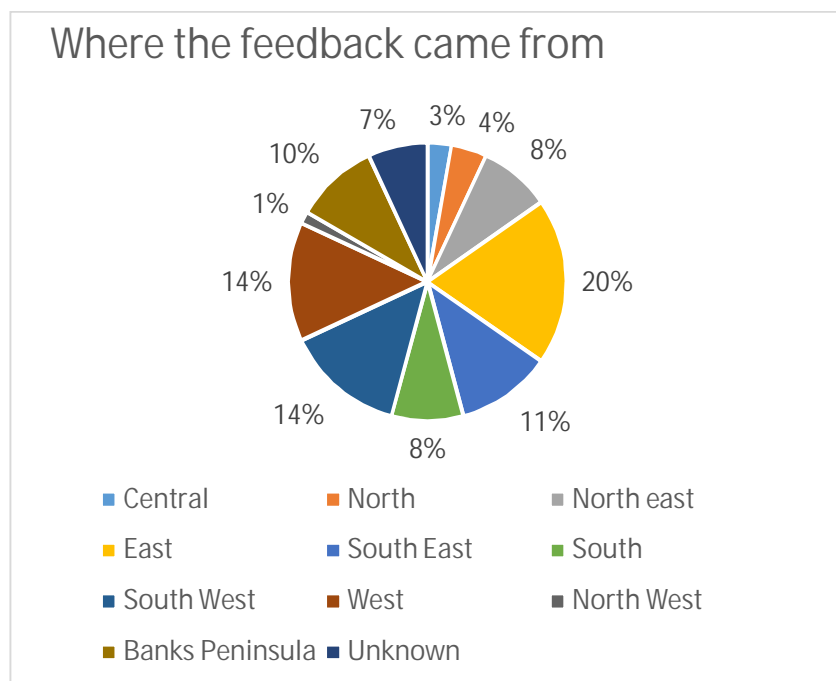


Summary of feedback to engagement on Community Facilities Network plan and decision tool

There were 70 responses in total. Of these, fifty-four were from a wide range of community organisations, groups and networks, including four from Community Boards.

See separate list of Community groups and organisations that provided feedback.

Question 1 Do you know of any community facilities we've missed?



Question 1 Do you know of any community facilities we've missed?

There were forty-seven responses to this question, including comments and questions about names, locations, inconsistencies in ownership status as well as listing additional facilities.

There were also questions about scope including the stated definition that 'Community spaces are where people come together, building resilience and creating an active sense of community through engaging with each other and sharing experiences.'

Here is a list of those highlighted as missing from the plan:

General

- Skate parks, community gardens and basketball courts
- Schools in HHR area including Hornby High School and Primary Schools have not been included."

Specific facilities

- McAlpine Lounge, 94 Falsgrave Street
- Rugby league and cricket club facilities in Halswell Domain;
- Craythornes Hotel (corner SH75 and Nicholls Road) meeting room; commercial gyms on the corner of Hamill Road and Caulfield Avenue, and in the shopping centre at 29 Ensign Street.
- Playing fields, playground, skate park and learn-to-ride facility opposite Knights Stream School in Richmond Avenue.
- Missing from the Papanui Ward:
 - Belfast – Sheldon Park (pool, skate park, netball courts)

- Papanui – Te Ora Hou
- Redwood – Redwood Tennis Club
- Missing from the Innes Ward:
 - St Albans – St Albans Tennis Club, Community Focus Trust, Caledonian Hall, Skate Park, Pavilion, English Park, St Albans Pavilion
 - Mairehau – 280 Westminster Street Extras that are no longer there:
- The Arts Centre Te Matatiki Toi Ora - community-owned facilities
- Waldheim, 'The Old School' in New Brighton
- Wharenui Pool Community Space, Upper Riccarton Library, Halswell Hub, the Rollodrome, Main South Road, Halswell Community Hall Rhodes Memorial Hall (The Rhodes memorial Hall), Ruapuna Community space.
- Woolston Development Project, 497 Ferry Rd
- Halswell Tennis Club
- Richmond Community Garden
- Stoddart Cottage
- Sumner Hub
- The Old Stone House
- Te Whare Baha'I o Ōtautahi
- The Church in former Suburbs Rugby and Squash Club Room

Other facility information

- Error -The religious facilities at 143 Cranford Street, 56 Petrie Street, 31 Shirley Road now gone - worth checking whole network as some religious facilities no longer exist /relocated.
- Under repair - Canterbury Women's Club - 190 Worcester street,

A few comments were scattered through the responses flagging some challenges in using the map to identify the facilities and/or their ownership.

Question 2 Is there anything else the council and its community partners should take into consideration when establishing or disestablishing a facility?

Key support responses

About a quarter of the 49 respondents to this question made specific comments supporting the plan for community activation and ownership or partnership where appropriate and viable.

This was balanced by calls for retention of council's role to ensure equity and provide facilities in area/s where there is a specific need to support community well-being and/or help groups become established, such as those most affected by the earthquakes. The council's Strengthening Communities outcomes are key to building social capital, particularly in areas currently struggling or under-resourced.

Around a fifth noted that adaptability and flexibility is a key consideration for both establishment and disestablishment. As we have seen with the ongoing effects of the earthquakes and COVID-19, we need to allow for known and unknown changes in community needs, including population growth, before we make any decisions.

Wider considerations

About a quarter of the feedback highlighted the need to make sure other criteria and considerations are taken into account when planning to establish a new community facility. For example, the impact on neighbours, (especially if amalgamation is planned), zoning, parking, Civil Defence

planning, rental implications, associated community gardens, access to technology plus consider accessibility and other user needs such as storage.

Council's role

A fifth also stated it is essential to have community input to any decision-making about facilities in their area, and others appreciated Council's role to provide umbrella oversight, coordination and support to community groups.

Examples of council responsibilities included

- the need to set clear criteria to ensure equity
- assistance in setting up a facility
- networking advice and publicity for specific facilities, especially smaller facilities/groups

Several respondents also highlighted a need for both Council and community groups to increase marketing to help maximise use and financial viability.

We heard confirmation from five respondents of the need to avoid local duplication and to demonstrate need by considering all other facilities in the area and their use before Council commits to a new build or disestablishment.

Five respondents also stated that the Council should retain ownership and control of some facilities if that works best for the community and fits with Council's role, good examples being Heritage value and use and public Library and Hall or other community facilities.

Following on from earlier comments about scope, there were also several suggestions to widen the criteria for use and benefits eg 'bumping spaces', and to maximise strengthening community goals of inclusiveness, collaboration, equitable access and supporting healthy lifestyle.

Question 3: Do you have any ideas on how we can work with the community to make community facilities busier and increase the range of activities they host?

Council's support role

Adding to feedback about the Council's support role above, more than a third of the 53 respondents to this question commented that the council's role is to support the community by

- helping identify, share and manage data and information
- supporting and encouraging community marketing and networking
- centralised tools and up to date public information such as
 - directory and comprehensive information on website,
 - an online booking facility,

A similar number wanted to make sure there will be engagement with and input invited from all the affected community, including wider residents and neighbours, including a request to involve and inform Community Boards in their ward areas.

About a quarter of respondents emphasised the need for an approach that lets residents identify what they need, working with them through timely processes and local organisations such as working groups and partnerships.

An additional five respondents highlighted the need for support in finding ways for the community to meet and connect that are consistent with Strengthening Communities Strategy, especially in response to changing and ongoing situations such as earthquake legacy and COVID.

General suggestions for improvements to encourage and enable more use

About a fifth commented on the need to remove physical, social and financial barriers to entry and use of community facilities, making sure the venues are physically welcoming and accessible to all.

Several suggested it would help to make sure buildings are multi-purpose with flexible spaces so that they are future- proofed. Others highlighted the need for technology resources, and storage space to increase flexibility of use, including Council facilities.

There was a request to consider including commercial operations such as cafes, but also reminders that big is not necessarily better when prioritising facilities, to consider neighbours when planning (especially amalgamation), and to make sure emergency and safety requirements are always met.

Council's financial role

Several respondents acknowledged the importance of keeping the fees affordable and or minimal for community groups while gathering enough revenue for maintenance, while several others preferred increasing financial support through grants to extend range of activities and use, including smaller venues.

One noted there is risk of discrimination and lack of equity including the ability to pay for land or buildings if community groups have total control over facility ownership and management. They consider that this won't happen under Council control where staff will be transparent, honest and inclusive.

Question 4

Do you have any further comments on the Community Facilities Network Plan?

Of the 49 responses to this question, nearly a third commented in general support of community management and control while more than a quarter again emphasised the importance of Council's role in supporting community facilities for community well-being and connection, equity and diversity. Several commented in appreciation of existing Council facilities.

Concerns about the network

About a quarter of respondents to this final section again drew attention to the loss or inadequacy of a specific facility, or facilities that are missing or incorrect.

Wider considerations

We heard four reminders to consider the whole community and the wider environment when planning, including effects on greenspace, and effects of noise, parking, light pollution, and several made comments about each of the following considerations.

Several respondents commented on the need to improve the plan and its decision making framework to make it more equitable, affordable and genuinely useable, and others on the need to manage the plan efficiently to avoid duplication and unnecessary cost.