return after having relocated after the earthquakes. In September 2013 it was announced that the four schools in this area (Aranui High, Aranui Primary, Avondale Primary and Wainoni Primary) would establish a new community campus on the current Aranui High School site with year 1-13 schooling, and will open at the start of term one 2017. |
| | An Aranui community leadership group, made up of members of the local community, has been established to lead further community consultation about the campus. |
| | November 2014 The Aranui Community leadership group undertook extensive consultation in late 2013 including at the Aranui Family Festival (AFFIRM) in December 2013. They produced a community engagement report reflecting the community vision, needs, expectations and concerns of those involved in the consultation. This report is expected to help to shape the design and philosophy of the new campus. |
| | A key finding of the report was to have one school, one campus, and one principal for the year one-13 school but for this to be managed at three levels, primary, intermediate and secondary. The cconsultation to date has shown that the cultural aspect of the new school is of major importance to the community and there was also a clear desire from the community to incorporate early childhood learning into the design of the new |
| | school. An Establishment Board of Trustees (EBOT) has been appointed and it is their role to implement the ideas of the report. The EBOT will also be responsible for developing policies, appointing staff and having input into the design of the school and its buildings. |
| | 2015 is expected to be a huge year for the campus with the appointment of a principal early 2015, design and development beginning in February, and construction beginning in July 2015, The government is spending around \$40 million on the new campus which will be built under a private, public partnership (PPP). This means a private partner is responsible for designing, building, financing and maintaining the school property for a contracted term (generally 25 years). |



| Issue | Progress to date / outcomes |
|---|--|
| continued | Aranui High School, Aranui School, Avondale School and Wainoni School will be closing in January 2017 with the new campus opening then. |
| Future land damage, flooding and loss of natural environment. | November 2012 The Aranui and Wainoni areas are mainly TC3 and TC2; meaning that in future earthquakes minor to significant land damage from liquefaction is possible. Flooding is a significant risk in Bexley; however, most of the flood risk area in Bexley is in the red zone. There is a small patch of red-zoned homes in Wainoni as well situated closely to the river and Porritt Park. |
| | November 2013 Flood management areas were identified around the Ōtākaro / Avon River prior to the earthquakes. In 2013 updated floor levels were set for properties in the Ōtākaro / Avon river catchments. The new floor levels will protect homes from the risk of future flooding. Actual floor levels for each property will be set as part of the building consent process. Flood risk and floor level assessments are now part of the resource consenting process for new developments in defined flood management areas. |
| | November 2014 The Canterbury earthquakes caused significant land damage throughout the city, with areas close to riverbanks and other waterways being particularly hard-hit. Ground levels across large areas of the city have settled by as much as 200mm to 300mm, and by more in some smaller areas. Floor levels in these areas have been updated to protect homes from the risk of future flooding. Actual floor levels for each property are set as part of the building consent process and these levels can be accessed through the council website. |
| Loss of major recreational infrastructure, amenities and natural environment. | November 2012 The area lost the use of two community facilities; a community group is looking at options for a new facility. A new library opened in September 2012. Cowles Stadium reopened in October 2012. QEII (a major metropolitan facility) is being demolished. A PoolzinSchool "learn to swim" pool is operating from Queenspark School until Term 1 of 2013. The Council has supported the rebuild of an eastern aquatic facility, with consultation to take place early in 2013. |
| | Council staff will be starting consultation for the future use of Bexley Reserve before the end of 2012. |



| Issue | Progress to date / outcomes | | |
|---|--|--|--|
| continued | November 2013 | | |
| | Many organisations are more connected following the earthquakes particularly with finding alternatives to compensate for lost resources and in combining new developments such as the new Aranui Community Campus, churches rebuilding and possible community and Council facility partnership. These projects are expected to go a long way toward meeting community needs. November 2014 The Eastern recreation centre has a preferred site identified by a community advisory group of QEII which will now be considered further for feasibility. The Aranui Community Campus is set to be designed and begin building in 2015. The Aranui community facility has a developed design and will begin building in 2015. | | |
| Financial pressures or reduced | November 2012 | | |
| income for business and families due to delays and indecision and reduced access to services. | Some businesses are still struggling and more financial pressure is being experienced by families budgeting on a reduced income and accessing support services for the first time. | | |
| | November 2013 | | |
| | Relocating due to house repairs places additional strain on families with limited budgets who do not have funds for the extra costs associated with moving or increased rental rates. They can also have to move their families from the area they are connected with because of the inability to relocate due to financial and housing shortages. Ongoing roadworks and uncertainty regarding insurance outcomes are placing business under additional strain as well as the loss of patronage due to red zone residents leaving. | | |
| | November 2014 | | |
| | Businesses continue to be disrupted by roadworks and detours creating difficulties for patrons and daily operations. Those not impacted by this have stabilised to a certain extent. | | |
| Increased social isolation, volunteer | November 2012 | | |
| and community burnout and increasing health issues. | Organisations are reporting many individuals are 'hitting the wall' in regard to their resilience levels. Many groups have depleted resources and are dealing with community and personal issues. Frustration levels and health issues are increasing. A practitioners' group of agencies supporting communities and organisations in the east (the Network for Eastside Community Support) has been established to consider what, where and how they can help and share, knowledge and resources. | | |



| Issue | Progress to date / outcomes |
|---|--|
| continued | Groups in the green zones are progressing projects and as individual issues are resolved they are able to move on at variable rates. Uncertainty, delays in rebuilding, finding temporary accommodation, and increased financial demands due to transitional changes are still placing a strain on community health. The "new normal" would appear to be constant stress and change. The issues of a lack of food, security and shelter are still issues causing stress to many in the community but they are not issues for as many in the community as they were closer to the earthquakes. November 2014 |
| | Organisations with limited staff and or key personnel responsible for much of the workload are still stretched but more organisations in this category have now found support staff or made changes to reinvigorate staff energy and reduce the pressure on key staff. The issues facing the community continue to be larger issues such as education and housing changes but groups are trying to balance this with additional positive events and fun activities. While this increases the workload it also gives staff and volunteers the opportunities to be involved in more uplifting activities. |
| Increased opportunity to develop and improve the natural environment e.g. riverbanks, ecological enhancement, wetland development, environmental education opportunity and the cleared red zone land. | The focus is currently risk management rather than beautification. The Avon Otakaro group has been formed and are individuals and organisations who have prepared a vision document that is widely supported by the local community to build a "beautiful park and reserve in the Christchurch red zone around the Avon River", an ecological and recreational reserve, living memorial to rejuvenate and nurture the long-term environmental, economic, community and spiritual wellbeing of the eastern suburbs and of those living throughout greater Christchurch. |
| | November 2013/14 The Avon Otakaro group has received significant funding from the Canterbury Earthquake Appeal Trust to progress their projects and vision. |



| | logue | Progress to date / outcomes |
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| | Issue | Progress to date / outcomes |
| • | Opportunity for cohesive development and collaboration in re-establishing infrastructure. | November 2012 SCIRT co-ordinates the rebuilding of infrastructure, connecting with other service providers where possible. |
| | | November 2013 There are many and ongoing infrastructure works programmes underway. The community is kept informed through the SCIRT communication process of when and where these will be. For the Aranui area this is also communicated in the community newsletter. There is ongoing disruption to the community due to these redevelopments but the SCIRT team have an established process in place which increases the efficiency of the redevelopments. |
| | | SCIRT communications are vital to let the community know what is happening and continue to be relayed in the Aranui newsletter. |
| • | Maintaining and developing community connectedness and new initiatives. There is an opportunity for the co-ordinated development of the community as a collective, rather than by natural, longer-term growth and development. | November 2012 Sport Canterbury appointed an Active Schools co-ordinator in 2011. Membership has increased in the Aranui Eagles league club with seven new teams. A summer children's touch rugby programme for over 100 children was launched in October 2012 children. The Aranui Community Hub continues to meet fortnightly. |
| | | Movember 2013 Many organisations are returning to their regular roles, some have taken the opportunity to review where they are at and are more focused. A collective of churches in Aranui/Wainoni are looking to combine as they consider the replacement of their church buildings. Relationships have been strengthened and developments are settling into medium to long-term arrangements to meet community needs. November 2014 The Aranui Hub continues to meet and be a |
| | | spawning place for collaborative projects. The development of an emergency response plan initially for Aranui spread to incorporate other suburbs and create new links across the area. |
| • | Preparedness for future disasters/development of resilience projects. | November 2012 The Aranui Community Hub has a steering group that has employed a response planner to assist in developing a preparedness plan for wider Aranui. |



| Issue | Progress to date / outcomes |
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| continued | November 2013 The Aranui Emergency response plan is in its final draft stage and expected to be presented to the community in 2014 along with an awareness campaign. The practicalities and details of the plan of this living document are underway in preparation for any disaster. |
| | November 2014 The Response plan for Aranui, Avondale, Bexley and Wainoni has been completed and a booklet for each household in the area created. The plan and booklet will be launched at the Aranui Family Festival (AFFIRM) in December 2014. A community subcommittee will continue to meet to update the plan and keep the community informed. The plan is being shared with other community's and emergency responders. |
| Individuals who have not settled claims from the earthquakes or are in the middle of differences of assessment between EQC and private insurers are unable to move on or plan for the future. They are under constant stress and health issues are increasing. | November 2013 The Residential Advisory Service has been set up to help property owners facing challenges in getting a resolution for their earthquake claims. CanCERN in association with CERA are setting up a new online tool for people with questions around issues. November 2014 |
| Increased funding for groups from earthquake funds. | November 2012 Community groups had an expectation of being able to provide more services due to earthquake funds and supports in place. Anecdotally, many groups are struggling and have been unable to access earthquake funds for regular services which are under pressure due to earthquake issues. More projects have arisen contending for in many circumstances the same amounts of funding so some organisations have seen less funding. November 2013 Funding from earthquake sources has come to an end in many cases and the projects that the communities have come to rely on are now seeking funding from traditional community funding agencies and avenues. Some funders have changed who and how they are funding and this has caused a reshuffling in projects supported in the community. |
| | November 2014 Red Cross have a grant set up for groups for business as usual projects having greater demand due to the earthquakes. Applications close November 2014. |

